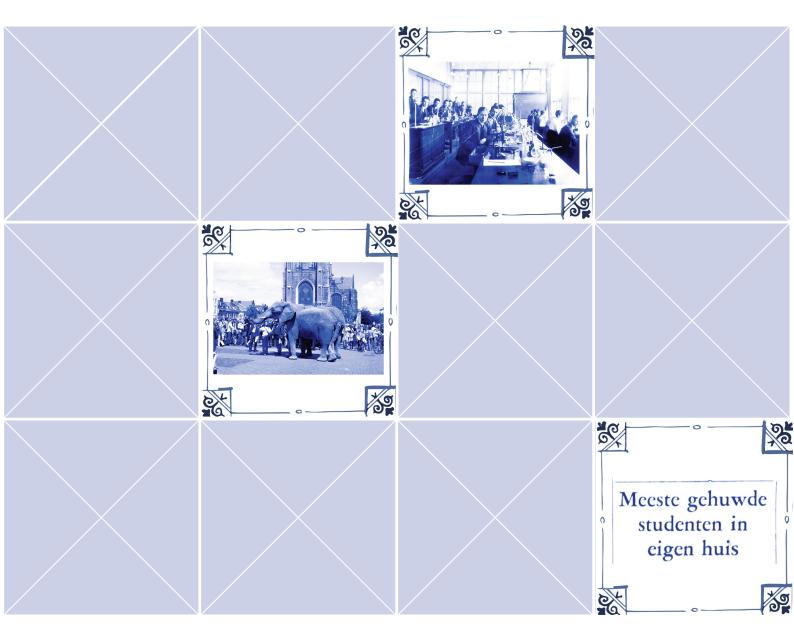


Designing with students' perspectives: Engaging students with Academic Heritage through tangible interactions.



STORYTILES

Designing with students' perspectives: Engaging students with Academic Heritage through tangible interactions.

Masther Thesis

by Lieneke Cazemier

Design for Interaction

Faculty of Industrial Design Engineering Delft University of Technology

Project part of

Future Libraries Lab

In collaboration with

TU Delft Library

Supervisory team Dr. ir. Elkhuizen, W.S. Dr. Love, J.S. A. Bodanzky V.A. Cellucci

October 2024



Library

PREFACE

If you're reading this, it means I've completed my graduation project. After months of hard work, I'm proud to share the outcomes in this report, which marks the final chapter of my journey as a design student.

A key theme of my project is engaging students with the Academic Heritage collections, which can help foster a deeper connection between students and their institution. Ironically, it was only toward the end of my studies that I discovered more about the place I've studied for the past six years by diving into the archives and collections of the TU Delft. Throughout the design process, I had the opportunity to speak with many students who shared valuable insights into their perspectives on academic heritage, specifically related to past student life. Their input contributed not only to the success of this project but also made me reflect nostalgically on my own experiences as a student at the TU Delft.

This project brought together everything I've learned and enjoyed during my studies. I realized, almost by accident, that each part of this work reflects the skills and interests I've developed over the years. One of my favorite experiences, the Digital Delft Blue project, explored the modernization of Delft Blue ceramics through digitization and automation, a theme I revisited in this project by using Delft Blue tiles in combination with digital technology again. My passion for woodworking and furniture design, pursued alongside my master's degree, also found its way into this project through the

redesign of the current exhibition cabinet into the Storytiles concept, using laser-cut wooden prototypes. Lastly, incorporating the tiles as building blocks for a creative activity reminded me of a previous gift-giving project, where I designed a personal artwork by assembling painted wooden pieces. In many ways, this final project brought together the skills and experiences I've developed throughout my studies.

This thesis would not have been possible without the support of many people. I am especially grateful to my academic supervisors for their guidance, constructive feedback, and encouragement throughout the process. I also want to thank everyone who contributed to my research, including the experts and participants who provided valuable insights. Special thanks to my family, especially my mom, for the brainstorming sessions and help with proofreading. To my friends and boyfriend, thank you for your support. Lastly, a shout-out to Eline, Natanya, and Sophie, who shared this journey with me and offered encouragement along the way.

I hope this thesis inspires and informs you as much as this project has inspired me. I am excited to share the results with you.

Enjoy!

Lieneke

















SUMMARY

This project, in collaboration with the TU Delft Library, aims to design an interactive experience to engage students with the academic heritage collections, specifically to encourage visits to the Collection Wall. Although the library houses an extensive collection of academic heritage objects, many students are unaware of them due to limited visibility and accessibility, as the collections are stored in the basement. The goal of this project is to address this by creating a playful learning experience with academic heritage, engaging students during a study break to initiate interest in the Collection Wall.

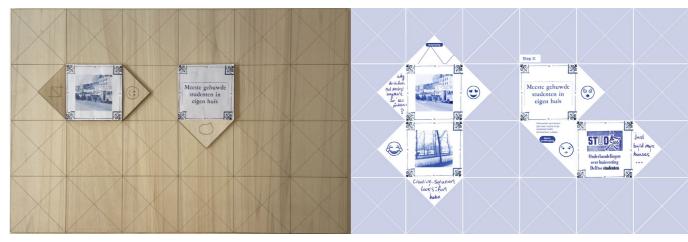
The project's design process followed the Double Diamond method, including the phases of discover, define, develop, and deliver. In the discovery phase, museum studies were explored to understand engagement strategies and the use of digital technology in cultural institutions to inform the design of interactive experiences. A context mapping study revealed students' needs, behaviors, and attitudes toward the current facilities at the TU Delft Library, their study breaks, and the academic heritage collections. Key findings were captured in user personas and storyboards, identifying the "Determined Socializer" persona as the target group. This group seeks a modeshifting experience characterized by: social engagement (encouraging discussion through the sharing of perspectives), playful interaction (free-choice learning through discovery), energizing activities (intuitive interaction with minimal cognitive load), attractive design (spontaneous and timeflexible engagement in the break area), and hands-on experiences (active engagement through tangible interaction). This target group expressed an interest in academic heritage content related to past student life.

Based on this research, the concept Storytiles was developed for the Exhibition Cabinet, featuring Delft Blue tiles with embedded technology. These tiles allow students to engage images and news articles, specifically provocative content related to past student life. The outcome of the activity is the creation of a digital collage displayed at the Collection Wall. The stencil machine, sourced from the museum collection, was integrated as a smart-related object. By creating a collage of old student news articles and images and turning the handle of the stencil machine, students metaphorically share opinions on ongoing student life topics, sparking relevant discussions.

The design process involved co-creation sessions and several iterations of prototyping. Feedback from these sessions was used to refine the Storytile concept and ensure it delivered the interaction qualities of a mode-shifting experience. The final design was then evaluated through user testing with students at the TU Delft Library. which showed that tangible interaction and provocative content were effective in engaging students with academic heritage during a study break. It also highlighted areas for improvement, such as enhancing the concept's attractiveness for spontaneous interaction in the break environment. Future recommendations should focus on refining these aspects and further developing the showcase at the Collection Wall

In conclusion, this project demonstrates the potential of using interactive and tangible design interventions to engage students with the academic heritage collections at the TU Delft Library. It contributes to the knowledge on how a participatory approach can incorporate students' perspectives in designing heritage-related experiences.





TERMINOLOGY

This page provides a list of frequently used words and their corresponding abbreviations in this report. These abbreviations will be used throughout the document for clarity and brevity.

Academic heritage (AcH): Refers to the historical and cultural assets related to the academic life and history of an institution. In this report, AcH encompasses artifacts, documents, and other items that reflect the legacy and traditions of the TU Delft.

Cultural heritage (CuH): Refers to the historical and cultural assets of a group or society, with AcH being a subcategory

Collection Wall (CoW): A physical display, formerly known as the iconic book wall at the TU Delft Library, showcasing selected items from the AcH collections. It offers an interactive experience designed to inspire exploration, discovery, and serendipity. This innovative project visualizes and activates both physical and digital collections, fostering new connections and narratives for educational and cultural programming.

TU Delft Library (TUDL): The main library of the Delft University of Technology, which houses extensive collections, including AcH materials. The TUDL is primarily a place for students to study.

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INTRODUCTION

This first chapter introduces the project of designing for the students' perspective on academic heritage (AcH) in connection to the Collection Wall (CoW) at the TU Delft Library (TUDL). It discusses the project's relevance, current challenges, design goal, scope, and main research questions. Additionally, it provides an overview of the AcH collections at the TU Delft Library and concludes with a summary of the project approach and the structure of this report.

PROJECT INTRODUCTION

Relevance

An important aspect of being a student is feeling like you belong in your academic and social environment. In this context "belonging" is defined as students' identification with and commitment to their institution (Maunder, 2018). The AcH objects owned by TU Delft allow students to gain a better understanding of the institute's history, research, and education. By engaging students with the AcH collections, a contribution could be made to building a connection between students and their institution.

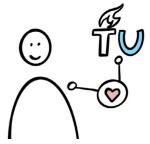
The AcH objects are stored in a depot at the TUDL, with no fixed location for exhibition. When an object is in storage, its accessibility is limited, making it relatively invisible. Due to this, most students are currently unaware of the presence of AcH collections at the TU Delft. While the aim of the special collections is to serve their visitors, including students. (Niihuis, 2020)

The starting point of this project is to explore how to engage students with the AcH collections. Two approaches are currently pursued by the TU Delft to raise awareness for the AcH collections. The first approach involves physical displays (figure 1), while the second approach focuses on showcasing materials on a digital platform, the "heritage.tudelft.nl" website, offering access to individual objects (Nijhuis, 2020). This project will contribute to the knowledge on how to engage students through physical displays.

Current challenges

What do you think of this? Although researchers and other interested parties frequently discover the heritage collections, this service is currently not clearly communicated to students (Nijhuis, 2020). Many students remain unaware of the existence of these collections, which include the Trésor and the museum collection.

Why is it an important goal to engage students in the AcH collections?



Build a connection

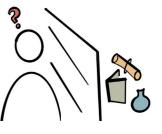


Raise awareness



Figure 1: AcH display at the CoW

What are the current challenges with AcH collections?



Limited visibility and accessibility

A key challenge identified for these Academic Heritage (AcH) collections is the issue of findability and visibility (M. Ruijgrok, personal communication, 9 February 2024). Most of the physical collections are stored in the basement of the TUDL, which makes them largely invisible to visitors. Figure 2 illustrates the depot located in the basement that houses objects from the museum collection. Access to this depot is limited for students, so visitors can only view artifacts upon request.

Context

Several projects are initiated to display the collections visibly in semi-permanent installations in the Library. Of which an important one, the Collection Wall project. The CoW project involves the iconic book wall which is being transformed into an interactive experience, designed to inspire exploration and visualize the physical and digital collections. The emphasis here is on creating the atmosphere of an open depot. (Bodanzky, n.d.)

While the CoW is known for its vast collection of books, a small section of it is dedicated to AcH. A framework has been developed by the heritage team "Exhibition Building Blocks". Which is currently used to shape the AcH display at the CoW, displaying artifacts in vitrines (figure 1). However this framework is built on the assumption that students are already interested. The challenge remains to enhance visibility of these special collections and a key aspect of this is attracting students' attention to visit the CoW and engage with the AcH showcased. (A. Bodanzky, personal communication, 1 March, 2024).

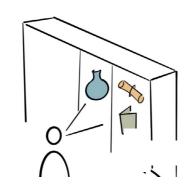
Opportunities and limitations

Every day hundreds of students visit the TU Delft library to study. Taking breaks and relaxation is part of their daily routine to energize and regain focus. However, few students take advantage of their breaks

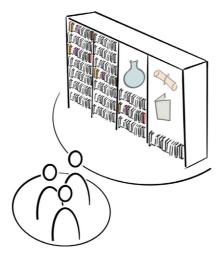


Figure 2: TUDL depot (Nijhuis and Clavel, n.d., Museumcollectie, CC copyrighted)

What is the role of the Collection Wall?



Access point for display



Attract students' attention

How to initiate interest in the AcH collections displayed at the Collection Wall?

to wander around and discover what the TU Delft library has to offer. Students' need for distraction during breaks offers opportunities to improve students' study enjoyment while engaging visitors with the AcH collections. This fits the strategic goals of the TU Delft Library for 2020 to 2024, to be an inspirational learning and working environment. Their action points include developing the library as a knowledge hub to make the physical, digital and special collections including their heritage collections – visible and accessible to their users (Van Wezenbeek, 2020).

Limitations for this context include the fragility and accessibility of AcH objects. Each object requested for an exhibition requires an assessment of RCE guidelines, making exhibitions costly and time-consuming (Nijhuis, 2020). Many artifacts are sensitive to daylight, dust, and humidity, limiting the possibilities for showcasing physical objects. As a result, the Heritage Team is keen on finding ways to make exhibitions replayable or showcase collections with limited use of physical objects (S. Nijhuis, personal communication, 27 February 2024).

Aim and scope

This project aims to contribute to the knowledge on how to engage students with the TU Delft's AcH collections during study breaks. focusing on initiating their interest in visiting the CoW. The intended effect is to enable students to learn about the heritage collections in a playful way while enjoying a break from their studies. To achieve this goal, the project will use some form of digital technology to interact with the heritage collections, as it provides the opportunity to enhance people's understanding and overall experience. Interactive technologies offer a means to engage with heritage without direct access to the actual objects. Helping students enhance their understanding of TU Delft's AcH while reducing the cognitive load to receive new information. The main



Engage students during their study break



Interactive technology

What is the goal of the project?

Engage students



with the academic heritage collections



as a break from studying



through a playful learning experience



to initiate interest for the Collection Wall



Library.

objective is to design a playful learning experience that encourages students to explore the content of the AcH collections as a break from studying to initiate interest for visiting the collection wall at the TU Delft

The target group for this project is TU Delft students who regularly study at the TUDL. The library serves as a central hub for students from different faculties and disciplines, regardless of their study direction or phase. By targeting all TU Delft students rather than specific subgroups, the project outcome ensures inclusivity and accessibility, including diverse interests and backgrounds represented in the university. The choice to focus solely on TU Delft students is because they directly benefit from engaging with AcH to strengthen

their connection with the TU Delft as an institution.

Radice (2014) provides a framework for a comprehensive understanding of how individuals engage with cultural institutions. This project zooms in on the active experience modes, discovery and interaction (figure 3), as these forms of engagement are most suitable for facilitating informal learning moments. The educational experience: discovery, motivates people by a desire to learn by actively engaging and discovering new information and insights in a fun way. The escapist experience: interaction, involves digital technology to create immersive experiences and interactive elements that transport visitors to different worlds or time periods.

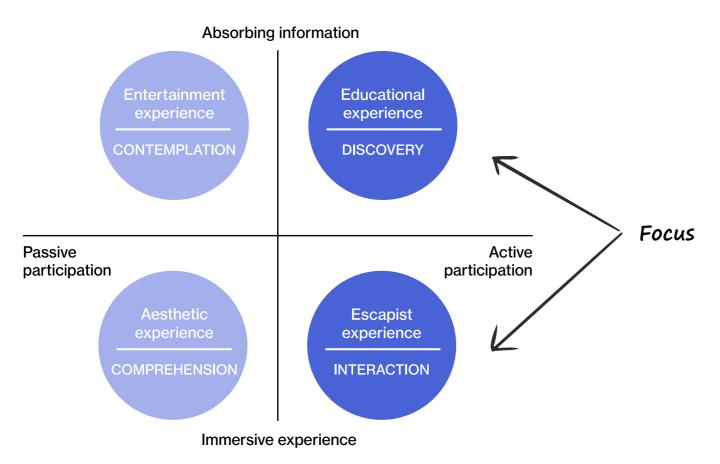


Figure 3: "Framework indicating this project's focus" is adapted from "A framework of how individuals engage with cultural institutions", by (Radice, 2014), used under CC BY

ACADEMIC HERITAGE OF THE TU DELFT

The project started with visits to the TUDL, including the CoW, break facilities, and depot, to gain an initial understanding. Depot visits involved viewing objects from the Museum and Trésor collections, along with interviews with the heritage team to understand the collections and current activities related to their management, exhibitions, and developments.

What is the content of the AcH collections?

AcH refers to the legacy of education and research at the TU Delft, encompassing objects, ideas, concepts, and stories. Figure 4 illustrates the scope of AcH and its link to the collections. A key component of AcH is the "Academic collections," which include the Museum, Trésor, and Faculty collections (Nijhuis, 2020). Since the Museum and Trésor collections are stored in the TUDL depot, they will be the focus of this project.

The Museum collection

The TU Delft Museum collection includes 6,100 objects related to the university's

history, research, or education, which no longer serve a primary purpose. However, not all faculties are equally represented, and many objects have lost their context, including documentation or narratives about their original purpose, historical significance, or cultural background. This loss of knowledge often occurred when faculties dissolved (Nijhuis and Clavel, 2022).

The museum depot was visited, and the digital collections were explored to gain insight into the variety of objects within the museum's collection (TU Delft Academic Heritage, n.d.). A small selection of the museum and Trésor collections was taken as a sample (see figures 5 and 6 on the following pages); these objects are used as sensitizing materials in the context mapping study.

The Trésor collection

The Trésor collection of the TUDL includes valuable, and/or vulnerable books, journals and maps. It consists of a wide range of

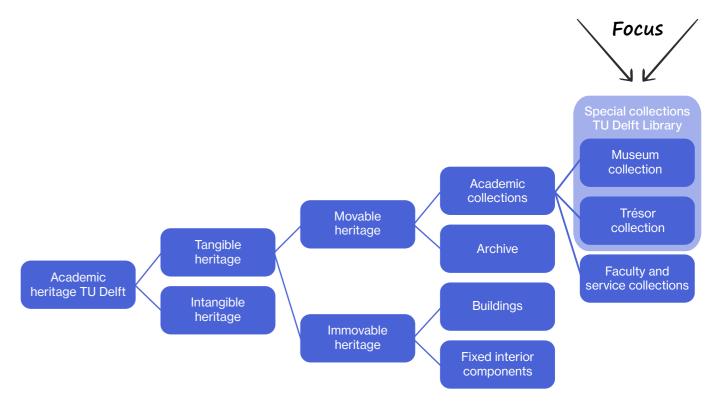


Figure 4: "Overview of collections within TU delft's academic heritage" is adapted from "Museumcollectie TU Delft Library Plan voor Gebruik, Behoud en Ontwikkeling" by (Nijhuis, 2020), used under CC BY



Figure 5: Selection of objects within the Museum collection

rare technical and scientific works. A part of the collection dates back before the TU Delft was founded as an institution. However a wide range of books and prints are connected to the institute's history, research, or education and do belong to the AcH of TU Delft itself. (TU Delft Academic heritage, n.d.)

The depot houses a collection of approximately 60,000 volumes, including news items, university matters, bundles with graduate student names and Almanacs from student associations containing stories about student life beyond university. Additionally, numerous photo albums are

stored within the Trésor collection, offering insights into the TU Delft from the 1870s to the early 20th century. These albums feature images of rectores magnifici, esteemed professors, campus buildings, students, and lecture halls. (Trésor, 2011) A visit to the Trésor depot and the reading room, along with an examination of the digital collections, provided a good understanding of the variety in books and prints. Similarly to the Museum collection, a representation has been made to give an overview of the variety in books and prints included in the Trésor collection relevant to the AcH of the TU Delft (figure 6).

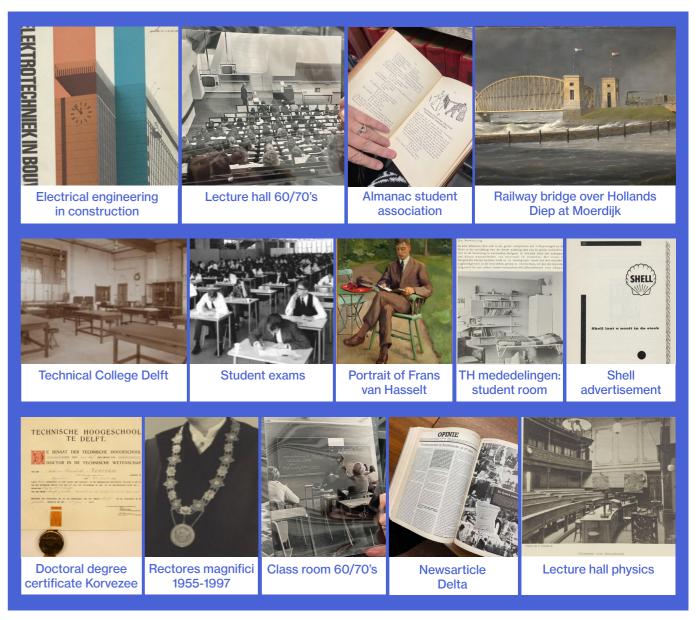


Figure 6: Selection of objects within the Trésor collection

Special collections management

During the depot visits, interviews were held with the curators of the Museum collection and the Trésor collection to gain insight in the current challenges when designing for AcH exhibition. For the Museum Collection, objects cannot be used or touched to preserve their authentic material integrity (Nijhuis, 2020). This presents challenges for some items, as their functionality must be observed to be understood. Exceptions to the "do not touch" policy are allowed if the information is carefully preserved, often through filming the object's use, which offers high documentation and presentation value.

What are the current challenges in designing AcH exhibitions?



Present the workings of an instrument

Another challenge encompasses relatively unknown objects from the Museum collection. Many of these objects have lost their original context. When contextual information is missing, storytelling becomes difficult, making these objects less engaging and interesting to use in an exhibition (S. Nijhuis, personal communication, 27 February 2024).

For the Trésor collection, the situation contrasts with that of the museum collection. Books and prints can be very informationdense, making it challenging to convey all the information during a display. The challenge, therefore, is to present content-rich items in a way that makes them interesting and engaging, even within a limited time.

A key goal for the heritage team is to digitize all materials from the special collections. The TUDL started digitizing historical documents years ago, and the TU Delft Heritage website provides access to these collections with extensive information. The exhibitions section was designed as a digital counterpart to the physical exhibition system, allowing for flexible presentation in various contexts. However, fully leveraging digital platforms to present this information effectively is still a work in progress.(J. Schoonman, personal communication, 22 January, 2024).

Originals are stored in the Library's depot under ideal conditions, with the Trésor collection kept at 18°C and consistent humidity. When planning exhibitions, factors like daylight UV and dust must be considered, especially since paper, a key material in the Trésor collection, is sensitive to environmental conditions. Books and prints from the Trésor collection can be requested for viewing in a separate reading room on Fridays only. A depot visit must also be requested and accompanied by a staff member or curator (M. Ruijgrok, personal communication, 9 February, 2024).



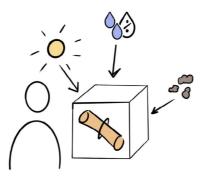
Present objects in the absence of contextual information



Present content heavy items



Present digital collections meaningfully



Maintain proper conditions for physical exhibitions

PROJECT APPROACH

Figure 7 provides an overview of the project brief schematically. The "who, what, where, when, why, and how" checklist is used to analyze the design problem (Van Boeiien et al., 2013, p. 125). This checklist highlights the project's context, target group, design opportunities, stakeholders,

and current challenges. The goal is to clarify the project structure and define the initial design problem. The "what?" and "why?" are phrased as questions because they highlight the design opportunities and will therefore be the focus of research and design activities.

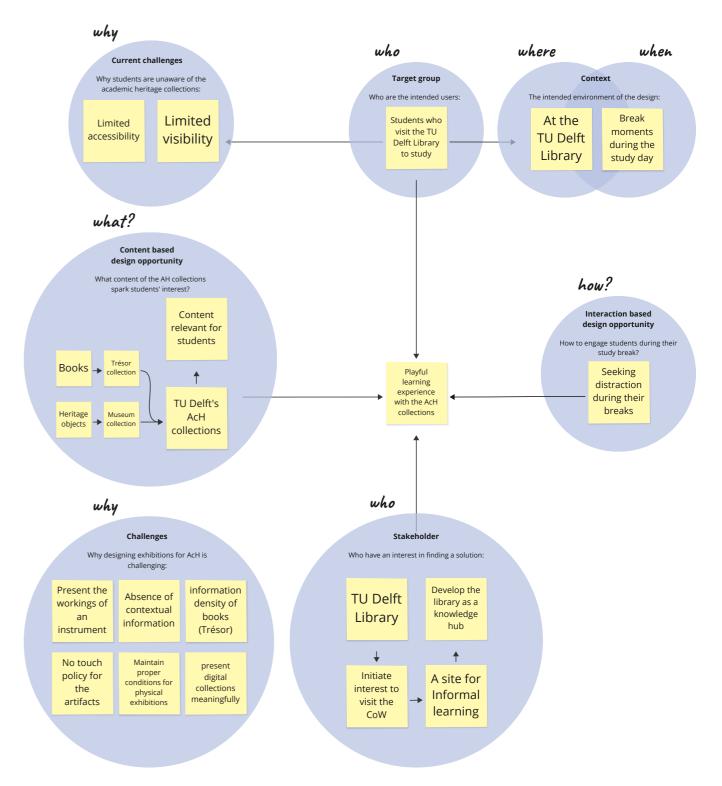


Figure 7: Schematic overview of the project outlining the main themes

General approach

The project approach is the Double Diamond method, a design thinking framework that helps guide the design process through divergent and convergent thinking stages. It consists of four phases: discovering the problem, defining how to address it, developing the design through the ideation of solutions, and in the final phase, delivering and validating the design (The Fountain Institute, n.d.). During the divergent phases, discovery and development, the focus is on exploring a wide range of ideas, possibilities, and solutions to expand the design space.

In the convergent phases, define and deliver, the emphasis shifts to generating insights, scope down the possibilities to identify a design direction and possible solutions. This project adopts the Double Diamond method to structure its main design activities. The following section summarizes the activities and outcomes of the four phases for this project, figure 8 provides an overview.

Phase A: discover

Discover related work

A review of previous literature formed the basis for how to engage students using

museum visitor strategies, digital technologies for cultural heritage, and informal learning methods. The review covered research in user engagement, heritage and museum studies, learning theory, and design. This phase offered insights to guide the project, establish baseline knowledge, and address research questions.

Discover the context

A context mapping study has been conducted with the aim to gain insights into student's behaviours, needs and desires

related to their study breaks, as well as their experiences with the current facilities at the TUDL and their interests in the content of the AcH collections.

Phase B: Define

Define the design space

The main findings from phase A were communicated through three need-based user personas, representing the target group. These personas informed a revised design goal and helped generate initial concept directions, which were illustrated in three storyboards. The storyboards were

Piscover Discover

Introduction

Project introduction AcH of the TU Delft Project approach

1. Related work

1.1 User engagement strategies 1.2 Digital technology in exhibitions

2. The context

2.1 Context mapping

Define

3. Design space

3.1 Persona's and storyboards3.2 Concept direction

C Develop

4. The concept

4.1 Academic heritage content4.2 Co-creation sessions4.3 Tangible interactions



5. Final design

5.1 Concept iterations5.2 RFID technology5.3 Final evaluation

Conclusion

Discussion
Recommendations
Conclusion

How to engage students with AcH?

- Q1.1 What strategies effectively engage visitors with CuH in a museum?
- Q1.2 What factors contribute to a playful learning experience?
- Q1.3 How can digital technology enhance interaction with CuH?
- Q2.1 What factors influence student engagement during study breaks?
- Q2.2 How do students experience the facilities at the TUDL?
- Q2.3 What AcH content sparks students' interest?

What kind of interaction with AcH do students prefer?

- Q3.1 What engagement strategy for AcH best fits the break needs of students?
- Q3.2 Which persona do students identify with and what type of interaction with AcH is preferred?

How to design a tangible interaction to connect students to past student life?

- Q4.1 What AcH materials help students connect to past student life?
- Q4.2 How do students prefer to interact with images and newspapers?
- Q4.3 How can the stencil machine facilitate tangible interaction with AcH materials?
- Q4.4 What essential qualities of the stencil machine can be identified?
- Q4.5 How can these qualities be integrated into the concept?

Does the concept meet the design goal?

- Q5.1 How effectively do the prototypes facilitate mode-shifting with AcH?
- Q5.2 How can the concept be refined based on the prototype evaluation?
- Q5.3 Is RFID technology suitable for enabling embedded interaction with the digital content in this concept?
- Q5.4 Do students engage in spontanious interaction with the prototype
- Q5.5 Does the design achieve its goal of creating a mode-shifting experience with AcH

Figure 8: Project overview using the Double Diamond design approach

used to communicate and evaluate these concept directions with the target group, gathering insights into how students prefer to interact with AcH during their study breaks. Feedback from participants and the client helped define the final concept direction.

Phase C: Develop

Develop the concept

This phase focused on refining the concept of AcH as a social activity by using content from the AcH collections to help students connect with past student life. The concept was developed through a deep dive in the collections, identifying relevant AcH materials. Two co-creation sessions were held to explore which materials capture students' attention and how the user group prefers to interact with them. The concept was further detailed by linking research insights on tangible interactions and translating affective, performative, interpretive, and sensory qualities of the stencil machine into design specifications. This chapter demonstrates how key research insights informed the development of the concept.

Phase D: Deliver

Deliver the final design

The Deliver Phase focused on developing the final design through iterative prototyping. This chapter presents and evaluates the design outcomes, highlighting insights gained from prototyping and testing. An evaluation plan was created to assess the desired interactions, which informed improvements to the concept. The final concept is detailed through design requirements, a storyboard of intended interactions, and the final prototype. The design was evaluated with real users at the TU Delft Library to assess if the desin goal is met. This phase concludes with a discussion of the project's outcomes and recommendations for future work.

1. DISCOVER

Related work

This chapter addresses the question:

How to engage students with AcH?

This is done by exploring related work through a literature review. The findings connect user engagement strategies in cultural institutions with heritage and museum studies, providing insights on how to engage users with cultural heritage using digital technologies to design interactive museum experiences. The goal of this chapter is to discover a wide range of user engagement strategies suitable for creating playful learning moments with AcH at the TUDL.

24 1.1 USER ENGAGEMENT STRATEGIES

Heritage value

This section will discuss the engagement strategies for heritage objects. The starting point for engaging students is to determine which heritage objects are valuable to them. Therefore, commonly used criteria for defining the value of heritage objects are identified. Cultural heritage objects are evaluated based on societal, cultural-historical, and functional values (Rijksdienst Cultureel Erfgoed, 2013). The values identified in the literature relate to the project's context of engaging students with the AcH collections of the TU Delft Library, as detailed in the following section.

Societal value

This value relates to the current meaning of objects and collections, rather than their historical significance. It is assessed by evaluating the object's present-day significance for a group using experiential criteria. This involves considering the object's ability to evoke sensory sensations, emotions, and memories among observers.

Functional value

This value relates to the function and use of objects and collections within a cultural institution. It is assessed based on museal criteria, examining the object's role in exhibitions, education, and research, as well as its impact on the organization's reputation.

Cultural-historical value

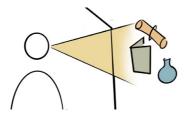
This value considers the object's association with important people, events, or periods, and its contribution to understanding history. It is determined using informative criteria, which assess the object's value for study and research, including its informational content and evidence for processes or discoveries.

For the value assessment of heritage objects by cultural institutions, the Collection Management Triangle (CMT) is used

Q1.1 What strategies effectively engage visitors with cultural heritage in a museum?



Define significant or emotionally evocative objects for students.



Facilitate objects' use in exhibitions



Define objects that help connect students to the institute's history

(figure 9). This tool includes three main categories of activities: use, preservation, and development (Rijksdienst Cultureel Erfgoed, 2013). In this project, the focus is on the use and development of AcH objects. 'Using' them involves displaying them in exhibitions at the TUDL, thereby increasing their functional value. 'Development' includes gathering more knowledge about these objects and presenting them in ways that engage students, enhancing their societal and cultural-historical value.

Participatory approaches

In the past, only experts like curators determined heritage value. Now, institutions increasingly involve groups and individuals in documenting their own culture and history (figure 10). Cultural heritage participation involves various activities, including decision-making in the definition, selection, preservation, interpretation, and presentation of heritage to engage visitors (Mäkinen, 2020).

Currently, it is unknown which objects from the AcH collections are significant or emotionally evocative for students. Additionally, the objects often lack contextual information, making storytelling challenging. Participatory practices can support development by enabling individuals to contribute to the knowledge production.

Radice (2014) studied visitor involvement in cultural projects to improve visitor experiences. The framework supports designers in selecting participatory methods for heritage activities to enhance visitor involvement. Figure 11 visualizes the participatory design approach for this project based on Radice's framework. This project will use participatory design methods like Context Mapping and Co-Creative sessions to involve the target group, students, directly in the design process.

