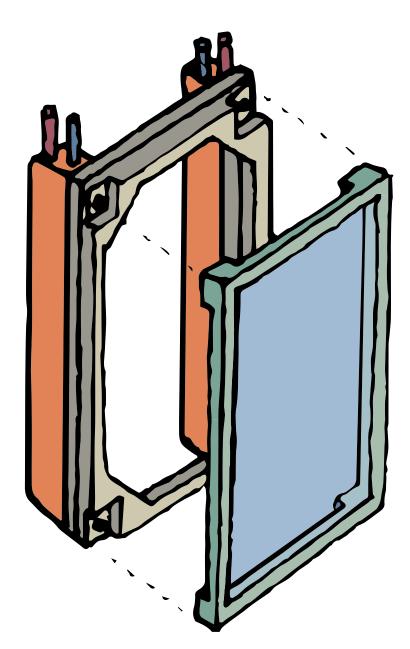
Façade Leasing | Developing a business-to-client product-service system (PSS) for resource-efficient facades





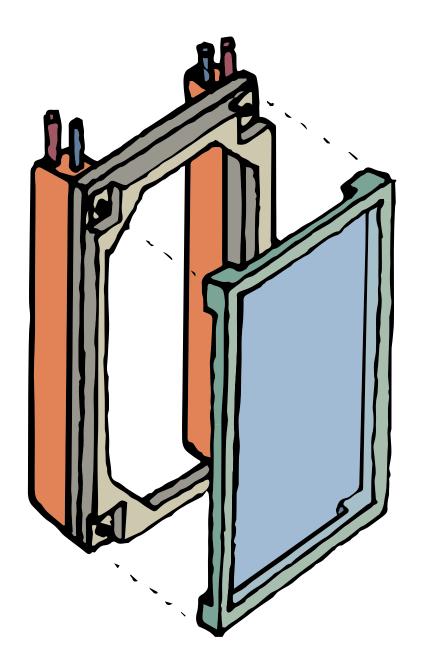
Tutors | Dr.-Ing. Tillmann Klein

I building technologies / facade research group

Dr.ir. Alexandra den Heijer | | real

I real estate & housing

Façade Leasing | Main topics



- 1. Market strategy
- 2. Schematic service scenarios
- 3. Case-study and financial model
- 4. Value-Engineered renovation strategies
- 5. Evaluation and conclusions

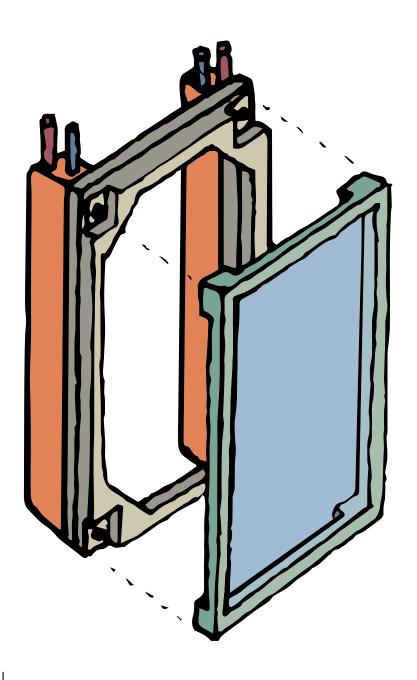
Façade Leasing | Research Question

Would a Product-Service System approach lead to broader industry collaboration and more resource-efficient facades?

Where could we find space for improvement in terms of resource and energy use?

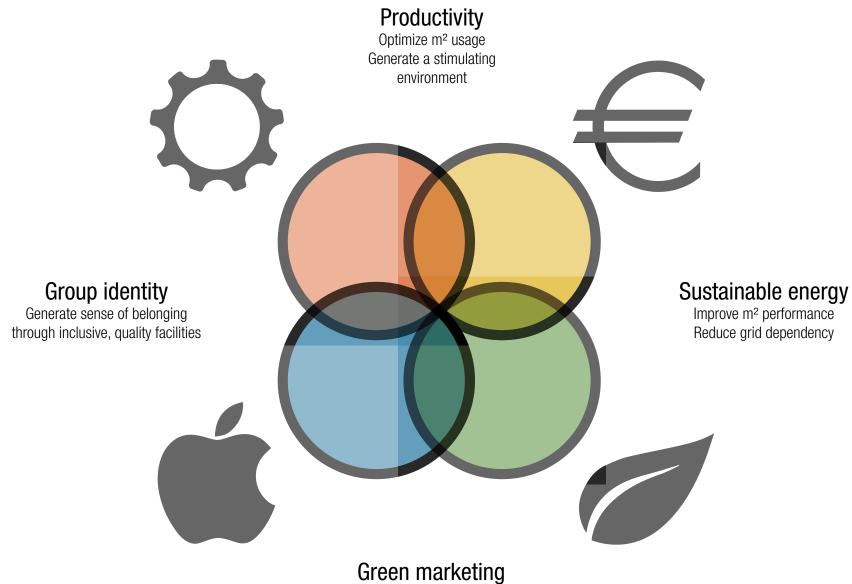
How would construction methods adapt and evolve to new strategies of system management?

Façade Leasing | Main topics



1. Market strategy

Façade Leasing | Assessing Façade Leasing according to performance



Promote organization's values and cutting-edge technological know-how

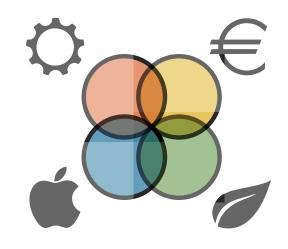
Façade Leasing | Facade Catalogue



















Façade Leasing | Are universities the ideal clients for new business scenarios?

University campus

- High 4 value demand
- Investor, manager and end-user are (generally) the same
- Buildings can be used for centuries
- Branding in terms of philosophy and technology
- Building portfolio from the 60's and 70's (almost 50%)
- Low rate of use per m²
- Constant changes in strategic planning





TU Delft BK City

Renovation project impulsed by availability and time restrictions in special circumstances



Harvard GSD Building

Optimal building functionality, promotion of a specific academic environment



SCI-Arc Building

Branding through the use of an uncommor structure

Façade Leasing | Financial models | What types of projects have been funded in the last decade?

										1											
	Physica	l Value				Users						Investment						Façad	e investment potential		
GFA	UFA	UFA:GFA	Floors	Users	M2 UFA per User	Const \$ p	er User	Inv \$ per User	Const:Inv Ratio	Co	ost per m2 (GFA)	Financing costs (per year) 2% long- term interest rate	Operation costs (per year)	OpCosts:Inv	Façade area (40) of gfa)	% co	Façade onstruction (20% of overall)	Façade cost per m2	Available façade financing (30% of financing costs (20% for facades + 10% for installations) + 30% of operating costs)	Financing per m2 of façade (per year)	Façade PSS financing per year
1300	800	62%	5	173	5			€ 9,827		€	1,400	€ 34,000	€ 42,000	2%	600	€	340,000		€ 22,800	€ 40	€ 24,000
3160	2600	82%	3						81%	€	700	€ 42,000	€ 22,000	1%	1300	€	420,000	€ 400	€ 19,200	€ 15	€ 19,500
1560	1210	78%	2	350	3	€	8,286		74%	€	2,500			1%	700	€			€ 36,900		
1620	700	43%	3	103	7	€	33,010		89%	€	2,400			1%	700	€		. ,	€ 29,400		
1910	1328	66%	3	157		€	20,648	€ 19,288	82%	€	1,750		€ 32,750	1%	825	€	,		€ 27,100		
46100	22200	48%	19	8346	3	€	6,326		73%	€	1,600			2%	18500	€			€ 827,700		
16600	13100	79%	8	6568	2	€	3,365		61%	€	2,200			2%	6700	€			€ 389,400		€ 402,000
10700	5250	49%	7	1323	4	€	6,500	€ 11,413	57%	€	1,500			2%	4300	€	-,,		€ 195,300		€ 215,000
6930	4190	60%	6						5001	€	2,400			2%	2800	€	-,,		£ 187,200		€ 196,000
36000	21800	61%	6	14890	1	€	2,700		68%	€	1,700			2%	14400	€	,,		€ 680,700		€ 720,000
50100	26900	54%	_	2303	12	ŧ	36,952		64%	ŧ	2,700			1%	20100	€			€ 1,171,200		€ 1,206,000
5220	2910	56%	6	256	11	€	39,453		88%	€	2,300			3%	2100	€	_,,		£ 155,400		€ 157,500
12000 16900	7350 10600	61% 63%	8	961 697	8 15	ŧ	19,979 ± 40,603		72% 63%	€	2,300 2,700			2% 1%	4800 6800	€	-,,		€ 299,100 € 378,300		€ 312,000 € 408,000
14300	9500	66%	5	6964	15	£	3,791		69%	€	2,700		€ 303,000	170	5800	€			€ 378,300 € 231,000		€ 408,000 € 232,000
6310	4070	65%	4	155	26	£ 1	64,516		97%	€	4.200		€ 233,000	1%	2600	€			€ 231,000 € 227,100		€ 232,000 € 234,000
11100	6130	55%	8	707	9	£ 1	23,197		73%	€	2,100			1%	4500	£	., .,		€ 225,000		€ 234,000 € 225,000
13200	6730	51%	13	3241	2	f	6,695	€ 31,500 € 9,627	70%	£	2,400			2%	5300	€			€ 359,400		€ 223,000 € 371,000
20100	12500	62%	13	4170	3	•	0,033	€ 9,568	70%	£	2,000			4%	8100	€			€ 711,000		€ 729,000
5320	3520	66%	4	156	23	£	56,410		69%	£	2,500			2%	2200	€			€ 152,700		€ 154,000
10200	6280	62%	3	298	21	£	44,295		70%	€	1,900		255,000	270	4100	£			€ 112,800		€ 134,000 € 123,000
29900	17100	57%	6	1050	16	€	41,524		70%	€	2,100		€ 1,739,000	3%	12000	€			€ 896,700		€ 900,000
7760	4430	57%	4	49	90	€ 4	53,061		70%	€	4,100			2%	3200	£			€ 361,500		
2680	1920	72%	2	65	30	€	63,077		87%		1,800			2%	1100	€			€ 61,200		€ 66,000
5650	3520	62%	4	308	11	€	20,455		72%	€	1,600		,		2300	€			€ 52,800		€ 57,500
35300	20900	59%	8	3260	6	€	16.564		71%	€	2,200		€ 1,351,000	2%	14200	€			€ 860,700		€ 923,000
13300	8580	65%	6	1584	5	€	14,141		86%	€	2,000			2%	5400	€	5,200,000	€ 1,000	€ 315,000		€ 324,000
20500	12100	59%	4	4989	2			€ 10,804		€	2,700	€ 1,078,000	€ 904,000	2%	8200	€	10,780,000	€ 1,400	€ 594,600	€ 75	€ 615,000
70300	46900	67%	5	4830	10	€	24,886	€ 38,571	65%	€	2,700	€ 3,726,000	€ 4,671,000	3%	28200	€	37,260,000	€ 1,400	€ 2,519,100	€ 90	€ 2,538,000
19436	11603	61%	6	2920		€	51,833	€ 64,664	72%	"€	2,350	€ 878,250	€ 895,500	2%	7821	€	8,782,500	€ 1,362	€ 498,600	€ 64	€ 512,854
5000	2040	41%	4	270	8	€	18,148	€ 27,407	66%	€	1,500	€ 148,000	€ 208,000	3%	2000	€	1,480,000	€ 800	€ 106,800	€ 55	€ 110,000
4770	2190	46%	4	354	6	€	12,147	€ 18,644	65%	€	1,400	€ 132,000	€ 175,000	3%	2000	€	1,320,000	€ 700	€ 92,100	€ 50	€ 100,000
49400	23600	48%	12	800	30			€ 24,125		€	400	€ 386,000	€ 2,313,000	12%	19800	€	3,860,000	€ 200	€ 809,700	€ 45	€ 891,000
13800	8380	61%	3	l					95%	€	600	€ 160,000	€ 55,000	1%	5600	€	1,600,000	€ 300	€ 64,500	€ 15	€ 84,000
8900	5800	65%	2	1240	5			€ 11,935		€	1,700	€ 296,000			3600	€	_,,		€ 88,800		€ 90,000
4800	3020	63%	2	7820	0			€ 1,471		€	2,400				2000	€	_,,		€ 69,000		
26000	15800	61%	11	2515	6	€	11,173		74%	€	1,500			3%	10400	€			€ 540,900		
1730	780	45%	3	500	2	€	4,600		82%	€	1,700			19%	700	€	,		€ 177,000		
10800	7660	71%	11	548	14	€	20,073	€ 26,460	76%	€	1,400			4%	4400	€	-,,		€ 269,700		€ 286,000
1730	870	50%	5						85%	€	800	,	,	4%	700	€			€ 24,300		
12693	7014	55%	6	1405		€	13,228		78%	€	1,400			6%	5200	€		€ 1,000	€ 224,300		
15817	9314	60%	6	2154		€	42,712 :	€ 49,291	74%	€	2,100	€ 626,200	€ 725,100	3%	640	00 €	6,261,100	€ 1,300	€ 376,800	€ 61	€ 390,211



Construction cost / m² Avg = € 2,000 / m²

Max = € 4,100 / m²

Min = € 400 / m²



Cons : Oper Ratio

Avg = 3%

Max = 20%Min = 1% = GFA x 40% Average ratio for low-rise, non-iconic buildings



Facade area

 $Avg = 5,000 \text{ m}^2$

 $Max = 28,000 \text{ m}^2$

Total = $240,000 \text{ m}^2$

= InvCost x 20%

Average ratio of facade costs against overall investment costs



Facade cost / m²

Avg = € 1,000 / m^2

Max = € 2,000 / m^2

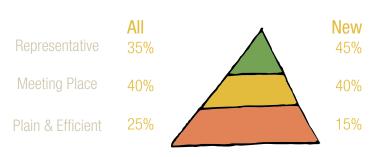
Min = € 400 / m²

Source: 3 Parker, David., 2013. The Tall Buildings Reference Book, Edition, Routledge

Façade Leasing | Project Analysis | What types of projects have been funded in the last decade?

