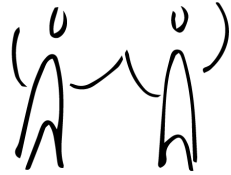
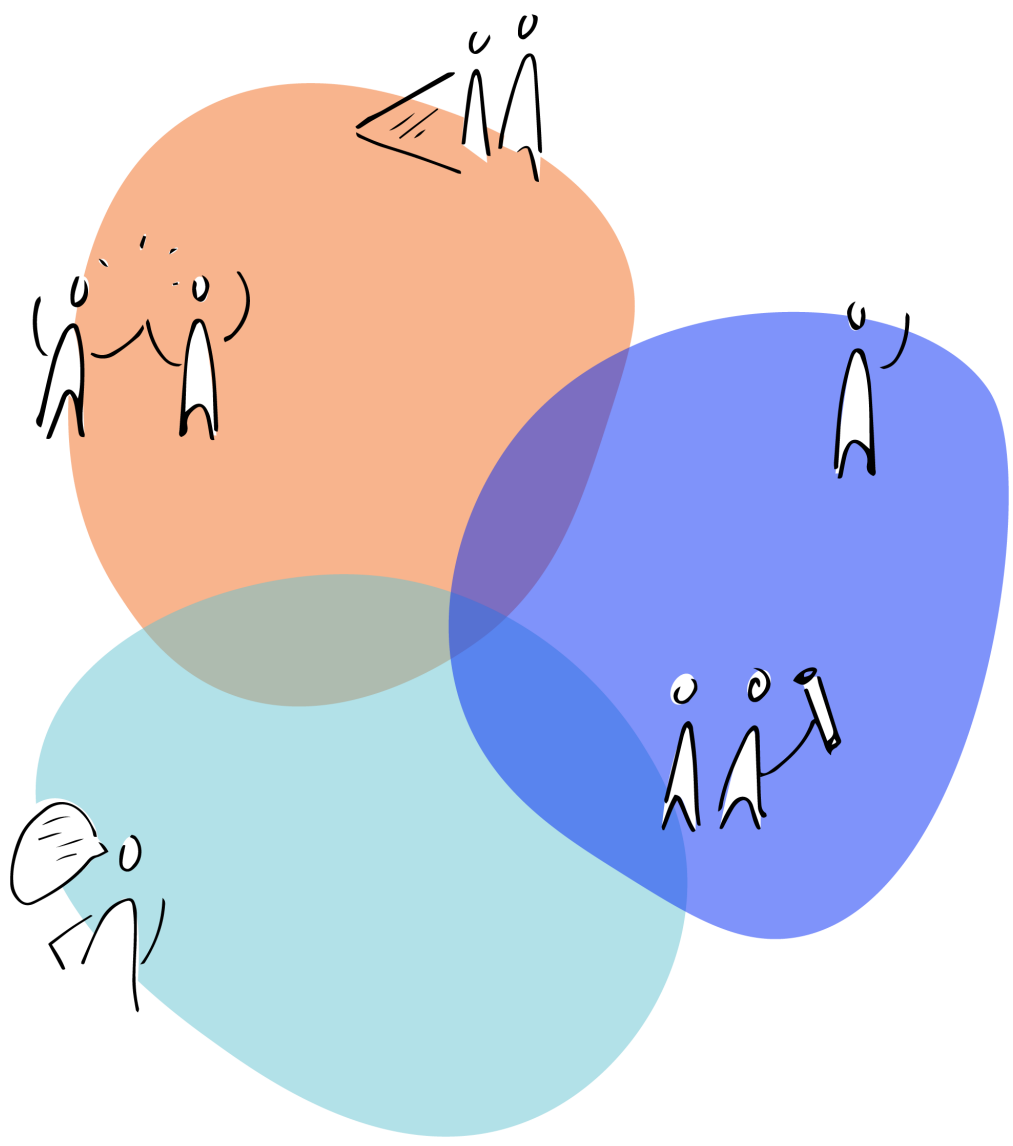
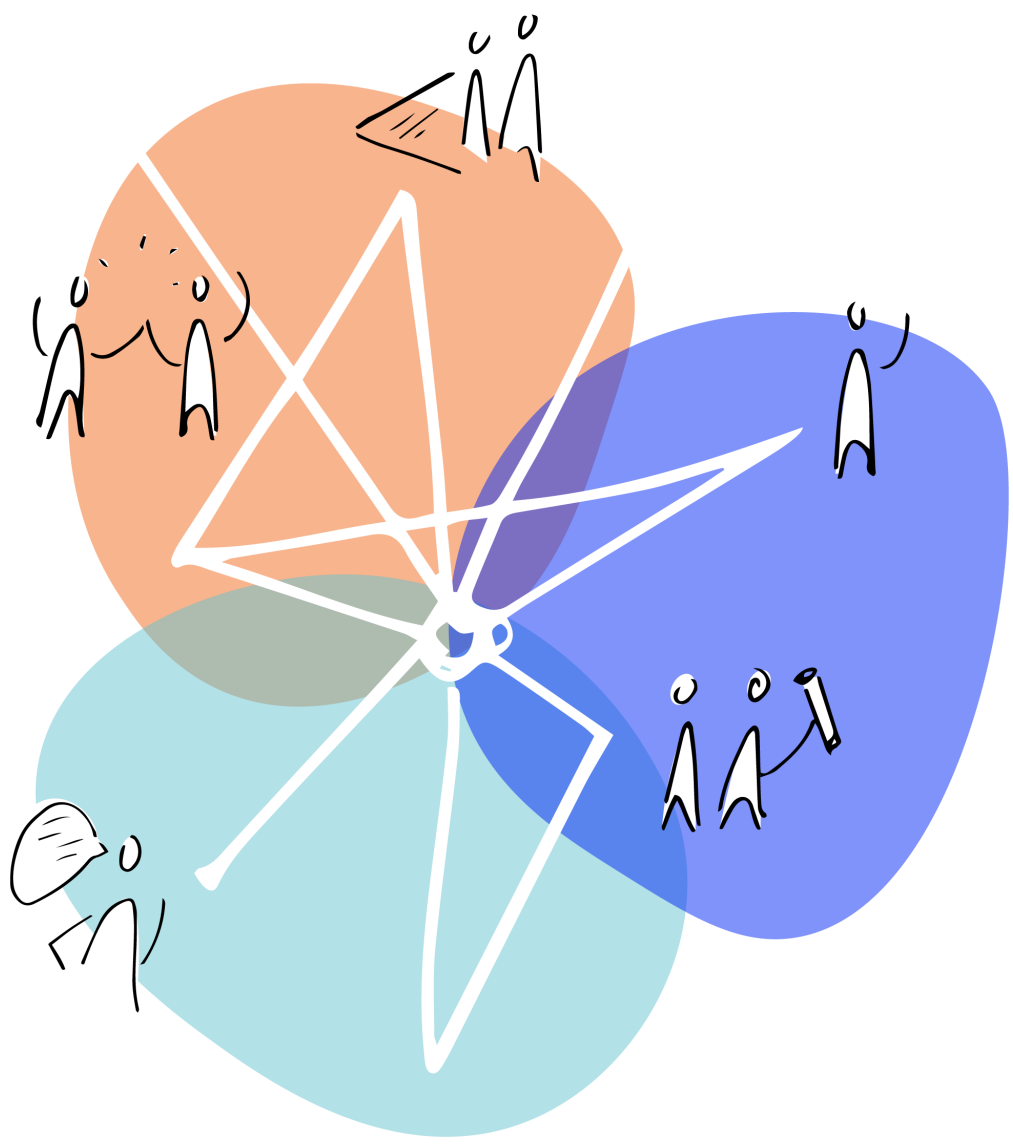


from space to place
shaping experts into expert-teams









content

I. introduction

II. knowledge base

III. environment

IV. design

V. discussion and conclusion

content

I. **introduction**

II. knowledge base

III. environment

IV. design

V. discussion and conclusion

problem.



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collaboration in urban regeneration projects

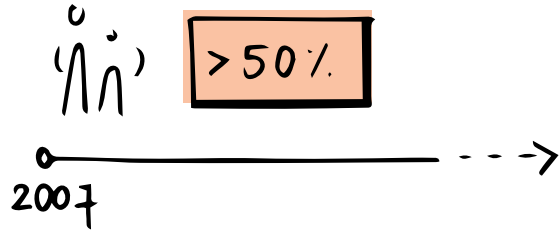
problem.



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collaboration in urban regeneration projects

problem.



master thesis presentation

collaboration in urban regeneration projects

problem.

city-life growth asks for



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collaboration in urban regeneration projects

problem.

city-life growth asks for



master thesis presentation

collaboration in urban regeneration projects

challenge.

city-life growth asks for
urban regeneration

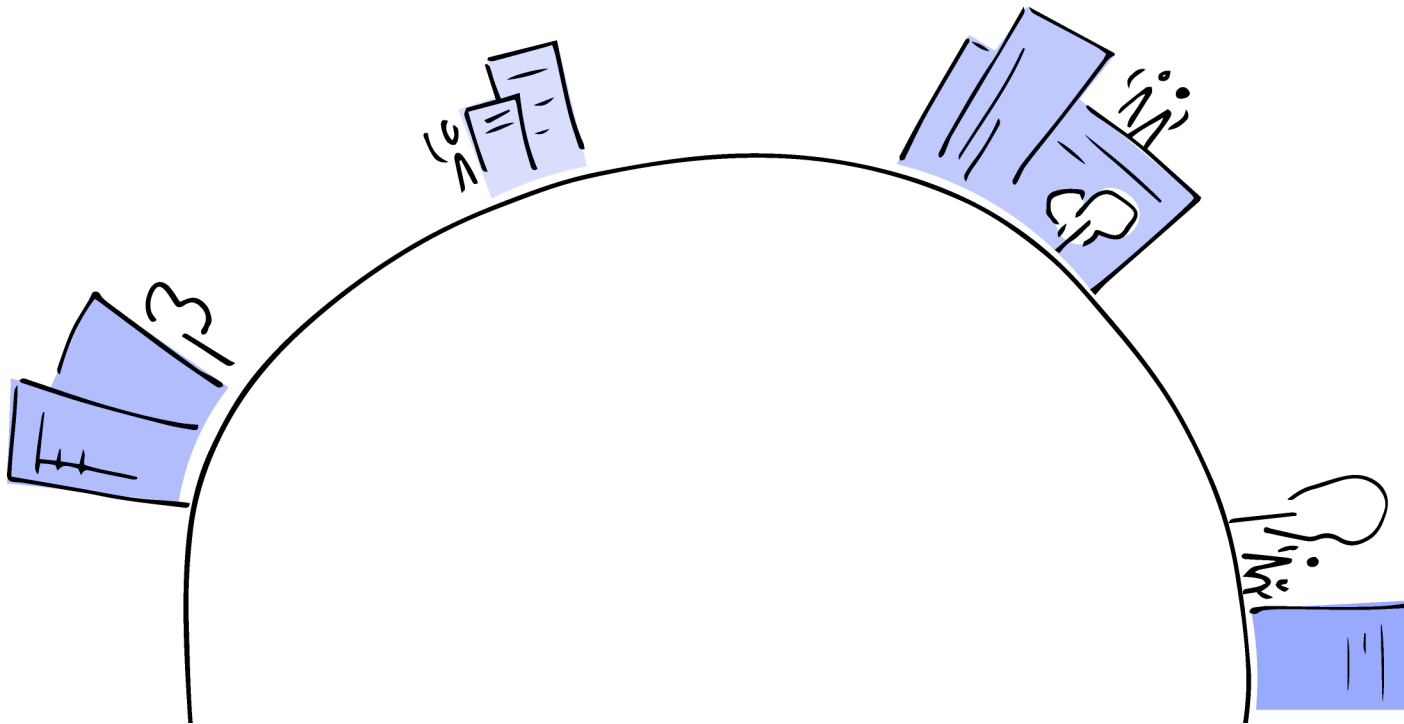


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collaboration in urban regeneration projects

challenge.

city-life growth asks for
urban regeneration



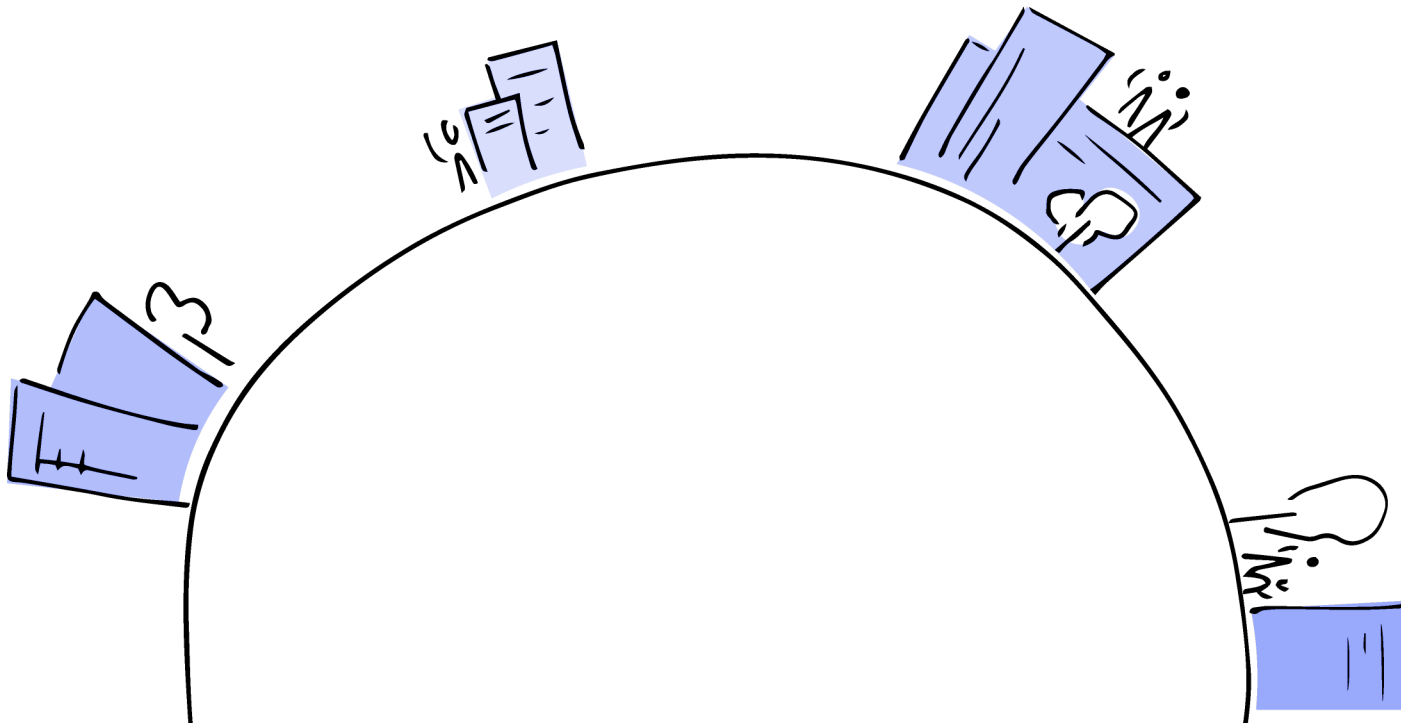
master thesis presentation

collaboration in urban regeneration projects

challenge.

city-life growth asks for
urban regeneration

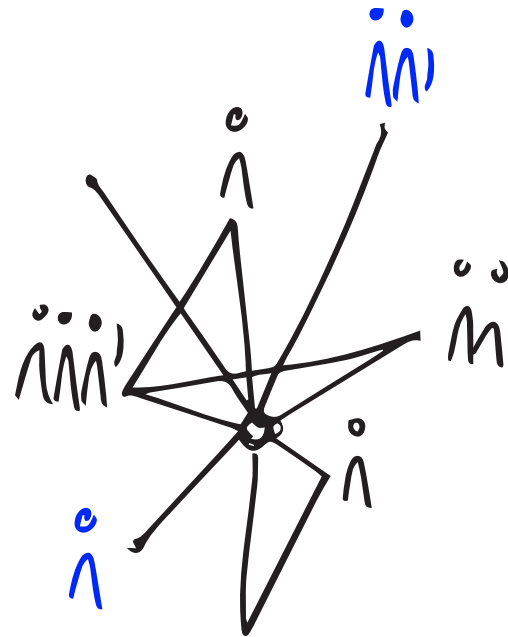
characterised by a **long-term**
complex process, due to



master thesis presentation

collaboration in urban regeneration projects

challenge.

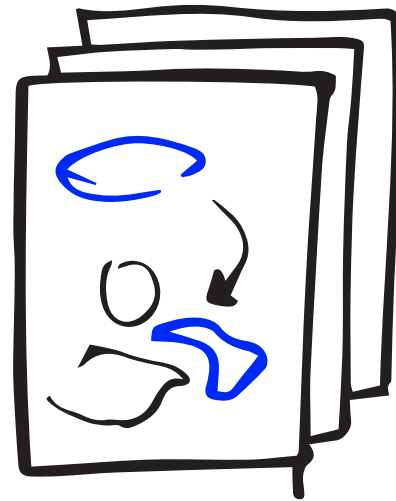


urban regeneration

characterised by a **long-term complex** process, due to

cross-sectional collaborations with numerous stakeholders involved;

challenge.



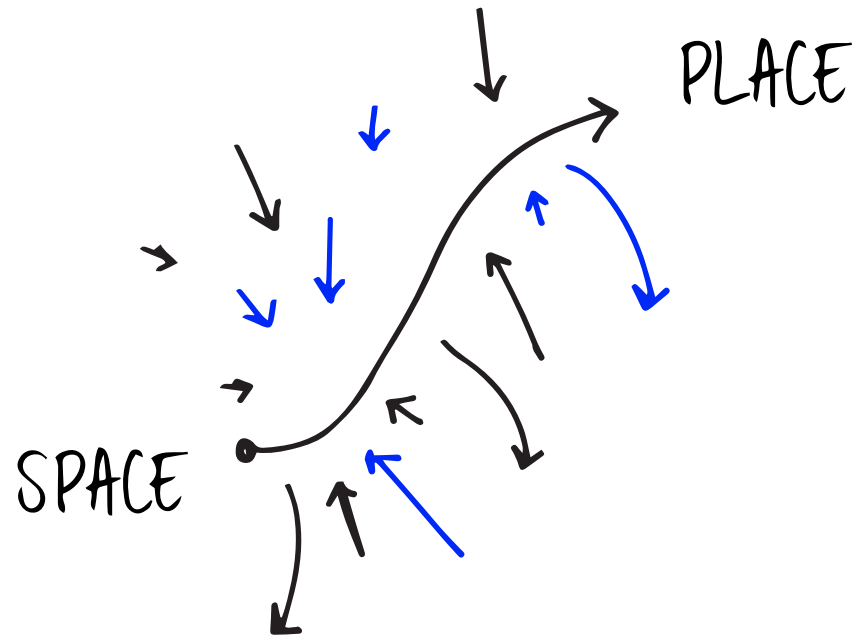
urban regeneration

characterised by a **long-term complex** process, due to

cross-sectional collaborations with numerous stakeholders involved;

implementation of a **wide vision** and **ambitions;**

challenge.



urban regeneration

characterised by a **long-term complex** process, due to

cross-sectional collaborations with numerous stakeholders involved;

implementation of a **wide vision** and **ambitions**;

and, **uncertainty** in a **changing environment**.

main research question.

main research question.

How can the **quality of collaboration** in urban regeneration projects be improved by designing a roadmap for **informal governance**?

main research question.

How can the **quality of collaboration** in urban regeneration projects be improved by designing a roadmap for informal governance?

**effective cross-sectional collaboration,
delay due to misunderstandings is limited**

main research question.

How can the quality of collaboration in urban regeneration projects be improved by designing a roadmap for **informal governance**?

**the social (inter)actions between stakeholders,
that supports a sustainable stakeholder relationship**

sub research domains.

sub research domains.

- i. **stakeholder management** in the first phases of an urban regeneration project;

sub research domains.

