

PRINTABLE TOOLS | 60X40 CM

Can you really help me?

Supporting the understanding of care service
for assisting women against violence.

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Where are you in the system?

The Normative Landscape



The most relevant regulation at the national scale is the 'General Law for Women's Access to a Life Free of Violence,' where is established the concepts definitions, the types, and modalities of violence including the typification of Femicide, and the Gender Violence Alert mechanism, to mention some. In addition to the regulations mentioned in this section, each territory makes its adjustments, and institutions create its protocols and mechanisms.

63.18%

was the increase in attention to violence at national level in March 2020 (SESNSP, 2020).

<10%

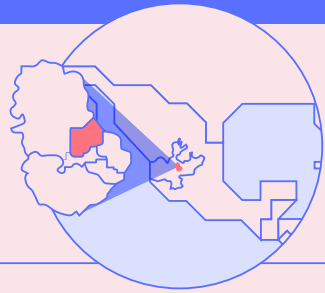
of women in Mexico denounce their aggressor (Reina, 2019).

1,618

is the number of women that were murdered from January to May 2020 in Mexico (SESNSP, 2020).

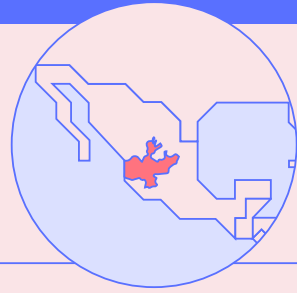
.58%

from the 393,885 denounces for family violence made from January 2017 to May 2019 resulted in a sentence (Red TDT, 2019).



Municipal Scale

The 'Regulation for an Access to a Life Free of Violence for Guadalajara Municipality,' establishes the principles, criteria, goals, and guidelines at a municipal level. This regulation contains the 'Unique Model of Integral Assistance to Women and Girls Victims of Violence in Guadalajara Municipality,' the mechanism to coordinate the involved institutional areas and that establishes the route of intervention and characteristics of care.



Province Scale

The 'Unique Model of Integral Assistance to Women Victims of Violence in Jalisco' seeks to provide a brief and illustrative methodology for the violence against women's care service. It serves public servants as guidance to respond to the critical path of violence experienced by women. It contains information about how public servants should respond and the procedural details of the services that should be provided.

There is a higher risk of violence ...

If he has ...

Experienced violence as a child.
Gender role conflicts.
Abused alcohol.
Delinquent peers.
Low educational level.

(Heise, 2011)



If there is a conflict about ...

Infidelity.
Money or distribution of resources.
Children or in-laws.
Division of labor.
Male drinking.
Female challenging to male authority.
Failure to meet gender role expectations.
Assertions of female autonomy.

(Heise, 2011)

No conflict, no violence.

However, if there is a conflict ...



Women approach a service when:

She has not recognized violence but she needs another service (for example divorce).

She has recognized violence, and she is not at risk, having the chance to plan.

She has recognized violence, and there is a latent risk.

There is eminent evidence of violence.

She is victim of human trafficking and suffer from any other gender violence. Activist manifested there are no mechanisms to locate this type of violence.

She belongs to trans community and suffered violence. Activist manifested there are no protocols to assist this community.

She will possibly first approach to:

Institution

System for Integral Family Development



Special Unit for Assistance to Women Violence



Unit for Assistance to Family Violence



Municipal Institute for Women



Special Unit for Assistance to Women Violence



Municipal Justice



Municipal Medical Services



Police Station



Special Division for Assistance to Women Violence

Special Unit



Special Unit for Assistance to Women Violence



Unit for Assistance to Family Violence



Special Unit for Assistance to Women Violence



Special Unit for Assistance to Women Violence



Special Unit for Assistance to Women Violence



Special Unit for Assistance to Women Violence

Support provided



Psychology

Legal

Social Work



Psychology

Legal

Social Work



Civic judge



Medical



Specialized police officer

Resources



Tools
Risk Evaluation
Electronic File



Outcome
Route Planning
Channeling



Tools
Risk Evaluation
Electronic File



Outcome
Route Planning
Channeling



Tools
Risk Evaluation
Electronic file



Outcome
Protection Order 72 hrs.
Channeling



Tools
Physical Exam



Outcome
Medical report



Tools
Risk Evaluation



Outcome
Report

Model of Integral Assistance to Women and Girls Victims of Violence in Guadalajara

Shelter?