													-					
		General Infor	mation			Strategic Value	1	Func	tional Va	lue						Financial Val	ue	
Code	Project	Campus	Project Type	Year	Location	Maslow's Pyramid	M2 ufa / student	M2 ufa / staff	Students	Staff	FTE	Student:staff ratio	Ma	aintenance	Energy	Cleaning	Construction	Investment
UU-5	Drift 10	Inner city	Acquisition + Renovation	2008	Utrecht	Plain & Efficient		7.6		93	80				€ 30,000	€ 12,000	€	1,700,000
RUG-3	Storage Library	Zernike	Expansion	2006	Groningen	Meeting Place	_	_	_	_	_		€	12,000		€ 10,000	€ 1,700,000 €	2,100,000
RUG-6	GMW Education	Inner city	Expansion	2008	Groningen	Meeting Place	3.4		350	0	0		€	17,000	€ 13,000			
VU-2	W&N Faculty	VU Campus	Expansion	2008	Amsterdam	Meeting Place		11.5		52	51					€ 22,000	,,	.,,
Averages													€	14,500	€ 21,500			2,875,000
EUR-2	T Building	Woudestein	New	2005	Rotterdam	Meeting Place	0.5	18.6	6888	793	665	4.72	€	368,000				
EUR-3	L Building	Woudestein	New	1990	Rotterdam	Meeting Place	0.3	15.15	5679	537	352	6.39	€	199,000				
UM-1	UNS 60 Building	Randwyck	New	2004	Maastricht	Meeting Place	1.8	14.8	968	200	155	2.73	€	81,000			,,	
LEI-1	Van Oort Building	Leeuwenhoek	New	1998	Leiden	Representative	. A.				-		€	90,000			€	,,
RU-1	Gymnasion	Heyendaal	New	2003	Nijmegen	Meeting Place	0.3	0.9	12000	2890		4.15	€	209,000	€ 265,000	€ 621,000		,,
RU-2	Huygens	Heyendaal	New	2006	Nijmegen	Meeting Place	2.3	13.6	1491		812	1.84	€	1,250,000			€ 85,100,000 €	
RUG-1	Zernikeborg	Zernike	New	2003	Groningen	Representative	2	15.8	170	86		1.98	€	112,000				
RUG-4	Bernoulliborg	Zernike	New	2007	Groningen	Representative	2.9	17.5	537	248	176	1.27	€	172,000	€ 166,000	€ 129,000		
UU-1	NITG Building	De Uithof	New	2002	Utrecht	Representative	4.4	12.4	340	357		0.95	€	75,000	€ 118,000			
UU-2	Hijmans van der Bergh	De Uithof	New	2005	Utrecht	Representative	0.8	15.8	6802	162		41.99		447.000			€ 26,400,000 €	
UU-3	Jeanette Donker-Voet	De Uithof	New	2006	Utrecht	Plain & Efficient		6.4		155		4.00	€	147,000		€ 86,000	,,	
UvT-1	Tias Building	Tilburg	New	2002	Tilburg	Representative Meeting Place	4.7	12.4	444	263	205	1.69	€	111,000				
UvA-1	REC E Faculty	Roeterseiland	New	1999 2006	Amsterdam	Wiccelling Filade	0.4 1.8	15.6 11	2583 3669	353 294	305 207	3.93 7.32	€	279,000 797.000		€ 128,000 € 375,000	€ 21,700,000 € €	
VU-1	OZW Building	VU Campus	New		Amsterdam	Representative		11 15.5		144	207		€			€ 3/5,000		00,000,000
TUD-2	L&R Extension	TU Campus	New	2002 2007	Delft	Plain & Efficient	2.4		12	237		0.08	ŧ	146,000	€ 107,000		€ 8,800,000 €	
UT-3 TUE-1	Meander Helix	Drienerlo	New New	1998	Twente Eindhoven	Representative Plain & Efficient	3.9	11.6 15.4	61 700	350		0.26 2.00	_	316.000	€ 1,079,000	€ 344,000	€ 13,200,000 € € 43,600,000 €	
TUE-3		TU/e TU/e	New	2002	Eindhoven	Representative	3.9	11.5	700	25	24	2.00	€	,	€ 1,079,000 € 365.000			
WU-1	Spectrum Main Building Lisse	Lisse Terrein	New	2002		Meeting Place		14.5		25	65		€	59,000				
WU-2	-				Lisse	Wieeting Flace		14.5 8.8		154	154		£	59,000	€ 27,000		€ 4,100,000 €	
WU-3	Rikilt Building Forum Building	Wageningen	New New	2009 2007	Wageningen Wageningen	Meeting Place Representative	2.7	8.8 28.7	3000	130	130	11.54	_	600,000	€ 521.000		,,	
TUD-1	TBM Faculty	Wageningen TU Campus	New (2 phases)	2007	Delft	Meeting Place	1.7	15.1	962	352	270	1.55	€	273,000				
LEI-2	Kamerlingh Onnes		New (2 phases)	2004	Leiden		0.5	13.6	4286	411	292	6.10	6	225,000	€ 124,000		€ 22,400,000 €	53,900,000
UvA-2	FNWI Faculty	Inner city Science Park	New + Renovation	2010	Amsterdam	Representative	0.5	10.2	2170		1160	0.82	€	2,474,000			€ 120,200,000 €	
Averages	rivvvi raculty	Science rank	New + Reliovation	2010	Anisteruani	ivieeting riace		10.2	21/0	1300	1100	0.62	€	388,000	€ 317,789	€ 243,105		
UM-2	Bonnefanestraat 2	Inner city	Renovation	2005	Maastricht	Plain & Efficient	0	10.5	0	160	110	0.00	£	73.000				
UM-3	Zwingelput 4	Inner city	Renovation	2005	Maastricht	Monting Place	5.7	10.5	300	30	24	5.56	6	72,000		€ 60,000	, , , , , , , , ,	, ,
UU-4	Zwingeiput 4 Kruyt Building	De Uithof	Renovation	2009	Utrecht	Plain & Efficient	5.6	14.4	350	450	24	0.78	£	1.903.000	45,000	€ 410.000	€ 4,300,000 €	
TUD-3	Mijnbouwstraat 120	TU Campus	Renovation	2009	Delft	Representative	5.0		330			0.76	£	55,000		410,000	€ 7,600,000 €	
UT-1	Noordhorst & Oosthorst	Drienerlo	Renovation	2009	Twente	Plain & Efficient	3	10.7	1200	40	-	30.00	-	33,000			€ 7,000,000 €	
UT-2	Westhorst	Drienerlo	Renovation	2004	Twente	Plain & Efficient	8.5	8.9	4800	3020		1.59					f	
TUE-2	Vertigo, Faculty BK	TU/e	Renovation	2003	Eindhoven	Representative	2.2	13.5	1957	336	222	3.51	€	391,000	€ 308,000	€ 344,000		,,
TUE-4	Black Box	TU/e	Renovation	2002	Eindhoven	Representative		0.3	155,	500		3.31	£	153,000				
RUG-5	FEB Offices	Zernike	Renovation (rethink)	2007	Groningen	Meeting Place		12.1		548			€	246,000				
RUG-2	Education Building	Inner city	Transformation	2005	Groningen	Plain & Efficient				5-10			€	25,000	€ 13,000	€ 17,000		1,300,000
Averages						- Linearit			861	508	36		€	291,800	€ 100,100			
Overall Averages				2004					1624	391	138		6	357.903.23				
- Crail Averages				2004					1024	331	130			, , , , , , , , , , , , , , , , , ,	102,230.30	131,700.00	2 23,211,423.33 €	02,505,205.10

Strategic value of projects



Notes: 1

Operation costs breakdown for a commercial building



Standard costs (\$/sq ft 2009)	Cost	%	Potential PSS
Cleaning	\$ 1.50	13%	3%
Maintenance	\$ 1.75	15%	5%
Utilities	\$ 2.25	19%	10%
Grounds	\$ 0.25	2%	
Security	\$ 0.75	6%	
Administrative	\$ 1.25	11%	3%
Fixed	\$ 4.00	34%	6%
	\$ 11.75	100%	27%

Source: 2. BOMA. 2010. Practical Industry Intelligence for Commercial Real Estate

Façade Leasing | Financial models | How much could a client invest in such a system?

	Physical 1	Value			ı	Jsers												
GFA	UFA			Physical value Users						Investment					Faça	de investment potential		
		UFA:GFA	Floors	Users	M2 UFA per User	Const \$ per User		Const:Inv Ratio	Cost per m2 (GFA)	Financing costs (per year) 2% long- term interest rate	Operation costs (per year)	OpCosts:Inv	Façade area (40% of gfa)	Façade construction (20% of overall)	Façade cost per m2	Available façade financing (30% of financing costs (20% for facades + 10% for installations) + 30% of operating costs)	Financing per m2 of façade (per year)	Façade PSS financing per year
	800	62%	5	173	5		€ 9,827		€ 1,400			2%	600	€ 340,000		€ 22,800		
	2600	82%	3						€ 700			1%		€ 420,000	€ 400			
	1210	78%	2	350	3	€ 8,286		,	€ 2,500			1%	700		€ 1,200			
	700	43%	3	103	7	€ 33,010			€ 2,400			1%	700	€ 760,000	€ 1,100			
	1328	66% 48%	3 19	157 8346	3	€ 20,648 € 6,326		0-71	€ 1,750 € 1,600			1% 2%	825 18500	€ 575,000 € 14,500,000	€ 900 € 800			
	13100	48% 79%	8	6568	2	€ 5,325 € 3,365			€ 2,200			2%	6700	€ 14,500,000 € 7,240,000				
	5250	49%	7	1323	4	€ 6,500			€ 1,500			2%	4300	€ 3.020.000	€ 800			
	4190	60%	6	1323	-	0,500	11,413	3770	€ 2,400			2%	2800	€ 3,240,000	€ 1,200			€ 196,000
	21800	61%	6	14890	1	€ 2,700	€ 3,942	68%	€ 1,700			2%	14400	€ 11,740,000	€ 900			€ 720,000
50100 2	26900	54%		2303	12	€ 36,952	€ 57,620	64%	€ 2,700	€ 2,654,000	€ 1,250,000	1%	20100	€ 26,540,000	€ 1,400	€ 1,171,200	€ 60	€ 1,206,000
5220	2910	56%	6	256	11	€ 39,453	€ 44,922	88%	€ 2,300	€ 230,000	€ 288,000	3%	2100	€ 2,300,000	€ 1,100	€ 155,400	€ 75	€ 157,500
12000	7350	61%	8	961	8	€ 19,979	€ 27,575	72%	€ 2,300	€ 530,000	€ 467,000	2%	4800	€ 5,300,000	€ 1,200	€ 299,100	€ 65	€ 312,000
	10600	63%	3	697	15	€ 40,603		63%	€ 2,700			1%	6800	€ 8,980,000	€ 1,400			€ 408,000
	9500	66%	5	6964	1	€ 3,791			€ 2,700				5800	€ 7,700,000	€ 1,400			€ 232,000
	4070	65%	4	155	26	€ 164,516			€ 4,200			1%	2600	,,	€ 2,100			€ 234,000
	6130	55%	8	707	9	€ 23,197			€ 2,100			1%	4500	€ 4,520,000	€ 1,100			
	6730	51%	13	3241	2	€ 6,695		70%	€ 2,400			2%	5300	,,	€ 1,200			€ 371,000
	12500 3520	62%	13	4170	3	6 56 410	€ 9,568	C00/	€ 2,000			4% 2%	8100	€ 7,980,000 € 2,560,000	€ 1,000			€ 729,000
	6280	66% 62%	3	156 298	23 21	€ 56,410 € 44,295		69% 70%	€ 2,500 € 1,900		€ 253,000	276	2200 4100	€ 2,560,000 € 3,760,000	€ 1,200 € 1,000			€ 154,000 € 123,000
	17100	57%	6	1050	16	€ 41,524			€ 2,100		€ 1,739,000	3%	12000	€ 12,500,000	€ 1,000			
	4430	57%	4	49	90	€ 453,061		70%	€ 4,100			2%	3200		€ 2,000			
	1920	72%	2	65	30	€ 63,077			€ 1,800			2%	1100	€ 940,000	€ 900			
	3520	62%	4	308	11	€ 20,455		72%	€ 1,600				2300	€ 1,760,000	€ 800			€ 57,500
35300 2	20900	59%	8	3260	6	€ 16,564	€ 23,282	71%	€ 2,200	€ 1,518,000	€ 1,351,000	2%	14200	€ 15,180,000	€ 1,100	€ 860,700	€ 65	€ 923,000
13300	8580	65%	6	1584	5	€ 14,141	€ 16,414	86%	€ 2,000	€ 520,000	€ 530,000	2%	5400	€ 5,200,000	€ 1,000	€ 315,000	€ 60	€ 324,000
	12100	59%	4	4989	2		€ 10,804		€ 2,700			2%	8200	,,	€ 1,400			€ 615,000
	16900	67%	5	4830	10	€ 24,886		0370	€ 2,700			3%	28200	, ,	€ 1,400			, , , , , , , , ,
	11603	61%	6	2920		€ 51,833	€ 64,664		€ 2,350			2%	7821	€ 8,782,500	€ 1,362			€ 512,854
	2040	41%	4	270	8	€ 18,148		66%	€ 1,500			3%	2000	€ 1,480,000	€ 800			
	2190	46%	4	354	6	€ 12,147		65%	€ 1,400			3%	2000	€ 1,320,000				,
	23600 8380	48% 61%	12 3	800	30		€ 24,125	95%	€ 400 € 600			12% 1%	19800 5600	€ 3,860,000 € 1,600,000				€ 891,000 € 84,000
	8380 5800	65%	2	1240	-		£ 11.03E	95%	€ 1,700		£ 55,000	176	3600	€ 1,600,000 € 2,960,000				
	3020	63%	2	7820	0		€ 11,935 € 1,471		€ 2,400				2000	€ 2,960,000 € 2,300,000	€ 1,200			
	15800	61%	11	2515	6	€ 11,173		74%	€ 2,400		€ 1,043,000	3%	10400	€ 7,600,000				
	780	45%	3	500	2	€ 4,600		82%	€ 1,700			19%	700	€ 560,000	€ 800			
	7660	71%	11	548	14	€ 20,073			€ 1,400			4%	4400	€ 2,900,000	€ 700			_
	870	50%	5			.,	.,	85%	€ 800			4%	700	€ 260,000	€ 400			
12693	7014	55%	6	1405		€ 13,228	€ 16,344	78%	€ 1,400	€ 248,400	€ 624,000	6%	5200	€ 2,484,000	€ 1,000	€ 224,300	€ 64	€ 240,600
15817	9314	60%	6	2154		€ 42,712	€ 49,291	74%	€ 2,100	€ 626,200	€ 725,100	3%	6400	€ 6,261,100	€ 1,300	€ 376,800	€ 61 :	€ 390,211

