

# Build Community Resilience Beyond Covid-19

— Towards a liveable and smart future



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# KEY WORDS



1 CONTEXT

2 PROBLEM

3 CONCEPTUALIZATION

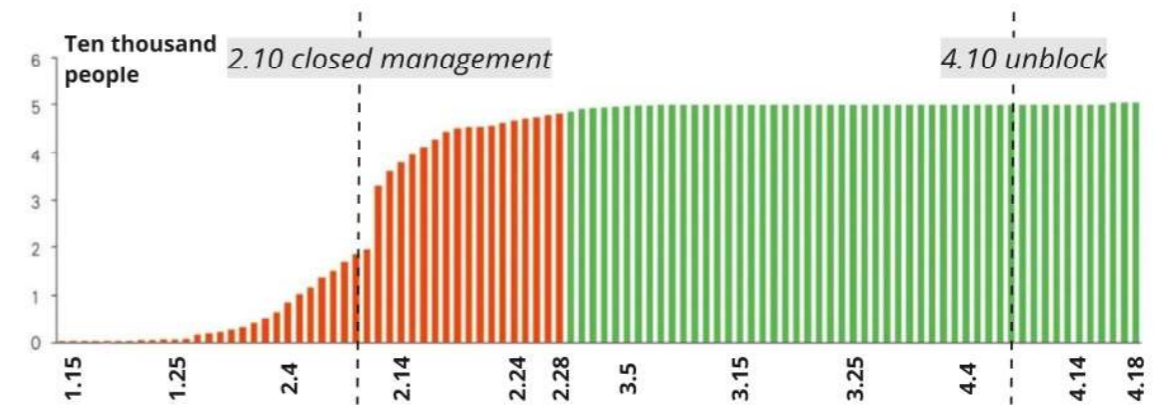
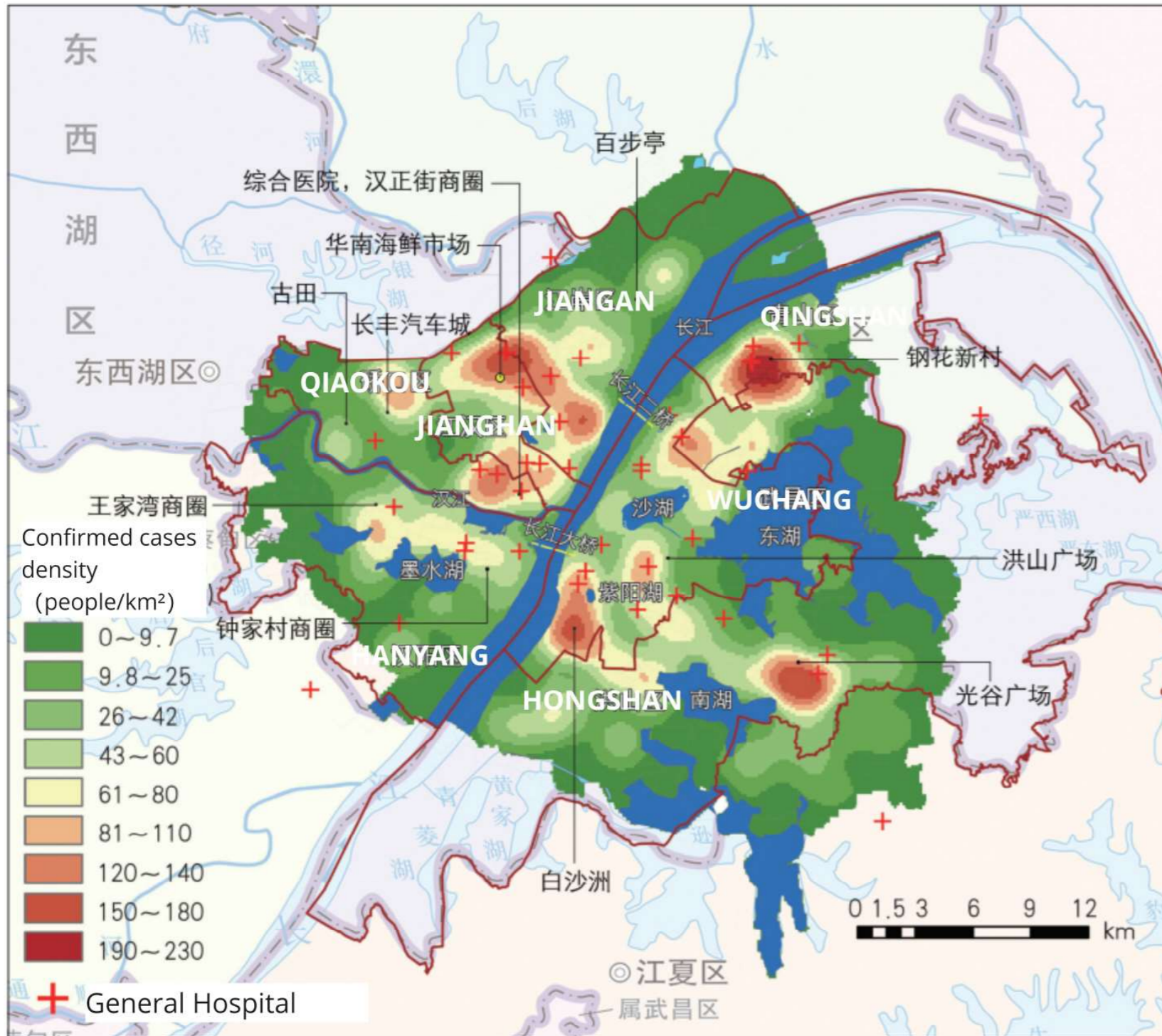
4 VISION & STRATEGY

5 DESIGN

6 CONCLUSION

What happened in Wuhan in early 2020 ?

### Covid-19 outbreak in Wuhan



# Community response

## Community response

Community closure management



Supplies of daily necessities



## The high-frequency word of big data platform



What problems were exposed during the response?



**Problematic community capacities seen from the response**



**Spatial planning**

low quality space

Inadequate public facilities

Insufficient open space





## Governance

Shortage of human resources

Lack of emergency space planning

Poor self-governance mechanism



## Human capital

Weak knowledge and self-help capabilities

A weak sense of community belonging

Vulnerable groups suffer most



## Knowledge gaps in study

Limited scope of community resilience (dimension & assessment)

Limited strategies and practice

Dimensional division	针对社区类型	参考文献
Physical, institutional, demographic, economic factors	非特定类型	[17]
Community organizations, community residents, material space	城市社区	[4]
Social factors, management (system) factors, economic factors	非特定类型	[41]
Collective memory, diversity, adaptability	山区社区	[42]
Social capital, economic capital, human capital, material capital, natural capital	非特定类型	[43]
Connecting and caring, having resources, the capacity for change, disaster management, information and communication	非特定类型	[18]
Versatility, redundancy, ecological and social diversity, effective network connectivity, adaptability	城市社区	[28]
Climate disaster resilience, economic resilience, community resilience, organizational resilience, infrastructure resilience	城市社区	[44]
Ecological resilience, social resilience, economic resilience, technological resilience and organizational resilience	非特定类型	[45]
Technological resilience, organizational resilience, social resilience and economic resilience	保障房社区	[5]
Social resilience, economic resilience, institutional resilience, infrastructure resilience	非特定类型	[46]

资料来源：搜集相关文献资料的基础上自绘。

表 2-8 国内减灾防灾社区建设概况

时间	主导部门	Theme	主要思想及措施
2004	民政部	"Disaster Reduction into Communities" activities	社区是城市防灾减灾的基础，重视风险高发区社区的防护。
2006	国务院	National Overall Emergency Response Plan for Public Emergencies	强调社区为工作重点
2007	国务院	National 11th Five-Year Plan for Comprehensive Disaster Reduction	开展“全国综合减灾示范社区”建设活动
2010	国务院	May 12th is national Disaster Prevention and Mitigation Day	主题为“减灾从社区做起”
2010	国家减灾委	National Model Community Standards for Comprehensive Disaster Reduction	进一步指导各地开展社区综合减灾工作 <sup>92</sup>
2011	国务院	National Comprehensive Disaster Reduction during the 12th Five-Year Plan Period	提出创建 5000 个“全国综合减灾示范社区”
2012	民政部	Guidelines for Establishing National Demonstration Communities for Comprehensive Disaster Reduction	进一步规范全国综合减灾示范社区创建管理
2015	民政部	Interim Measures for the Establishment and Administration of National Demonstration Communities for Comprehensive Disaster Reduction	确定 1390 个全国综合减灾示范社区

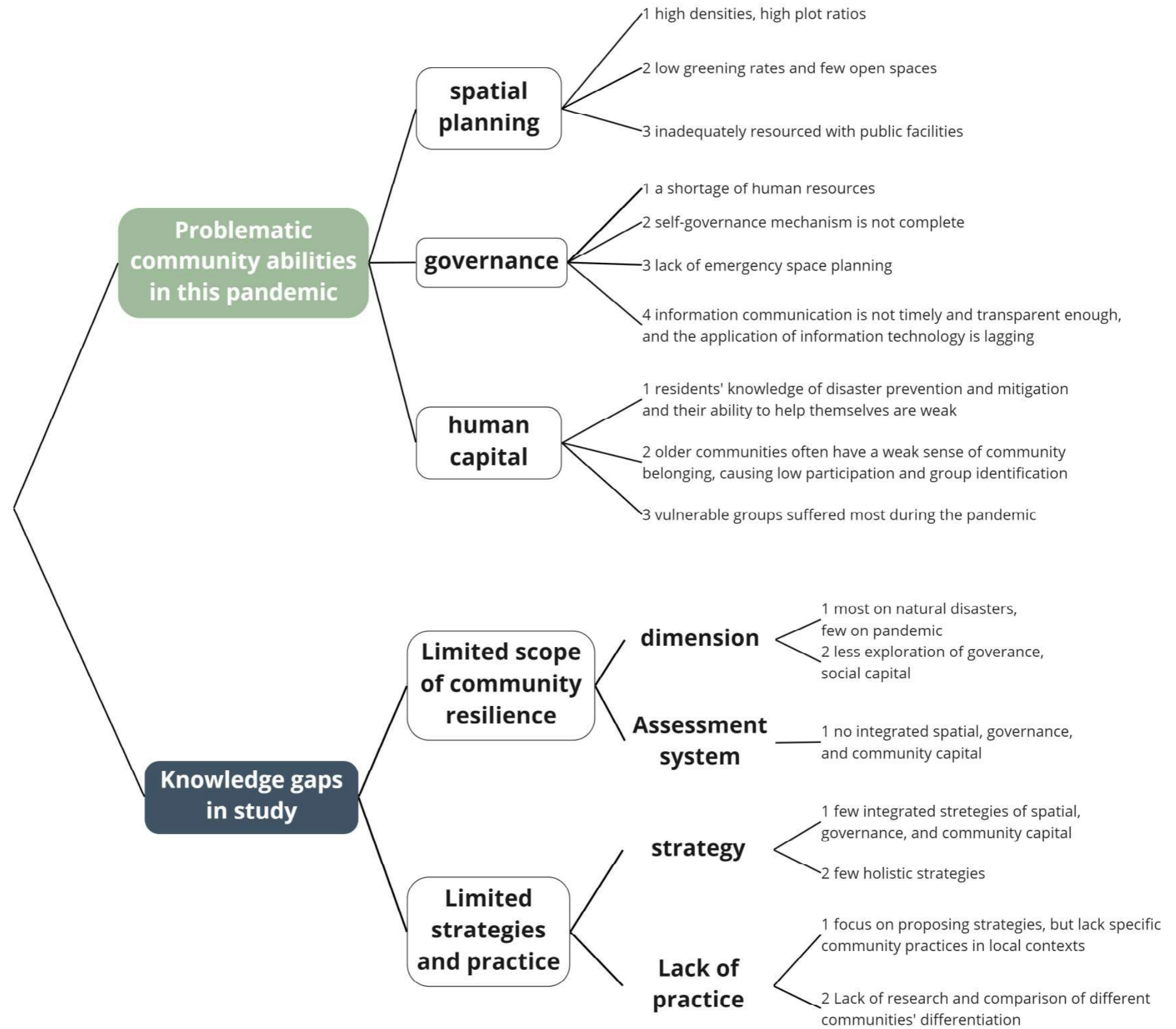
表1 风险应对下社区韧性指标汇总表

Tab. 1 Summary of community resilience indicators under risk response

Classification of indicators	Types of indicators	Elements of indicators	Resilience characterist
Community governance	Public Management	Emergency organization training, rescue division of labor and command, emergency evacuation measures, security and protection" status, emergency plans, rescue personnel organization, emergency facilities redundancy	Redundancy Robustness
	Political Economy	Medical and health facilities, reserve of relief materials, emergency communication equipment, economic situation of communities, social groups, special status of communities	
	Demographic Composition	Population density, sex ratio, proportion of minors, proportion of the elderly, proportion of the sick and disabled, family structure	
Community space	Public Space	Open space utilization, spatial accessibility, arterial road, number of community entrances and exits, emergency places	Adaptability Redundancy
	Landscape Environment	Built environment quality, greening situation, building ventilation environment	
	Infrastructure	Accessibility of roads, storage space for epidemic prevention, garbage disposal facilities and medical facilities	
Community organization	Disaster Prevention Measures	Facilities for epidemic prevention and rescue shall be built, channels for epidemic prevention and rescue shall be unblocked, emergency response measures shall be taken, and emergency service facilities shall be provided	Self-organization
	Organizational Approach	Community leadership, community building, and resident participation	
	Organizational Governance	Safeguard mechanism, preparation and response plan, big data information platform construction, emergency rescue efficiency, volunteer organization, disaster prevention publicity	
	Organizational Construction	Community "Workshop" co-governance co-management, community self-organization committee	

# 1 Problem statement

## Deficiencies in community resilience



## 2 Research questions

### CONTEXT

1 What are the most important Covid-19 community responses and their mechanisms in Wuhan?

### PROBLEM

2 What problematic community abilities are exposed by Covid-19 response?

What can we learn from **Covid-19 response** in Wuhan to enhance **community resilience** in the long term by adopting **planning strategies**?

