"FIND YOUR WAY IN THE NETHERLANDS, IN DELFT AND IN TU Delft."

TEAM EDAM 1:
Varun Srinivas, Louisa Knotte, George Tzifidis, Neo (Ya-Chen) Lin, David (Chaoning) Zhang, Daquan He, Irina Martjanova
Coach: Sujaya Shinde

INTRODUCTION PROGRAM
WHAT TO DO AFTER INTRODUCTION PROGRAM?

How to become familiar with Delft?
- Explore the city
- Find locations of different useful spots
- Be aware of what to do in case of emergency
- Learn basic Dutch words

Use applications and the Internet
- Use apps that help you navigate
- Use Google Maps

Use maps
- Maps can be very helpful
- Use maps to find your way

Ask people
- Ask locals for help
- Ask for directions

MAIN IDEA VERY SIMPLE: A CALL!!!
- It works
- Provides a BETTER picture
- Reduces the chance of AMBIGUITY

CALL!!! SURVIVAL HELP LINE

WHEN TO USE?
- Finding locations while you are lost
- Finding different destinations
- Finding a place to eat or drink
- Organizing events
- Finding a place to stay

HOW IT WORKS?
1. You dial the number
2. You can ask for a native speaker if you want
3. You can ask ANY question you want
4. You RECEIVE HELP

DIFFICULTIES:
- Might be not enough information available
- Difficult to organize enough workforce
- Financial support

WHAT WE NEED?
- UNIVERSITY:
  - A call center
  - Information students willing to help
  - A searchable database of emergency contacts
- STUDENTS:
  - Only mobile phone

THANK YOU!
DANK U WEL!
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How to become familiar with Delft?

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INTRODUCTION PROGRAM

WHAT TO DO AFTER INTRODUCTION PROGRAM?
Use applications and the Internet

**ADVANTAGES**
- You INTERACT with people
- You can ask QUESTIONS
- You can MAKE SUGGESTIONS about improvement

**DISADVANTAGES**
- You need to have access to THE INTERNET or mobile
- You need a COMPUTER with Wi-Fi or a SMARTPHONE
- Computer is too HEAVY to carry it
- You need to become FAMILIAR with application

Use maps

**ADVANTAGES**
- It is easy to FIND them
- It is NOT HEAVY and you can have it with you
- You DO NOT NEED Internet or smartphone

**DISADVANTAGES**
- DIFFICULT to get used to using a map
- Only MAIN locations
- If you can't find information, you have to look for it SOMEWHERE ELSE

Ask people

**ADVANTAGES**
- You INTERACT with people
- You make new CONNECTIONS
- You DO NOT NEED to have the Internet or a smartphone or a map
- You can PRACTICE English or Dutch

**DISADVANTAGES**
- Might be DIFFICULT to communicate with someone from another country
- Might take some TIME to find the answer
- NOT EVERYONE is willing to help
Use applications and the Internet

ADVANTAGES
- You INTERACT with people
- You can ask QUESTIONS
- You can MAKE SUGGESTIONS about improvement

DISADVANTAGES
- You need to have access to THE INTERNET or mobile.
- You need a COMPUTER with Wi-Fi or a SMARTPHONE
- Computer is too HEAVY to carry it
- You need to become FAMILIAR with application
Use maps

ADVANTAGES

- It is easy to FIND them
- It is NOT HEAVY and you can have it with you
- You DO NOT NEED internet or smart phone

DISADVANTAGES

- DIFFICULT to get used to using a map
- Only MAIN locations
- If you can’t find information, you have to look for it SOMEWHERE ELSE

ADVANTAGES

- You INTERACT with people
- You make new connections
- It’s FUN!
Ask people

**ADVANTAGES**

- You **INTERACT** with people
- You make new **CONNECTIONS**
- You **DO NOT NEED** to have the Internet or a smart phone or a map
- You can **PRACTICE** English or Dutch

**DISADVANTAGES**

- Might be **DIFFICULT** to communicate with someone from another country
- Might take some **TIME** to find the answer
- **NOT EVERYONE** is willing to help

If you can't find information, you can **look for it HERE ELSE**
WHAT IF YOU:

• Do not have a smart phone?
• Do not have access to the Internet?
• Are not familiar with maps or English?
KEEP CALM AND CALL YOUR MOM
CALL!!!

SURVIVAL HELP LINE
MAIN IDEA VERY SIMPLE - A CALL!!!

- It is FAST
- Provides a BETTER picture
- It REDUCES the chance of AMBIGUITY
HOW IT WORKS?

1. You **dial the number**
2. You can **ask for** a native speaker if you want
3. You can ask **ANY** question you want
4. You **RECEIVE HELP !!!**
Specifics:

- Completely a **student run** call center
- **Benefits** both new students and senior students
- **Valuable advice** which only one on one interaction can provide
- Helpline can cater for a **host of problems** ranging from finding a supermarket to finding a good picnic spot
- Students on duty **could aid** in various situations
WHEN TO USE?

- Finding groceries pertaining to various cultures
- Finding your way if you are lost
- Finding different cuisines
- Location of Emergency Services
- Things for recreation
- Miscellaneous queries

THERE COULD BE MANY MORE!!!
DIFFICULTIES:

- Might be not enough internationals available
- Difficult to organize enough workforce
- Financial support
WHAT WE NEED?

UNIVERSITY:
- A call center
- International students willing to help
- An easy memorable phone number
- Commercials

STUDENT:
ONLY MOBILE PHONE
THANK YOU!
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**How to become familiar with Delft?**
- Explore the city
- Find locations of different useful spots
- Be aware of what to do in case of emergency
- Learn basic Dutch words

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**Use applications and the Internet**
- Advantages: easy to use, accessible
- Disadvantages: may not be reliable, may require internet

**Use maps**
- Advantages: visual representation, easy to follow
- Disadvantages: may not be accurate, may require internet

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**Ask people**
- Advantages: reliable, quick
- Disadvantages: may not be available, may not be accurate

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**Main idea very simple: A CALL!!!**
- **Why call?**
  - Provides a better picture
  - Reduces the chance of ambiguity

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**When to use?**
- Finding groceries pertaining to various cultures
- Finding your way if you are lost
- Finding a place to eat
- Location of emergency services
- Things to do for recreation
- Miscellaneous questions

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**Thank you! Dank u wel!**

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**Specifics:**
- **Communication:** Telephone and service
- **Information:** Both students and some students
- **Safe walking:** which step one can take
- **Help:** you can call for a ride of assistance ranging from finding a super market to finding a good place to sleep
- **Students on duty:** students in various situations

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**Difficulties:**
- Might not be enough internationals available
- Difficult to organize enough workforce
- Financial support

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**What we need?**
- **University:**
  - A call center
  - International students willing to help
  - ISDC
  - Information on cities and phone
  - Instructions

- **Student:**
  - Only mobile phone