Facade-related costs

Facade construction 20% of construction costs



Mechanical installations 10% of construction costs



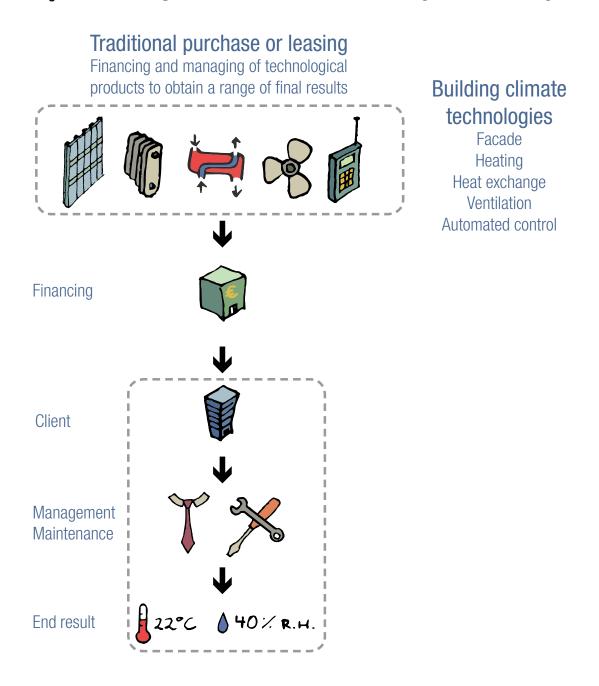
Related operation costs 30% of operation costs



PSS financing / m² / year Avg = $\leq 65 / m^2$ Max = € 115 / m²

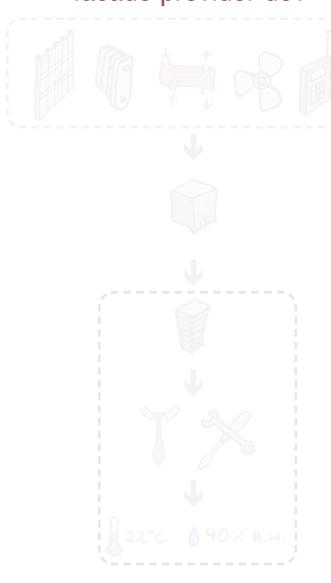
Min = € 30 / m²

Façade Leasing | F.I.B.C.S.P. | Facade-Integrated Building-Climate-Services Provider



Façade Leasing | F.I.B.C.S.P. | Facade-Integrated Building-Climate-Services Provider

What would a PSS-modeled facade provider do?



Building climate technologies

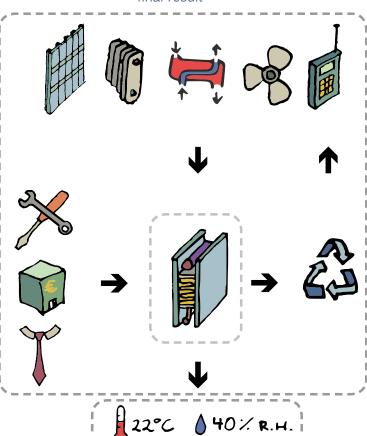
Facade
Heating
Heat exchange
Ventilation
Automated control

Central control

- Financial, management and maintenance services
- Technological hardware and software
- Material ownership and recycling

Product-Service System

Bundled products and services based on final result



Service delivery

 End result is fixed
 Client avoids responsibility and risk management

Façade Leasing | Product / Service models | What types of business-to-client relations exist in other industries?



Xerox model



UK Car Hire



Technological leasing







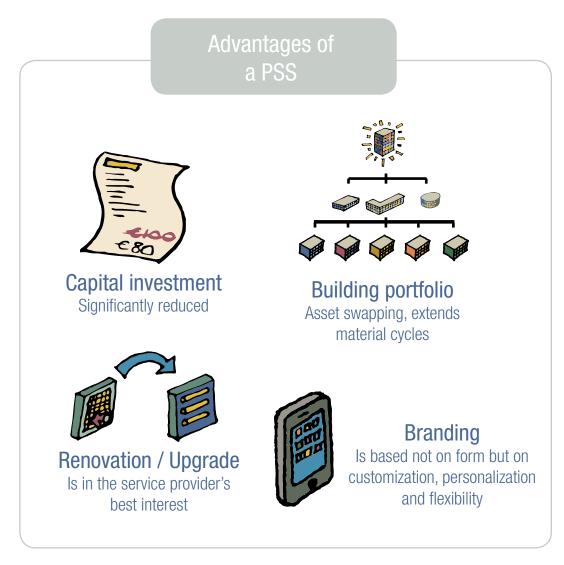
Pandora bracelet

	AT&	T phone + plan	Α	T&T 2 year	AT&T Next		
	(Purchase)			(Leasing)		(PSS)	
Initial cost	\$	649.00	\$	199.00	\$	-	
Monthly financial cost	\$	-	\$	-	\$	25.00	
Plan costs	\$	20.00	\$	60.00	\$	45.00	
Total (24 month term)	\$	1,129.00	\$	1,639.00	\$	1,680.00	

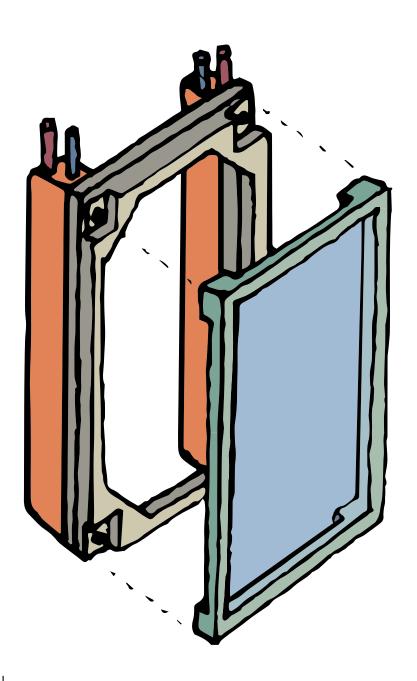
* iPhone 5c 16gb Unlimited call + text 300mb data www.att.com, 2014

Façade Leasing | Product / Service models | What are the potential (dis)advantages of each model?





Façade Leasing | Main topics



2. Schematic service scenarios

Façade Leasing | Case Study - Applying PSS to an existing structure

TU Delft
3mE Building
4 main volumes and connecting bridges



Façade Leasing | Design Requirements | Integrated / User-defined service layers

Structural

Support layer

Mechanical

Installations and systems

Performative

Watertightness and appearance

Solar Shading

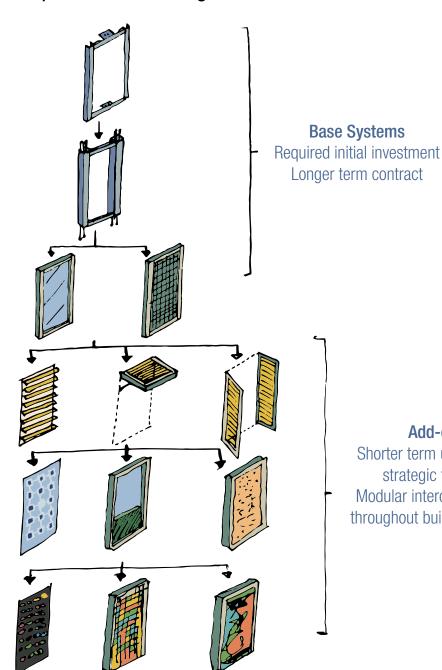
Fixed or adaptable

Energy

Generation / Storage

Media

Sponsorship / Informative



Unit catalogue

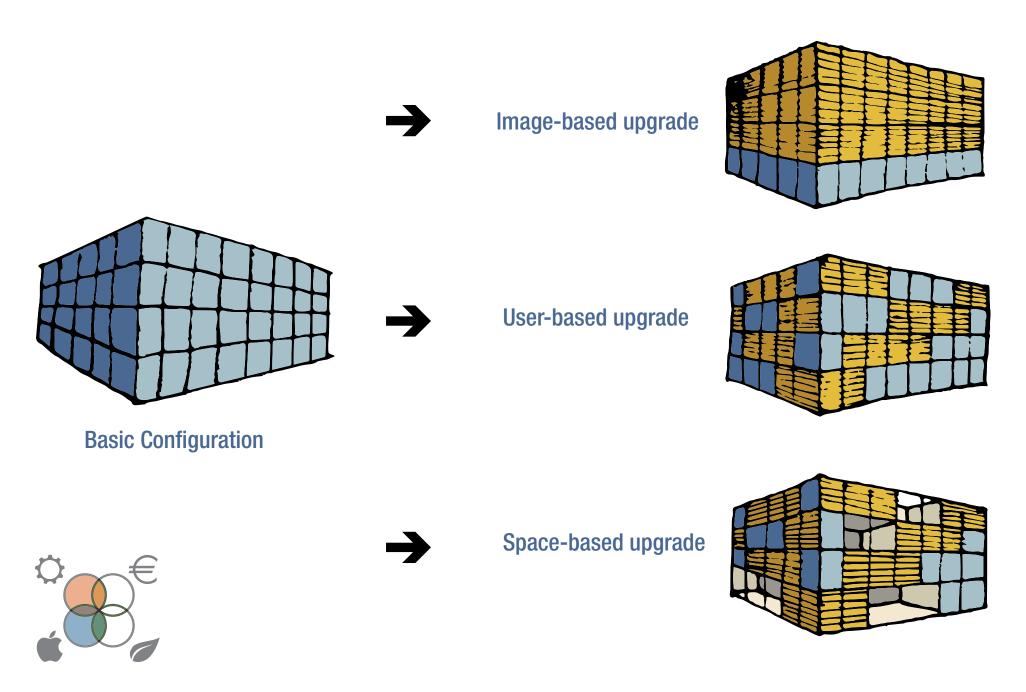
Would expand through time as new technologies become available, older units become cheaper and stocks of second-hand panels vary.

Add-on's

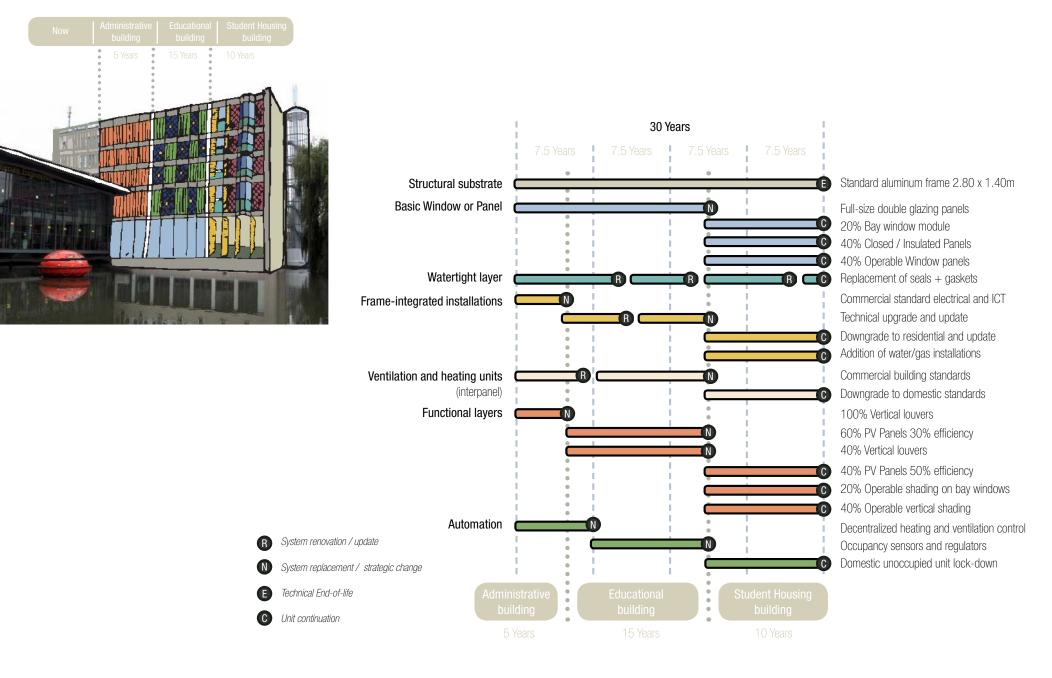
Shorter term upgrades for strategic flexibility Modular interchangeability throughout building portfolio



Façade Leasing | Advantages and Potentials | Provides user flexibility and personalization



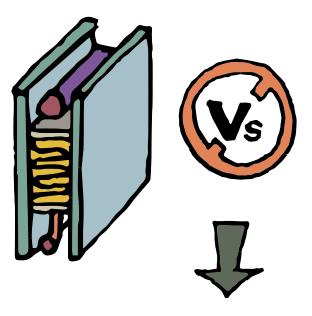
Façade Leasing | Applied scenarios_ Client-based upgrades



Façade Leasing | Advantages and Potentials | Absorbs emerging technologies

Centralized management

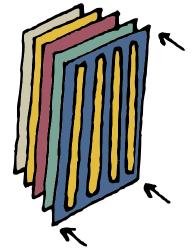
A service-based business-toclient relation would promote innovation and integration of latest technologies towards a more energy and cost efficient delivery.