- i. stakeholder management in the first phases of an urban regeneration project;
- ii. insights from **other sectors**;

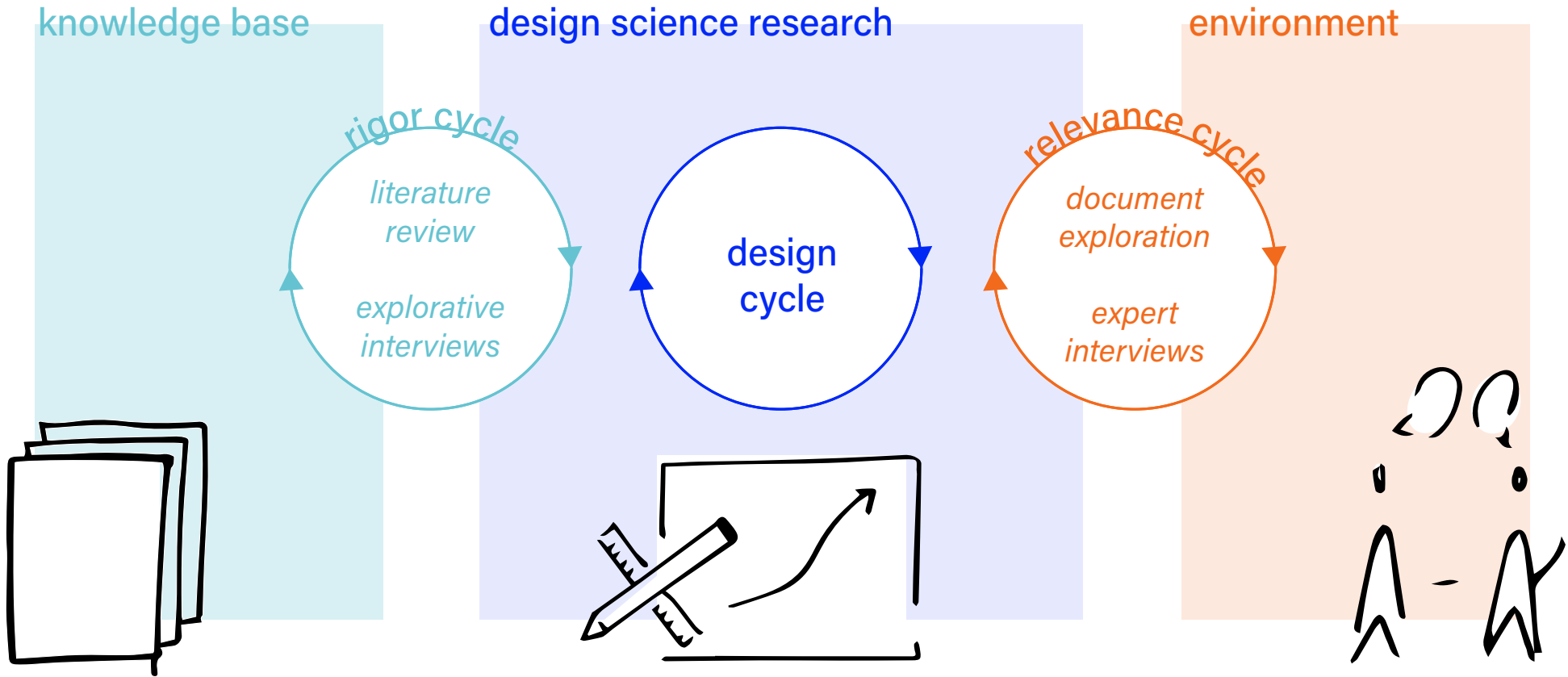
sub research domains.

- i. stakeholder management in the first phases of an urban regeneration project;
- ii. insights from other sectors;
- iii. **factors** for **informal** governance;

sub research domains.

- i. stakeholder management in the first phases of an urban regeneration project;
- ii. insights from other sectors;
- iii. factors for informal governance;
- iv. **framework** as a tool?

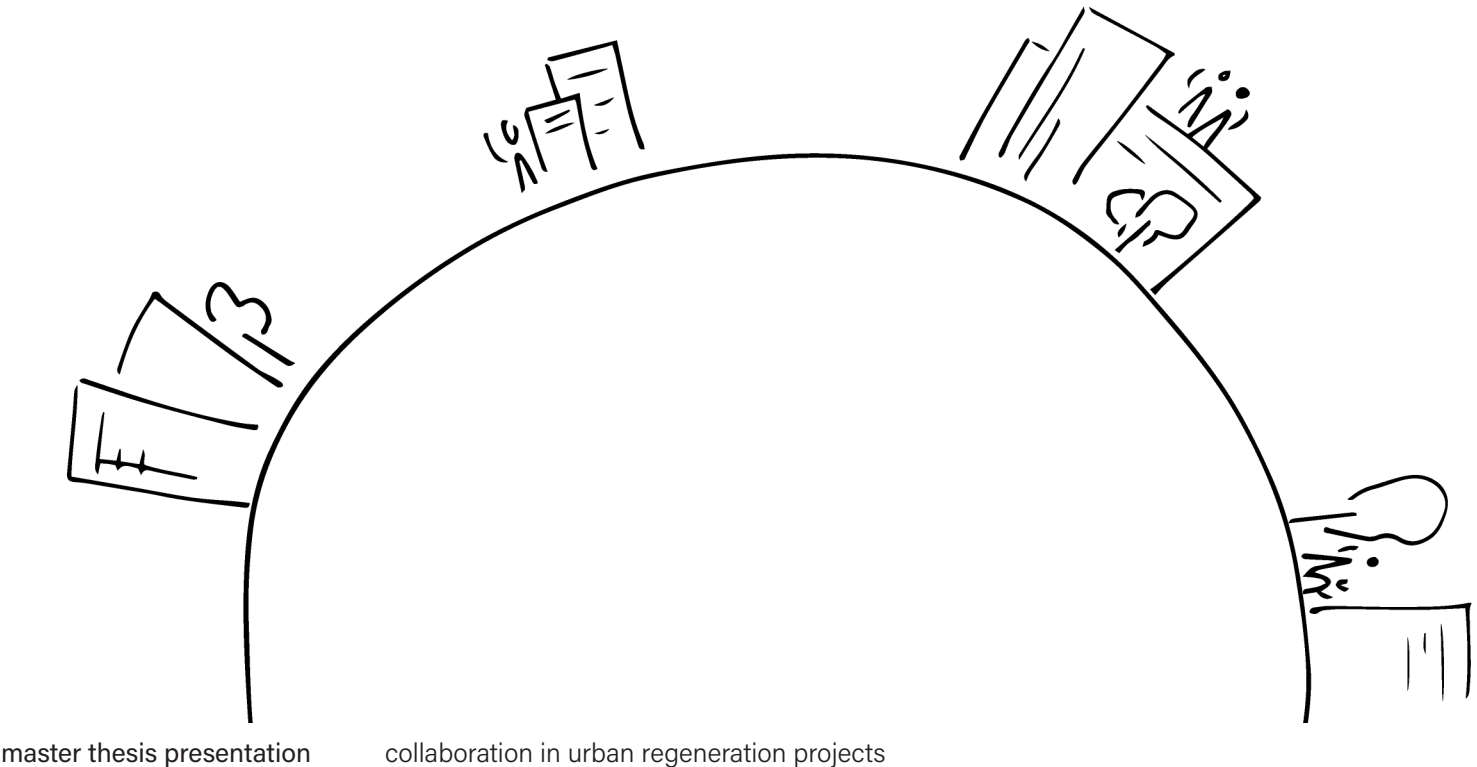
method.



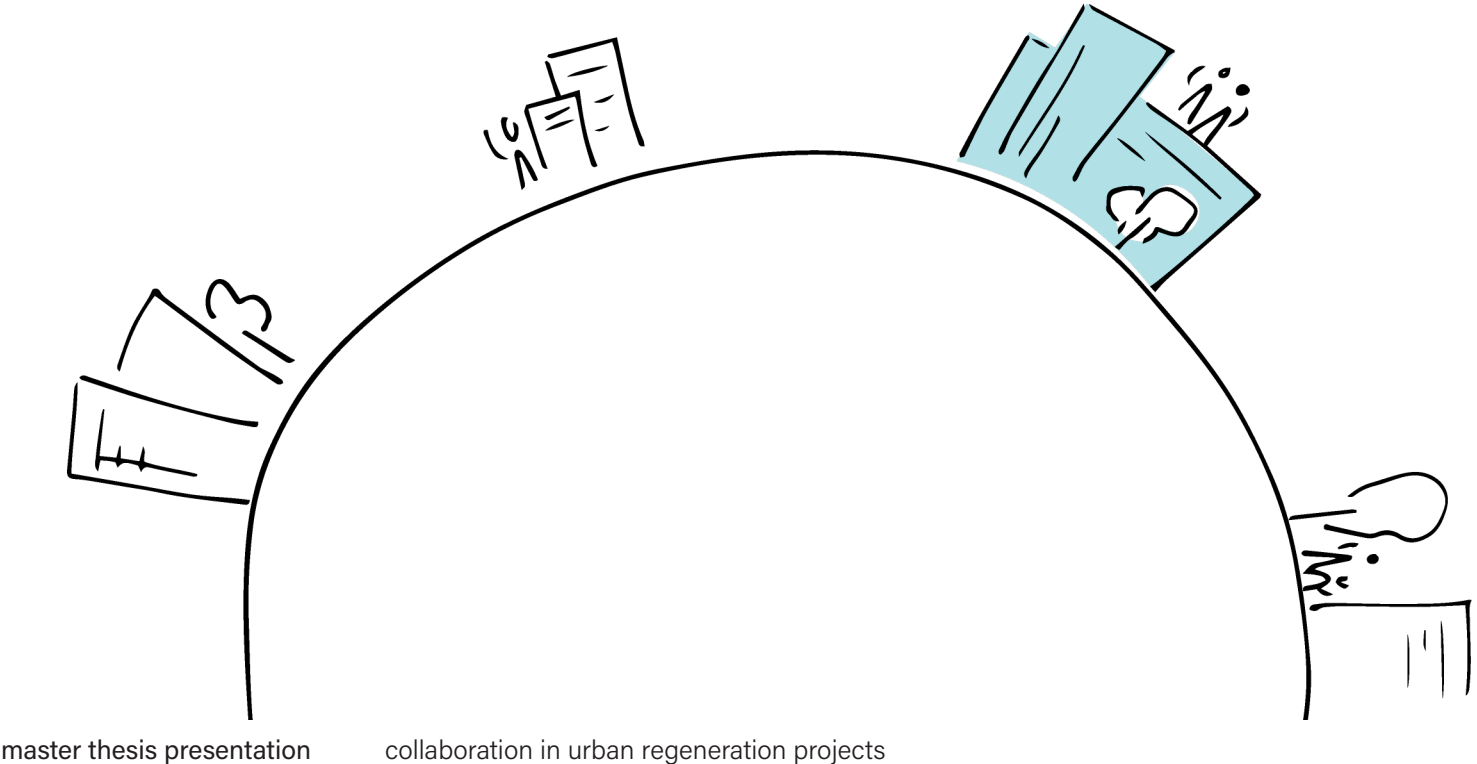
II.

knowledge base

urban regeneration.



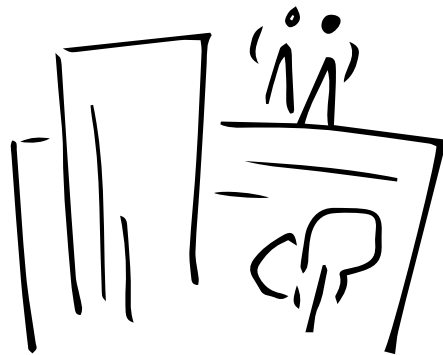
urban regeneration.



master thesis presentation

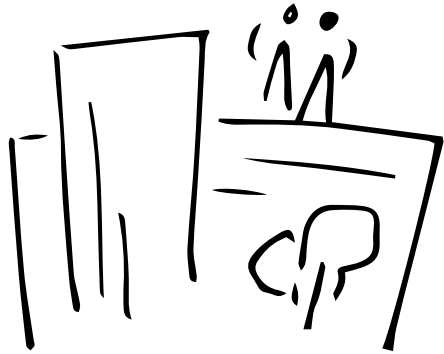
collaboration in urban regeneration projects

urban regeneration.

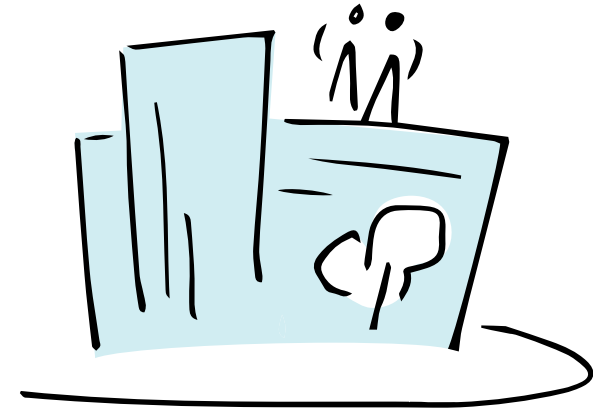


SPACE

urban regeneration.

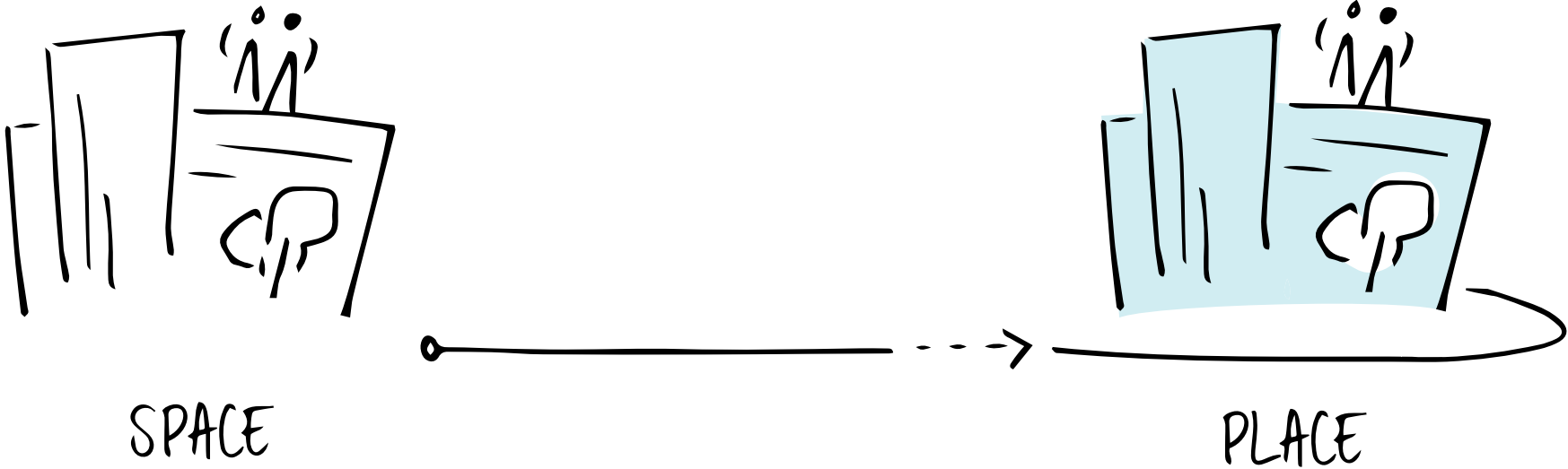


SPACE

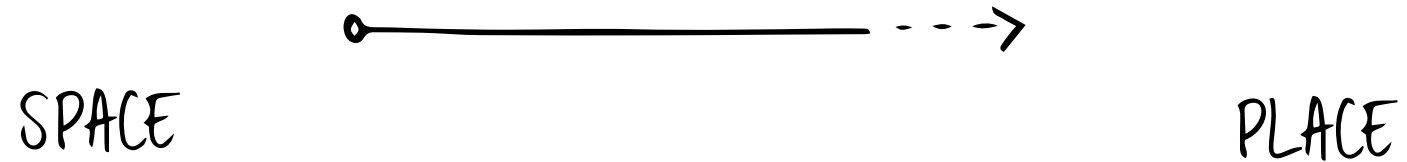


PLACE

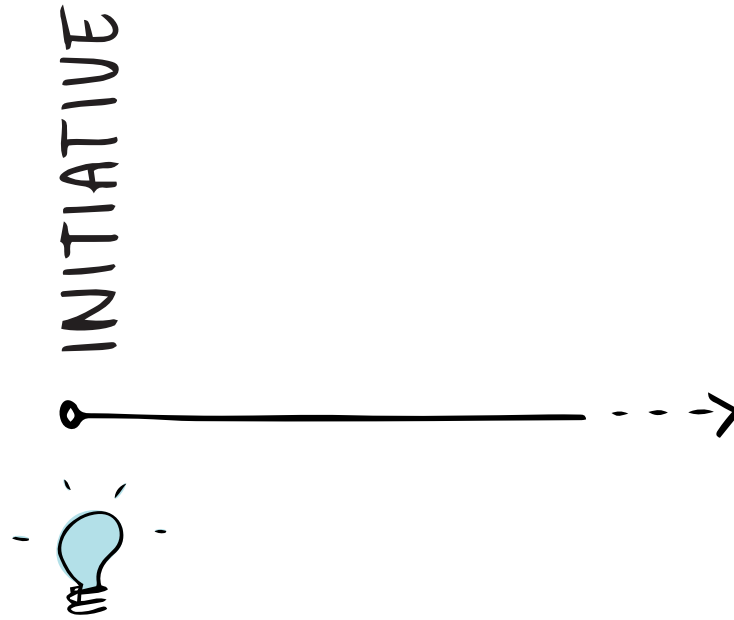
urban regeneration.



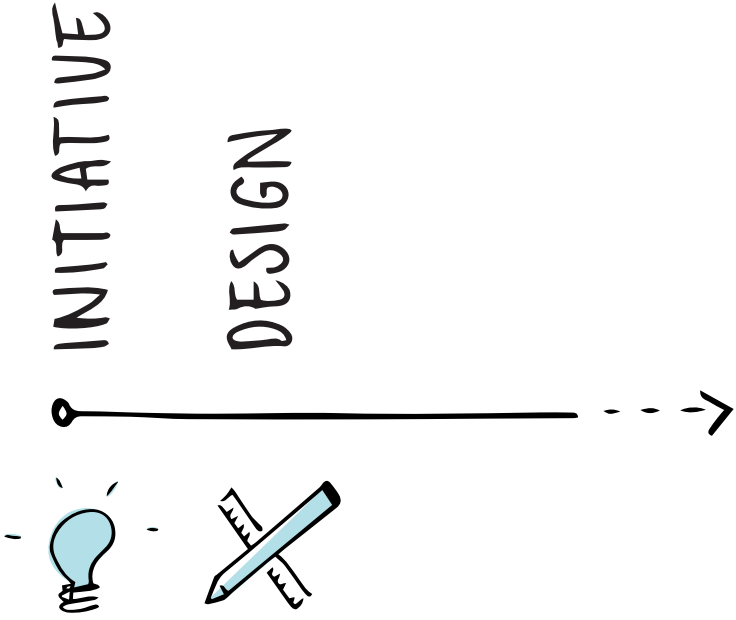
urban regeneration.



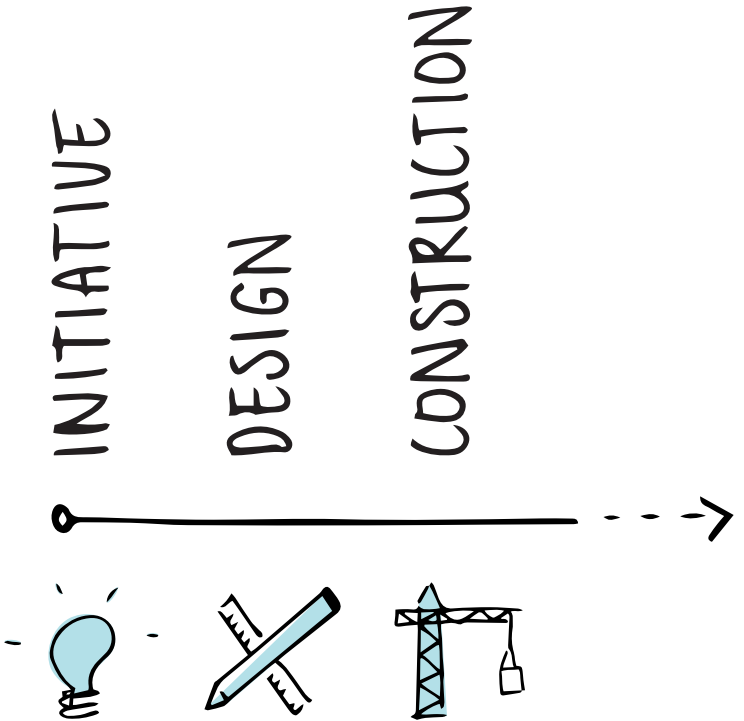
urban regeneration.