Emergency Shelter
Only 12 hours (Depends from the CJM)



DIF Shelter
Depends on DIF and it's part of a Network.



To denounce?



Justice Center for Women (CJM)



Psychology

Legal

Social work

Public Minister



Tools
Risk Evaluation
Electronic File



Outcome
Protection Measures
Denouncement



Child support?



Childhood City Institute



Psychology

Legal

Social work

Public Minister

When there is Femicide ...



Forensic Sciences

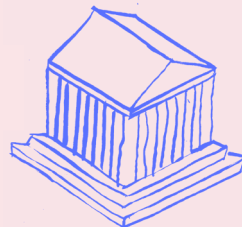


Medical Examiner



Outcome
Necropsy

Follow Up



Jalisco General Attorney



Investigation

Police

Legal

Public Minister

Judge



Sentence

Civil Society



Demands:

Justice! Stop femicides!
Make abusers visible!
Make violence visible!
Our body, our rights!

Organizations:

From 48 reviewed organizations with presence in Guadalajara, the main topics they are seeking to address are:



35%
Human rights defense



20%
Attention to violence



16%
Political participation



10%
Gender Equality



10%
Knowledge creation



8%
Empowerment processes

ATTEMPTED FEMICIDE

After 18 years of an abusive marriage and attempted femicide, Silvia decided to divorce. Her ex-partner began to harass her and her network. She initiated a denouncement process that was lost due to inappropriate guidance. Four years later and two years after her divorce, she suffered the second femicide attempt in front of her two daughters. Silvia is still in the hearing process, awaiting a resolution.

** This document is based on Silvia's testimony, her name was changed for privacy reasons.*

SILVIA



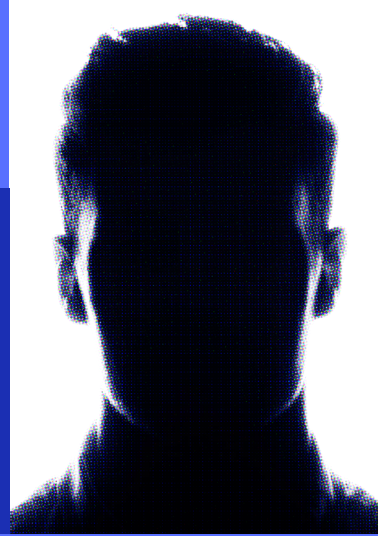
"When seeking institutional attention, you feel practically not supported by the government. More knowing that who abused me belongs to the government, is the mayor's escort. What can I expect from the government then?"

AGE » 40 years old
ACTIVITY » Business owner & studying a second degree

RELATIONSHIP WITH THE AGGRESSOR » Ex-wife sharing two daughters custody
LOCATION » Guadalajara

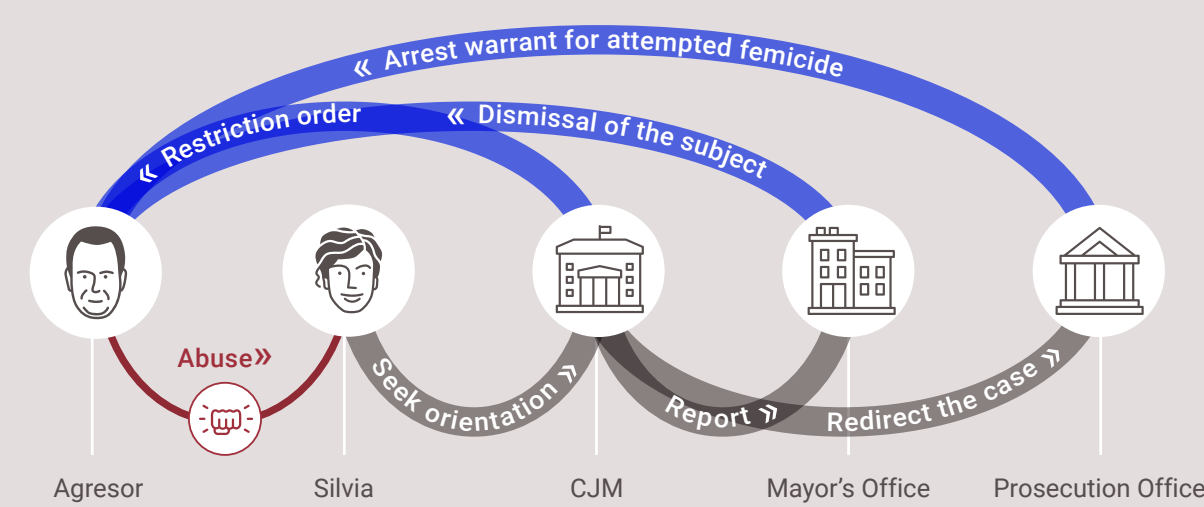
GOAL IN USING THE INSTITUTIONAL SERVICES » Silvia wants to feel safe and secure that who abused her will not attack her again. She wants him to go out of her life to be able to continue with it freely.