New Technologies

Would normally displace existing ones as they become obsolete or no longer cost-effective

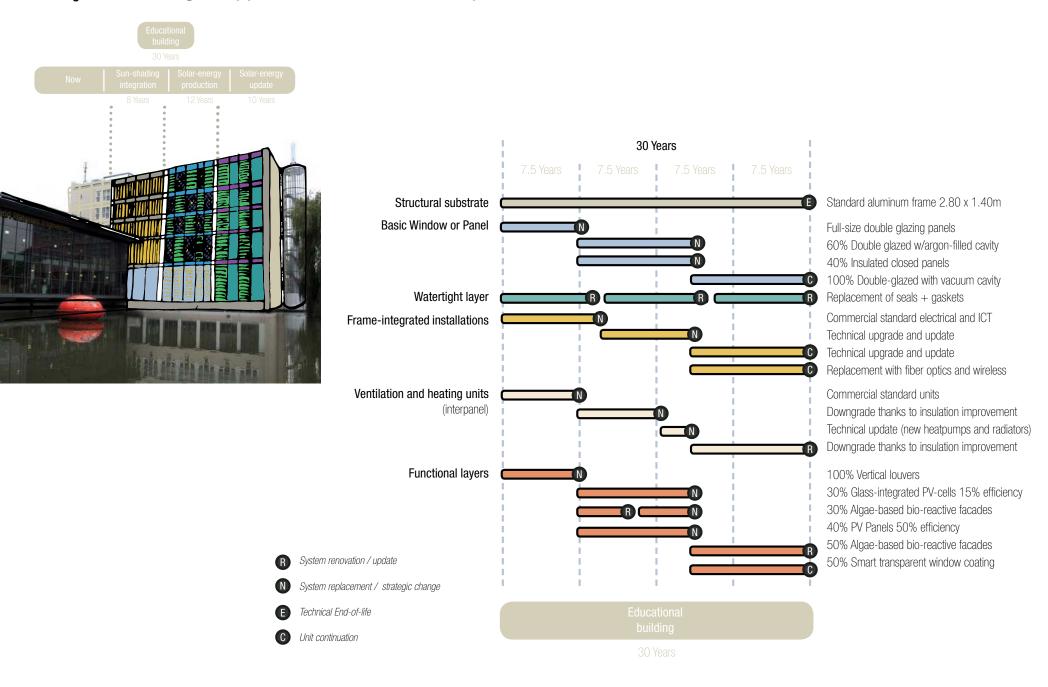


Modular Integration

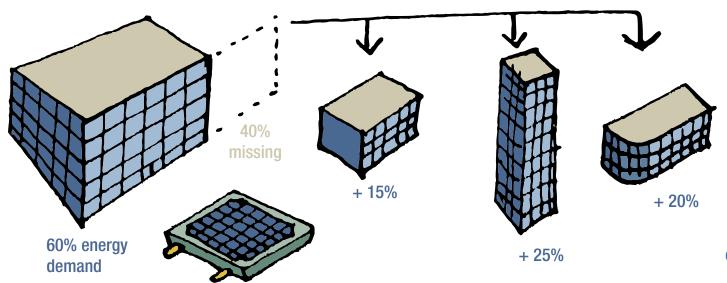
Allows new technologies and emerging systems to be absorbed into the catalogue and immediately available to the client-base



Façade Leasing | Applied scenarios_ Service-provider based



Façade Leasing | Advantages and Potentials | Sponsor- and subsidy-friendly



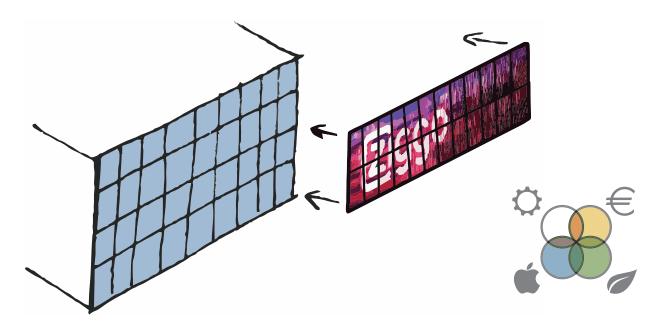
CO2 Point Acquisition

- Building energy neutrality. Installing cost-effective add-on's through grants.
- Energy point exchange between properties.

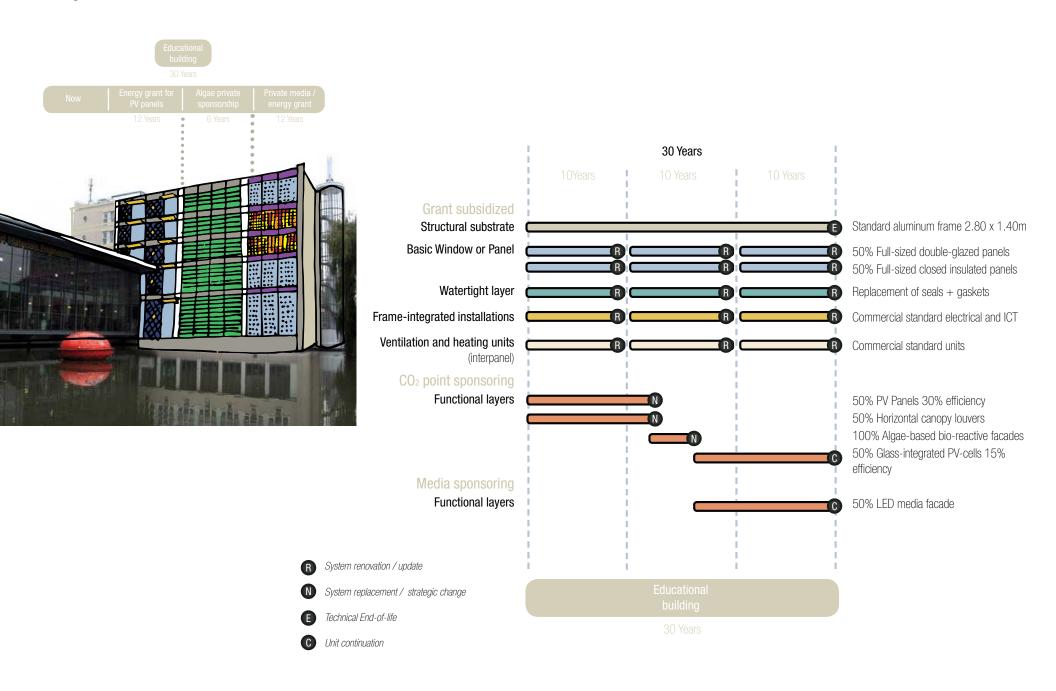
120% total energy sponsored

Marketing or information

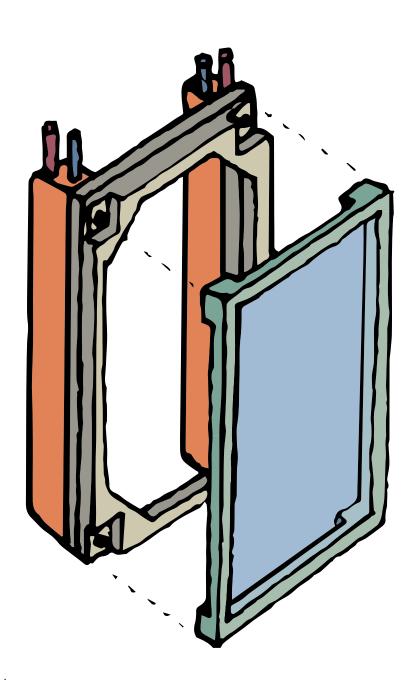
- Third parties or tenants can sponsor media or showcase add-on's by paying only for the installation fees and month to month (additional) expense.
- Reducing initial sponsor capital investment.



Façade Leasing | Applied scenarios_ Sponsor-based scenario

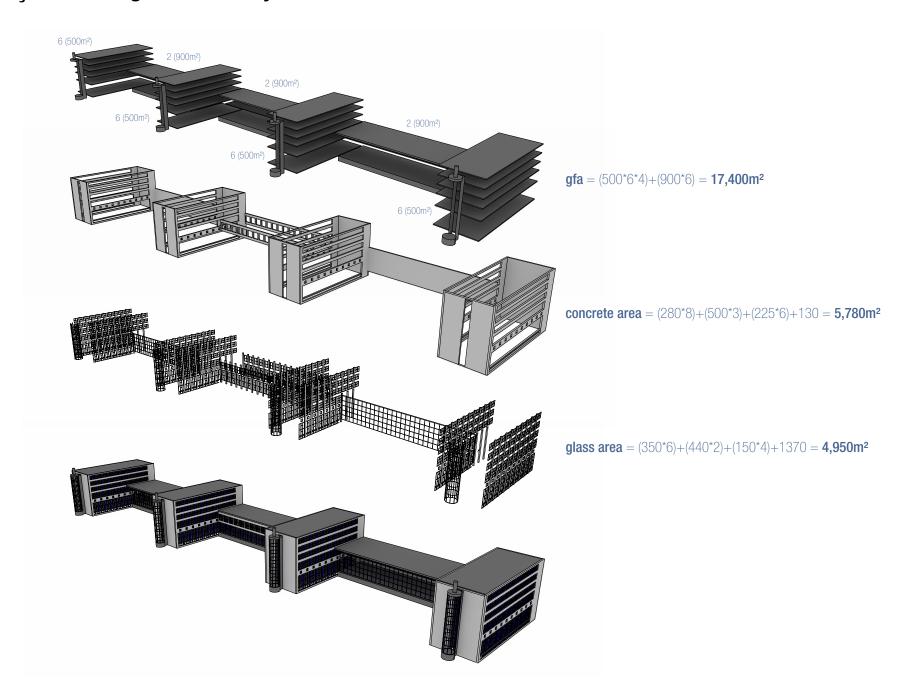


Façade Leasing | Main topics



3. Case-study and financial model

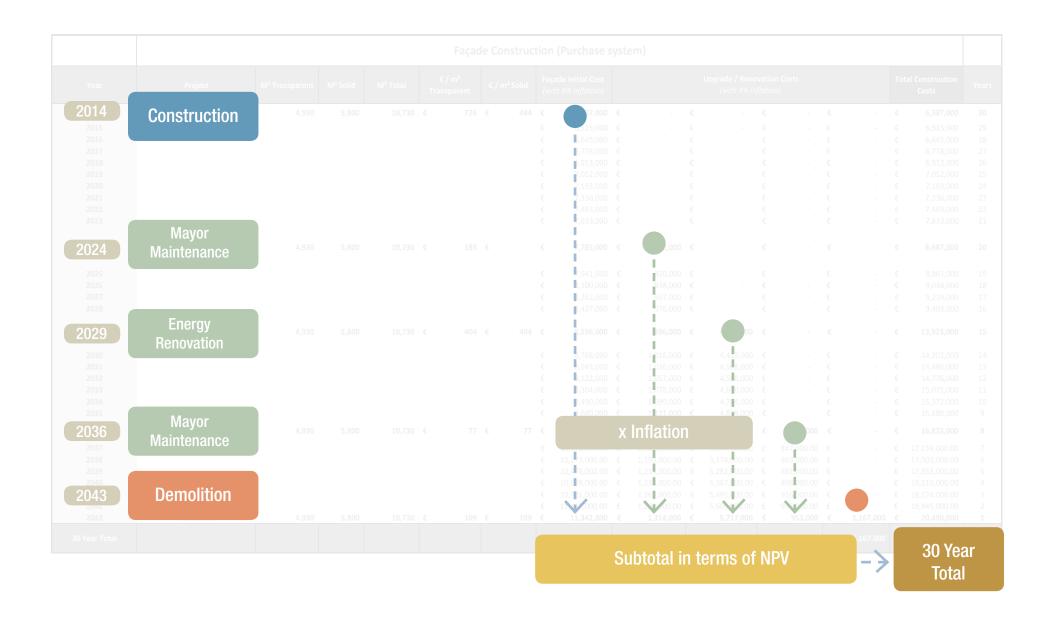
Façade Leasing | Case-study - Basic surfaces



Façade Leasing | Financial model - General parameters

3ME Building Parameter	s	
Sq Meters of Construction	17,400	:
Sq Meters of Façade	10,730	Dysicat information
Floor:Façade Area Ratio	62%	- Project information
Current Energy Use (kWh/sqm-year)	200	i
Cost of Energy (kWh)	€ 0.214	Energy synances
Current Energy Expense (per year)	€ 744,720	Energy expenses
Rate of Interest (30 Year Loan)	6%	
Rate of Inflation	2%	
Rate of Inflation (for energy prices)	7%	Financial factors
Yield of Alternative Investment	8%	
PSS Production and Maintenance Costs	000/	!
(Economy of scale)	90%	1
Down Payment (20%)	€ 1,277,276	Scenario values
PSS Return On Investment	10%	!
Maintenance Costs (% of overall costs)	3%	- Maintenance costs
Façade Maintenance Costs (% of maintenance costs)	16.50%	