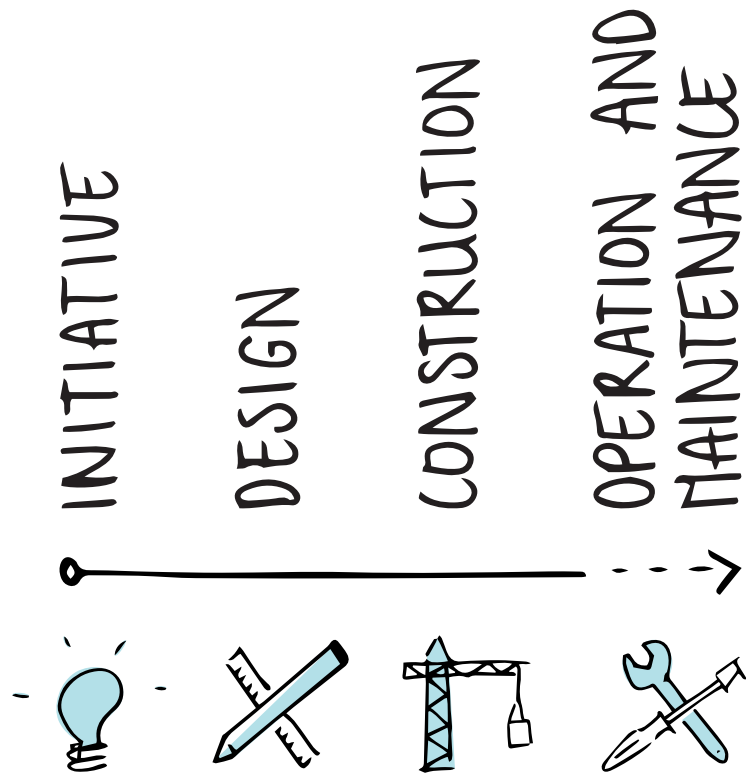
urban regeneration.



urban regeneration.

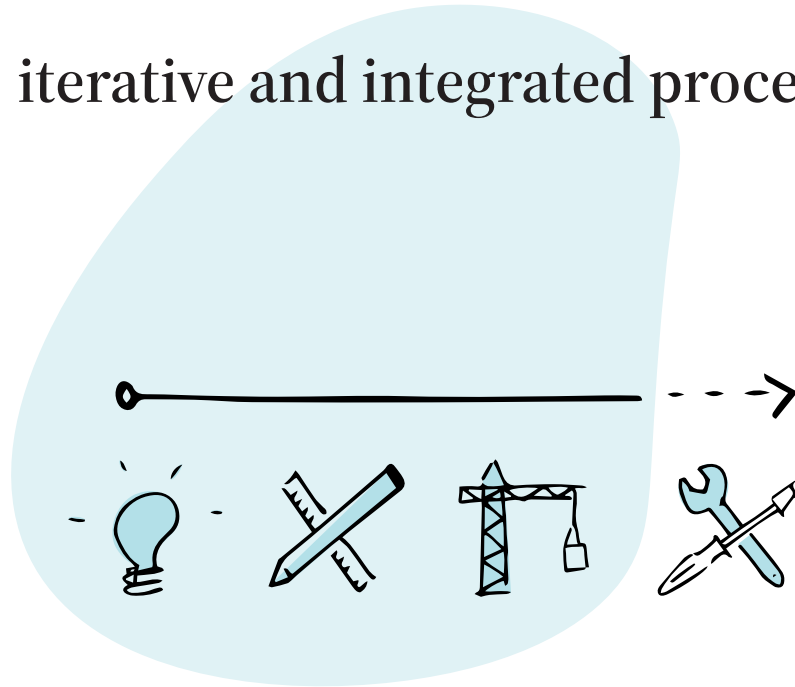


urban regeneration.



urban regeneration.

iterative and integrated process



urban regeneration.

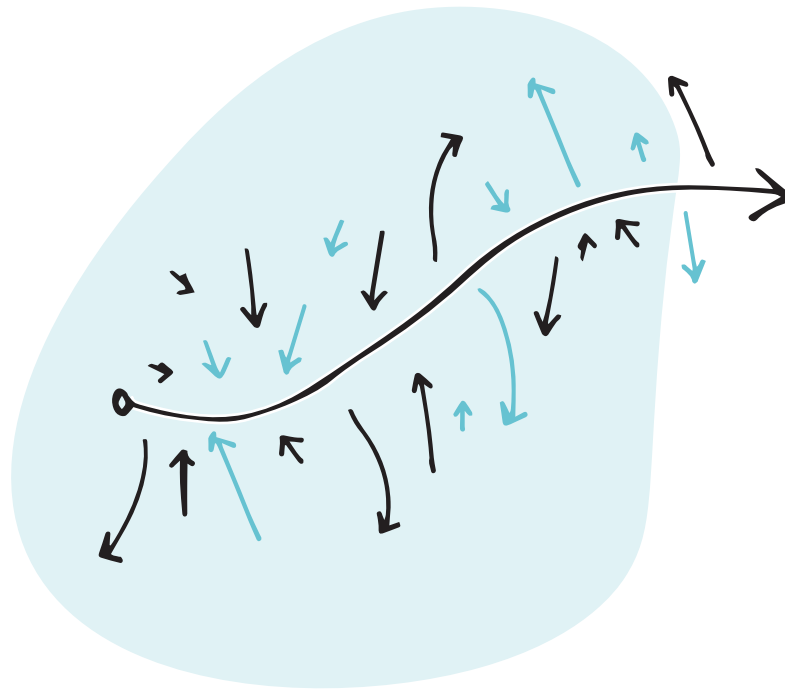
how designers see it...



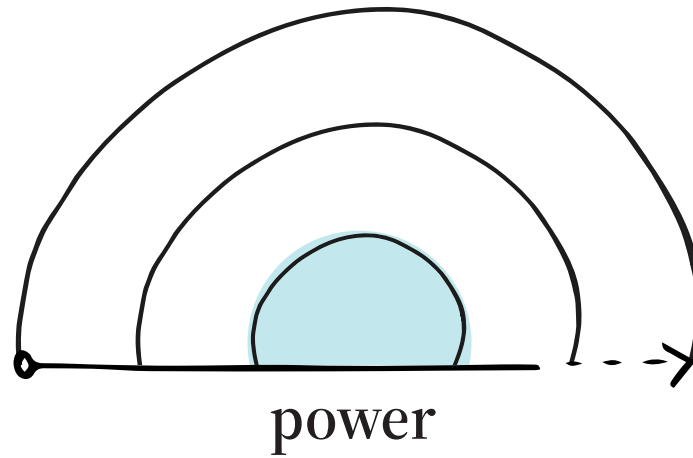
urban regeneration.

how strategic managers see it...

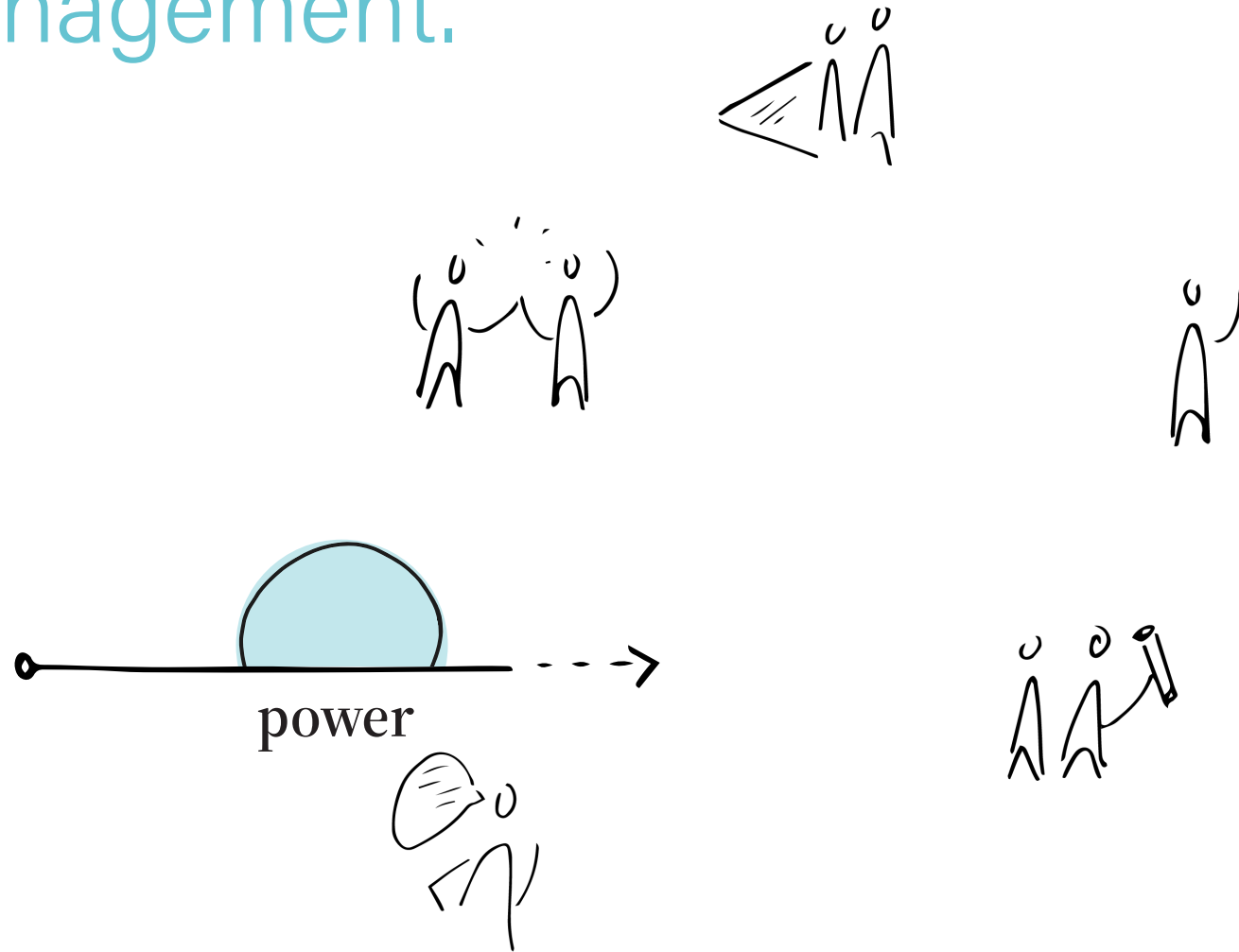
uncertainty in a changing environment



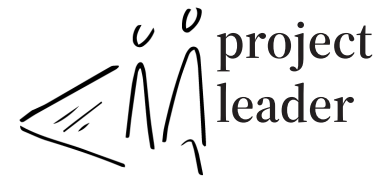
stakeholder management.



stakeholder management.



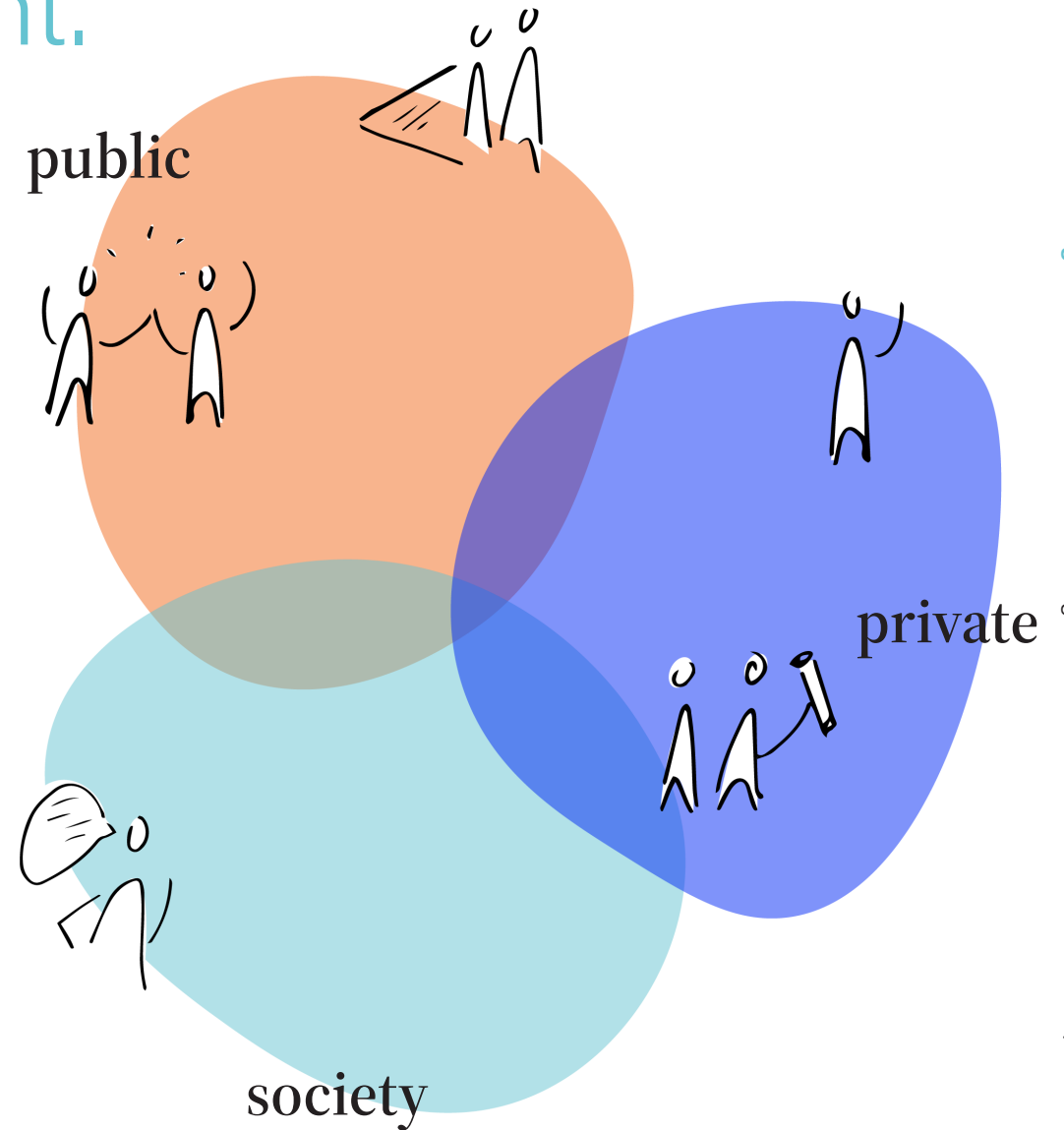
stakeholder management.



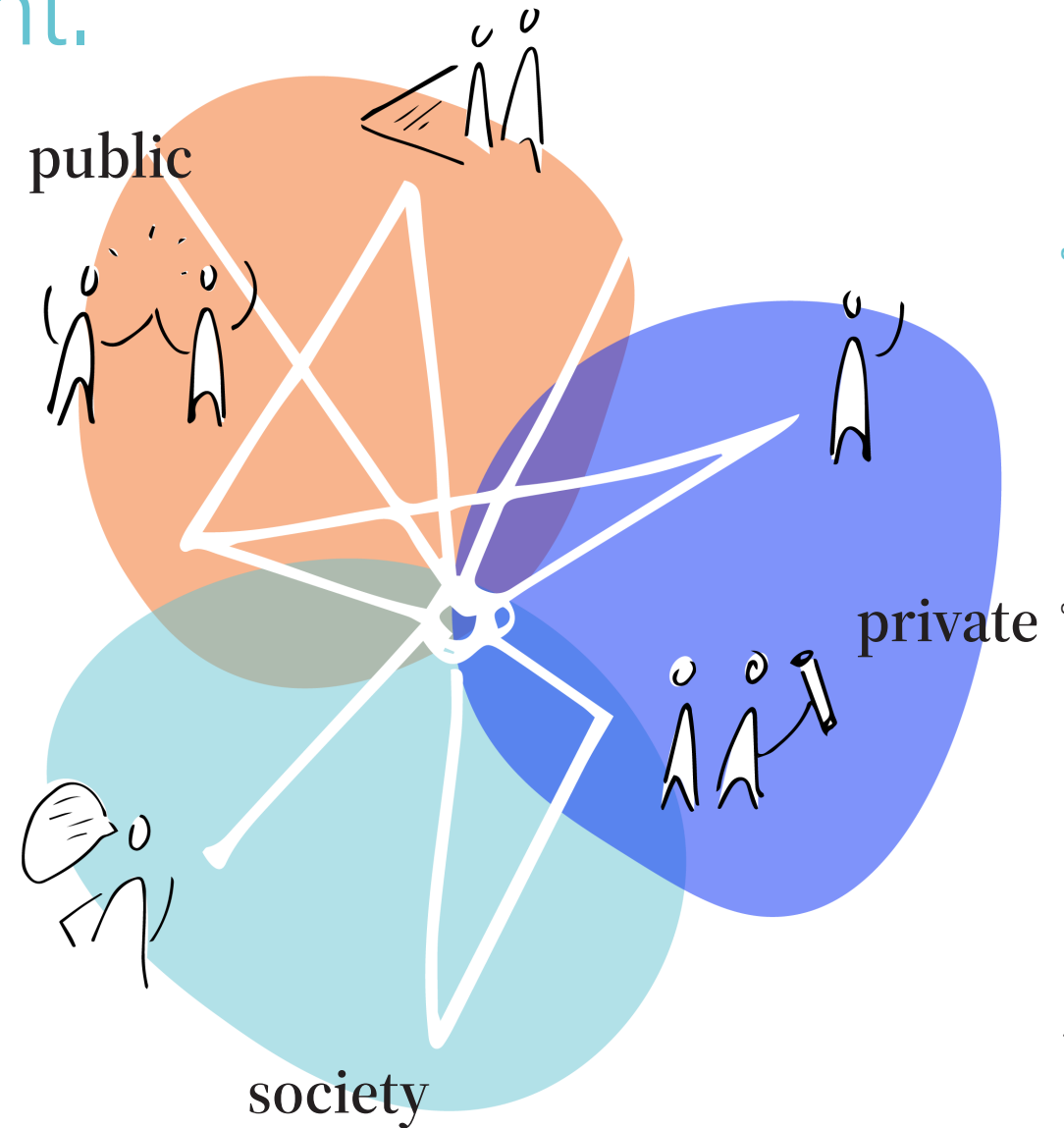
municipal
experts



stakeholder management.



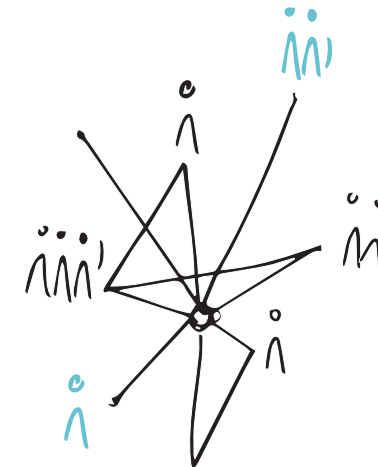
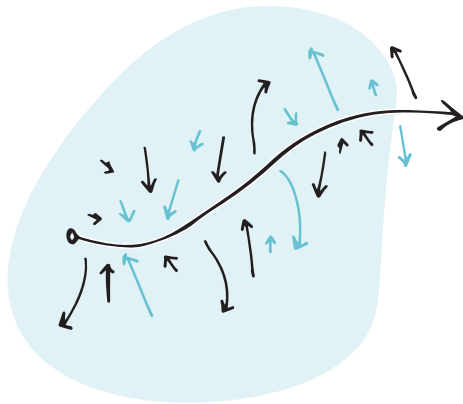
stakeholder management.



stakeholder management.

robust project teams in urban regeneration

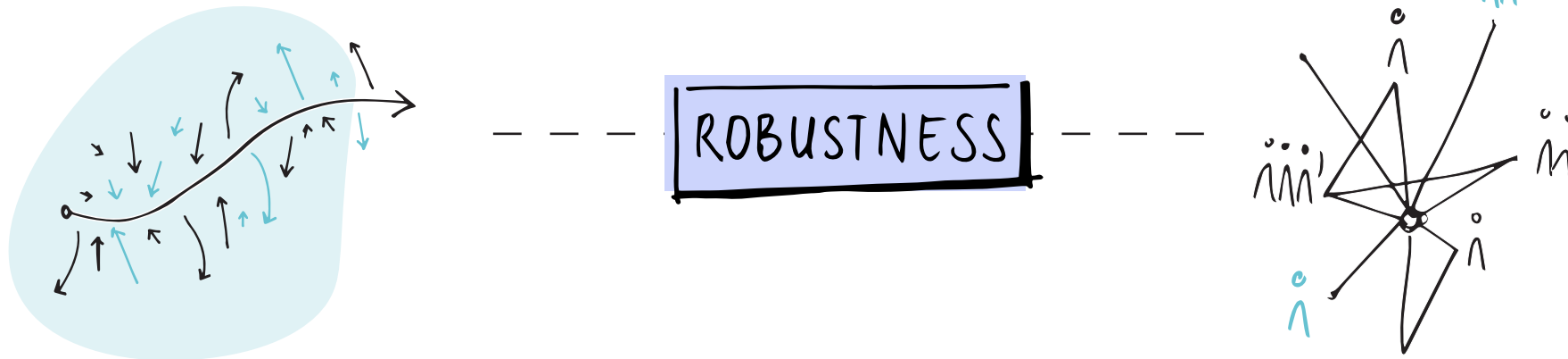
uncertainty in a changing environment



stakeholder management.