AGGRESSOR

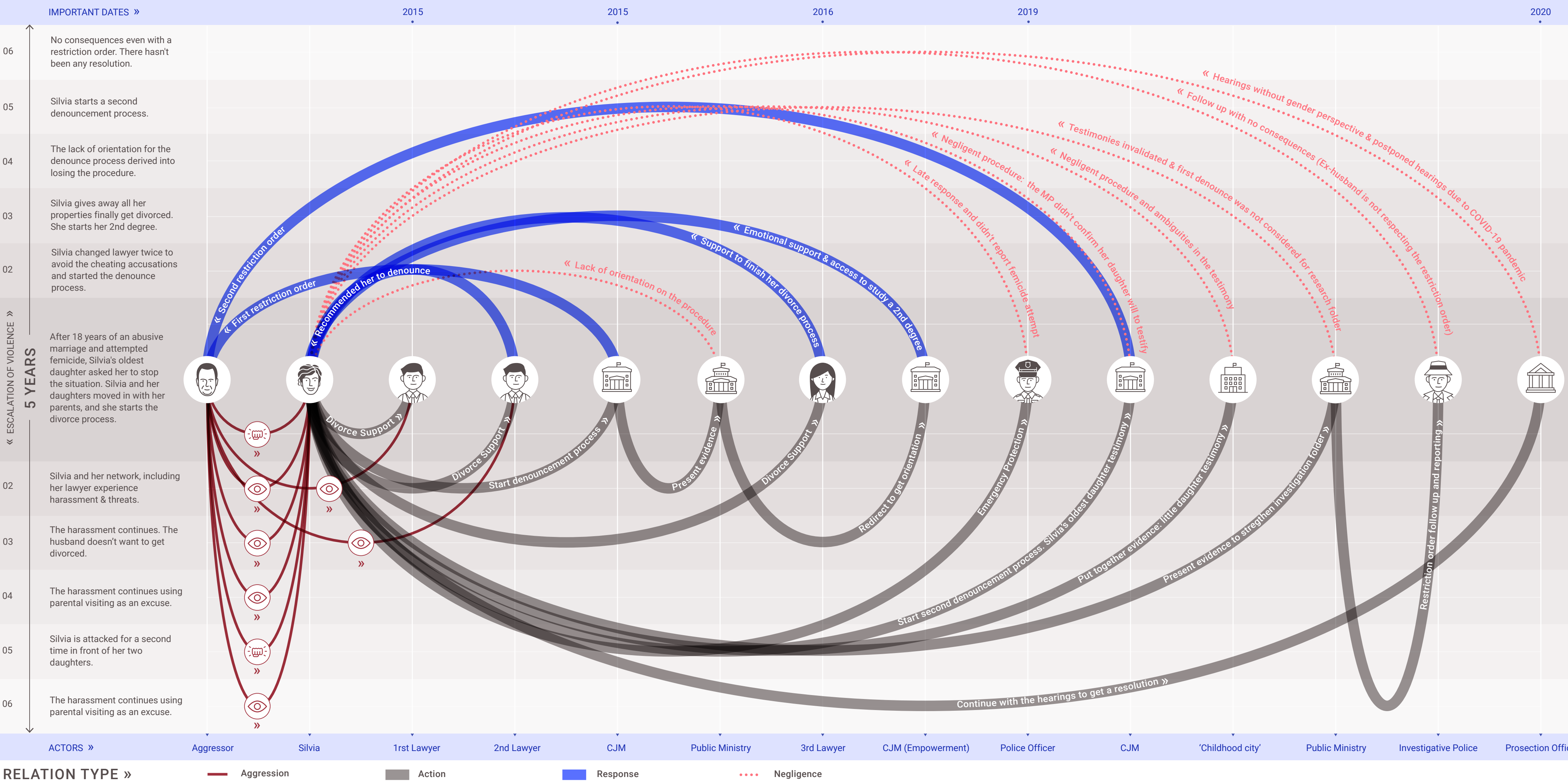


AGE » Middle aged man
ACTIVITY » Mayor's escort
RELATIONSHIP WITH SILVIA » Ex-husband father of her two daughters.
EXPERIENCE » He has exercised physical, sexual, and psychological abuse over Silvia and tried to kill her twice. He harasses her, even though there is a restriction order against him. He is the mayor's escort and has guns. He uses his position as an advantage.

WHAT SHOULD HAVE HAPPENED BUT DID NOT HAPPEN »



WHAT HAPPENED »



DIANA'S FEMICIDE

Without Rosario's approval, her 16 years old daughter Diana moved in with her boyfriend. Shortly after, she realized that Diana was being abused, and she tried to get help her calling the corresponding police officers who said they could not do anything. The next time Rosario heard from her daughter was after receiving the news that she had suicided. Rosario collected the evidence to prove it was femicide, but the case remains unsolved.

* This document is based on Rosario's testimony, her name was changed for privacy reasons.

ROSARIO

"It's very tough, it's challenging to live with a process like this. It's like surviving it. I will continue until justice may be done to my daughter. But it's to go literally against the current."

AGE » 40 years old

ACTIVITY » School secretary

RELATIONSHIP WITH DIANA » Mother

LOCATION » Guadalajara

GOAL IN USING THE SERVICE » When Rosario realized that her daughter Diana was experiencing partner violence, she tried to find a way to rescuing her. Her attempts were frustrated after Diana's boyfriend killed her. Now Rosario is seeking that the crime is solved and the murderer gets punishment.

AGGRESSOR

AGE » Young man

ACTIVITY » Unknown

RELATIONSHIP WITH DIANA » Diana's boyfriend.

EXPERIENCE » He took advantage of his good relationship with Rosario's mother to convince her to borrow him an apartment to live with Diana. Shortly after, he started abusing her until he murdered her. According to witnesses, he was helped by other people to make it appear as a suicide.

WHAT SHOULD HAVE HAPPENED BUT DID NOT HAPPEN »

Abuse » Report » Redirect the case »

« Preventive arrest

« Take her out and protect her