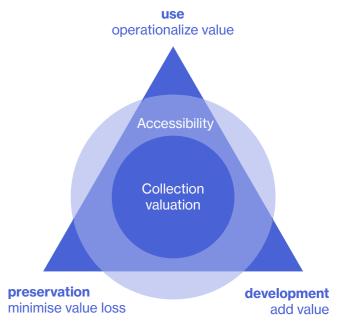
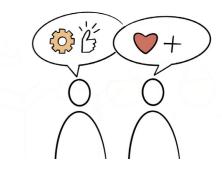


Figure 9: "CMT" is adapted from "Op de museale weegschaal" by (Rijksdienst Cultureel Erfgoed, 2013), used under CC BY



Figure 10: Haags Historisch museum asking to document personal history



Incorporate participatory practices

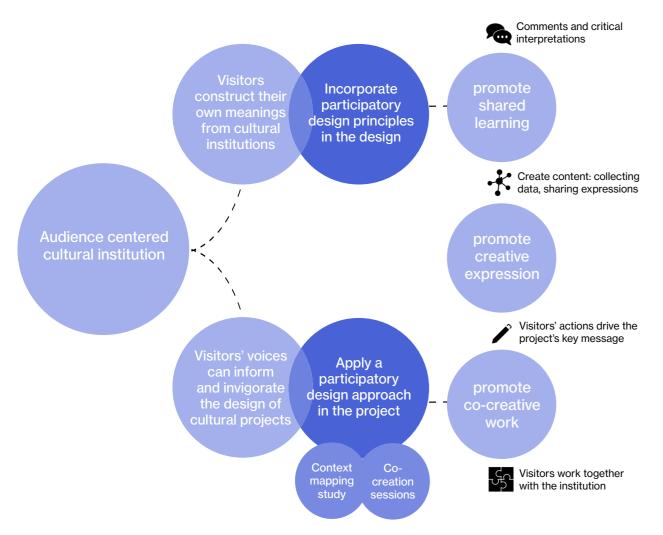
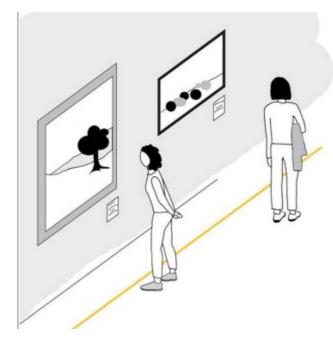


Figure 11: "Project's participatory design approach" is adapted from "Designing for participation within CuH" by (Radice, 2014), used under CC BY

Visitors-museum interaction

Designing museum experiences requires understanding visitor characteristics, motivations, and the physical and social context of the museum environment. While the principles discussed apply to traditional museums, they are also relevant to other cultural institutions, such as the TUDL.

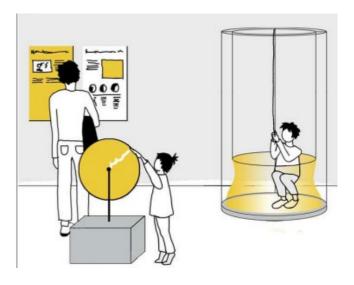
Different types of museums present distinct experiences (figures 12 and 13). Science museums are known for their interactive exhibits and lively, vibrant environments that encourage hands-on exploration, where visitors expect to touch and engage with the displays. In contrast, art museums take a more reserved approach, encouraging visitors to view artworks from a distance and avoid touching them, promoting silent



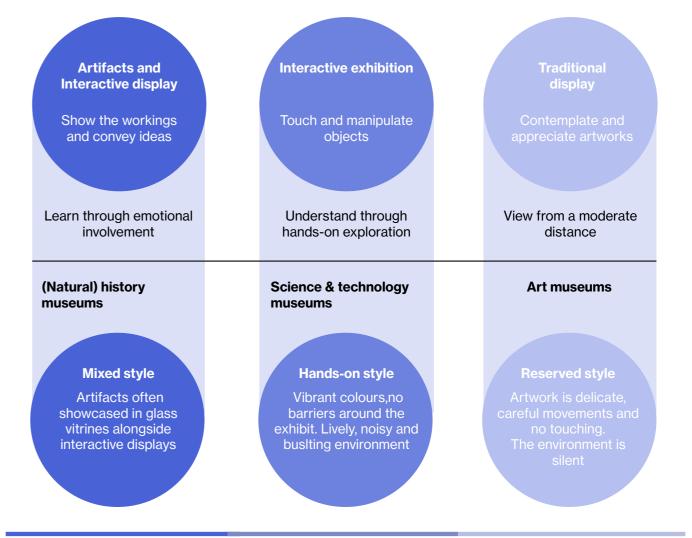
Flgure 12: "Art museums" from "Human-Computer Interactions in Museums" by (Hornecker and Ciolfi, 2019), used under CC BY

contemplation. Natural history museums find a middle ground by showcasing historical artifacts alongside interactive elements like operational machinery or replicas. They use a combination of textual, visual, and audio materials to engage visitors emotionally and convey deeper ideas and values (Hornecker and Ciolfi, 2019).

Although TU Delft is a science and technology institution, the TUDL's study environment does not align with the bustling activity typical of science museums. Additionally, its focus on AcH objects with a "no-touch" policy makes the natural history museum approach more appropriate for this context (figure 14).



Flgure 13: "Science museum" from "Human-Computer Interactions in Museums" by (Hornecker and Ciolfi, 2019), used under CC BY



Appropriate Unappropriate

Figure 14: "Different types of museums with corresponding interaction styles" is adapted from "Human-Computer Interactions in Museums" by (Hornecker and Ciolfi, 2019), used under CC BY

Visitors-content interaction

Research on visitor interaction with interactive technologies in museums shows that ease of use and interactivity impact emotional responses and cognitive engagement, which in turn affect learning (Pallud, 2017). This is particularly relevant for study breaks, as students seeking distractions can be engaged through a mix of education and entertainment. The Attention Value model (Bitgood, 2013) explains that visitors are more likely to engage if they perceive high value in the exhibition. They weigh the effort needed, like reading labels, against the perceived benefits. Simplifying interaction or reducing cognitive effort can make exhibits more appealing, especially for students using breaks to recharge.

Social interactions among visitors play a crucial role in learning at exhibits. Learning is often enhanced through group discussions, as conversation helps individuals construct and elaborate on meaning. Thus, incorporating dialogue into exhibit design is an effective strategy to facilitate the learning process.

Free-choice learning

Falk and Dierking (2013) note that museum visitors engage in "free-choice learning," where they learn at their own pace and based on their interests, unlike traditional education. This self-directed approach fosters playful learning moments with AcH by emphasizing curiosity and personal preferences, suggesting that museum experiences should adapt to individual interests. Perry's Selinda model (2012) further indicates that understanding visitors' different motivators can help shape these free-choice learning moments:

- 1. Communication or exchange of ideas
- 2. Curiosity to be raised and satisfied
- 3. To feel confident
- 4. To challenge oneself
- 5. To feel in charge and in control
- 6. Plav

Q1.2 What factors contribute to a playful learning experience?



Minimize cognitive effort to learn through interactive technology



Facilitate learning through social interaction



Identify key motivators for students' free-choice learning

Pekarik et al. (1999) describes different types of satisfying experiences that drive museum visitors. Visitors often prefer a mix of ideas, objects, or people, combined with sensory or physical engagement. The four types of satisfying experiences are:

- 1. Object experiences: seeing or interacting with rare or beautiful objects
- 2. Cognitive experiences: learning or understanding something new
- 3. Introspective experiences: imagining other places and times, or feeling a connection
- 4. Social experiences: spending time with others



Identify preferred type of satisfying experience for students

1.2 DIGITAL TECHNOLOGY IN EXHIBITIONS

Modern museum experiences increasingly engage the public through digital technologies. To effectively involve visitors, interactive installations must clearly convey how to interact with exhibits, using systems like tangible interactions, multisensory interactions, and extended reality. Museums now emphasize experiential engagement that incorporates visitor input, appeals to multiple senses, and fosters collaboration (Vermeeren et al., 2018).

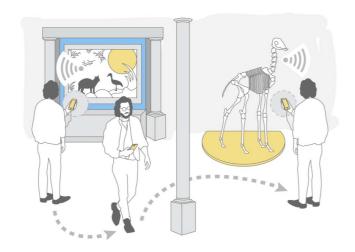
Interactive exhibitions

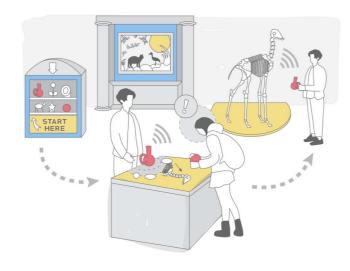
This section reviews literature on interactive installations, including standalone, mobile, and assembly types (figure 15). The highlighted image indicates the chosen option for this project. In museum exhibit design, mobile installations, assemblies and standalone installations offer dynamic ways to engage visitors. Mobile installations use devices like smartphones or tablets to provide multimedia content across multiple locations, but they can lead to social isolation and distract from physical exhibits. Assemblies link interactive elements throughout an exhibition to create a comprehensive story, which is useful for complex collections but requires significant time and resources to manage.

Standalone installation

Given the complexity and resource demands of assemblies and the potential drawbacks of mobile installations, this project focuses on designing a standalone Standalone installations installation. provide dedicated interactive areas within an exhibition, integrating digital content with physical displays. These installations are more manageable within the project's constraints and align with the break needs of students (section 3.1 Context mapping findings), since it better support the social engagement students seek during breaks. without overwhelming them with screenbased content.

Q1.3 How can digital technology enhance interaction with cultural heritage?





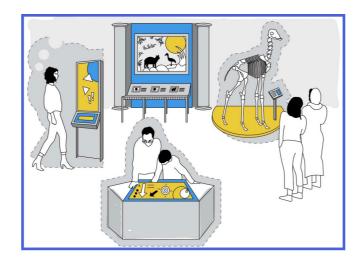


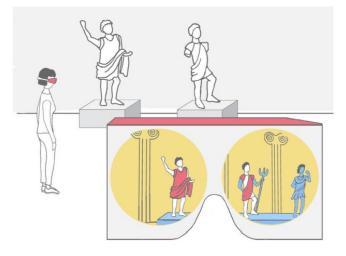
Figure 15: "Comparison of mobile (top), assembly (middle), and standalone installations (bottom)" from "Human-Computer Interactions in Museums" by (Hornecker and Ciolfi, 2019), used under CC BY

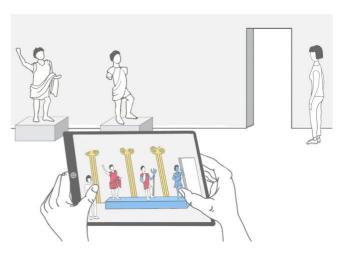
Types of interactions

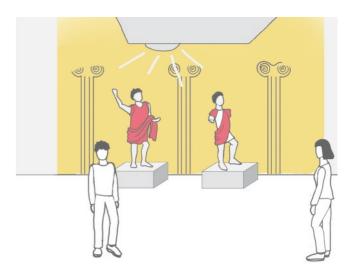
Conservation and use clash. The policy of the TUDL is that the objects cannot be used anymore. However, the importance of physical engagement with heritage has been emphasized in various museum studies. Technology offers the opportunity for engagement with digital collections without using the actual object. Technology can be used in various ways to create interactive devices for engaging with heritage, which can be combined to create an interactive exhibition. This section explains different types of interactions according to three main categories: tangible and embodied interactions (TEI), extended reality (XR), and Multisensory interactions (MSI) (Hornecker and Ciolfi, 2019). These interaction paradigms seem distinct but will likely merge in the future. The highlighted image shows the chosen option for this project.

Extended Reality

Extended reality (XR) technologies include virtual reality (VR), augmented reality (AR), and mixed reality (MR). These technologies offer advanced ways to blend physical exhibitions with digital content, enhancing visitor engagement. VR creates fully artificial environments for immersive experiences, particularly useful for historical reconstructions. but can isolate users and require significant resources. AR overlays digital information onto the real world, enabling interaction with both physical and digital elements through mobile devices or projections. MR combines real and virtual elements in real time, providing dynamic interactions, though it requires a more complex setup. XR technologies present a range of possibilities for integrating digital and physical experiences in museum environments (figure 16).







Flgure 16: "XR technologies: VR (top), mobile AR (middle), projected AR (bottom)" from "Human-Computer Interactions in Museums" by (Hornecker and Ciolfi, 2019), used under CC BY

Multisensory Interactions

Museum designs often prioritize visual experiences, neglecting other senses. Research indicates that visitors engage primarily through touch, smell, and listening. Multisensory interactions not only consists of audio or visual stimuli, but involves also other senses. While touch is typically restricted in museums, advancements in 3D scanning and printing allow for the creation of replicas, offering tactile experiences. Sound is often used to enhance exhibits (i.e. audio tours), but there's potential in exploring other senses to enhace exhibition experiences (figure 17).

Tangible Interactions

Tangible interactions involve engaging with physical objects to interact with digital systems, going beyond simple touchscreens or buttons (Hornecker and Buur, 2006). This approach uses materiality to create immersive, memorable experiences, adding physical aspects to intangible values like cultural heritage. Two key strategies are "embedding meaning" and "embodying meaning" (Duranti, 2016).

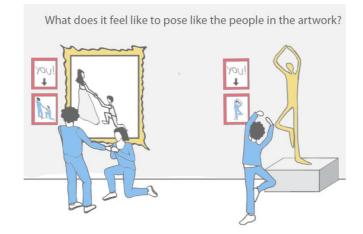
Embedded Interactions: This strategy integrates sensors and ID tags into physical objects to communicate intangible values. Examples include interactive tables with tokenized objects or 3D models of artifacts visitors can handle, potentially creating a sense of "history" or memento from their interactions.

Embodied Interactions: This approach integrates meaning into physical gestures, allowing visitors to engage through their actions. It involves tracking movements, postures, or gestures to evoke emotions, empathy, or understanding of certain behaviors. Both strategies emphasize physical and bodily engagement, making digital experiences more tangible (figure 18).



Flgure 17: "Multisensory interactions" from "Human-Computer Interactions in Museums" by (Hornecker and Ciolfi, 2019), used under CC BY





Flgure 18: "Tangible interactions: embedded (middle), embodied (bottom)" from "Human-Computer Interactions in Museums" by (Hornecker and Ciolfi, 2019), used under CC BY

Based on the needs identified in the context mapping research (see section 3.1), this project focuses on tangible interactions, specifically embedded interactions. XR technologies are less suitable due to their social isolation and high resource needs, while multisensory interactions, though engaging, might be distracting in a study environment. Tangible interactions, emphasizing physical manipulation, align with students' needs for a playful, handson break that supports social interaction. as described in section 3.3. Embedded interactions use sensorized objects for meaningful engagement without making students feel watched or uncomfortable, as bodily movements in embodied interactions might cause in a study environment.



Use embedded interactions to enhance engagement with AcH.

2. DISCOVER

The context

This chapter addresses the question:

How to engage students with AcH?

To answer this, the context is explored using participatory practices to uncover student preferences. The aim is to inform the design of AcH projects through a context mapping study that reveals the needs and interests of the target group. This study provides insights into students' needs during study breaks and their attitudes toward AcH. It also evaluates their current experiences with the facilities at the TUDL. Ultimately, this qualitative user study seeks to discover effective ways to engage students with AcH during study breaks.

2.1 CONTEXT MAPPING

A better understanding of the design context is gained through a qualitative user study aimed at answering the following research questions: What factors influence student engagement during study breaks, how do students currently experience the facilities at the TU Delft Library, and what content of the AcH collections sparks student interest. The Context Mapping method is used to explore the needs, desires, motivations, and experiences of the target group, gaining insights into their behaviors, feelings, and attitudes towards study breaks, the facilities, and the AcH collections at the TUDL.

Method

Context mapping is described as a collaborative design method used to address complex problems and identifying future opportunities (Sanders & Stappers, 2012). The method involves the active participation of designers, users, and other important stakeholders in the design process. The method is aimed at gaining a deeper understanding of the context for designing a future product or solution by

gathering insights from users and stakeholders. They provide valuable input on how products will be used and the factors impacting user-product interactions. Contextual insights are uncovered through exploratory techniques aimed at revealing implicit and hidden knowledge. The exploratory techniques used in this context mapping research include sensitizing materials, interviews, and generative tools, which will be further explained in the following sections.

Recruitment and participant selection

For recruiting participants the aim was to reach students who regularly study at the TU Delft Library. To make sure the participants are known with the facilities and have concrete break routines in this context. To find students willing to participate in the research a recruitment poster was displayed in the break room as well as a slide on screens throughout the TUDL (figure 19). Participants were offered a coffee coupon and a free lunch as an appreciation for their time. A total of 7 participants were recruited

REVEALING HIDDEN TREASURES Help improve the library Collection Wall Are you curious about what is stored in the library depot? Share your thoughts on the academic heritage collections. Get a free lunch and a Coffee Star coupon for participating in a 45 minute interview

Figure 19: The recruitment slide

Scan me!



Do you regularly study at the TU Delft Library and is this the first time you hear about the library depot or the Collection Wall? Would love to hear from you! The opportunities for redesigning the library Collection Wall based on the students' perspective will be explored as part of a graduation project. Therefore your thoughts on the academic heritage collections are important: What topics, objects, or activities would spark your interest?

Scan the QR code to provide your contact details and for more information. Any questions? please contact me:

via the poster and personal network. All participants were previously unknown to the interviewer, to minimize biased interview responses. The recruited participants were bachelor or master students at the TUDL, between the ages of 19 and 25 years old, with 4 identifying as male and 3 as female. Three participants have the Dutch nationality and four were international students. The interviews took place in a meeting room at the TUDL. The data was collected between 26-3-2024 and 28-3-2024.

Sensitizing booklet

Sensitizing booklets are a tool to prepare

participants for the interview. The booklet consists of small exercises to help participants immerse themselves in making observations and reflecting on experiences before the interview (Sanders & Stappers, 2012). The content of the sensitizing booklet is based on literature insights and initial assumptions about the topic (figure 20, see appendix B for more details). The first part focuses on participants' current and past experiences of taking breaks and the facilities used at the TUDL. The second part explores students' perspectives on AcH. During the interview, the sensitizing booklet guides the discussion by covering



its topics in the same order as presented in the booklet. This approach serves as a conversation starter, by first asking the participants to elaborate on their written responses.

Semi-structured interview

An interview guide was prepared to ensure consistency in conducting the interviews. The quide included an introduction explaining the interview topics and goals, informed consent for participation and anticipated duration. Participant were informed they could choose not to answer guestions and could terminate the interview at any time. The semi-structured interview questions (appendix B) are based on insights from literature and exercises in the sensitizing booklet. In depth questions were asked to follow up on the booklet exercises. aiming to uncover latent knowledge. The semi-structured interview allowed for follow up questions to start an open conversation. The semi-structured format allowed for follow-up questions to initiate open conversation, encouraging participants to discuss concerns and share rich personal insights and experiences.

Generative Tools

Generative tools were used during interviews to enable participants to express their emotions and experiences regarding taking study breaks. Following the user-centered design approach outlined in the study 'Mood Granularity for Design' (Xue. 2020), the aim was to understand students' moods before, during, and after breaks. Given the challenge of verbalizing emotions accurately, a pictorial emotion scale, Premo, was used during the interviews (Desmet, 2017). The participants were asked to select from fourteen different emotions depicted by a cartoon character using facial expressions and body language to express different emotions (figure 21). These emotions included positive ones like pride and joy, as well as negative ones like fear and sadness.



Figure 21: Premo, generative tool interview

Data analysis

The interviews were analysed with the 'analysis on the wall' approach; which includes transcripts, statement cards, and clustering.

Transcripts

Transcribing interviews involves converting the interview recordings into written text (appendix B), with the purpose to review and interpret the key points discussed during the interview.

Statement cards

Statement cards summarize the key insights from each interview (figure 22). They contain quotes and brief paraphrases as titles. The cards help to present interpretations and patterns in an organized way.

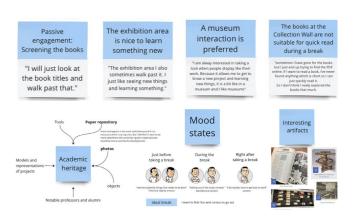


Figure 22: Statement cards participant A.

Clusters

The statement cards form the basis for the clustering activity. During this process, similar statements or interconnected insights are grouped together to establish new connections and identify overarching themes from the interviews (figure 23). Each participant's statement cards are coded with a different color, facilitating the identification of clusters that are represented by multiple participants.



Figure 23: One of the clusters with statement cards

Context Mapping findings

The insights are organized according to the main research questions they address. Supported by explanations, quotes, and references, these insights offer well founded arguments. It's important to recognize that while this information provides valuable insights, it represents only a fraction of the broader context.

Q2.1 What factors influence student engagement during study breaks?

Looking for mental distance with study

During break moments students seek to take their mind off studies. Nearly everyone mentions three methods to achieve this: 1. a change in environment, 2. social interaction, or 3. distraction. A change in environment during study sessions and breaks involves leaving the workstation and the quiet area of the library to visit the break area, such as the coffee place or the break room with coffee machines, or going outside. Some even preferred to go home during the lunch break. All these methods reflect

students' preference for being in a different atmosphere during a break.

"It's a bit less recharging to stay at the library than going home. It definitely helps me to just be outside and walk or bike for five minutes. A big part of it is also a change of environments, not being in the same building all the time." - P6

Since studying is often an individual and silent activity, many students prefer a social moment during their study breaks, engaging in conversations with friends, whether in person or through social media. Especially when studying alone, they seek a moment of distraction during their break. Essentially, anything that actively engages them and diverts their focus from studies.

"Social interaction is important to me because when you're studying, you're already spending a lot of time by yourself, not talking to anyone. And then it's nice to be able to talk to someone. - P3

"During my break I usually take a walk and look at WhatsApp to talk to my friends who may not be here. But essentially any activity which actively engages me and takes me away from work." - P5

The primary break activities can be illustrated within a 'break triangle,' featuring three methods to achieve mental distance from studying as the main themes. This self created framework provides an overview of engagement and relaxation strategies (figure 24).

Engaging in curiosity driven exploration

Students engage in curiosity driven exploration during their break, to experience some different emotions and to be completely apart from study topics.

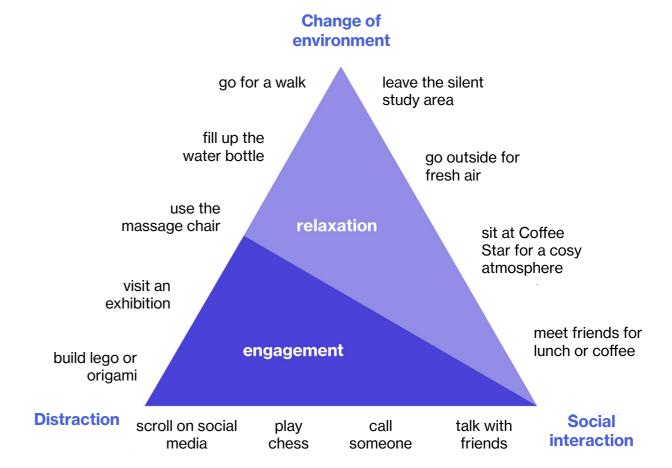


Figure 24: Break triangle methods for achieving mental distance with studies

"I like exhibitions because it's something completely apart from the topics I have studied. Or just go through some books really fast because I like new emotions in a moment." - P4

For students that engage with the exhibition n=3. They seek an element of surprise, novelty, or replayability to sustain interest during study breaks.

"what I like the most is that it changes really often. So every month there is something new. That's really nice. If you have the same for the whole year nobody will come." - P4

Serendipitous encounters and spontaneous learning opportunities appeal to students but the interaction should not be too cognitively heavy. Because then it feels too much like studying.

"for during a break I don't want to read anymore words, like the showcase of thesises, that does not feel relaxing. It is too much information and this makes me feel like I am studying." - P2

Finding out something in a playful way by actively doing something, is preferred over passive ways of receiving knowledge.

"I used to really like to play trivia crack on my phone with friends. You mainly just wanted to compete and win from your friends but through playing the game at the same time you learn to recognize paintings and certain art movements" - P1 Q2.2 How do students experience the facilities at the TUDL?

Comfortable using facilities together

Students feel more compelled to use facilities together with friends than on their own.

"I don't go and play chess unless there is someone with me who is my friend." - P5

Some students seek a sense of security when engaging with facilities by being with someone else, as they may feel uncomfortable or insecure about performing certain activities alone.

"I know people that go out to sit on the grass but because I am studying alone I would feel a bit strange to go out and sit on the grass by myself. I would feel a bit insecure about that." - P2

But for others it is about showing friends around and enjoying social interaction.

"I usually visit most of them because whenever friends come to the city I want to introduce them to the library. It is the greatest book spot so I will walk around there." - P4

Being engaged at a suitable location

The usual walking route influences their awareness and motivation to interact with certain facilities.

"I usually study at the desks close to the Collection Wall in the back and then I walk by the relaxation zone and the exhibition towards the Coffee Star. The other side I have not really explored yet" - P2

Also the break activities are associated with a certain location at the TU Delft library.

"If you think of the library as a heat map where people walk durig their breaks. It's usually close to the canteen, the toilets. So in that sense those expositions that are close to the books and the book wall, people don't go there." - P4

Figure 25 illustrates the typical walking routes and the primary functions of different areas within the TU Delft Library. A distinction can be made between the back of the library, primarily used as a study area, and the front section, which is experienced as an area for taking breaks. While certain facilities, such as the relaxation zone, blur this distinction, associations with the two main areas persist.

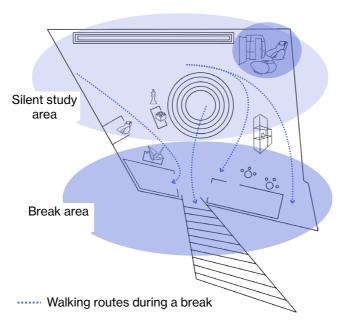


Figure 25: Typical walking routes and different areas

Facilities-study atmosphere mismatch

Many participants (n=5) mentioned a mismatch between the facilities at the TUDL and the study atmosphere, creating an awkward environment for interaction. This is caused by multiple aspects, the first being a concern about disturbing others who are studying.

"I don't feel like walking around because maybe I'm disturbing other people so I get conscious." - P5

Another aspect is the silent environment, which does not feel suitable for break activities (i.e. social interaction).

"Most of these facilities, because it's in the silent area, I don't know, it just doesn't really inspire me being in the silent part of the library." - P6

The interaction should also be unobtrusive, as students are conscious of how others perceive them.

"In a museum I always am the one who wants to try out the interactive stuff. In a museum my mindset is that everyone is here to explore, to learn new things. So then I don't feel strange. For the library there is more of a study and working mindset which keeps me from doing this." - P2

Figure 26 illustrates the current situation in which most facilities are placed in the silent study area. Which is perceived by students as an awkward environment for interaction.

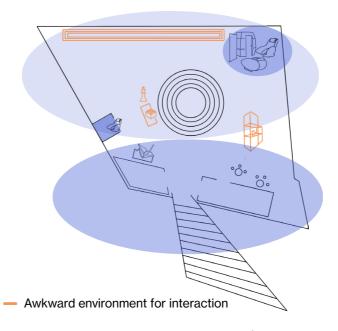


Figure 26: Awkward environment for interaction

Motivation needed to visit the CoW

Many students know and perceive the CoW still just as the book wall.

"I was not familiar with the concept Collection Wall, I knew that there was a wall with a lot of books. But I would have called it the book wall. I was not aware of the fact that there is more to see than only books." -P1

Which results in students lacking motivation to visit the CoW either due to insufficient information about its offerings,

"If you know that there's a special exhibition during the exam period, because it's announced with a poster. Then you have a reason to visit the Collection Wall." - P3

or because the current services do not align with their interests.

"I never really wandered around and explored the Collection Wall. I think that is due to a lack of motivation. Because I purely visit the library to study. I also haven't really needed a book. Mostly I just use online sources." - P7

The CoW is not viewed as suitable for a break moment.

"I visit not that often because of the duration of the breaks. If I want to read a book, I've never found anything which is short so I can just quickly read it." - P5

Most participants (n=5) were not familiar with the collections at the CoW. Even students that visited noted that the collections don't stand out both in content and visually. "When I moved to the university, maybe one of the first days I visited the expositions at the wall, but I can't remember them." - P4

"The books and collections share the same color palette, which isn't striking. If there were banners in front of them, they'd be more visual, but currently, everything blends in with the books." - P4

Q2.3 What AcH content sparks students' interest?

Expressed potential interest in AcH

The interviews confirm the expectation that students are largely unaware of the heritage collections housed at the TU Delft Library, indicating that these collections are not sufficiently visible or accessible.

"I find it very interesting. I have not seen a single place in the TU Delft that this has been promoted or invited, nowhere." - P6

Even when students are familiar with the reading room, it is not perceived as inviting enough to encourage further engagement.

"I know that there is a visiting room for the collection because I've seen the sign when I walk in the back to go up the stairs. There's a door that says visiting collection open Friday 3 to 5 by appointment. But it does not really look inviting" - P6

Students have expressed a desire to access information about the heritage of TU Delft.

"I immediately had a lot of things to think of. Because I do like artifacts, so I could easily come up with things that I would like to see." - P6

Especially international students expressed a desire to learn about the TU Delft's AcH

when starting their studies here. But could not find the services offered by the heritage team.

When I moved here, I searched for books on Delft and TU Delft but found none specifically about the city or the university's history. I only found research papers on individual researchers. It's discouraging not to have access to the university's history. -P4

Preferred mode of interaction

Participants (n=5) expressed a preference for interactive elements and dynamic media

"It is a lot of reading and I don't like reading. I also associated musea with boring, when I think of it I mostly imagine static objects and a lot of the same stuff. But for example the Nemo museum which is more interactive, I like that." - P1

Tangible involvement with objects is appreciated.

"At last I had written down the newspapers from that time, old paper is nice to feel in you hands and to see what topics were relevant. Something you can just browse through." - P1

Experiment and explore on your own rather than having the information explained to you.

"It would be nice to have an object in a larger or smaller scale you can interact with. To play around with it and see the mechanics." - P5

Topics of interest

Every participant chose three objects which sparked their interest. Based on their

argumentation four main themes of interest are found: Understanding the use and technical properties of instruments, relating heritage to human stories to connect with student life, connecting the past to the present and personal interest. Figure 27 illustrates the three themes with quotes and chosen artifacts.

To relate with student life from the past

"I want to connect with how students thought 50 years ago and how it has evolved. Because you can put yourself in the shoes of those students and connect with their feelings, expectations and ambitions they had."

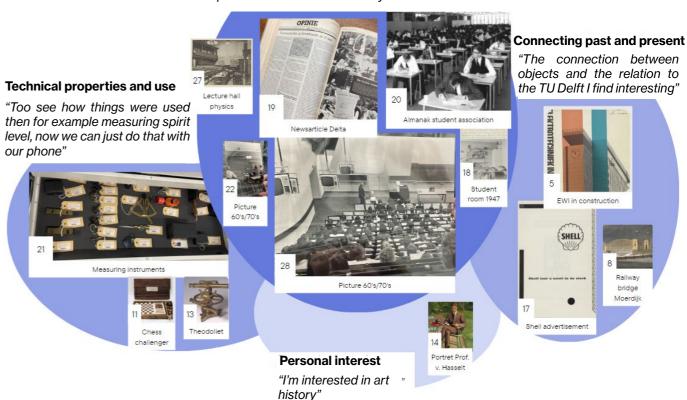


Figure 27: Topics of interest

3. DEFINE

Design space

This chapter addresses the question:

What kind of interaction with AcH do students prefer?

To answer this, the focus is on identifying strategies to engage students with AcH at the TUDL during their study breaks. Key insights from the discovery phase are summarized in user personas, which help shape three concept directions illustrated through storyboards. These storyboards are used to evaluate how students prefer to interact with AcH during their breaks. The chapter concludes with a revised design goal and a concept direction that connects student needs with theoretical insights to define the design space.

3.1 PERSONA'S AND STORYBOARDS

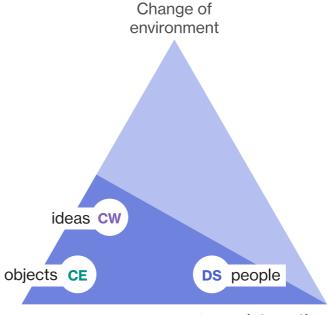
Method

Q3.1 What engagement strategy for AcH best fits the break needs of students?

Need-based personas focus on specific needs, motivations, and personal experiences rather than just demographic information (Cooper, Reimann, & Cronin, 2007). To ensure these personas are diverse and encompass the entire target group, the need triangle is used (see Chapter 3.1, Context Mapping findings), with three corners representing different approaches to achieving mental distance from studies during a break. The theory from Chapter 2.1 on visitor content interaction is applied in

the need triangle, characterizing each persona by different motivators for free-choice learning, preferred types of interaction, and experiences (figure 28). Students' interest in AcH content expressed during the context mapping research relates to either objects, ideas, or people: objects in the Museum collection, people in the Trèsor collection, and ideas in both collections (figure 29, on the following page).

