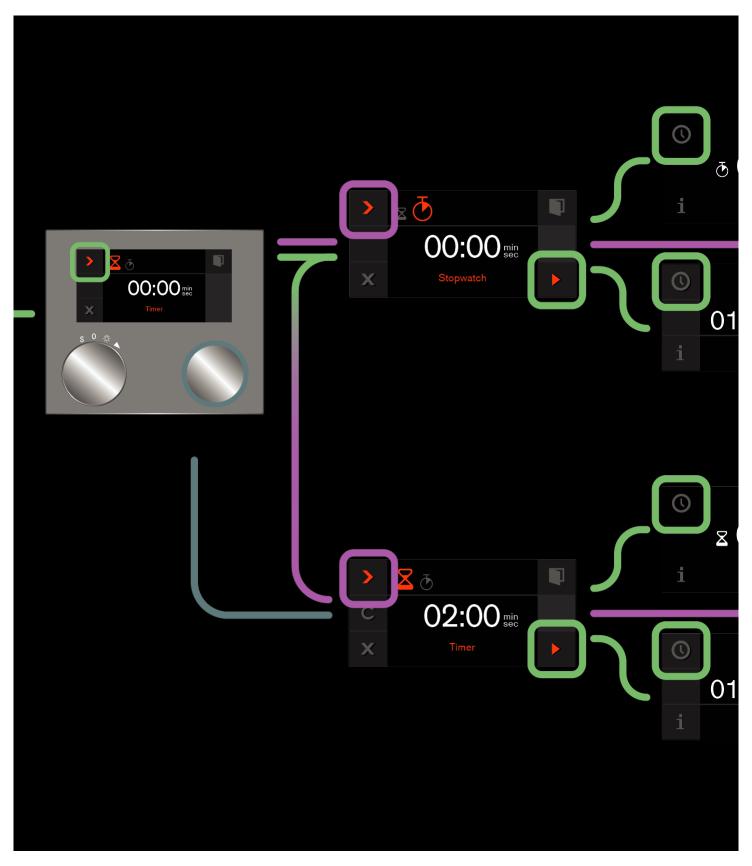
Msc Design for Interaction Appendix A case study for the digitally enabled luxury kitchen



GAGGENAU



Appendix

Adriaan Bernstein

Msc Design for Interaction

TU Delft

Metaphoric Interfaces: A case study for the digitally enabled luxury kitchen

Supervisory Team

Chair Dr. ir. Ianus Keller TU Delft

Mentor
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TU Delft

Company mentor
Piotr Szpryngwald
Gaggenau

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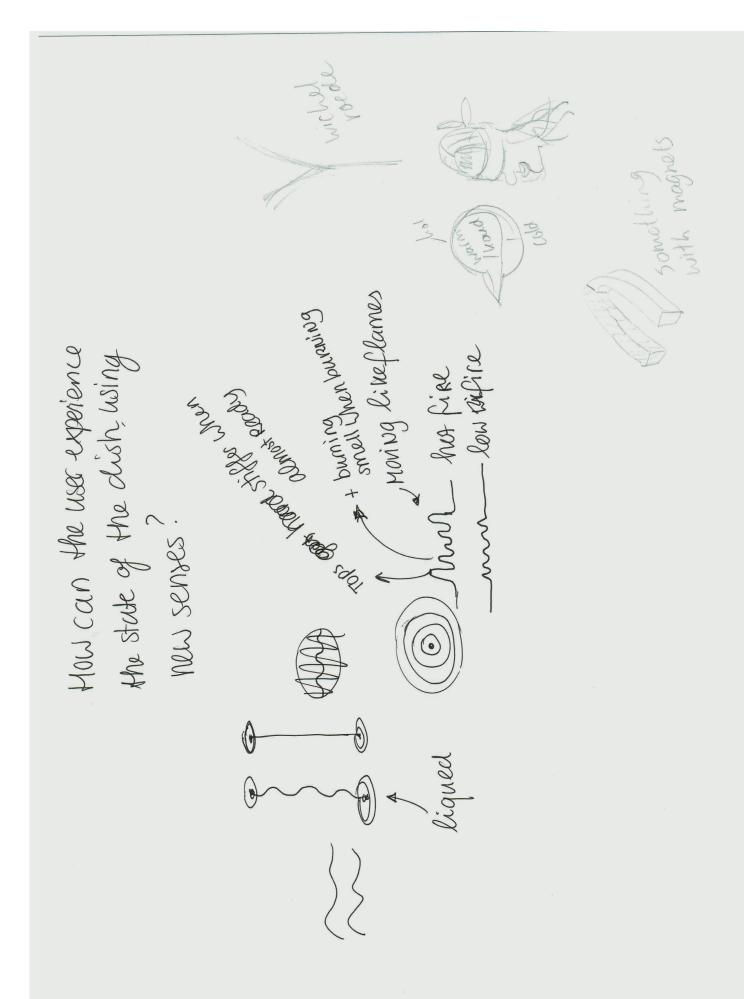
APPENDIX VIII

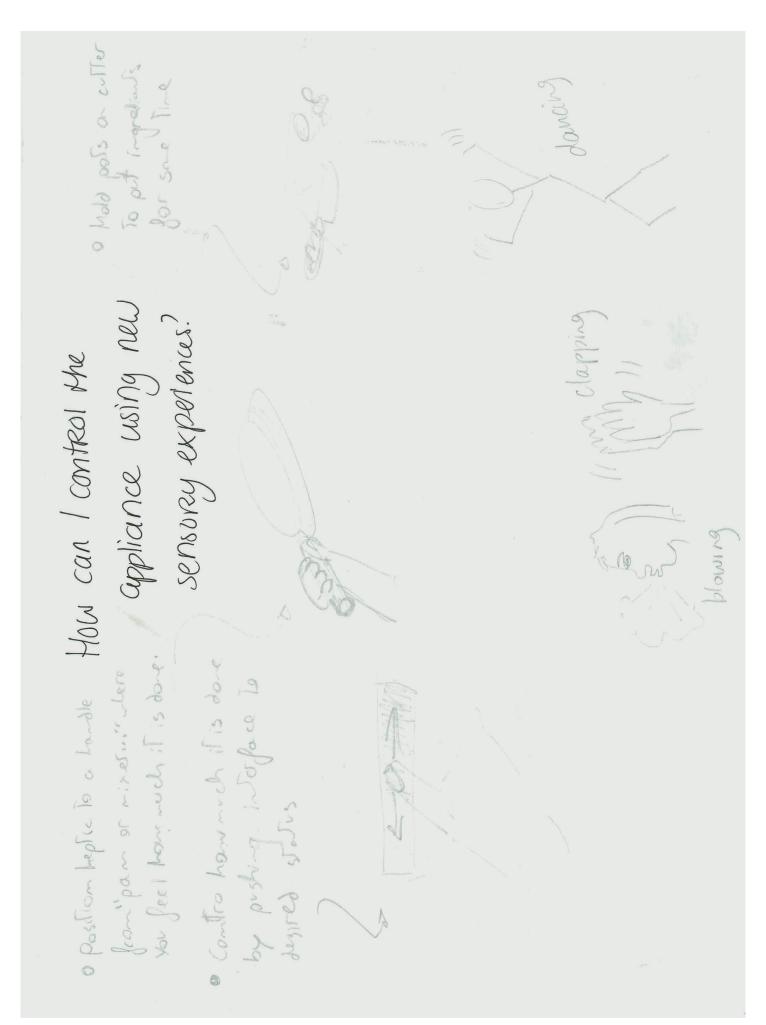
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APPENDIX I





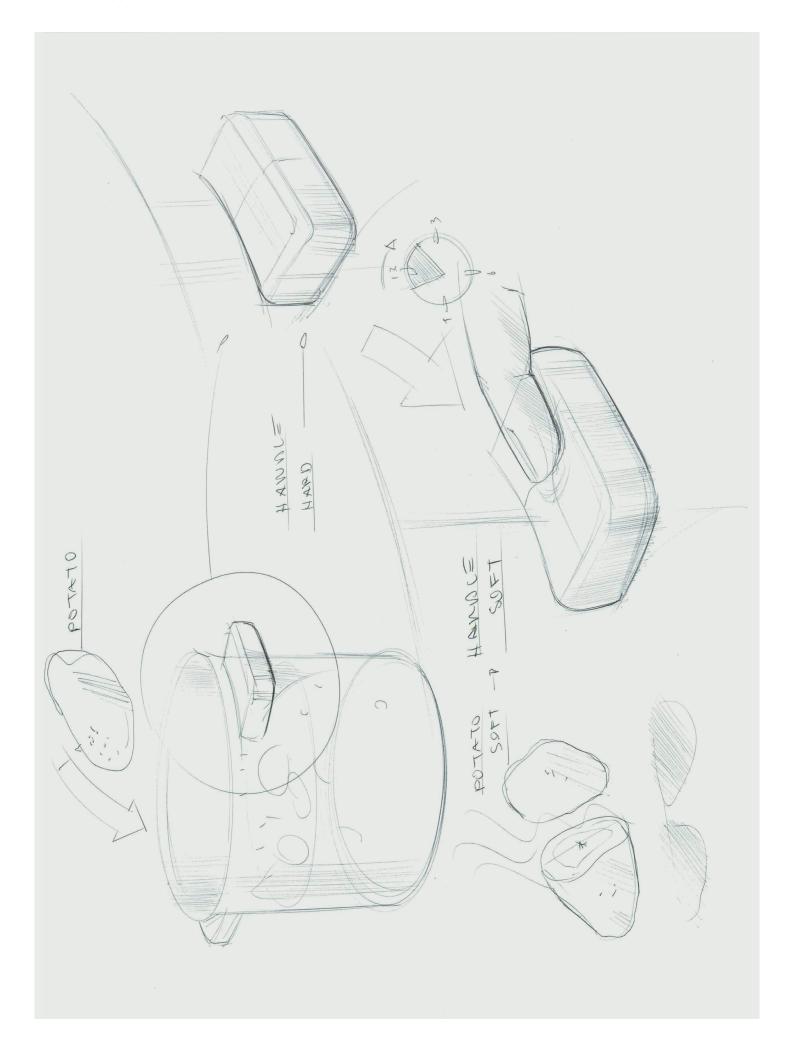
Which shape should have? happing experiences have? physical shape