« Begin proceedings for minor abuse

Agresor Diana Rosario Police Officer 'Children city'

WHAT HAPPENED »

IMPORTANT DATES »

APR 201807 JUL 201814 JUL 2018OCT 2019DEC 2020

« ESCALATION OF VIOLENCE »

3 MONTHS

06

05

04

03

02

02

03

04

05

06

ACTORS »

Diana's grandmotherAggressorDianaRosarioPolice OfficerNeighborsPolice OfficerPublic MinisterPublic MinistrySEMEFOInvestigative PoliceProsecution OfficeLawyerProsecution OfficeCuepaliztliProsecution Office

« Support to move in »

« Moved in »

« Claim not-applicability »

« Seek protection »

« Provided their testimonies »

« Did not cooperate to homologate the report »

« Reported suicide. Medical examiner did not review the scene »

« Delayed autopsy and incomplete report »

« Confirmed that according to the evidence in crime scene. It was not suicide »

« Rosario is told nothing can be done, and she is sent to seek psychiatric help »

« Insensitive and disrespectful treatment. No progress reported »

« The dictum is moved from "Aid station" to "Intentional homicide" to be reviewed »

« Psychological support to fight suicidal thoughts. Legal support »

« Follow up of the case »

« Psychological and legal support »

« Promote the dictum »

« Demand them to report continuum of violence and testimonials »

« Demand her to inquiry further and investigate the boyfriend »

« Start denounce process »

« Collect necropsy results »

« Investigate crime scene »

« Provide evidence to change dictum from 'suicide' to 'femicide' »

« Legal support to change the dictum »

« Demand to move out to avoid conflicts »

« Rosario stops having contact with Diana. She found out her friends haven't seen her either. »

« Rosario receives a call informing her daughter was found hanged. »

« Without Rosario's approval, her 16 years old daughter Diana moved in with her boyfriend. Shortly after, she realized that Diana was being abused, and she tried to get help her calling the corresponding police officers who said they could not do anything. The next time Rosario heard from her daughter was after receiving the news that she had suicided. Rosario collected the evidence to prove it was femicide, but the case remains unsolved. »