The personas (figures 31, 32 and 33 on the following pages) serve as inspiration for three distinct concept directions for interacting with AcH during a study break. Each concept direction is visualized in a



Distraction

Social interaction

Academic heritage as an initiated social activity

Social experience: Having a feeling of connection and spending time with others

Free choice learning: To exchange and communicate insights

Type of interaction: Collaborative discovery

Figure 28: Bridging user needs and theory



Academic heritage as a walk around campus

Introspective experience: Having a feeling of belonging and imagining other places or times

Free choice learning: To be in charge and in control

Type of interaction: Participation in presentation of academic heritage



Academic heritage as an unobtrusive discovery

Object experience: seeing or interacting with rare or interesting objects

Free choice learning: To raise curiousity and satisfy it

Type of interaction: Tangible interaction with embedded objects

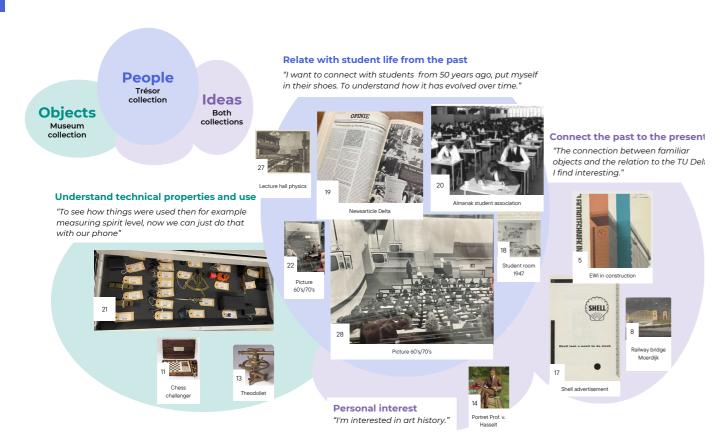


Figure 29: Bridging topics of interest and theory

storyboard, a tool used for communication and evaluation. The storyboards, which provide a narrative about the design in context, help communicate these concepts to the target group to evaluate students' preferred interactions with AcH during study breaks (figures 34 and 35, on the following pages).

Recruitment and participant selection

Participants were recruited from the Industrial Design faculty due to their familiarity with storyboards and imaginative thinking, which was expected to yield more insightful feedback. Four master's students aged 22 to 26 were selected, comprising one male and three females, all Dutch nationals. The sessions took place in the IDE faculty's main hall.

Semi-structured interview

A consistent approach was ensured using an interview guide, which included an introduction to the session, informed consent, and an outline of the topics

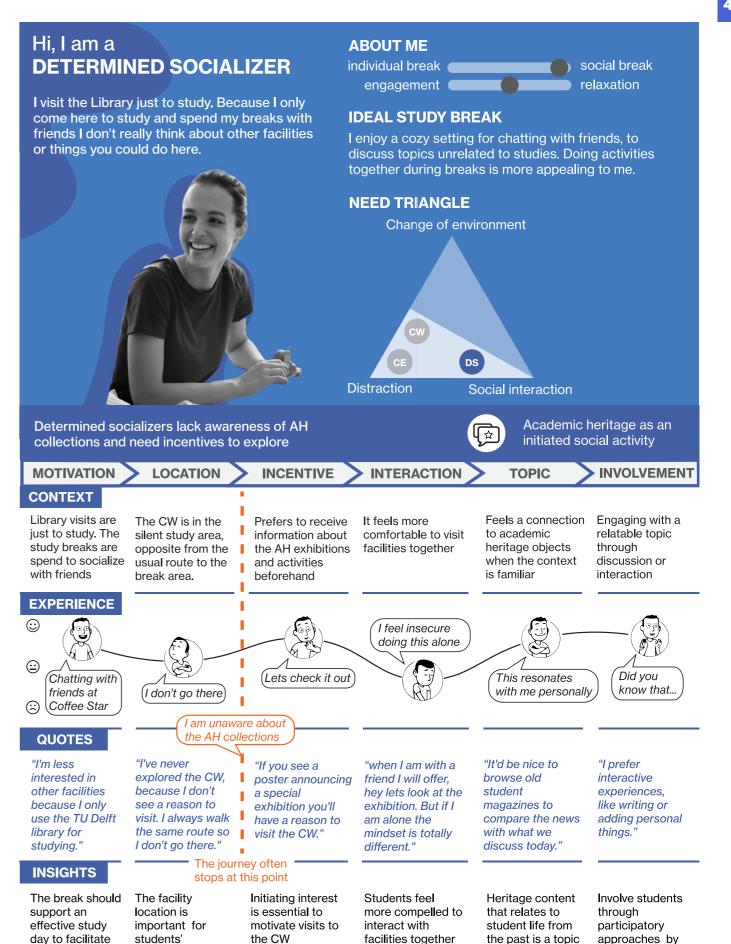
(appendix C). The semi-structured interview aimed to support the persona and storyboard materials (figure 30). Participants reviewed the personas, types of AcH interactions, and storyboards, followed by in-depth questions to encourage open discussion about which persona they related to, as well as their preferred interaction with AcH.



Figure 30: Participant reviewing the storyboards

Data analysis

The interviews were analyzed by listening to the audio recordings to review and interpret the key points discussed. Interesting comments related to the materials were transcribed and connected to the corresponding parts on the storyboards.



of interest

making content,

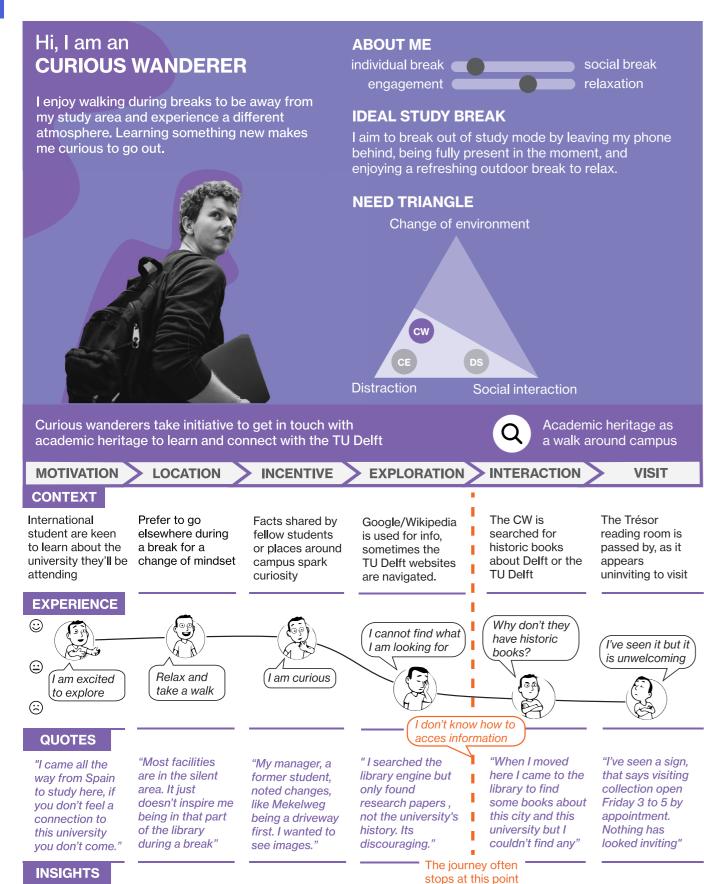
or comments

Figure 311: Determined socializer

students' main

engagement at a

suitable spot



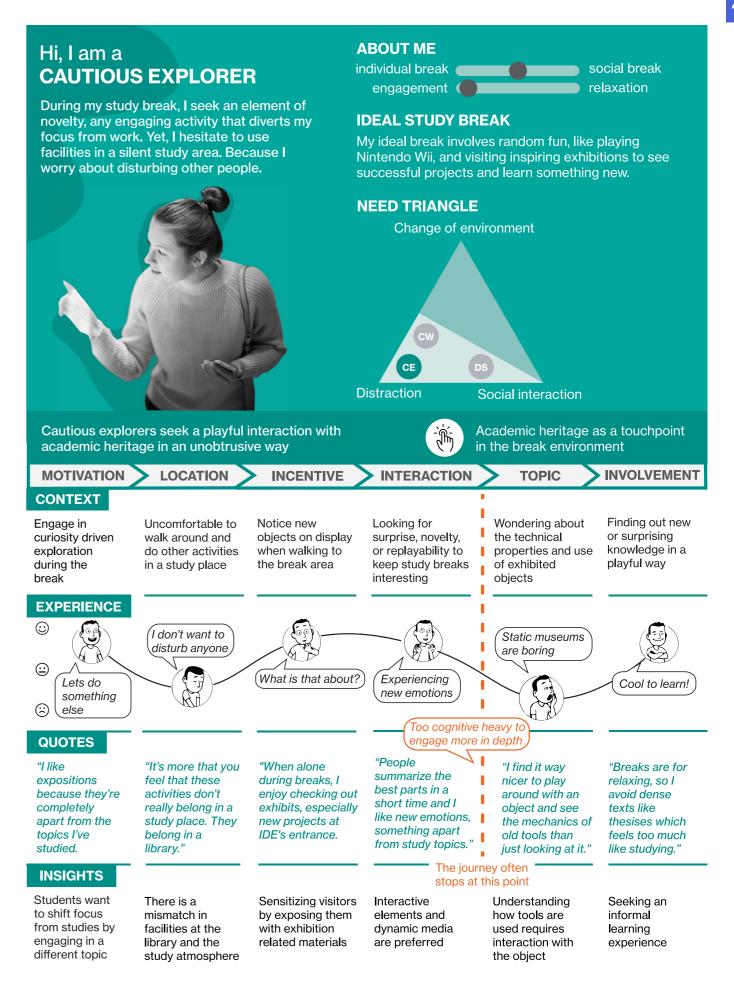


Figure 32: Active wanderer

Students seek

from studies

mental distance

Heritage content

that relates to the

present is a topic

of interest

Heritagetudelft.nl is

missed by Google

Touchpoints are

needed to access

heritage collections

searches.

Internationals

feel a connection

to the TU Delft

commitment to

due to their

study here

Figure 33: Curious explorer

Students feel

hesitant to visit

the Collection

room without a

compelling

reason

Students reserve

online, but the CW

lacks guidance or

specific books

content for exploring AcH



You are going to study today and you have just entered the TU Delft Library.



During studies you share the activity with your friends to ask if they would like to do this as a study break and plan a moment.



Your eye catches the screen showing a poster about a break activity. You decide to scan the QR code.



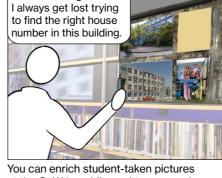
During the escape room you solve puzzles with heritage related materials.



During studies you share the activity with your friends to ask if they would like to do this as a study break and plan a moment.



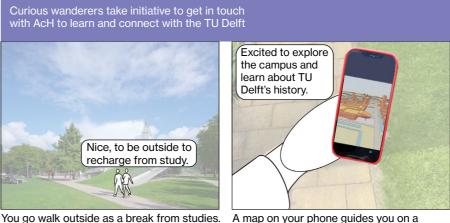
Afterwards you discuss the experience with eachother.



Characterizing for me is

Nice, to be outside to recharge from study.

at the CoW by adding written memories associated with each location.



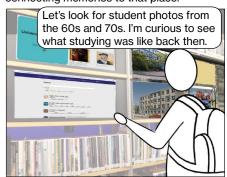
A map on your phone guides you on a historic walk around campus.



You recognize that the locations are related to past professors and their contributions to or times, you search for pictures from the



When you photograph a location from a student's perspective, a past image appears, connecting memories to that place.



Driven by curiousity about particular places past in the digital heritage collections.

Cautious explorers seek playful interactions with AcH as a touchpoint in their break environment



You leave the silent study area to go to the break area and sit in a more cosy environment



You play around with the object, the note explains that the token can be used to gather more information at the CoW.



brief distraction to change your mind.





You recognize the same shape of the object. in the vitrines at the CoW.



You notice a tray with 3D printed objects.



By scanning the token you see a video explaining about how the tool is used.

Findings

Q3.2 Which persona do students identify with and what type of interaction with AcH is preferred?

Figure 35: Storyboard curious wanderer, AH as a walk around campus

The personas and AcH interactions are rated by the participants (figure 36). The following section presents their evaluations overlaid on the storyboards, highlighting interesting quotes and key concerns about the interactions (figures 37, 38 and 39, on the following pages).

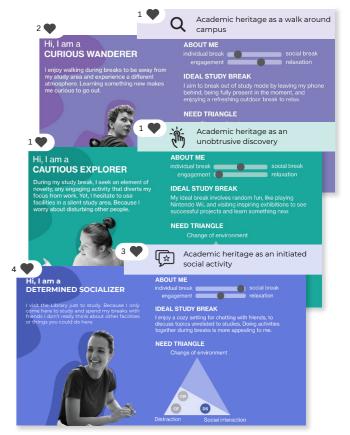


Figure 36: Persona's and AcH interactions rated

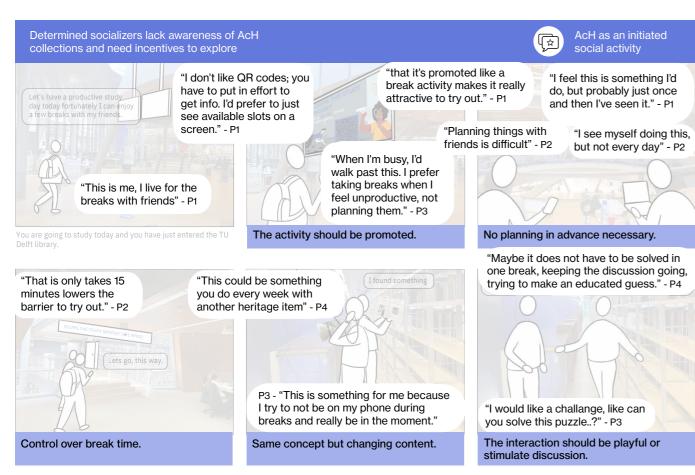


Figure 37: Storyboard overlay with participants' quotes, determined socializer

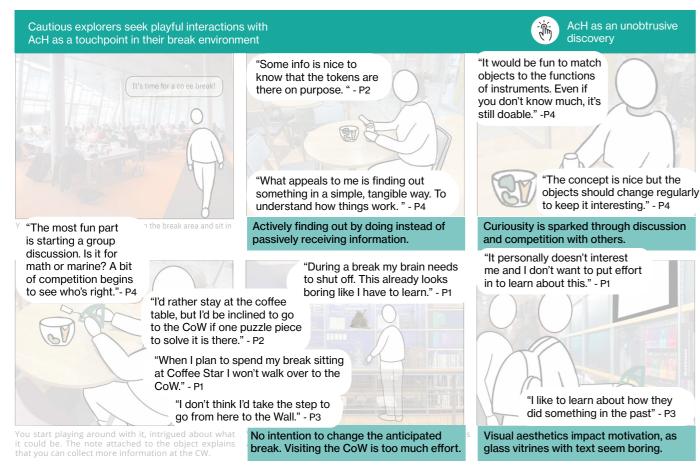


Figure 38: Storyboard overlay with participants' guotes, cautious explorer.

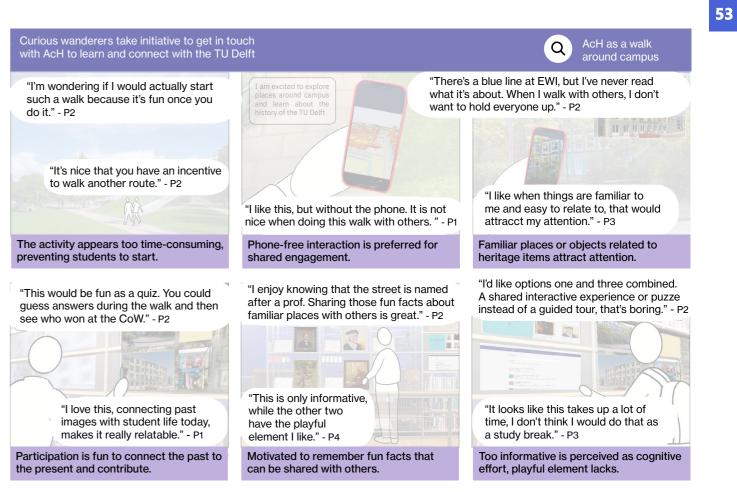


Figure 39: Storyboard overlay with participants' quotes, curious wanderer

3.2 CONCEPT DIRECTION

The design space is defined by selecting the most promising concept direction. This is based on the evaluation of the persona's and storyboards by the target group and the client, to assess the desirability and feasibility of the different concept directions. Clear boundaries and goals are established for developing the chosen concept direction into a detailed design concept in the next phase, through the formulation of requirements.

Evaluation by target group

The participants related most to the determined socializer persona and favored AcH as an initiated social activity, with an emphasis on social interaction. However, three participants noted that planning in advance would be an obstacle, as scheduling breaks and activities with friends is seen as challenging. They preferred social activities that could be done spontaneously during a break.

Evaluation by client

The client's feedback on the persona's and the three storyboards indicates a preference for developing the concept direction of AcH as an initiated social activity, specifically targeting the Determined Socializer persona. They identified this persona as a significant group present in the library, with whom they currently struggle to engage effectively. The client emphasized the importance of incorporating a playful element to attract students' attention, drawing inspiration from past successes like the All Maps arcade in the TU Delft Library (figure 40).



Figure 40: All Maps arcade

The storyboard for the determined socializer includes the idea of using the back of the CoW, which was well-received (figure 41). This currently unused area presents an opportunity to meet the target group's need for privacy and comfort while allowing interaction without disturbing others.



Figure 41: The back of the CoW

For the Cautious Explorer storyboard, moving the interaction to the Collection Wall was considered a critical step. Suggestions were made to approach it as a multi-break experience, sparking curiosity during initial breaks and encouraging visits to the CoW in subsequent ones.

The client recommended narrowing the project scope to the TU Delft Library building, rather than extending it to a campus walk, to ensure feasibility. However, the participatory approach of engaging students with AcH content by adding perspectives from today's students to provide context and spark discussion was seen as an interesting direction.

Conclusion

The Determined Socializer persona is selected as the target group, focusing on AcH related to student life of the past. Figure 42 illustrates potential locations for engaging students in the break area, with the plan to design one specific touchpoint to motivate visits to the CoW.

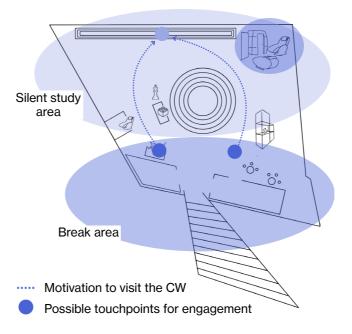


Figure 42: Touchpoints in the break environment

The term "mode-shifting" was developed from insights gained in context mapping research and evaluations of personas and storyboards. To engage students with AcH in the break area, the touchpoint must facilitate a mode-shifting experience that achieves mental distance from their studies. Mode-shifting is characterized by five interaction qualities derived from findings in chapter 3.1: playful, attractive, energizing, hands-on, and social (figure 43).

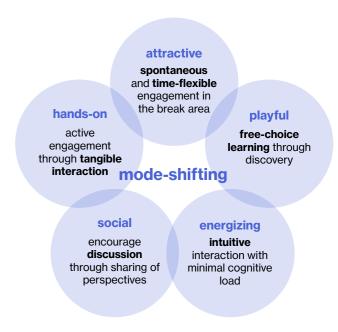


Figure 43: Interaction qualities, mode-shifting experience

There is an exhibition cabinet in the TU Delft Library that is currently unused. Placing this cabinet in the break area would create a suitable touchpoint for interaction. As a result, the cabinet will serve as the starting point for the design, providing dimensions and constraints, while also inspiring a practical design outcome that can be easily implemented (figure 44). A revised design goal is formulated to communicate the design direction and scope down the project (figure 45, on the following page).



Figure 44: Exhibition cabinet



5. Attractive: The design

Intended effect

Preferences

changing content

6. Motivation: The

engagement in the break area.

encourage visits to the CoW.

* Replayable design: The design supports

a consistent exhibit with the option for

* AcH objects: The design minimizes

the use of physical heritage objects.

promote spontaneous and time-flexible

design

should

should

with AcH related to past student life



in the break environment



to encourage students



to visit the CoW



Figure 45: revised design goal

Design requirements

Based on the revised design goal and the chosen concept direction, design requirements are formulated. The list of requirements is a design method used to define the mandatory criteria that the final design must meet (Roozenburg and Eekels, 1989). These requirements are intended for evaluating the detailed concept to assess the designed outcome using measurable criteria.

Mode-shifting

- 1. Social: The design should encourage discussion by facilitating the sharing of perspectives.
- **2. Energizing:** The design should facilitate intuitive interaction with minimal cognitive load.
- 3. Playful: The design should enable free-choice learning through discovery, allowing users to interpret content in their own way.
- 4. Hands-on: The design should use digital technology to facilitate active engagement through tangible interaction.

The concept

This chapter addresses the question:

How to design a tangible interaction with AcH to connect students to past student life?

This chapter discusses the activities that provided insights for developing the concept. Inspiration was drawn from an indepth exploration of the AcH collections. Once the AcH materials related to past student life were identified, two co-creation sessions were conducted to further explore the desired interaction between the user group and these materials. The concept development is described by linking the research insights on tangible interactions, translating these affective, performative, interpretive, and sensorial qualities into design specifications. This chapter highlights the connection between key research insights and the concept development process.

4.1 ACADEMIC HERITAGE CONTENT

To develop the concept, first the AcH materials need to be selected, since this will be the content to use for the design. The focus is on the Trésor collection, particularly collections related to past student life. aligning with the Determined Socializer persona discussed in chapter 3.1.

Method

The autoethnography method (Bowers, 2021) is used to select AcH materials represented in the Trésor collection. The term "represented" indicates that the Trésor collection contains similar materials covering the same themes. However, these materials are not explored extensively due to limited accessibility. The TUDelft Academic Heritage website contains references to external collections with AcH materials related to past student life at the TU Delft. Therefore, additional databases such as Delpher and Stadsarchief Delft are used as alternative sources for academic heritage content.

Autoethnography combines autobiography and ethnography, using self-reflection and documentation to explore personal experiences and connect them to broader cultural contexts. In this case, the researcher embarks on a digital exploration, immersing themselves in the AcH collections. Drawing on personal insights as a student, content is identified that relates to past student life, addresses themes still relevant to current students, and encourages discussion through sharing of perspectives (chapter 3.2: design requirement 1).

Deep dive in the collections

"In figure 46 on the next page, the process of the deep dive into the collections is displayed. The steps in the exploratory journey highlight the discovery of images and newspaper articles about past student life. Interesting materials were intuitively clustered, resulting in themes that address topics still relevant to current students. The process also involved sharing facts about

the articles with fellow students to initiate discussions.

Findings

Q4.1 What AcH materials help students connect to past student life?

Personal reflections indicated that images and newspaper articles help students vividly imagine historical contexts, making the past feel more relatable and immersive. This observation supports Harrison's (2013) argument that such materials offer an intimate peek into people's lives, making history more tangible and accessible. By revealing everyday life, emotions, and social conditions, these materials enable students to connect more deeply with historical narratives. Therefore, the decision was made to focus on images and newspaper articles as AcH materials.



Images and newspaper articles help students connect to past student life

The images and articles are clustered into seven themes (figure 47, appendix D). These themes are well-suited for creating a recurring break activity with varied content. By using different themes, the concept becomes replayable, maintaining student engagement (chapter 3.2: preferences). As an initial evaluation of the themes, articles and images were shared with fellow students, often sparking interest and surprise, which led to further conversations about past student life. This feedback suggests that the content could encourage social interaction. This assumption will be further explored during the co-creation sessions.





Figure 46: Explorative journey of heritage content related to student life of the past

4.2 CO-CREATION SESSIONS

Student stunts Studenten uit Delft legden knalseinen op spoorrails Student associations Studenten en politie slaags in Delft Introduction week DELFT vraagt STUDENTEN DIE BLIJVEN Voorlichting aan en beroep op de ouders tudieduur Delft te lang, zegt prof. De Wijs **Extracurricular activities Student housing** Onderhandelingen over huisvesting **Student protests**

Figure 47: Clustered news articles and images presenting 7 themes related to past student life

The co-creation sessions aim to evaluate the heritage content collected by focusing on how students relate to these materials and exploring their preferred ways of interacting with them.

Method

Co-creation is a collaborative design method involving users, designers, and possibly stakeholders to develop user-centric solutions (Stappers, Sleeswijk Visser, & Sanders, 2014). The co-creation method aims to facilitate a shared understanding of user needs and the context in which the design will be used. Participants contribute insights and feedback that help shape the design outcome to ensure it better aligns with their expectations.

In this project, the co-creation method is used to define which AcH materials are significant for students to connect with past student life. Techniques such as collage-making, brainstorming, and collaborative storyboard evaluation were used in two sessions with three participants each (figure 48).



Figure 48: Co-creation collage-making activity

Recruitment and participant selection

Participants were recruited from the Industrial Design faculty due to their familiarity with participatory techniques and imaginative thinking, which was expected to

yield more insightful feedback. Six master's students aged 22 to 26 were selected, comprising one identified as male and five as females. Three participants have the Dutch nationality, while the other three were international students. The sessions took place in IDE project rooms on July 19, 2024.

Co-creation guide

A guide with a script was created to ensure consistency in the sessions (appendix E). Each session starts by introducing participants to the materials, such as the magazine with AcH materials, brainstorming questions, and storyboards. The aim is to encourage participants to share their thoughts and ideas by thinking out loud.

Magazine about past student life

A magazine is used to present the AcH content to participants during the cocreation session. This format was chosen because it complements the collagemaking activity. The magazine's content is based on the findings from the deep dive into the AcH collections (see chapter 4.1). The magazine contains newspaper pages organized chronologically, featuring articles about past student life, as well as random articles and advertisements that illustrate that time period. Additionally, it includes pages with news articles specifically related to past student life at the TU Delft, along with images and brief descriptions. Since all the newspaper articles are written in Dutch, the captions and main text of the articles related to past student life at the TU Delft have been translated to English (see figure 49, on the following page).

Data analysis

The audio recordings were used to transcribe notable comments and link them to the collages, brainstorming materials, and storyboards using statement cards (see appendix E).

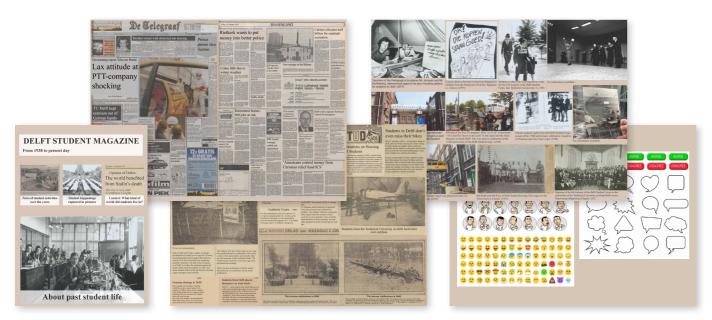


Figure 49: Clustered news articles and images presenting 7 themes related to past student life

Co-creation findings

Q4.1 What AcH materials help students connect to past student life?

Analysis of the collages revealed commonalities in the content students selected. Specifically, students were drawn to provocative material, characterized by seven key aspects: curiosity, surprise, emotion, familiarity, norm-challenging, controversy, and relevance. These aspects will be explained in the next section, supported by examples from the collages and participant comments.

Curiousity

Curiosity-inducing content sparks questions and prompts further investigation. It successfully fosters curiosity if it encourages you to learn more or delve deeper into the topic (figure 50).



Figure 50: Curiousity-inducing example, collage P2

"These are some wow things that I want to know more about. Like married students.. that was a thing back then? or Uranium kept out of German hands? It raises questions and I am curious about it." - P2

Surprise

Surprising content presents unexpected facts, perspectives, or events that deviate from common knowledge or expectations. If the information causes a strong reaction or new insight, it's likely surprising (figure 51).



Figure 51: Surprising example, collage P1

"I have here a little corner of I really cannot relate, but I cannot relate so much that again it becomes interesting and I want to read about it" - P1

Emotion

This content evokes strong emotions such

as joy, sadness, anger. Content that elicits a notable emotional response likely has a significant emotional impact (figure 52).



Figure 52: Emotional impact example, collage P6

"The image with the elephant is one that I had a more emotional reaction to." - P6

Familiarity

Familiar content relates to common experiences or knowledge. Content that resonates with shared memories or recognizable situations among the target audience is likely familiar (figure 53).



Figure 53: Familiarity example, collage P2

"Knowing the building and the knowledge that students pull of like crazy stunts, make these pictures for me feel very familiar" - P2

Norm-challenging

This is content that questions or challenges established beliefs, practices, or societal norms. If the material provokes critical thinking or debate about conventional ideas, it meets this criterion (figure 54).

"It's interesting how much things have changed. Back in 2008, this was still something people did, but now, with the focus on animal welfare, it's not okay anymore." - P6

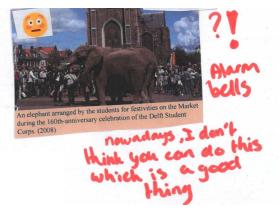


Figure 54: Challenging norms example, collage P6

Controversy

Controversial content addresses conflicting or hotly debated issues. If the material generates diverse opinions or passionate discussions, it can be considered controversial (figure 55).

"The title Delft wants seperate school for foreigners, I was like WHAT?!, because at IDE we have a lot of projects with international students and I find it fun to learn from other people and cultures" - P6

"I know there is a lot of talk right now about trying to minimize the amount of exchange students coming, by the new cabinet. I think it is just a shame if there would be less exhange students" - P6

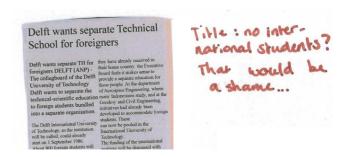


Figure 55: Controversial topic example, collage P6

Relevance

Relevant content relates to current events. ongoing discussions, or significant themes within the context, student life. If the content aligns with the interests and concerns of the target group, it is relevant (figure 56).

"I saw the protests we're having now at the library and I thought that was a really big deal because I've never seen a protest before. But from these pictures I see that students have always protested. That explains a lot" - P3



Figure 56: Relevance example, collage P3

Q4.2 How do students prefer to interact with images and newspapers?

The co-creation sessions revealed that students prefer provocative content because it stimulates social interaction. The collage-making activity itself was seen as an enjoyable way to select specific images and articles, while also reflecting on their personal meaning. The collages demonstrated that participants clustered the content and reflected on it in three main ways: by adding emoticons to express emotions, cutting out and highlighting certain parts of text or images to convey interests, and writing comments to express their thoughts. During the activity, participants were observed sharing and discussing their findings with others. The provocative content sparked conversations by encouraging the exchange of perspectives, making the activity engaging for social breaks.

"For a break it is just nice to open up a discussion about a topic" - P1

"It would be fun to use provocative headlines of the paper to start a discussion. I think that will get people to talk about it" - P3

"I definitely like to talk about this experience. The sharing part is important because the facts I found about past student life are funny and interesting." - P2

Conclusion

Provocative design is a suitable approach to engage students with the AcH collections. This will be applied in two ways:

- 1. The seven aspects characterizing provocative content will serve as guidelines for the TUDL Heritage Team to identify and select materials related to past student life that capture the attention and interest of today's students.
- 2. Provocative design principles will be applied to encourage discussion about the content through the sharing of diverse perspectives.

These provocative design principles are inspired by the collage activity, encouraging students to reflect on the content by expressing their thoughts, interests, and emotions regarding the articles and images on display. This approach aims to help them share their perspectives by connecting historical events to their current experiences.



Reflect on the ACH content

4.3 DESIGNING TANGIBLE INTERACTIONS

As discussed in Chapter 2.2, this project uses digital technology to engage students with the AcH collections. Given the context of study breaks, the most suitable strategy to support a mode-shifting experience is through tangible interactions, which are achieved by embedding meaning into physical objects.

The collage-making activity from the cocreation sessions was well received as a tangible way for students to engage with the AcH materials. During the Museumnacht Leiden, a workshop titled "Create Your Own Point" invited participants to craft stencils from magazine clippings. The TUDL museum collection also houses a stencil machine, which inspired the integration of this machine into the collage-making activity.

In the co-creation sessions, participants explored the stencil machine's use through a storyboard that illustrated how it could produce stencils from collages made with AcH materials as a break activity. However, feedback indicated that students found

the activity too time-consuming for a quick break. Additionally, using the stencil machine proved complicated and messy, Moreover, the stencil machine from the museum collection cannot be touched. making it unsuitable for this purpose.