### CONCEPTUALIZATION

3 What is the conceptual framework of building community resilience in Wuhan from the perspective of pandemic?

4 What is the analytical framework for measuring pandemic community resilience?

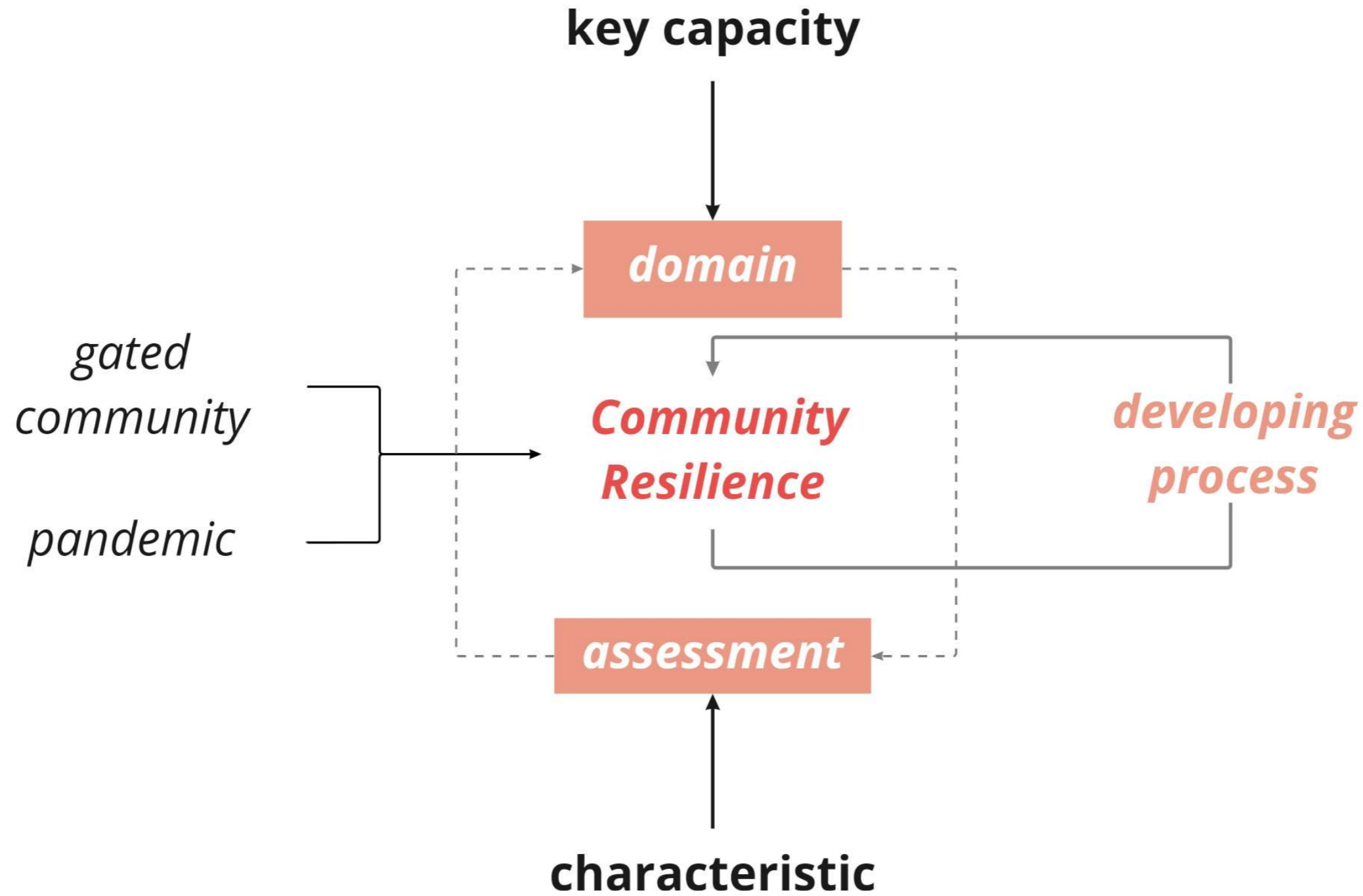
### SOLUTION

5 How can the strategic planning interventions strengthen community resilience through vision?

6 How to improve integration and coordination between planning strategies by design?

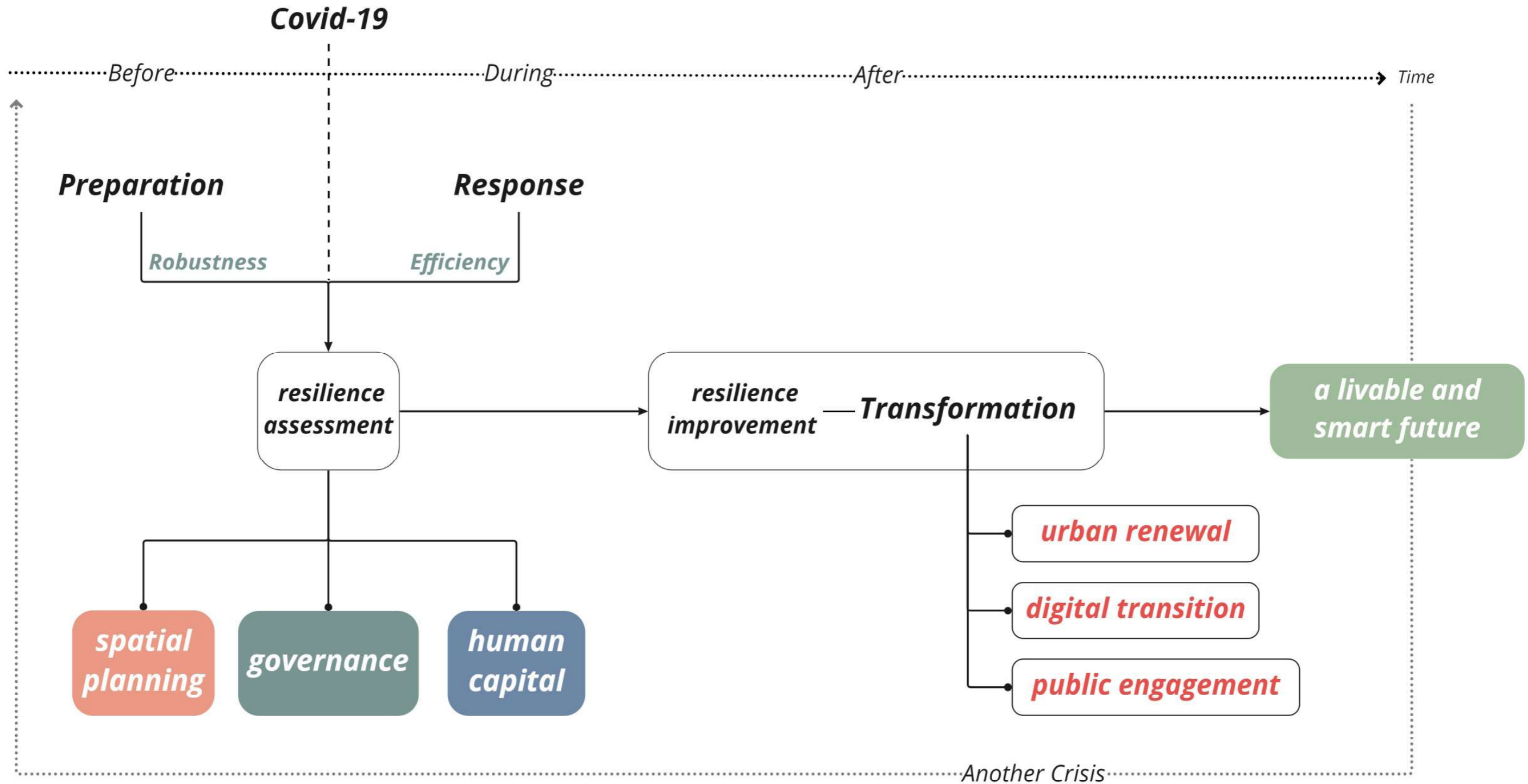
How to conceptualize ideas for enhancing  
Community Resilience?

## 1 Theoretical framework





## 2 Conceptual framework



### 3 Analytical framework

Dimension	Scale	Primary Indicators	Secondary Indicators
spatial planning	<i>neighborhood</i>	<u>public space</u>	system of open space system of green space system of sports field
		<u>public facility</u>	medical(aging) facility commercial facility comprehensive center
		<u>infrastructure</u>	delivery facility street furniture supporting infrastructure (Parking, water, electricity, communication infrastructure etc.)
		<u>traffic</u>	pedestrian & cycling network
	<i>community</i>	<u>public space</u>	open space green space sports field
		<u>Building</u>	density quality
		<u>infrastructure</u>	street furniture supporting infrastructure (Parking, water, electricity, communication infrastructure etc.)
		<u>traffic</u>	pedestrian & cycling network entrance and exit
governance	<i>neighborhood</i>	<u>governance structure</u>	type of actors degree of engagement
	<i>community</i>	<u>Emergency management</u>	self-governance mechanism emergency plan
		<u>Information and communication</u>	information channels communication activities
human capital	<i>neighborhood</i>	<u>Economic basis</u>	industry structure and diversity
	<i>community</i>	<u>Demographic composition</u>	Aging rate incomes' level residents' knowldege and skills social activities
			<u>Social network</u>

## 4 Methodology

### RESEARCH QUESTION

### RESEARCH METHODS

### EXPECTED OUTCOMES

#### MAIN RESEARCH QUESTION

*What can we learn from Covid-19 response in Wuhan to enhance community resilience in the long term by adopting planning strategies?*

Observation

Spatial analysis

Literature review

Policy analysis

Stakeholder analysis

Case study

Vision design

#### MAIN OUTCOMES

**A conceptual framework & An analytical framework & Planning strategies**

#### SUB RESEARCH QUESTIONS

CONTEXT

*1 What are the most important Covid-19 community responses and their mechanisms in Wuhan?*

PROBLEM

*2 What problematic community abilities are exposed by Covid-19 responses?*

CONCEPTUALIZATION

*3 What is the conceptual framework of building community resilience in Wuhan from the perspective of pandemic?*

*4 What is the analytical framework for measuring pandemic community resilience?*

SOLUTION

*5 How can the strategic planning interventions strengthen community resilience through vision?*

*6 How to improve integration and coordination between planning strategies by design?*

#### PHASED OUTCOMES

**1. Problematic community abilities in Wuhan pandemic context**

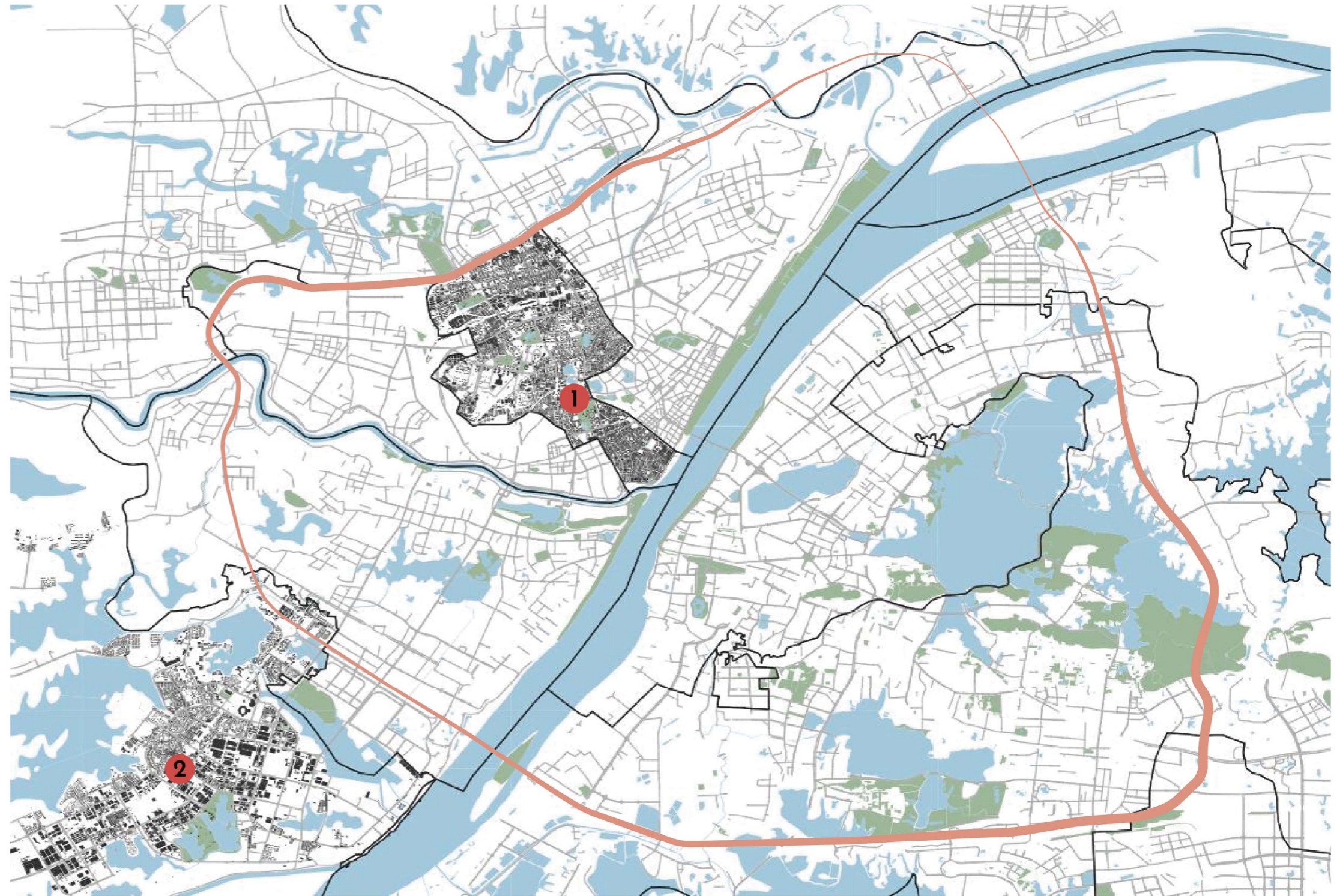
**2. A conceptual framework of building pandemic community  
3. An analytical framework of community resilience**

**4. vision  
5. planning strategies  
6. local design  
7. evaluation & conclusion**

How do Wuhan communities perform in terms of  
Community Resilience?