Connected stove of course on course displays the appliances

bruttan that can be placed on perplaced on cappinance

you are using

inside to sow from the light, Light expures extellion o can hopic of in control somethow with ingredient o Can happlies get worm too? separations paringular Withe other senses (small visual. ~) How can tackle integaces to obsorve task or smell. Meking sorbet: Acolors, it is Jones of most of Color light, food snells, food Toste,
Temperature, Tording namipulations
of pornetisspoo (Temporation) Vival: See what you temporations



Pains.

- o Burning the cake in The over before it is Totally baked.
- · Boiling eggs, IT is hard to predo states of The
- o Stake and Vegres There is a sigrange of hommoch is dome and The good result depends on the taste.

"With bread I world want to knock on it"
"People throw paster on the wall to see if it sticks"
"Stick in the bread/cabe to see if the dough still sticks"

APPENDIX II

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

meat

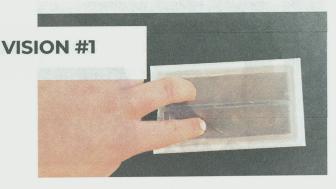
desired texture, "handness"?

I experienced... (e.g. a sense or feeling of something, an emotion,...)

Can I/Can it...?

Low it should feel it is right now?

- □ I wish I had something like this for... meat, cakes
- ☐ I would not like to use this because...



Other thoughts? Doodle?

Tol make thee largers top each port of The dish is doing.

Please describe your encounter with the prototype.

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of... meat

I experienced... (e.g. a sense or feeling of something, an emotion,...)

I felt like cooking need.

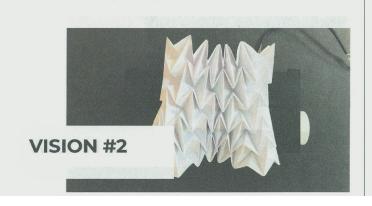
I felt it's something that can really make my life in the kitchen earner.

Can I/Can it ...?

Com I set Our it to how I expect my food to be cooked and it tells me who it's ready?

- ☐ I wish I had something like this for... MEAT!
- ☐ I would not like to use this because...

Other thoughts? Doodle?



Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

car stick.

I experienced... (e.g. a sense or feeling of something, an emotion,...)

I was a boil confused.

Can I/Can it...?



Other thoughts? Doodle?

- □ I wish I had something like this for... spices. consistency of food. Temperature.
- ☐ I would not like to use this because...

Please describe your encounter with the prototype.

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

Dimmer

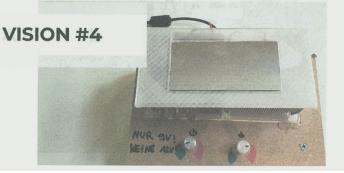
Other thoughts? Doodle?

I experienced... (e.g. a sense or feeling of something, an emotion,...)

Can I/Can it...?

(accoparately a demperators

- □ I wish I had something like this for... my oven / stove
- ☐ I would not like to use this because...



Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

I experienced... (e.g. a sense or feeling of something, an emotion,...) Hoppiness is Exatement.

Can I/Can it...?



Other thoughts? Doodle? Colors From blue to red.

- □ I wish I had something like this for. Looking in The oven. Perfect for bread. □ I would not like to use this because...

Additional thoughts:

- Stove (Electric, Gas, Induction, Ceramic matrix,...)
- Oven (Electrical, wood-fired, stone,...)
- Microwave ovenGrill (Electrical, Gas)
- FridgeFreezer
- Coffee maker Food processor
- Sous-vide cooker



Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

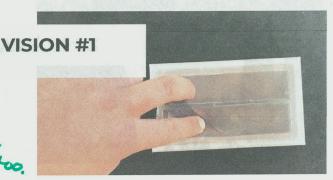
Solblade is, when your said stake that sanded beginn too.

I experienced... (e.g. a sense or feeling of something, an emotion,...)

a bit of chigns + because of the silicene, curiosity, Confusia

Can I/Can it ...?

☐ I wish I had something like this for... Would not like to use this because...



Other thoughts? Doodle?

I like the idea of having smaller squares that can do the same, bigger display - mare info

Please describe your encounter with the prototype.

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

an animal that I am stocking/ a febric, brankiful

I experienced... (e.g. a sense or feeling of something, an emotion,...)

a sus of certal, carpassia and upe try

Can I/Can it...?

for soil in the fridge ? i

I wish I had something like this for... Controlling my dough U

I would not like to use this because...

Other thoughts? Doodle?



Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

a scale at first grance, later

I experienced... (e.g. a sense or feeling of something, an emotion,...)

resistance, small fight, & alivenoss

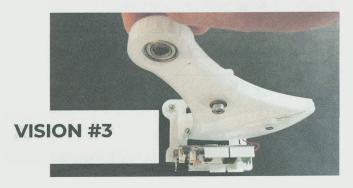
Can I/Can it...?

Jo 360° romds?

I wish I had something like this for... Carbothy

I would not like to use this because...

and share tempore he



Other thoughts? Doodle?

This was my fewnite

Please describe your encounter with the prototype.

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

a Store

Other thoughts? Doodle?

You have to get wond to it

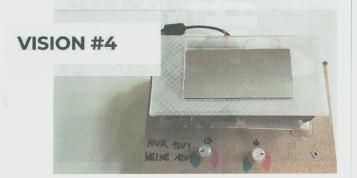
I experienced... (e.g. a sense or feeling of something, an emotion,...)

anxiety it could burn my fingus, supprise that it could get so

Can I/Can it...?

talk?

I wish I had something like this for... On Mily The I would not like to use this because... agut in The kitchen



Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

a philips light is, a drildrin's tay

I experienced... (e.g. a sense or feeling of something, an emotion,...)

in perty, it's super cute \$7

Can I/Can it...?

Spet where I pressed?

I wish I had something like this for...

I would not like to use this because...

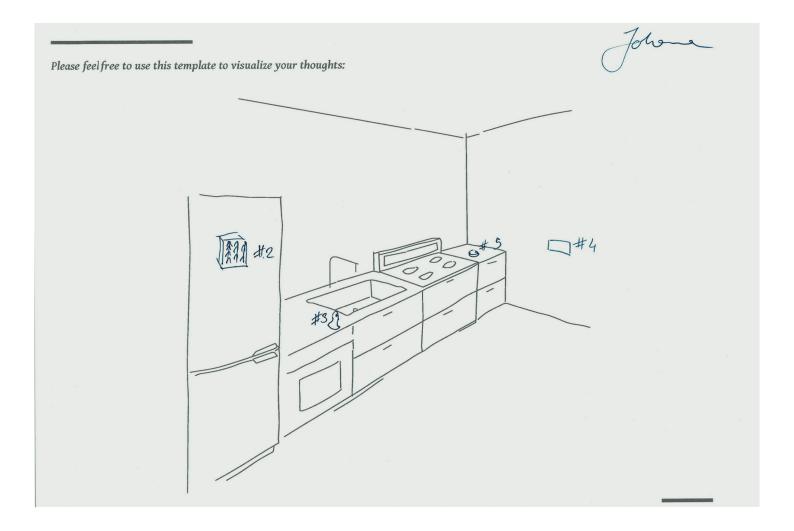
Server hest sauces



Other thoughts? Doodle?

Additional thoughts:

- Stove (Electric, Gas, Induction, Ceramic matrix,...)
- Oven (Electrical, wood-fired, stone,...)
- Microwave oven *2
- Grill (Electrical, Gas)
- Fridge
- Freezer Coffee maker
- Food processor
- Sous-vide cooker



Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of ... Bacon

I experienced... (e.g. a sense or feeling of something, an emotion,...)

Currosity, physics, understanding

can 1 visualize what's going to happen with my meat, mushrooms, spinachs?

I wish I had something like this for... estimately my gun trities I would not like to use this because...

Other thoughts? Doodle?

Also to understand how yearst

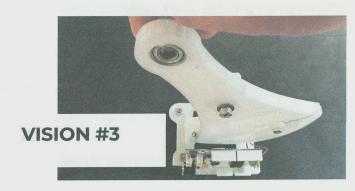
works naybe?