As a result, the idea of the stencil machine evolved. Its historical significance for students was researched in connection with themes from chapter 5.1 (figure 57). This inspired a shift from using the stencil machine literally to using it as a metaphor for how students in the past quickly spread ideas through printed materials, advocating for various causes, and promoting extracurricular activities. Creating a collage of old student news articles and images. along with turning the handle of the stencil machine, serves as a metaphor for sharing stories and opinions on student topics that remain relevant today.

Q4.3 How can the stencil machine facilitate tangible interaction with AcH materials?

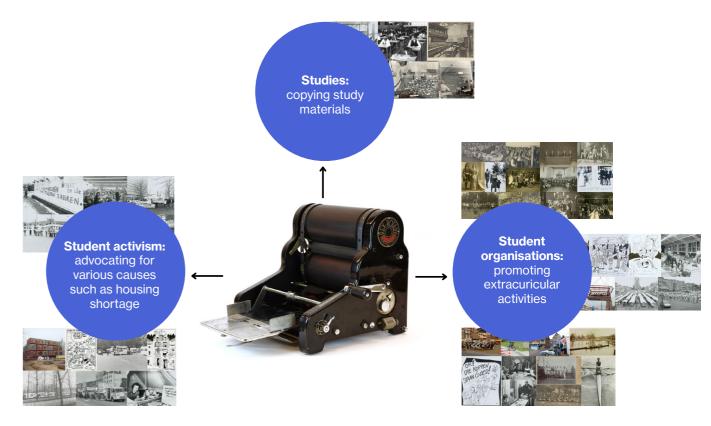
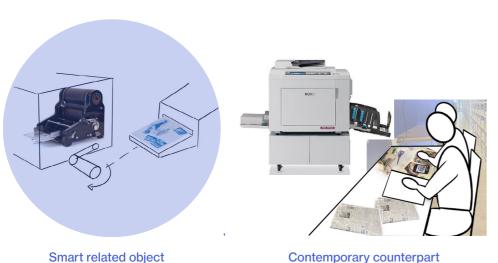


Figure 57: Historical significance of the stencil machine, illustrating themes from past student life, identified in chapter 5.1





Workshop with replica

Figure 58: Various methods for using a heritage object as a reference object

Invented in 1876, the stencil machine was widely used in educational institutions until the 1980s. It provided a quick and inexpensive way to produce multiple copies of newsletters, bulletins, flyers, and study materials (Cushing, 2010). The TUDL museum collection includes a mimeograph. a specific type of stencil machine. However, due to the no-touch policy, this object can only be exhibited inside a glass vitrine.

Various methods exist for using a heritage object as a reference object without direct interaction with the original (Duranti, 2024). For the stencil machine, three such possibilities have been identified (figure 58). Considering the requirements for a spontaneous break activity with no advance planning and the integration of digital technology (see chapter 4.2), the decision was made to use the stencil machine as a smart-related object. This chapter will explore how the stencil machine can be used as a smart-related object by applying the material characterization method to abstract its essential qualities and incorporate these into the design of the interactive concept.

Method

The Ma2e4 toolkit is a framework that can

be used to explore material properties with users through experiential methods (Camere & Karana, 2018). This toolkit was used to evaluate the mimeograph machine on performative, sensorial, affective, and interpretive levels to discover how these attributes influence the user experience. The Ma2e4 toolkit was used as a guiding framework, but adjustments were necessary since it was originally intended for material characterization. In this case, it was applied to evaluate a product, which required changes primarily to the questions related to the performative level.

For the evaluation sessions, the mimeograph machine was first introduced using slides that presented the product, named its components, and included images and videos explaining its use and the process of duplicating a stencil. Afterwards the participants were asked to fill in the handout. These materials can be found in appendix F.

Recruitment and participant selection

Participants were recruited from a personal network. Four master's students, aged 24 to 26, all Dutch nationals and identified as female, participated. The session was held in an IDE project room on August 14, 2024.

Findings

Affective level

Participants expressed that their negative emotions were primarily due to the product's complexity, which caused frustration and confusion (figure 59). To address the students' need to reduce cognitive load during breaks, the smart related object should be a simplified version of the original stencil machine. This design should feature easy-to-understand interactions and focus on a few appealing performative qualities.

What emotions does the object elicit?

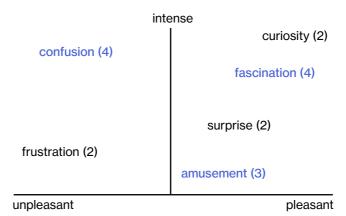


Figure 59: Affective level

Performative level

A few appealing performative qualities were uncovered. All of the participants expressed a desire to turn the handle of the stencil machine (figure 60) and create a stencil themselves to check the output (figure 61). They were mainly interested in experiencing the repetitive motion of feeding and ejecting the paper (figure 62).

a. How would you like to handle the object?



Figure 60: Performative level question a

b. How would you like to use the object?

Preparing the wax coated stencil (1)

paper (1)

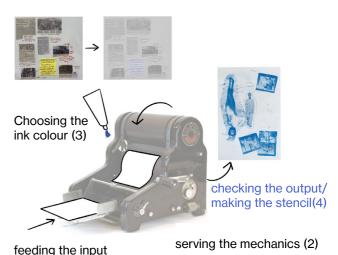


Figure 61: Performative level question b

c. How would you like to experience the object?

(1) Listening to the sound of the stencil machine (1)

الله Smelling the ink which is used to make the stencils (1)

The repetitive motion of feeding and ejecting paper (3)

Figure 62: Performative level question c

Interpretive level

The interpretive and sensorial qualities will determine the material and appearance of the design elements, ensuring a consistent user experience throughout the concept (figures 63 and 64).

What do you associate with the object?



hand crafted (2)

aggressive (1) cozy (1) masculine (1)

sober (1) unsexy (1) professional (1)

Figure 63: Interpretive level

Sensorial level

How would you describe the object?

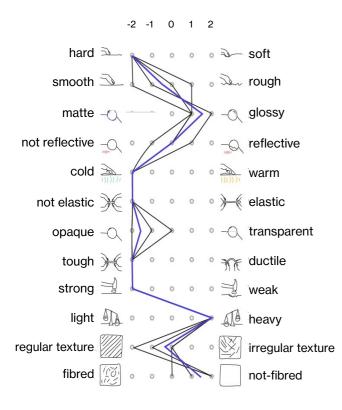


Figure 64: Sensorial level

Concept development

Q4.5 How can these qualities be integrated into the concept?

The findings inform the development of the StoryTiles concept for the redesign of the exhibition cabinet (figure 65). Insights from the affective and performative levels guide the user interaction to create a stencil from the collage with the smart-related object. The interpretive and sensory qualities of the stencil machine inspired presentation of the AcH content as Delft Blue tiles, evoking the same nostalgic, handcrafted associations. Furthermore, the toy-like quality of the stencil machine complements the playful nature of the Delft Blue tiles, enabling users to rearrange them into a mosaic to form a collage. This approach addresses a key issue identified in the co-creation sessions. where students expressed that making a traditional collage was too time-consuming and presenting the images and news articles in a magazine-style format caused information overload (figures 66 and 67).

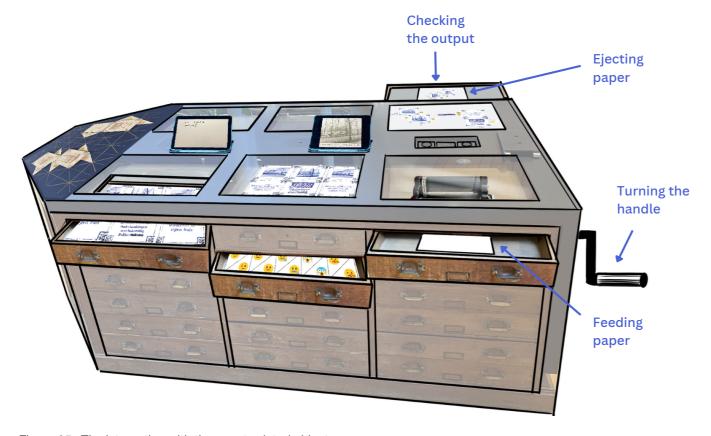


Figure 65: The interaction with the smart-related object



Figure 66: Traditional collage activity



Figure 67: Reinterpretation of the collage activity

Besides their sensory and interpretive characteristics, the historical reference of Delft Blue tiles is fitting for presenting images and newspapers related to student life of the past. Delft Blue tiles are known for 'Tegeltjeswijsheid,' which are short sayings or images that convey the ideas and cultural norms of their time (figure 68). This serves as a metaphor for presenting news articles and images that communicate the ideas and cultural norms of past student life.

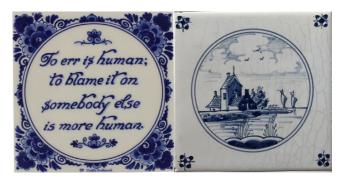


Figure 68: Tegeltjeswijsheid

StoryTiles

To create a collage using tiles, RFID technology is employed. This section will explain the high-level tangible interactions enabled by these RFID tags. The feasibility of implementing RFID technology for this concept is discussed in Chapter 5.2: RFID technology.

AcH tiles - activate content

The AcH tiles allow users to select content of personal interest and access more detailed information, one tile at a time. Each RFID tag embedded in the tile links to the full article or a detailed image with a description. There are two types of AcH tiles related to past student life (figure 69):

- 1. Tiles with images
- 2. Tiles with headlines from news articles

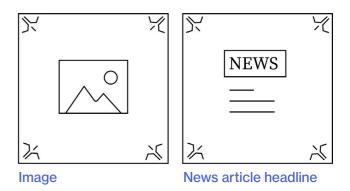


Figure 69. Content tiles allow the user to activate content about the images and news articles

Reflection tiles - produce content

The reflection tiles allow users to create content by reflecting on the AcH materials. Each embedded RFID tag prompts users

to take specific actions to engage with the materials in three different ways (figure 70):

- Comment tile: This tile enables users to express their thoughts about the content. They are prompted to provide written feedback or opinions about the content.
- Emoticon tile: This tile allows users to express their emotional response to the content. Users select an emoticon, enabling them to quickly convey how the content makes them feel.
- 3. Highlight tile: This tile enables users to indicate their interests regarding specific parts of the content. Users are prompted to highlight sections of images or text, signaling which aspect of the provocative content they find particularly intriguing.

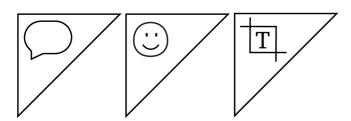


Figure 70. Reflection tiles

Playboard - creating a collage

The physical playboard serves as the main platform for students to arrange the tiles to create the collage The playboard surface detects the presence and location of RFIDenabled tiles. The size of the playboard facilitates collaborative interaction to allow multiple users to work together.

Interactive screen - getting instructions

The interactive screen provides immediate feedback during the process, ensuring intuitive interaction. When an AcH tile is placed, the screen activates and displays more information about the selected content (figure 71). Similarly, when students place reflection tiles (emoticon, comment, or highlight), the screen prompts users to express their thoughts, emotions, or interests about the AcH content through a digital interface (figure 72). For the screen to recognize the reflection tiles, they must be placed next to an AcH tile. The outcomes of the user's actions will be added to the digital collage that captures current students' perspectives on past student life (figure 73)

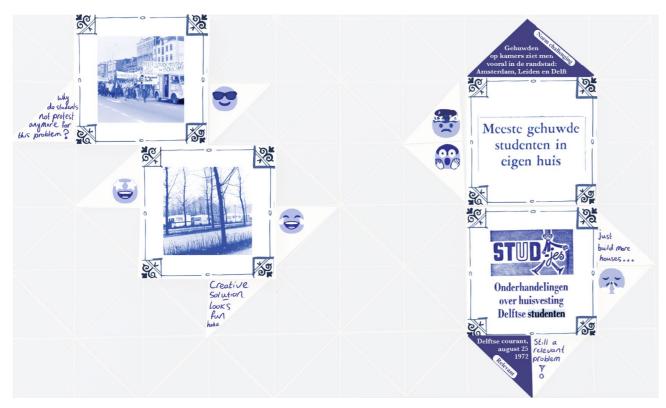
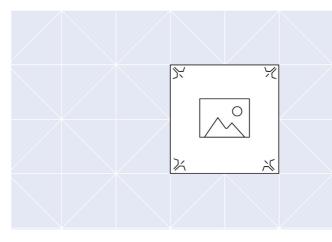
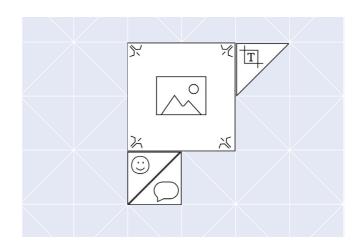


Figure 73. Digital collage

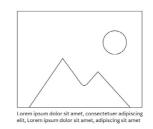


The playboard detects the presence and location of RFID-enabled tiles.

Figure 71. AcH content displayed on the digital screen



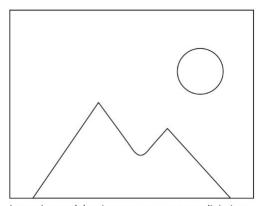
Reflection tiles can only function when placed next to a content tile.



Share your perspective as a student on this topic

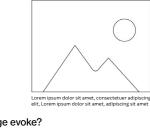


Once detected, the user can add a comment to express their ideas about the content.



Lorem ipsum dolor sit amet, consectetuer adipiscing elit, Lorem ipsum dolor sit amet, adipiscing sit amet

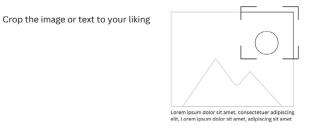
Once detected a digital screen shows the content linked to the tile



What emotions does the image evoke?



Once detected, the user selects an emoticon to reflect their feelings about the content.



What makes this part interesting for you? select one or multiple answers



Once detected, the user can highlight the part that sparks their interest

Figure 72. Instructions for reflecting on the AcH content displayed on the digital screen

5. DELIVER

Final design

Activating simulations

The digital collage is used as input for the stencil machine. Users turn the handle to create a stencil from the digital collage (figure 74). An animation demonstrates the process, and the physical output simulates a single-color stencil, essentially a standard copy of the digital collage. This serves as a memento for students to take home and acts as a conversation starter to share fun or interesting facts about the AcH content.

Additionally, turning the handle spreads the digital version of the stencil across the Collection Wall. With each turn, the display on the wall becomes more prominent (figure 74), mirroring the historical use of the stencil machine, where more stencils meant wider reach for spreading ideas or messages.

Students are invited to visit the CoW, which displays stencils from various users,

showcasing diverse student perspectives on academic heritage content. This concept serves as a pre-experience for the CoW, providing a touchpoint for engagement with AcH in a break area. Therefore, the Exhibition Cabinet should be relocated closer to the entrance to avoid association with the silent study area, which creates an awkward environment for interaction (figure 74). This concept supports free-choice learning by giving students autonomy over which tiles to engage with, how to reflect, and how to construct their collages. It aligns with Falk and Dierking's (2009) model, emphasizing learning driven by personal interest, curiosity, and self-directed exploration. The pre-experience sparks students' curiosity for exploring the AcH collections more deeply by browsing the digital archives and engaging with perspectives beyond their own through viewing the stencil collection at the CoW.

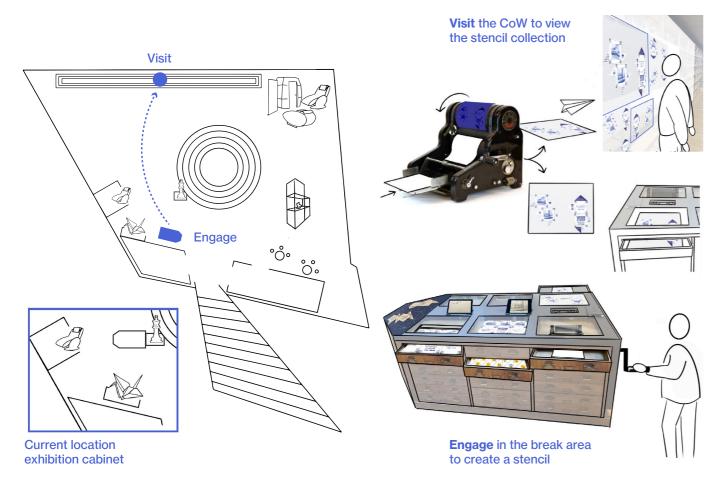


Figure 74: Relocation of the exhibition cabinet to the break area to better engage students

This chapter addresses the question:

Does the concept meet the design goal?

This chapter presents the final design of the StoryTiles concept, developed through iterative prototyping. It evaluates the design basedoninsightsgainedfromtheprototyping and testing phases. An evaluation plan was created to assess whether the interactions met the design requirements for a modeshifting experience. A final prototype, including the digital interface and physical components, was tested with students at the TU Delft Library to determine if they engaged in spontaneous interaction and if the design goal was achieved. Additionally, a storyboard illustrates the complete user journey, from interacting with StoryTiles to visiting the CoW.

74 5.1 CONCEPT ITERATIONS

This section explains the iterative prototyping process to deliver the final concept. It evaluates the desired interaction qualities, defined as a mode-shifting experience (see chapter 4.2). The prototypes materialize design elements, which are tested to see if they meet the objectives.

Method

An evaluation plan was set up to provide clear objectives for prototyping and testing (figure 75, appendix G). Multiple tests and prototypes were created to assess different interaction qualities effectively. The first

INTERACTION QUALITIES	DESIGN ELEMENTS	OBJECTIVE
1. Social: encourage discussion through sharing of perspectives	Provocative content, multi/single user playboard, stencil as memento, CoW Collage collection	1.1 The interactive playboard encourages collaboration on a shared collage.1.2 Students intend to share facts from the provocative AcH content with others.
2. Attractive: spontaneous and time-flexible engagement in the break area	AcH display as Delft Blue tiles with provocative content, Pre-experience at the exhibition cabinet	2.1 The tiles spark students' curiosity, leading them to engage in the collage-making activity.
3. Playful: free-choice learning through discovery	Variety in AcH tiles and reflection tiles	3.1. Students explore and select the content tiles of personal interest
4. Hands-on: active engagement through tangible interaction	RFID embedded tiles, Turning the handle	4.1. Students enjoy the physical interaction with the tiles to create a collage and the act of turning the handle to produce a stencil.
5. Energizing: intuitive interaction with minimal cognitive load	Content and reflection tiles, interactive screen and playboard	 5.1 Students understand how to use the different tiles with minimal instructions. 5.2 The playboard and the interactive screen guides users through the collage-making and stencil-creation process. 5.3 users are able to quickly browse through the variety of tiles and select those that interest them 5.4 The tile display encourages users to store the tiles properly after use.
6. Motivation: The design should encourage visits to the CoW.	Screen prompts of the animation and collage display at the CoW	6.1 Students become aware of the CoW.

Figure 75: Evaluation plan

test involved two participants to observe the dynamics among multiple users. The second test took place at the Exhibition Cabinet in the TU Delft Library to evaluate how users interact with the design, focusing on the physical dimensions and layout of the space. The third test used multiple laser-cut prototypes for storing the tiles to evaluate their intuitiveness and usability. To evaluate the interactions, participants were asked to speak aloud during the activity while their behavior was observed to determine if the objectives were met. After the test, the following questions were asked to encourage reflection on their experience:

- How did you experience the activity?
- What part did you like most and why?
- What part did you like least and why?
- Did you understand each step of the process?

Test set up

To evaluate the attractiveness and usability of the prototype, the wizard-of-oz technique was used to simulate the embedded RFID technology. The screens were manually changed as participants interacted with the tiles. Two screens were used: one displayed the AcH content triggered by the tiles, while the other showed the interface for interaction, prompting participants to reflect on the content (figure 76).

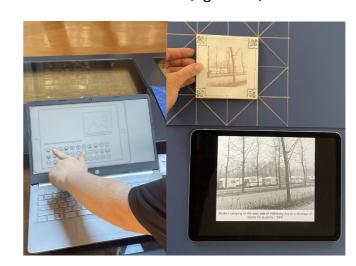


Figure 76: Test set up

Findings

The findings will be discussed in relation to the interaction qualities and objectives defined in the evaluation plan. Since objective 1.2 of the social interaction quality represents an intended effect, prototyping and testing it at this stage would be too speculative. Therefore, this objective will be assessed during the final user test in context, using an interview.

Q5.1 How effectively do the prototypes facilitate mode-shifting with AcH?

1. Social

1.1. The interactive playboard encourages collaboration on a shared collage.

Students collaborated in choosing tiles to place on the playboard and discussed notable facts about the detailed content that appeared on the screen. They preferred standing side by side to view the screen together and explore the tiles from the same perspective (figure 77).

"Lets do one more, this one seems interesting." - P1

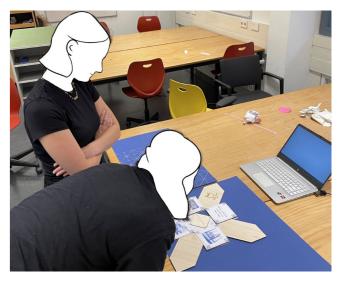


Figure 77: Standing side by side to collaborate

The exhibition cabinet allows people to use the playboard from both sides, as it is placed in the middle. However, standing opposite from each other creates an uncomfortable distance for collaboration and discussion (figure 78).



Figure 78: Effect of dimensions on collaboration

2. Attractive

2.1 The tiles spark students' curiosity, leading them to engage in the collage-making activity.

Participants reflected on the content tiles and noted a preference for those with news article headlines (figure 79), as they sparked more curiosity than the images (figure 80).

"Headlines of news articles really make you curious and then it's interesting to read the whole text." - P2





Figure 79: News article content

"Images give away most of the story, the description gives not much new information, except for the date." - P2



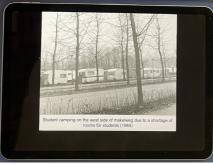


Figure 80: Image content

3. Playful

3.1 Students explore and select the content tiles of personal interest

Participants enjoyed browsing through the tiles. Even before exploring the playboard, they selected tiles of personal interest (figure 81). When together, they discussed which tiles to place on the playboard.



Figure 81: Selecting tiles of personal interest

4. Hands-on

4.1 Students enjoy the physical interaction with the tiles to create a collage and the act of turning the handle to produce a stencil.

The participant expressed that turning the handle would be enjoyable because it causes the stencil to come out. However, now the output comes from the other side, making it invisible while turning the handle (figure 82).



Figure 82: Stencil creation process

5. Energizing

5.1 Students understand how to use the different tiles with minimal instructions

The symbols on the reflection tiles can be placed next to a content tile in various orientations. However, this is perceived as confusing when a letter appears upside down (figure 83).

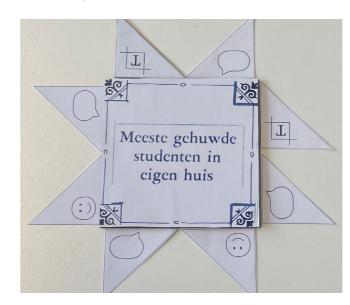


Figure 83: Figure X: Orientation reflection tiles

Participants used no more than three reflection tiles per content tile, even when working collaboratively on the collage. Currently, the playboard is designed to allow up to eight reflection tiles around each content tile, which seems excessive. Additionally, the shape of the reflection tiles allows two content tiles to connect to the same reflection tiles (figure 84), leading to confusion among participants.



Figure 84: Tile overlap issue

It's unclear that a tile should be placed on the playboard. When placed by accident, the content on the screen appears (figure 85).



Figure 85: Tile accidentally placed on the playboard

In the second test, a content tile and a reflection tile are printed on the playboard as an example. However, due to the distance from the playboard, it is not, noticed by the participant (figure 86).



Figure 86: Playboard placement too distant

Although a short explanation is provided on the tile box, mentioning the playboard, this phrasing is misunderstood. As a result, the tile box itself is mistaken for the playboard (figure 87).



Figure 87: The tile box mistaken as a playboard

The instructions are too minimal, and the phrasing of some elements is unclear. While the naming of content tiles is understood, referring to reflection tiles as "tiles" is perceived as confusing, as they are more like "shards" and recognized as smaller pieces (figure 88).



Figure 88: Instruction and phrasing of the elements

5.2. The playboard and the interactive screen guides users through the collage-making

Once participants understood the playboard, placing tiles and reflection pieces became intuitive, and the screen prompts were easy to follow (figure 89).

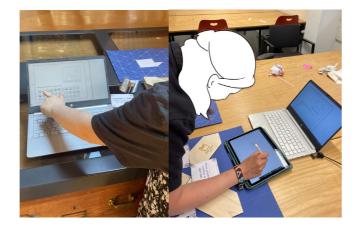


Figure 89: Users interacting with the screen

However, the prototype lacks immediate feedback, making the purpose of the actions unclear. When the collage is displayed on the screen as an example of the final outcome, participants became really excited. They noted that knowing the goal of creating a collage beforehand influences how they would place the tiles.

5.3 Users are able to quickly browse through the variety of tiles and select those that interest them

Initial user tests showed that the tile box lacked clear cues for browsing and selecting tiles. Various prototypes for storing and displaying the tiles were tested (figure 90). Users preferred prototype 3 for its easy access and visibility of all the tiles. One participant compared it to browsing through a stack of LP's, flipping through them.

"I prefer the one stacked from above better than the one stacked from the side." - P3

"It's great if all the tiles are accessible at once, but now, you have to lift each tile out of the storage box to see what's displayed on it." - P3



Figure 90: Different prototypes for storing the tiles (1: top left to 4: bottom right).

5.4. The tile display encourages users to store the tiles properly after use.

The content tiles in the tile box need to be unboxed to view them all, which easily creates a mess (figure 91). However the recessed compartments encourage putting the tiles back after use.



Figure 91: Users interacting with the screen

6. Motivation

6.1 Students become aware of the CoW.

The participants were shown screen prompts of the animation and collage display at the CoW (figure 92). They expressed interest in viewing their own collage but noted that the CoW's location is not clear.

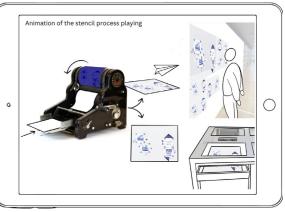




Figure 92: Screen prompts

Concept redesign

This section presents improvements to the concept based on the findings. It is organized according to the evaluated interaction qualities and objectives, similar to the findings section.

Q5.2 How can the concept be refined based on the prototype evaluation

1. Social

1.1 The interactive playboard encourages collaboration on a shared collage.

The concept setup was changed to position everything on one side of the exhibition cabinet, allowing users to stand side by side, facilitating easier collaboration and more comfortable discussions. A large interactive screen and playboard support users in creating a shared collage from the same perspective. (figure 93, on the following page).



Figure 93: Improved set up of the concept

2. Energizing

2.1 The tiles spark students' curiosity, leading them to engage in the collage-making activity

To make the image tiles more curiosityinducing, not the entire story is revealed at once. Only a part of the image is shown on the tile (figure 94). When the tile is placed on the playboard, the complete image along with a description appears on the screen.



Figure 94: Cropped image is displayed on the tile

Since headlines from news articles spark the most curiosity, they will be used to sensitize students and draw their attention to engage in the collage-making activity at the exhibition cabinet. Tiles with provocative headlines and questions will be displayed on the ground, so students encounter them while walking to the break area (figure 95).

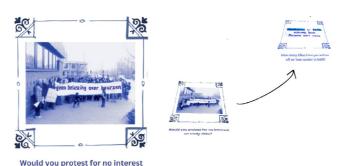


Figure 95: Provocative tiles on the ground

3. Playfulness

on study debt?

3.1 Students explore and select the content tiles of personal interest

Multiple tile cabinets allow several users to browse tiles simultaneously, searching for content of personal interest (figure 93). This enables individual discoveries to be shared and discussed before choosing which tile to place on the playboard.

4. Hands-on

4.1 Students enjoy the physical interaction with the tiles to create a collage and the act of turning the handle to produce a stencil.

The stencil machine is positioned so that the handle can be turned while checking the input and output. The screen on the left displays the animation of the digital collage being fed into the stencil machine, while the output can be viewed on the right side of the machine simultaneously (figure 93).

5. Attractiveness

5.1 Students understand how to use the different tiles with minimal instructions

The icon of the highlight tile is adjusted for clarity in every orientation (figure 94).



Figure 94: Adjusted icon highlight tile (right), old (left)

Due to the tile overlap issue and the excessive space for reflection tiles around the content tiles, the grid has been adjusted (figure 95). The reflection tiles have been made larger, ensuring that each tile connects to only one content tile. This adjustment also has the added benefit of providing more space for writing comments, highlighting text or images.



Figure 95: Improved playboard grid

The naming of the tiles has been adjusted to distinguish between content tiles and reflection pieces (figure 96).

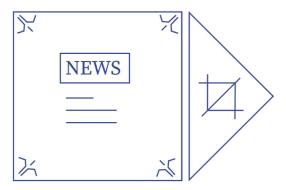


Figure 96: Tile (left) and piece (right)

The instructions are improved by naming each component and dividing them into actionable steps linked to every part (figure 99, on the following page).

5.2 The playboard and the interactive screen guides users through the collage-making

To clarify that tiles and pieces should be placed on the playboard to create a collage, the interactive screen will display a brief preview of the interaction steps. This introduction will be shown as a short animation. Click the blue button to view the preview, and adjust the settings (top right corner) to fit the prototype to the screen width and height.



5.3 Users are able to quickly browse through the variety of tiles and select those that interest them



Figure 97: Improved display

The tile display is adjusted to allow users to browse through the tiles, inspired by a CD flip storage (figure 97). Every tile is easily accessible and visible without needing to take them out one by one.

5.4 The tile display encourages users to store the tiles properly after use.

This storage solution ensures that tiles do not need to be unnecessarily removed to prevent a mess from the start. Moreover it includes individual compartments for each tile and for the different pieces, encouraging users to return items neatly after use (figure 98).



Figure 98: Improved storage solution

6.Motivation

6.1 Students become aware of the CoW

The tiles on the ground also aim to increase students' awareness of the CoW and spark their interest in visiting. They will be placed as a walking route from the exhibition cabinet to the Collection Wall. This path is designed to guide students either to visit the Collection Wall before or after participating in the collage-making activity at the exhibition cabinet (figure 100).

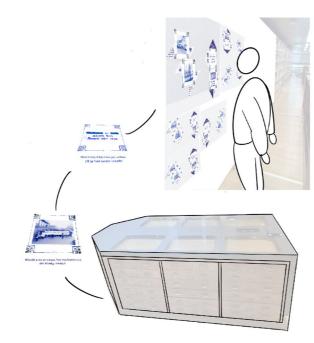


Figure 100: Provocative tiles on the ground



Figure 99: Instructions divided into steps on every part

5.2 RFID TECHNOLOGY

The concept uses RFID technology to enable embedded interactions with digital content. This section validates RFID technology as an effective means for detecting the presence of tiles placed on a playboard and displaying the corresponding content.

Q5.3 Is RFD technology suitable for enabling embedded interaction with the digital content in this concept?

RFID technology

High-Frequency RFID (13.56 MHz) provides sufficient range and accuracy for identifying tiles on a playboard. The system can detect multiple tags and track both the presence and position of the tiles. This is essential for determining when reflection pieces are placed adjacent to content tiles. The playboard is a grid, with each square divided into four triangular detection zones, with its own antenna. Using Arduino, the system can be programmed to detect tile placement and check adjacent zones for reflection pieces. (Sanpechuda, 2008) Passive RFID tags store data that trigger specific actions, such as displaying content linked to a database (Jian, 2010). The RFID reader detects the activated antenna and triggers the corresponding screen. When a reflection piece is detected near a content tile, it prompts actions like adding a comment, selecting an emoticon, or highlighting text.

Method

The feasibility of the system is evaluated using a schematic drawing of the connected electronic components (figure 103). The overview is a simplification of the playboard, with one rectangle divided into four triangles and four adjacent triangles, forming a grid of eight detection zones. A multiplexer detects these zones, each with a small antenna, to inform the RFID reader. An Arduino prototype was built based on the schematic to test the system's ability to detect the location and presence of tiles on the playboard. Due to limited time and RFID

component availability, the Arduino was programmed to simulate the detection sequence using LED lights. The necessary components for the system include an RFID reader, RFID antennas, RFID tags, a multiplexer, a microcontroller (Arduino Lotus), a breadboard, and wiring.

Results

Figure 102 illustrates the functional scheme of the electronic components. In standby mode, the RFID reader remains passive. When powered by the ENable pin, it activates and sends 5V to the multiplexer (COM pin) to start reading through the antennas. The multiplexer (CBA pins) sequentially switches the antennas to detect if a tag is present and determine if a detection zone is occupied. This sequence is demonstrated with an Arduino prototype featuring LED lights (see figure 101 and Appendix H).

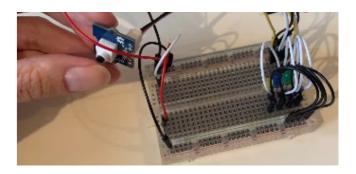


Figure 101: video Arduino prototype with LED lights

Figure 102 shows the multiplexer's functional modes, indicating the alternation of the CBA pins to check each antenna, with the Y pins serving as output and the COM pin as input.