« On April, 2018 Diana is physically abused and Rosario finds out. »

« Diana is being isolated. Rosario observed that she is not going to school anymore. »

« Diana's boyfriend manipulated her grandmother, who forced Rosario to move out in July 2018. »

« Few days after Rosario moved out, Diana is murdered and found hanged. »

« The same police officers who attended the first report were in the crime scene. The boyfriend is left free without any inquiry. »

RELATION TYPE »

Aggression

Action

Response

Negligence

ATTEMPTED FEMICIDE

Laura, her partner, and their two daughters live together in a boarding house where they pay rent weekly. Laura's partner does not contribute to the household expenses, so she warned him that he would have to leave. Laura's partner decided that his oldest daughter (16 years old) was mature enough to work so that he could stop working. When Laura tried to stop the situation, he attacked her and her eldest daughter. They escaped.

** This document is based on Laura's testimony, her name was changed for privacy reasons.*

LAURA



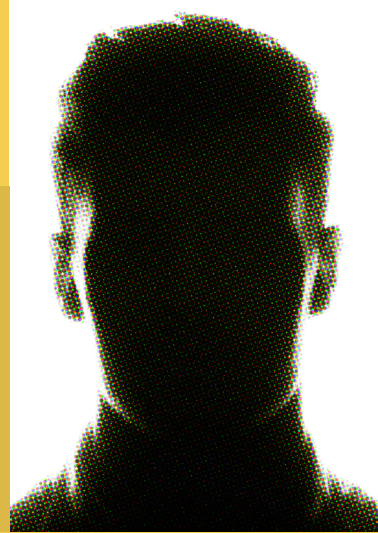
"Instead of being helped, the public servants intimidate you. They make you feel nervous about doing something wrong during the process. They lack heart, you feel labeled as if being in the CJM meant that you are another statistic."

AGE » 34 years old
ACTIVITY » Informal street merchant

RELATIONSHIP WITH THE AGGRESSOR » Partner and her two daughters father
LOCATION » Guadalajara

GOAL IN USING THE INSTITUTIONAL SERVICES » Laura wants to separate from her partner. She lives with him, so she wants to maintain her current home without it meaning that she and her daughters will not be safe.