The state of the state of

VISION #2

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of... ever



Other thoughts? Doodle?

I experienced... (e.g. a sense or feeling of something, an emotion,...)

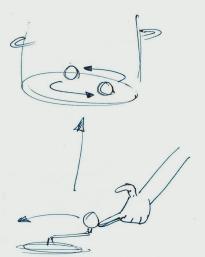
Response, AI, Feedback

Can I stirry my hod renotely, but having a feedback on the texture?

Can I set a motion hiside a soup recipe

I wish I had something like this for... whead of allender.

I would not like to use this because...



Please describe your encounter with the prototype.

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

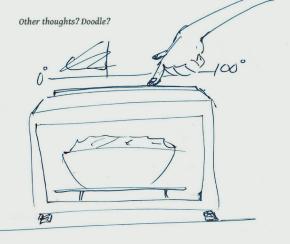
It reminded me of/made me think of ... bure 14, fridge

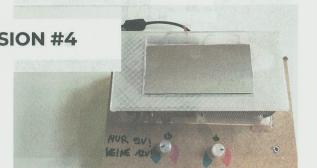
I experienced... (e.g. a sense or feeling of something, an emotion,...)

larger,

Record the house hour (heat) of my

I wish I had something like this for... understanding what he pass I would not like to use this because... with any recipes, and learn





Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of ... 3) touch jelly , candy

I experienced... (e.g. a sense or feeling of something, an emotion,...)

Immovation, future, imagination,



I would like to shape my store, by shape how the larners are distributed.

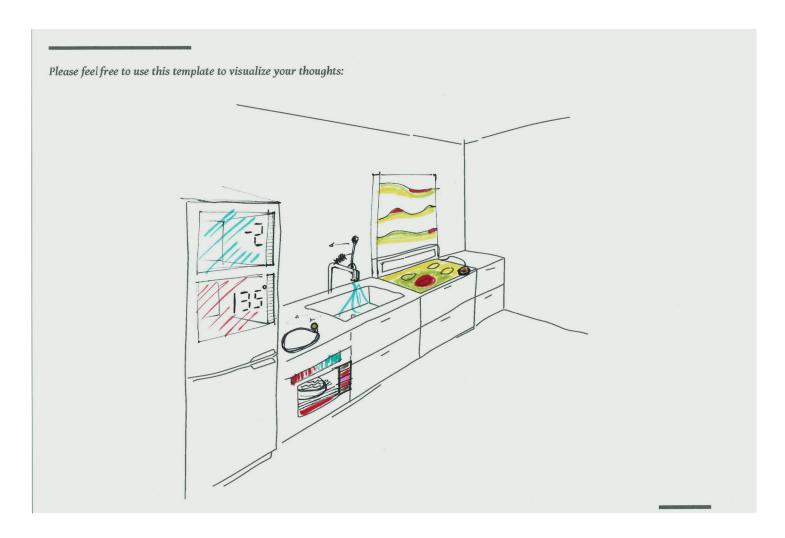
Can I/Can it...?

Can I shape it? Can I see the consistency of my bood? (touch it)
Can I feel my bood? Can I two it?

1 wish I had something like this for ... leaving how my bood change, how the imner of my bood looks I would not like to use this because ...

I think a magnetic field (as in atteremin) natches these experiences, where Additional thoughts: you interact with a system in a more physical-interesting way. I wald like to see compination of the appliances maybe. Also, can a & air figer be added to the ideation? Maybe if y 1 could have themse feedback in more single apphances could also be nice (blander, tostimaker, with niver).

- Stove (Electric, Gas, Induction, Ceramic matrix,...)
- Oven (Electrical, wood-fired, stone,...)
- Microwave oven
- Grill (Electrical, Gas)
- Fridge
- Coffee maker
- Food processor Sous-vide cooker



Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

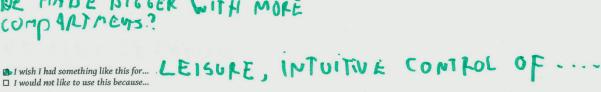
It reminded me of/made me think of...

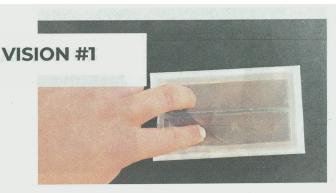
LAYERS OF A CAKE A PAUSE BUTTON

I experienced... (e.g. a sense or feeling of something, an emotion,...)

IT WAS ODDLY SATISFIED TO HANDLE THE OBJECT, BOTH FIRM AND GENTLE

EBE MADE BIGGER WITH MORE COMPARTMENTS?





Other thoughts? Doodle?

Other thoughts? Doodle?

Please describe your encounter with the prototype.

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

A LIVING OR GANISM

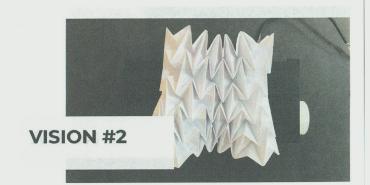
I experienced... (e.g. a sense or feeling of something, an emotion,...)

A CONFLICTED FEELING, IFECT LIME FIRMLY HAMPLE
THE OBJECT, BUT IT WAS SOF RAGILE'S

Can I/Can it...?

BE MADE MORE STORPY?

- I wish I had something like this for...
- ☐ I would not like to use this because...



Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

ATIME KEEPING PEUICE

I experienced... (e.g. a sense or feeling of something, an emotion,...)

RECOGNITION

can 1/can it...? MOVE BY ITSELF?



Other thoughts? Doodle?

Other thoughts? Doodle?

- I wish I had something like this for...
- ☐ I would not like to use this because...

KED THICK OF CERTAIN PROCESSES INTIME WIEHEN

Please describe your encounter with the prototype.

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

SPECIAL ICECREAM COLD PLATE
) APANÉSE TZATZIKI PLATE

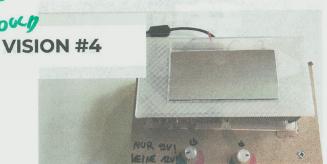
I experienced... (e.g. a sense or feeling of something, an emotion,...)

AMAZEMENT. HOT AVD COLD

can 1/can it...? BESET TO MUCH MOFE EXTREME SETTINGS SOYOU COUP COOK WITH IT?

☐ I would not like to use this because...

I wish I had something like this for... COOL TO SHOW IT TO FOOR VISITORS

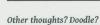


Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

FUTURISTIC MULTI FONCTIONAL

I experienced... (e.g. a sense or feeling of something, an emotion,...)



VISION #5

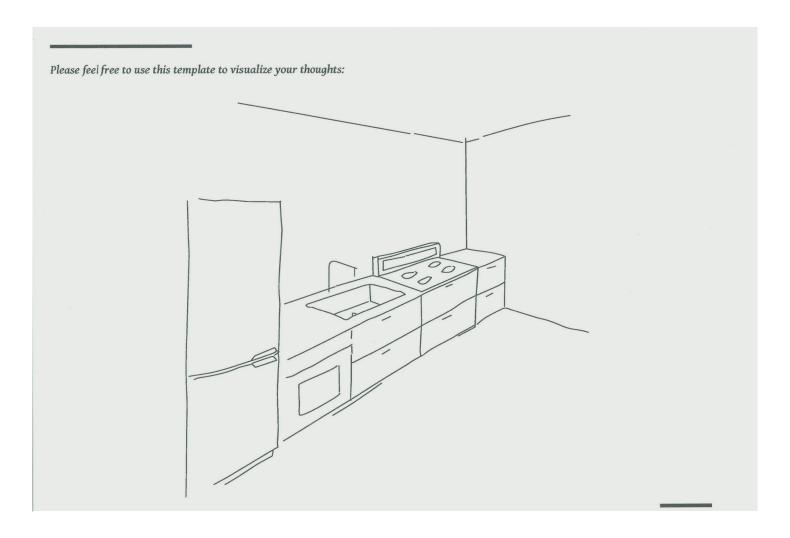
EXITEMENT ABOUT THE FOOCH AND COOK

Can I/Can it...?

- \square I wish I had something like this for...
- ☐ I would not like to use this because...

Additional thoughts:

- Stove (Electric, Gas, Induction, Ceramic matrix,...)
- Oven (Electrical, wood-fired, stone,...)
- Microwave oven
- Grill (Electrical, Gas)
- Fridge
- Freezer
- Coffee maker Food processor
- Sous-vide cooker



Please describe your encounter with the prototype. Feel free to use full sentences, words, doodles or sketches or any other means	VISION #1
necessary to reflect the thoughts, feelings and associations the prototype evoked.	
It reminded me of/made me think of Filla and alled (icher Konsis Lanea 2. 4 your Lebens until in youh based (4 yack) color the base hat in Wall (To	
(+ Fact) color tellow lat in win (1)	
I experienced (e.g. a sense or feeling of something, an emotion,)	Other thoughts? Doodle?
- Doing pad von Gemice cols-toil	11 Colin 1, Totasnife/ 2n
can I/can it? 2ustrad und Voans	alen, andres Jourist, Florich) Soler usins declas in Oh In
cols such Vossius to	1 mais dechas in Ohn In
□ I wish I had something like this for Um Ohn Little The	1. 9 M
- Jus alegraly of	The En Off war bulls " uncer of Stychan X
Jours em l	ch/sum

Please describe your encounter with the prototype. Other thoughts? Doodle? Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked. It reminded me of/made me think of... - En Alchu - Tag I experienced... (e.g. a sense or feeling of something, an emotion,...) - Ge fich ch torung 6 bird and had - Had Weith points and had laufe can 1/can it...? Le Form moins Borks Auch Wesprifer, boshum? $\ \square$ I wish I had something like this for... I would not like to use this because... Es first sich 3 to an 1 en Ohs flaud als Congliands VISION #2

Justament 2. G. Knodertaig

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

(Listabahn)

Wasstan 2-toster

VISION #3

Other thoughts? Doodle?