	INP	UTS		ON
INH	С	В	Α	CHANNEL
L	L	L	L	Y0
L	L	L	Н	Y1
L	L	Н	L	Y2
L	L	Н	Н	Y3
L	Н	L	L	Y4
L	Н	L	Н	Y5
L	Н	Н	L	Y6
L	Н	Н	Н	Y7
Н	X	Х	Х	None

Figure 102: "Table functional modes" from "8-Channel Analog Multiplexers" by (Texas Instruments, 2024), used under CC BY

5.3 FINAL CONCEPT EVALUATION

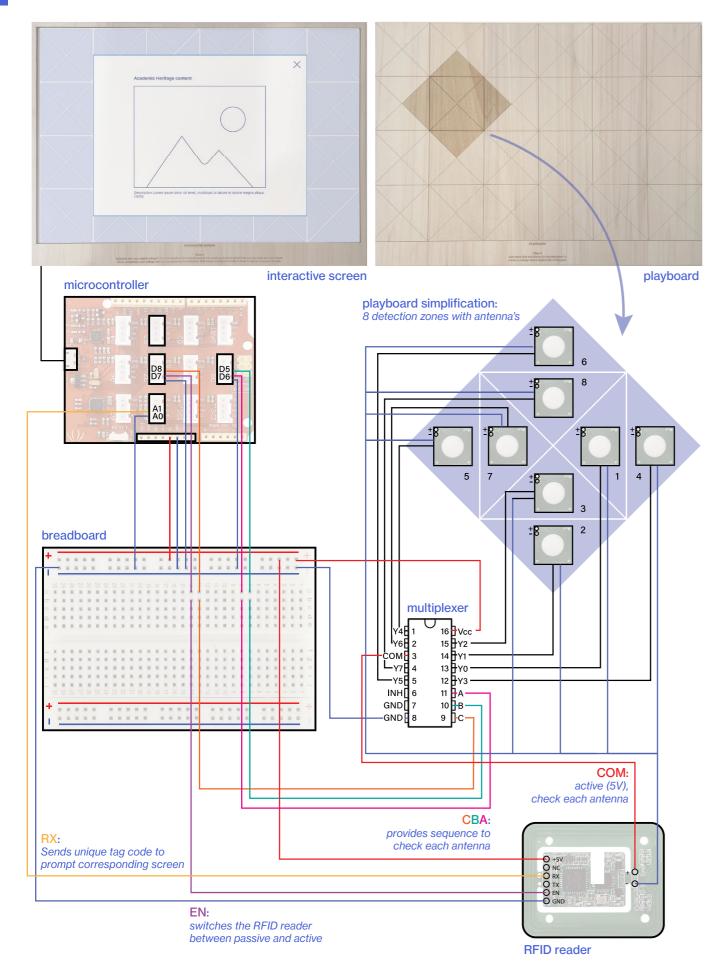


Figure 103: Schematic drawing of the connected electronic components

This chapter outlines the steps taken to evaluate the final concept, including the design of the interactive prototype in Figma, the final concept storyboard, and the method and results of the evaluation session at the TUDL. The goal was to determine if the design goal is achieved: "To design a mode-shifting experience with AcH in the break environment, encouraging students to visit the CoW."

Final prototype

The final prototype (figure 104) was developed by designing the interface in Figma and laser-cutting the playboard, screen frame, tiles, and storage solution. The tiles were finalized with paper prints of various images and news article headlines in Delft Blue style. This section discusses the Figma interface design. Details of the physical components can be found in chapter 5.1: Concept redesign.



Figure 104: Overview of the final prototype

Figma interface design

This section provides an overview of the interactive prototype. A digital interface was chosen to support tangible interaction with the AcH tiles and pieces by activating related content on the screen and allowing users to reflect through comments, highlights, and emoticons. Prototyping the interface was essential for testing user interactions and delivering immediate feedback as participants created their collages. Figma,

a widely used tool for prototyping websites, apps, and other digital experiences, was used for this purpose. The intended interactions with the interface and playboard for creating a digital collage are illustrated in figures 106, 107, and 108. Since a key aspect of the concept is for users to discover content of personal interest, offering a variety of AcH tiles to browse and select from is essential. Each AcH tile required 10 screens to display its content and corresponding actions for the 3 different reflection pieces in every orientation (figure 105).

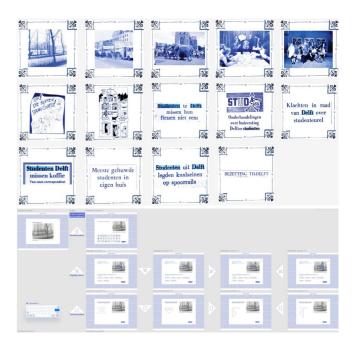


Figure 105: Overview of tiles and screens per AcH tile

Given the number of possibilities, not every interaction with the interface could be prototyped in advance. To address this, the mirror function was used to simulate interactions during testing, allowing for manual triggering of screens when participants placed a tile or piece on the playboard. The correct components were also manually dragged to create the digital collage. This process resulted in a slight delay between actions, but participants were informed of this beforehand. Press below to view the complete prototype.





Preview: A preview loops, explaining the process and goal of creating a digital collage.



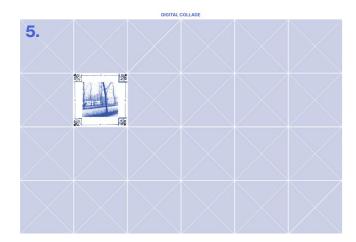
Start: The user is prompted to place a tile on the playboard

Close the window

to see the collage



information screen with AcH content.



Collage: The outcome will appear on the digital digital collage screen.

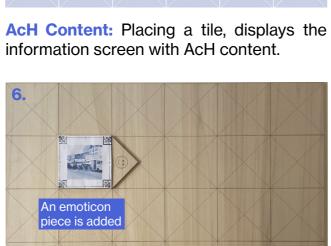


Figure 106: The intended interaction with the interface and the playboard for creating a digital collage part 1



Emotion: The user is prompted to express their emotion about the content.



Highlight: The user is prompted to highlight their interest about the content.



Collage: The emoticon piece is added to

the digital collage



piece is added

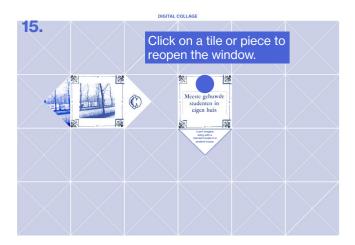
Collage: The highlight piece is added to the digital collage

11.

Figure 107: The intended interaction with the interface and the playboard for creating a digital collage part 2

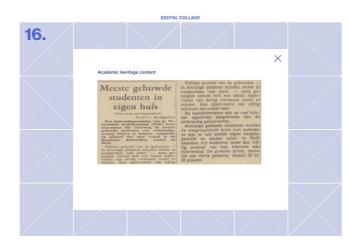


Comment: The user is prompted to express their thoughts about the content.



Collage: The comment piece is added to the digital collage





AcH Content: Clicking a tile, displays the information screen with AcH content.

Figure 108: The intended interaction with the interface and the playboard for creating a digital collage part 3

Method

The final evaluation took place in the main hall of the TUDL, enabling the prototype to be tested in its intended environment. The prototype was positioned at the Exhibition Cabinet in its current location and tested with visitors (figure 109). While earlier tests (chapter 5.1: Concept iterations) were conducted with students at the Industrial Design Faculty, and one at the TUDL, these did not involve actual visitors nor the final prototype. This final evaluation provided an opportunity to observe how real TUDL visitors, specifically students, interacted with the prototype. The evaluation focused on assessing the design goal: 1. Is a mode-

shiting experience with AcH achieved and 2. Does this encourage visits to the CoW?



Figure 109: Presentation of the prototype

As defined in chapter 4.2 A mode-shifting experience is characterized by specific interaction qualities (figure 110). To evaluate this goal the evaluation session was set up in two phases:

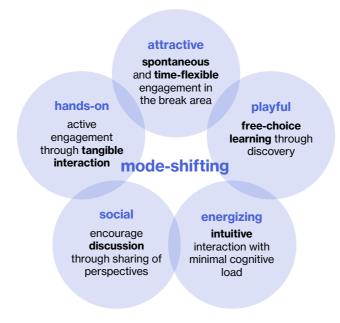


Figure 110: Mode-shifting interaction qualities

Phase A: This phase evaluates whether TUDL students engage in spontaneous interactions with the prototype through an observational study, specifically focusing on the interaction quality of attractive.

Phase B: This phase evaluates the interaction qualities of social, playful, hands-on, and energizing by actively recruiting participants to interact with the prototype, followed by a brief interview to gather feedback on their experiences and intentions regarding visiting the CoW.

Phase A: Observational study

An initial hour was spent observing visitors to see whether they approached and engaged with the prototype. Visitors were observed from a distance to minimize any direct association with the prototype. The aim was to determine if passing students would spontaneously engage with the interactive experience and feel in control of their break time, whether choosing a brief interaction with the tiles or a more elaborate

one. The main research questions guiding this part of the evaluation were:

- Does the prototype attract attention?
- Do TUDL visitors interact with the prototype?
- Do participants feel in control of their engagement time, choosing to complete the experience or stop midway?

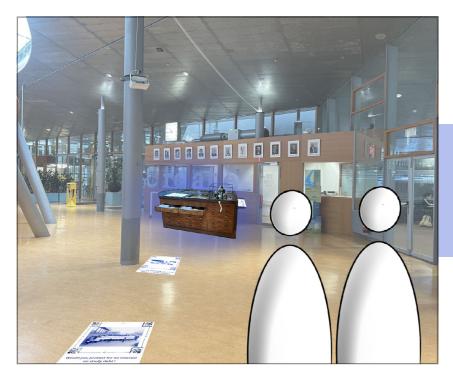
Their behavior was noted, and after engaging with the prototype, four individuals were approached to answer a few qualitative questions aimed at understanding their level of interest and engagement (appendix G).

Phase B: User interaction and interview

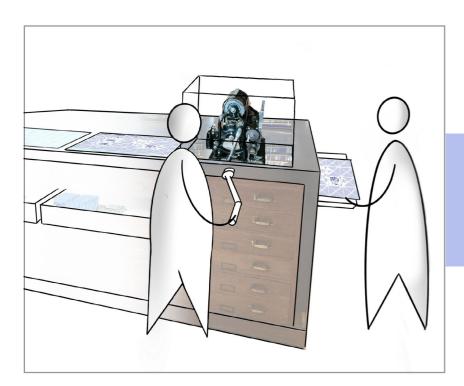
In the next phase, participants were recruited to test the prototype. While the interaction qualities of a mode-shifting experience had previously been tested with specific objectives (chapter 5.1: Prototypes), this test focused on observing the interaction qualities in a more open context. Notable problems or recommendations that emerged during the test were documented. The final concept prototype was evaluated with six individuals, including one pair, and their interactions were captured through photographs and audio recordings. After interacting with the prototype, feedback was gathered on participants' experiences through a brief interview (appendix G). The questions focused on their overall experience, enjoyment, understanding of the process, and whether they engaged in free-choice learning and if students felt encouraged to visit the CoW after the activity by presenting the complete concept through a storyboard.

Storyboard

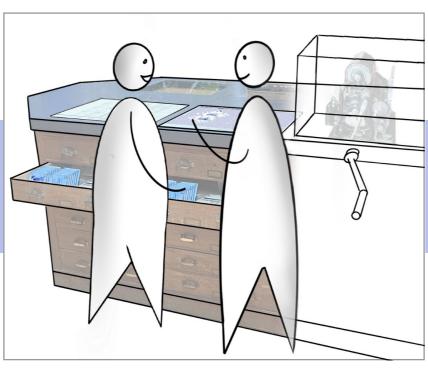
The complete final concept is illustrated in a storyboard (figure 111). This includes both the prototyped features and additional elements that were not physically prototyped but are essential to the overall user journey. The storyboard visualizes how all components come together to create the desired interaction.



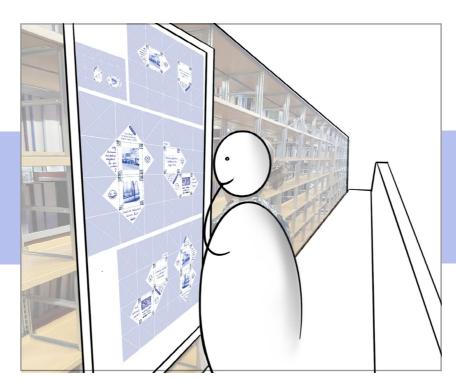
Sophie and Eline are studying at the TU Delft library. During their break, they notice the tile displays on the ground. "I wonder what that's about? Let's check it out!" they say.



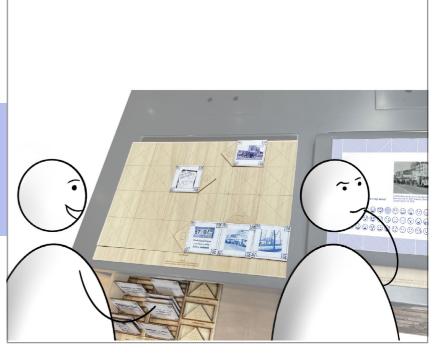
Once satisfied with the collage, they turn the handle. An animation shows the digital collage being fed into the machine, and Eline grabs the stencil that comes out, thinking it might be fun as decoration.



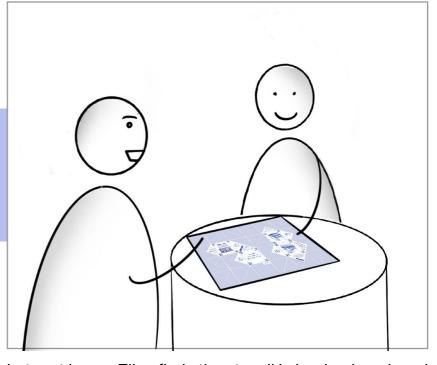
Intrigued by the screen preview, they browse the tiles. "Haha, this says 'Students miss their coffee,' exactly what I'm thinking!" Together, they pick an interesting tile. "Let's see what happens when we place it on the playboard."



The screen invites them to explore the Stencil collection at the CoW. Curious about the collages of others, Sophie decides to follow the tile path on the floor to check it out during her next break.



As they interact, Sophie and Eline receive information about the AcH tiles and reflect by placing pieces next to the tile. The screen prompts them to share their thoughts, interests, and feelings about the content.



Later at home, Eline finds the stencil in her backpack and shares it with her roommate. "Did you know the surveillant used to give everyone free coffee during exams? They should really bring that back!"

Findings

Phase A: observational study

Q5.4 Do students engage in spontanious interaction with the prototype?

Attractive

Over one hour, around 30 students passed by, most heading to the lecture or study space, with most walking by without noticing the prototype, even when nearby. Four individuals did take notice, but their engagement was brief; two students paused to examine the tiles but quickly moved on.

"I thought it looked interesting, but I wasn't sure what it was for." - P1

"I noticed this wasn't here before, so I was curious to check it out. But I'm on my way to get a coffee, so I didn't really want to start anything right now." - P2

However, when the tiles were placed on top of the exhibition cabinet instead of in the drawer, a student stopped to browse within two minutes.

"I wanted to see what it was; the tile of the elephant caught my eye, and I recognized it was at the Markt, which is funny to see." - P3

One visitor began to engage by viewing the preview on the screen but felt overwhelmed by the information presented.

"I was intrigued by the preview on the screen, but the goal of the activity wasn't clear to me. I saw the steps and their explanations, but I didn't want to read through everything." - P4

They felt also unsure about the time commitment required for the experience therefore most visitors observed the tiles but did not proceed.

"Without knowing how long it would take, 5 minutes, 10 or more than that? I wasn't sure if I wanted to dive in." - P4

To assist visitors, a tile was placed on the playboard, prompting the screen to display related information. The next person, explored it and placed another tile on the board, understanding that corresponding content would appear. However, this participant did not engage further by adding comments or creating a collage.

"I really enjoyed picking out the tiles and learning about them, but I didn't feel the need to do more than that." - P3

Phase B: user interaction and interview

Q5.5 Does the design achieve its goal of creating a mode-shifting experience with AcH?

Social

Two students preferred to see other students' reflections before sharing their own as a starting point for reflection.

"What helps in reflecting on these topics is to first think about them yourself and see what other people think before leaving a comment." - P5

Four participants responded enthusiastically to the idea of sharing their discoveries with others. Regarding takeaways, most preferred an individual piece rather than a complete collage, as it's easier to match their style or find a fitting place for it.

"Absolutely, I would share these facts with others, like that photo of the elephant. I'm not sure if it's online, but I'll definitely share that anecdote with my roommates when I get home." - P3

"As a memento, I prefer to have one article. I'd find it nice to place this tile about students missing their coffee next to the coffee machine. I wouldn't do anything with the whole collage." - P5

When students engaged with the prototype together (figure 112), they collaborated on choosing which tiles to place on the playboard. The content about the tiles served as a conversation starter, prompting stories that friends or couples enjoy sharing.



Figure 112: Shared interaction with the prototype

"This reminds me of that story about a bear at the DSC society that everyone could wrestle with. If you managed to get the bear out of the ring, you won a year of free beer." - P3

Energizing

One participant confused the digital screen with the physical playboard, leading them to place the tile on the screen instead of the playboard (figure 113).



Figure 113: : Tile placed on the screen

When students finished the activity, none of them returned the tiles and pieces to the storage (figure 114). However, leaving the tiles on the playboard helped the next participant understand the use of the playboard. Any tiles not preferred by them were just removed from the playboard.



Figure 114: tiles and pieces left on the playboard

Hands-on

One participant, who had taken part in a previous test, noted that during their initial experience, the focus was on understanding how the system worked. However, during their second interaction with the prototype, the approach shifted toward a more deliberate and creative process of building the collage. This aligns with the participant's tendency to first select multiple tiles that resonated with them before placing them all on the playboard clustering and positioning them in a specific way. (figure 115)

"I'd like to do this more often. The first time is about exploring how the tiles and pieces work, but the next time you're more focused on creating a collage, placing everything on the playboard and starting the process." - P2

"With a collage, I first want to choose relatable tiles and lay everything on the playboard and then click the tiles to check the content and make comments." - P2



Figure 115: Accomodate different interaction styles

Playful

Four participants mentioned that discovering the AcH tiles was perceived as the most enjoyable part of the experience (figure 116).

"What I like most is placing the tiles. I just like to read about the topics and it's fun to discover these facts about the past." - P1

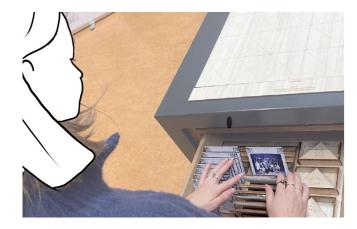


Figure 116: Discovering the AcH tiles

Since learning outcomes are challenging to measure directly, questions were selected to guide participants into thinking about what did they take-away from reflecting on the AcH content? without directly asking them. (Appendix X)

"Due to this concept I realized that I did not know that there were so many student protests it gave me new insights that I did not expect." - P2

As defined by Falk and Dierking's (2009) model, free-choice learning occurs when a participant goes beyond merely absorbing information and actively constructs their own understanding of the AcH content provided in the experience, often by relating it to their own life.

"I like the connection between the past and the present you realize that not that much has changed, for example the party with outfits in 1930 could have been a photo of me from 2 weeks ago." - P1

Word cloud

After using the prototype, participants selected words to describe their experience, resulting in a word cloud where frequently chosen words are displayed in larger font (figure 117 and appendix X). The interaction qualities "hands-on" and "playful" were mentioned often. Additionally the terms "thought-provoking" and "discovering" reflect the playful interaction, characterized by free-choice learning through discovery.

"With my international boyfriend here, I realize I can't share much about the city or student life since I don't know the facts. I like that this offers an easy, accessible way to connect with it and its enjoyable to do." - P2

The social aspect was only captured by the word "connected," The energizing quality was partially represented by the word "guiding," while the "energizing" quality was mentioned only once. Overall, students found the experience enjoyable, as evidenced by the words "enjoyable", "fun", and "surprising".

"I Really enjoyed the activity. I see myself doing this." - P1

The negative words used to describe the

enjoyable thought-provoking confusing confusing confusing discovering playful energizing doubtful

guiding

Figure 117: Word cloud describing the experience.

experience, such as "confusing," "doubtful," and "difficult," were attributed to participants struggling in the initial stage to understand the steps in the preview and the purpose of the tiles and pieces. Additionally, some participants did not find creating a collage to be a meaningful activity.

"I do feel like I need a purpose; right now, it's just placing images on a board." - P4

"I enjoyed adding pieces but struggled with their placement. The collage concept didn't appeal to me. - P5

Encouraging visits to the CoW

After interacting with the prototype the participants were shown the storyboard to explain the complete user journey, including the collage and those created by other students, would be showcased at the CoW. The design of this showcase was intentionally left open to gather input from participants on what additional information might encourage them to visit. Participants find the reflections connected to the tiles more valuable than the visual aspects of the individual collages. They want to compare their own selection of tiles with those of

others to identify popular topics among students and to understand different perspectives on the same issues.

difficult

"Viewing the collages of others is mostly interesting because of their comments, values, and opinions, which can be a bit contrasting with your own." - P2

"I don't care much about the others' collages because I'm less interested in the tiles they've chosen. However, I would enjoy seeing others' pieces next to the tiles I've selected to understand how other students think about the topic." - P5

Participants appreciate having a new theme with different tiles each period to engage with relevant content. They provided the example of the long-study penalty to explore how historical issues relate to present challenges.

"I like that there's a new theme every month; as long as it's relevant, I'd check it out. For example, with the long-study penalty, there may have been similar issues in the past." - P4 Participants showed interest in accessing more information and preferred personalized recommendations related to the tiles they selected or to explore other tiles they didn't choose.

"I'd like to have more information on things, and I'm not sure if you can find that at the CoW. Maybe you could add something like, 'Want to know more? Read about it at the collection wall." - P6

"It seemed that many tiles were related. It would be valuable if someone could highlight an interesting tile and recommend it. Or perhaps the system recommends interesting tiles based on your choices like here is a similar story from 50 years later." - P3

I find that photo of the elephant very funny. I'd like to see if I can find it and frame it. Maybe there could be a link to a website where I can read the stories of the tiles I didn't use, since you can't stand here and look at all the tiles. I'd really like to explore them further." - P3

CONCLUSION

This chapter concludes the project by discussing its outcomes, limitations, and areas for improvement, along with recommendations for future work. It evaluates the strengths and weaknesses of the StoryTiles concept in engaging students with AcH during study breaks, addressing challenges such as limited visibility and spontaneous interaction. Potential implementations of the StoryTiles concept in various educational contexts are also explored, emphasizing its adaptability and potential beyond the TU Delft Library.

The recommendations focus on enhancing the interaction qualities of a mode-shifting experience, with specific advice on improving engagement at the CoW. The conclusion summarizes the key findings on how StoryTiles successfully connects students to AcH and highlights the project's broader contribution to interactive design in educational settings.

DISCUSSION

This project aimed to create a tangible interaction with AcH through the "StoryTiles" concept to engage TU Delft students with past student life. The goal was to create a mode-shifting experience that would encourage students to interact with AcH content during their study breaks and visit the CoW. The evaluation of the final prototype at the TUDL assessed whether this goal was met. This section will discuss the strengths and weaknesses of the StoryTiles concept based on the evaluation results and research limitations. Finally, insights from discussions with the Heritage Team and Studium Generale will be shared. exploring potential adaptations and uses for the concept, concluding with the project's contribution.

Strengths and weaknesses

Mode-shifting experience with AcH

Attractive: Did students' spontaneously engage with the prototype and feel in control of their break time?

The observation session showed that the prototype struggled to capture students' attention, indicating a need for better visibility. Interaction improved when the tiles were placed on top of the cabinet, emphasizing the importance of the placement and display of the AcH tiles in attracting students attention. Additionally, students expressed uncertainty about the activity's time commitment and purpose, feeling overwhelmed by the number of steps in the preview. To improve this, the design should simplify the communication of interaction steps and offering different levels of engagement. Emphasizing the outcome of the collage could also help communicate the goal of the activity more clearly.

Social: Did students engage in discussion and share their perspectives?

Students preferred seeing other students' reflections before sharing their own, suggesting that providing examples could

encourage adding reflections. Comments like, "This reminds me of that story about a bear at the DSC society," demonstrated the prototype's potential to start a discussion facilitating social breaks preferred by the target group. However, the idea of taking home a physical stencil of the collage received mixed responses. While many participants were enthusiastic about sharing their findings, opinions varied regarding the collage; some found it visually unappealing and preferred individual images, news articles, or tiles. This feedback suggests that while students liked the concept of a memento, adjustments to its form may be necessary to better align with their preferences.

Energizing: Did students intuitively interact with the prototype?

The negative feedback from students, using terms like "confusing" and "doubtful." indicates that the intuitiveness of the prototype needs improvement. Participants faced challenges distinguishing between tangible and digital elements; for example, one participant mistakenly placed a tile on the screen instead of the playboard, leading to confusion about the tiles' functions. This highlights the need for clearer visual cues to differentiate between physical and digital interactions. During the evaluation it was noted that none of the participants returned the tiles to storage after use. However, leaving the tiles on the playboard helped guide the next user by demonstrating the purpose of the tiles and their arrangement. This strategy also fosters a collaborative environment, allowing users to build on each other's contributions.

Hands-on: Did students enjoy the tangible interaction with the prototype?

Comments such as, "What I like most is placing the tiles" indicated that the tangible interaction with the tiles and playboard was well-received. The focus on creating a collage emerged during a second interaction, when participants shifted from

understanding the system to creatively assembling the collage. Although the concept assumes that users will place tiles individually, it also allows for creating the entire layout before adding reflections. However, adjustments could be made to better support both interaction styles.

Playful: Did students engage in free-choice learning.

Participants described their experience with terms like "playful," "thought-provoking," and "discovering," indicating that the prototype successfully fostered curiosity and open-ended exploration. While some embraced this freedom, one participant noted a lack of a clear goal, suggesting that clearer prompts could enhance motivation. Despite this, all participants reflected on the activity by identifying specific content of interest and connecting past student life events to current societal issues or personal experiences. This indicates that the prototype effectively encouraged meaningful reflection and sense-making, demonstrating its success in engaging students in free-choice learning.

Encourage visits to the CoW

Participants preferred the reflections associated with the tiles over the visual elements of the individual collages. By allowing students to compare their tile selections with those of their peers, they can identify trending topics and gain insights into different perspectives on the same issues. Spotlighting these reflections at the CoW, may encourage students to visit. Participants also showed interest in accessing more information and highlighted the need for personalized recommendations. This reflects their desire for deeper engagement with AcH, allowing them to explore more content through a digital archive at the CoW.

Students expressed a preference for the tiles to be regularly updated with relevant themes and even suggested topics they

would like to explore. The CoW could serve as a suitable platform for them to suggest or vote on themes for the upcoming tiles.

Limitations of the evaluation

The prototype evaluation encountered several limitations. It took place during a lecture in the main hall, likely reducing interest as many visitors were headed to the lecture rather than taking a break. The Exhibition Cabinet was also not positioned in the suggested break area near the entrance, which may have further limited engagement. Most participants interacted individually, making it difficult to assess social interaction. Additionally, the absence of a Collection Wall prototype prevented students from viewing others' collages and perspectives. Finally, the evaluation was conducted over just one morning, meaning a longer observation period could have provided deeper insights into users' interaction with the prototype.

Potential implementation

The StoryTiles concept is versatile and adaptable for various purposes. During discussions with members from the Heritage Team and Studium Generale, its potential application for Studium Generale was highlighted. This initiative aims to enhance students' academic development and promote discussions about technology and engineering through cultural activities. They have a designated space, The Nook at the TU Delft Library (figure X).



Figure 118: The Nook at the TU Delft Library

RECOMMENDATIONS

However, they face challenges in creating a physical exhibit to present their topics. Previous attempts to use a glass wall for student reflections often resulted in misuse, with inappropriate comments and drawings (figure X). A member from the Heritage Team emphasized that the strength of the StoryTiles concept lies in encouraging personal reflection and expression while also guiding responses, which minimizes the need for extensive curation.

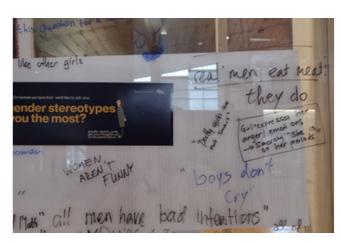


Figure 117: Glass wall for students reflections

StoryTiles encourages students' participation by prompting reflections on content and interests in provocative topics. The Heritage Team faces difficulties responding to relevant themes quickly due to time investments of setting up an exhibition, though Studium Generale actively seeks students' feedback on relevant themes and can integrate it into their programming. A member of Studium Generale expressed enthusiasm, saying,

"I'm really excited about the potential applications of this concept, I will take a picture to suggest it at the next meeting."

Potential adaptation

Experiences with successful strategies for attracting students' attention to exhibitions were also discussed, such as offering popular take-away items like postcards. This form could be used to refine the memento that better fits students'

preferences. For the purpose of Studium Generale, a vertical display was preferred to enhance visibility, with suggestions to use magnets to secure tiles for a cleaner aesthetic. There was excitement about the potential of the playboard allowing for a continuous discussion between visitors, where one student's tile would stay in place, and subsequent students could add tiles or elements to continue the dialogue, creating also collaborative collages. This highlights the adaptability of the concept to various settings.

This prototype serves as a foundation for a pre-experience aimed at encouraging students to visit the Collection Wall (CoW) or can function independently to facilitate a mode-shifting experience, engaging students with the AcH collections during a study break. With this in mind, the following recommendations for further development are presented.

Content accessibility

Presentation of materials

Explore different presentation styles for images, news articles, and supporting descriptions to engage a diverse student audience, including international students. A member of the Academic Heritage team pointed out that TUDL's policy mandates accessibility for all, requiring news articles to be translated into English while maintaining their authenticity. However, creating appealing bilingual text without overwhelming users can be challenging. One potential solution is to use a screen that lets users switch between Dutch and English content, along with separate storage for tiles in each language, ensuring clarity that English translations are not the original text.

Collaborative partnerships

Consider partnerships with external institutions, such as Delpher and Stadsarchief Delft, to enrich the heritage materials related to past student life. Collaborative efforts could enhance the variety and depth of content available to users.

Tile materialization

Tile Materialization: Since the tiles are handheld and loose, there is a risk of students taking them home, which could limit the available content for exploration. Research into suitable materials can help address this issue. If the tiles are designed with a low value, the focus can shift from prevention to accepting potential losses and replacing them as needed. A cost-

effective option is to produce laser-cut tiles with printed fronts, offering an affordable yet visually appealing design. Alternatively, using closer replicas of ceramic Delftware tiles can enhance authenticity and tactile engagement, enriching the overall user experience.

Interface development

Focus on developing a user-friendly interface that incorporates RFID technology to link database content. While this may require significant time and resources, the other components, such as the large touchscreen, are straightforward and manageable.

Privacy considerations

When exhibiting collages at the CoW, establish a clear curation process to manage privacy concerns regarding displayed reflections of visitors.

Mode-shifting

Attractive

- Display of AcH Tiles: Experiment with various presentation styles to ensure the tiles are prominently displayed and easily accessible, as user interaction increased when the tiles were showcased rather than stored away. One potential solution is to change the playboard to a vertical display, as preferred by Studium Generale, to enhance visibility.
- Flexible interaction paths: Allow users to choose between different levels of engagement, ranging from brief interactions with the tiles to more in-depth collage creation, including personal reflections on the content. This flexibility fits different user preferences and time constraints.

Social

• **Reflection examples:** Share reflections from peers or provide curated examples

- to help students feel more comfortable sharing their own thoughts. This could be achieved through digital displays or printed materials that showcase diverse perspectives.
- **Memento form:** Align the memento format with user preferences by focusing on creating stencils from specific images, articles, or tiles, rather than the entire collage. Additionally, use popular take-away formats, such as postcards, for the stencils. This allows students to take away a meaningful piece of their interaction.

Energizing

Guided interaction steps: Create a streamlined introduction that clearly outlines the steps and objectives without overwhelming users. Focus on showcasing the collage's outcome to communicate the goal effectively. Introducing the first step upfront and progressively revealing subsequent steps can make interactions more manageable.

Hands-on

Use cues: Establish a clear distinction between the physical playboard and the digital collage. Since both display the same grid, changing the size of one could help clarify that the tiles fit only on the playboard and not on the screen. Additionally, a vertical setup where the tiles snap into place with magnets would enhance the clarity of the cues for tangible interaction.

Visits to the CoW

Deeper engagement

• Digital archive: Create an accessible digital archive at the CoW for users to explore additional content and personalized recommendations articles and images based on the related to the tiles they selected.