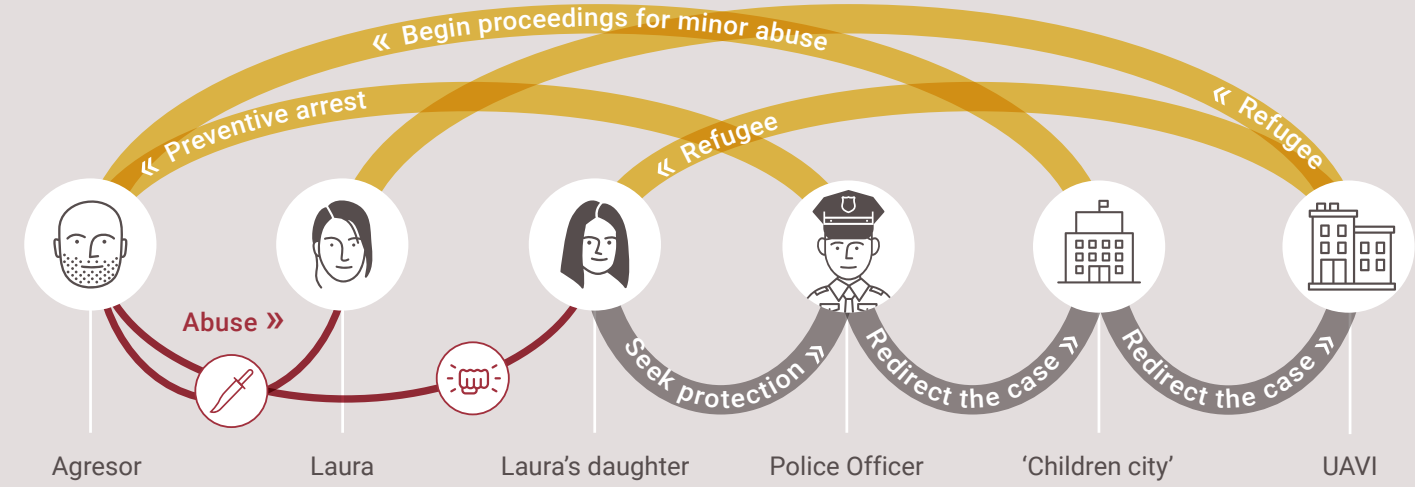
AGGRESSOR



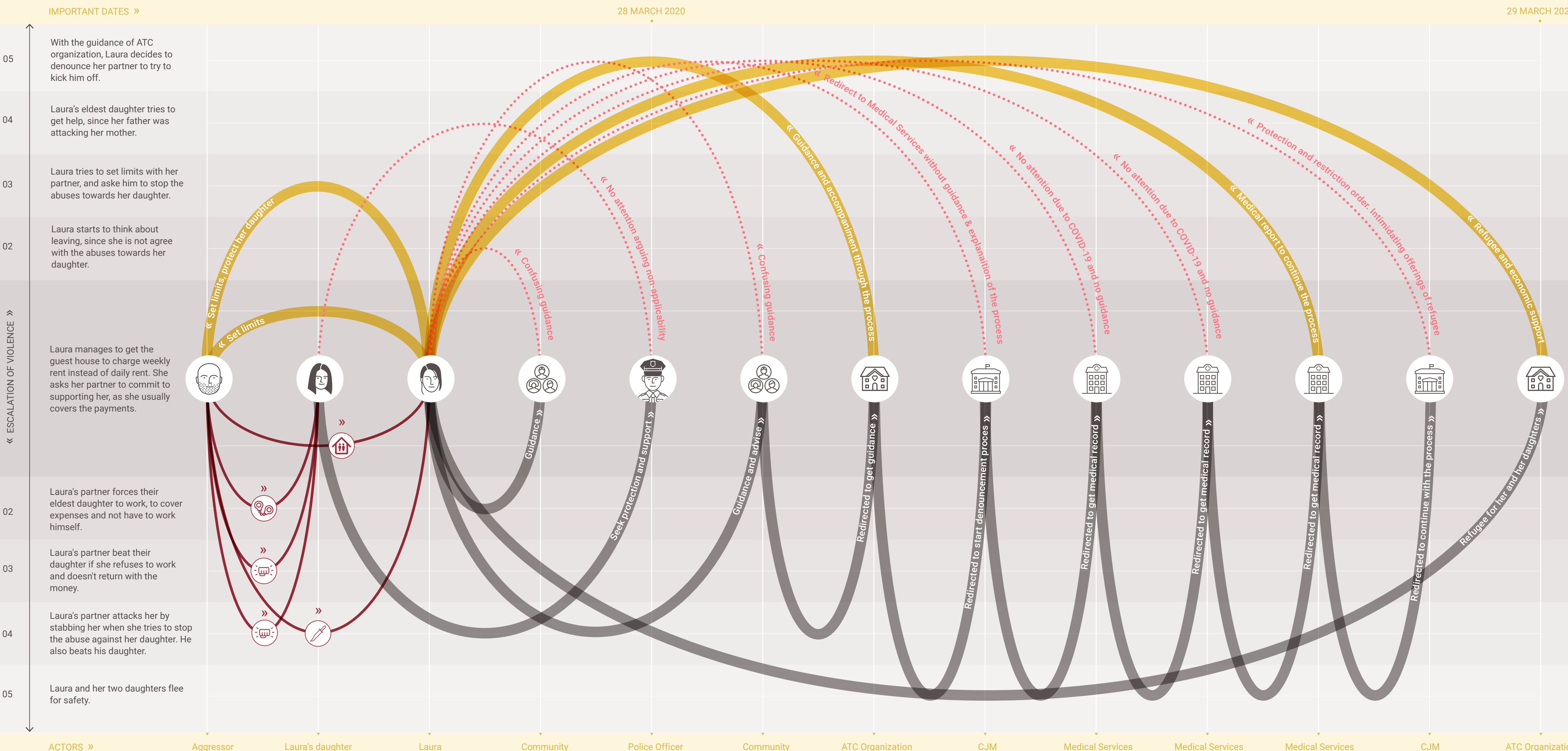
AGE » Middle aged man
ACTIVITY » Informal street merchant
RELATIONSHIP WITH LAURA » Partner and father of her two daughters.