Other thoughts? Doodle?

I experienced... (e.g. a sense or feeling of something, an emotion,...)

wh Ware dout stugg Einctola och dosion

Can I/Can it...?

Vocas-6/19 fin Shalf wigg; ch & (dood, and on, blusig.)

☐ I wish I had something like this for...

☐ I would not like to use this because...

Cocies // Skirtle ació Vallenschie

Please describe your encounter with the prototype.

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

- has be wood plath, as half which sall

- has be wood plath, as half with the way to the sall of t - Loi/anfletante letter cuitte! 1 experienced... (e.g. a sense or feeling of something, an emotion,...),

aug 6 h Chur Ober flane, sehou das iber 24 Stricker, sols haif, sohs last - zwist, sauce was deuit die Hite Would, Seguliaa, Who printa

I wish I had something like this for... Let Obratify
I would not like to use this because...

Of HALVO A hay in wain of have
Main Antlantform Oh Afonno

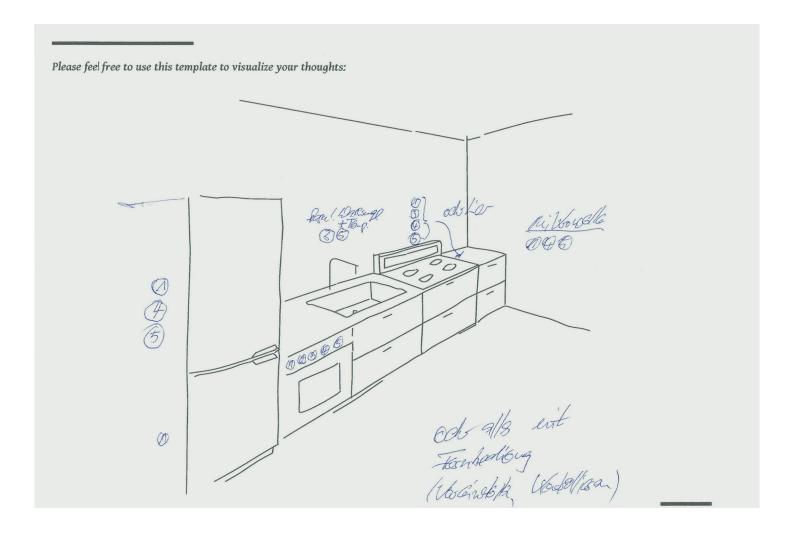


Additional thoughts:

☐ I would not like to use this because...

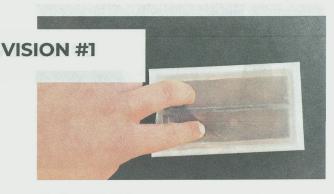
- Wartsollisk Senthenon in væglieden længskruck do & kaht Toflantelsanks Vestins bly Tongsales in Vestinology White States First Work & 3. Batterps . To go ahr de Haids in Florisohfood vo Oh Horas och ch tie vorn

- Stove (Electric, Gas, Induction, Ceramic matrix,...)
- Oven (Electrical, wood-fired, stone,...)
- Microwave oven
- Grill (Electrical, Gas) Fridge
 - Freezer
- Coffee maker
- Food processor
 - Sous-vide cooker



Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of ... Je peuse à un garteau qui monte, gonfle, puis durait.



Other thoughts? Doodle?

I experienced... (e.g. a sense or feeling of something, an emotion,...)

les différences entre monter, durair soppelleur les différentes étorpes de la ausson d'un gâteau.

can I/can it...? Seroit-ce possible d'avoir un détecteur qui suit et traduit les différentes étapes de la cuisson sans devoir ouvrir et fermer le four à plusieurs reprises pour tester le gâteau et recevoir la vapeur chande du four au visage.

I wish I had something like this for... pour le four.

Please describe your encounter with the prototype.

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

Sous-vide pour fa conservation des altiments

Other thoughts? Doodle?

- expresso. machine

I experienced... (e.g. a sense or feeling of something, an emotion,...) mesmer le degré du sous-vide sont pour la congélation ou juste pour conserver des choses tragiles donc avrêter à temps le sous-viole pour tie pas abèmer les choses-Sous-vide; procédé graduel!

Can I/Can it ...?

un apporied précès et pratique pour mette sous-vide ou peut-être mêtre une machine pour le café pour mesurer si le café est bien Servie on non-I wish I had something like this for... (ex presso. servie)

I wish I had something like this for... ☐ I would not like to use this because...

Machine pouvait contenter les différents pouvoit des différents gouts de cofé servé ou non



Please describe your encounter with the prototype.

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of...

pour les ouvertures de porte à la suisine ou des tirous



Other thoughts? Doodle?

Other thoughts? Doodle?

I experienced... (e.g. a sense or feeling of something, an emotion,...)

avec quelle force et jusqu'où aller jusqu'à ce que le fonctionnement se passe sans effort et avec élégance.

can 1/can it...? Je conçois ce sure tema pour l'ouverture et la fermeture des machines et porte et tiroirs dans la cuisine

I I wish I had something like this for... pour faciliter le déroulement des □ I would not like to use this because... achors à la cui sine surtout grand on a les mains sales pour éviter soit soils le tout on de se laver les mains sous cesse -

Please describe your encounter with the prototype.

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

en général n'est pas égal partout -

I experienced... (e.g. a sense or feeling of something, an emotion,...) Les aliments on les gâteaux ne cuisent pas de la nième façon partout-

can 1/can it...? Je trouve que ce serait bien de Pouvoir Juieux gérer la température du Jour pour une meilleure répartition de la Chaleur

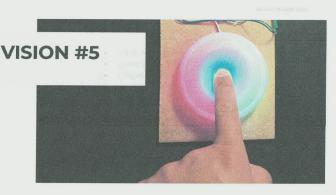
I wish I had something like this for... pour le four ou le I would not like to use this because... Grill.

VISION #4

Please describe your encounter with the prototype.

Feel free to use full sentences, words, doodles or sketches or any other means necessary to reflect the thoughts, feelings and associations the prototype evoked.

It reminded me of/made me think of ... boutou magique qui au simple foucher me renseigne par Sa couleur et son toucher, me donne plusieurs informations en nième temps



Other thoughts? Doodle?

I experienced... (e.g. a sense or feeling of something, an emotion,...)

Quener du temps en jouant avec un objet plaisant. agréable au toucher et à la vue. Un jouet efficace qu'ou a plaisir à utiliser et sen même temps estile pour diverses informations. can I/can it...?

Je peux le concevou pour un réfrégirateur qui me renseigne sur la température de chaque étagère, différentes couleurs par exemple

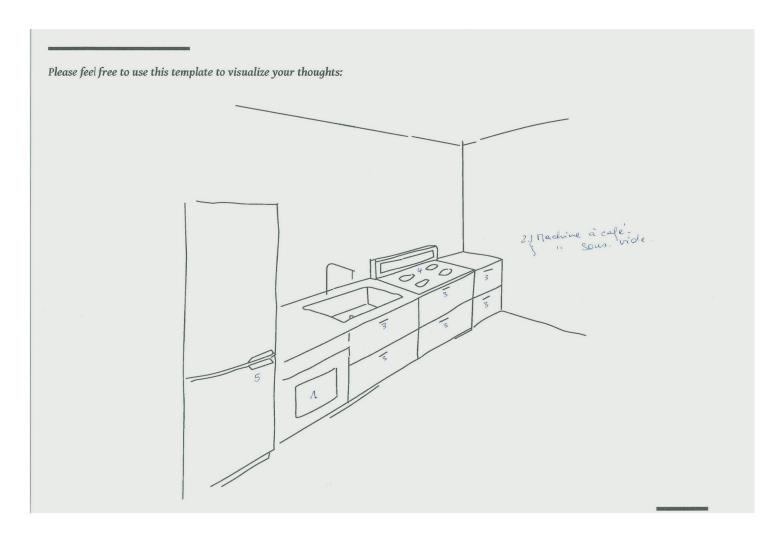
■ I wish I had something like this for... Le Prigo

Additional thoughts:

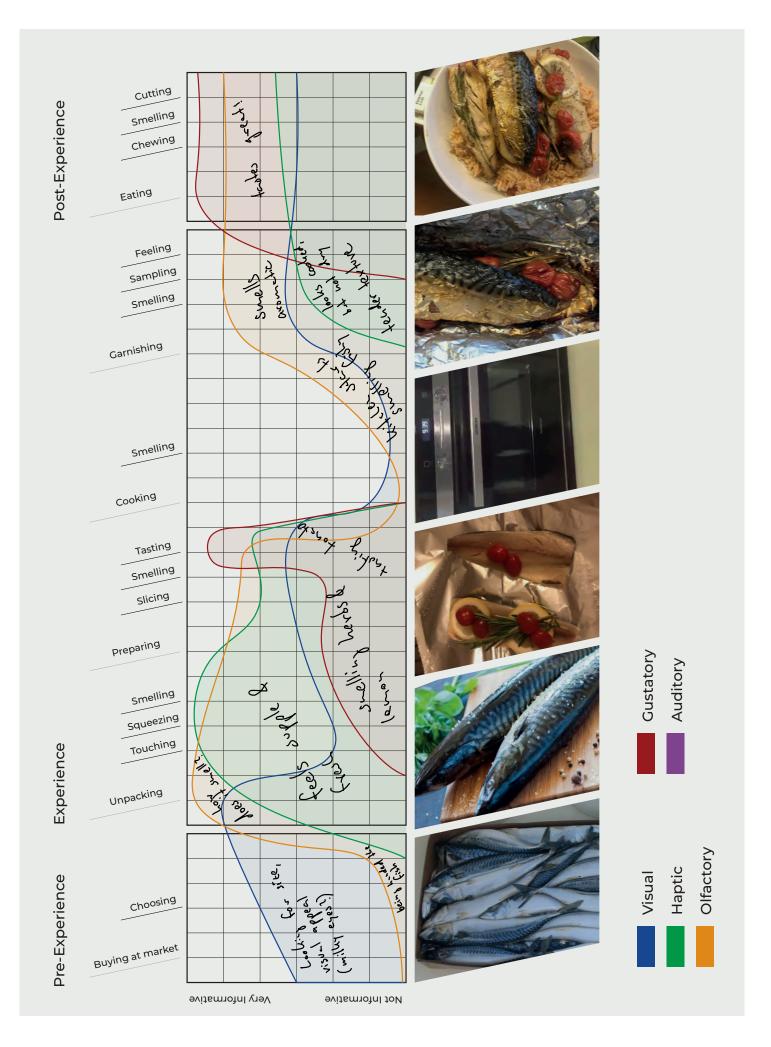
voita une multitude de moyens confortables pour une journée à la cuisine agréable avez des sensations visuelles (lumien) et tactiles (boutons, Systèmes etc...) qui rendent le travail Mon seulement facile mais une aventure.

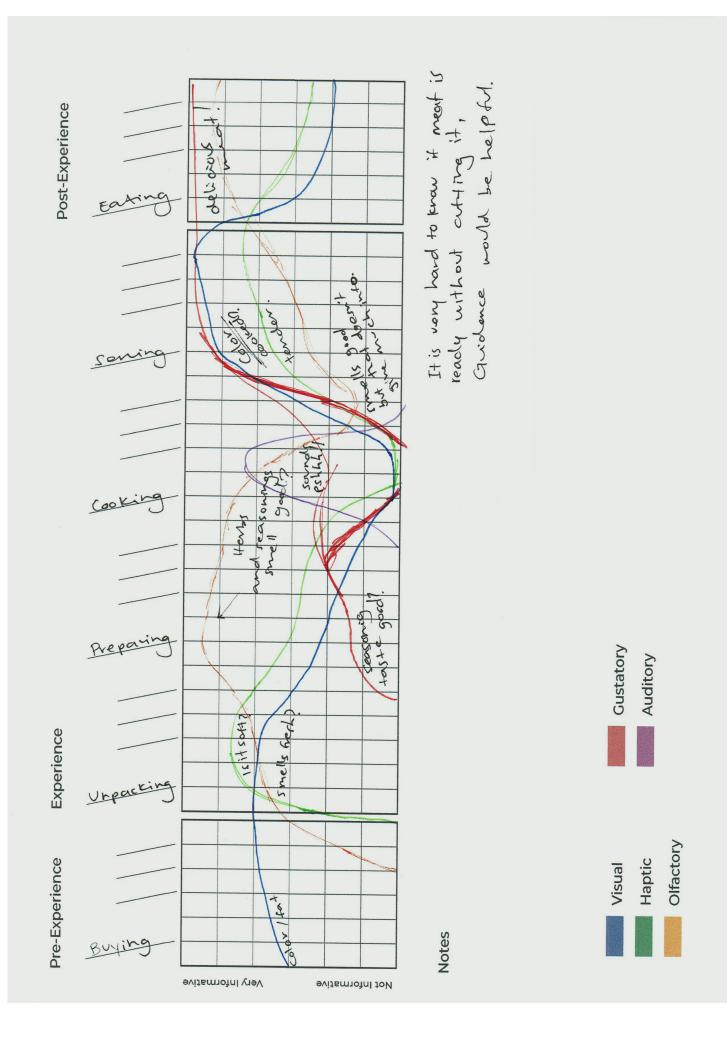
List of common appliances:

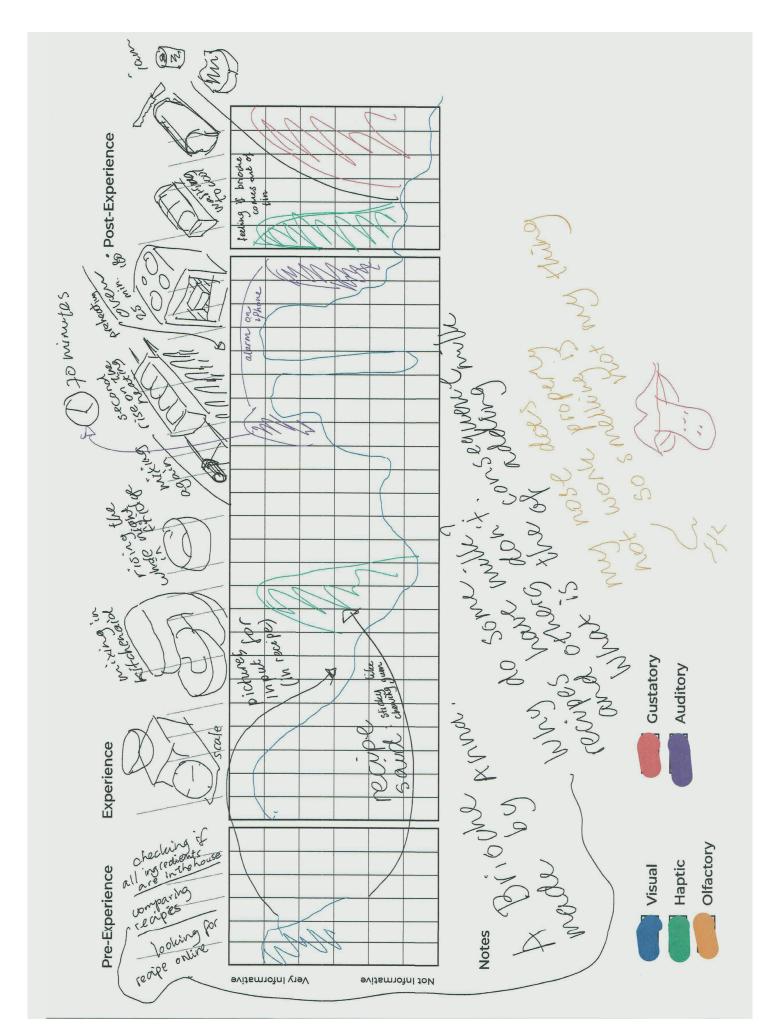
- Stove (Electric, Gas, Induction, Ceramic matrix,...)
- Oven (Electrical, wood-fired, stone,...)
- Microwave oven
- Grill (Electrical, Gas)
- Fridge Freezer
- Coffee maker
- Food processor
 Sous-vide cooker