robust project teams in urban regeneration

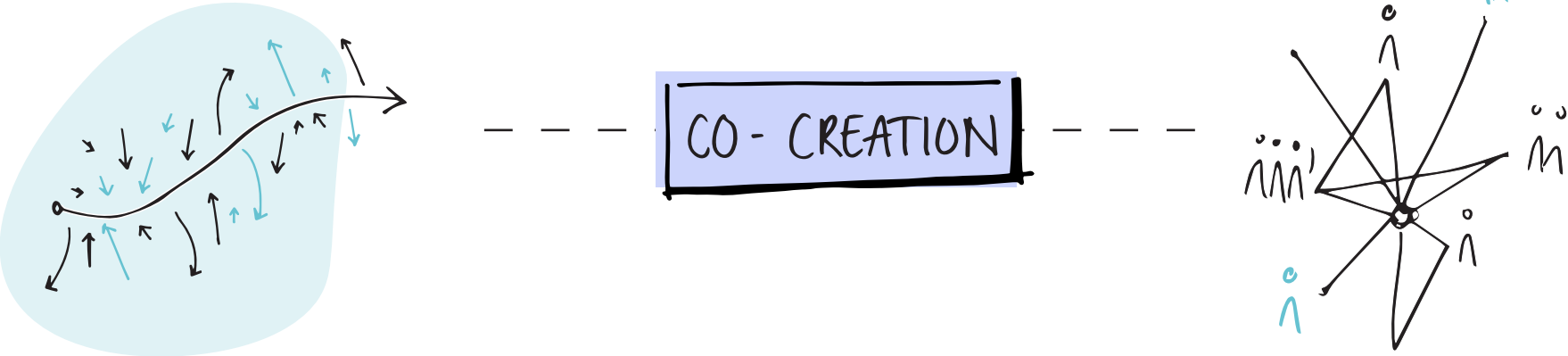
uncertainty in a changing environment



urban governance.

robust project teams in urban regeneration

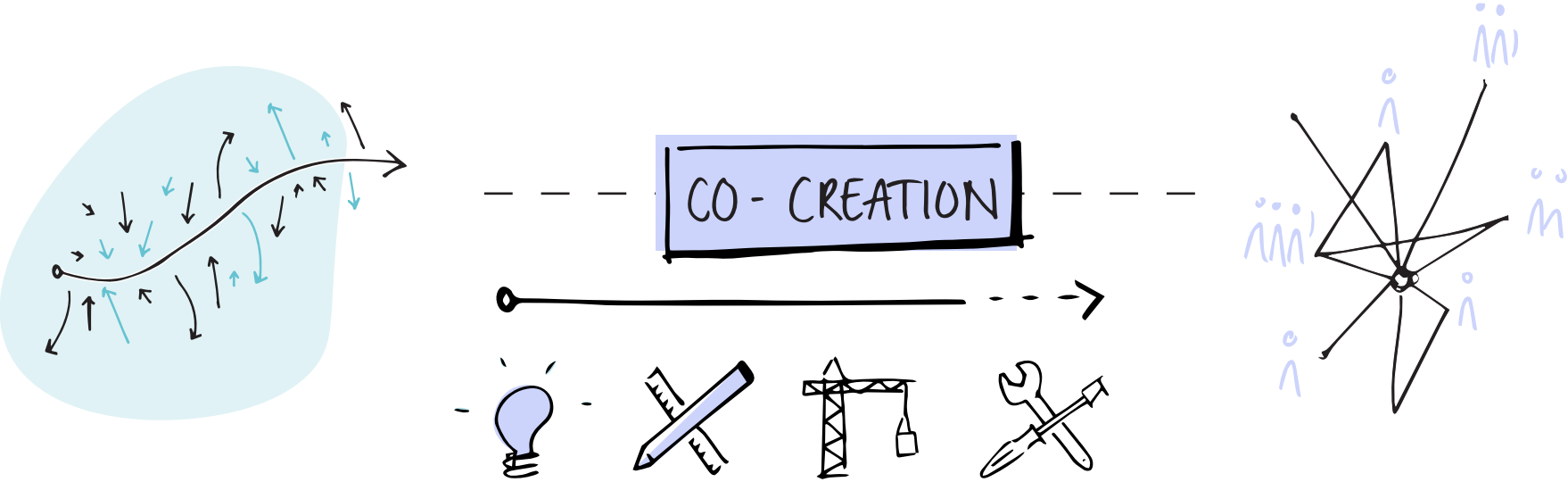
uncertainty in a changing environment



urban governance.

robust project teams in urban regeneration

uncertainty in a changing environment



urban governance.



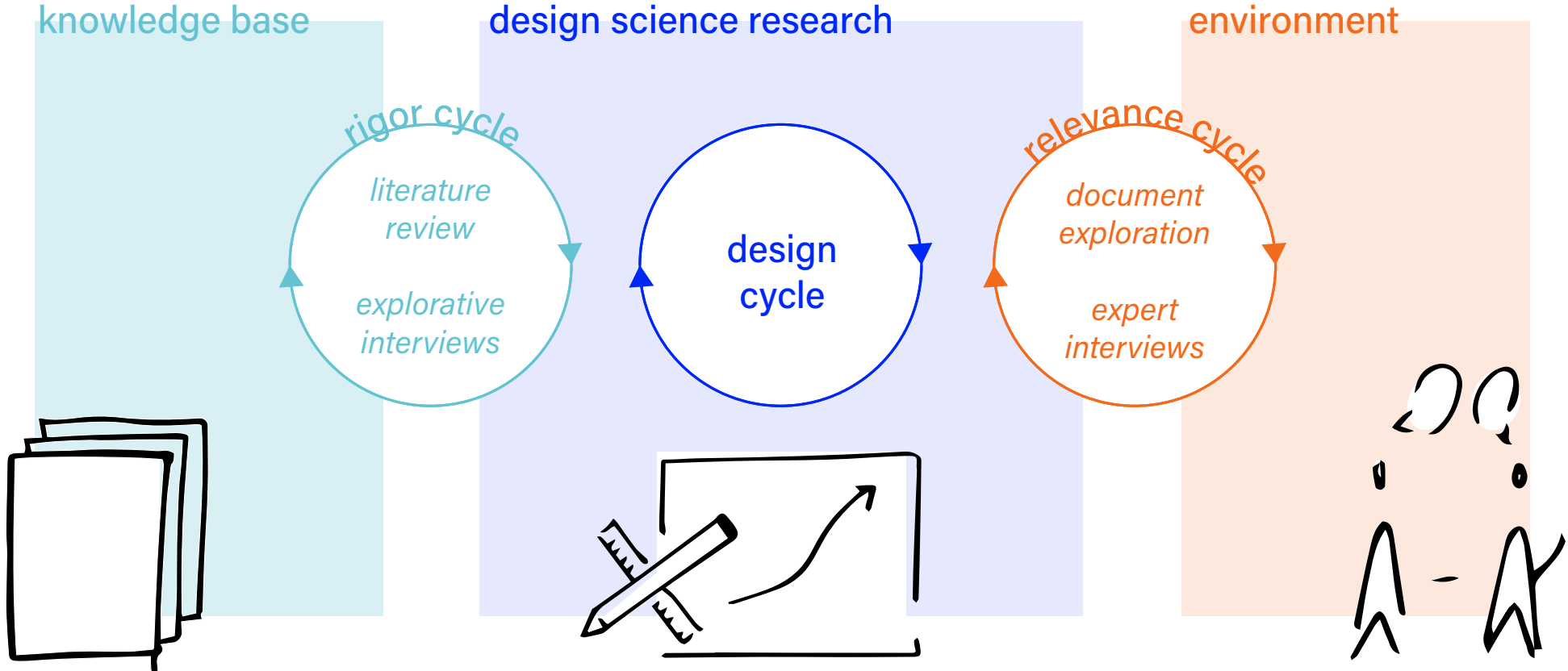
informal governance. (soft space)

- (1) **trust** (Brazier et al., 2018; Bryson et al., 2006; Volker & Hoezen, 2012)
- (2) team members/leaders **involvement/ engagement** (Chan et al., 2004)
- (3) team members/leaders **flexibility/adaptability** to changes (Brazier et al., 2018; Chan et al., 2004)
- (4) **goal interdependence** (Tjosvold, 1998)
- (5) **(clear) expectations** (Brazier et al., 2018; Lahdenperä et al., 2012; Tjosvold, 1998; Williams et al., 2019)

III.

environment

method.



multiple case study.



multiple case study.

Entree

Zoetermeer

ZOHO

Rotterdam

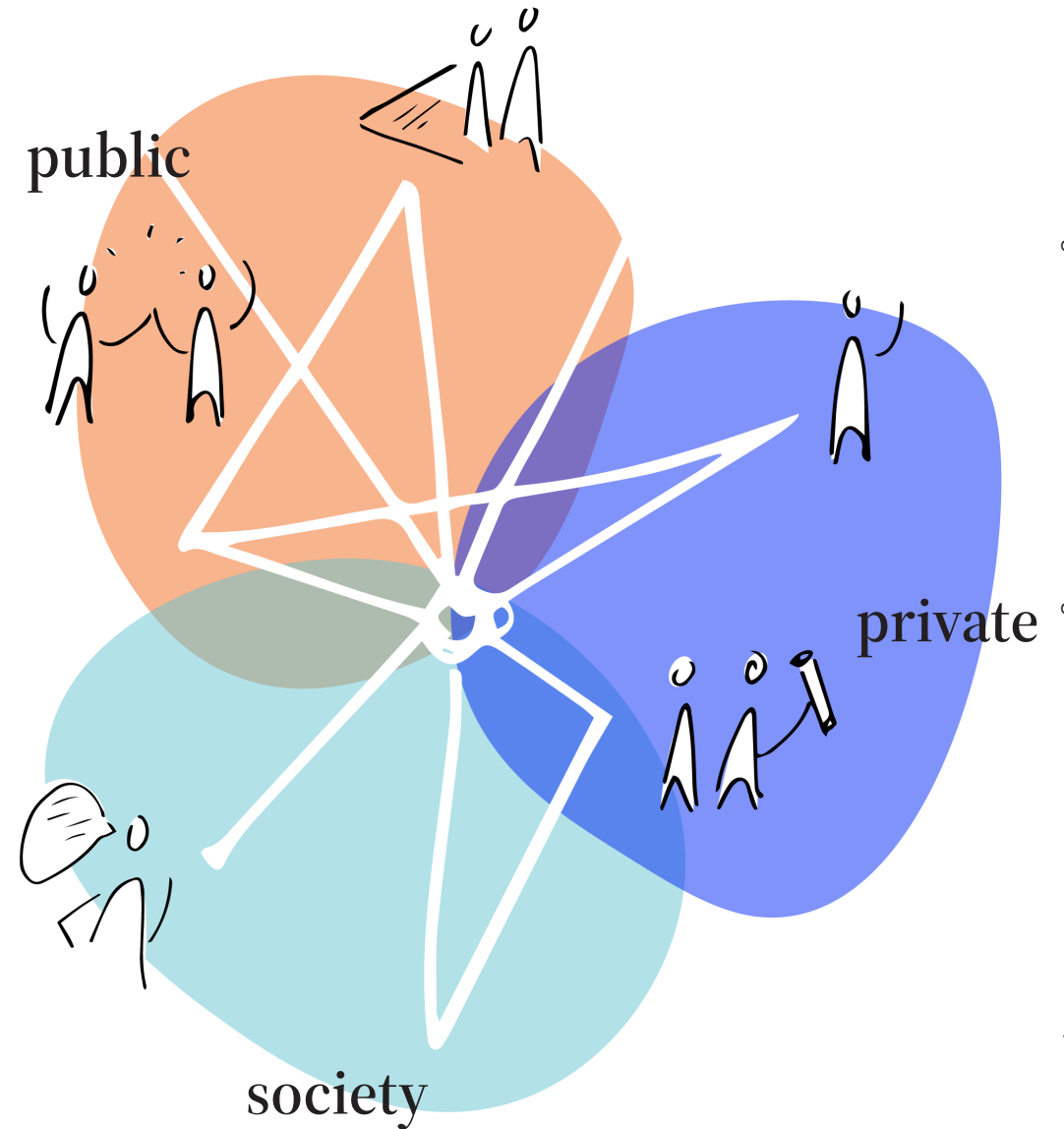
De Blinkert

Capelle aan den IJssel



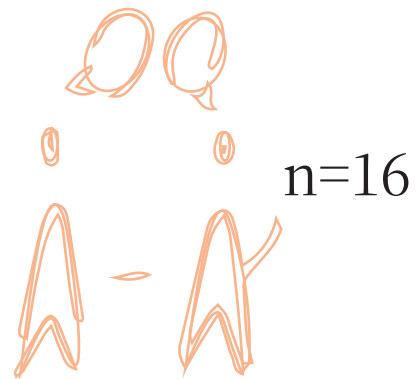
multiple case study.

semi-structured interviews



multiple case study.

semi-structured interviews



1 trust

2 involvement

3 flexibility

4 goal interdependence

5 (clear) expectations

+

-

multiple case study.

analysis interviews

multiple case study.

analysis interviews

- trust
- involvement
- 1 flexibility

allocation of information

base



multiple case study.

analysis interviews



multiple case study.

analysis interviews

trust
involvement
1 flexibility

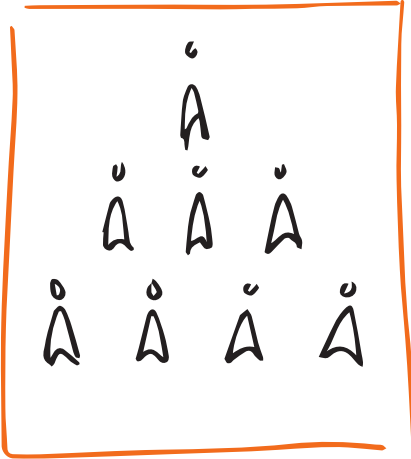
allocation of information

base

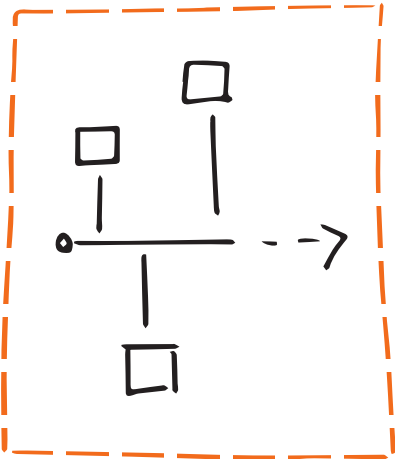
trust
involvement
2 flexibility

categorisation

structure and governace

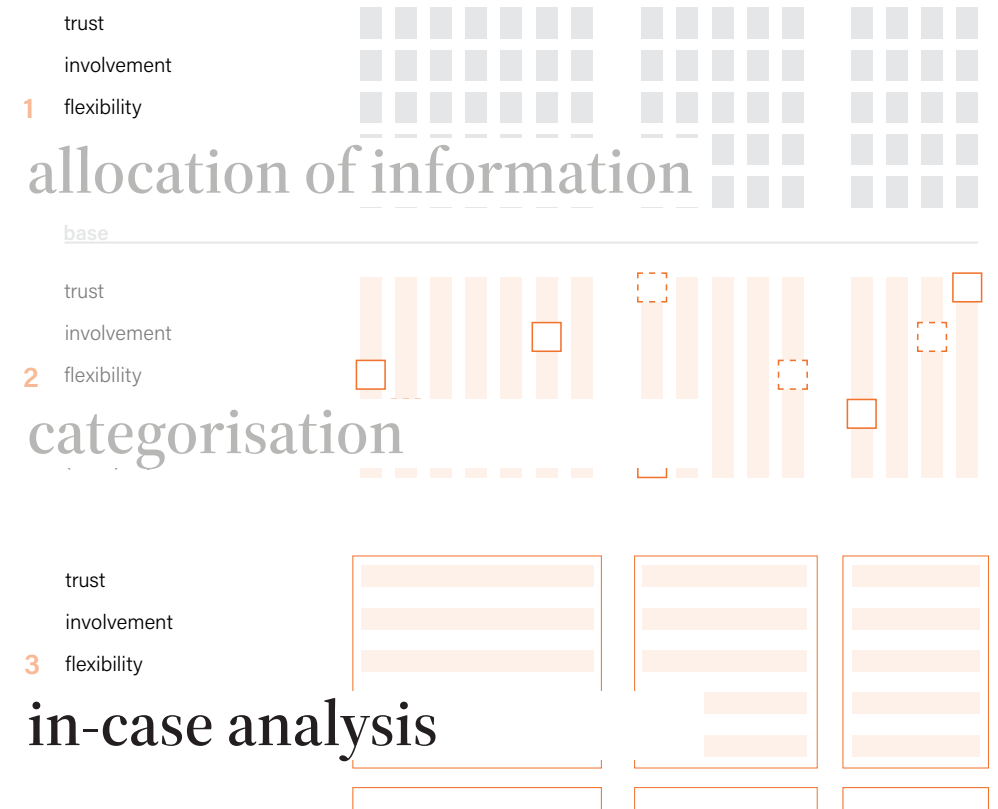


process



multiple case study.

analysis interviews



multiple case study.

analysis interviews

trust
involvement
1 flexibility

allocation of information

base

trust
involvement
2 flexibility

categorisation

trust
involvement
3 flexibility

in-case analysis

trust
involvement
4 flexibility

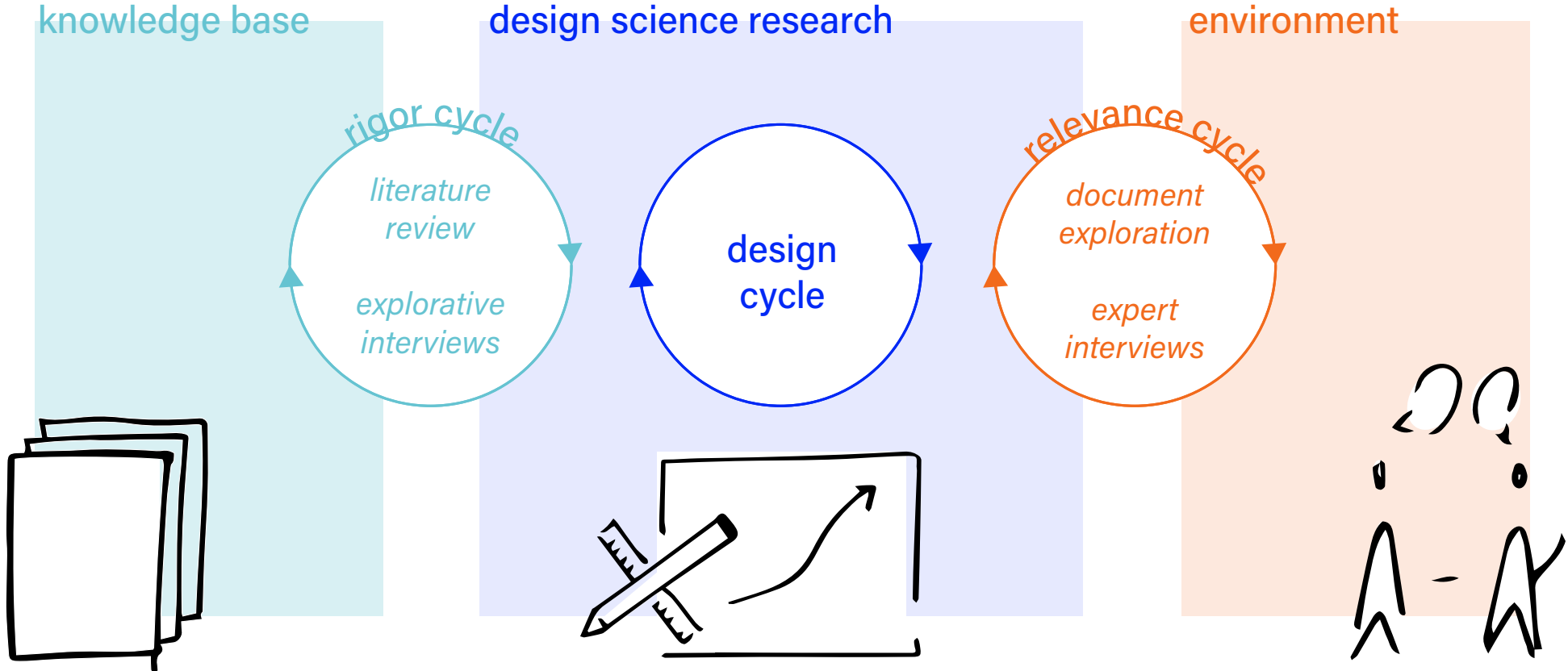
cross-case analysis

introduction
knowledge base
environment
design
discussion and conclusion

IV.

design

method.



master thesis presentation

collaboration in urban regeneration projects

Design Science Research Cycle, adapted from Hevner (2007)

shaping the design.

goal

Aligning stakeholders and create robustness

shaping the design.

goal

Aligning stakeholders and create robustness

sub goal

accelerate processes in urban regeneration collaborations

shaping the design.

goal

Aligning stakeholders and create robustness

sub goal

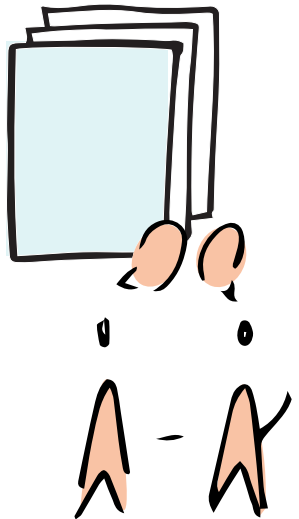
accelerate processes in urban regeneration collaborations

through

generating **awareness** amongst the project team within the informal domain of collaborations

shaping the design.