1 Old Community VS Modern Community

Old VS Modern



**1** *Old Community*

**2** *Modern Community*

Name

Wansongyuan northern xiaoqu

Jinsegangwan xiaoqu

Year of construction

Before 2000

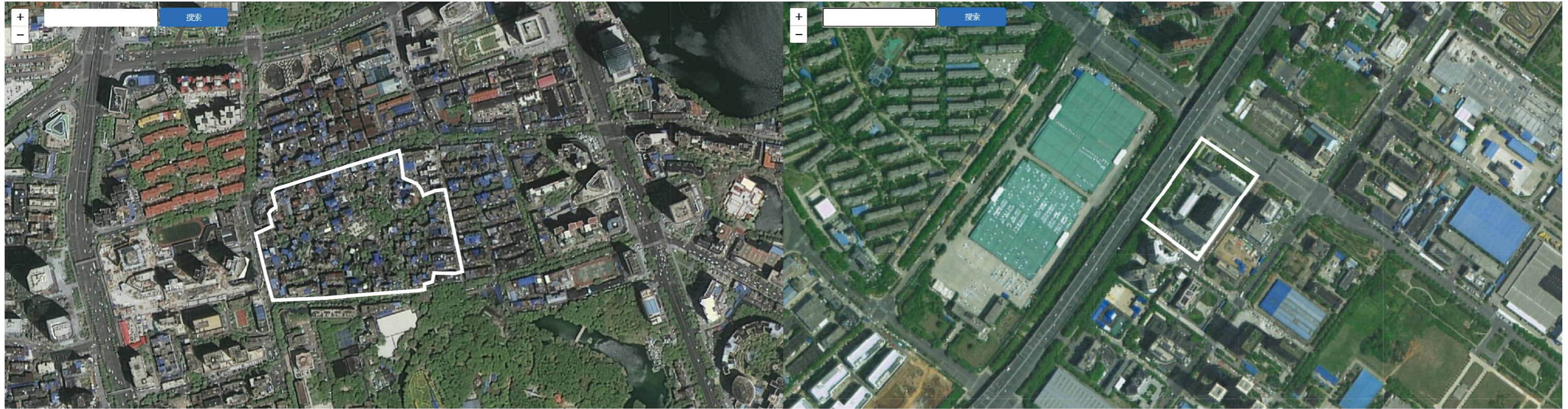
After 2000

Community typology

a medium-rise compound

a high-rise residential complex

1 Old Community VS Modern Community



**1** *Old Community*

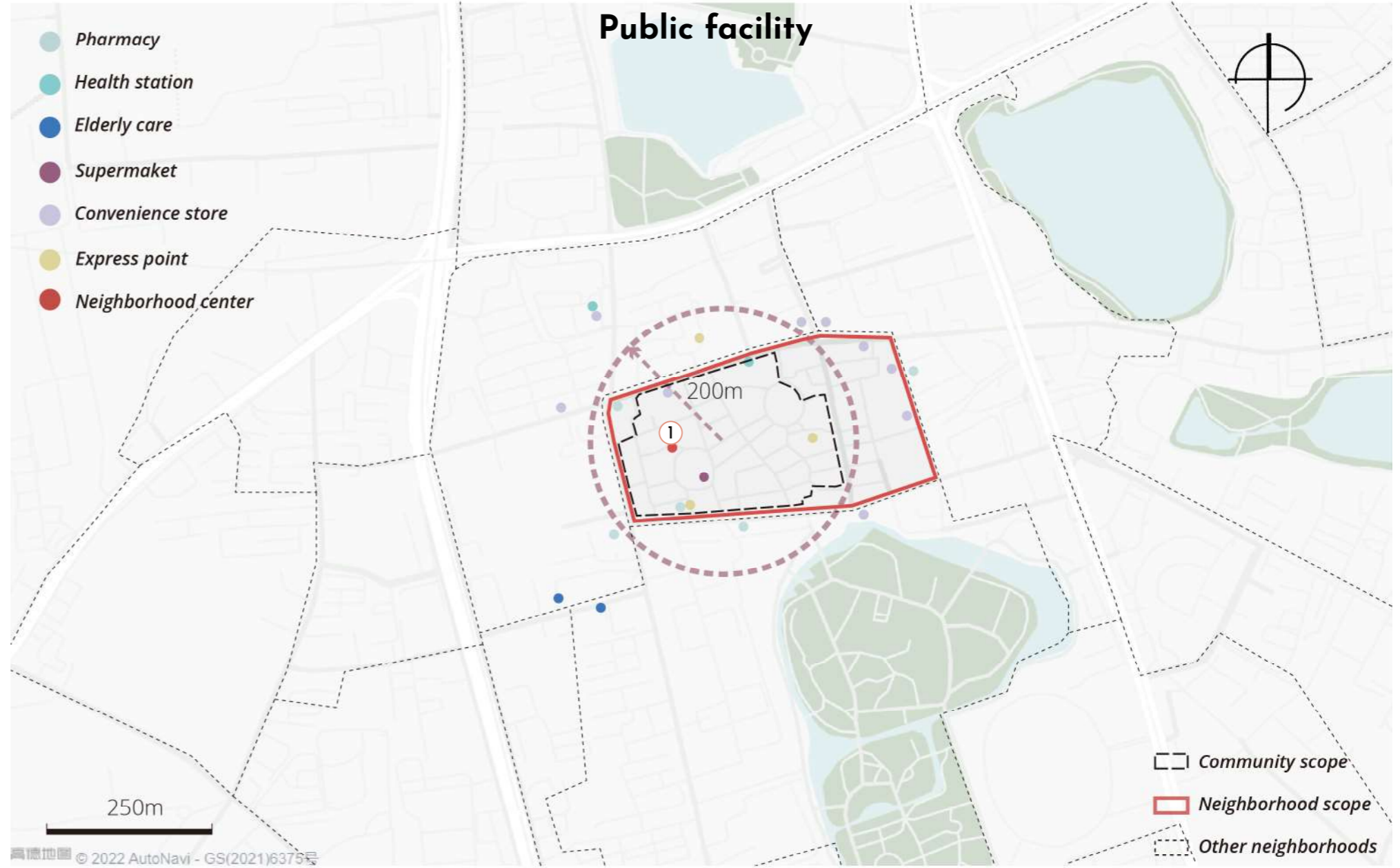
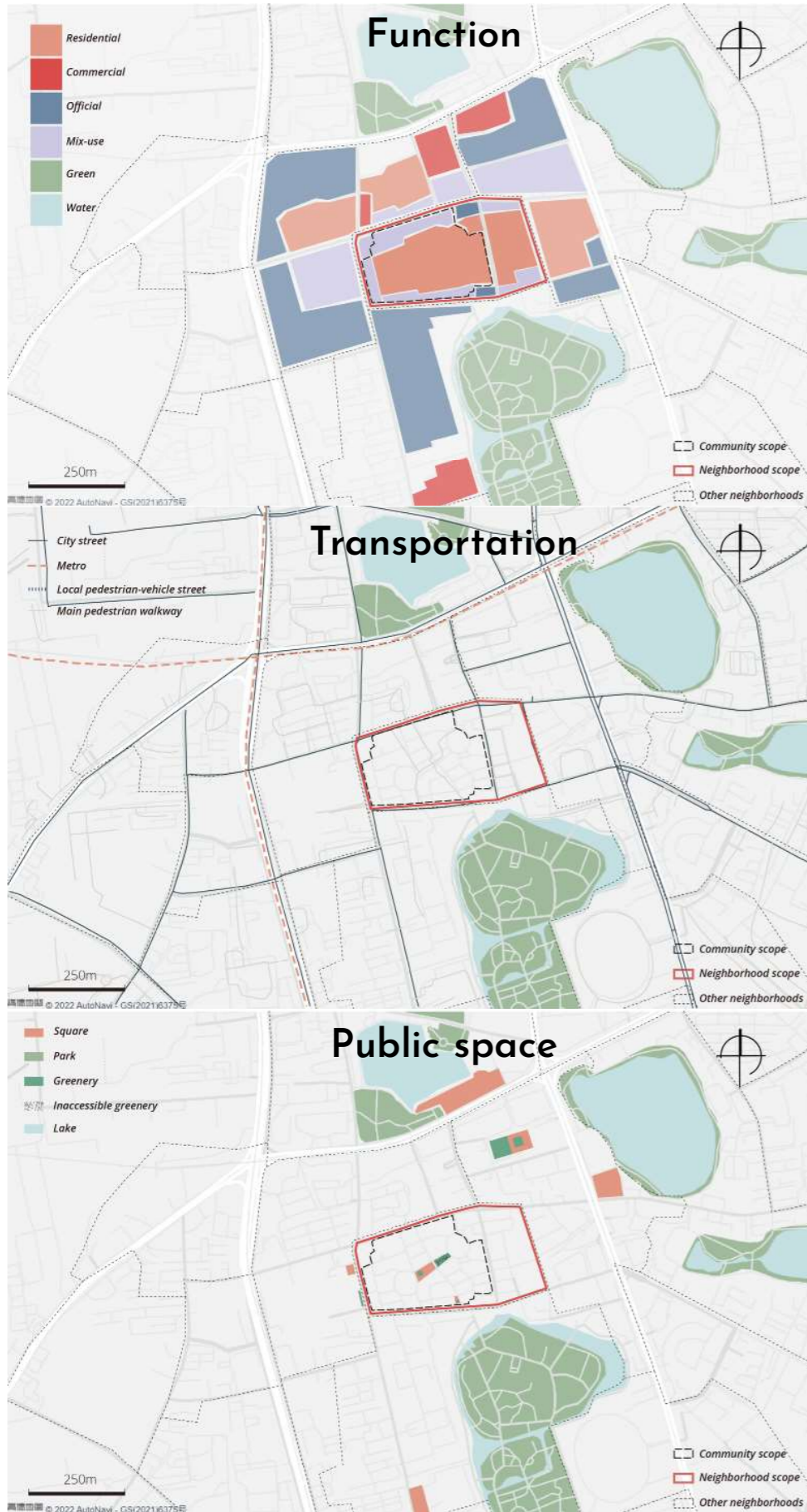
**2** *Modern Community*

Built age	1996	2019
Households	1599	1542
Floor area	≈ 65000 m <sup>2</sup>	17294 m <sup>2</sup>
Building density	medium-rise	high-rise
Maintenance management	unregulated	regulated
Community infrastructure	decayed	well-kept
Community boundary	Open	strictly regulated

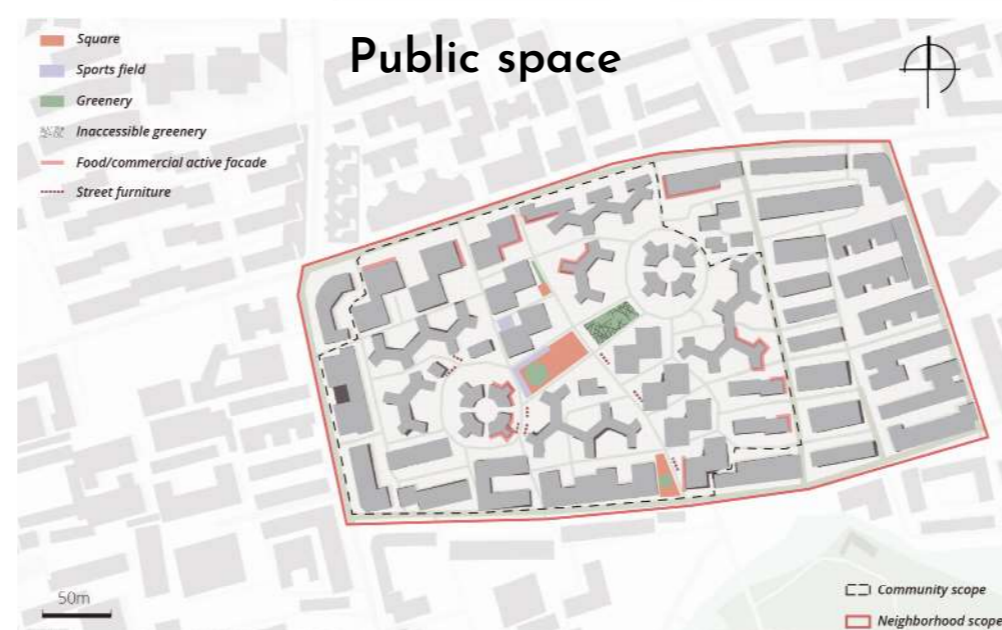
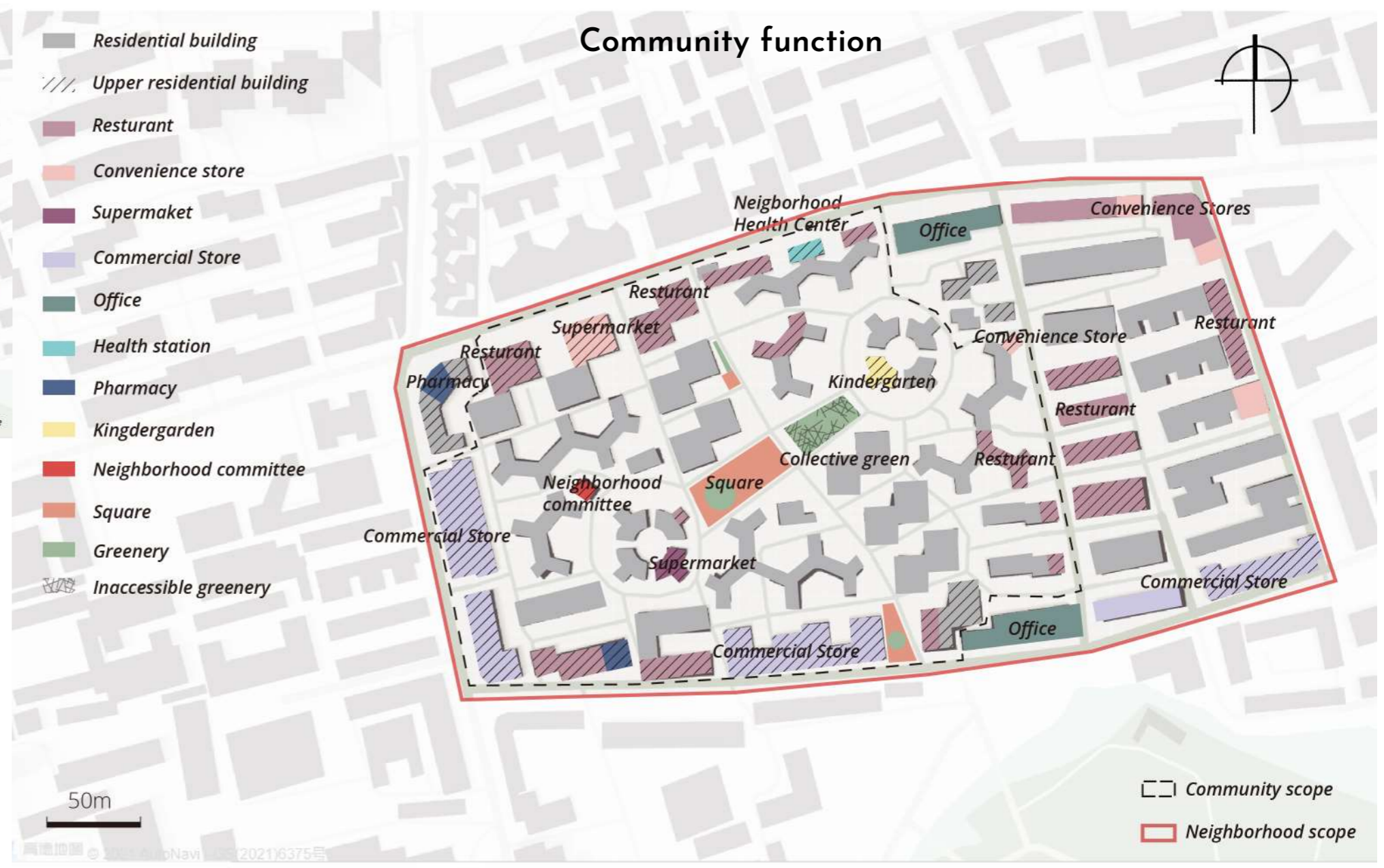
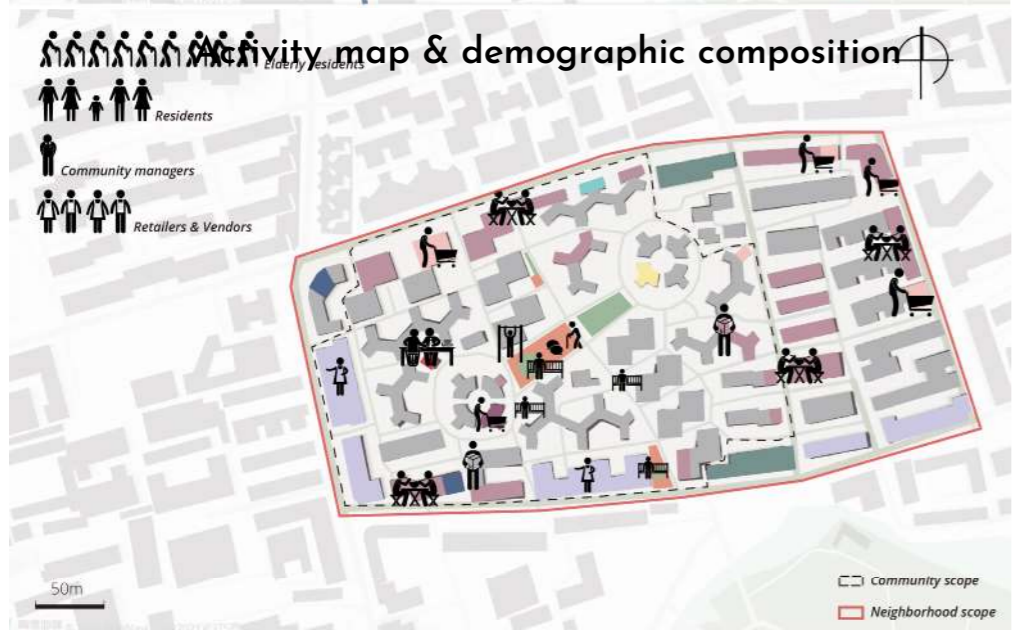
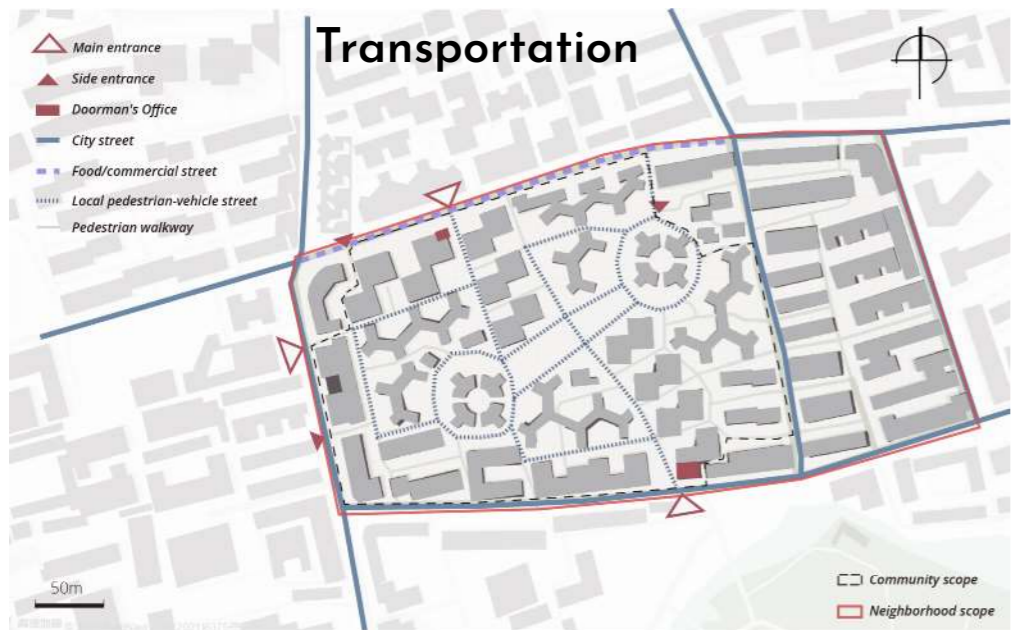
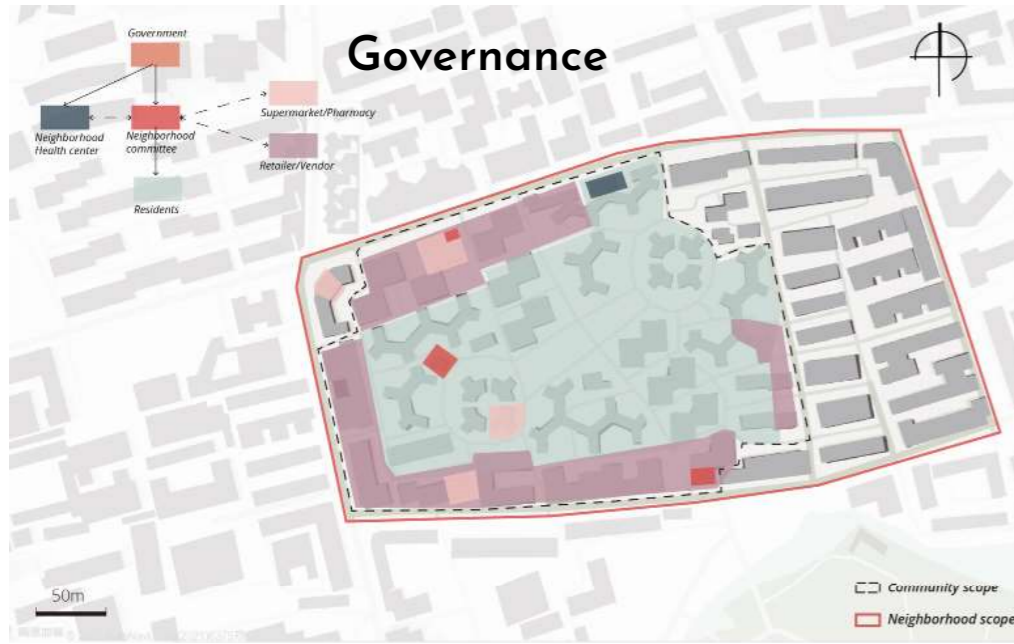
Medium-rise VS High-rise