- **Periodic theme:** Encourage student participation by allowing them to suggest or vote on themes for the upcoming tiles at the CoW, focusing on topics relevant to their interests. This approach enables a replayable concept, allowing students to engage with new content continuously.
- **Hot Topic Tiles:** Highlight popular topics by featuring the most frequently chosen tiles and their associated reflections. which participants value more than the visual elements of the collages. Allowing students to compare their tile selections with those of their peers enables them to identify trending topics and understand diverse perspectives. An enhancement to this feature could involve presenting opposing opinions side by side. When a student adds a specific opinion, the system could display contradicting views, fostering reflection and discussion while promoting critical thinking

Figures 118 and 119 illustrate what the interaction at the CoW could look like when implementing these recommendations.

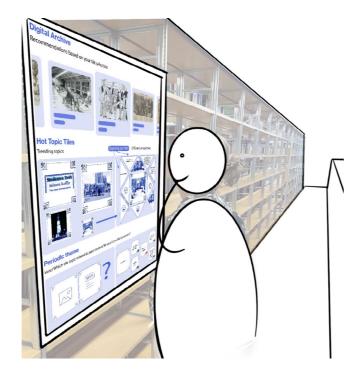


Figure 118: Interaction at the CoW

Digital Archive

Recommendations based on your tile selection

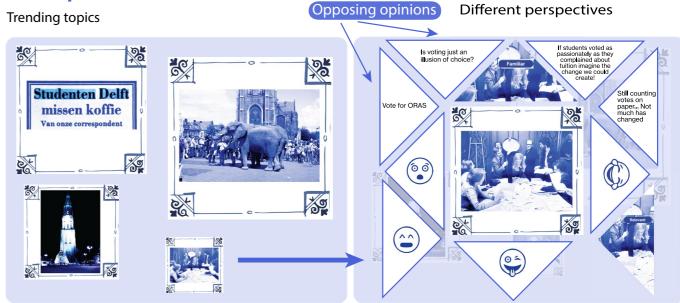








Hot Topic Tiles



Periodic theme

Vote! Which tile topic related to past student life would you like to see next?

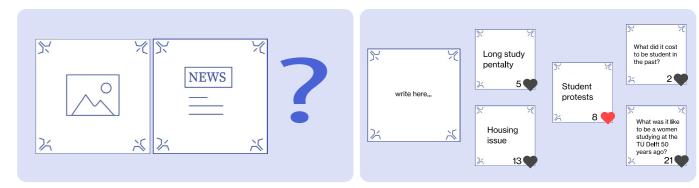


Figure 119: Details of the interface

The goal of this project was to create an interactive experience that connects TUDelft students to AcH through the "StoryTiles" concept, ultimately encouraging visits to the CoW. A participatory design approach was employed to design with the students' perspectives on AcH rather than for them. This approach revealed that to effectively engage students during study breaks, the touchpoint for interaction should be situated in the break environment. As students need a clear incentive to visit the CoW. Thus, the StoryTiles concept was designed as a preexperience in the break environment, using provocative content to spark curiosity and sensitize students for visits to the CoW.

The findings emphasize the importance of incorporating student feedback to develop meaningful heritage-related experiences that align with the context of study breaks. The evaluation demonstrated that tangible interactions effectively engage students with the content while accommodating their needs for a mode-shifting experience that is social, playful, energizing, attractive, and hands-on.

Future research should focus on enhancing these interaction qualities by experimenting with the display of the AcH tiles to attract students' attention. Developing flexible interaction paths can stimulate spontaneous engagement, while providing reflection examples can support sharing perspectives. Additionally, aligning the memento format with students' preferences and clearly communicating interaction steps with use cues will create a more intuitive experience.

In conclusion, this project has demonstrated the potential of the StoryTiles concept to achieve its design goals by engaging students with AcH and promoting critical reflection. It connects past student life with present student experiences while encouraging exploration of related content. Looking ahead, the project highlights several implications for future work.

While the pre-experience has been prototyped and evaluated the intended effect on visits to the CoW remain speculative. Recommendations for the CoW experience include providing access to digital archives, creating opportunities for students to suggest periodic themes for changing tiles, and meaningfully presenting the outcomes of StoryTiles collages by showcasing hot topics through frequently chosen tiles and associated reflections. These elements should be designed and prototyped to evaluate the complete user journey and assess their effectiveness in motivating student visits to the CoW.

Contribution

Ultimately, the StoryTiles concept has demonstrated its ability to engage students with academic heritage while fostering reflection and dialogue. This project illustrates the potential of participatory design approaches to effectively incorporate student perspectives into the development of heritage-related experiences. Furthermore, it shows that tangible interactions can facilitate free-choice learning through discovery.

Additionally, the concept has potential for implementation beyond AcH, extending to other content areas such as those offered by Studium Generale. By adapting the tiles to various topics, the concept can support broader discussions around technology, engineering, and societal issues relevant to students.

This project also examines how interactive experiences can address the TUDL's strategic goal of developing the library as a knowledge hub. It does so by enhancing accessibility to AcH, fostering reflection through provocative content, and encouraging discussion among students during study breaks.

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APPENDIX 108

APPENDIX A: Project brief



IDE Master Graduation Project

TUDel

Project team, procedural checks and Personal Project Brief

In this document the agreements made between student and supervisory team about the student's IDE Master Graduation Project are set out. This document may also include involvement of an external client, however does not cover any legal matters student and client (might) agree upon. Next to that, this document facilitates the required procedural checks:

- Student defines the team, what the student is going to do/deliver and how that will come about
- Chair of the supervisory team signs, to formally approve the project's setup / Project brief

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Sign for approval (Chair)

Digitally signed by Jeff Love
Date: 2024.03.28
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Name J.S. Love
Date
Signature

CHECK ON STUDY PROGRESS

To be filled in by SSC E&SA (Shared Service Centre, Education & Student Affairs), after approval of the project brief by the chair. The study progress will be checked for a 2nd time just before the green light meeting.

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Personal Project Brief – IDE Master Graduation Project

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Name student	Lieneke Cazemier	Student number	

PROJECT TITLE, INTRODUCTION, PROBLEM DEFINITION and ASSIGNMENT Complete all fields, keep information clear, specific and concise

Project title

Designing for the students' perspective on the academic heritage collection in connection to the Collection Wall

Please state the title of your graduation project (above). Keep the title compact and simple. Do not use abbreviations. The remainder of this document allows you to define and clarify your graduation project.

Introduction

Describe the context of your project here; What is the domain in which your project takes place? Who are the main stakeholders and what interests are at stake? Describe the opportunities (and limitations) in this domain to better serve the stakeholder interests. (max 250 words)

Every day countless students visit the TU Delft library to study. Taking breaks and relaxation is part of their daily routine to energize and regain focus. For the course Context Mapping Skills I worked with the TU Delft library as a client to investigate how best to support students in feeling fully relaxed when needed. Insights showed that students seek distractions from their studies during their breaks to relax (Figure 1). A quote from one of the participants: "If there would be some sort of exhibition you can walk through during your break then I think that can be really relaxing; you focus on something different and you can walk a bit."

However, few students take advantage of their breaks to wander around and discover what the TU Delft library has to offer. A current problem that is mentioned for the academic heritage (AH) collections, such as Trésor and the museum collection, is the findability and visibility. Most of the physical collection is stored in the basement (figure 2) and students can view works on request only. Although a section of the Collection Wall is dedicated to academic heritage, displaying artifacts in vitrines located within the central hall (figure 3). The framework of Exhibition Building Blocks are used to shape this exhibition focused on student engagement. However this framework is build on the assumption that students are already interested. While the challenge is to attract students attention to visit the collection wall, sensitize them to interact with academic heritage and find relevant information.

Students' need for distraction during breaks offers opportunities to improve students' study enjoyment while engaging visitors with the AH collections. This fits the strategic goals of the TU Delft Library for 2020 to 2024, to be an inspirational learning and working environment. Their action points include developing the library as a knowledge hub to make the physical, digital and special collections including their heritage collections – visible and accessible to their users (Van Wezenbeek, 2020). Limitations for this context that need to be taken into account are the fragility and accessibility of heritage objects and potential challenges in matching students' study mindset with a museum-like experience to engage visitors with the AH collections.

Source: van Wezenbeek, W., Heijmans, H. G., Klok, I., & Clavel, K. (2020). Working together to ensure a free flow of knowledge: TU Delft Library Roadmap 2020-2024.



introduction (continued): space for images

Using distraction to relax

Needs at the Library

Need for mental distance with study

Need for social interaction as a break

Need for playful activities

Need for physical movement to



image / figure 1 Research into the needs of students regarding relaxation (left). Figure 3 Artifacts in vitrines (right).



image / figure 2 Museum collection (left), Trésor collection (right), in the basement of the TU Delft Library





Personal Project Brief - IDE Master Graduation Project

Problem Definition

What problem do you want to solve in the context described in the introduction, and within the available time frame of 100 working days? (= Master Graduation Project of 30 EC). What opportunities do you see to create added value for the described stakeholders? Substantiate your choice.

(max 200 words)

Currently, the TU Delft library functions mainly as a study place for students. While the library wants to fulfill the role of a guide, helping to find valuable knowledge that can take study, research and society to the next level. A key issue with the collection wall lies in the misconception that students will naturally navigate and engage with it independently. However, without a compelling reason to visit the collection wall, we can't be sure they actually will. I see an opportunity to enhance the library's guiding role by drawing students' attention to the collection wall and improving the visibility of the heritage collections by engaging students during their study breaks. Certain break needs like: playful activities, social interaction and physical movement can determine how the exhibition is displayed.

There is a gap of knowledge about the students' perspectives on TU Delft's academic heritage. In order for an exhibition to be meaningful for students, the user should have a personal connection with it. Therefore it will be valuable to find out what topics do students engage with in their daily lives. To connect themes that are relevant for students today to the content of the AH collection at the TU Delft library.

Assignment

This is the most important part of the project brief because it will give a clear direction of what you are heading for.

Formulate an assignment to yourself regarding what you expect to deliver as result at the end of your project. (1 sentence)

As you graduate as an industrial design engineer, your assignment will start with a verb (Design/Investigate/Validate/Create), and you may use the green text format:

Design a playful learning experience for students to explore the content of the academic heritage collection as a break from studying to initiate interest in the collection wall at the TU Delft Library.

Then explain your project approach to carrying out your graduation project and what research and design methods you plan to use to generate your design solution (max 150 words)

This will be achieved by relating the content of the academic heritage collection to current topics students engage with and displaying the exhibit in such a way that satisfies students break needs.

The approach for the project will be to start with literature research to scope down the project focus. The framework of the Exhibition Building Blocks will be analyzed to find opportunities for incorporation/improvement within my project. Desk research, as well as interviews with heritage team members and visiting the collection depots will be done to explore the content of the academic heritage collections and the guidelines for exhibiting physical artifacts. To understand the students' conceptions of university heritage and what values they hold, interviews with students will be conducted. The insights from the interviews will be linked to the content of the academic heritage collection. The context mapping method will be used to find out what ways of showcasing the content of the collection fits best with the (break) needs of the students visiting the TU Delft library and what current ideas, values and experiences students have with the collection wall. Field research will be done to look at existing exhibitions in museums to explore the different possibilities of showcasing content and physical artifacts. At last the concept and prototypes will be based on these findings and tested in context with real users to evaluate the interaction.

Project planning and key moments

To make visible how you plan to spend your time, you must make a planning for the full project. You are advised to use a Gantt chart format to show the different phases of your project, deliverables you have in mind, meetings and in-between deadlines. Keep in mind that all activities should fit within the given run time of 100 working days. Your planning should include a kick-off meeting, mid-term evaluation meeting, green light meeting and graduation ceremony. Please indicate periods of part-time activities and/or periods of not spending time on your graduation project, if any (for instance because of holidays or parallel course activities).

Make sure to attach the full plan to this project brief. The four key moment dates must be filled in below



Part of project scheduled part-time	1
For how many project weeks	20
Number of project days per week	4,0

Motivation and personal ambitions

Explain why you wish to start this project, what competencies you want to prove or develop (e.g. competencies acquired in your MSc programme, electives, extra-curricular activities or other).

Optionally, describe whether you have some personal learning ambitions which you explicitly want to address in this project, on top of the learning objectives of the Graduation Project itself. You might think of e.g. acquiring in depth knowledge on a specific subject, broadening your competencies or experimenting with a specific tool or methodology. Personal learning ambitions are limited to a maximum number of five.

(200 words max)

For this project I prefer to get people involved. Therefore I am doing this project for a client, the TU Delft Library, to ensure a relevant and useful outcome. But also to learn how to manage a project and share insights in an effective way. To achieve this, I will structure my activities and goals through a project planning but also set clear goals for every sprint of 2 weeks. This way I can communicate my project results and discuss the project approach for the next two weeks during the scheduled coach meetings. The client will be managed by keeping them up to date of important project results via email.

For me as a designer it works best to be in close contact with the target group to get inspired. Therefore I plan to do interviews, apply the context mapping method and do a cocreation session to develop user research skills and gain valuable insights from different perspectives.

This project topic appeals to me since I want to design for the physical presence of the special collections of the TU Delft Library to develop my prototyping skills. Since the location and target group are easily accessible the concept can be evaluated in context. As someone who likes a hands-on approach, I prefer quickly testing my ideas to get new insights. Therefore I plan to try out a fast prototyping technique I read about in a paper: "Prototyping Tangibles: Exploring Form and Interaction". This paper explains different fast prototyping techniques to simply use off the shelf technology to create fast prototypes by: embedding, cracking it open or collation. This will help me improve my skills in prototyping with technology, since it can be expected that the outcome of the project will be a concept with an interactive or digital element.

APPENDIX B: Context mapping

Recruitment poster



Library

REVEALING HIDDEN TREASURES

Help redesign the library collection wall

Are you curious about what is stored in the library depot? Share your thoughts to improve the Collection Wall for students.



Participate in a 45 minute interview and receive a Coffee Star coupon for your help

Do you regularly study at the TU Delft Library and is this the first time you hear about the library depot or the collection wall? Would love to hear from you! The Library Collection Wall will be redesigned based on the students' perspective, as part of a graduation project. Therefore your thoughts on the academic heritage collections are important: What topics, objects, or activities would spark your interest?

Scan the QR code to provide your contact details and for more information. Any questions? please contact me: Scan me!



Sensitizing booklet



Students view on academic heritage

Please fill in this booklet in preparation for the interview. I am are curious to your ideas, experiences and feelings around the topic of academic heritage and taking breaks.



Thankyou!

The interview is planned on:

Date ----

Time -----

Introduction

Welcome!

Nice that you are joining this interview. I am doing research into the **academic heritage collections** at the TU Delft Library. I am interested in the students' perspective on academic heritage in order to find out what content of the collections is interesting for students and how to display this at the Collection Wall in a way that attracts students' attention during a **break from studying**.

To prepare for the interview we would like you to fill in this booklet during the coming week. It will take around **10 minutes** to complete. To answer the questions you can write your own answers, draw or use emoticons. The answers will be used for in depth questions during the interview. Therefore please take it with you at the interview. I will contact you to schedule a moment for the interview, it will take around 45 minutes. A Coffee Star coupon and free lunch will be provided!

There are no wrong or right answers to the questions in this booklet. I am are curious to your ideas, experiences and feelings around the topic of academic heritage and taking breaks at the TU Delft Library.

Thank you for participating and see you at the next meeting!

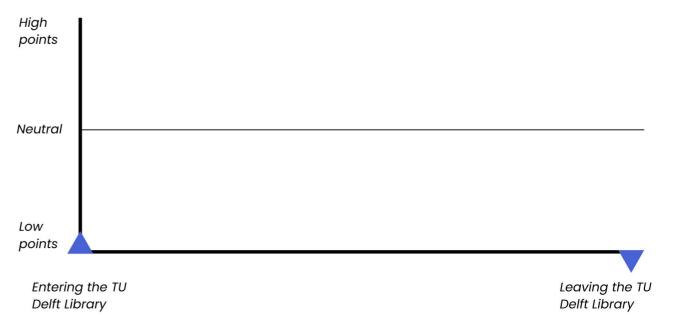
Who are you?

Name
Age
Nationality
Studyphase (bachelor/master)
Study

1. A regular study day

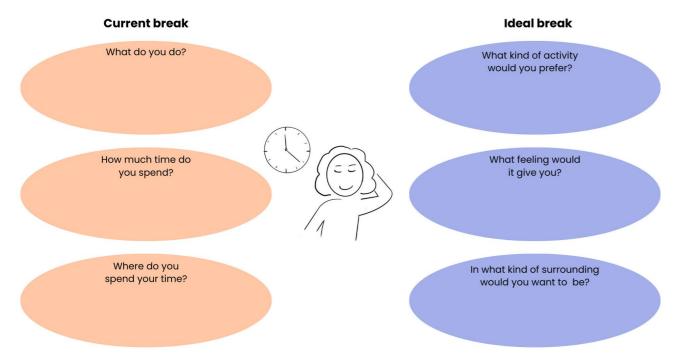
Exercise: draw on the timeline an emotions chart of a regular study day at the TU Delft Library.

Tip: draw smileys or use words do describe your mood for different moments/acitivities during the day i.e. how do you feel in the morning, just before lunch, during/after a break.



2. Taking breaks at the library

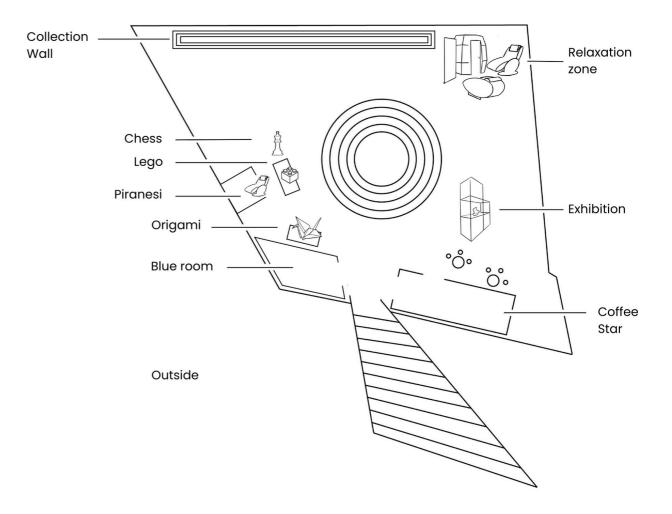
Exercise: Describe your current break moments during a study day at the library. Also describe what your ideal break would look like.



3. Facilities at the TU Delft Library

Exercise: show on the map on the next page what facilities at the TU Delft library are important to you.

Tip: draw a heart on the places where you want to be in terms of taking breaks and a cross on the places where you don't want to be. A question mark can be used if you are unfamilliar with the facility.



4. My TU Delft

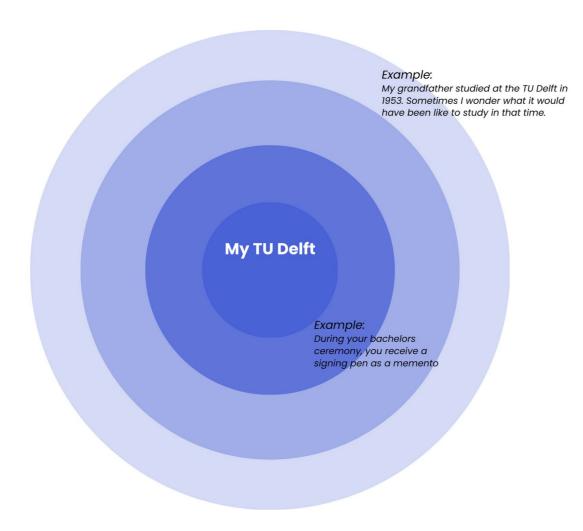
What happens today will be tomorrows history. As a student, you are part of the unversity's heritage. What modern objects, activities or stories do you think are interesting related to the TU Delft?

Exercise A: Map out who/what is important for you and your studies in the circle on the next page.

Tip: think about things you want to remember or save when you graduate. Place the most important stuff in the middle.

Exercise B: Choose two stories or objects from Exercise A and describe why they are important to you.

This story/object is important to me:	This story/object is important to me:
Because:	Because:



5. Mindmap

What are your associations with academic heritage? What do you think is collected?

Exercise: Write down your thoughts in the "Academic heritage mindmap" presented below, you can draw extra lines if

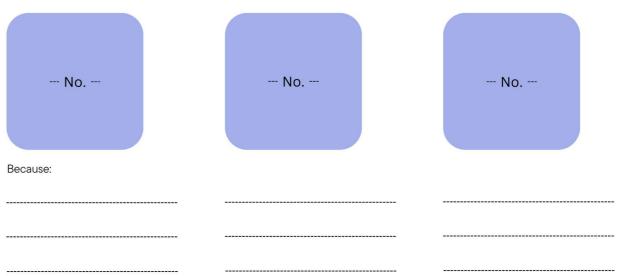
needed.		
	 Academic	
	heritage	

6. Artifacts that interest me

What catches your interest? On the next page images are shown of artifacts that are part of the academic heritage collections.

Exercise: Choose from the images the artifacts that catches your eye, write down the image number and why you chose that one.

I chose these artifacts:





college of curators



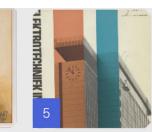




compass with scope and ball joint by secrétan



Portrait of Prof. A. E. Korvezee





brass commemorative plaque technical physics



paperweight



Railway bridge over Hollands



Mouth at the North Sea Canal of Umuiden



Sleeve with doctoral degree certificate prof. A. E. Korvezee



Chess computer by Fidelity



calculation cylinder by laboratory of geodesy



Theodelite on a fixed set



Portrait of Frans van Hasselt























Bridge model



Molecular science models







Thank you for filling in this booklet!

Please take this booklet with you to the interview.

Any thoughts you would like to shar	е
	-

Interview script



Interview script

Intro (5 mins)

Hi, welcome!

My name is Lieneke. Nice to meet you and thank you for joining this research. I am a master student of IDE and for my graduation project I am doing research on how to display academic heritage in a way that aligns with the interests of students. Therefore I am curious to the students' perspective on academic heritage and the break routines of students during a study day at the TU Delft Library. With the aim to find out what students would want and need to engage in a playful learning experience during their break. The client for this project is the TU Delft Library which will use the insights to improve the Collection wall at the TU Delft library.

First of all, thank you for taking the time for this interview. The interview will take around 45 minutes. I would like to ask you to sign a consent form in which you give your permission for this conversation to be audio recorded and that I can take some pictures during the interview. In the consent form is described how this data will be stored and used during the course of this project.

The interview will be done based on the sub-topics in the booklet. Did you manage to fill in the booklet? How did you feel about filling in the booklet? Was it difficult or easy?

The topics of the booklet are:

- A regular study day
- Taking breaks at the library
- Facilities at the library
- My TU Delft
- Associations with academic heritage
- The artifacts that interest me

Before we start, I want to check how much time you have scheduled for this interview? At what time do you have to leave? At last I want you to know that there are no right or wrong answers to the interview questions, you can share whatever you feel comfortable with and you can stop whenever you feel like it! Do you have any questions? Then we will start with the interview.

Topic 1: A regular study day (6 mins)

Let's start with the first topic of the booklet: Associations with academic heritage. In the booklet you had to draw an emotions chat. I would like to go through the exercises together to gain a better understanding of what you meant

- What specific times of the day do you feel most energized and productive, and conversely, when do you feel least motivated or focused?
- When you're feeling down or demotivated, what strategies or activities do you find helpful in lifting up your mood?
- Which of these illustrations do you feel best describe your mood? Just before taking a break, during your break and right after? Explain why.
- Do you want to add anything?



Topic 2: Taking breaks at the Library (6 mins)

Then lets move on to the next topic: Taking breaks at the TU Delft Library.

- Can you describe your usual break to me?
 - What do you do when taking a break?
- How much time do you spend?
- Where do you spend your time?
- When do you realize that you need to take a break?
- Can you describe your ideal break to me?
 - What kind of activitiy would you prefer and why?
- What feeling would it give you?
- In what kind of surrounding would you want to be?
- Why do you need this kind of break?
- If you were at another location would you prefer a different kind of break?
- Anything you would like to add about this topic?

Topic 3: Facilities at the TU Delft Library (6 mins)

Let's move on to the next topic: Facilities at the TU Delft Library

- Can you explain how you evaluated the different facilities at the TU Delft library?
 - On which spots did you place a heart and why?
 - On which spots did you place a cross and why?
 - On which spots did you place a questionmark and why?
- With what purpose do you generally visit the TU Delft Library?
 - How does this influence your interest for certain facilities that the Library has to offer?
- Are you familiar with the Collection Wall at the TU Delft Library?
 - Have you visited the Collection Wall before?
 - How often do you visit the Collection Wall?
 - What is the reason for your visit / what keeps you from visiting?
- What would make the Collection Wall more attractive to you?
- · What do you think of the exhibitions at the TU Delft Library?
- · Is there anything you would want to add?

Topic 4: My TU Delft (6 mins)

Then let's move on to the next topic: My TU Delft.

- Could you explain why these two objects or stories are important to you?
- Do you follow any news or content related to your studies or the TU Delft university?
 - Where do you find this content and what articles or kind of information interests you?
- What preconceptions did you have about studying and the TU Delft university when you first became a student here?
- How does being a student at the TU Delft shape your perspective on topics you engage with?
- How do you personally experience a sense of belonging at the TU Delft?
 - What specific factors or experiences contribute most to that connection for you?
 - What aspects of TU Delft make you proud or not proud to be a student here
- Do you want to add anything?

Topic 5: Associations with ac ademic herit age (6 mins)

The next exercise you had to fill in a mind map on your associations with academic heritage.

 If you had to choose one of your answers, which one describes academic heritage best for you?

- Are you familliar with the library depot or the academic heritage collections?
 - If not, what do you think is collected at the library depot?
 - How did you first come across TU Delft's library repository or academic heritage collections?
 - What is your attitude towards academic heritage?
 - Would you be interested in visiting the TU Delft Library depot?
- How much do you know about the history of the TU Delft?
 - What aspects of its history caught your attention?
- In your free time when do you find yourself most interested to explore heritage or history related topics?
 - For example certain books, games, movies, podcasts, holidays
- Anything you would like to share/add?

Topic 6: Artifacts that interest me (6 mins)

Let's move on to the last topic: What artifacts interest you?

- · Could you explain a bit more in detail why you chose these 3 artifacts from the collection
 - Why did these artifacts caught your attention
 - What makes these objects interesting for you
- If you could know more about these objects, what information, interaction or context would you consider important to add?
- If you could add things to the library's heritage collection, what would you want to collect for the future?
- Anything you would like to add?

This was the end of the interview. Thank you so much for your time! Your answers will help me a lot. Do you have any questions? You can always contact me via email. I have a Coffee Star coupon and lunch for you as a thank you.

Transcript



Interview transcript

Transcript Light

Interviewer: Lieneke Cazemier [L]

Location: Europe Project Room, TU Delft Library

Date and Time: 26/03/2024, 10:30-11:20

[L] starts with a short introduction of herself and explains the goal of the study. [M] is thanked for his participation in the study and signs the consent form after [L] has explained its details in short and has given [M] the time to read it carefully. [M] managed to fill in the booklet he said that the questions were clear and not really difficult to fill in, just that he was not familliar with all the facilities at the TU Delft Library.

Topic 1: A regular study day

Question: What specific times of the day do you feel most energized and productive, and conversely, when do you feel least motivated or focused?

[M]: I am most productive just after lunch, between 13:30 and 16:00. In the morning I am usually still a bit sleepy, then I work towards lunch and am not quite in the flow yet. During lunch, you're eating, socialising, interacting with people then you've really had an hour's rest that you think now I'm going to have a good work session.

Question: When you're feeling down or demotivated, what strategies or activities do you find helpful in lifting up your mood?

[M]: After 16:00 then often my motivation drops, because I've been working hard for a while. Then I think I deserve a break and start walking around and looking for snacks. Or I ask others if they want coffee and like to talk to other people.

[L]: Especially social interaction is what you are looking for then.

[M]: yeah, sure.

Question: At the beginning of taking a break and at the end, which of these illustrations do you feel best describe your mood?

[M]: Just before: It's a bit in between these 2. Then I think, I've worked really well now, so then I feel proud of myself and content.



A.



Models and

of projects

representations

Preferred spot is the Coffee Star

Interesting

artifacts

Academic

heritage

Mood states

lust before



During the

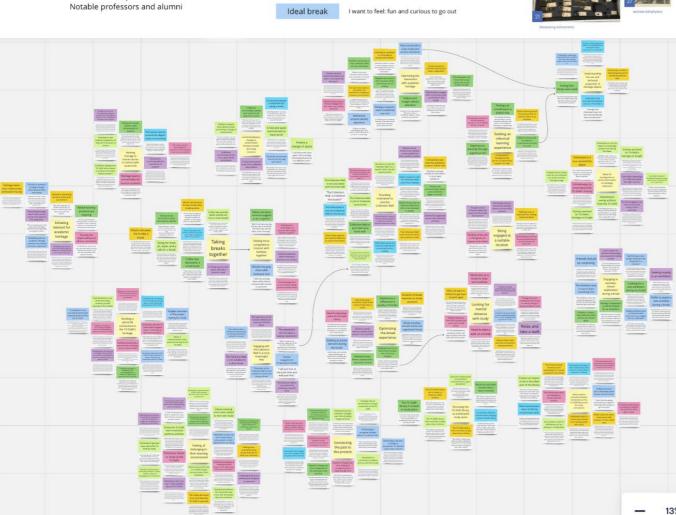
Right after taking a break







Ideal break I want to feel: fun and curious to go out



Finding out something in a playful way

"for example the Nemo museum which is more interactive, I like that. Also games, I like finding out something in a playful way."

The exhibition should not

feel like study but

relaxation. A lot of reading

feels like studying.

"for during a break I don't want to read

anymore words, like the showcase of

thesises because that does not feel like

relaxing. Now they have all the text

included which is too much information,

this makes me feel like I am studying."

Experiences

learning through

a game as fun

"Trivia game during your break with friends about

objects from the library. I used to really like to play

trivia crack on my phone with friends. You mainly just wanted to compete and win from your friends but that

through playing the game at the same time you learn.

recognise paintings. Then you gained knowledge by winning from your friends in a playful way, I really enjoyed that."

Seeking an informal learning experience

Is interested in heritage but the barrier to explore it by myself is too high

"Not so much, it is not that it does not interest me. Mostly art history I like. I do think, I would want to know more about it but the barrier to explore it myself is too high for me."

Open to learning about the history of the TU Delft but there is no incentive

"No I barely know anything. I would be open to learning more about it. But until now it did not occur to me and also did not really have an incentive to delve into that myself."

Need to interact with an object to understand how tools are used

"like tools can be cool to look at but you cannot hold it in your hands and use it. But you can only look at it. Well if there is some way to interact with the object, that would make it definitely more interesting. I find it way nicer to do stuff than only look. Or at least see animations of the tools used."

Consent form



Consent form

You are being invited to participate in a research study titled "Exploring academic heritage at the Collection Wall as a break from studying". This research is being done by Lieneke Cazemier from the TU Delft in collaboration with the TU Delft Library.

The purpose of this research study is to gain insights on how to display academic heritage in a way that aligns with the interests of students. Therefore I am curious to the break routines of students during a study day at the TU Delft Library in order to find out what students would want and need to engage in a playful learning experience during their break. It will take you approximately 30 to 45 minutes to complete.

The data will be used as a starting point for improving current facilities or creating new facilities for the Collection Wall at the TU Delft Library. The results will be used for my graduation project which will be published in the education reposity of the TU Delft. During the interview I will ask you to think about the activities you undertake as a study break, your experiences with the facilities at the TU Delft Library, what it means for you to be a TU Delft student and your associations with the academic heritage collections.

As with any online activity the risk of a breach in data storage is always possible. To the best of my ability your answers, taken photos and audiorecordings from this study will remain confidential. I will minimize any risks by safely storing the data using "One Drive" and removing all identifiable data from the files (photos will be blurred).

Your participation in this study is entirely voluntary and you can withdraw at any time. You are free to refuse to answer any questions. All personal data will be removed after finalizing the graduation project in approximately 7 months.

For more information, questions or comments contact me, Lieneke Cazemier by email:

Please tick the appropriate boxes	Yes	No
A: GENERAL AGREEMENT – Research goals, participant tasks and voluntary participation		
1. I have read and understood the study information dated [/ /], I have been able to ask questions about the study and my questions have been answered to my satisfaction.		
2. I consent voluntarily to be a participant in this study and understand that I can refuse to answer questions and I can withdraw from the study at any time, without having to give a reason.		
 3. I understand that taking part in the study involves: Written notes derived from the interview as well as audio recording Photos taken during the interview 		
4. I understand that I will be compensated for my participation by a coffee star coupon and lunch.		
5. I understand that the study will end [/ /] at hour		
B: POTENTIAL RISKS OF PARTICIPATING (including data protection)		
 6. I understand that the following steps will be taken to minimise the threat of a data breach, and protect my identity in the event of such a breach: Transfer the phone data to "One drive" for safe storage and delete it from my phone afterwards Removing identifiable data and blurring of any taken photos 		
7. I understand that personal information collected about me that can identify me, such as [my name, photos taken], will not be shared beyond the study team.		
8. I understand that the (identifiable) personal data I provide will be removed after finalizing the graduation project in approximately 7 months.		
C: RESEARCH APPLICATION		
9. I understand that after the research study the de-identified information (i.e. blurred photos, anonymised quotes) I provide will be used for (re)designing the TU Delft Library Collection Wall, a graduation report and presentation.		
10. I agree that my responses, views or other input can be quoted anonymously in research output.		