/knowledge base
/environment

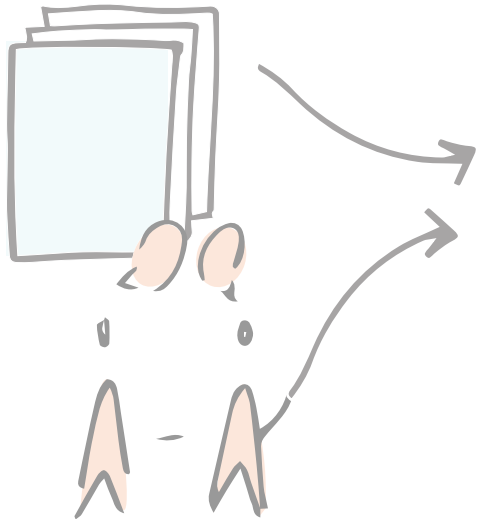


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collaboration in urban regeneration projects

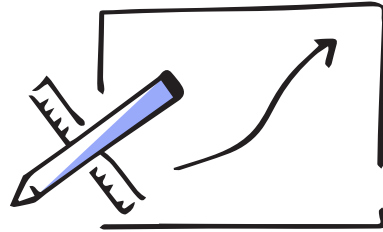
shaping the design.

/knowledge base
/environment



master thesis presentation

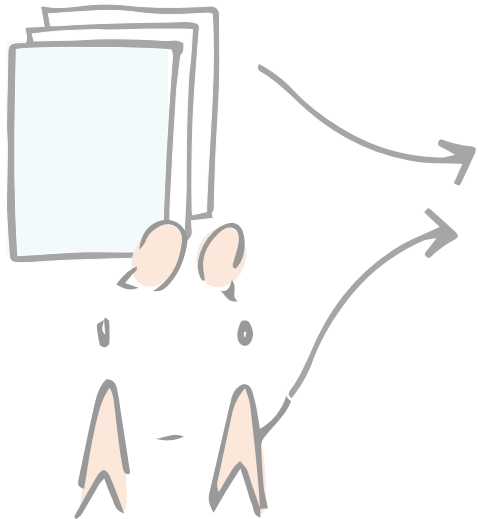
/design elements
/draft design



collaboration in urban regeneration projects

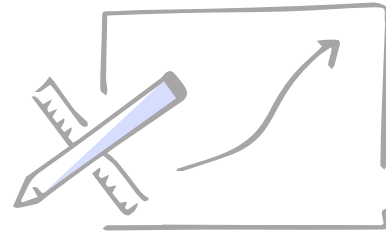
shaping the design.

/knowledge base
/environment



master thesis presentation

/design elements
/draft design



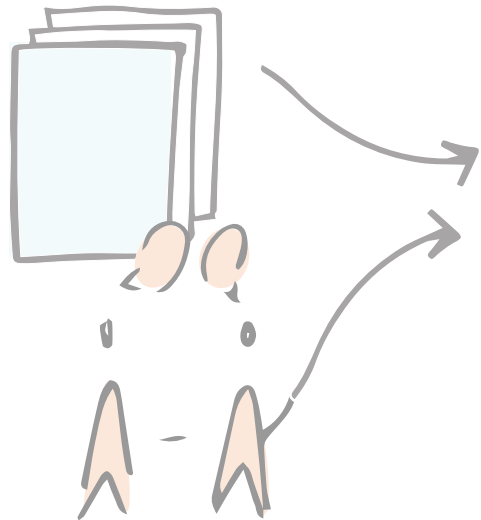
collaboration in urban regeneration projects

/validation



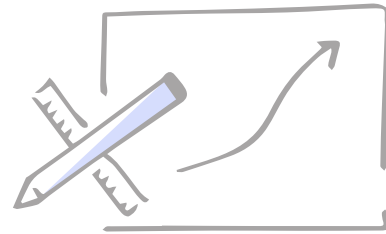
shaping the design.

/knowledge base
/environment



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/design elements
/draft design

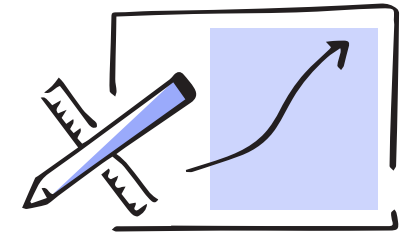


collaboration in urban regeneration projects

/validation



/final design



roadmap design.

from space to place
shaping experts into expert teams

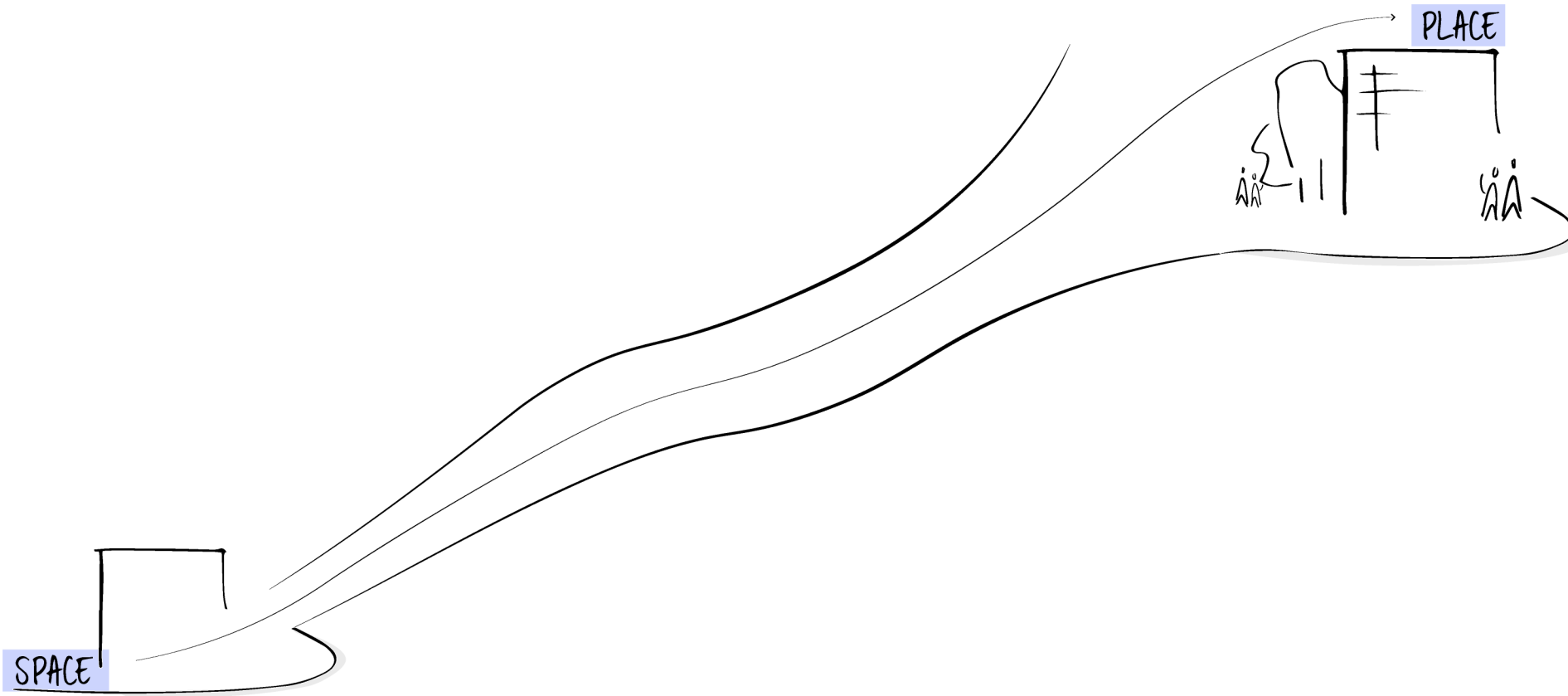
user guide

Creating **robustness** in collaborations does not manage it's own! By applying these (inter)actions, you will increase the **quality of collaboration** in urban (re)generation projects.

from space to place shaping experts into expert teams

user guide

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from space to place shaping experts into expert teams

user guide

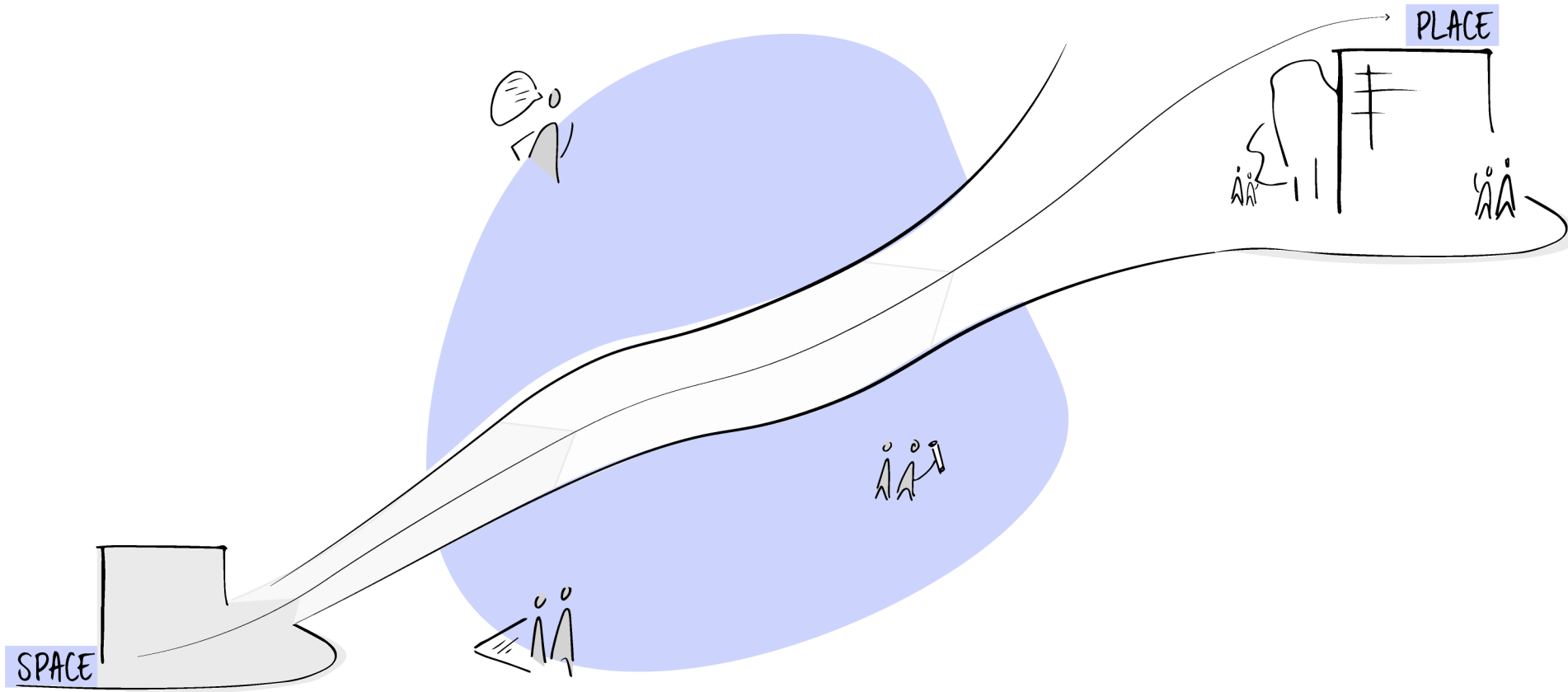
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from space to place shaping experts into expert teams

user guide

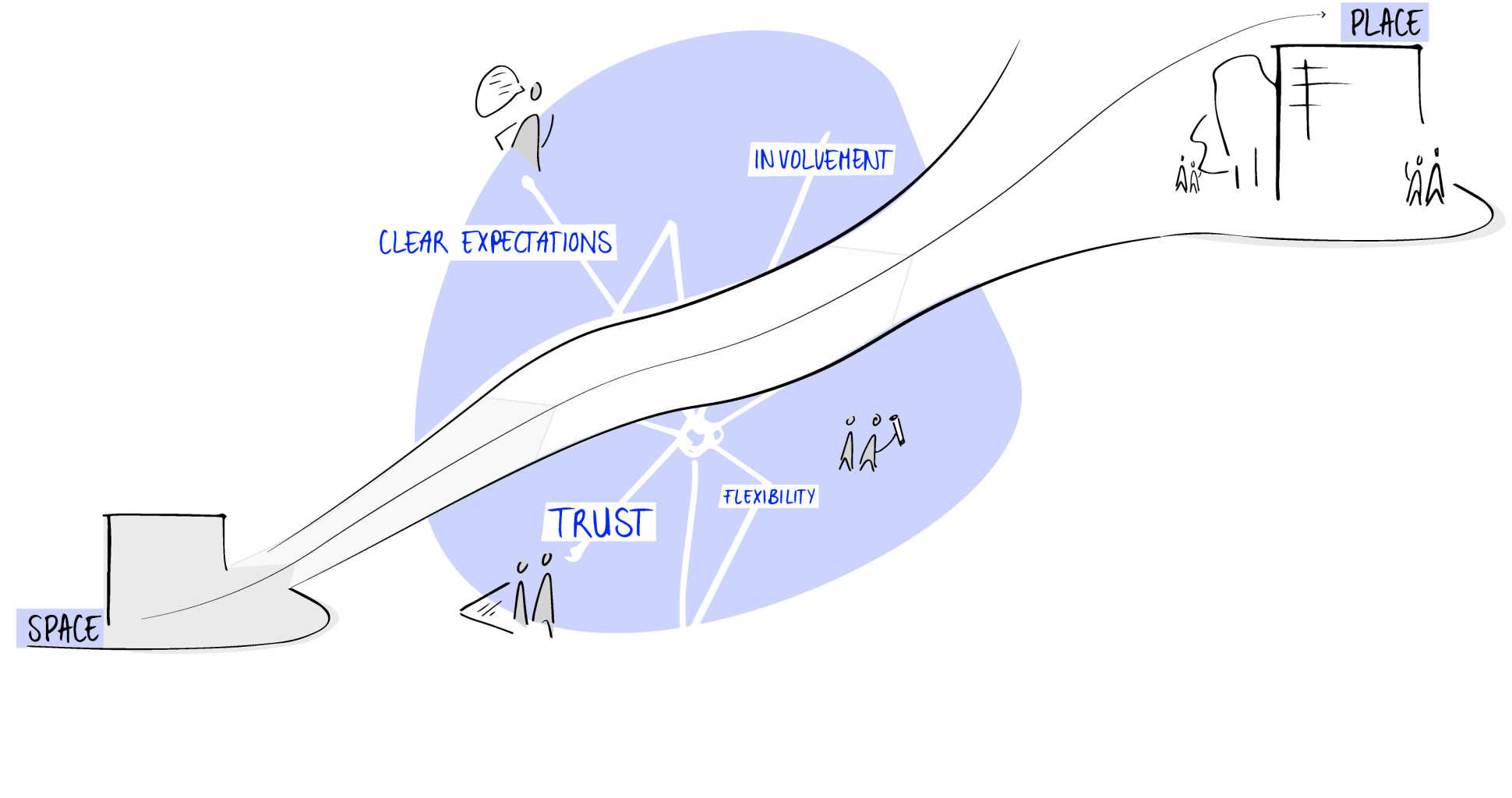
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user guide

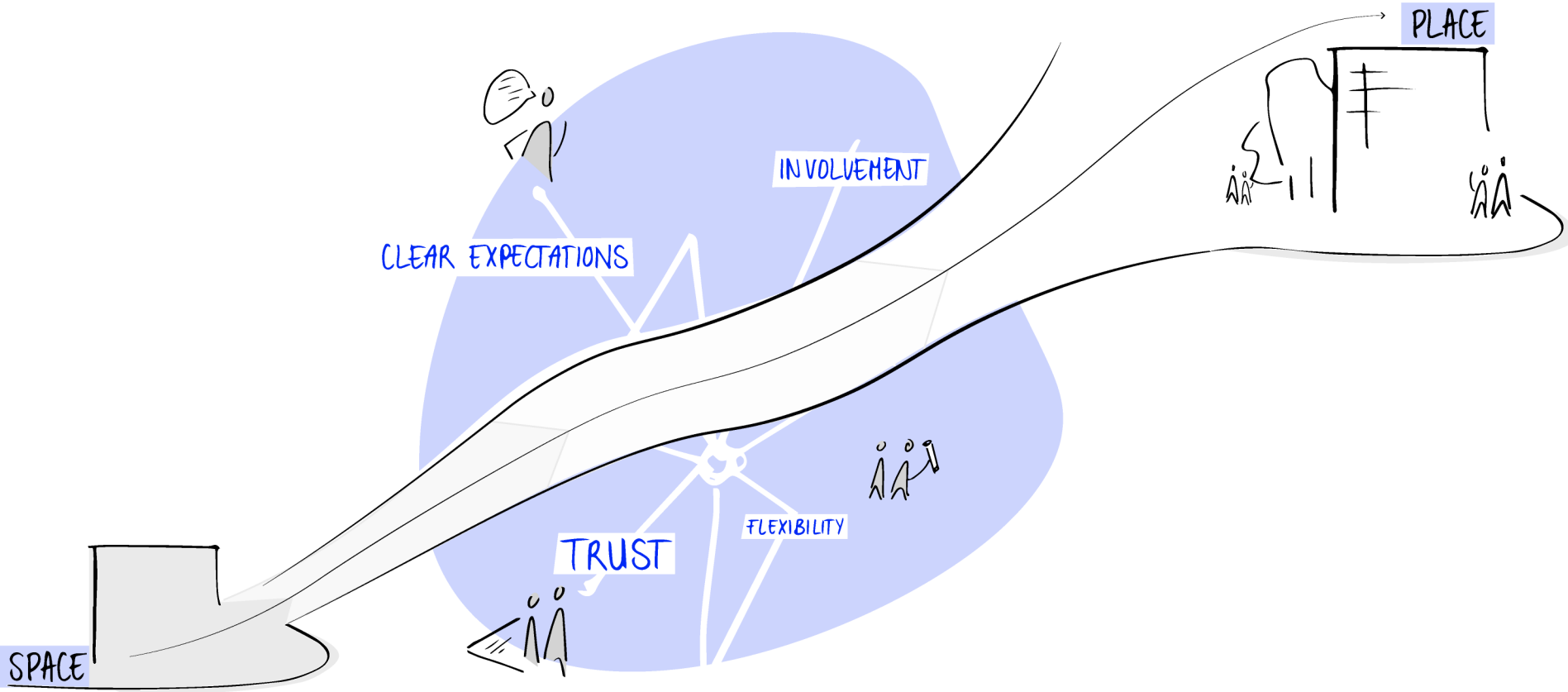
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from space to place shaping experts into expert teams

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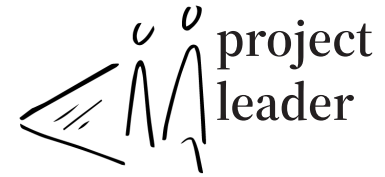
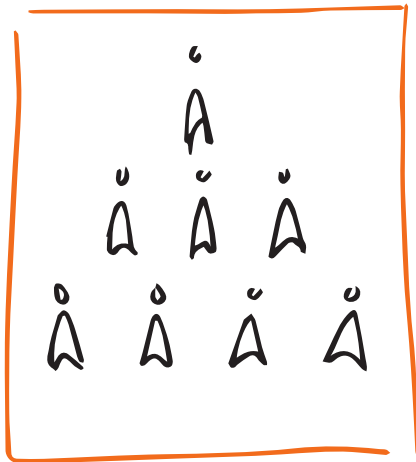
escalation ladder
structure & governance

WHOM

// the participants and the rules for (inter)action, who is participating?

whom.