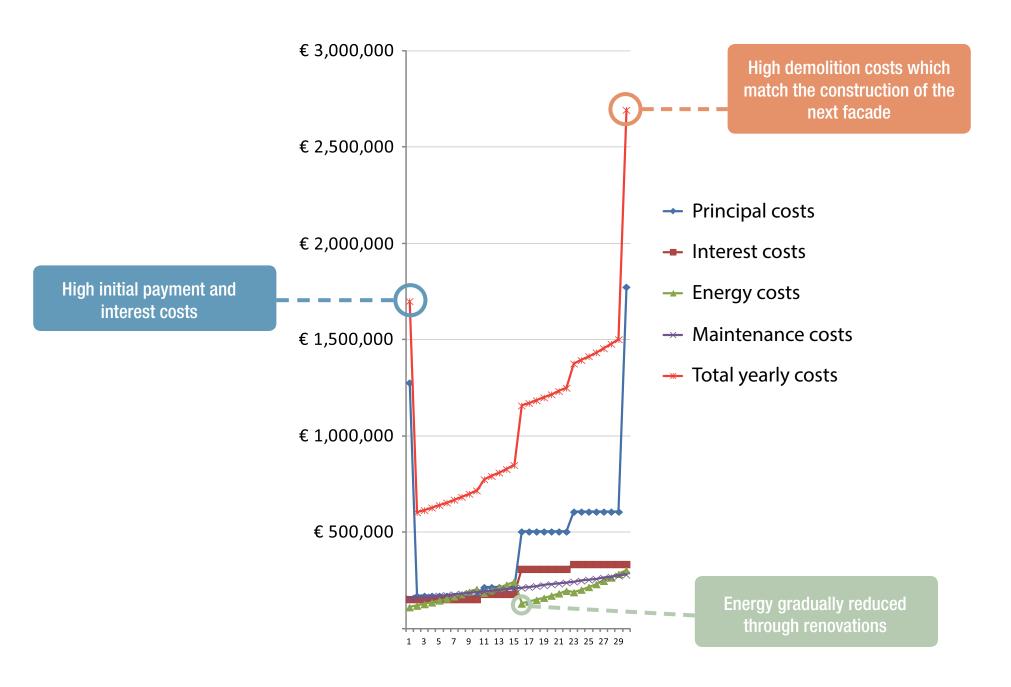
Façade Leasing | Financial model - Construction costs



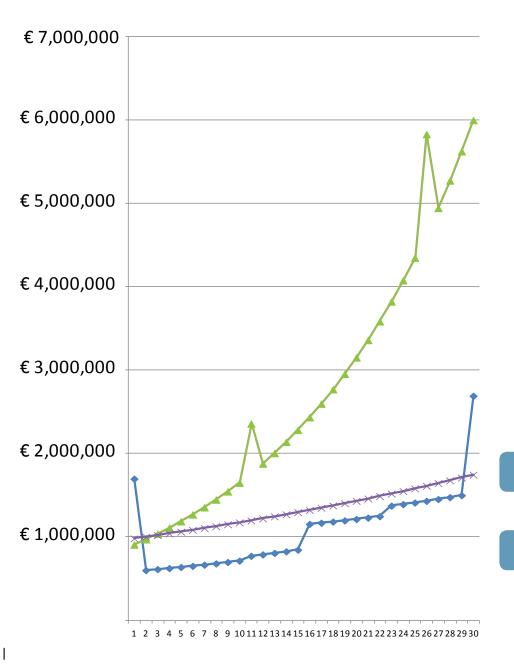
Façade Leasing | Financial model - "No Renovation" Model



Façade Leasing | Financial model - Loan Model



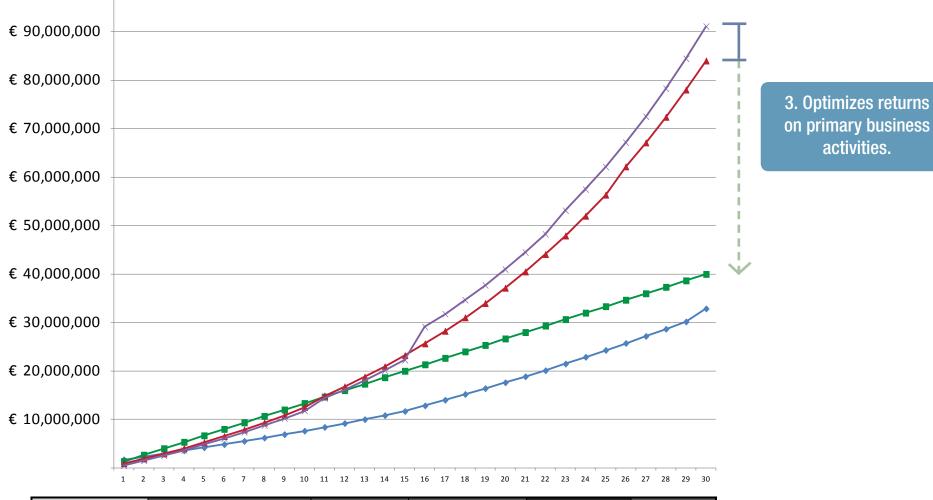
Façade Leasing | **Financial model - PSS model**



- → Total No Renovation
- → Total Loan Costs : Capital, Interest, Energy, Maintenance
- → PSS Service Cost Adjusted to Inflation

- 1. It requires no initial effort or mayor investment
- 2. Offers a stable, predictable expense scheme

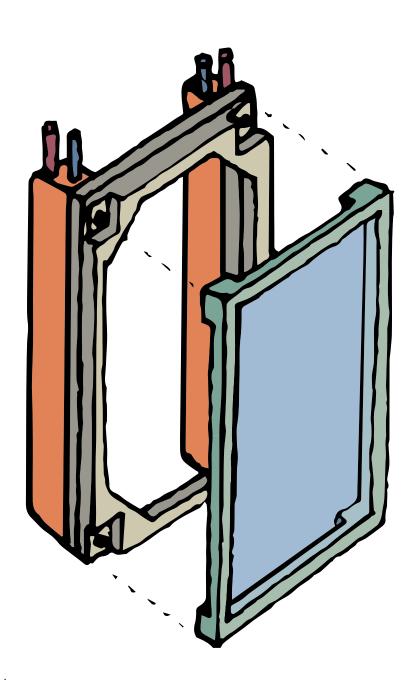
Façade Leasing | **Financial model** - Financial conclusions



	Construction			Maintenance		Energy		Total	%
Loan	€	20,734,000.00	€	6,413,000.00	€	5,694,000.00	€	32,839,000.00	39%
Without Renovation	€	-	€	13,645,000.00	€	70,347,000.00	€	83,992,000.00	100%
PSS	€	-	€	-	€	-	€	39,936,000.00	48%
Alternative Investment	€	78,984,000.00	€	13,645,000.00	€	5,694,000.00	€	98,322,000.00	117%

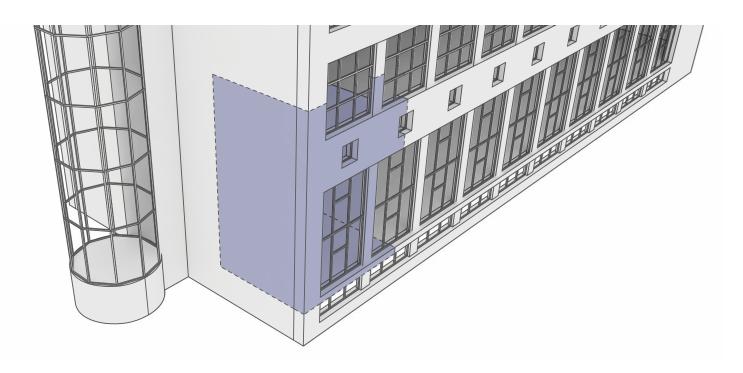
4. Cost against traditional model is within an acceptable 22% range.

Façade Leasing | Main topics

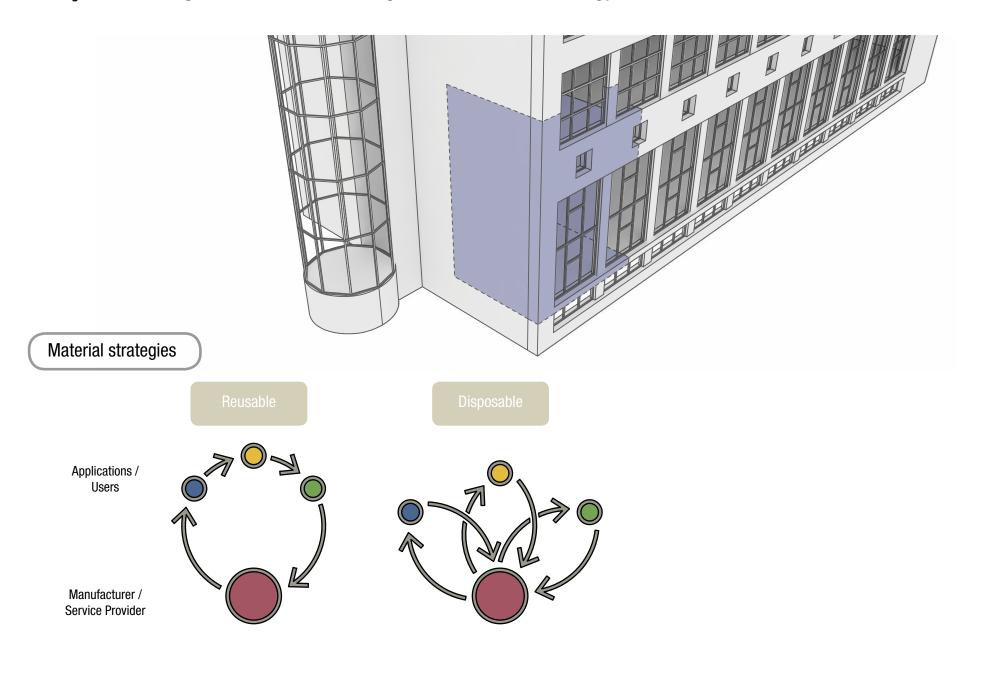


4. Value-Engineered renovation strategies

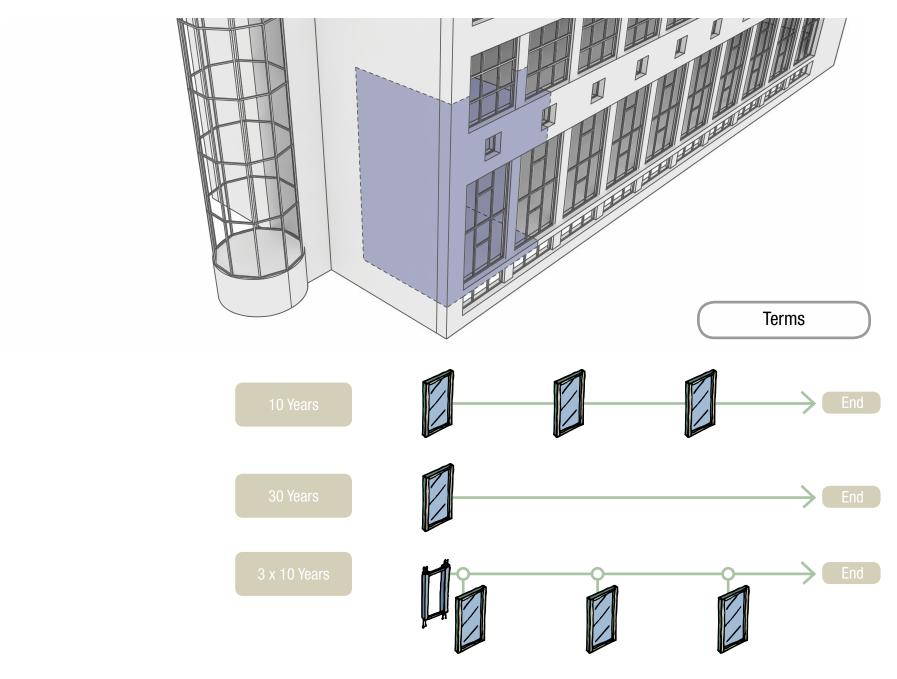
Façade Leasing | Renovation strategies - Building fragment



Façade Leasing | Renovation strategies - Production strategy



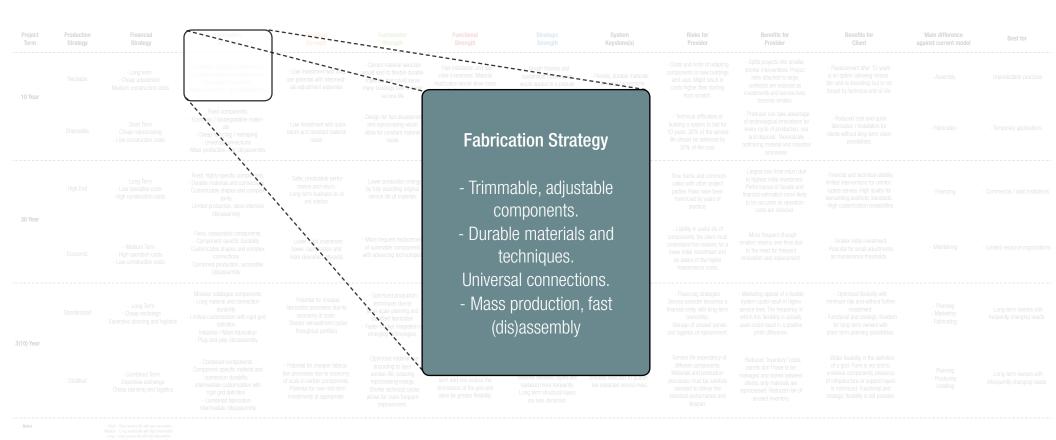
Façade Leasing | Renovation strategies - Grading methodology