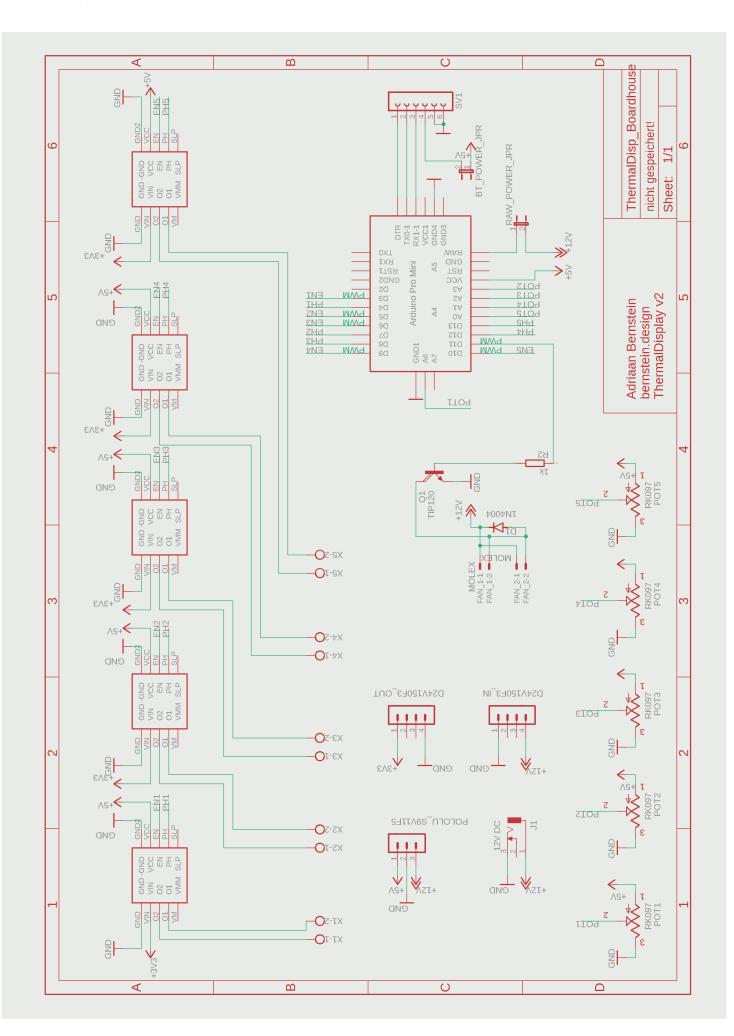
APPENDIX III







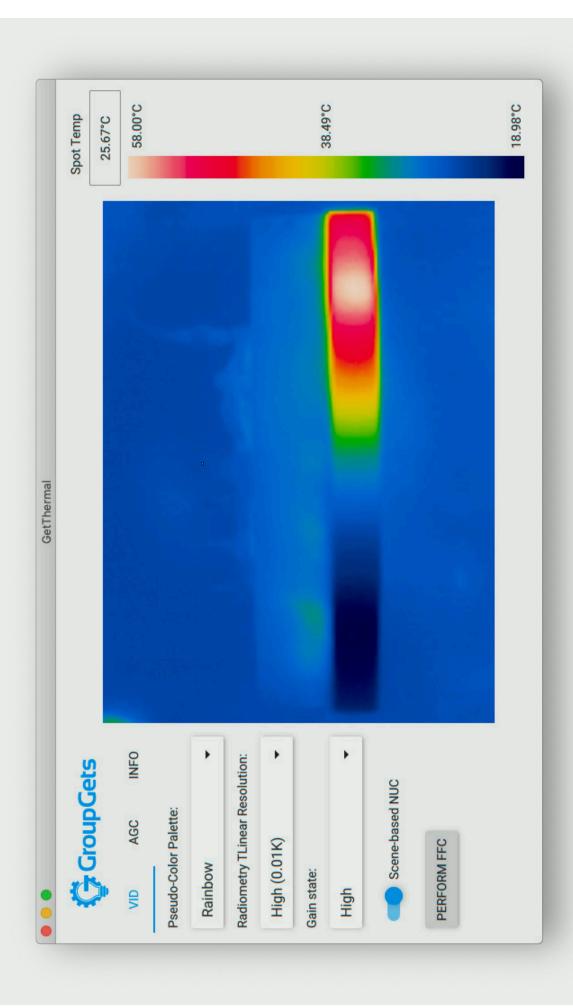
APPENDIX IV

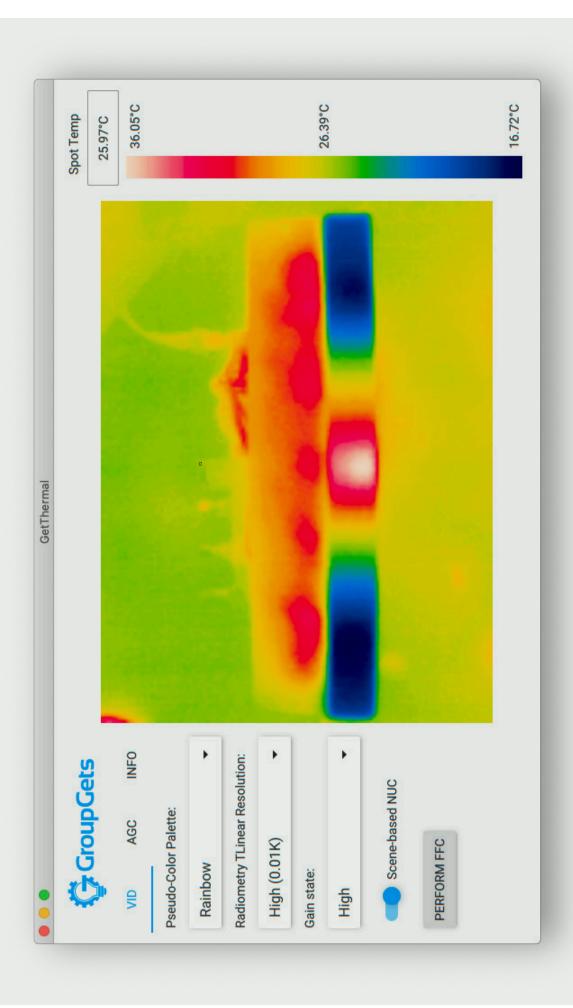


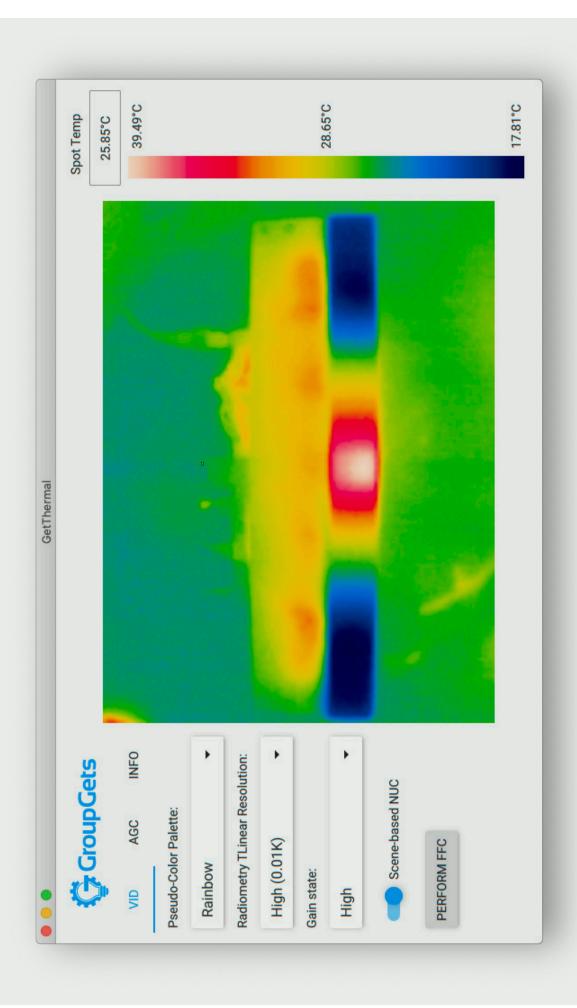
APPENDIX V

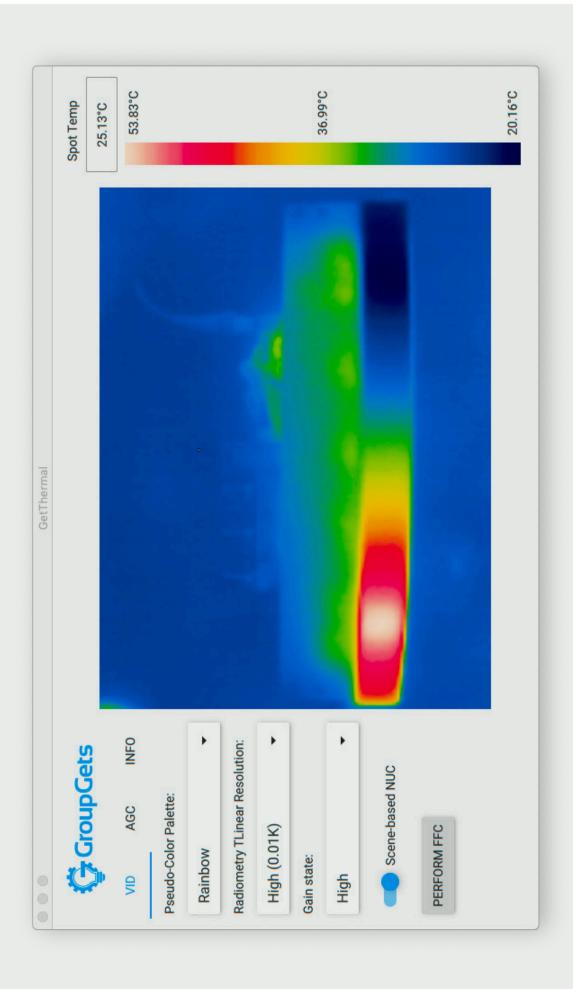












APPENDIX VI

Position	Function/heating function	Temperature
0	Off position	
:ð:	Light	
2	+	50 - 300 °C
	Hot air	Default temperature 170 °C
3	*	50 - 300 °C
	Eco hot air*	Default temperature 170 °C
4		50 - 300 °C
	Top + bottom heat	Default temperature 170 °C
5		50 - 300 °C
	Top + 1/3 bottom heat	Default temperature 170 °C
6		50 - 300 °C
	Top heat	Default temperature 170 °C
7	-	50 - 300 °C
	1/3 Top + bottom heat	Default temperature 170 °C
8	<u> </u>	50 - 300 °C
	Bottom heat	Default temperature 170 °C
9	*	50 - 300 °C
-	Hot air + bottom heat	Default temperature 170 °C
10	+	50 - 300 °C
	Hot air + 1/3 bottom heat	Default temperature 170 °C
11	er er	50 - 300 °C
	Full surface grill +	Default temperature 220 °C
	circulated air	'
12	*****	50 - 300 °C
	Full surface grill	Default temperature 220 °C
13	**(4)**	50 - 300 °C
	Compact grill	Default temperature 220 °C
14		50 - 300 °C
	Baking stone function	Default temperature 250 °C
15	П	50 - 220 °C
	Roaster function	Default temperature 180 °C
		,
16	0	30 - 50 °C
	Dough proving	Default temperature 38 °C
40		40, 00,00
17	* D-fti	40 - 60 °C
	Defrosting	Default temperature 45 °C
18	W	30 - 120 °C
_	Keeping warm	Default temperature 70 °C
S	த Basic settings	
	∠+	485 °C
	∀ Pyrolytic self-cleaning	405 C



Symbols

Symbol	Function
>	Start
	Stop
II	Pause/End
x	Cancel
С	Delete
~	Confirm/save settings
>	Selection arrow
	Open appliance door
i	Call up additional information
<u>>></u>	Rapid heating with status indicator
W	Call up individual recipes
rec	Record menu
<u> </u>	Edit settings
> <u>A</u> *	Enter name
Œ	Delete letters
6	Child lock
0	Call up timer menu
(Call up long-term timer
*	Demo mode
n	Call up core temperature probe
l.	Start rotisserie spit
/.	Stop rotisserie spit
» <u>,</u>	Start roasting function
» <u>.</u>	End roasting function