structure and governance



project leader



municipal experts



project developer



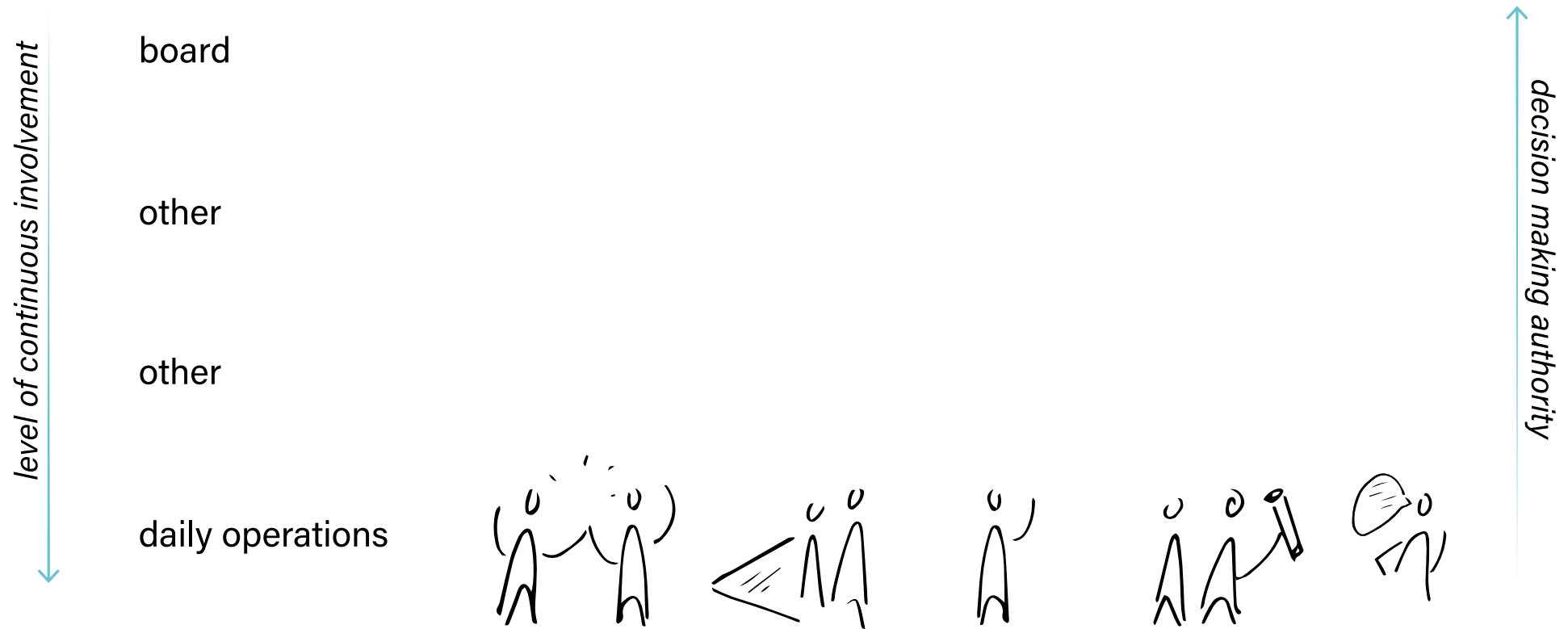
urban designer



citizen

whom.

structure and governance



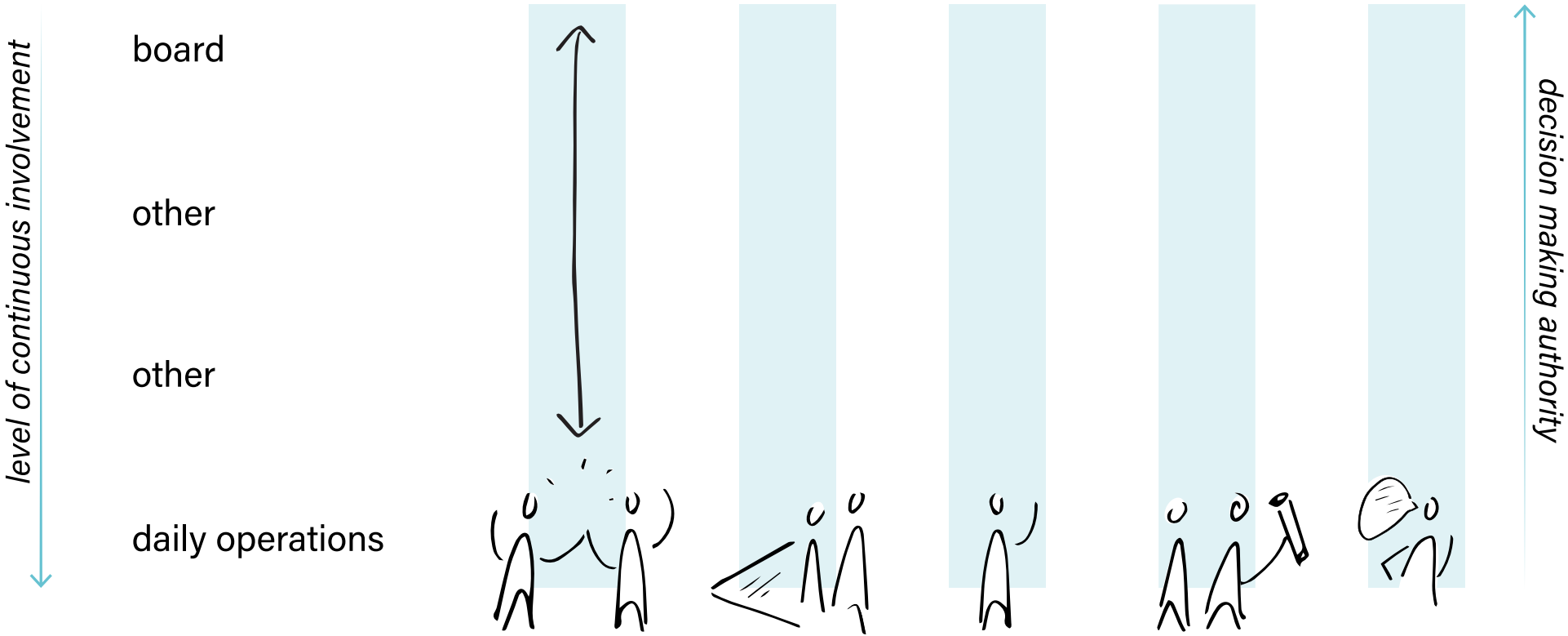
master thesis presentation

collaboration in urban regeneration projects

whom.

structure and governance

INTERNAL GOVERNANCE



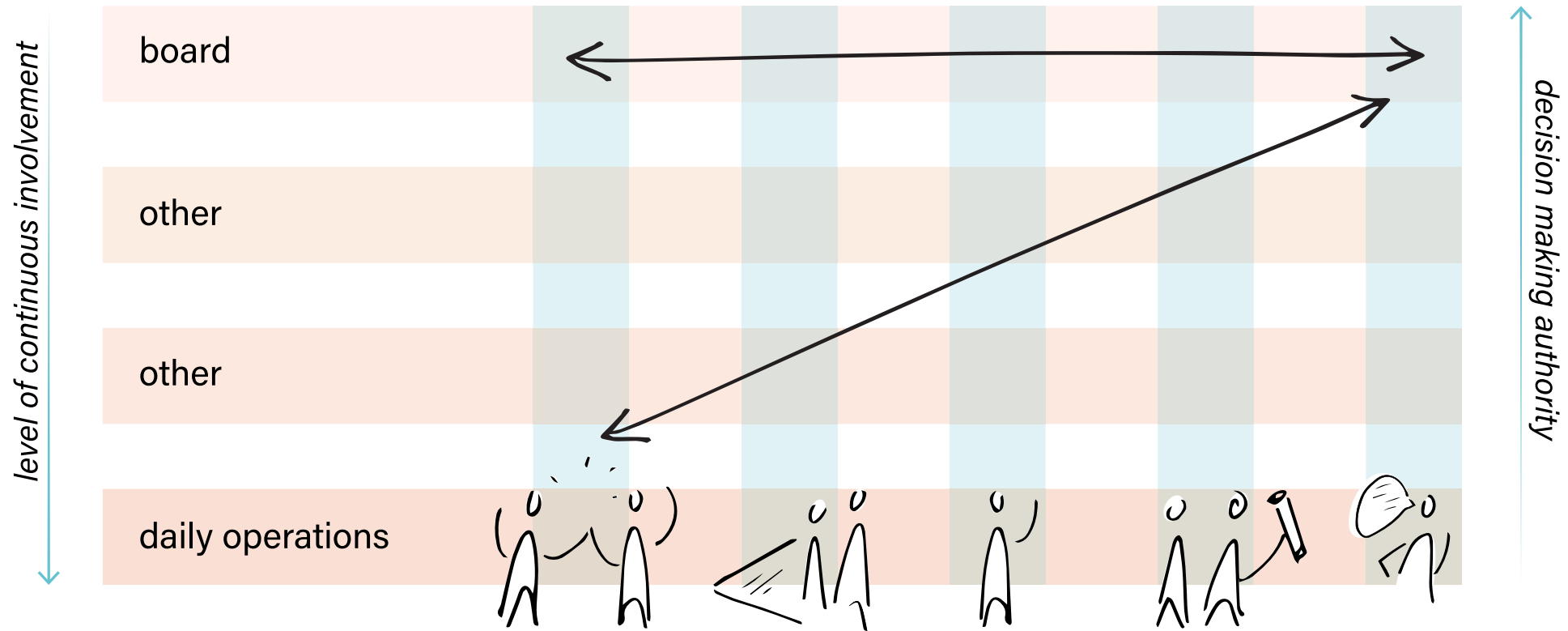
master thesis presentation

collaboration in urban regeneration projects

whom.

structure and governance

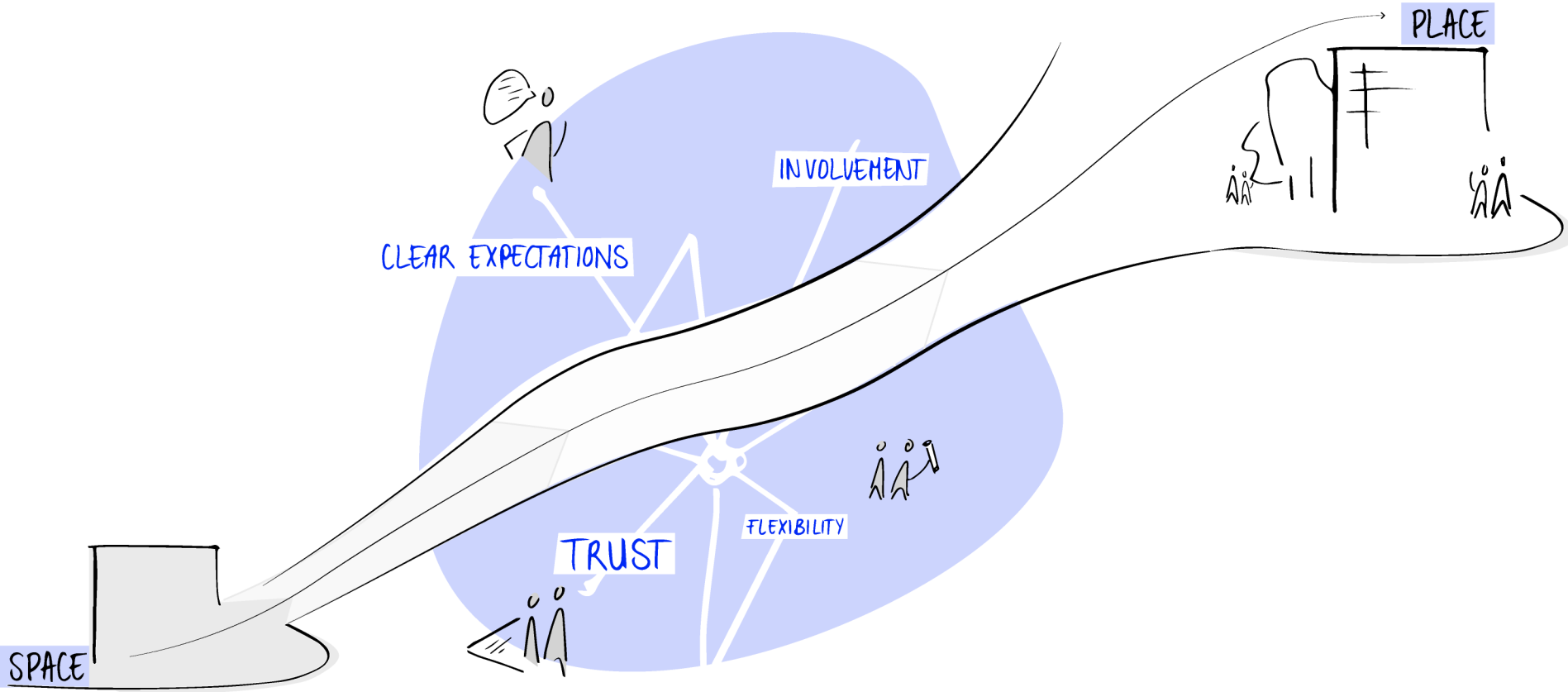
EXTERNAL
GOVERNANCE



from space to place shaping experts into expert teams

user guide

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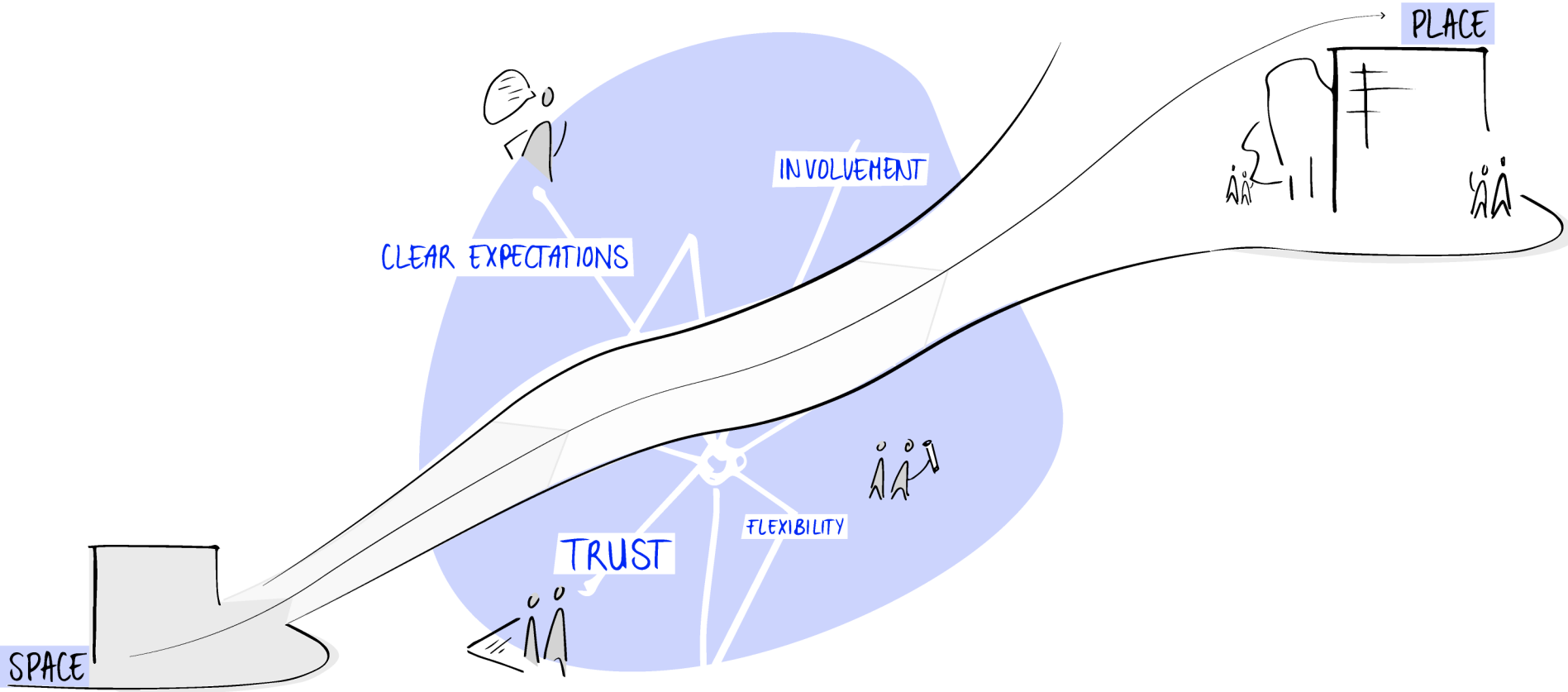


escalation ladder
structure & governance

WHOM

// the participants and the rules for (inter)action, who is participating?

from space to place shaping experts into expert teams



user guide

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WHOM

escalation ladder
structure & governance

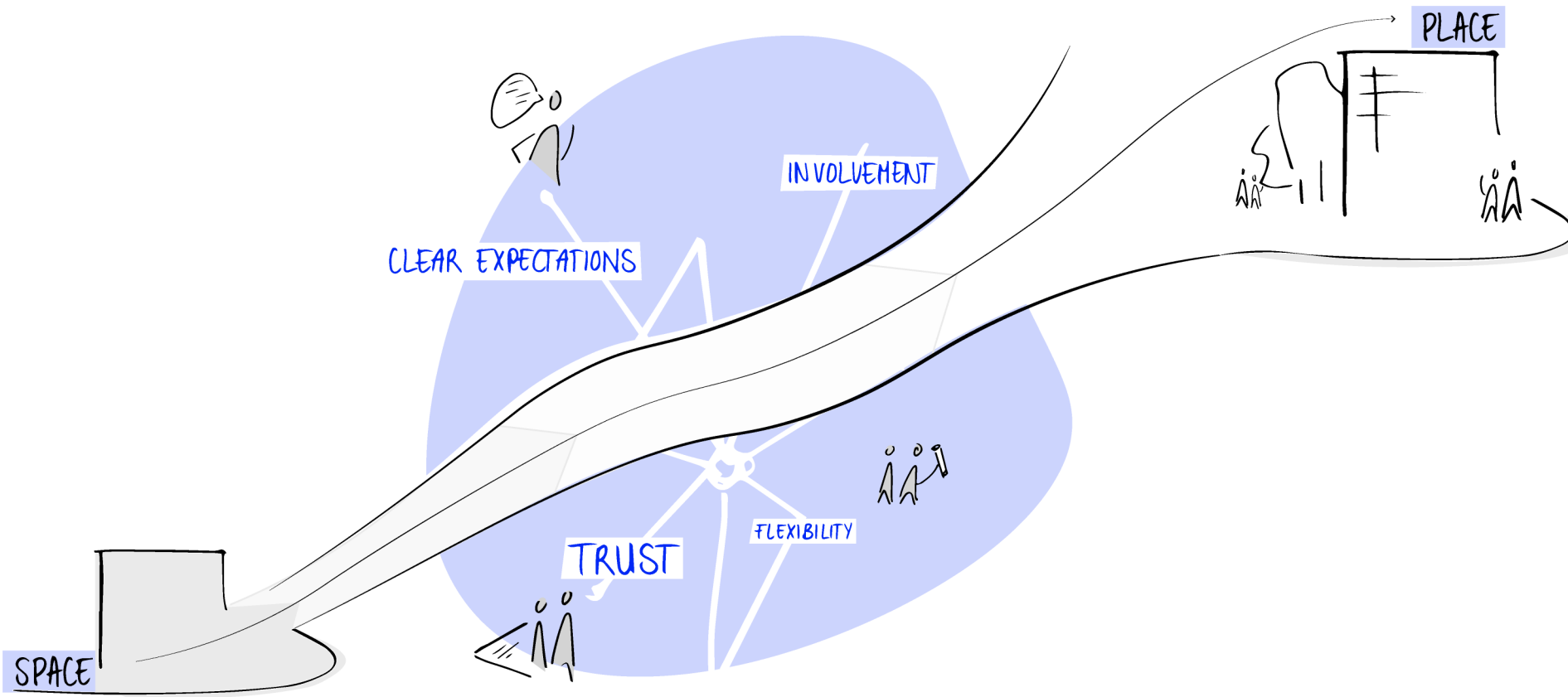
// the participants and the rules for (inter)action, who is participating?

HOW

(inter)action process

// the organization and frequency of the (inter)action, secure **regularity!**

from space to place shaping experts into expert teams



user guide

Creating **robustness** in collaborations does not manage it's own! By applying these (inter)actions, you will increase the **quality of collaboration** in urban (re)generation projects.

escalation ladder
structure & governance

WHOM

// the participants and the rules for (inter)action, who is participating?