Decayed VS Well-kept

Unregulated VS Regulated

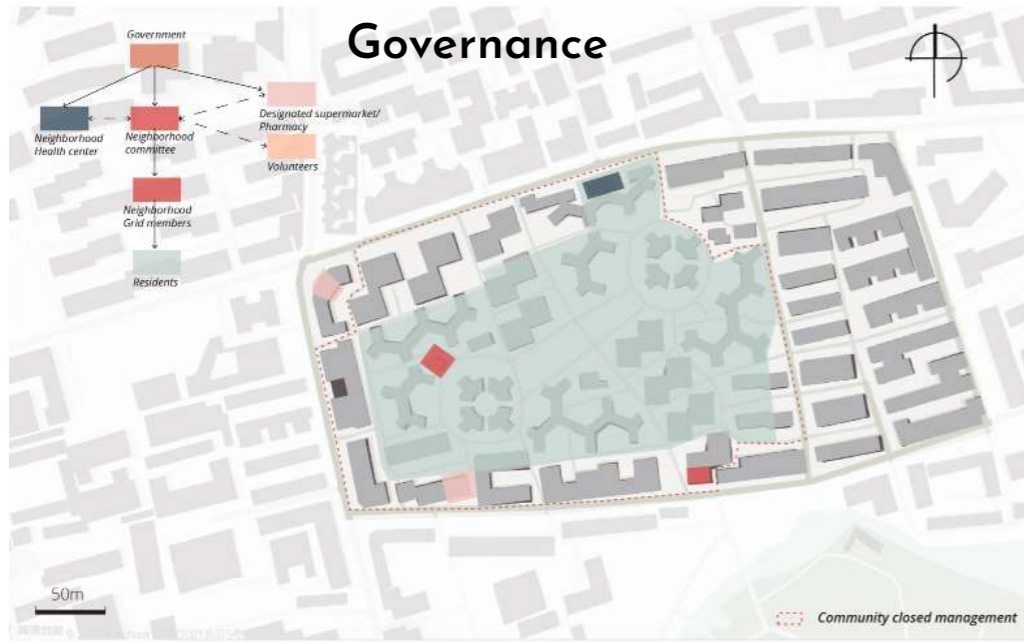


Community at the larger scale



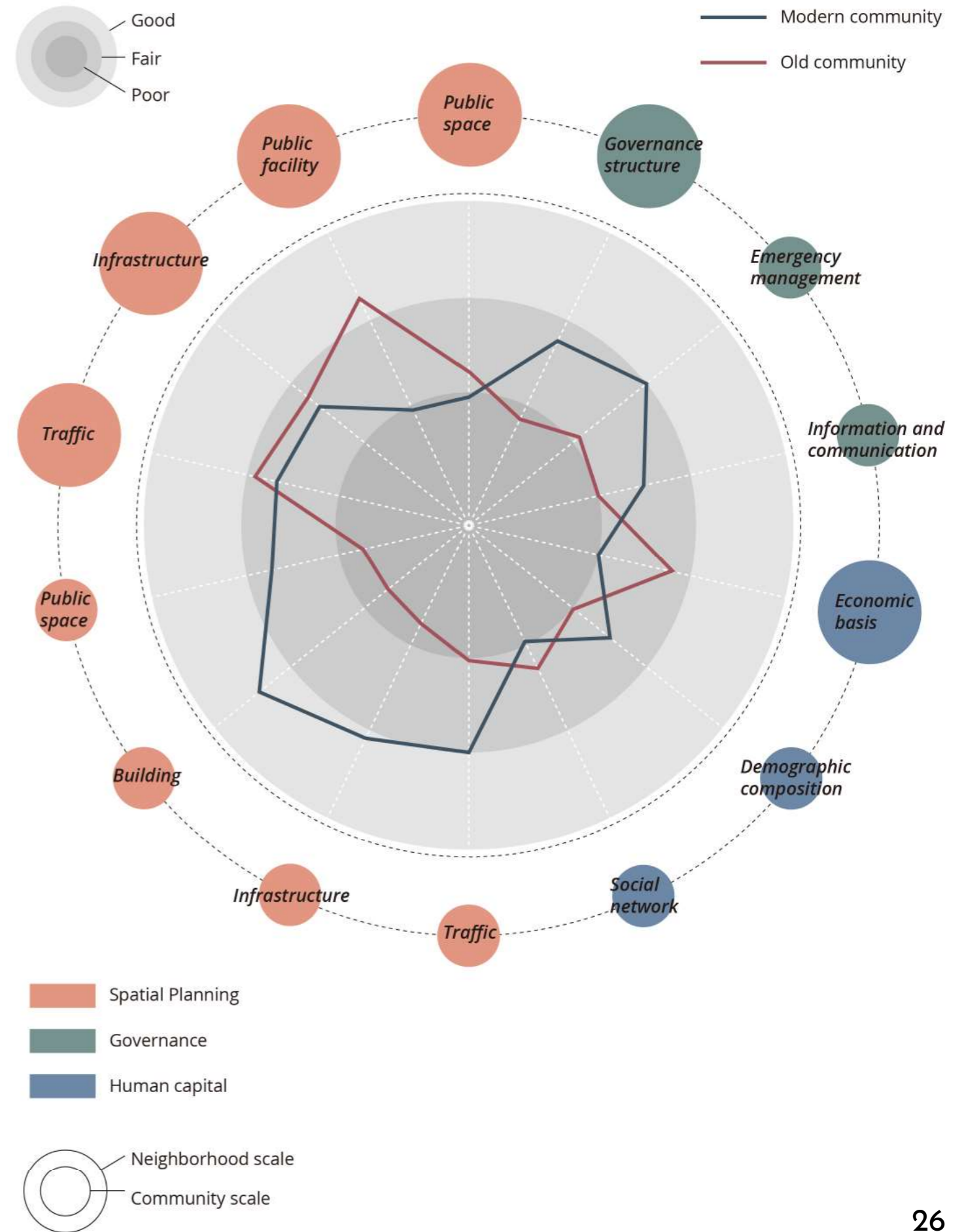
Community in the normal situation



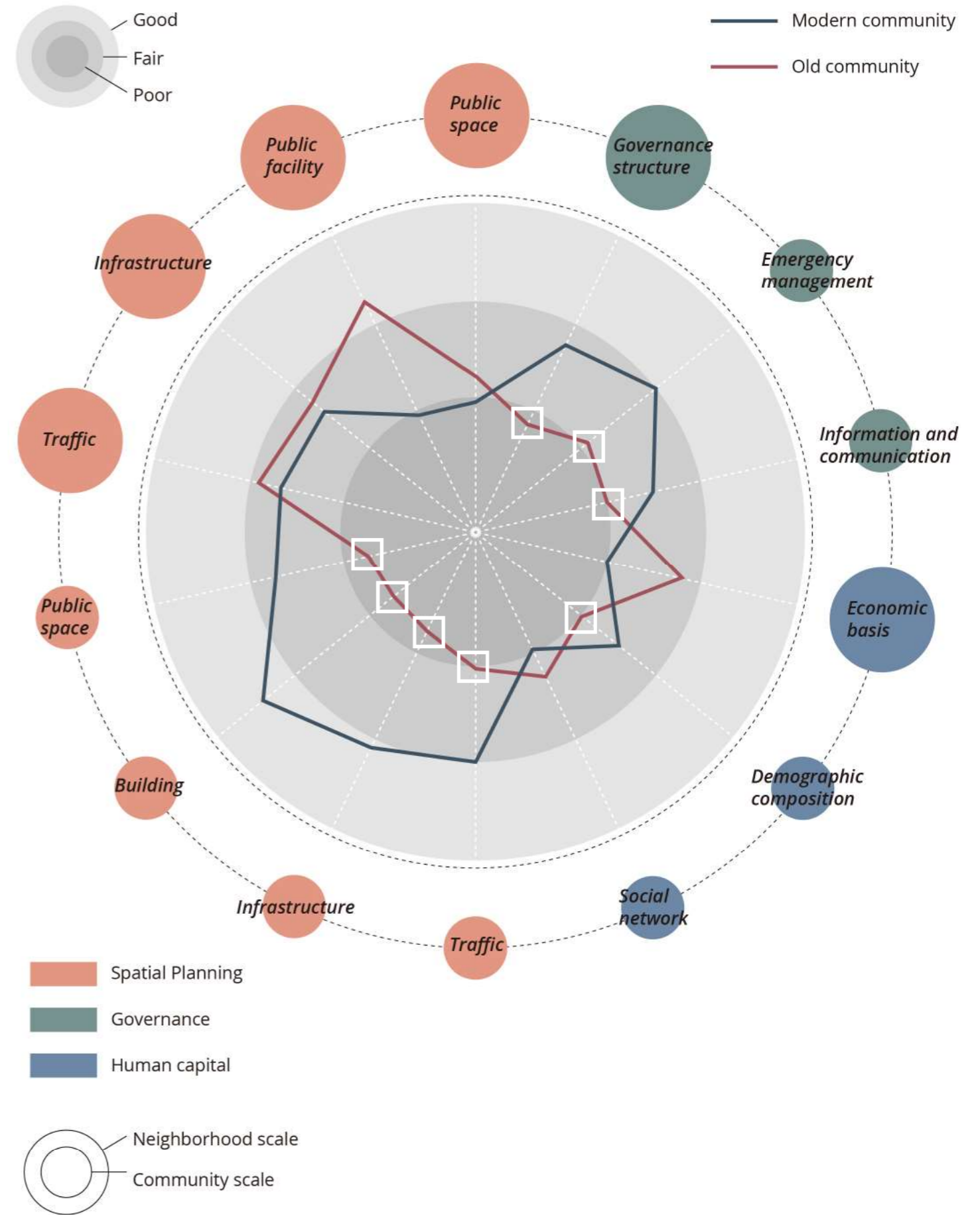


Community in the pandemic situation

		<i>Old Community</i>	<i>Modern Community</i>
<b>Spatial planning</b>	Neighborhood	Lack of systematic greenery and open space Lack of a good-quality and multi-functional comprehensive center	Lack patches of greenery and open space Public facilities are far away Not enough functional diversity
	Community	Lack of accessible greenery and open space Old buildings and deteriorated infrastructure Blocked sidewalks and insufficient parking Lack of interaction and vitality in public spaces	Lack of accessible greenery and open space Lack of fitness facilities Good-quality but high-density buildings Sufficient parking
<b>Governance</b>	Neighborhood	Lack of diverse public engagement Lack of human resources	Lack of diverse public engagement Professional property management team
	Community	Lack of emergency spatial planning Delayed communication because of lagging technology and low education of residents	Enough open space for emergency planing Timely communication because of property management and ease of Internet use among young residents
<b>Human capital</b>	Neighborhood	Qingsong Neighborhood, consisting of several food streets, whose economy is diverse but not strong	Xindu Neighborhood, consisting of numerous technology companies and industrial parks, whose economy is diverse and vigorous
	Community	Wansong Southern Community A large number of elderly people Low income and low education level High trust among neighbors	Jinsegangwan MIMI Community A large number of young office workers A high portion of mobile population Low frequency of residents' interaction



	<i>Old Community</i>	<i>Modern Community</i>
Neighborhood	Public space Public facility Governance structure	Public space Public facility Economic basis
Community	Public space Building Infrastructure Traffic Emergency management Information and communication Demographic composition Social network	Public space Building Social network