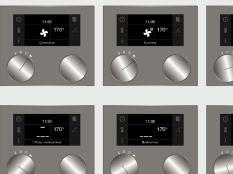


























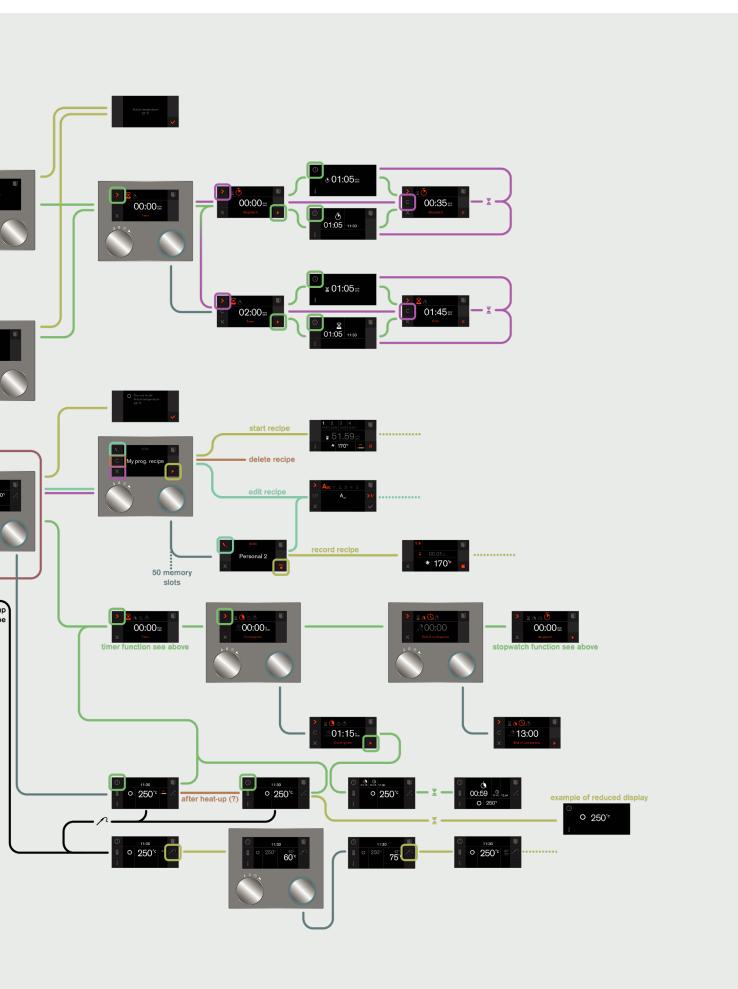




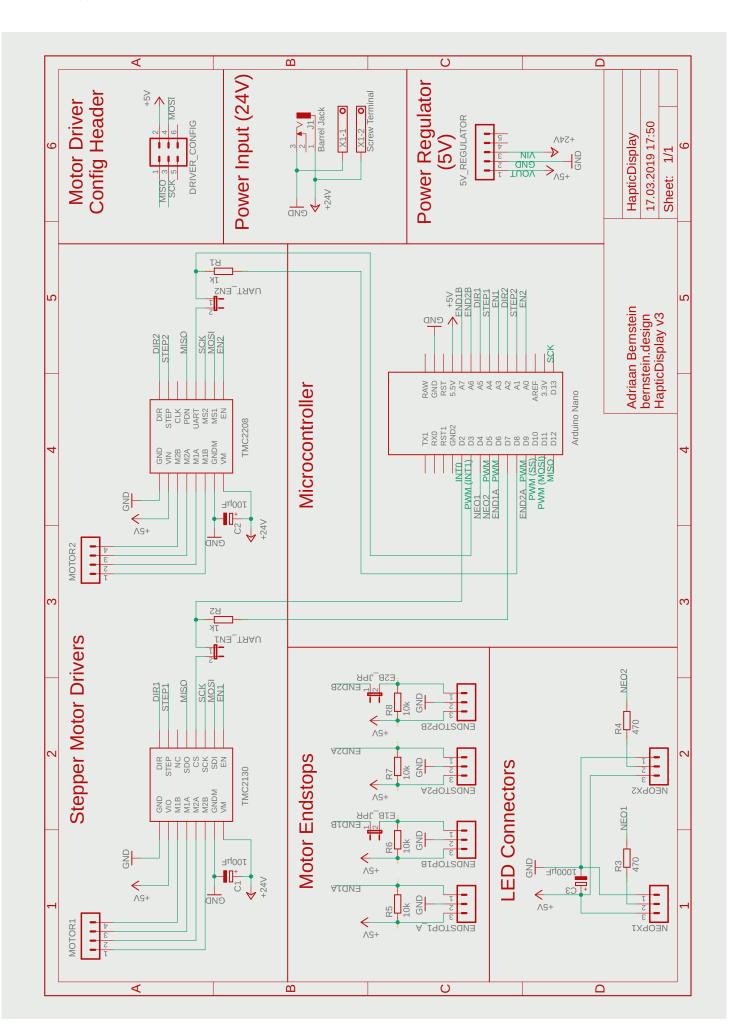








APPENDIX VII

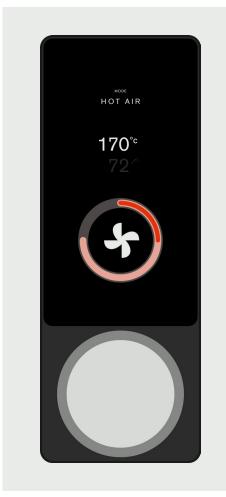


APPENDIX VIII













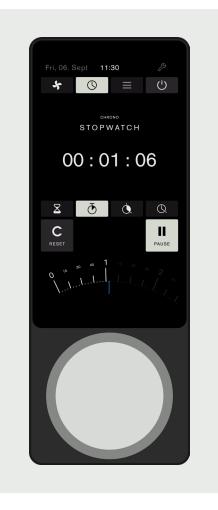




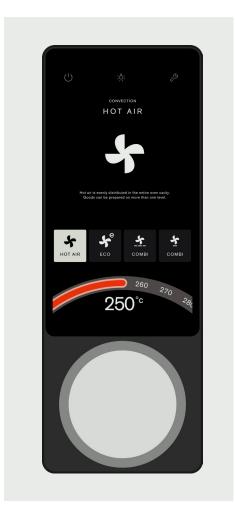




















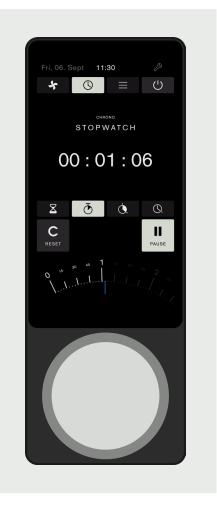








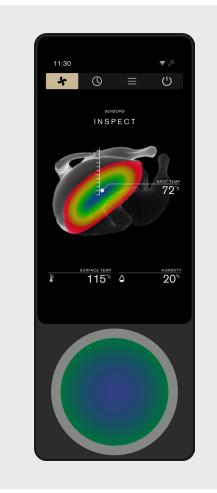




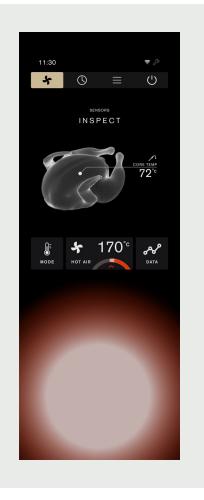


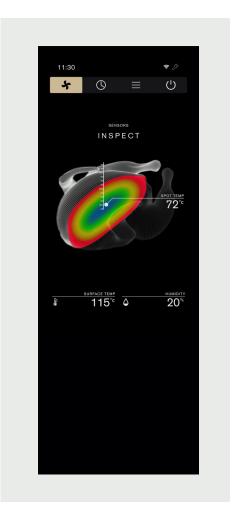


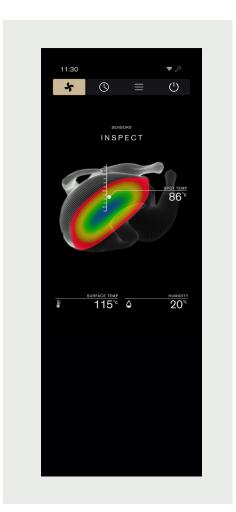


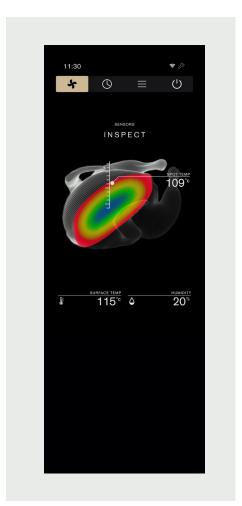
















APPENDIX IX

Imagine you and your partner are baking a bread. Your partner left you in charge to take the break out once it's ready.

You know the oven is set to 170°C and the bread has been in the oven about 30 minutes ago.

You come into the kitchen, you see the oven and its interface. What are your first thoughts?

The light emitting surface is intripuling and I immediately take a closer wood at the safe touch area of the dial.

Did the interface steer you towards the right touch point (the dial)?

Yes, to me it seams pretty clear that the soft area is intended to provide an interaction. And I assume that the my around it is some sort of notony of all.

Was the meaning of the interface clear to you? Describe your experiences.

As soon as lapply pressure on the soft area I can see a charge in color & experience so different grades of olensity. I associate the colors with temperature and in consinuation with the visual What benefits or drawbacks do you see compared to conventional interfaces? Reference (workpran)

I do understand from the density must refer or

indicate the consistency of the bread.

P Firstly I think that it is quite novel, thus it might take a while to fully make use of it's potential. What How satisfied were you with the experience of discovering the meaning of the interface?

To be hones I am quite fascinated by the sousolion of its feedback. Definitely a docolpoint Heat triggets my christisty. It feels like a more Would you want to use it in your own kitchen?) natural &

imague to lost used to such a multisensorial dial.

I could very well cupaging way of magne to pet interacting with a madina

Any further ideas or suggestions? Perhaps the color could outso indicate

how long the meal still needs to 0006 over distance. Or you night even touse the dial with you like a watrol. Litchen aiols.

it is its aesthetics & sousual feedbal It has this organic character istic that I associate with the orchaic clements cinsact to cooking. miss in convolutual

APPENDIX X

IDE Graduation Assignment_Bernstein, Adriaan_4543157_22-11-2017

IDE Graduation Assignment

GENERAL INFORMATION

Title Graduation Project 13	Achieving Sustained Satisfaction via Metaphoric Interface Design:							
Title Graduation Project -5	A case study for the digitally enabled luxury kitchen							
Chair of Supervisory Team 14	Keller, A.I.							
Department / Section	Department of Industrial Design (ID), DCC							
Mentor of Supervisory Team ⁴	Schifferstein, H.N.J.							
Department / Section	Department of Industrial Design (ID), Design Aesthetics							
Project commissioned by 15	☐ Faculty	☐ Other, e.g. entrepreneurial						
Project type ⁵	☑ Design ☐ Research ¹⁶ ☐ Other, e.g. entreprene							
Company name, if applicable	Gaggenau							
City & Country	Munich, Germany							
Company Mentor	Piort Szpryngwald							
Start date	27.11.2017							
End date	30.04.2018							

CONTENT

Introduction

Gaggenau is a luxury kitchen- and home appliances manufacturer. As such, it can be argued that enabling more luxurious and satisfactory experiences by defining novel interactions for its products and services is paramount. While technological progress leads to an increasingly complex situation in which to achieve this, it also provides a multitude of opportunities to shape more intuitive, meaningful experiences in unexpected ways.

As the permeation of digital technology into traditional fields of design progresses, the chance arises to see this not merely as the driving force behind increasingly complex interfaces. Rather, it

might be leveraged into evoking curiosity, compelling the user to explore and appropriate the possibilities the interface provides in an intrinsically motivated manner. By those means, interfaces may provide ways to ensure a sustained level of satisfaction, renewed challenge, intrigue and wonder, as the product turns into a reflection of individual ambitions. Instilling it with metaphorical meaning to allow users to call upon their inherent sense of intuition in a given context (e.g. by anthropomorphizing it) may be of exceptional interest for achieving this goal.



Problem definition