(inter)action
process

HOW

// the organization and frequency of the (inter)action, secure **regularity!**

location of (inter)action

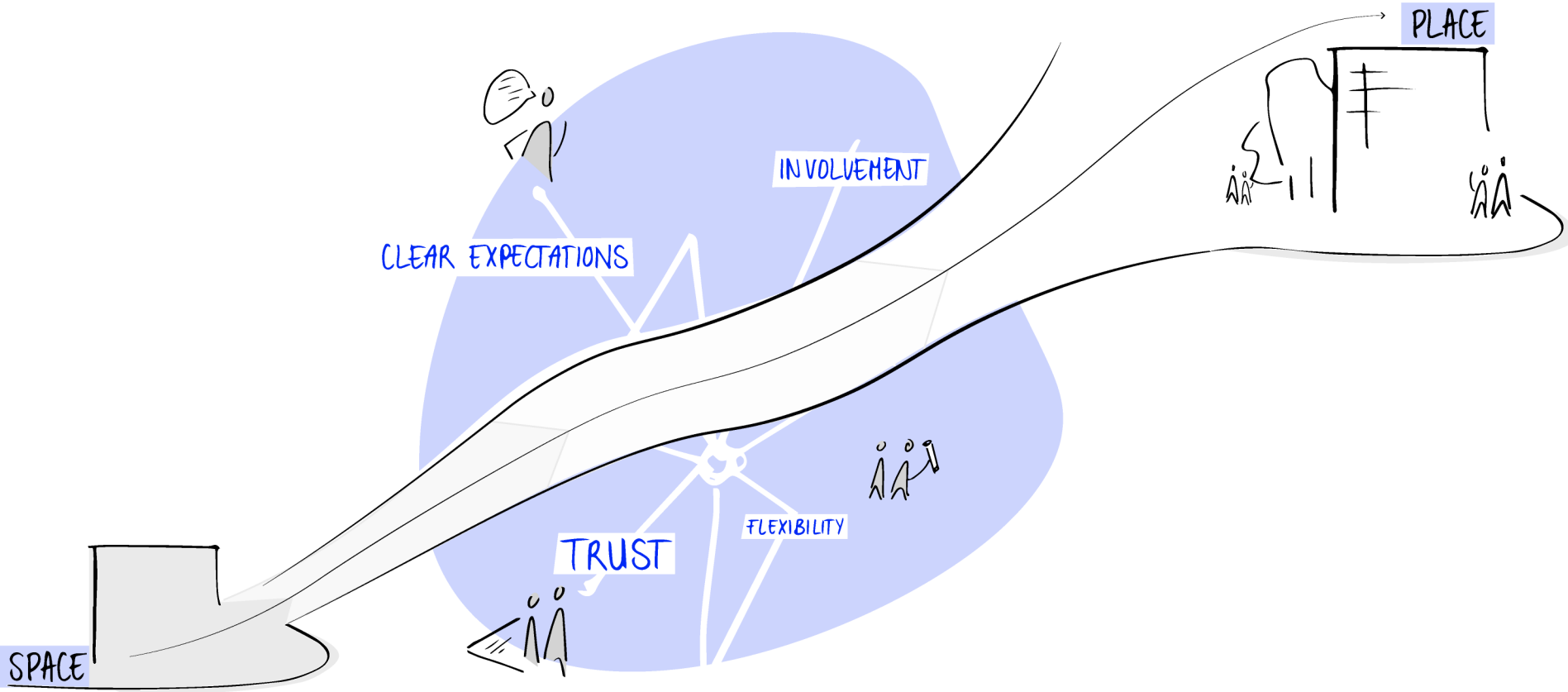
WHERE

// the (physical) situation in which the it takes place, the (inter)action can be more than the meeting itself

from space to place shaping experts into expert teams

user guide

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WHOM

HOW

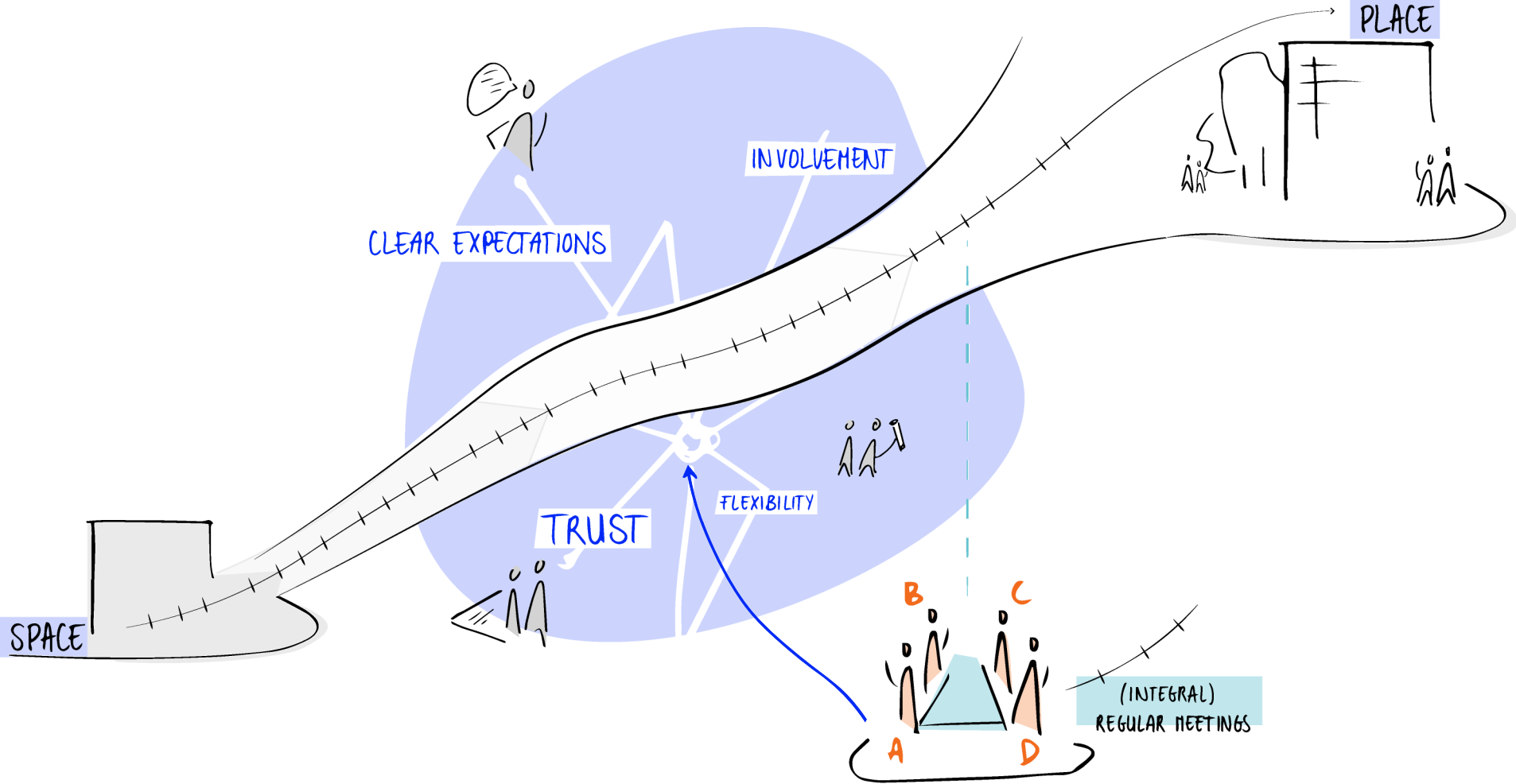
WHERE

WHAT

from space to place shaping experts into expert teams

user guide

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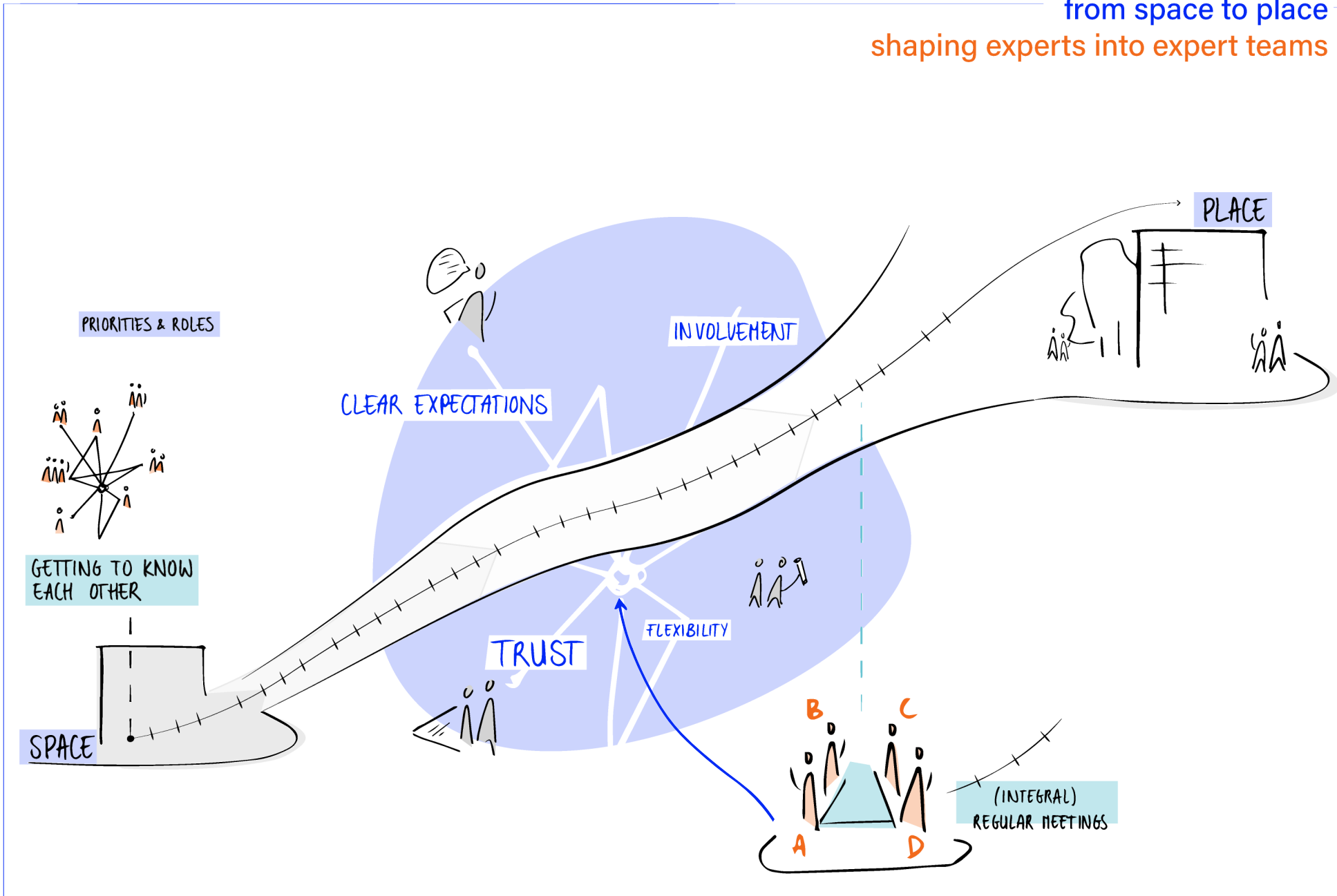
WHOM

HOW

WHERE

WHAT

from space to place shaping experts into expert teams



user guide

Creating **robustness** in collaborations does not manage it's own! By applying these (inter)actions, you will increase the **quality of collaboration** in urban (re)generation projects.

WHOM

HOW

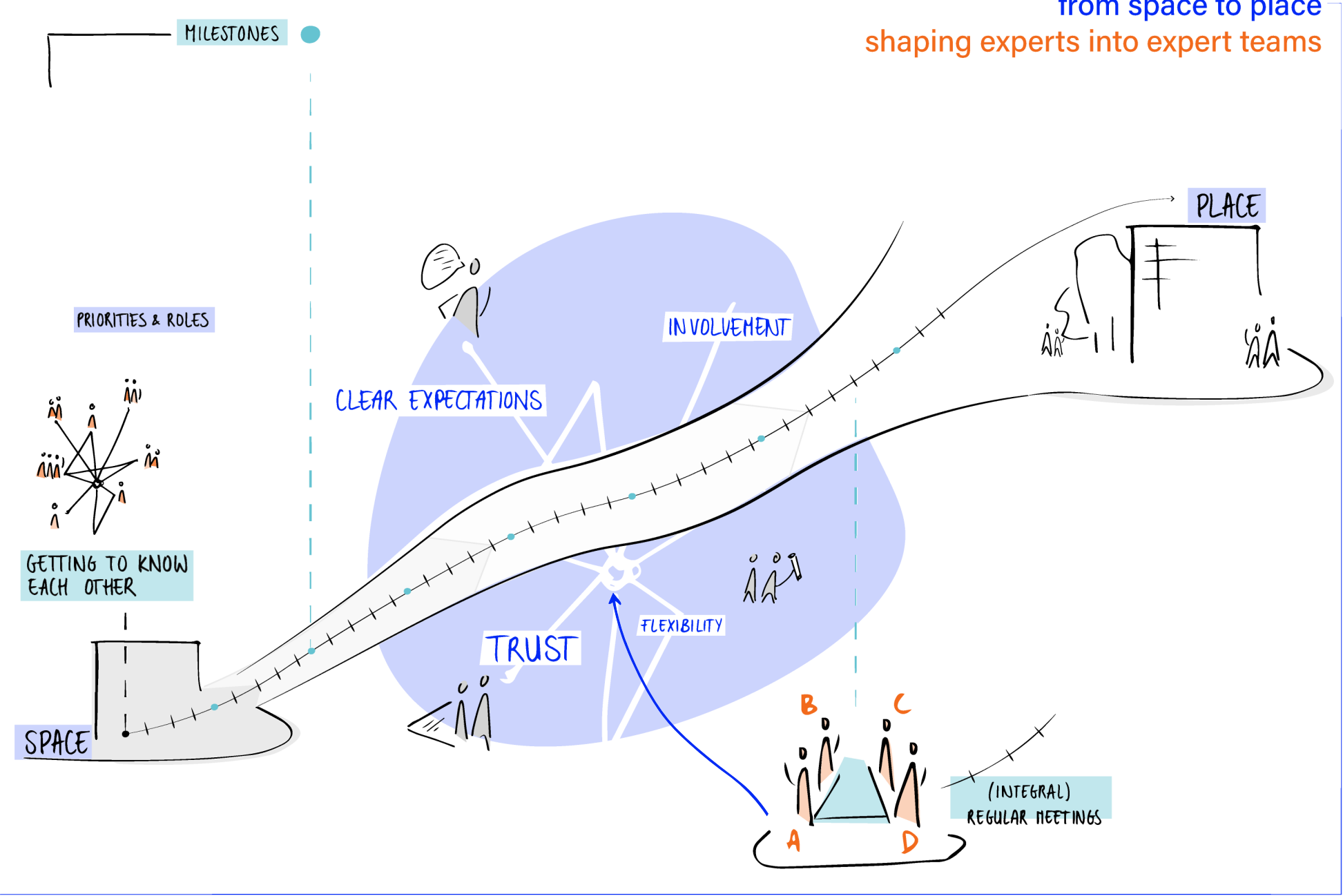
WHERE

WHAT

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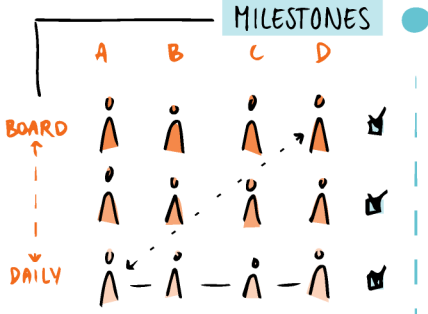
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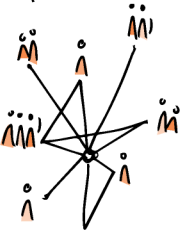
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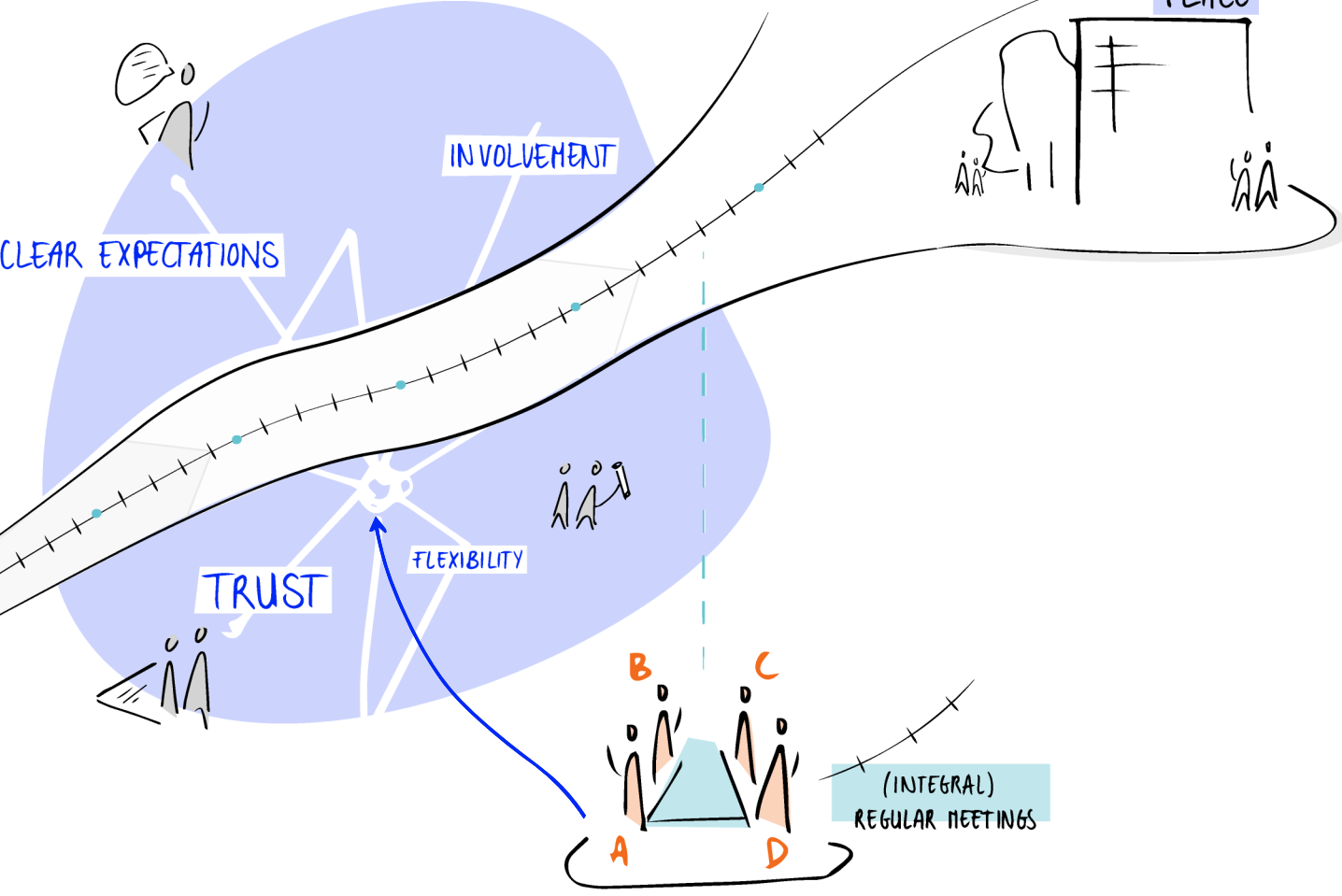
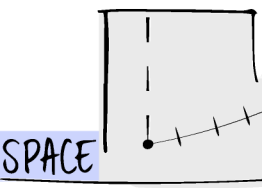
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PRIORITIES & ROLES