1 A low-quality comprehensive center



1 A comprehensive center that can't evoke a sense of place



1 Unpleasant walking experience around the comprehensive center



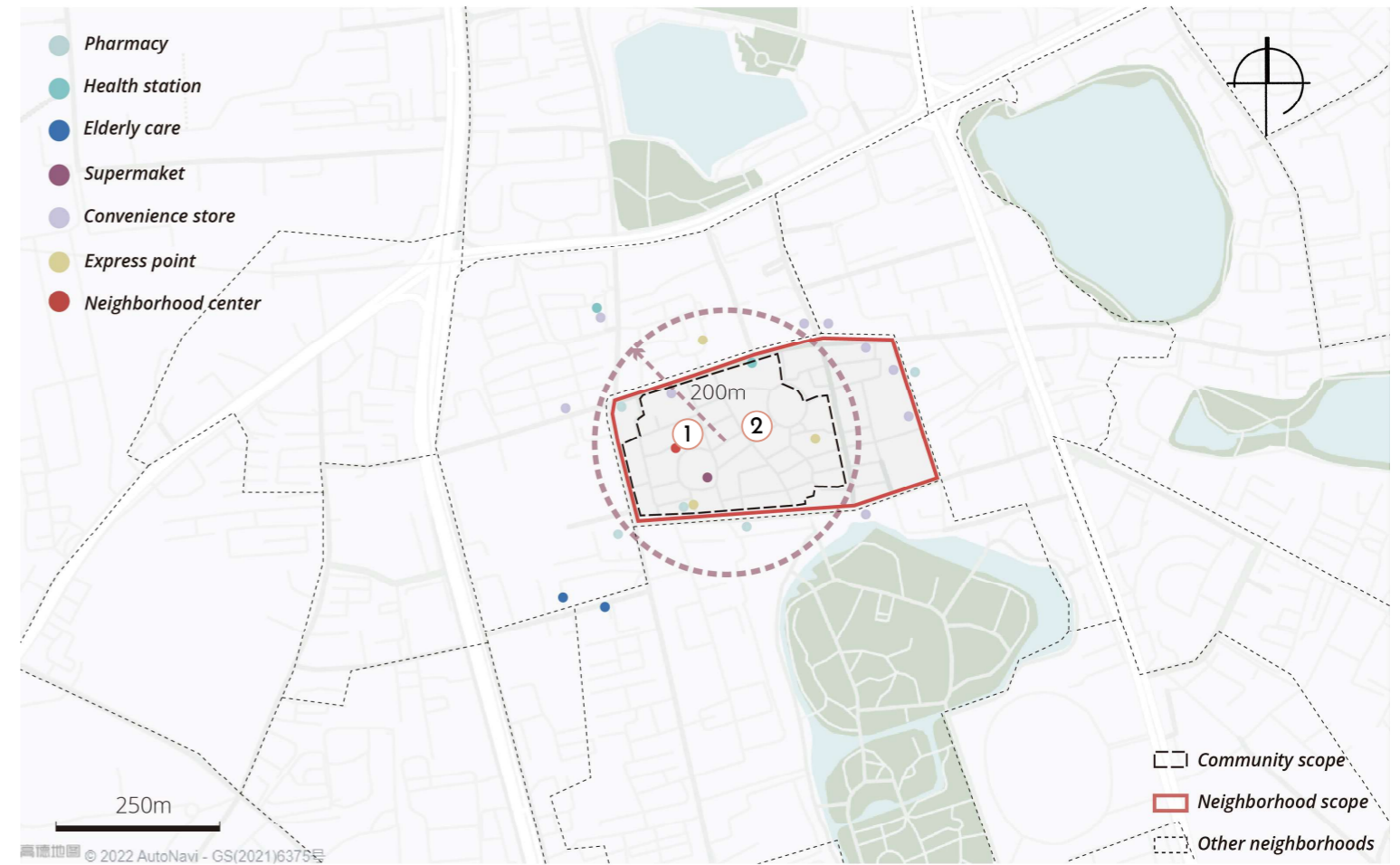
1 Chaotic surroundings of the comprehensive center



2 Inadequate accessible greenery space



2 Inadequate accessible open space



## Spatial problem map -- neighborhood scale



Blocked public space



Deteriorated street infrastructure



Old and low-quality residential building



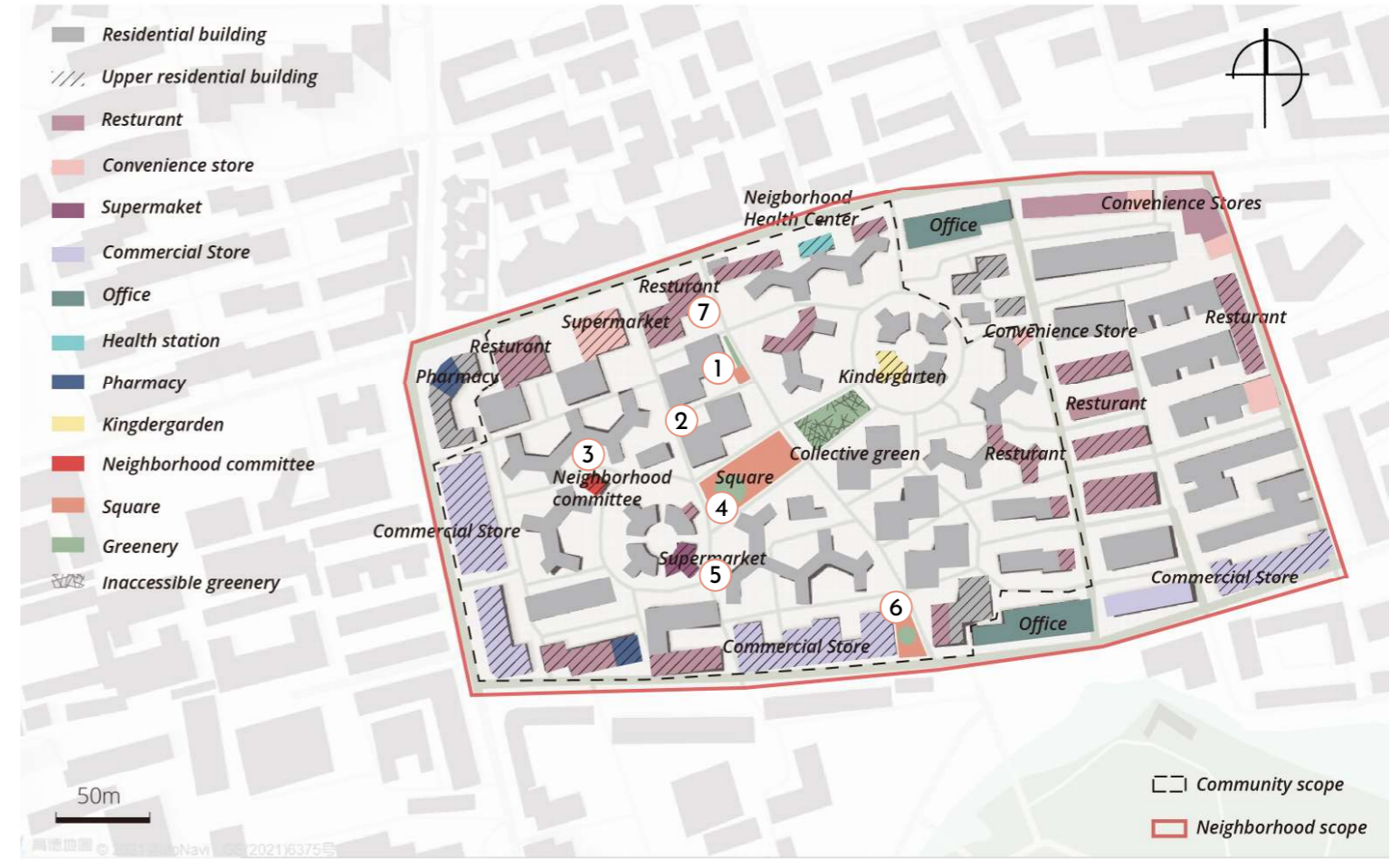
Low-quality public space



Blocked sidewalks and insufficient parking



Chaotic parking



# Spatial problem map – community scale



4 The current square is fragmented due to unmaintained greenery and decayed sports facilities



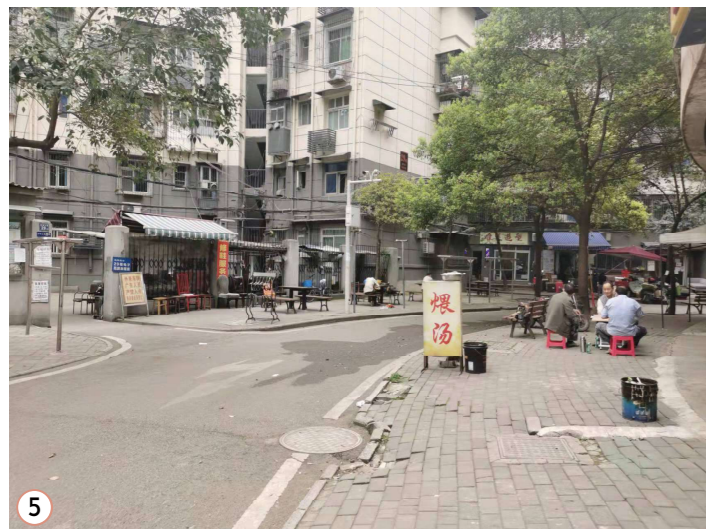
4 The current square is largely occupied by electric vehicles



4 The inactive square two years ago



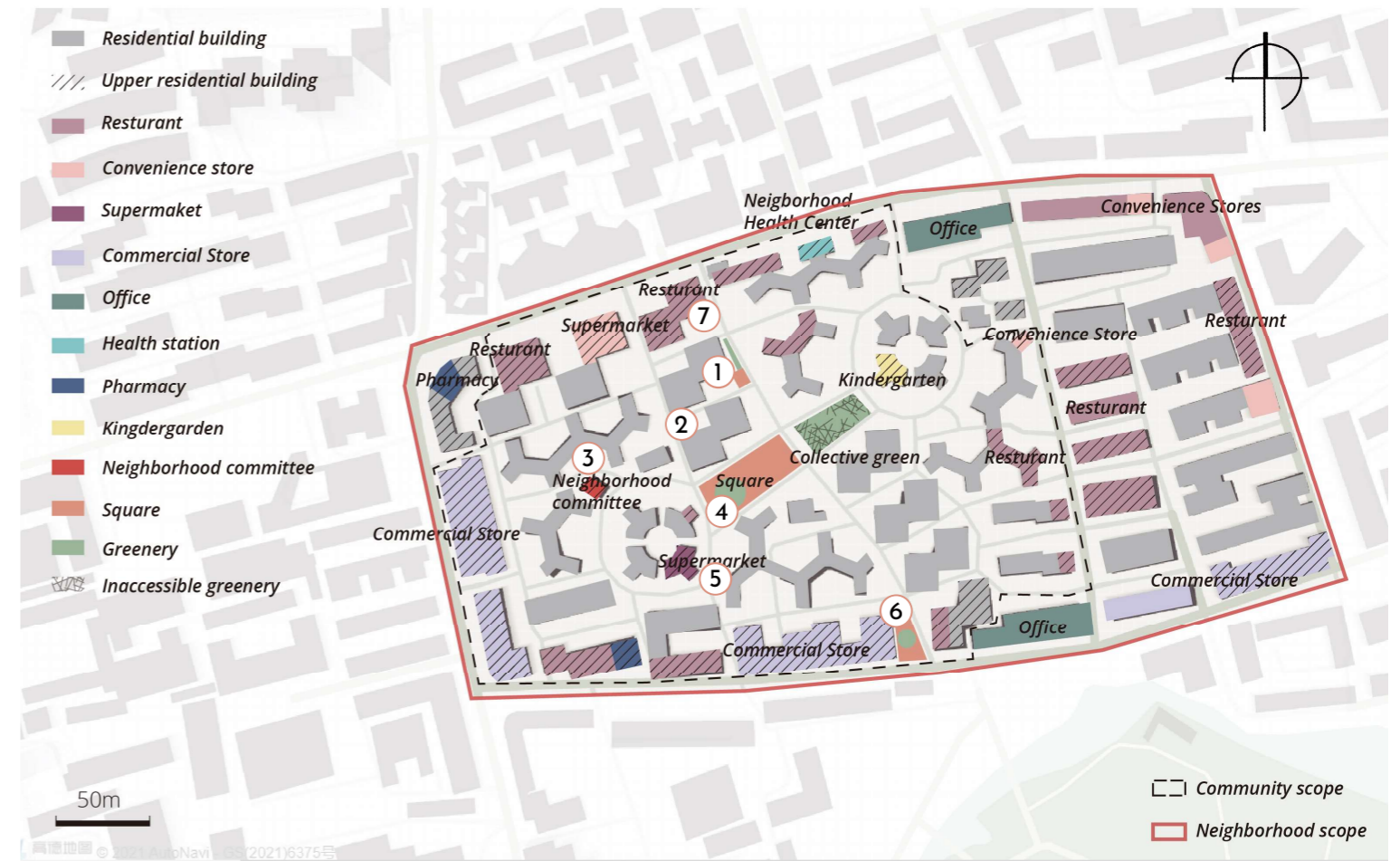
4 The empty square two years ago



5 Deteriorated street furniture and unmet demand for dining



5 Poor pedestrian infrastructure



## Spatial problem map -- community scale



6 Public space that lacks emergency planning



7 Unmet demand for temporary stalls

What are the vision and strategies that can strengthen community resilience?

## 1 A liveable and smart future

Vision: a liveable and smart future where the community is well prepared, enabling people to adapt quickly and lead normal lives if a crisis happens





## 2 Principles for vision

# liveable

Community meets the changing needs of residents in different periods, ensuring their higher standards of living.



### Human-orientation

Meet the needs of different groups  
Focus on the changing needs of different periods  
Human scale design



### Inclusion

Encourage the public engagement  
Support all community groups



### Ecologization

Design multi-functional open green space  
Design for both human and ecosystem

# smart

Innovative digital technology aids community function and benefits every member in the community, in both daily life and emergent situations.



