

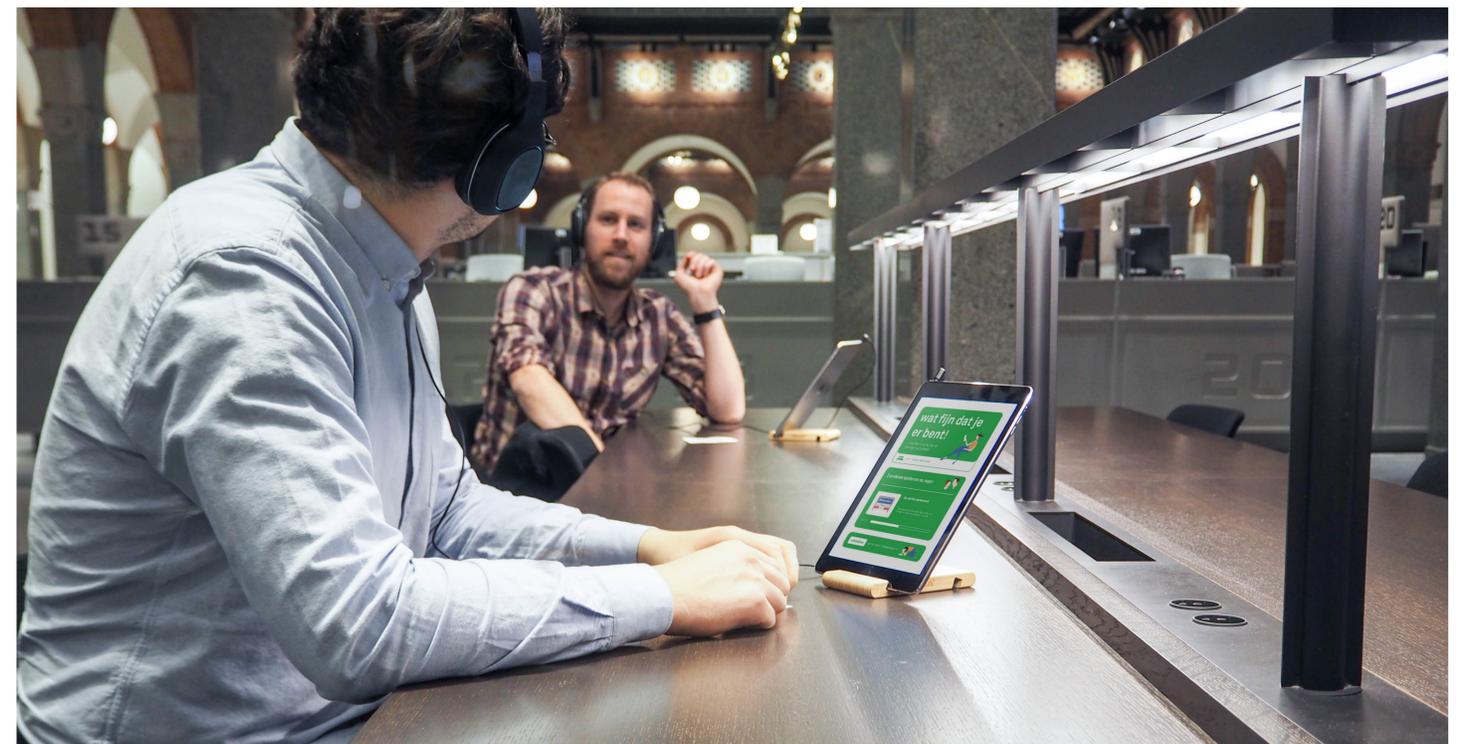
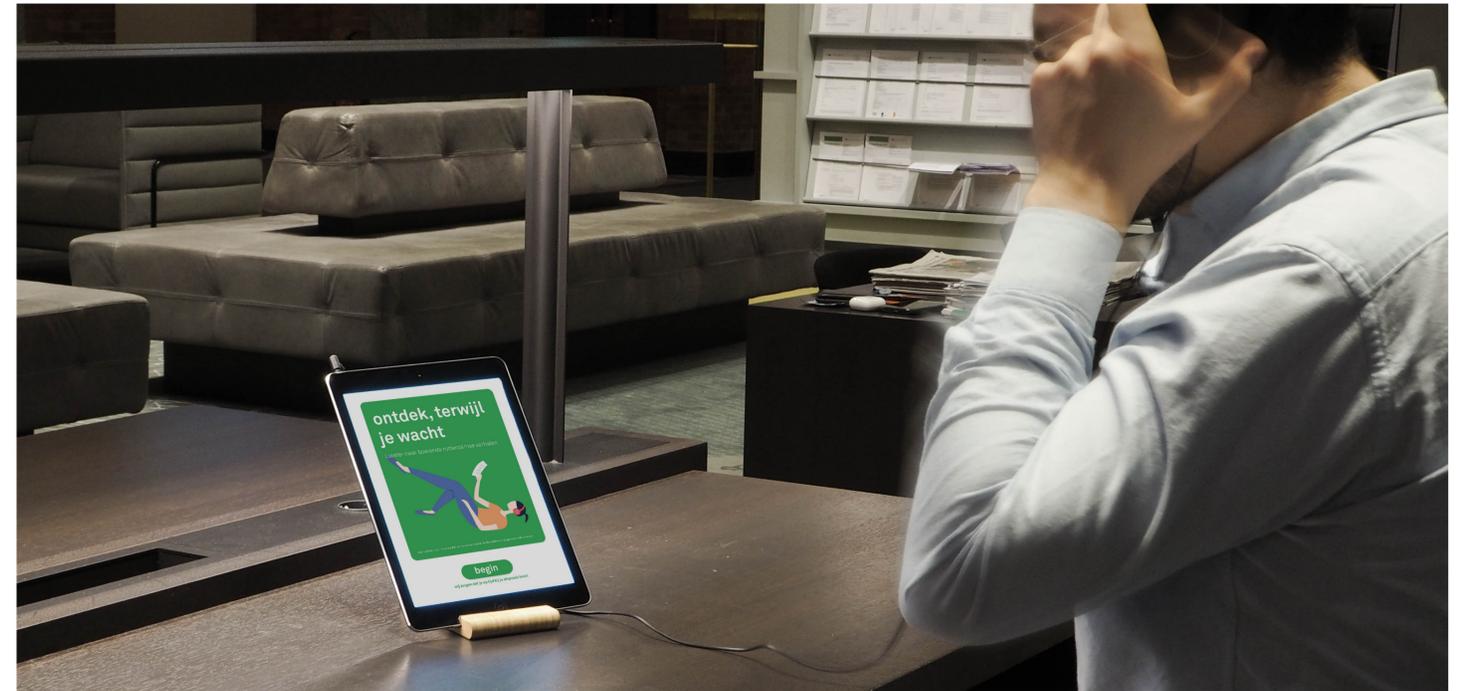
STORY TABLE

A design for a municipal service center that focusses on well-being

The story table is a concept that introduces a positive and meaningful moment for citizen while they are waiting in the municipal service center of Rotterdam. A moment in which the municipality can do something special for their visitors that aims to positively impacts people's well-being by letting them experience a sense of belonging.

It takes worries off people's hands, and while they are waiting for their appointment they can listen to interesting stories of Rotterdam citizens. The concept is no ordinary interface with stories, they are stories that connect people, that moves them. They can struck a chord in people, and find their way into people's world of experiences and feelings. It is almost like you are being read to and losing sense of time.

The concept is a place where stories of citizens are united and can be shared. And especially in presence with the municipality, where many visitors feel small and vulnerable it can do people good to hear stories that can lift you up, that makes you think: "I never thought about it this way". Stories that you can identify with say: "I have been through the same, shared the same struggles and I know how this feels". And this warm feeling it gives contributes to a sense of connectedness with other citizens around you.



Koen van der Loop
December 2nd, 2019
Design for Interaction

Committee
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The logo for TU Delft, featuring a stylized flame icon above the text "TU Delft".