EXPERIENCE » He has exercised physical and psychological abuse on Laura and her daughters. He refuses to work and beats his eldest daughter if she does not work. He is presumably a drug addict.

WHAT SHOULD HAVE HAPPENED BUT DID NOT HAPPEN »

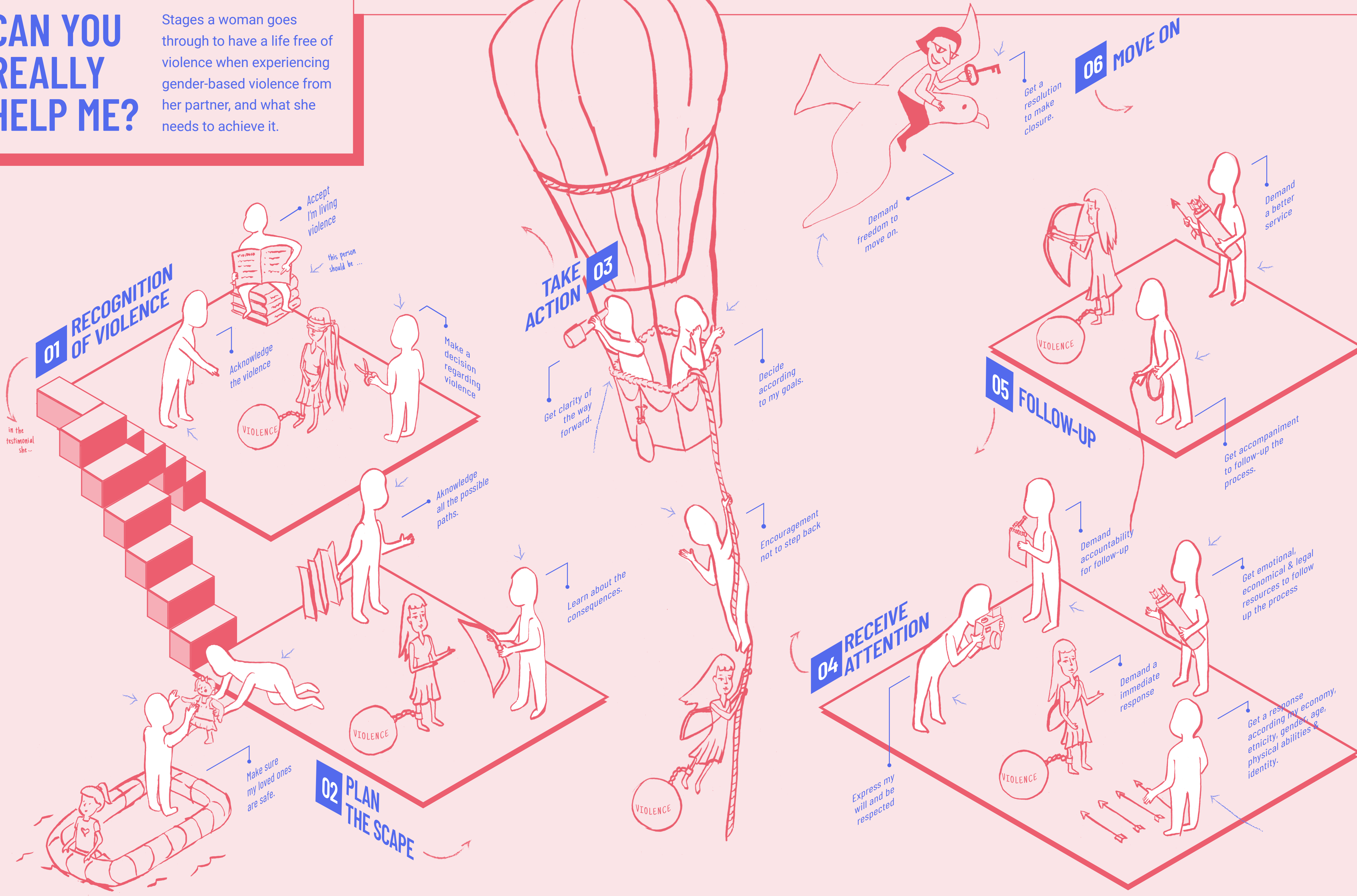


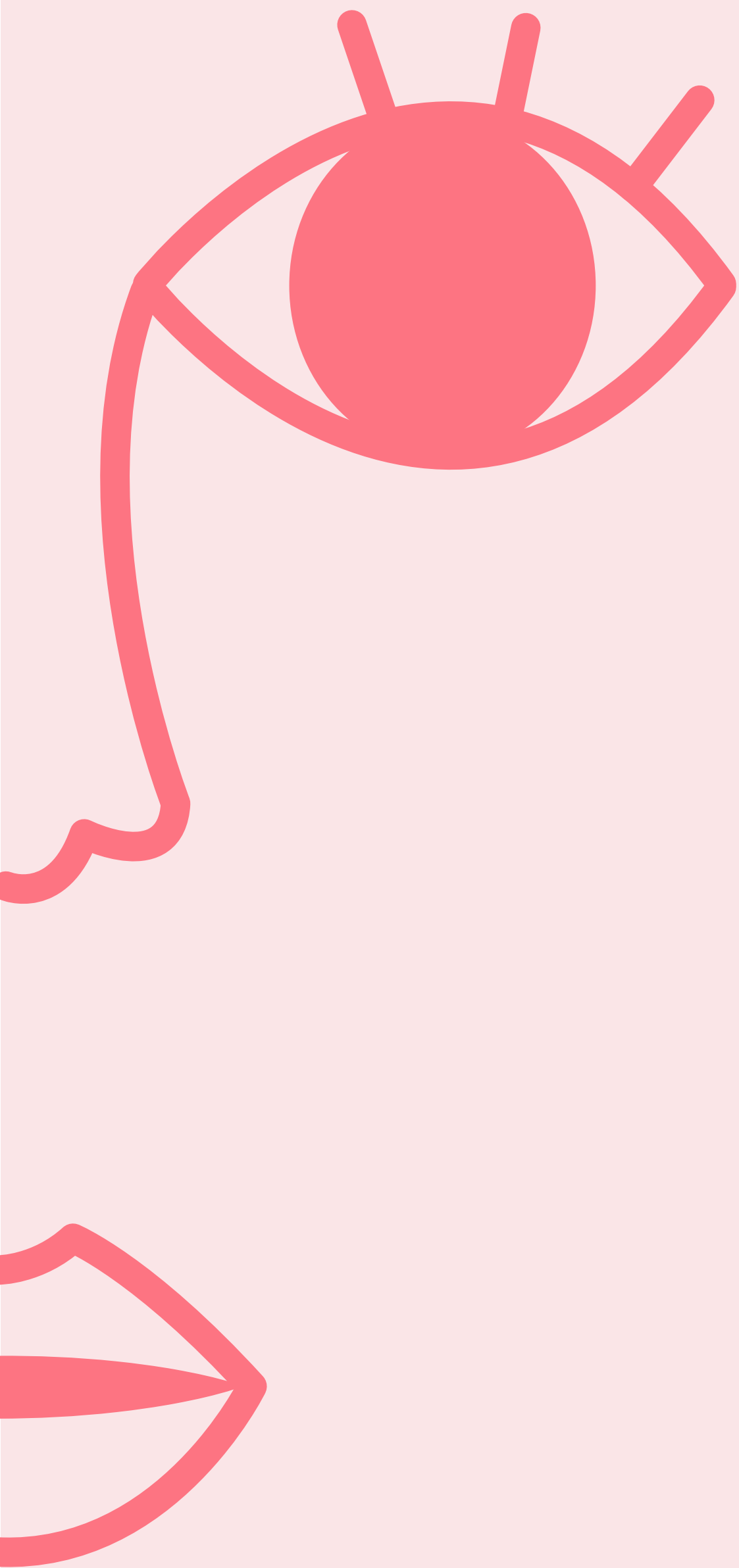
WHAT HAPPENED »



CAN YOU REALLY HELP ME?

Stages a woman goes through to have a life free of violence when experiencing gender-based violence from her partner, and what she needs to achieve it.





This toolkit belongs to the master thesis project *“Can you really help me? Supporting empathic dialogue to understand care service for assisting women against violence”* from the Delft University of Technology made in collaboration with the Centro Universitario por la Dignidad y la Justicia Francisco Suárez, SJ. The project was possible thanks to the participation of the Cuepaliztli organization, Amigos trabajando en los cruceros A.C., CLADEM, Impulso trans, Back Home, Inmujeres GDL, Justicia Municipal, DIF Guadalajara

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