### Innovation

Adopt advanced technology  
Enhance links between virtual services and real space  
Combine online and offline services



### Intelligence

Encourage standardization  
Customize to local context



### Green transition

Promote green building and energy  
Advocate sustainable lifestyle

## 3 Strategy toolkit

### 3.1 Temporary planning

### 3.2 Urban renewal

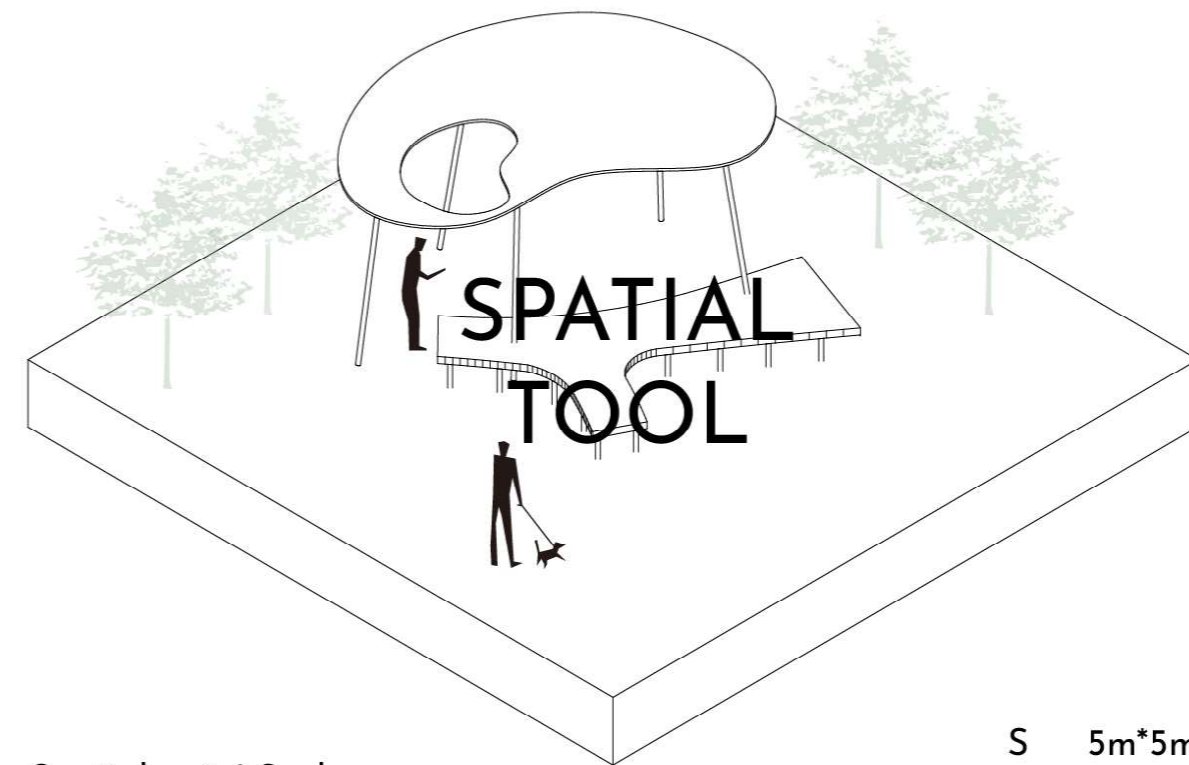
### 3.3 Digital transition

### 3.4 Public engagement

## How to read spatial tool illustrated

Tool number

Tool name



Spatial unit | Scale

Examples

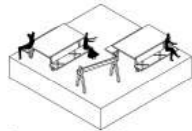
S 5m\*5m

M 10m\*10m

L 25m\*25m

**SPATIAL**  
Emergency spatial planning

TP-E1  
Signage



Open space | S

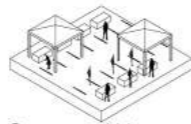
TP-E2  
Adaptable public space



Open space | M  
eg. Open-air dining

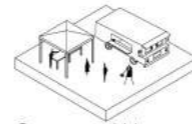


TP-E3  
Pop-ups



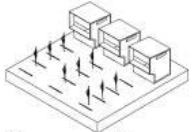
Open space | M  
eg. Food market,  
Delivery zone

TP-E4  
Mobile device



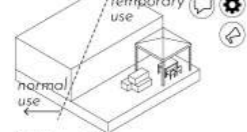
Open space | M

TP-E5  
Module construction



Open space | M  
eg. Rapid test

TP-E6  
Adaptable public building



Building | M

**NON-SPATIAL**  
Technology application

TP-T1  
Contact tracing



eg. Footprint,  
Identification

TP-T2  
Information sharing



eg. Notice



TP-T3  
Monitoring



eg. Gatekeeping

TP-T4  
Telemedicine



**NON-SPATIAL**  
Cooperation of actors

TP-C1  
Mobile medical Team



TP-C2  
Supervisory team



TP-C3  
Volunteer

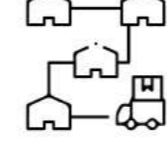


TP-C4  
Business cooperation



eg. Food vendors,  
Convenience store owners,  
Restaurant owners,  
Pharmacy owners

TP-C5  
Enterprise cooperation

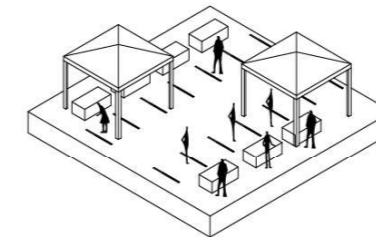


eg. Supermarkets,  
E-commerce platforms,  
Courier companies

# 3.1 Temporary planning

emergency spatial planning,  
technology application,  
cooperation of actors

TP-E3  
Pop-ups



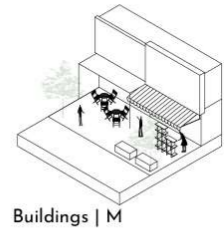
Open space | M  
eg. Food market,  
Delivery zone



Figure 2. Corona Plaza, Queens, June 2019.  
The Coronate festival. Photo Credit: Martin Bolivar and the Queens Museum.

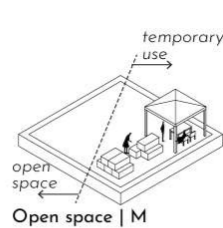
SPATIAL Multi-use public space

UR-M1 Public frontage activation



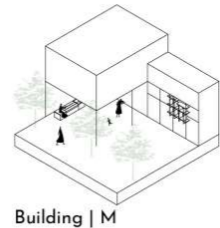
Buildings | M

UR-M2 Adaptable public space



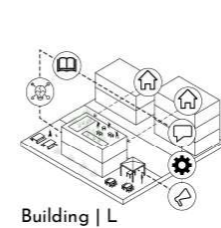
Open space | M

UR-M3 Open ground floor



Building | M

UR-M4 Comprehensive center



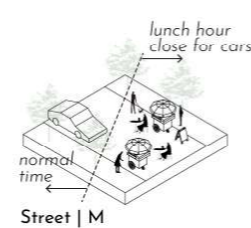
Building | L

UR-M5 Mixed use



Buildings | L

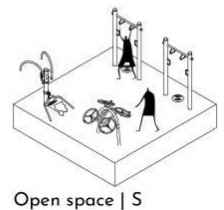
UR-M6 Use at different time of the day



Street | M

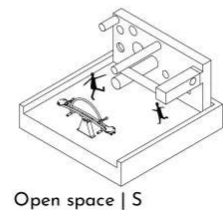
SPATIAL Accessible open and green space

UR-A1 Sports field



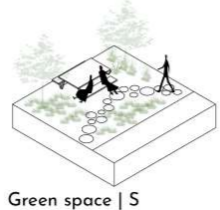
Open space | S

UR-A2 Playground



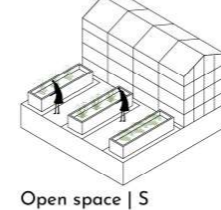
Open space | S

UR-A3 Pocket park



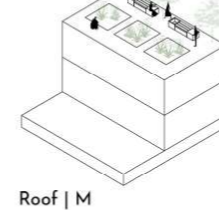
Green space | S

UR-A4 Urban farming



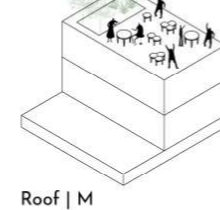
Open space | S

UR-A5 Green rooftop



Roof | M

UR-A6 Social activity rooftop



Roof | M

SPATIAL Renovated building

UR-R1 Increased greenery



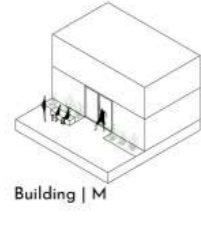
Building | L  
eg. Green facade, Green balcony, Creeper grille

UR-R2 Energy-saving retrofit



Building | L  
eg. Building envelope, Energy monitoring, Smart appliance etc.

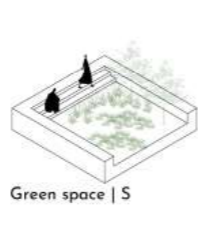
UR-R3 Activated entrance



Building | M

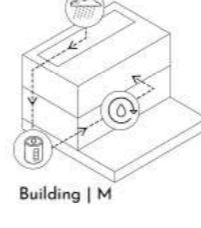
SPATIAL Climate-resilient utility

UR-C1 Micro-climate



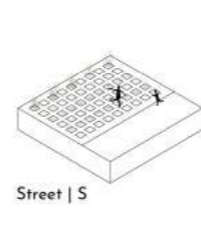
Green space | S

UR-C2 Rainwater harvesting



Building | M

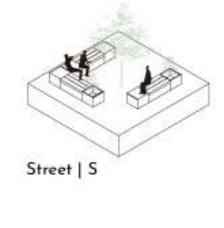
UR-C3 Permeable surface



Street | S

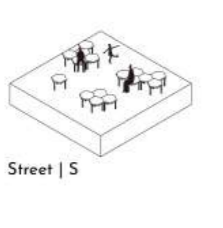
SPATIAL Prioritized soft mobility

UR-P1 Modular furniture



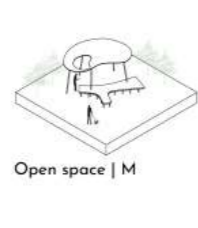
Street | S

UR-P2 Movable furniture



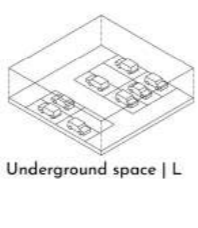
Street | S

UR-P3 Streetscape design



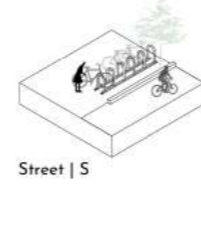
Open space | M

UR-P4 Underground parking



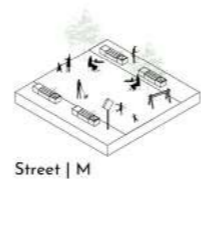
Underground space | L

UR-P5 Bicycle parking



Street | S

UR-P6 No-vehicle pedestrian walkway



Street | M

# 3.2 Urban renewal

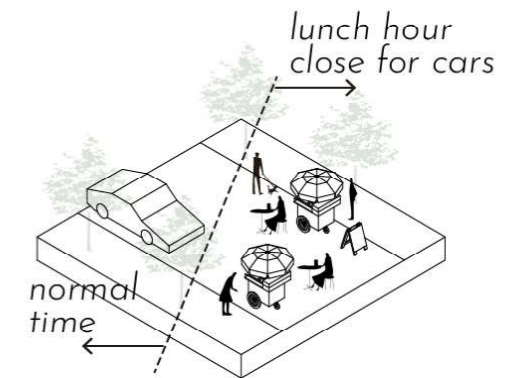
multi-use public space, accessible open and green space, renovated building, prioritized soft mobility, climate-resilient utility

UR-M5 Mixed use



Buildings | L

UR-M6 Use at different time of the day



Street | M



Nakadori Street in Tokyo

SPATIAL  
Smart infrastructure

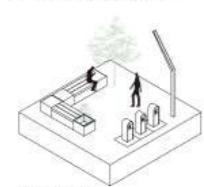


DT-S1  
Public WiFi and recharge infrastructure



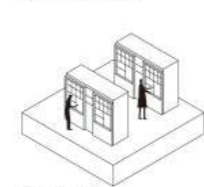
Street | S

DT-S2  
Smart street furniture



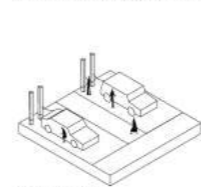
Street | S  
eg. Street furniture, trash can, street light

DT-S5  
Delivery lockers



Street | S

DT-S5  
E-mobility infrastructure

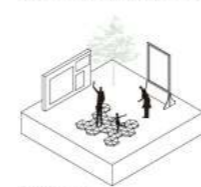


Street | M

SPATIAL  
Augmented interesting experience

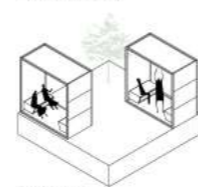


DT-A1  
Interactive installations



Street | S

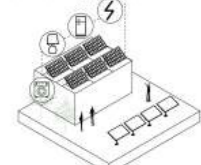
DT-A2  
Virtual reality



Street | S

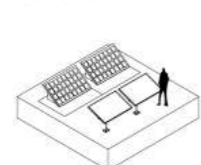
SPATIAL  
Energy transition

DT-E1  
Smart appliance



Building | M

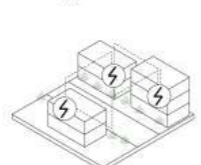
DT-E2  
Solar units



Open space | S



DT-E3  
Smart grid



Buildings | L

NON-SPATIAL  
Offer online service for off-line

DT-O1  
Promote more online shopping



DT-O2  
Monitoring system  
eg. Energy footprint



DT-O3  
Information sharing



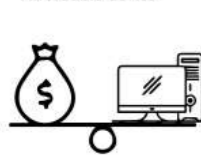
eg. Community service map, Heat map

DT-O4  
Home service: healthcare, office, education etc.



NON-SPATIAL  
Digital inclusive access

DT-D1  
Affordable device



DT-D2  
Home access



DT-D3  
Public access to internet



NON-SPATIAL  
Digital literacy

DT-L1  
Knowledge dissemination



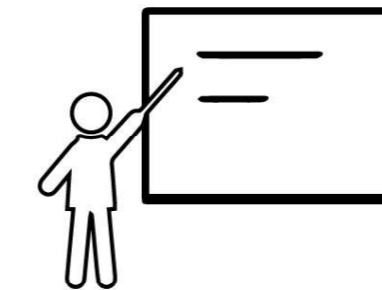
DT-L2  
Skills development



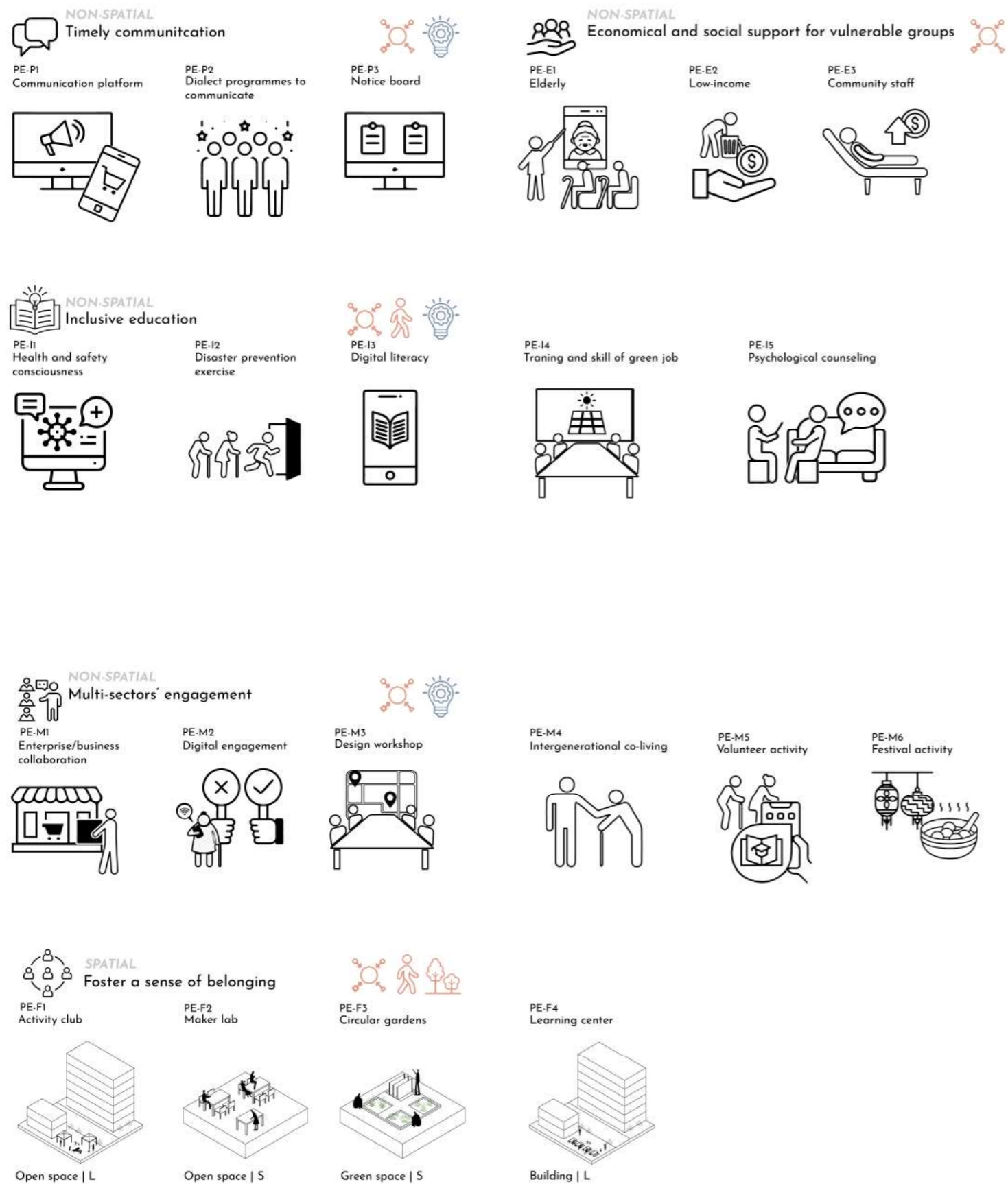
# 3.3 Digital transition

smart infrastructure,  
augmented interesting experience,  
energy transition,  
offer online service for off-line,  
digital inclusive access,  
digital literacy