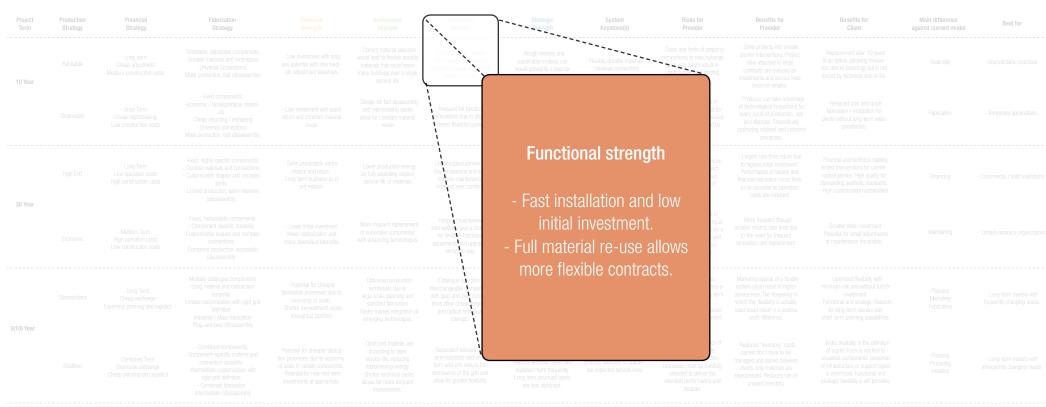


Façade Leasing | Renovation strategies - Planning and comparison

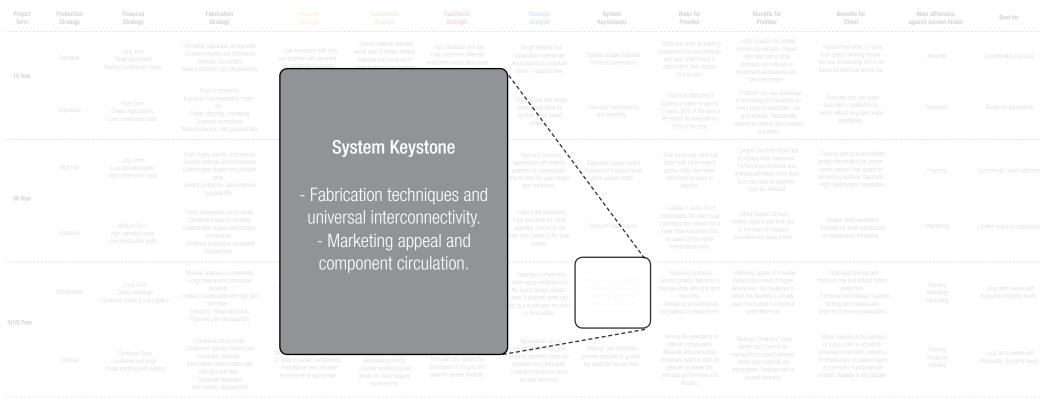
	Production				Value st	rengths			Risk	Risks and Benefits			for
Project Term	Production Strategy	Financial Strategy	Fabrication Strategy	Financial Strength	Sustainable Strength	Functional Strength	Strategic Strength	System Keystone(s)	Risks for Provider	Benefits for Provider	Benefits for Client	Main difference against current model	Best for
10 Year	ReUsable	- Long term - Cheap adjustment - Medium construction costs	Trimmable, adjustable components. Durable materials and techniques Universal Connections Mass production, fast (dis)assembly	Low investment with long use potential with intermedi- ate adjustment expenses	Correct material selection would lead to flexible durable materials that could serve many buildings over a single service-life	Fast installation and low initial investment. Material reutilization would allow more flexible contracts	Rough finishes and sustainable material use would appeal to a popular Green / Industrial look.	- Flexible, durable materials - Universal connections	Costs and limits of adapting components to new buildings and uses. Might result in costs higher than starting from scratch.	Splits projects into smaller, shorter interventions. Project risks attached to large contracts are reduced as investments and service lives become smaller.	Replacement after 10 years is an option (allowing renova- tion and re-branding) but is not forced by technical end-of-life.	- Assembly	- Unpredictable practices
	Disposable	- Short Term - Cheap reprocessing - Low construction costs	- Fixed components Economic / biodegradable materials - State of the components - Cheap recycling / reshaping - Universal connections - Mass production, fast (dis)assembly	Low investment with quick return and constant material reuse	Design for fast disassembly and reprocessing would allow for constant material reuse	Frequent full functional renovations due to short, closed financial cycles.	Short service and design cycles would allow for constant trend-based redesign.	Low-cost manufacturing and assembly.	- Technical difficulties of building a system to last for 10 years. 30% of the service life should be delivered by 30% of the cost.	 Producer can take advantage of technological innovations for every cycle of production, use and disposal. Theoretically optimizing material and industrial processes. 	Reduced cost and quick fabrication / installation for clients without long-term vision possibilities.	- Fabrication	- Temporary applications
30 Year	High End	- Long Term - Low operation costs - High construction costs	Fixed, highly specific components. Durable materials and connections Customizable shapes and complex joints Limited production, labor-intensive (dis)assembly	- Safer, predictable perfor- mance and return. - Long term business-to-cli- ent relation	Lower production energy by fully exploiting original service life of materials	Uninterrupted service-life, few renovations and less invasive maintenance increase user comfort.	High-end, luxurious appearance with endless potential for customization due to case-by-case design and production.	Fabrication quality control Accuracy of financial model (price against costs)	Time frame and communi- cation with other project parties. Risks have been minimized by years of practice.	Largest one-time return due to highest initial investment. Performance of facade and financial estimation more likely to be accurate as operation costs are reduced.	Financial and technical stability, limited interventions for uninter- rupted sevice. High quality for demanding aesthetic standards. High customization possibilities.	- Financing	- Commercial / solid institutions
00 100	Economic	Medium Term High operation costs Low construction costs	Fixed, replaceable components, Component-specific durability Customizable shapes and complex connections Combined production, accessible (dis)assembly	Lower initial investment (lower capitalization and more diversified interests)	More frequent replacement of vulnerable components with advancing technologies	Frequent maintenance interventions give a chance for (limited) functional adjustments and upgrades along the way.	Lower initial investment frees resources for future upgrades. Limited by the long-term nature of the base system.	- Frequent maintenance	Liability in useful life of components, the client must understand the reasons for a lower initial investment and be aware of the higher maintenance costs.	More frequent (though smaller) returns over time due to the need for frequent renovation and replacement.	Smaller initial investment. Potential for small adjustments at maintenance thresholds.	- Maintaining	- Limited-resource organizations
3(10) Year	Standardized	- Long Term - Cheap exchange - Expensive planning and logistics	Modular catalogue components. Long material and connection durability Limited customization with rigid grid definition Industrial / Mass fabrication Plug-and-play (dis)assembly	Potential for cheaper fabrication processes due to economy of scale. Shorter reinvestment cycles throughout portfolio	Optimized production techniques due to large-scale planning and standard fabrication Faster market integration of emerging technologies.	Catalogue selection of interchangeable components with plug-and-play connections allow cheap, frequent and radical functional changes.	Catalogue components allow radical redefinition of the overall facade appearance. Functional layers can act as a showcases for client or third parties.	Fabrication techniques and universal interconnectivity. Marketing appeal and component circulation.	Financing strategies. Service provider becomes a financial entity with long-term ownership. Storage of unused panels and logistics of replacement.	Marketing appeal of a flexible system could result in higher service fees. The frequency in which this flexibility is actually used could result in a positive profit difference.	Optimized flexibility with minimum risk and without further investment. Functional and strategic freedom for long-term owners with short-term planning possibilities.	- Planning - Marketing - Fabricating	- Long-term owners with frequently changing needs
	Stratified	Combined Term Expensive exchange Cheap planning and logistics	Combined components. Component-specific material and connection durability Intermediate customization with rigid grid definition Combined fabrication Intermediate (disjassembly)	Potential for cheaper fabrica- tion processes due to economy of scale in certain components. Potential for new mid-term investments at appropriate	Optimized material use according to layer service-life, reducing reprocessing energy. Shorter technical cycles allows for more frequent improvement.	 Separation between long term substrate and short term add-nos reduce the dominance of the grid and allow for greater flexibility. 	Appearance can be adjusted more freely and external aesthetic layers are replaced more frequently. Long term structural layers are less dominant.	Material- and fabrication- process selection to guaran- tee expected service-lives.	 Service life expectancy of different components. Materials and production processes must be carefully selected to deliver the intended performance and lifespan. 	Reduced "inventory" costs, panels don't have to be managed and stored between clients, only materials are reprocessed. Reduced risk of unused inventory.	Wider flexibility in the definition of a grid. Form is not tied to universal components, presence of infrastructure or support layers is minimized. Functional and strategic flexibility is still possible.	- Planning - Producing - Installing	- Long-term owners with infrequently changing needs

* Short - Short service life with low intervention Medium - Long service life with high intervention Long - Long service life with low intervention

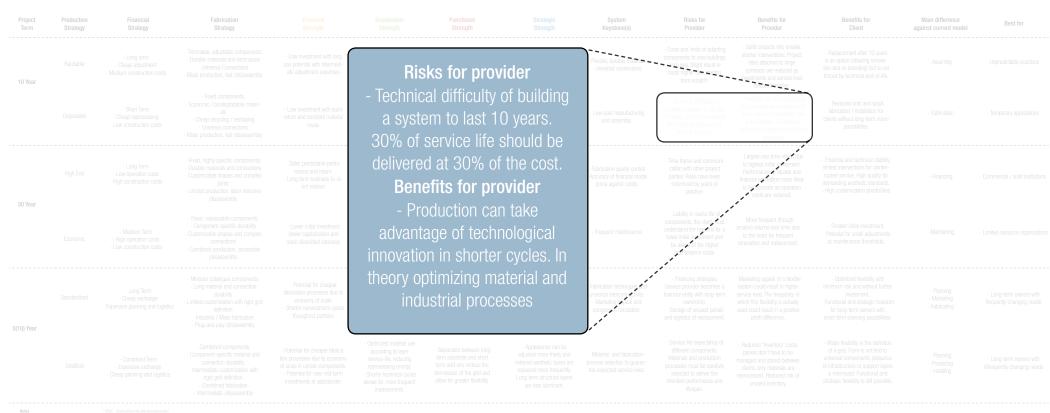




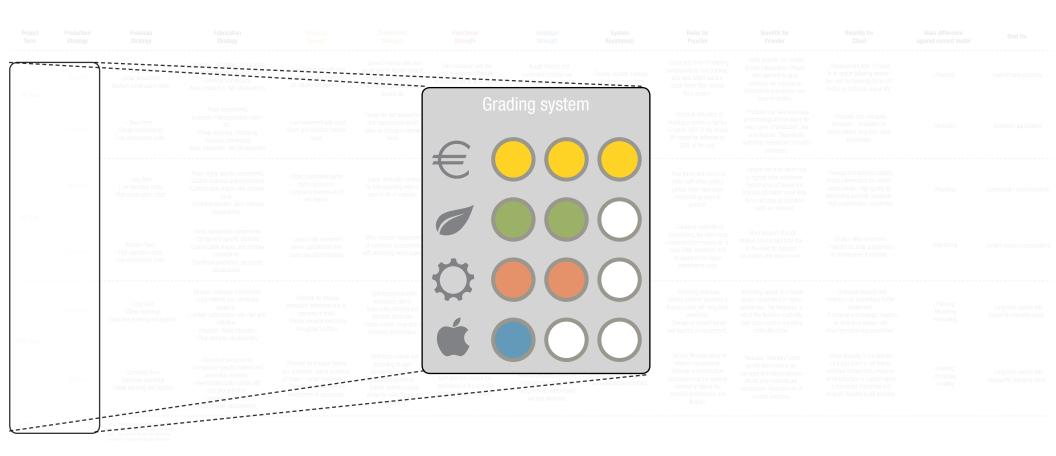
* Short - Short service life with low intervention Medium - Long service life with high intervention Long - Long service life with low intervention

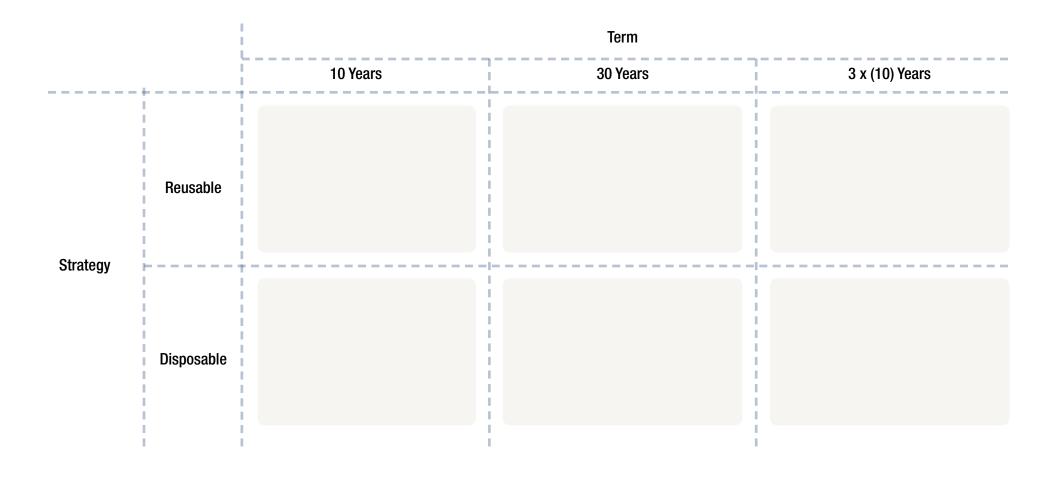


* Short - Short service life with low intervention Medium - Long service life with high intervention Long - Long service life with low intervention