When it comes to better understanding the nature by which interactions between individuals and digitally enabled products are shaped, the field of Human-Computer Interaction (HCI) provides many insights. One paradigm discussed within this field is of particular interest: Multimodal interfaces. As opposed to unimodal interfaces, they explore multiple human perceptual channels to establish an effective dialogue between a system and its user. Most knowledge available about multimodal interfaces and (to some extent) HCI in general however, focusses on functional requirements of the interface rather than the quality of the user experience. This also holds true for its theoretical potential to effectively convey information in a particular context. While limited knowledge is also available about the potential to shape meaningful, multimodal interactions within the confines of artistic expression, it provides little insight into enriching interfaces with metaphorical meaning or designing for a more human-centered approach in general.

IDE Graduation Assignment Bernstein, Adriaan 4543157 22-11-2017

Assignment

The ambition is to investigate how an intimate, conversational relationship between user and interface can be achieved, in particular by means of creating metaphoric allegories allowing users to call upon an immanent sense of intuition catering to multiple sensory modalities. To that end, two modalities (senses) may be of heightened interest when it comes to emotional richness, namely the tactile (touch) and the olfactory (smell).

A concept demonstrator of a product/interface incorporating the desired interaction qualities will be developed as a case study within the domain of kitchen appliances in the digital age.

The demonstrator will be evaluated in order to validate claims made in favor of metaphoric interface design, as well as to gain a more comprehensive understanding of how to elicit satisfactory experiences, specifically within the context of kitchens in the digital age.

Approach

The approach taken towards the accomplishment of the above-mentioned assignment is best characterized as "Research Through Design".

In an iterative process, prototypes will be developed in order to test individual aspects of metaphoric and/or multimodal interface design. The prototypes will be situated within the context of digitally enabled kitchen appliances and will be investigated with respect to their effectivity in eliciting a sustainable sense of satisfaction and empowerment.

The project will be structured as follows: In an initial immersion phase, the context and future trends pertaining to it will be illuminated. Subsequently, emerging technologies (sensors, materials, actuators, algorithms and services) conductive to the achievement of metaphoric interface design will be investigated. Based on these findings, an iterative process of ideation, prototyping, testing and evaluation will determine the framework for the refinement of one final concept. This final concept will be worked out in greater detail and a demonstrator for evaluatory purposes is to be developed.

Graduation Project results

The outcome of the project will be a blueprint for metaphoric, multimodal interfaces. This will be achieved by the development of a demonstrator situated in the kitchen context. It is intended to serve as a framework initiating a paradigm shift in the development of technology-humanizing interfaces not only at Gaggenau.

Deliverables

Demonstrator

Relation and relevance to the domain of Industrial Design Engineering, the chosen master direction and the IDE pillars

Within a specific context, this thesis project investigates the way appropriately embodied data can facilitate an intuitive, natural dialogue between the user and complex systems. The interaction being the conductor for this transfer of knowledge, the Dfl relevance is clear. As the nature of this interaction is to be defined by its very own design language, a clear IDE relevance is also given.

Companies such as Gaggenau stand to benefit from resulting insights and developments, as it will help them create value by delivering interfaces that will provide their customers with a more virtuous, long-lasting, transparent and satisfactory experience. Technological advancement is perceived to increase the complexity of the systems we interact with. In this case however, technological advancements are to be leveraged into humanizing their context of application. Instead of abstracting the causal relation of processes, technology is to be used to maintain but translate those relations into a more intelligible form.

IDE Graduation Assignment_Bernstein, Adriaan_4543157_22-11-2017

Planning	_																					_
Calendar week	48	49	50	51	52	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
Project week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
Immersion	С	onte:	xt																			
Research			Tre	nds	& De	vlp.																
R&D Cycles						C	ycle	1	(ycle	2	C	ycle	3								
Refinement														Con	ceptı	ualiza	tion					
Demonstrator									Implementa			entat	ion									
Presentation																						

Further comments and information	
None	

APPROVAL BY CHAIR

Date of approval	
Signature of Chair	