DT-L1  
Knowledge dissemination

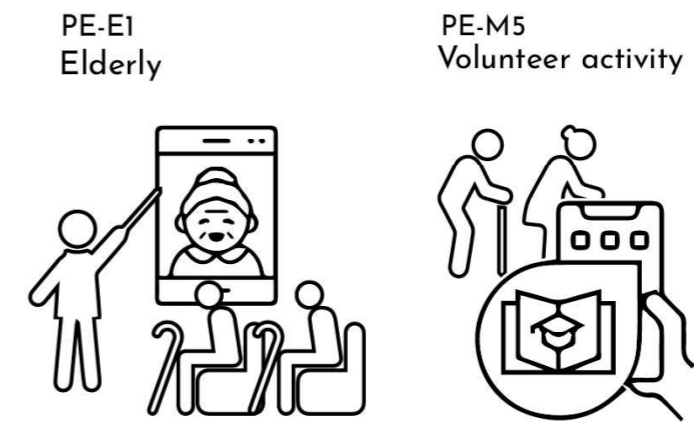


Volunteers providing one-on-one assistance to seniors with their mobile phones at the Digital Clinic at L<sup>3</sup>@Radin Mas: Your LifeLong Learning Journey event



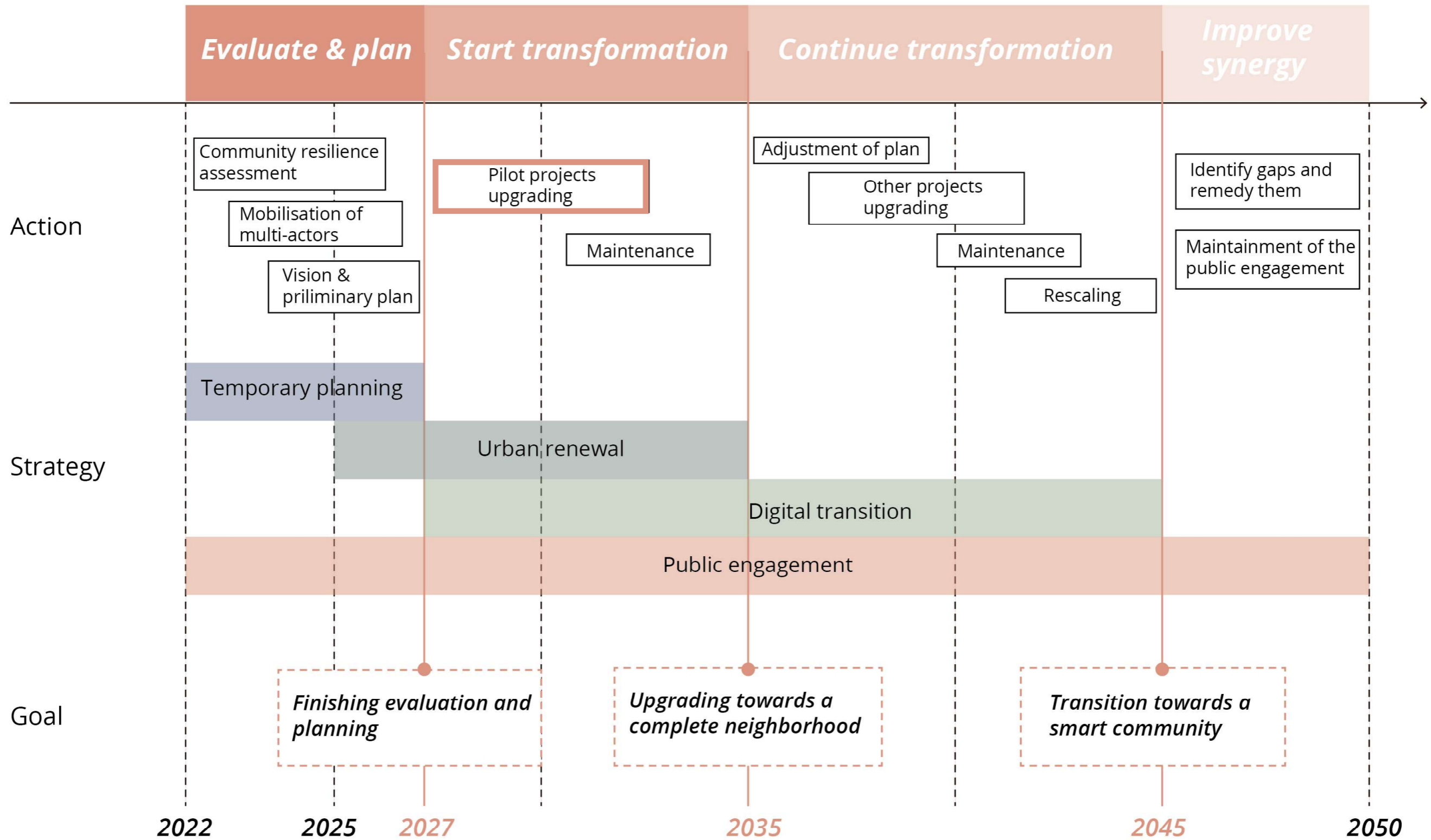
# 3.4 Public engagement

timely communication, economic and social support for vulnerable groups, inclusive education, multi-sectors' engagement, foster a sense of belonging

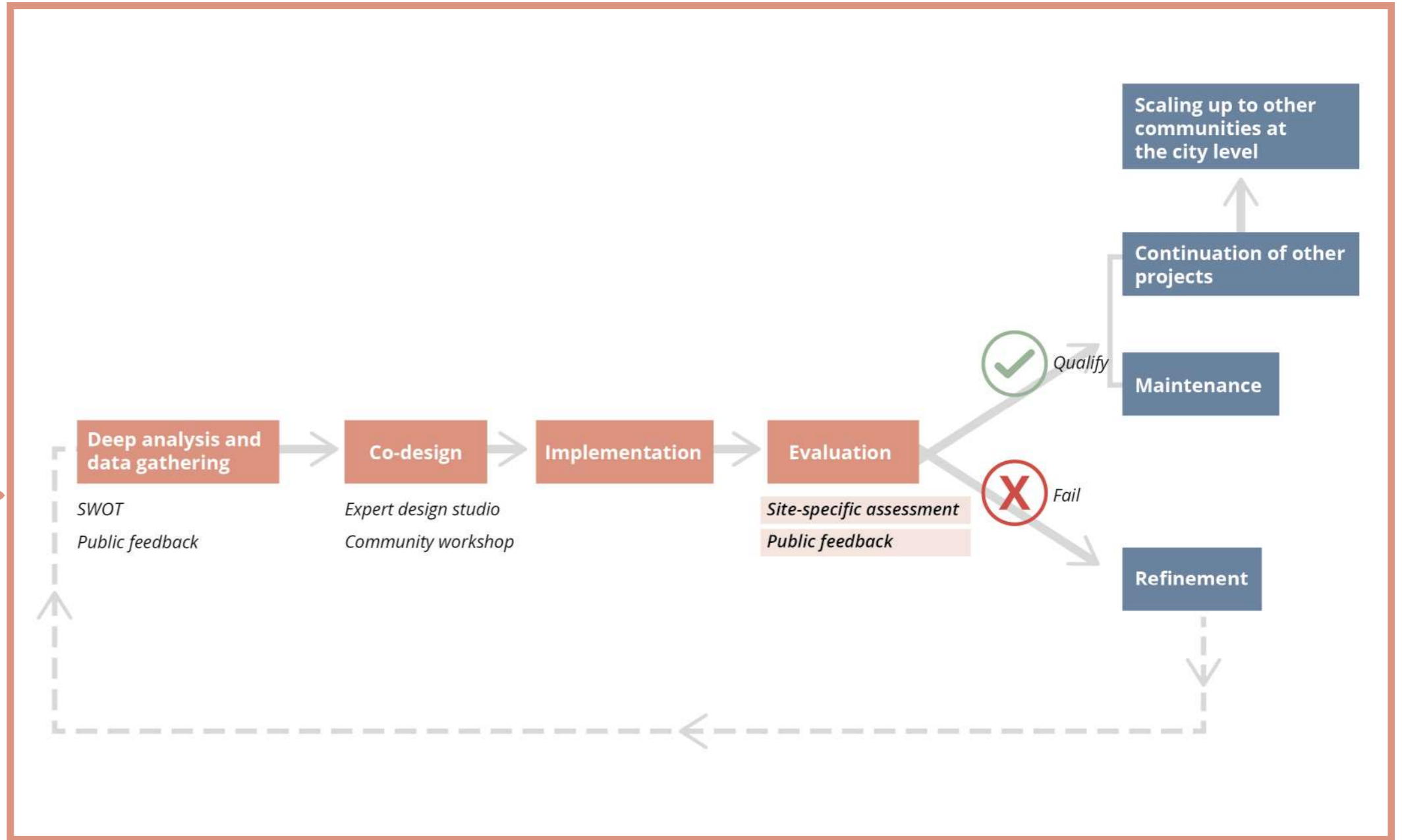
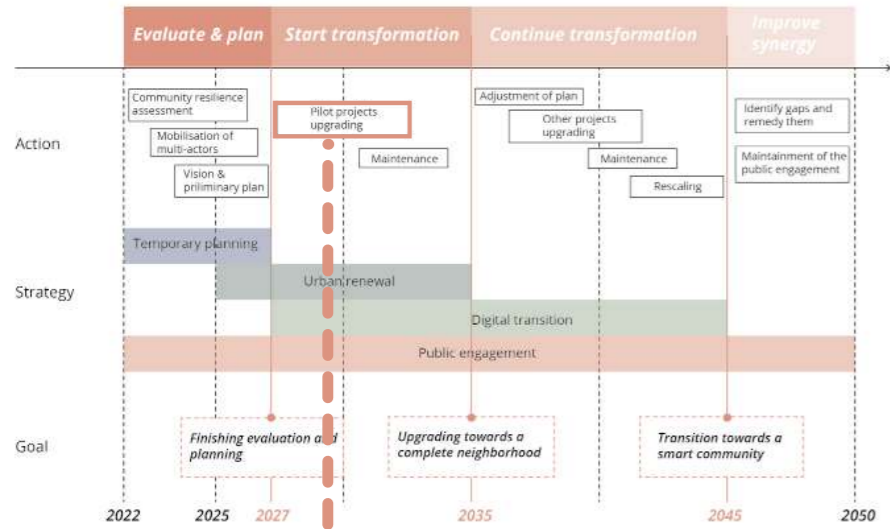


Intergenerational co-living  
Affordable and community-driven / Deventer, Netherlands

### 4.1 Strategic framework overall timeline



### 4.2 Project upgrading guideline





### 5.1 Vision plan -- neighborhood scale



A connected and active neighborhood plan

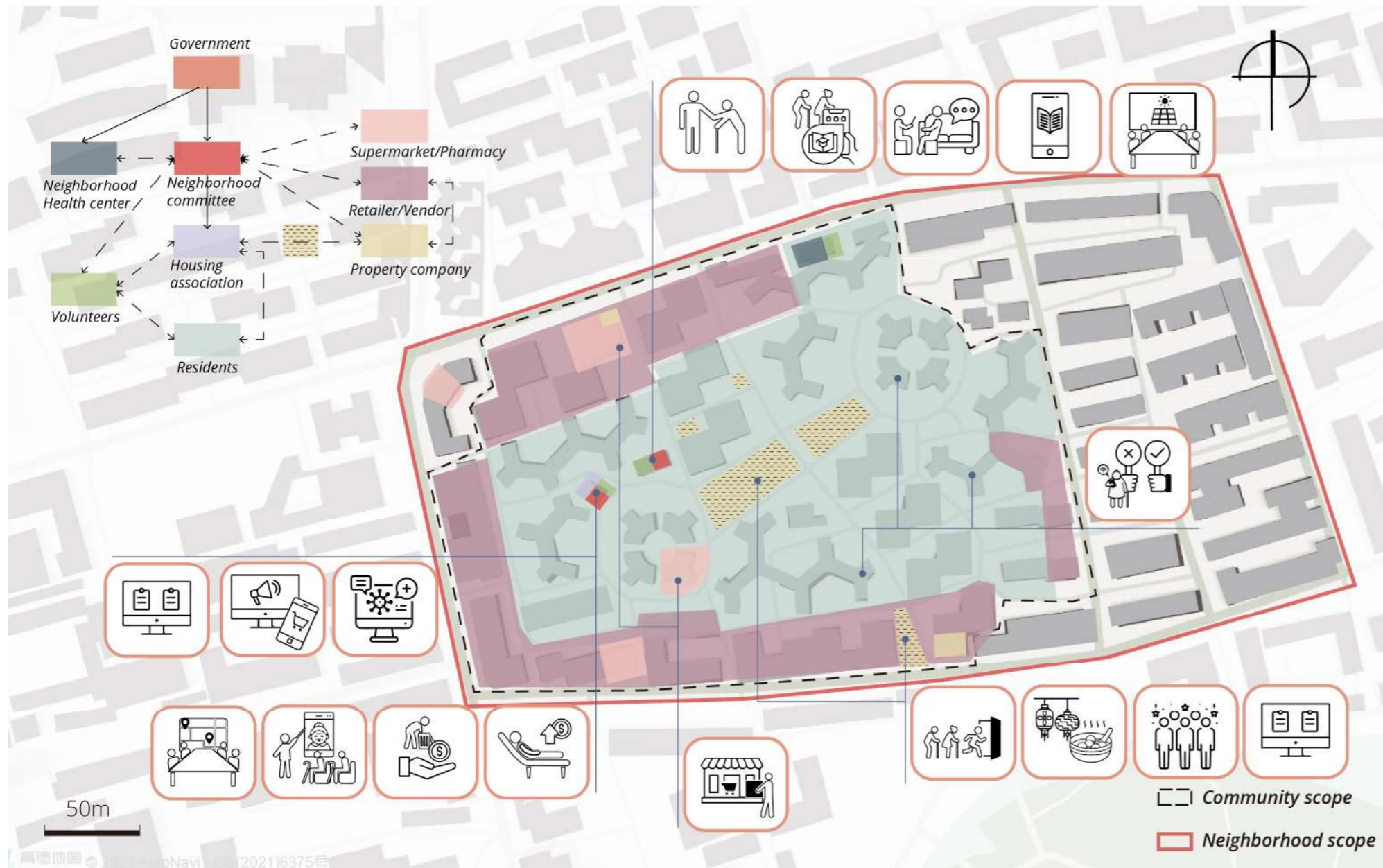
Mutually cooperative governance

## 5.2 Spatial framework -- community scale



Active and high-quality public space, greenery space, pedestrian and pedestrian-vehicle network