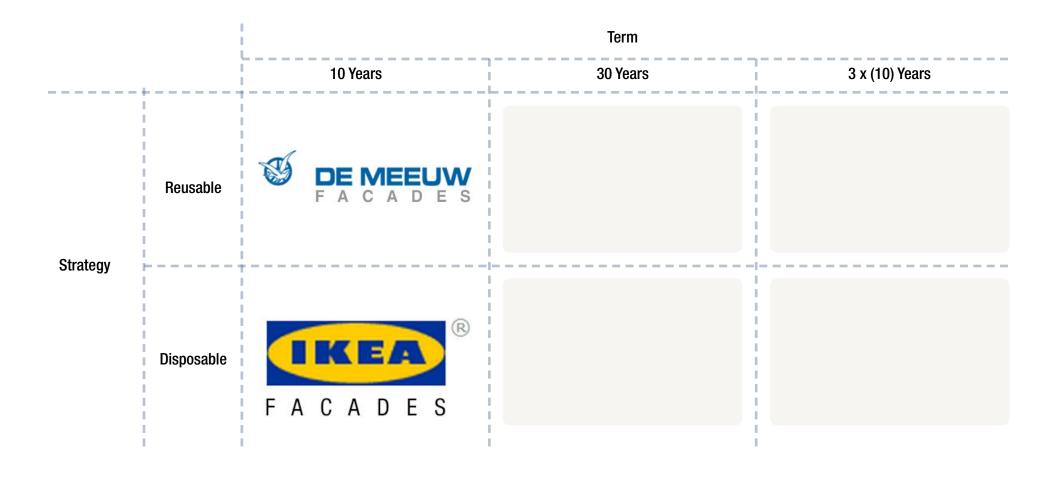


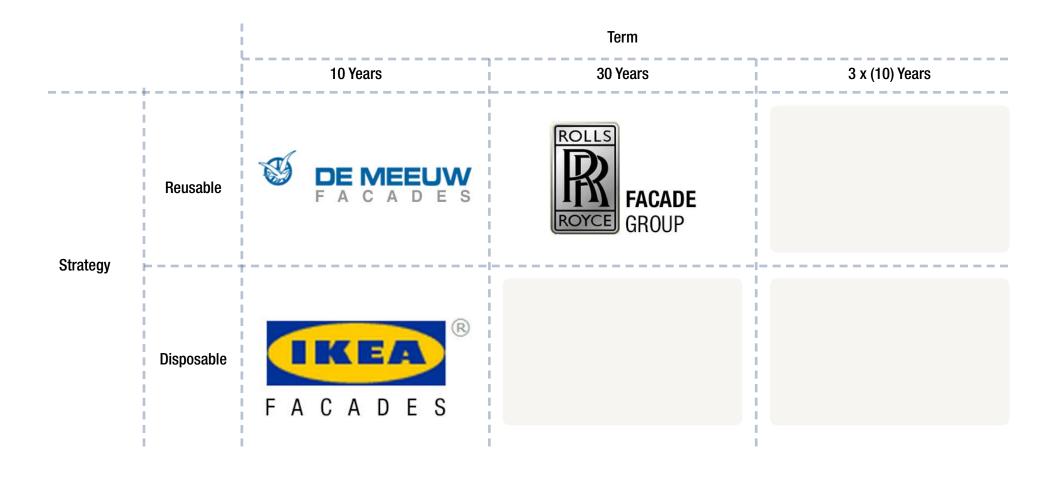
Medium - Long service life with high intervention Long - Long service life with low intervention Combined - Component-specific service life









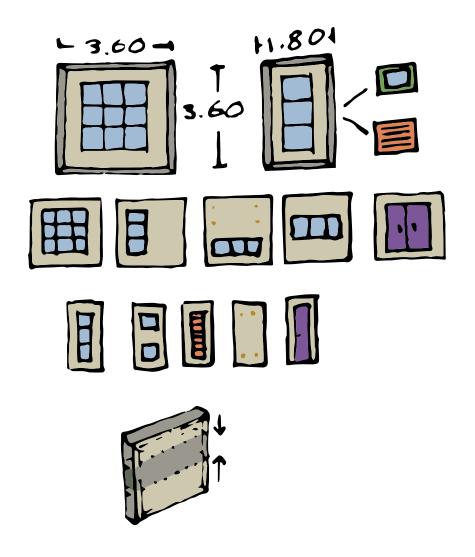








Façade Leasing | Value-Engineered design scenarios - 10 year Reusable



Related branding: Temporary solutions to momentary problems



4-Value Performance:

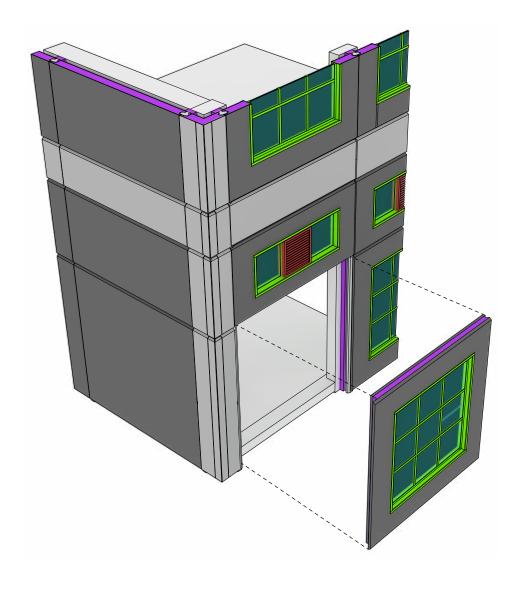
Increased return in the long-run / Risk of dead inventory

No reprocessing resource use

Fast installation and removal

Utilitarian look

Façade Leasing | Value-Engineered design scenarios - 10 year Reusable



Related branding: Temporary solutions to momentary problems



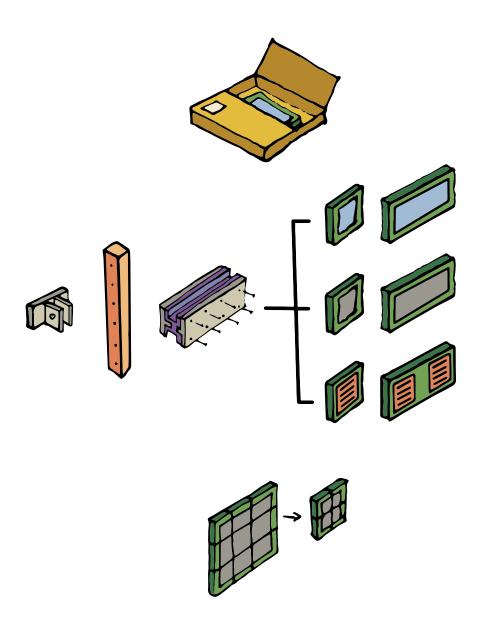
4-Value Performance:



Design Keystone:

Assembly, durability and transportability.

Façade Leasing | Value-Engineered design scenarios - 10 year Disposable



Related branding: Trendy design, cheap to produce, easy to assemble

FACADES

4-Value Performance:

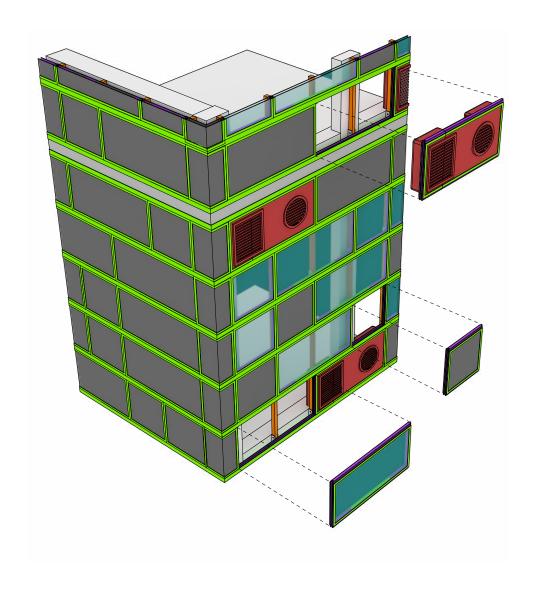
Small initial cost foments regular replacement Long-term cost might end up being higher

Hard to regulate service-life of all components equally

Constant functional renovations possible

Trend-based design possible

Façade Leasing | Value-Engineered design scenarios - 10 year Disposable



Related branding: Trendy design, cheap to produce, easy to assemble

FACADES

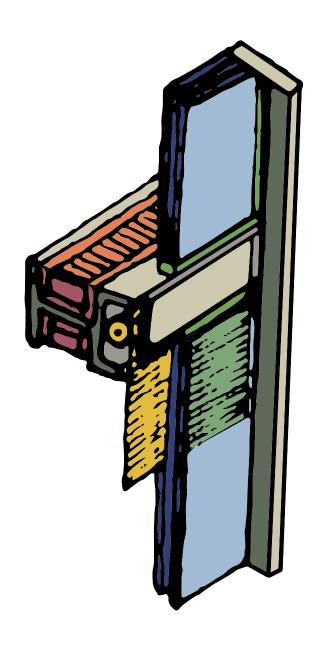
4-Value Performance:



Design Keystone:

Standardization, joining and renewable material use.

Façade Leasing | Value-Engineered design scenarios - 30 year High-End (reusable)



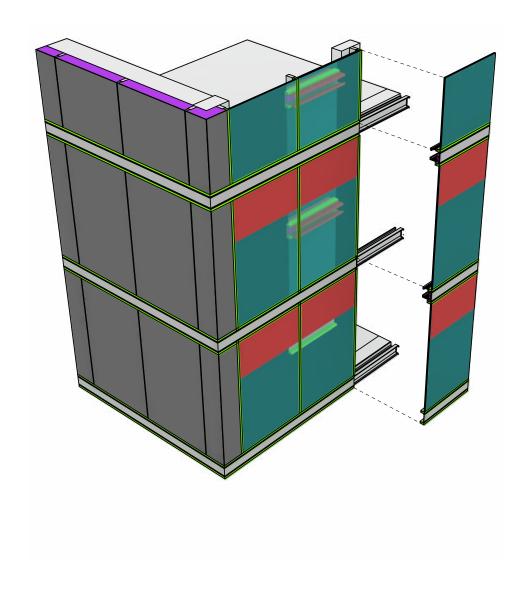
Related branding: Invest once, use forever



4-Value Performance:

€ • •	Higher investment is justified by higher predictability
	Without space for updates obsolescence is always a risk Materials are used for as long as possible
	One-system-fits-all, limited flexibility over time
¢ • • •	High customization potential and long term recognition

Façade Leasing | Value-Engineered design scenarios - 30 year High-End (reusable)



Related branding: Invest once, use forever



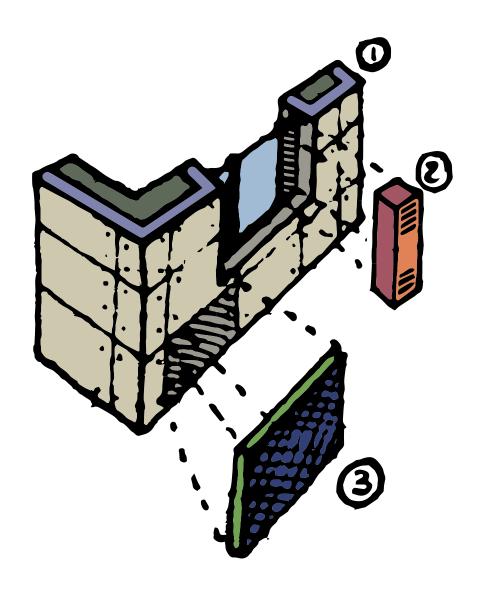
4-Value Performance:



Design Keystone:

Durability of material and currency of technologies.

Façade Leasing | Value-Engineered design scenarios - 30 year Economic (upgradable/ disposable)



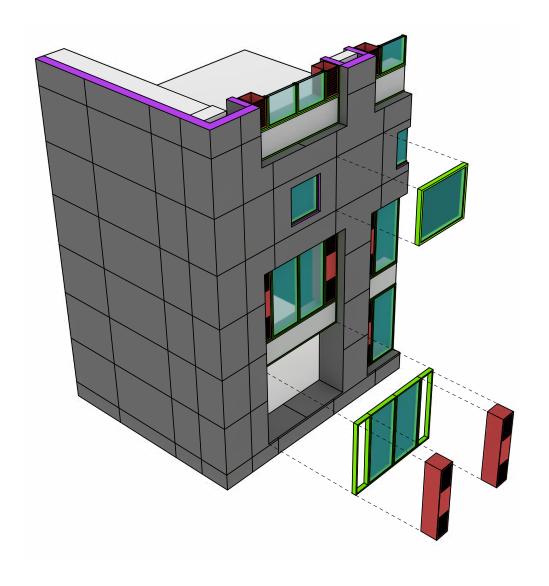
Related branding: The more you spend the more fun you get



4-Value Performance:

€	00	Smaller Initial investment Service-life of certain components not exploited
	00	Material use not optimized, energy savings gradual
\Diamond		Changes done according to necessity and possibility Range of intervention increasingly limited
É	\bigcirc	Visual continuity might be a problem, activities affected

Façade Leasing | Value-Engineered design scenarios - 30 year Economic (upgradable/ disposable)



Related branding: The more you spend the more fun you get



4-Value Performance:

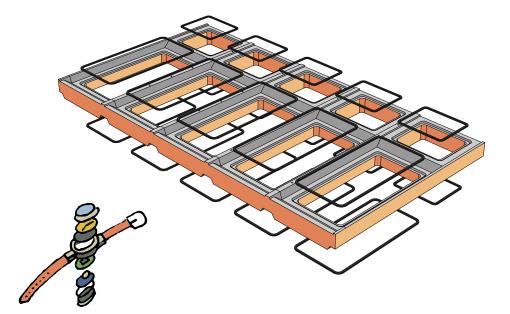


Design Keystone:

Continuity between renovations

Façade Leasing | Value-Engineered design scenarios - 3x(10) year Standardized (reusable)





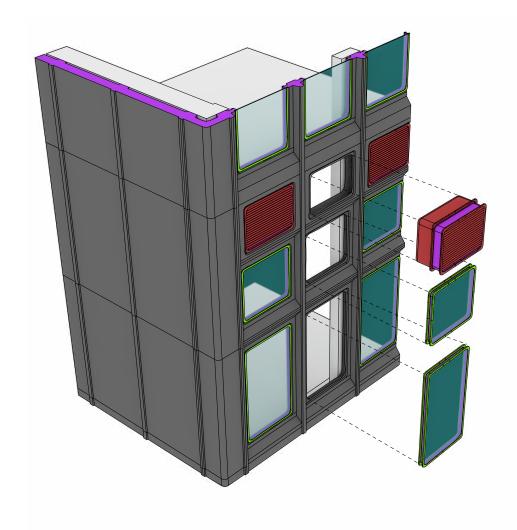
Related branding: Catalogue sales, continuous client engagement



4-Value Performance:

€ 000	Components available on demand, cost-effective production Risk of slow inventory
	Material life optimized, intermediate energy-use limited
	High degree of flexibility with low cost and free term
★ ● ○ ○	Cosmetic personalization very limited

Façade Leasing | Value-Engineered design scenarios - 3x(10) year Standardized (reusable)



Related branding: Catalogue sales, continuous client engagement



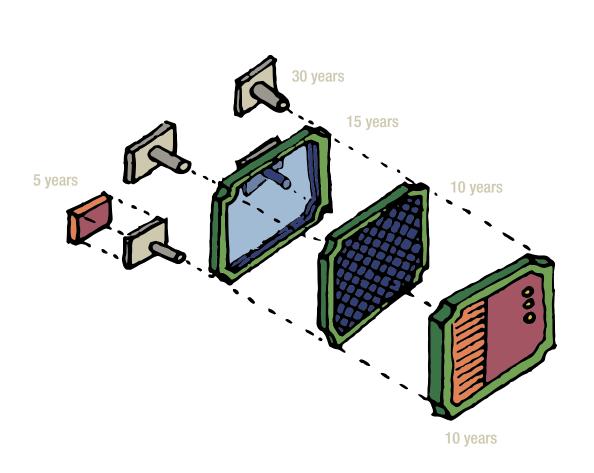
4-Value Performance:



Design Keystone:

Universal inter-connectivity and marketing appeal.