D: (LONGTERM) DATA STORA	AGE, ACCES AND REUSE	
AND	lentified information that I provide to l can be used for future research and l	AND A STATE OF THE PARTY OF THE
Signatures		
Name of participant	Signatura	Doto
Name of participant	Signature	Date
l, as researcher, have accurately to the best of my ability, ensured	Signature y read out the information sheet to th d that the participant understands to	ne potential participant and,
l, as researcher, have accurately	y read out the information sheet to th	ne potential participant and,

APPENDIX C: Persona's and storyboards evaluation

Interview script



Interview script

Intro (3 mins)

Hoi, welkom!

Voor mijn afstudeerproject doe ik onderzoek naar hoe academisch erfgoed van de TU Delft tentoongesteld kan worden op een manier die studenten aanspreekt. Het moment dat ik de interesse wil wekken van studenten is tijdens hun studiepauze. Daarom ben ik benieuwd welke interactie met academisch erfgoed jou het meeste aanspreekt en hoe jij graag je pauze spendeert.

Ik heb persona's gemaakt en 3 storyboards die ieder een mogelijke interactie met academisch erfgoed tijdens een studiepauze beschrijven. Ik ga je wat vragen hierover stellen om erachter te komen met welke persona jij je het meeste identificeert, hoe jouw ideale interactie met academisch erfgoed eruit zien en welke aspecten van de storyboards bij jou aansluiten.

Heb je nog vragen? Dan beginnen we met het interview.

Topic 1: Persona's

Laten we beginnen met de 3 persona's, lees ze rustig door

- Met welke persona identificeer jij je het meest, en waarom?
- Zijn er aspecten van de andere persona's ook herkenbaar voor jou, zo ja welke?
- Zijn er aspecten waar jij je helemaal niet in kan vinden, zo ja welke?
- Zijn er nog andere dingen die je wil benoemen?

Topic 2: Interactie met academisch erfgoed

Dan gaan we door naar het tweede onderdeel, ik heb hier drie formuleringen van een een interactie met academisch erfgoed

- Welke spreekt jou het meest aan, en waarom?
- Als je bij elke van deze 3 een voorstelling zou moeten maken van hoe zo'n interactie eruit zou kunnen zien, waar denk je dan aan?
- Zijn er nog andere dingen die je wil benoemen?

Topic 3: Storyboard 1

Dan gaan we door naar het volgende onderdeel, dit gaat over storyboard 1. Lees deze even rustig door. als je vragen erover hebt hoor ik het graag.

- Zie jij jezelf dit doen, waarom wel of niet?
- Welke aspecten van het verhaal spreken jou aan en welke niet?
- Kun je beschrijven hoe deze activiteit wel of niet aansluit bij jouw behoeften tijdens een studiepauze?
- Zijn er nog andere dingen die je wil benoemen?

Topic 4: Storyboard 2

Oke dan ga ik dezelfde vragen stellen voor storyboard 2, lees deze ook eerst even rustig doo

- Zie jij jezelf dit doen, waarom wel of niet?
- Welke aspecten van het verhaal spreken jou aan en welke niet?
- Kun je beschrijven hoe deze activiteit wel of niet aansluit bij jouw behoeften tijdens een studiepauze?
- Zijn er nog andere dingen die je wil benoemen?

Topic 5: Storyboard 3

Oke dan ga ik dezelfde vragen stellen voor storyboard 3, lees deze ook eerst even rustig doo

- Zie jij jezelf dit doen, waarom wel of niet?
- Welke aspecten van het verhaal spreken jou aan en welke niet?
- Kun je beschrijven hoe deze activiteit wel of niet aansluit bij jouw behoeften tijdens een studiepauze?
- Zijn er nog andere dingen die je wil benoemen?

Topic 6: Storyboards

Als laatste onderdeel ben ik benieuwd hoe je deze storyboards ten opzichte van elkaar zou plaatsen.

- Welke spreek jou het het meeste aan?
- Als je een storyboard nummer 4 zou kunnen maken die jouw ideale interactie met academisch erfgoed tijdens een studiepauze weergeeft, welke aspecten zou je dan kiezer om daar in te verwerken?
- Zijn er nog andere dingen die je wil benoemen?

Consent form



Consent form

Title of Project: Exploring engagement with academic heritage at the TU Delft Library

Researcher: Lieneke Cazemier

Introduction:

I am conducting a research study as part of my graduation project, focusing on exploring ways to engage students with the academic heritage collections at the TU Delft Library. I am curious to your preferred ways of interacting with academic heritage during a study break. Therefore this research entails persona's and storyboards about which I will ask questions to find out with which aspects you identify with, what parts of the storyboard appeal to you and what type of interaction fits your preferred study break.

Purpose:

Te purpose of this research is to gain insights on how to display academic heritage in a way that aligns with the interests of students. The purpose of this consent form is to seek your permission to record our conversation and take photographs during the session. Your participation in this study is voluntary, and you have the right to withdraw at any time without consequence. Participation will take approximately 15 to 20 minutes.

Permission request:
I would like to <u>record our conversation</u> for accuracy and reference purposes. The recordings will be transcribed and anonymized for analysis.
I give permission to record the conversation: Yes No
I may take photographs during our interaction. These photographs will be used in an anonymized manner to complement the findings in my graduation report and presentations.
I give permission to take photographs: Yes No

Confidentiality and participation:

Any information shared during our conversation, including recordings and photographs, will be confidential. Your name and any identifying information will be anonymized in all materials.

Contact Information:

If you have any questions or concerns about this research project or your participation, please feel free to contact me: l.cazemier@student.tudelft.nl

Consent:

I have read and understood the information provided above, and I consent to participate in this research project.

Participant's Name:

Participant's Signature:

Date:

APPENDIX D: Academic heritage content

Clustered images presenting 7 themes related to past student life

Student stunts



Student associations



Introduction week



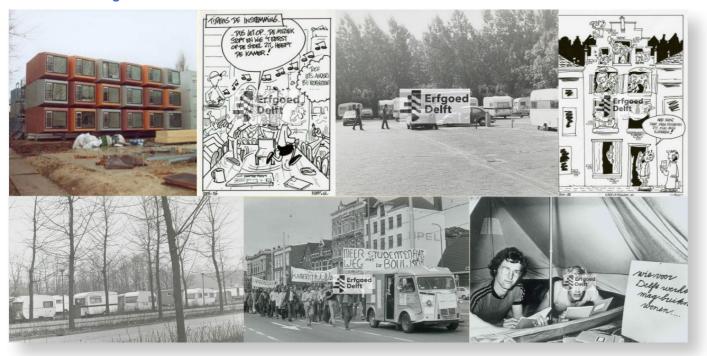
Studies



Extracurricular activities



Student housing



Student protests



APPENDIX E: Co-creation sessions

Collages with statement cards



Shocking / surprising news attracts attention

"I have here a little corner of I really cannot relate, but I cannot relate so much that again it becomes interesting and I want to read about it"

The context

unrelated to Delft

is unneccessary

"I was not really

or student life."

change that much" > 2000 feels

Recognizing

relatable student

traits is enjoyable.

"It is also fun to see

that students don't

interested in all the news unrelated to the TU Delft

Inspiring to see how students dealt with situations in the past

too recent

recent I think so I don't really care. But when it is in 1900 and pictures are in black and white then I'm like that is pretty cool"

Interest for articles vhich are still relevant to current issues

the housing problem is interesting because it is still relevant and already a problem in the past."

Surprising

attention

"I was surprised about this article from a looong time ago about students from abroad, to see that it was already a problem than and it is still a problem now. Also this about MARRIED?! students omgg"

Captions that

raise questions

spark curiousity

P1 - Collage with statement cards



Familiar places or traits helps to articles spark connect

"Knowing the building and the knowledge that students pull of like crazy stunts, make these pictures for me feel very familiar"

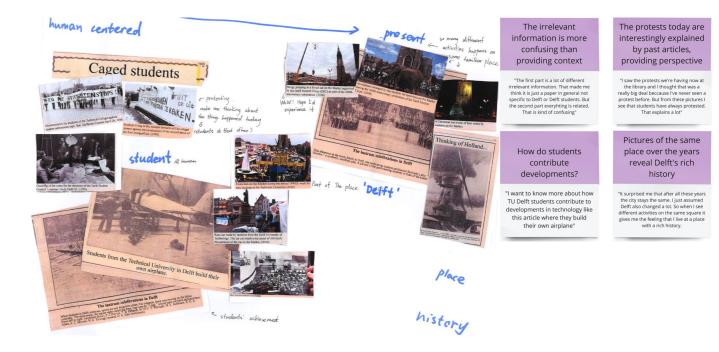
Visual content is more appealing

"The pictures with the students stunts really appealed to me because

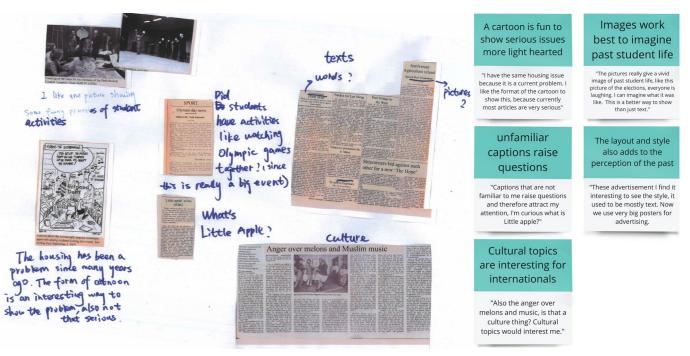
Seeking topics that are still relevant today

"This is interesting to me since it is still relevant like STUD, wow that is so old. and for example these topics were relevant back then and they are still relevant today."

P2 - Collage with statement cards



P3 - Collage with statement cards



P4 - Collage with statement cards



The student stories make the historic context of other events more relatable

Content that reflect still relevant issues for students

"I chose articles on the right because they reflect our current life now, for example the issue of the housing."

> Guided by personal interests

"The last part is the news about music, which is more related to my personal interests therefore I chose it."

recognizable

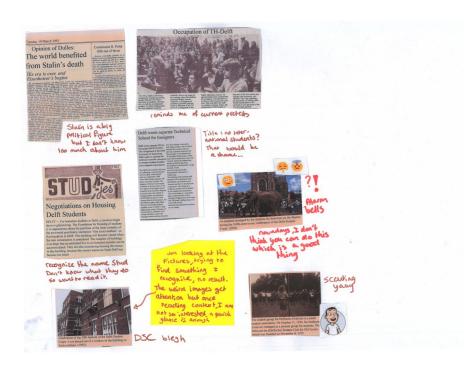
news items grab

attention

Relatable content evokes strong emotions

"I was quite surprised when I saw that students of the past experienced the same situation"

P5 - Collage with statement cards



Expressing opinions, feelings important

I liked the emoticons to use in the collage

Triggers emotions

The image with the elephant is one that I had a more emotional reaction to.

Personal associations and opinions about the topic

P6 - Collage with statement cards

Familiarity: It reminds me of current protests

"The protest article is grabbed my attention because now there are protests going on as well'

The amount is overwhelming, the titles are mainly important

other student associations. Lam part of aegee Delft, I was ctually looking for something from them in here."

"I would definitely do this, I "All the articles it was a lot, but I mostly scanned through think it would be super fun. the titles to see what grabbed Also because I've never done my attention' something like this."

Looking for content Make it a product to have personal intended for connection with student homes

"But if you make something student related, it would be super fun if it is something like a calender for example That it's an item which is in all student ises. Students anyway like to hang up weird stuff in their houses."

improve accessibility: no tools and less time

"Also now you need all kinds of tools: cut it and glue it. But if you make it stickers it is less time effort."

Repetitiveness is questionable

this is fun for once or twice"

facts with others

Storyboard with statement cards and brainstorm

STORYBOARD COLLAGE EXHIBIT

While you sit at Coffee Star and enjoy a coffee, you're looking for a moment of distraction. Essentially anything that actively

Back in the day coffee was served for student

The magazine is used for the collage making activity

to show your perspective on (past) student life

Enjoyable to try

this because it is

something new

Look at this haha

I want to focus on something

else than studies. Lets check my

phone for some new messages

engages you to change your mind.

"But I also think

A bit long for a break activity

"With 20 minutes I would feel a bit rushed for the collage making activity, I now felt a bit rushed which kind of takes away some of the nice things about the activity"

Talking important to share the funny

"I would definitely like to talk about this experience. For example the things I found right now about past student life I'm sure I will share that with someone. The sharing part is important because it is funny and interesting"

Hé what is this? A magazine with tudent news items of the past. Past student life

You notice a magazine on the table. It contains an invitation for a stencil collage workshop at the back of the Collection Wall.



would like to do this and plan a moment.



With a stencil machine, coloured copies can be made, to take home and to contribute to the exhibition.

It should be something

that can be done at

any moment, no

planning necessary

"I personally think I would not

plan for this, so maybe if this

Should be a



The stencil collages are exhibited at the back of the Collection Wall for students to visit during their break

is already there and I can just go there I would do it."

shared activity

"For me I would only do it when I share it with my friends and we plan a moment for it to do together'

Prefer to take the collage home

"I would love to have a collage home then when you have people over you can show them and talk about it.

More clear idea of the workshop has to be provided to attract students

"I don't think the invitation would attract me, maybe if there are images of the Collection Wall than it attracts more attention, because when you showed the stencils here I was like ohhh wow that's cool."

The printing room could possibly be a permanent location for the stencil machine

"If I print my files in a printing room, then I would be interested in trying out such a machine there. Because have a lot of time when I'm waiting

Making collages is an enjoyable experience

"The collage making, is very relaxing actually to do"

appealing to take home but size is important

"I like that you can take the stencil home, but I would not want it to be a huge poster."

Rather view during a break than do it yourself

"Now I am really on a tight schedule so if I knew about it I would want to go to the Collection Wall to view it but not do it myself."

What is a stencil collage workshop?

"For the invitation it would be nice to see a video of people doing this workshop and operate the machine to know what it actually entails"

Storyboard evaluation collage exhibit with statement cards

STORYBOARD 2



You are going to study today and you just entered the TU Delft $\,$



Your eye catches the screen with announcements showing a poster about a break activity. You decide to scan the QR code.



You share the activity with your friends to ask if they would like to do this as a study break and plan a moment.

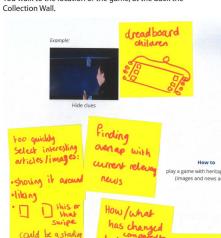


You walk to the location of the game, at the back the

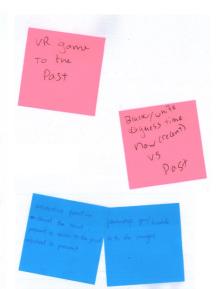


How to play a game you with heritage materials (images and





30 Papup Al chat bot



Important to have a choice to discover your own interests

Guessing game is this image from the past or the present?

"Maybe you can make a game out of it where its the image you see is always black and white. Then you have to guess if it's from now or from ten years ago. For example "negotiations on Delft

Browsing the magazine and selecting images or articles feels like a personal exploration

"My own exploration process makes me more likely to remember the

Recurring themes relevant to current events

recurring thing that it is just relevant in than moment. For example now ith the demonstrations or housing as long as it is relevant I think people would be interested"

Let students fill in their own present experience to connect with the past

"I don't know if you want students to fill in their own present experiences or show articles of the present but making this connection with the past is something I would like to see."

Talk about it rather than just looking

"Yeah I think that will also get people to talk about it rather than just looking at it. What is your opinion on the things that happened in the past and are still relevent now. Like have we gotten further than 50 years ago?

Game board to guess the connections and make it tangible

"For children you have those circuit boards where they have to connec things, maybe you can use that en the past and the present.

For a break opening up a discussion is nice

"For a break it is just nice to open up a discussion about a topic"

Provocative headlines to start a discussion

Use provocative headlines of the paper to start a discussion

Break: get your mind off study and do something social not cost energy

"I feel like the goal of the break is to get your mind off study and do something social and not cost energy. I think this is maybe too much effort.

Brainstorm activity introduced by a storyboard with statement cards

Delft Student Magazine

DELFT STUDENT MAGAZINE

From 1938 to present day



News of student activities over the years



Student happenings captured in pictures

Tuesday 10 March 1953

Opinion of Dulles: The world benefited from Stalin's death

His era is over, and Eisenhower's begins

Context: What kind of world did students live in?



About past student life

Now I found it!

Delicious English

Virginia. Spicy

yet smooth

Opinion of Dulles: The world benefited from Stalin's death

His era is over, and Eisenhower's begins



'Little apple' of the AVRO



Communist B. Polak falls out of favor

Delft asks for students who stay:

informed choices and also calls upon parents

grasp of mathematics. Delft even offers introductory courses in mathematics for first-year students, where teachers from secondary schools refresh their math skills. It is planned that on March 28th, fourteen information teams - each consisting of a professor and a student - will provide information to parents of prospective students about the entire

Pardon for Lee Meng

Prof Ozinga to

Threatening bread war in the capital

White bread 5 cents cheaper?

'Eggs of Columbus' exhibition in Brussels

STATE EXPRESS

other for a new 'The Hope'

DERDE BLAD - PAGINA 1 ROTTERDAMSCH NIEUWSBLAD

Dissatisfaction.

SPORT. Olympic day news.

Netherlands - Neth. Indonesia.

An ailment as old

as the world.

News magazine -Travel service

News magazine -Four countries trip

Visit to Luxemburg - Trier - Echternach -Coblenz - Bonn - Eifel - Keulen

f 70,- per person



News magazine question mark trip

Sunday 19 June

f 3,50 per person

Big news magazine-trip door middlesouth en east-Switserland from 24 July till 1 August.

f 84,50 per person

News magazine summer trip to beautiful Italy

From 16 June till 7 July

f 152,- per person

Landau gave Keres the victory

Church news.

Saturday 11 June 1938

Horse riding Concours Hippique of DSC Delft

The cemetary at Breda

Agreement in sight

Domestic

Sijas P. AKKERMAN

Poor skin

Then your skin feels dry and not sup nd clear, apply PUROL for the desir

To relieve heartburn

0000

Een 10 voor gezondheid

Davitamon (1)

Flacon à 50 dragées: f 2,25 Flacon à 100 dragées: f 3,75

Anniversay

Agriculture schoc Speech Prof. Minderhout

Shipowners bid against each



Chess competition at Noordwijk

A mistake by

477th. state lottery

"From heath village to industrial city

Interesting exhibition on the history of ancient Tilburg

You learn a lot about your city

Neatly organized

'Choked on the gin'

DE PRINCESS-LINE







The jewellery of the woman



Students and police clash in Delft

Minimum prices for hairdressing industry



Holland in Gloria (Swanson Style)

A drink before dinner is healthy

A sad fate for the



Tilburg Castle, a plan that remained



You were right

PACTOLAN

Minister Staf to Canada and the **United States**

rescued Gerhard



Introduction of new students to the Technical University, the socalled OWEE week on the Market (2008)

Postcard, photomechanical print, celebrating the XIIIth lustrum of

the Delft Student Corps. Location: Market. (1913)

New student housing on Leeghwaterstraat. These socalled space boxes, stackable single-room apartments

especially for international students, are rented out for



The Board of the DSB - Delft Student Union. From February 1912





Rowing races at Zweth in honor of the 15th lustrum of the Delft Student Corps. Two eights from the Delft Student Rowing Club Laga in action. (1923)



protest against the construction of the second phase of



approvals among students looking for a room. See: Delftse Post September 5, 2003.



Different associations present themselves to new students on the Market (2010)



during the 160th-anniversary celebration of the Delft Student

shortage for Delft students. See: Delftsche Courant



The student group De Delftsche Zwervers is a small student association. On October 11, 1920, De Delftsche Zwervers emerged as a pioneer group for students. This llowed the (Delftsche) Student Club for Old Scouts,



Boat with the Young Four from rowing club Laga in the Boring HUH?? STUDYING IN DELFT! Cartoon about Rijn-Schiekanaal with the Oostpoort in the background. introducing schoolchildren to student life in Delft.



University of Technology set a world record for building a crate bridge. The bridge had to stand unsupported for one hour, which it did successfully. A total of 14,000 green beer crates were used to build the bridge. Location Market. (2011)



Published: Delftse Post April 17 1998

ilding of Grotius College on Van Bleyswijckstraat will be used by the students of the Delft Student Corps for festivities around the celebration of the 33rd lustrum. (2013)

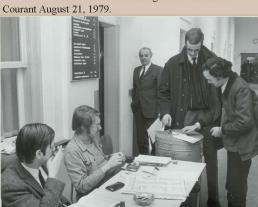


Cartoon about renting rooms to students under the table. There will be more control over this way of renting rooms. See: Delftse bicycles and scooters that can run on hydrogen on





A so-called Sleep-In at Ezelsveldlaan for accommodating new students at the Technical College. See: Delftsche



Elections for the Delft Student Council. (1970)



Celebration of the XIIth lustrum of the Delft Student jousting tournament on the Market. (1908)



at Aan 't Verlaat. A nurse's flat will be built on the site of the swimming pool. The students fear a loss of privacy. Text on the fence: Don't get screwed, soon they'll be in



Students from the Technical University demonstrate Mekelweg. (2010)





Annual OWEE for new students at the Technical College. Information market on the Market. See: Delftsche Courant August 22, 1979.



Student camping on the west side of Mekelweg due to a shortage of rooms for students. (1984)



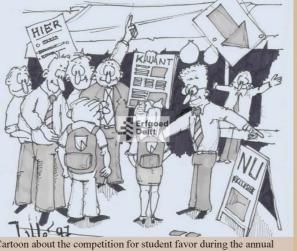
F.W. Westendorp wins the 300th prize for rowing club Laga. (1935)



celebrating the XIIIth lustrum of the



A Christmas tree made of beer crates by students on the Market.



OWEE week for new students at the Technical University. Signature: 1.o.: Jablé '97

ART

ENCORE FROM PEKING OPERA

Refined expression of emotions

Beernink and the Pillars



Chinese opera in The Hague Rika Jansen: sympathetic DE Opera van Peking heeft met because of her spontaneity

Comedians' competition



Current affairs from NCRV

Pay attention

Tonight:

Programs

Saturday 18 July 1964

Netherlands can learn from favorable results in Scandinavia Introduction of Ombudsman urgently in Delft too long, says Prof. De Wijs needed for citizen-police relationship

door mr. H. H. Kirchheiner





What will the Viet Cong do after the ceasefire in Vietnam?

Nothing seen in Greenland

Leburton appointed as formateur in Belgium

Three fired at Gijsen

Promotion van der Steenhof

Suicide by a minister in Mozambique

Plan for a Jewish

city in Sinai

world news

New state

Barnard patiënt in eigen ziekenhuis

nousing options for students in Delft. (1977)



Kanaalweg, arranged as part of the celebration of

boat designed by students from the

celebration of the 150th anniversary of the Delft



equestrian event for the 27th Technical University. Signature: r.o.: lustrum of the Delft Student Corps.





Female students (right) from the Delft Student Corps as part of the 150thanniversary celebration. Issued as a Christmas and New Year's card. (1998)



Nixon's new ministers will be even more controlled by the White House than his previous ones



Ministers

Other wishes

Occupation of TH-Delft

representative to Strasbourg

Labour is not sending a

The weather in Europe

Demonstration by students of the Technical College against student admissions caps. See: Delftsche Courant April 29, 1974. Van Iterson of Technical Botany at Julianalaan 67 (1930) the Delft Student Corps. (1998)



Old Eight and Old Four of Delft Student Rowing Club Laga win the Triton races in Utrecht. (1905)





placed between two buildings on Ezelsveldlaan at the height of the first

Technical College against a salary reduction for student assistants. Delftsche Courant December 1, 1976.

ingy jumping in a Smart car on the Market organized

by the Delft Student Corps (DSC) as part of the 160th-



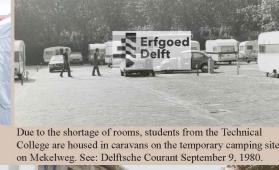
Delft Student Corps. (1930)



Counting of the votes for the elections of the Delft Studen Council, Location: Oude Delft 95, (1970)



Race car made by students from the Delft University of Technology. The car can reach a top speed of 160 km/h. Presentation of the car on the Market. (2010)





Group of students in the microscope room of Professor building on Oostplantsoen for the 150th anniversary of

PHOTO GALLERY





introduce the Velotaxi in the city center for transporting





Group of students from the Delft Student Corps (DSC) Initiation process of new members of the Delft Student Corps. in the Phoenix society at Phoenixstraat 30. Third from (1910)





building of the Technical College. See: Delftsche Courant





soldiers hold action for night permitting



Van der Stoel rejects Soviet

proposals for

Friday 30 september 1977

Country lawyer rejects demand for Menten's release

Menten also received f600.000 from the Dutch government

Food unions FNV warn against witch hunt for unemployed

Thieves drag safe through sleeping city

Architecture students camp

Thinking of Holland...

3,5 million CRM budget blocked

Kindergartens in need

daycare staff or have

Toxic cargo diverted to Rijnmond

CDA faction: alone as many seats Resistance against Aantjes as faction leader

Reforestation is desperately



This autumn, an exhibition focused on winter sports enthusiasts





When the morning

enrolled at TH Delft

Monday 26 September 1994 Prosecution achieves

limited success in

Military attaché proves insufficiently political

detecting fraud cases

Delay kidney dialysis

after better medical care



Delft - Students of the TU Delft university yesterday tried to retrieve as many ping-pong balls as possible from the water using devices they designed last week. They participated in 'IO engineeri workshop' of the Faculty of industrial Design. (Photo Bas Czerwiski)

Gymnasiums discover commercial market

Extreme right commemorates 'Slach by Warns' early in the morning

Ex managing editor seizes bank balance

Military attaché proves insufficiently political

attaché proves insufficiently political

of disabled man

Dead and injured

At boiling point Meat and fruits

pork with apricots

Rice salad with

With

Advice

chicken and oranges

puffed apple with meat and

Ham with rice in

Anger over melons and Muslim music

South-Korea closes

Two earners?

Call now 06-0727

The new standard in

Amsterdam's green belt

affordable driving

Prince

passes race license

Devastating report Telecom Breda

Lax attitude at PTT-company shocking

BKEDA, vrijdag Personeel van PTT Telecom dat niet wil werken, hoeft dat ook niet te en. De leiding is zo slap en gemakkelijk dat iedereen ongestoord z'n gen gang kan gaan.

TU Delft kept uranium out of German hands

Waste

Zie verder pag. 6 kol. 1

Death by neck cramp

Van onze correspondent WIERINGERWERF, vrijd

Zie verder pag. 6 kol. 1

Moving



ES JE WEEKEND, WEET JE ALI

Brothel owner with abducted son missing

Students Delft

Brunssum

mayor in jail for corruption

SCHIMMEL

Retirement homes:

900 jobs at risk

America expands capacity for artificial hearts

len

Night buses in Amsterdam continue to run



SGP opts for

Van der Vlies

as list leader

Traffic death

Crime falls due to winter weather

of parliament Waalkens (62)

RPF board:

wrongly

called out

opposition



chrijving 22 januari a.s. van 9 tot 15 uur via bankei

STAAT DER NEDERLANDEN

7½% LENING 1985 PER 1991/1995

New mosque in the Bijlmer

Man confesses to raping 10-yearold girl

billion for randstad recreation

claim but not in newspaper

Delft wants separate Technical School for foreigners

foreigners DELFT (ANP) - their home country, the Execu

Board feels it makes sense to

provide a senarate education from Delft wants to separate the of Aer to foreign students bundled

of Technology, as the institut vill be called, could already

'Americans control money from

Christian relief fund ICS'

ANWB revokes

(From our correspondents)

Both in Delft and Leiden, students yesterday had themselves locked up in a cage for 24 hours, symbolizing their protest against the notorious Article 60 of the revised draft law regulating scientific education. The hub of the resistance is in Delft. In Leiden, the sentiment against the article seems much less intense, as only a few dozen students followed the procession with their caged colleague at the forefront.

1956

Housing shortage in Delft

The Foundation for Housing of students in Delft has made an urgent appeal to the residents of Delft to offer a room to students of the technical high school. It appears that in September this year, for about 300 students, there will be no housing.

Out of the 3200 students, accommodated in about 2200 rooms, 500 to 700 are housedin

spaces that must be considered substandard.

1960

The students who have been locked up in a cage

have made themselves comfortable with a table,

a chair, a bed, and a heater, and naturally, there

are also necessary bottles with fine drinks. The

Delft prisoner received a visit in his cage from

There was also an intention to hold a similar

demonstration in Amsterdam, but the police

Students from Delft placed

DELFT — At the request of the Dutch Railways, the

police are investigating the actions of some students

during the festivities of the 107th anniversary of

the Delft Student Corps. They placed homemade

"detonators" on the tracks between The Hague

and Delft. The driver of a train heading towards

The Hague brought it to a stop when he heard the

explosions. The train was delayed by three minutes.

detonators on train tracks

his fiancée last evening.

prohibited it.

Most married students in their own houses

(From our correspondent) Delft, August 24 — A housing survey by the Dutch Student Council (NSR) has shown that by far most married students have their own independent housing. Married students living in rooms are mostly found in the Randstad: Amsterdam, Leiden, and Delft. Fifteen percent of the married students — less in some places, much more only in Amsterdam — have to settle for a total area of thirty square meters or less. An area of fifty square meters is the most common.

Those living in rooms have much less space than those with independent housing. Some married students have to share washing facilities with others — there are also those without their own washing facilities and without a toilet. In Delft, five students spend more than fifty percent of their income on housing. The largest group, namely one-third, pays 20 to 30 percent.

Academic Exams 1948

For the propaedeutic exam civil engineer: N. J. Cuperus, Idaarderadeel; H. J. Koster and K. Oterdoom, Groningen. for the propaedeutic exam for mechanical engineer: H. J. E. Keikahs, Groningen and S. S. Wadman, Hoogeveen.

Complaints in Delft council about student riot

1956

DELFT, Thursday (ANP) — "Students are too attached to traditions that no longer have substance. The strong idealism of earlier years has turned into cynicism and nihilism. Although the student organizations feel the need for a new style, they have not yet found it." Thus spoke the mayor of Delft, Mr. D. de Loor, in the council meeting yesterday. Ir. G. Plantema, a member of the council for the PvdA, had brought up the events of last week. At that time, newly initiated members of the Delft Student Corps (DSC) attacked the society of the Delft Student Union. During this, damage occurred.

Initially, there was no malicious behavior from the students, according to the mayor. However, due to the actions of some older DSC students, difficulties arose, which the mayor condemned. For the residents, the incident was very unpleasant. Unfortunately, the society of the DSB is located on the Oude Delft. The council will try to change this.

Ir. Plantema said his faction is concerned about the excessive use of alcohol by students. The students' behavior commands little respect from the citizenry. If they continue to cause disorder, a ban on public demonstrations will be necessary. Several other speakers from the council agreed with this

STUD-jes

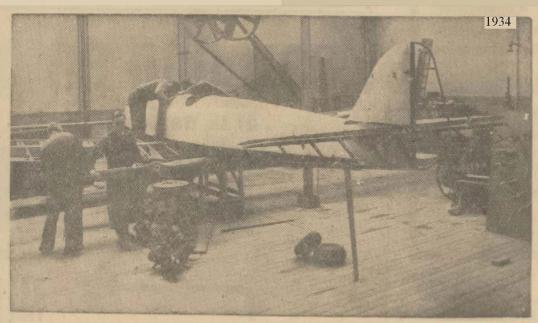
Negotiations on Housing Delft Students

DELFT — For homeless students in Delft, a cautious bright dawn is glimmering. The Foundation for Housing of students is in negotiations about the purchase of the inner complex of the provincial psychiatric institution "Sint Joris Gasthuis" on Koningsplein in Delft. This building will become vacant when the new construction is completed. The complex of buildings is so large that an estimated five to six hundred students can be accommodated. They are also considering housing the mensa in this building, because the current mensa on Oude Delft has become too small.

Students in Delft don't even miss their bikes

DELFT, Monday (ANP) — At the police station in Delft, there are 49 bicycles that have been waiting for their owners for months. These owners are probably mostly students, as the police removed the bicycles from the Van Leeuwenhoeksingel, where many students live, and from the station.