GETTING TO KNOW EACH OTHER



user guide

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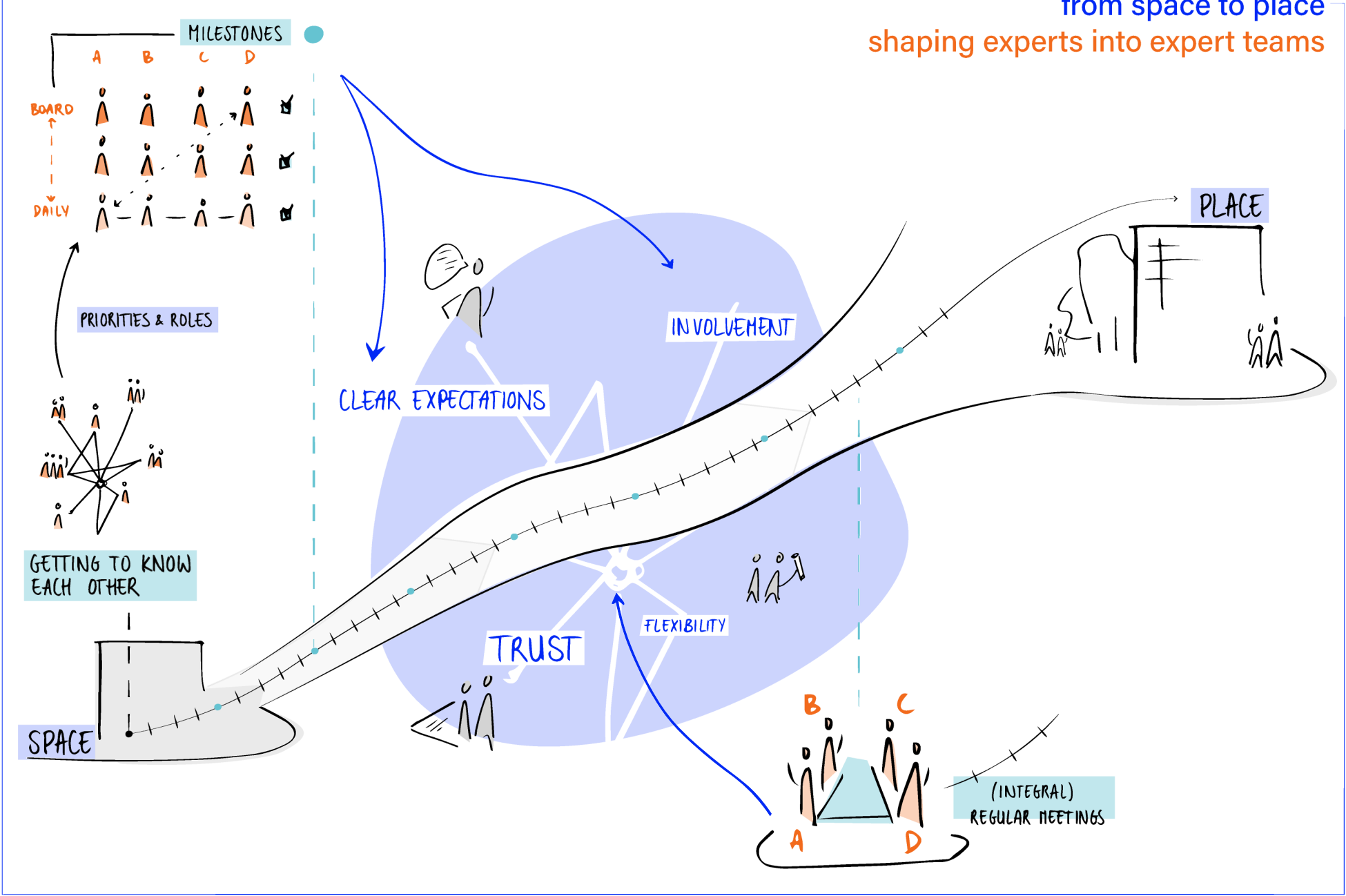
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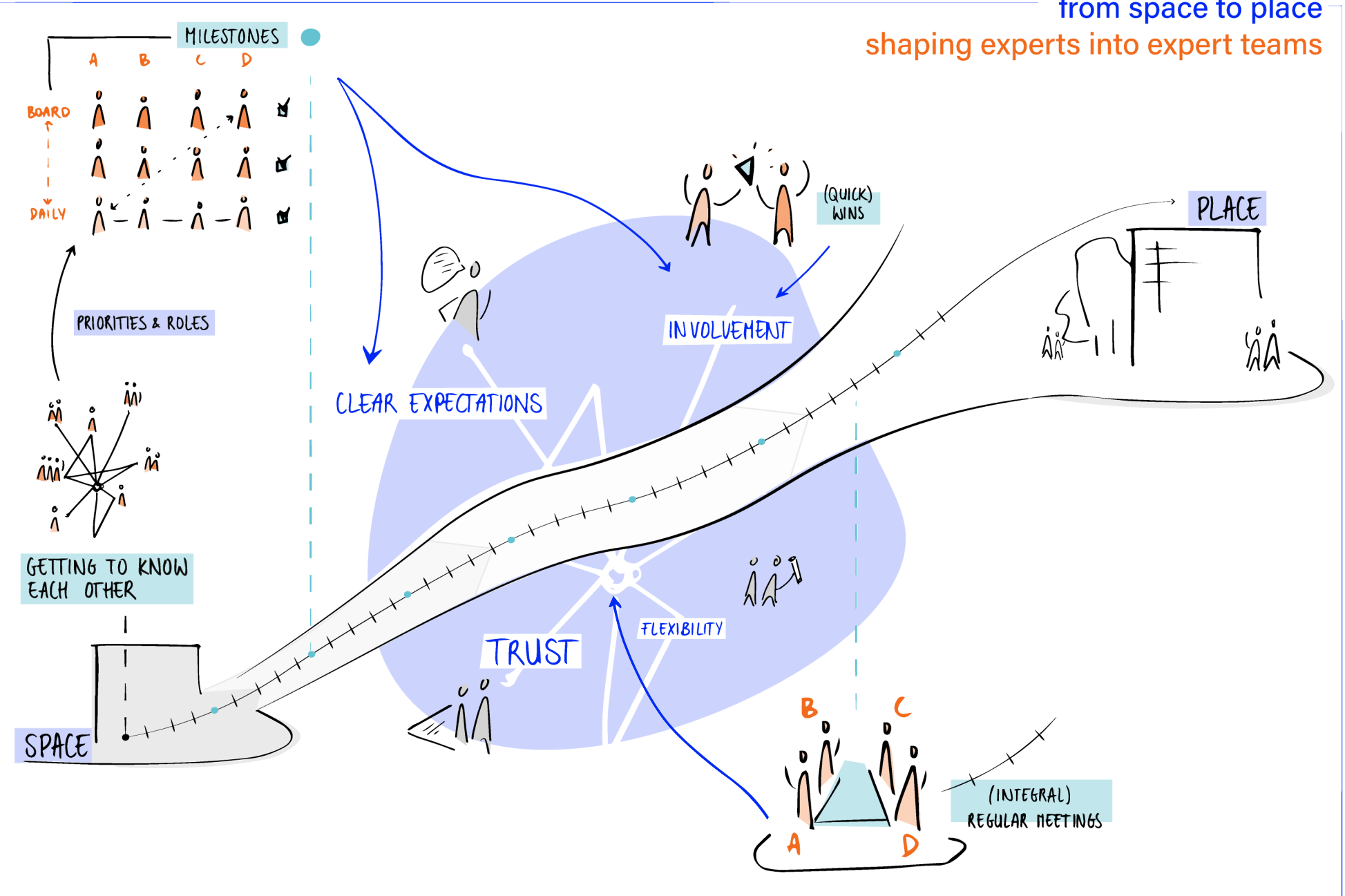
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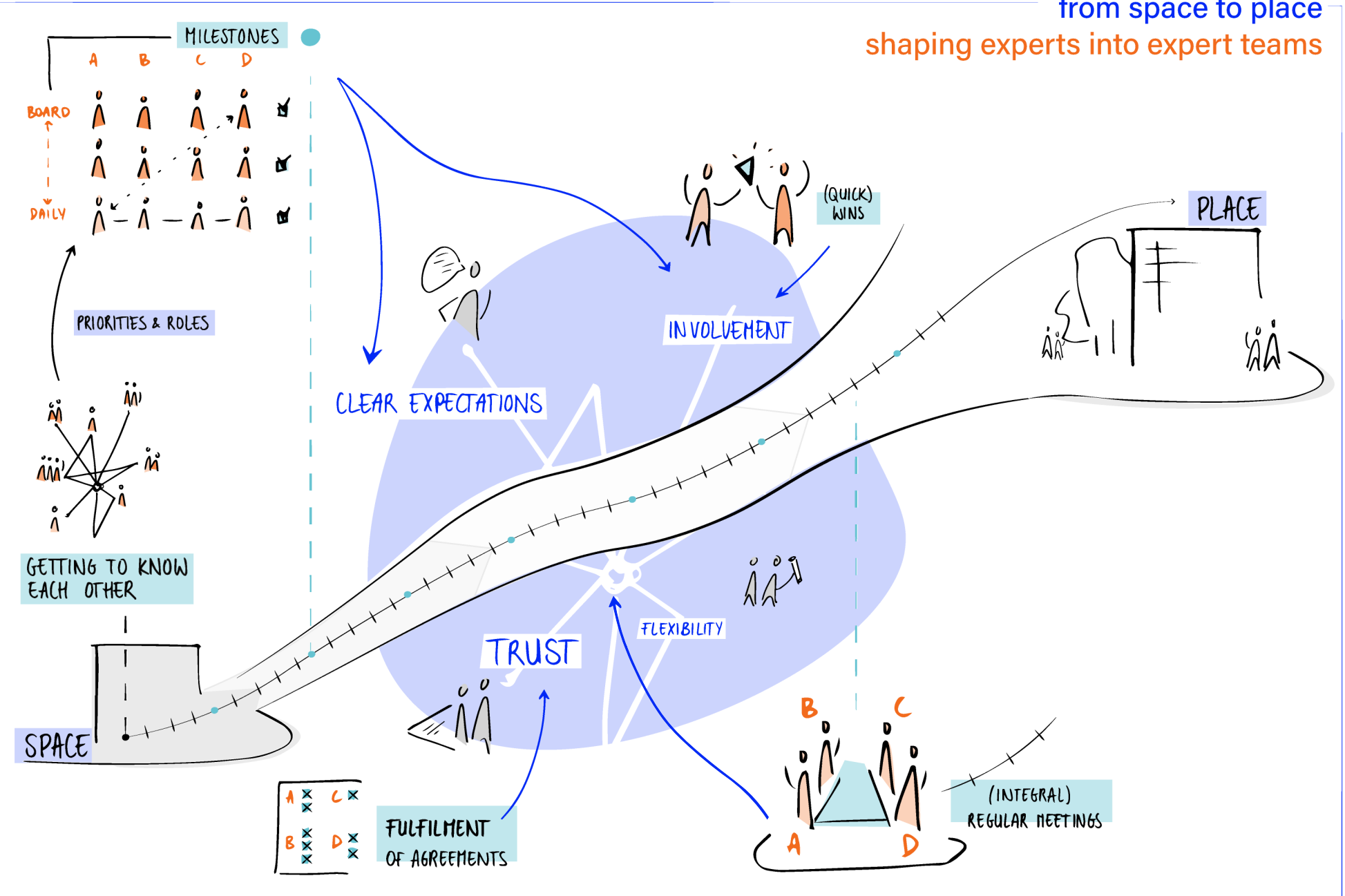
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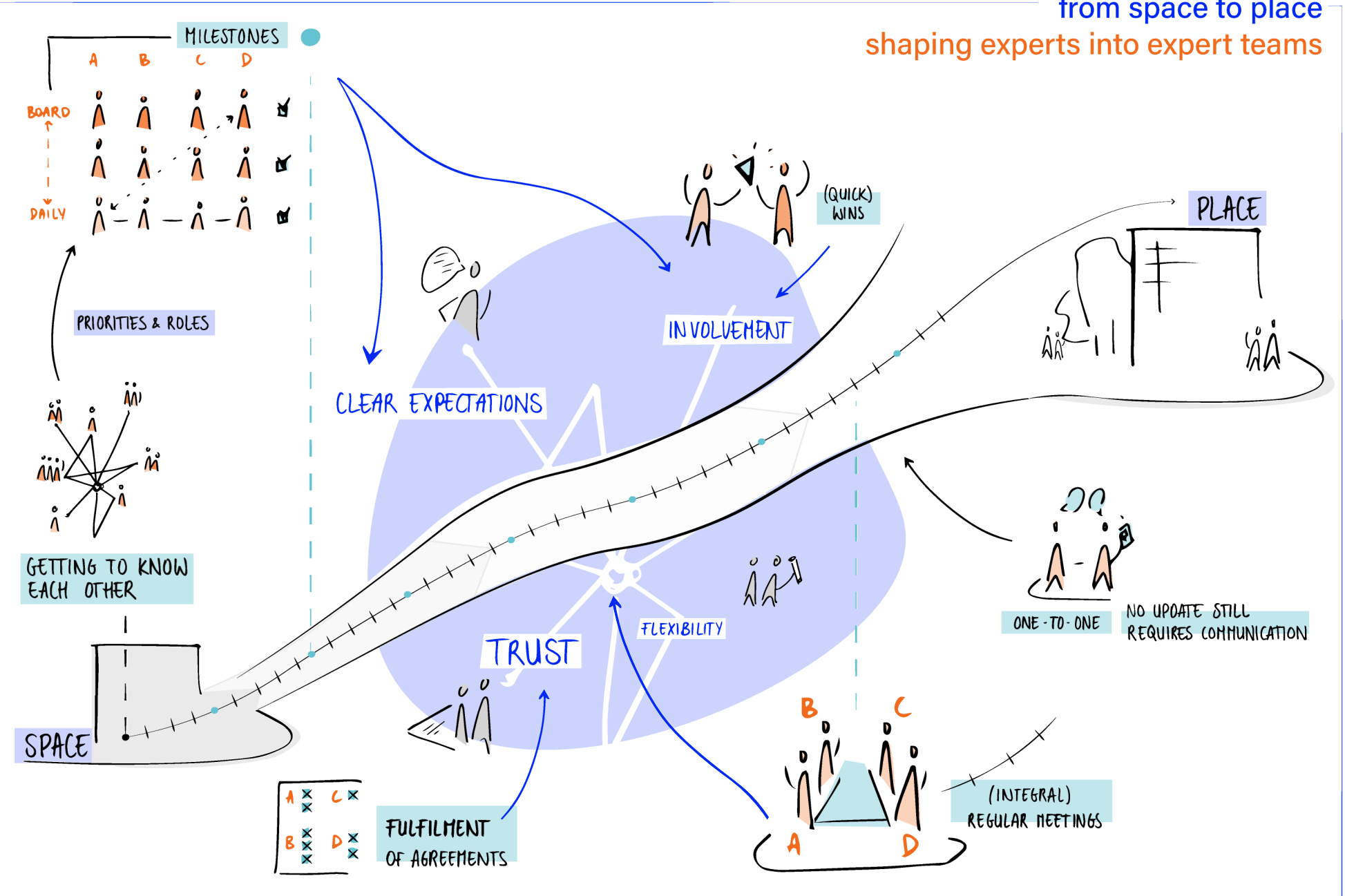
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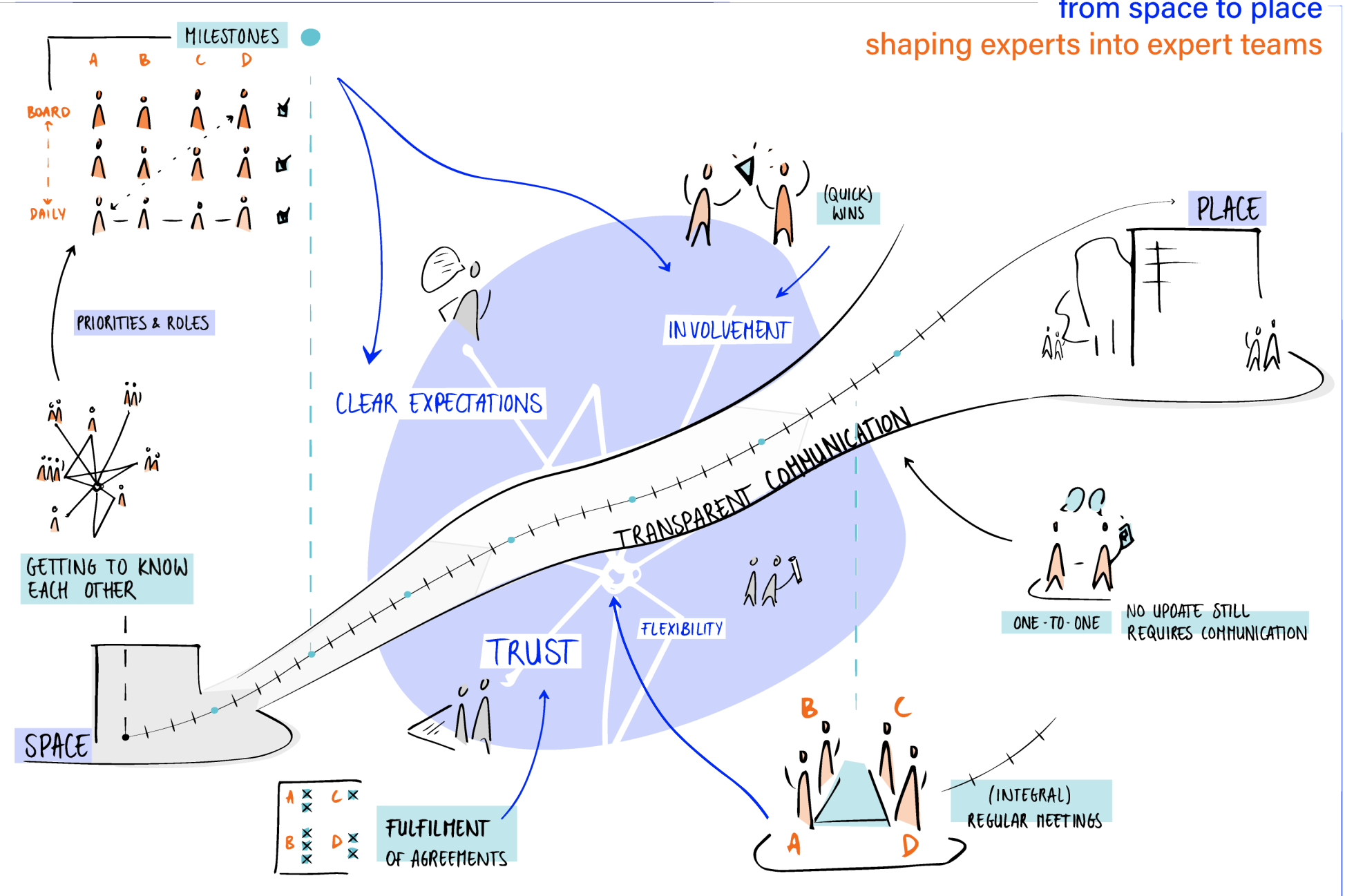
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WHOM

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WHAT

discussion.

introduction

knowledge base

environment

design

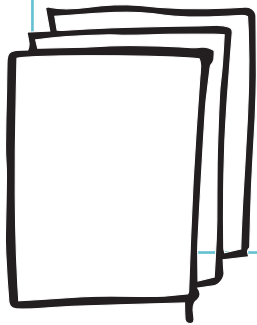
discussion and conclusion

29

discussion.

knowledge base

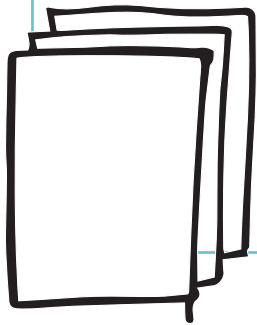
influence of **formal**
collaboration
aspects



discussion.

knowledge base

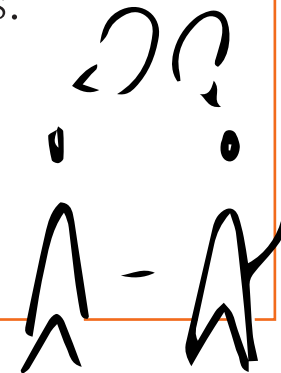
influence of formal
collaboration
aspects



environment

difference
between informal
collaboration
aspects:

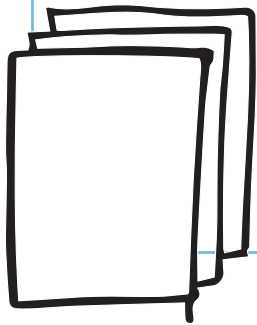
process vs.
project



discussion.

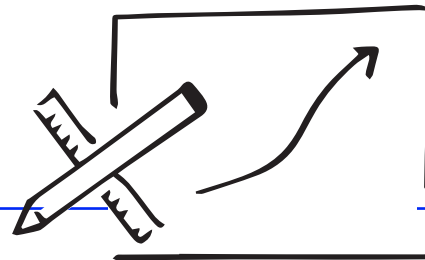
knowledge base

influence of **formal collaboration** aspects



design

roadmap is chosen as an instrument,
other instruments could be suitable as well?



environment

difference between **informal collaboration** aspects:

process vs. project



conclusion.

introduction

knowledge base

environment

design

discussion and conclusion

conclusion.

How can the **quality of collaboration** in urban regeneration projects be improved by designing a roadmap for **informal governance**?

conclusion.

several **(inter)actions** can be distinguished to improve informal collaboration;

conclusion.

several **(inter)actions** can be distinguished to improve informal collaboration;

these (inter)actions are **familiar**, but stakeholders need to be **aware** of them;

conclusion.

several **(inter)actions** can be distinguished to improve informal collaboration;

these (inter)actions are **familiar**, but stakeholders need to be **aware** of them;

by creating a **visual overview**, all stakeholders can **understand** and **perform**.

recommendations.

recommendations.

for practice

- i. Create time for stakeholder relationships
- ii. Keep communicating, anytime, with (any) one
- iii. Minimise the change of (municipal) stakeholders during the process
- iv. Remember: it's people's business

recommendations.

for further research

- i. Formulate and investigate **more informal collaboration** factors
- ii. **Formal collaboration** factors influencing the informal collaboration factors
- iii. Case selection, another **phase** of the project
- iv. **Participation ladder**

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