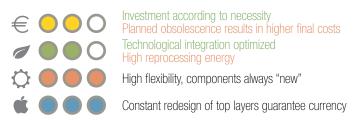
Façade Leasing | Value-Engineered design scenarios - 3x(10) year Stratified (disposable)



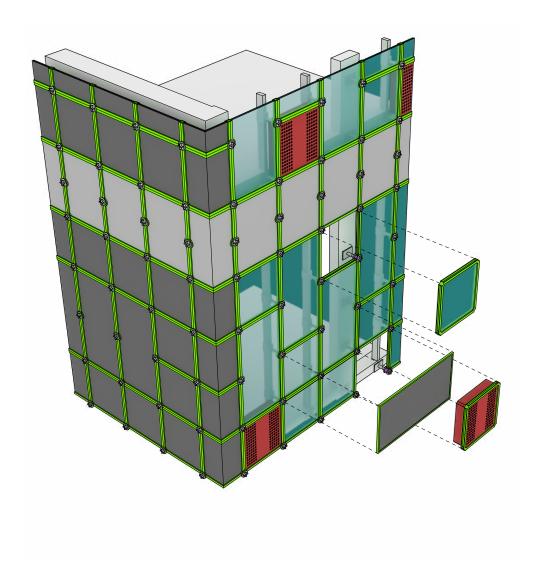
Related branding: Planning for obsolescence



4-Value Performance:



Façade Leasing | Value-Engineered design scenarios - 3x(10) year Stratified (disposable)



Related branding: Planning for obsolescence



4-Value Performance:



Design Keystone:

Material and production process to satisfy specific service-lives.

Façade Leasing | Strategies according to intended client













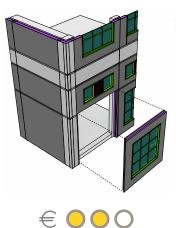
Temporary lifeextension or marketintegration projects

Short-term owners and "Fit-out" tenants

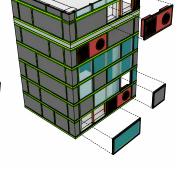
Stable organizations with long-term ownership and planning capacity Limited resources or permission, unpredictable occupation

Long-term owners with changing needs (eg. Universities)

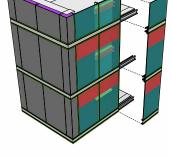
Long-term owners with demanding functional and branding needs



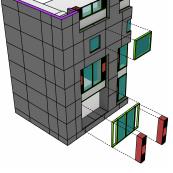




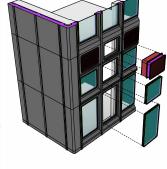




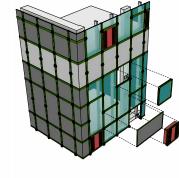






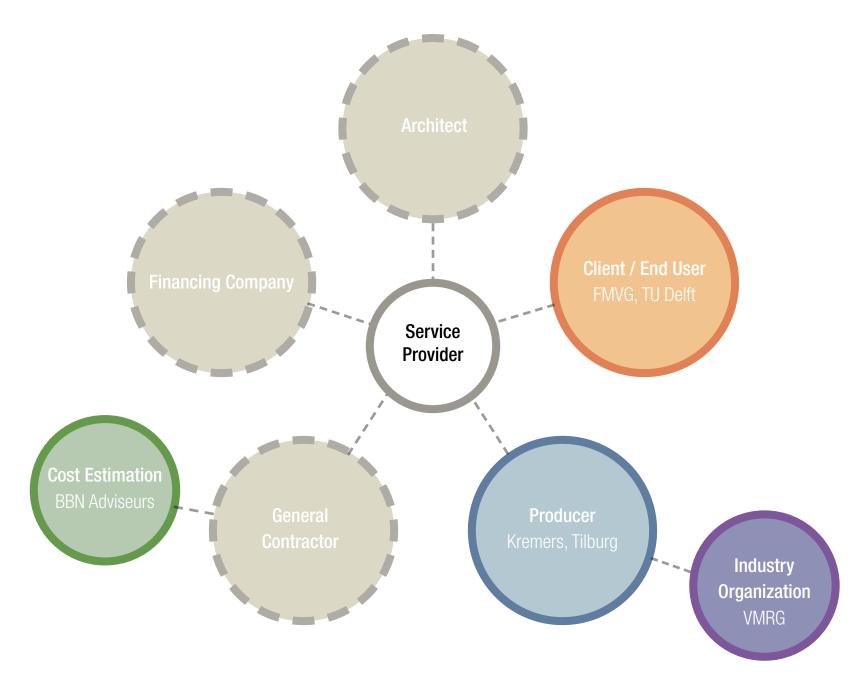








Façade Leasing | Evaluation - Interviews with stakeholders







More frequent upgrades to the top 20% performance



Long-term investment opportunities, unlike short-term technological leasing



Increased information continuity from project to project



Standard iconicity is cheaper than formal uniqueness



Simplify design, maintain certain degree of design choices



Broader portfolio flexibility





Longer service-life, improved performance, optimize use of space



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ncreased information continuity from project to project



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Simplify design, maintain certain degree of design choices



Broader portfolio flexibility



Wider stability/predictability for DBFOM contracts



Continuity of business-to-client relation over the service-life of the facade



Economy of scale due to system standardization



Entirely new business field



Lower risks and liabilities, increase reliability.



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Broader portfolio flexibilit



Faster new-system integration
Potential for product-based marketing



Anchor service for additional renovation projects



Service recognition and permanent partnership integration



Diversifies financing options to attract different clients



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Building's efficiency remains the provider / contractor's responsibility



Material ownership promotes reusingrecycling

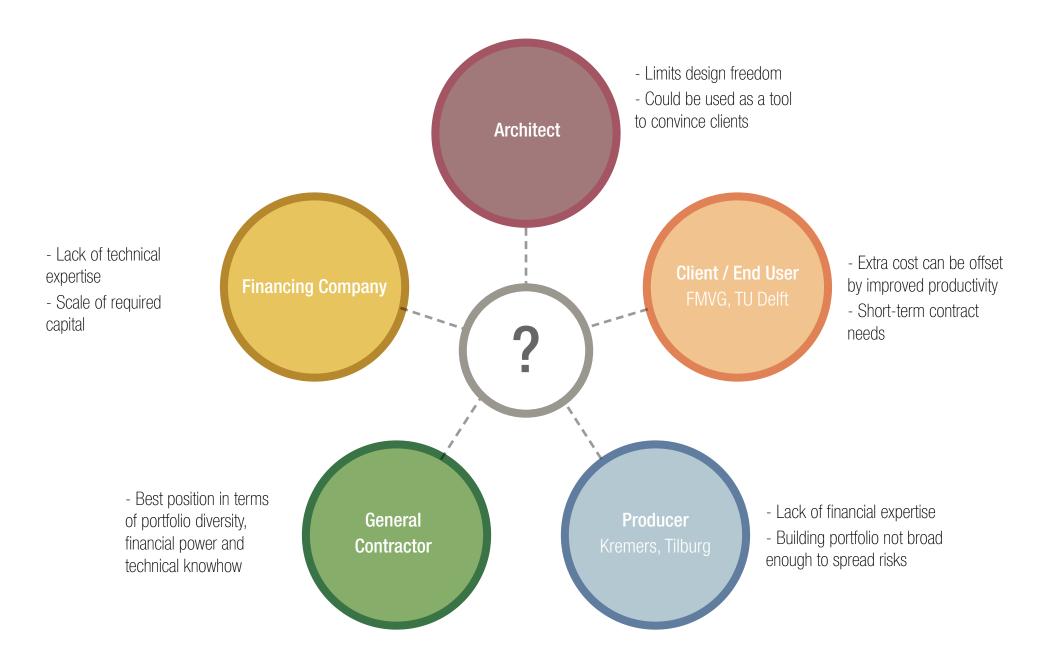


Familiarity with system would lead to reduced waste and higher efficiency



Reliable, long-term investments prove financially sustainable.

Façade Leasing | Evaluation - System challenges



Façade Leasing | Evaluation - Rate of innovation

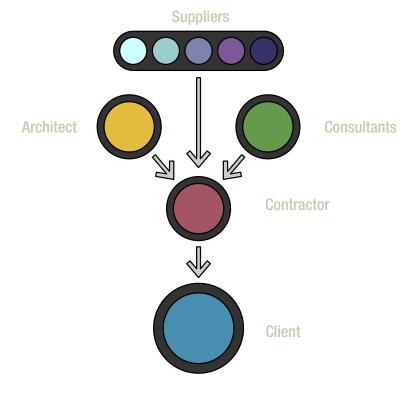
Average service-life / consumption rate

Facades 1 service-life **Architects** 1.5 retired 8 generations **IKEA SmartPhones 23rd** CocaCola **29,200 portions**

Generations in 40 years

Façade Leasing | Potential for industry change

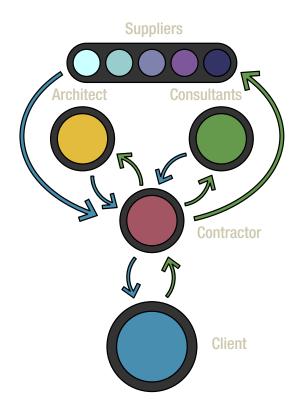
Legal system



Product-basedWarranties and liabilities

Poor communication and continuity

Technical system

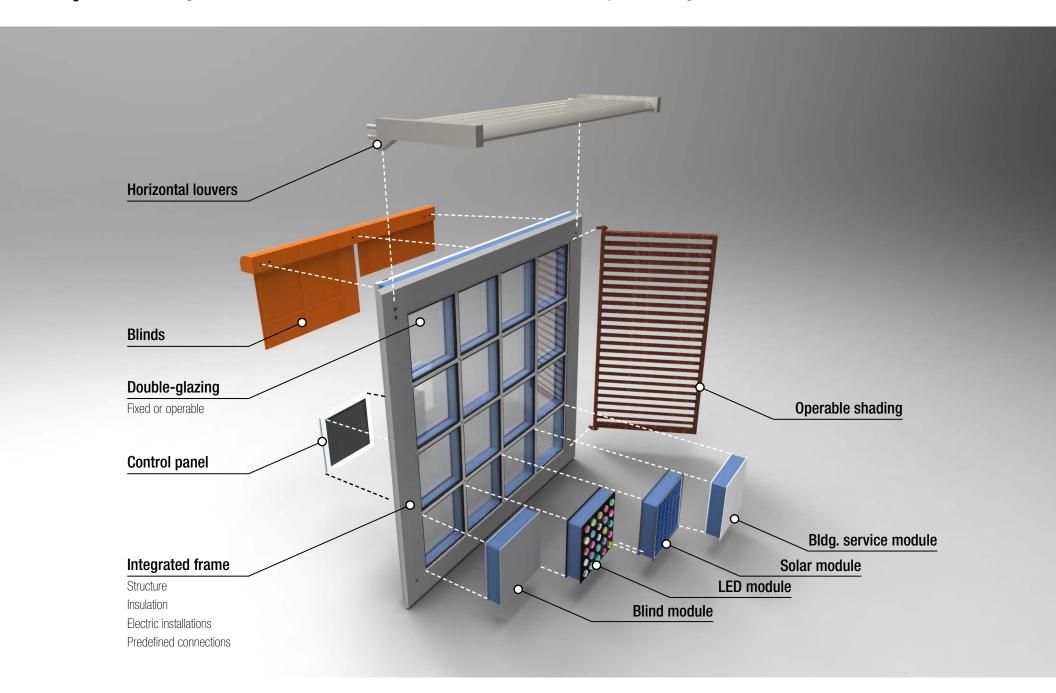


Service delivery-based
Performance

Constant communication.

Continuity of materials and knowledge.

Façade Leasing | Future Research - Technical definition of a "promising" scenario



Façade Leasing | Future Research - TU Delft_The first fully transformable campus