It was a common habit of many students to place their bikes against the station building and leave them there. Since a ban had little effect, the police started removing and taking away the bikes at the station last summer. According to the police, some of these bikes had been there for years, and their owners might have already graduated.



Students from the Technical University in Delft build their own airplane.

1923 HANDELSBLAD van MAANDAG 2 JUL



The lustrum celelbrations in Delft

This afternoon at the Grote Markt in Delft, the celebrating students performed Teirlinek's play "The Tower Stormer," a symbolic, wordless play. A picture of the participating students in front of the tower was taken.

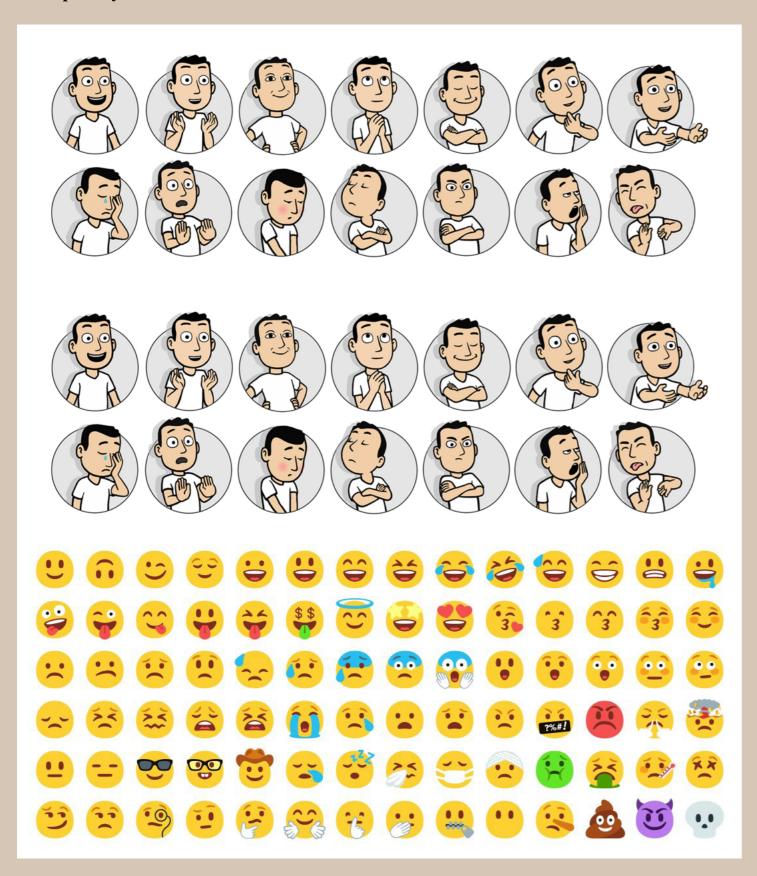


The lustrum celebrations in Delft

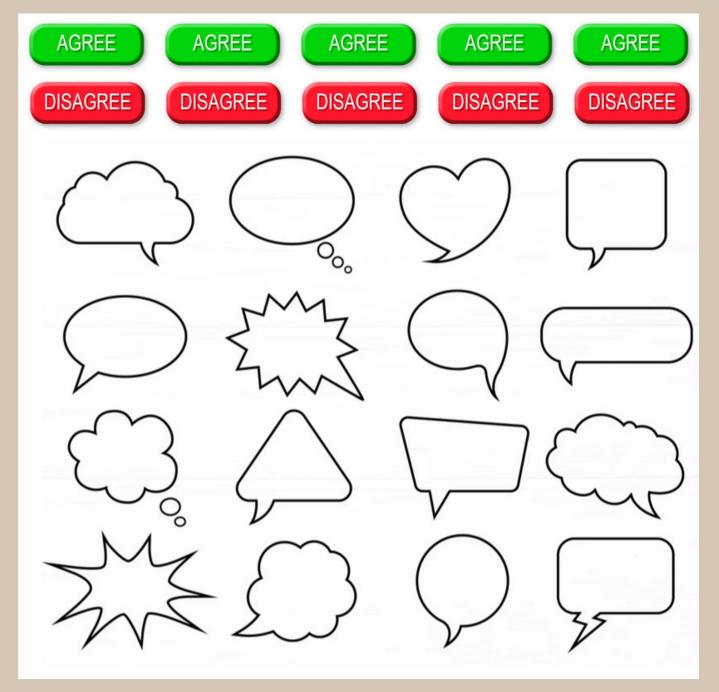
When students in Delft celebrate, sports are not forgotten either. For instance, there was rowing on the Schie yesterday. The main event, the senior eight-oared gig race, was won by "Laga," whose team we have depicted here. From left to right: Jonckheer (bow), P. J. Duyvis, T. B. Ekhardt, W. H. C. E. Rösingh, M. L. Kalkman, A. G. G. Schot, A. C. Beynen, W. A. Terwogt (stroke), D. A. Gaai (coxswain).

Extra materials for the collage

To express your emotions:



To comment:



Co-creation script



Co-creation script

Intro (5 mins)

Hi, welcome!

Thankyou for participating in this session, I brought some snacks so take whatever you want during or after the session. I will first give a short introduction about my project and explain the goal of today.

For my graduation project, I am researching how the academic heritage collections of the TU Delft can be exhibited in a way that appeals to students during a study break. Which is in collaboration with the TU Delft Library to redesign the Collection Wall. Most of you will probably know the Collection Wall as the book wall at the back of the Library.

We will start the session focusing on the content of the exhibition by making a collage using materials of the collection related to student life of the past. After that we will focus more on the interaction of the exhibition. Therefore I will introduce you to my design direction which is worked out in two different concept ideas visualised in storyboards. I will ask you to share your thoughts on the concept ideas and we will brainstorm about one storyboard more in depth trying to fill in the blanks, by using the brainstrom method: How To's

Do you have any questions? Then we will start with the first activity.

Acitivity 1 (20 mins): Making a collage

I will ask you to create a collage about your personal view on student life of the past. I chose to focus on images and newspapers as academic heritage content related to student life of the past and created a magazine from this. You can browse through it and select materials that spark your interest. I also brought some pens, glue, coloured paper whatever you need to express your thoughts. The newspapers of that time are in Dutch, therefore I translated all the articles related to the TU Delft and the other titles for context. We will take 20 minutes for this activity

I encourage you to write down any thoughts, personal memories, associations, or questions on the collage that pop into your mind during the process.

Wrap up activity 1 (10 mins): Evaluate! Storyboard of the stencil collage

Can you tell me briefly about your collage? What did you think of this activity? I will hand out the storyboard which explains the concept that is related to this activity. Plase read it and then we will have a short discussion because I am curious to your thoughts on this.

Activity 2 (20 mins): How to? storyboard of the study-escape game

I will hand out the next storyboard, please read the storyboard of the study-escape game concept. There is a blank in the concept with a How to question. We will brainstorm together to generate ideas about how to tackle this question. I brought some probes to brainstorm about possible game interactions

I encourage you to share everything that pops into your mind about what an escape game inspired exhibition with heritage materials could look like.

Wrap up activity 2 (10 mins):

I shared with you two possible concepts this session. I am curious which one appeals to you most and why?

Thankyou for your help. The session was really inspiring for me and will give me insights to develop my concept further regarding content and interactions that fit students needs.

Do you have any questions or feedback for me, to improve the next session?

Consent form

TUDelft

Consent form

Title of Project: Co-creation session discovering students' perspective on past student life and developing the concept

Researcher: Lieneke Cazemier

Introduction:

I am conducting a research study as part of my graduation project. The Co-creation session focuses on exploring ways to engage students with the academic heritage collections at the TU Delft Library. I am curious to your perspectives on past student life and preferred ways of interacting with academic heritage during a study break. Therefore this research entails participatory activities: Making a collage and a Storyboard with How To's to brainstorm together.

Purpose:

Te purpose of this research is to gain insights on how to display academic heritage in a way that aligns with the interests of students. The purpose of this consent form is to seek your permission to record our conversation and take photographs during the session. Your participation in this study is voluntary, and you have the right to withdraw at any time without consequence. Participation will take approximately 1 hour.

Permission request: I would like to record our conversation for accuracy and reference purposes. The recordings will be transcribed and anonymized for analysis. I give permission to record the conversation: Yes No No Imay take photographs during our interaction. These photographs will be used in an anonymized manner to complement the findings in my graduation report and presentations. I give permission to take photographs: Yes No Image: No

Confidentiality and participation:

Any information shared during our conversation, including recordings and photographs, will be confidential. Your name and any identifying information will be anonymized in all materials.

Contact Information:

If you have any questions or concerns about this research project or your participation, please feel free to contact me:

Consent:

I have read and understood the information provided above, and I consent to participate in this research project.

Participant's Name:

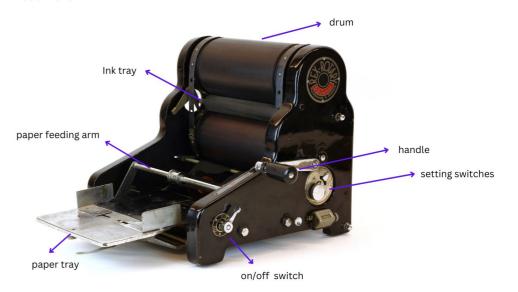
Participant's Signature:

Date:

APPENDIX F: Test experiential characterization

Introduction slides

Mimeograph machine (type of stencil duplicator) used in the former bindery of the TU Delft 1930 - 1948



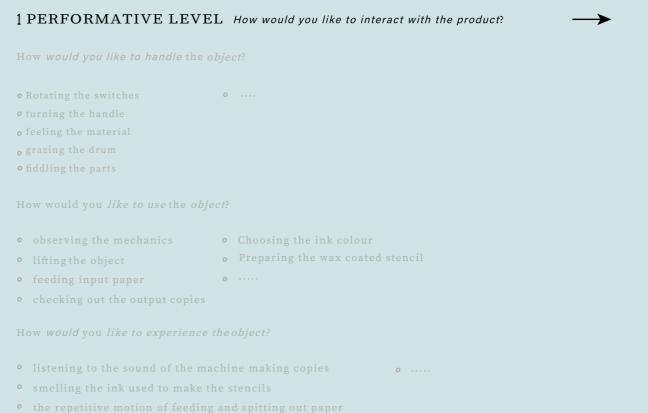
Creation of wax coated stencil with a special copy machine

2. add ink colour

3. make stencils



EXPERIENTIAL CHARACTERIZATION MAP



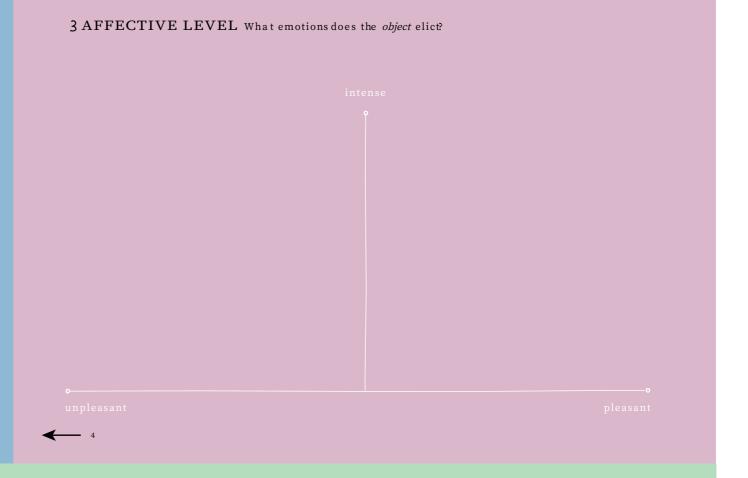


4 INTERPRETIVE LEVEL What do you associate with the object?

How would you describe it?

meaning 1 meaning 2 meaning 3

start —



5 FINAL REFLECTIONS Why do you think the object is ..?

What is the most pleasant quality of the *object*?

What is the most disturbing quality of the object?

What is the most unique quality of the *object*?

APPENDIX G: Tests prototype iterations & final evaluation

Statement cards

Prototype iterations

P2

News articles Explore the tiles together curious

"Lets do one more, this one seems interesting."

make you more

"Headlines of news articles really make you curious and then it's interesting to read the whole text."

Exploring images give not much new info

"Images give away most of the story, the description gives not much new information, except for the date."

Stacked from above preferred

P3

"I prefer the one stacked from above better than the one stacked from the side." Visibility of all the tiles important

"It's great if all the tiles are accessible at once, but now, you have to lift each tile out of the storage box to see what's displayed on it."

Phase A

P2

It should be something that can be done at any moment, no planning necessary

"I thought it looked interesting, but I wasn't sure what it was for."

Should be a shared activity

"I noticed this wasn't here before, so I was curious to check it out. But I'm on my way to get a coffee, so I didn't really want to start anything right now."

More clear idea of the workshop has to be provided to attract students

P3

"I just wanted to see what was there; the first tile of the elephant caught my eye, and I recognized it was at the Markt, which is funny to see."

Rather view during a break than do it yourself

"I really enjoyed picking out the tiles and learning about them, but I didn't feel the need to do more than that."

appealing to take home but size is important

P4

"I was intrigued by the preview on the screen, but the goal of the activity wasn't clear to me. I saw the steps and their explanations, but I didn't want to read through everything."

The printing room could possibly be a permanent location for the stencil machine

"Without knowing how long it would take, 5 minutes, 10 or more than that? I wasn't sure if I wanted to dive in."

Prototype iterations

P1

P2

P3

Explore the tiles together

"Lets do one more, this one seems interesting."

News articles make you more curious

"Headlines of news articles really make you curious and then it's interesting to read the whole text."

Exploring images give not much new info

"Images give away most of the story, the description gives not much new information, except for the date."

Stacked from above preferred

"I prefer the one stacked from above better than the one stacked from the side." Visibility of all the tiles important

"It's great if all the tiles are have to lift each tile out of the storage box to see what's displayed on it."

Phase A

P1

P2

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"I thought it looked interesting, but I wasn't sure what it was for."

It should be something

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P4

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"Without knowing how long it would take, 5 minutes, 10 or more than that? I wasn't sure if I wanted to dive in."

Phase B

P1

At the CoW

At the CoW I'm more interested to see wat tiles students chose instead of their opinion about it.

P4

Revelent themes every month

"I like that there's a new theme every month; as long as it's relevant, I'd check it out. For example, with the long-study penalty, there may have been similar issues in the past."

Content tiles are most enjoyable

"What I like most is the content tiles. I mostly just like to read about the topics and it's fun to discover these facts about the past"

Memento in another format

I would like to take an interesting newsarticle home but I don't think in the collage format, rather just a tile or article itself, that fits also better in a student home to display on the toilet or something, or more a folder of the articles and images.

A goal is missing

"I do feel like I need a purpose; right now, it's just placing images on a board."

not actively go to the CoW

"I wouldn't feel like searching for the collages, but if they were displayed somewhere, I'd look at them. I just wouldn't actively seek them out."

Doesn't feel the need to reflect on the content

"I don't have an opinion about everything that much. so I don't feel the need to comment on it."

Reflection / learning

I like the connection between the past and the present you realize that not that much has changed, for example the party with outfits in 1930 could have been a photo of me from 2 weeks ago, however other topics like missing bikes, they talk about 45 bikes, now we talk about 500 bikes probably.

learning / reflection

"I find the tiles related to the student housing issue interesting because it's still very relevant today. It's happening again, just as it did in the past, and it remains a problem."

memento for the toilet

"I think the collage would fit perfectly on the toilet wall at home."

P3

The protests today are interestingly explained by past articles, providing perspective

"It seemed that many tiles were related. It would be valuable if someone could highlight an interesting tile and recommend it, allowing the story to continue. Or perhaps the system recommends interesting tiles based on your choices like here is a similar story from 50 years later."

р

"I find the student life of the collages of past very interesting. I like to hear about stories from former students in Delft."

"Many tiles are interesting, but the system needs to be fast. I'd select 5 more if it were quicker."

How do students

contribute

developments?

"Many of the tiles here are interesting. It's important that the system works quickly. I'd like to choose 5 more tiles I found interesting if it can be done quickly."

Pictures of the same place over the years reveal Delft's rich history

""I find it less interesting to see the collages of other students and their thoughts on certain topics. I enjoy learning about these subjects, but I don't need to know others' opinions."

The protests today are interestingly explained by past articles, providing perspective

"Absolutely, I would share these facts with others, like that photo of the elephant. I'm not sure if it's online, but I'll definitely share that anecdote with my roommates when I get home."

Pictures of the same place over the years reveal Delft's rich history

"I don't really care to take the collage home, but I find that photo of the elephant very funny. I'd like to see if I can find it and frame it. Maybe there could be a link to a website where I can read the stories of the tiles I didn't use, since you can't stand here and look at all the tiles. I'd really like to explore them further."

How do students contribute developments?

"The funny thing is, I once heard a story about an animal in Delft—there was a bear at the DSC society that everyone could wrestle with. If you managed to get the bear out of the ring, you won a year of free beer. I've heard a story like that before, so that's why I found this photo so enjoyable, because it relates to that"

The irrelevant information is more confusing than providing context

"I think it would be great for international students to learn about what student life in Delft was like in the past, maybe by translating it into English." P2

Replayability

"In a while you would have seen all the tiles and then I would like to see new tiles with new facts that are relevant to that period that it relates to something of today."

Surprising insights

"Due to this concept I realized that I did not know that there were so many student protests it gave me new insights that I did not expect."

Attractiveness, It fulfills a need

"With Axel here, I realize I can't share much about the city or student life since I don't know the facts. I like that this offers an easy, accessible way to connect with it—it's a nice concept and enjoyable

Prefers to arrange tiles first for a collage layout, then review and comment on content.

"With a collage in mind I first want to choose relatable tiles and lay everything on the playboard and then click all the tiles to check the content and make comments."

Prefers to explore tiles and pieces initially, then focus on creating a collage by arranging on the playboard.

"Honestly, I'd like to do this repeatedly. The first time is more about exploring how the tiles and pieces work, but the next time you're more focused on creating a collage, placing everything on the playboard and starting the process."

Memento is nice

"I like the fact that you get a physical copy to display somewhere at home or at the office and when someone asks what is this that I can explain that I made it and share some facts about student life of the past."

Enjoyable

"I Really enjoyed the activity. I see myself doing this."

Learning / reflection

"I realized that not much has changed. I relate to these articles, like missing coffee or not noticing my bike is lost. But with the elephant article, for example, you realize that this is no longer acceptable—it's sad that they hired an elephant."

At the CoW

"Viewing the collages of others are mostly interesting because of their comments, their values and opinions a bit confronting."

Evaluation script

Part 1: Observation

Observation from a distance to evaluate the attractiveness of the concept

Do students at TU Delft Library engage with the interactive experience on their own?

Actively invite people to participate

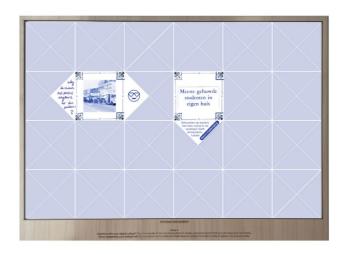
Is the process of creating a collage with the tiles both enjoyable and intuitive?

Hands-on:

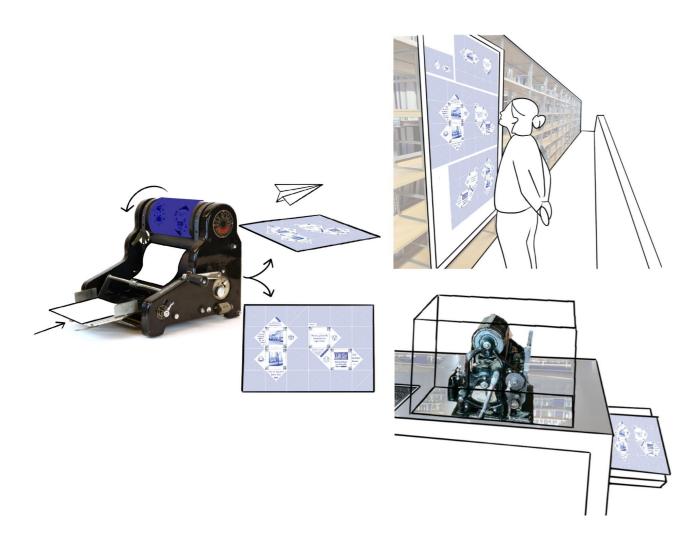
- 1. Do the participants actively participate?
- 2. Do they seem to enjoy the acitivity?
- 3. Do the participants collaborate and communicate during the activity?

Part 2: Explain the CoW

Do students become aware of the Collection Wall and feel encouraged to visit during a break to view the collage collections?







Interview

Questions

How did you experience the activitiy? Hoe heb je de activiteit ervaren?

What, if anything, did you take away or learn from this experience? Heb je iets uit deze ervaring gehaald of geleerd? zo ja, wat?

What part did you like most and why?
Welk onderdeel van de activiteit vond je het leukst, en waarom?

What part did you like least and why?
Welk onderdeel van de activiteit vond je het minst leuk, en waarom?

Interview

Ouestions

Are you interested in exploring others' collages? What aspects are you curious about? Wil je de collages van anderen verkennen? Welke aspecten interesseren je?

Would you be interested in discussing your collage with others? Why or why not? Zou je geïnteresseerd zijn om je collage met anderen te bespreken? Waarom wel of niet?

Did any particular themes of the tiles stand out to you? Zijn er bepaalde thema's van de tegels die je opvielen?

Are there any themes or topics you'd be interested in learning more about? Zijn er thema's of onderwerpen waar je meer over zou willen weten?

How do you feel about having the opportunity to suggest themes each month? Hoe voel je je over de mogelijkheid om elke maand thema's voor te stellen?

TUDelft

Questionnaire

Word list

1. How would you describe the activity?

Circle the words that best describe the experience for you.

- enjoyable
- boring
- guiding
- confusing
- discovering
- (un) surprising
- fun
- difficult
- comfortable
- challenging
- (un) sure
- encouraging
- doubtful
- collaborative
- awkward

- connected
- (un) engaging
- energizing
- (un) creative
- playful
- (un) amusing
- hands-on
- (un) inspired
- memorable
- (un) attractive
- (un) helpful
- thought provoking
- valuable
- other ...

Consent form



Consent form

Title of Project: Students' perspective on academic heritage

Researcher: Lieneke Cazemier

Introduction:

I am conducting a research study as part of my graduation project. The project is focused on exploring ways to engage students with the academic heritage collections at the TU Delft Library. This is the final evaluation session of the concept therefore I am curious to the user interaction and experience with the concept.

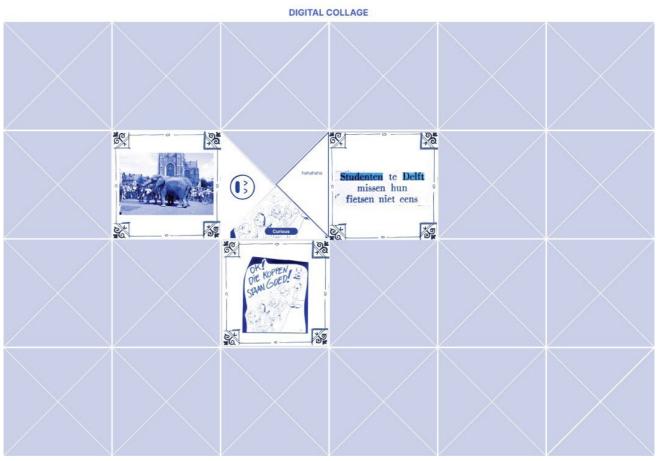
Purpose:

Te purpose of this research is to gain insights on how to display academic heritage in a way that aligns with the interests of students. The purpose of this consent form is to seek your permission to record our conversation and take photographs during the session. Your participation in this study is voluntary, and you have the right to withdraw at any time without consequence. Participation will take approximately 15 minutes.

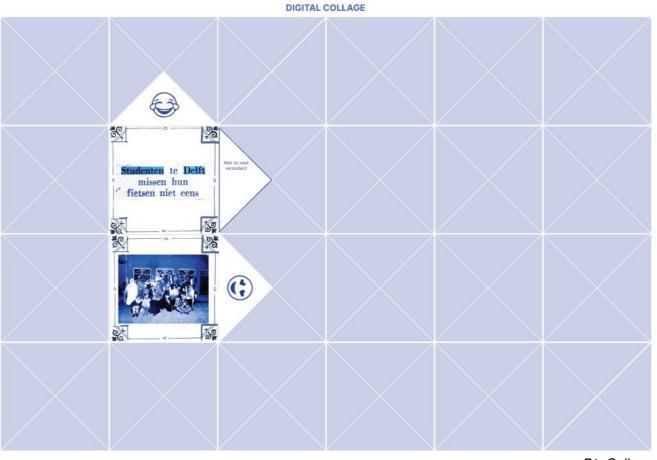
Permission request:

Date:
Participant's Signature:
Participant's Name:
Consent: I have read and understood the information provided above, and I consent to participate in this research project.
Contact Information: If you have any questions or concerns about this research project or your participation, please
Confidentiality and participation: Any information shared during our conversation, including recordings and photographs, will be confidential. Your name and any identifying information will be anonymized in all materials.
I give permission to take photographs: Yes No
I may <u>take photographs</u> during our interaction. These photographs will be used in an anonymized manner to complement the findings in my graduation report and presentations.
I give permission to record the conversation: Yes No
I would like to <u>record our conversation</u> for accuracy and reference purposes. The recordings will be transcribed and anonymized for analysis.

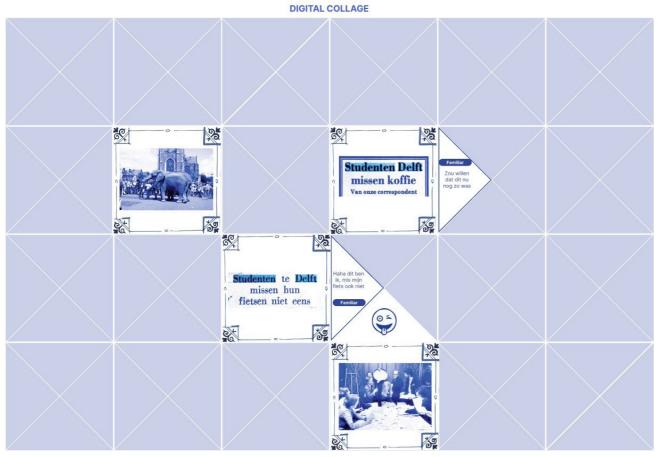
Colalges from participants



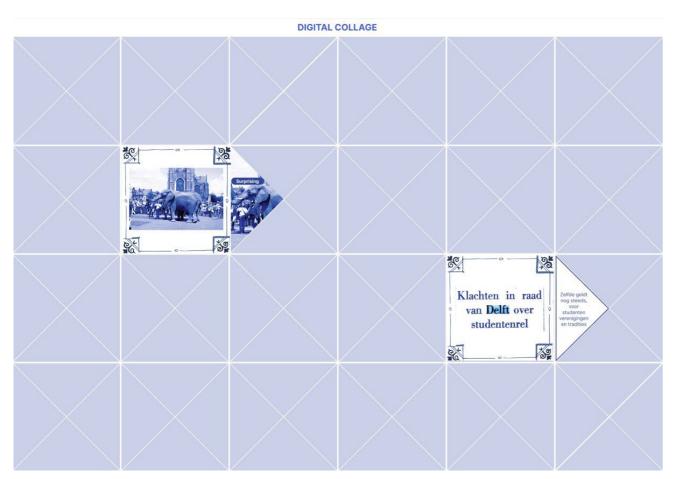
P6 - Collage

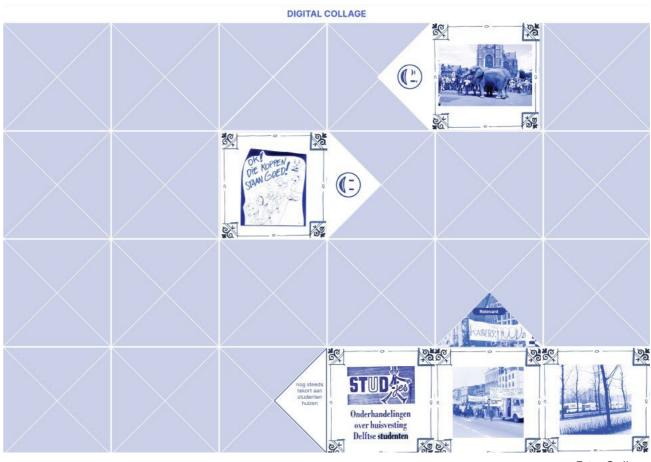


P1- Collage

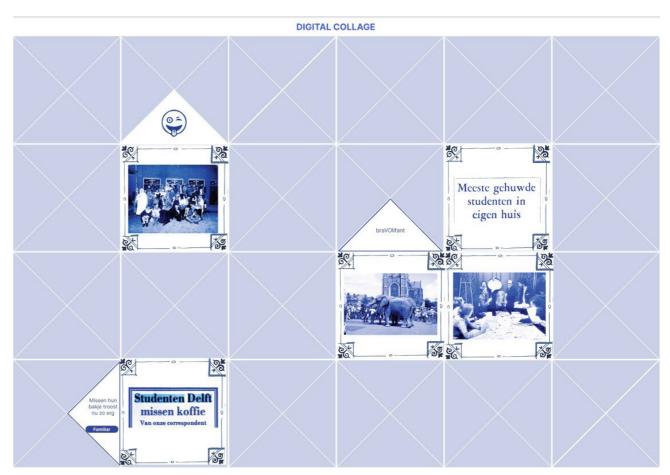


P2 - Collage





P4 - Collage



P3 - Collage

APPENDIX H: RFID technology

Arduino code

/*
Custom Output Sequence on Button Press

This sketch cycles through a custom sequence of outputs connected to pins 5, 6, 7, and 8 when a button connected to pin 3 is pressed. Each output state lasts for 1 second.

```
Sequence:
 1. [8]
 2. [5, 8]
 3. [6, 8]
 4. [5, 6, 8]
 5. [7, 8]
 6. [5, 7, 8]
 7. [6, 7, 8]
 8. [5, 6, 7, 8]
 Make sure to connect the button between pin 3 and GND.
 and enable the internal pull-up resistor.
// Define the pins
const int buttonPin = 3;
                               // Pin connected to the button
const int outputPins[] = {5, 6, 7, 8}; // Output pins
const int numOutputs = 4;
                                  // Number of output pins
const int numSteps = 8;
                                 // Number of steps in the sequence
// Define the output states for each step (bits correspond to pins 5,6,7,8)
const byte outputStates[numSteps] = {
 B1000, // Step 0: [8]
 B1001, // Step 1: [5, 8]
 B1010, // Step 2: [6, 8]
 B1011, // Step 3: [5, 6, 8]
 B1100, // Step 4: [7, 8]
 B1101, // Step 5: [5, 7, 8]
 B1110, // Step 6: [6, 7, 8]
 B1111 // Step 7: [5, 6, 7, 8]
// Variables to store the button states
int buttonState = HIGH;
                                 // Current state of the button
int lastButtonState = HIGH;
                                  // Previous state of the button
// Variables for cycling outputs
bool isCycling = false;
int currentStep = 0;
unsigned long lastOutputChangeTime = 0;
void setup() {
 // Initialize the output pins as outputs and set them to LOW
```

```
for (int i = 0; i < numOutputs; i++) {
  pinMode(outputPins[i], OUTPUT);
  digitalWrite(outputPins[i], LOW);
 // Initialize the button pin as an input with an internal pull-up resistor
 pinMode(buttonPin, INPUT PULLUP);
void loop() {
 // Read the button state
 buttonState = digitalRead(buttonPin);
 // Check for button press (transition from HIGH to LOW)
 if (buttonState == LOW && lastButtonState == HIGH && !isCycling) {
  // Button pressed, start cycling
  isCycling = true;
  currentStep = 0;
  lastOutputChangeTime = millis();
  // Set outputs for the first step
  setOutputs(outputStates[currentStep]);
 if (isCycling) {
  // Check if 1 second has passed since last output change
  if (millis() - lastOutputChangeTime >= 1000) {
   // Move to next step
   currentStep++;
   if (currentStep < numSteps) {</pre>
    // Set outputs for the next step
    setOutputs(outputStates[currentStep]);
     lastOutputChangeTime = millis();
   } else {
    // Finished cycling through outputs
    // Turn off all outputs
    for (int i = 0; i < numOutputs; i++) {
      digitalWrite(outputPins[i], LOW);
     isCycling = false;
 // Save the current button state for comparison in the next iteration
 lastButtonState = buttonState:
// Function to set outputs according to the bits in outputState
void setOutputs(byte outputState) {
 for (int i = 0; i < numOutputs; i++) {
  if (outputState & (1 << i)) {
```

```
digitalWrite(outputPins[i], HIGH);
} else {
    digitalWrite(outputPins[i], LOW);
}
}
```