### 5.3 Governance framework -- community scale



Neighborhood committee acts as an intermediary

**Public sector**

Investment and subsidies from the government

**Private sector**

Cooperation with social enterprises  
Introduction of a property company

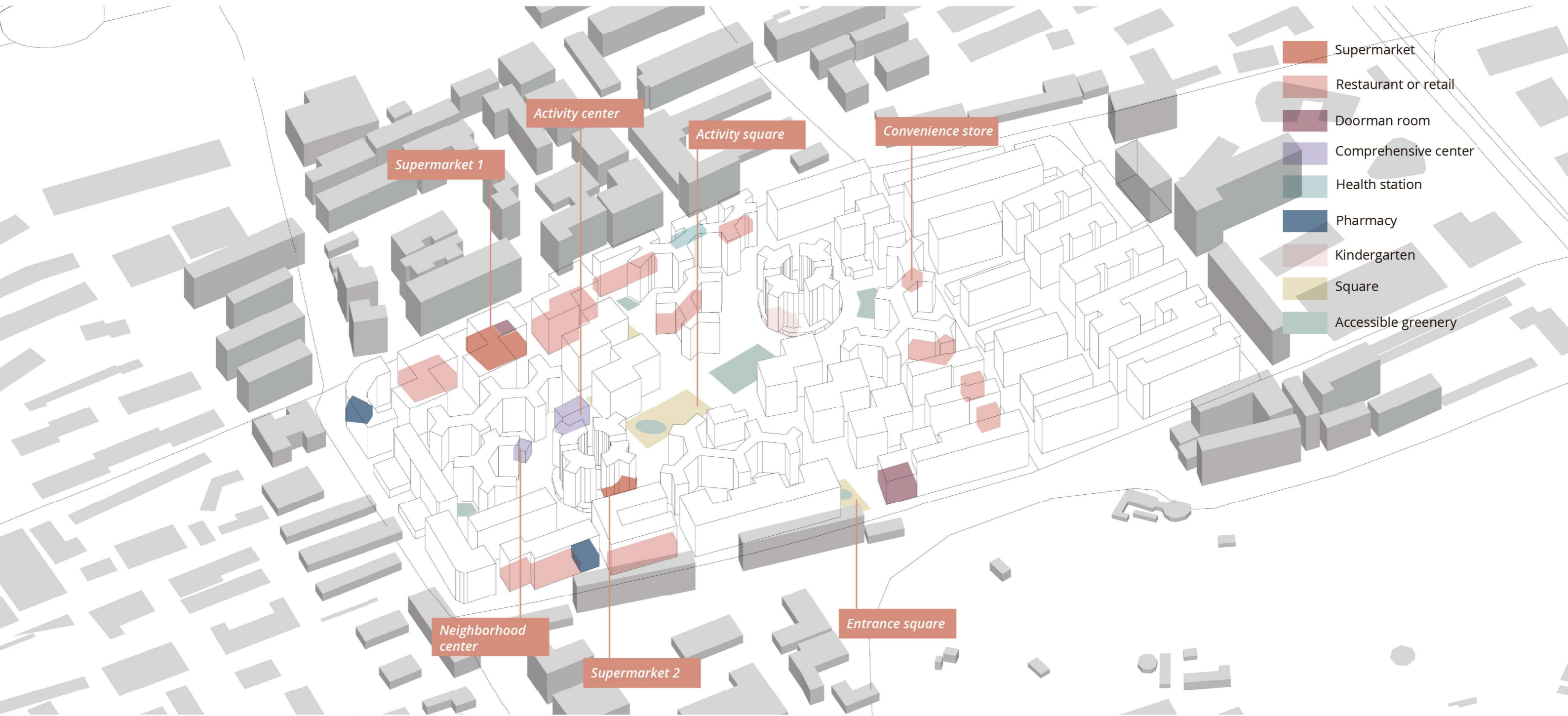
**Civil society**

Cooperation with voluntary agencies  
Mobilization of residents and housing organizations

### 5.4 Normal situation VS pandemic situation

#### Key nodes: space and function

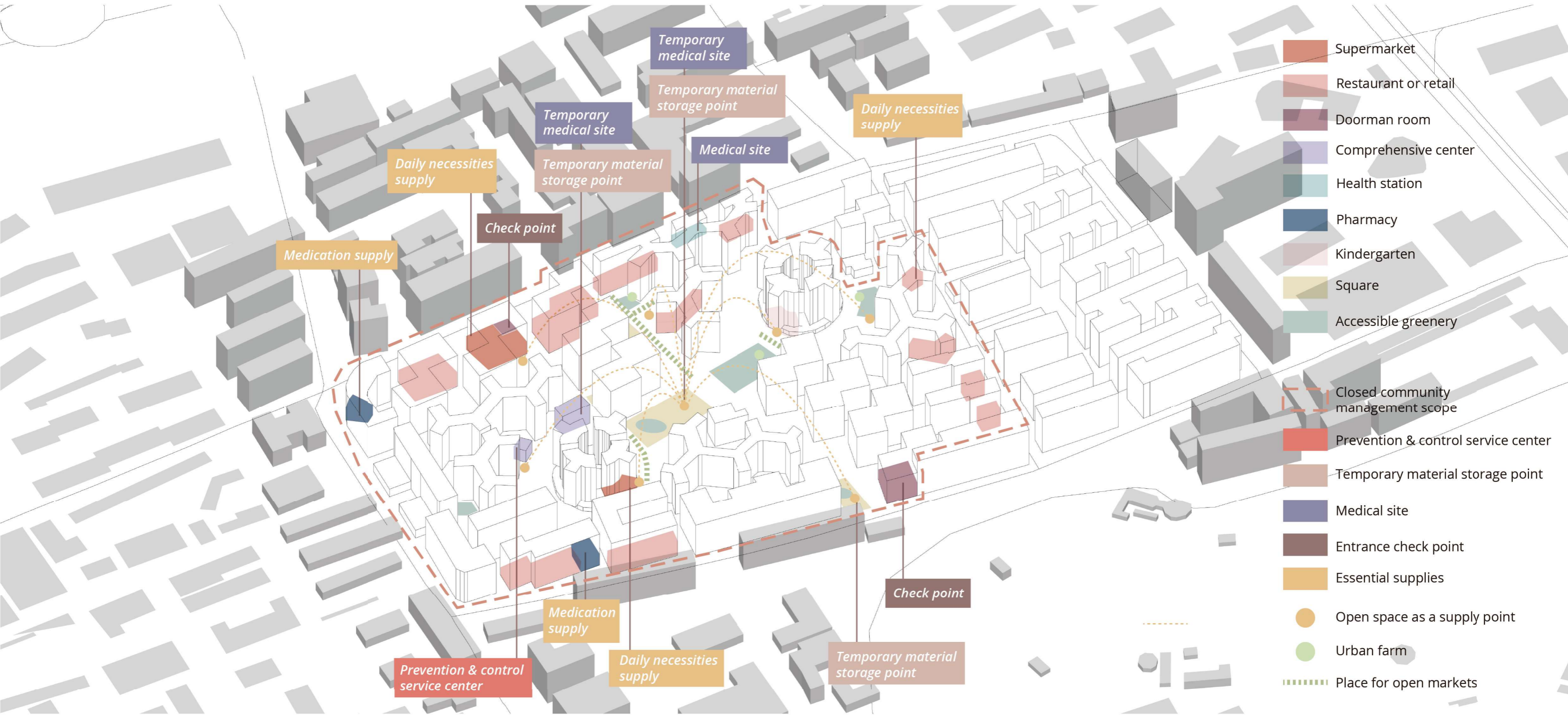
## Daily Planning



### 5.4 Normal situation VS pandemic situation

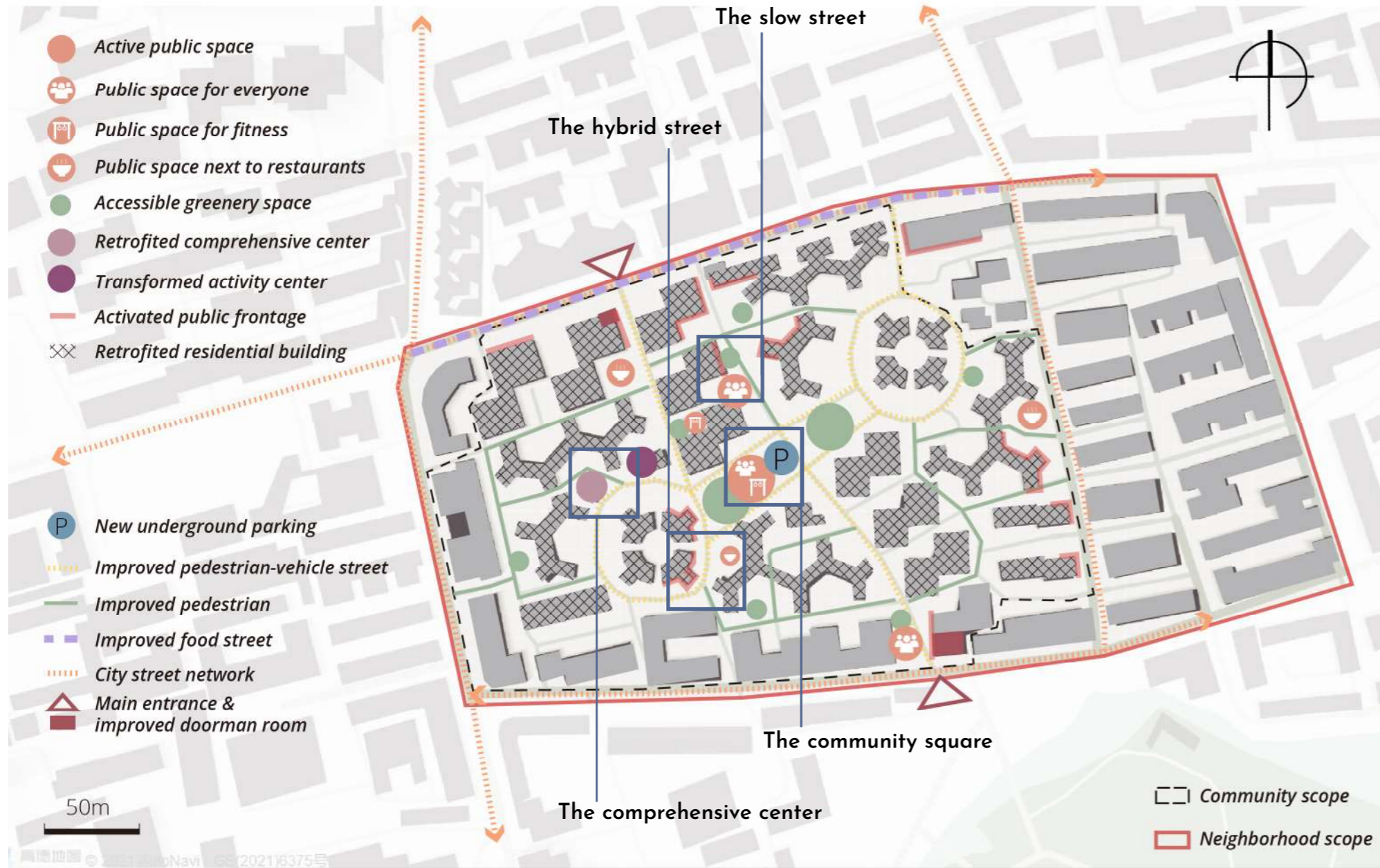
#### Key nodes: transformation of space and function

## Emergency Planning



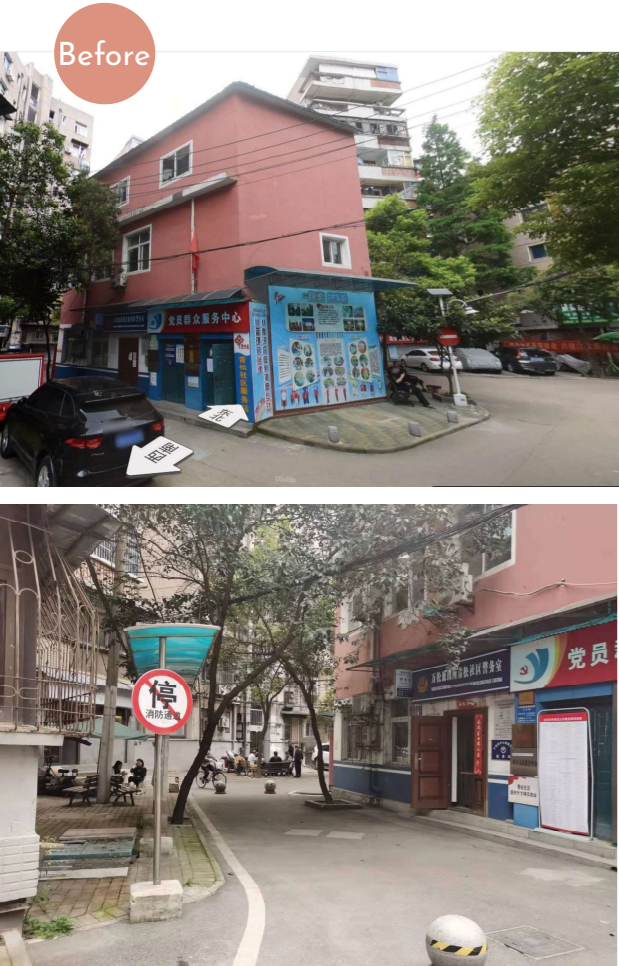
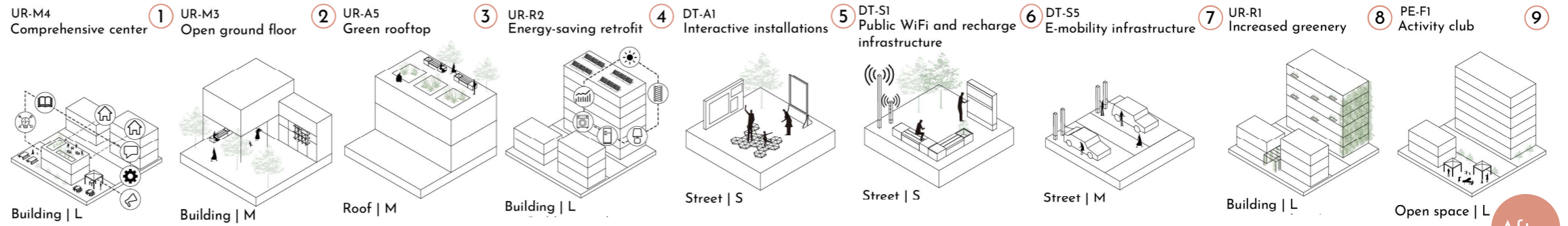
How to integrate the strategies by local design?

# 1 Selected pilot projects



4 hot spots of activity with notable problems and huge improving potential

## 2 The comprehensive center

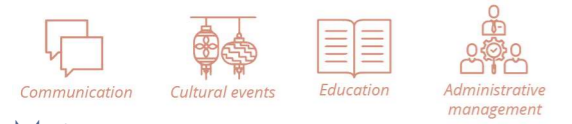


Before

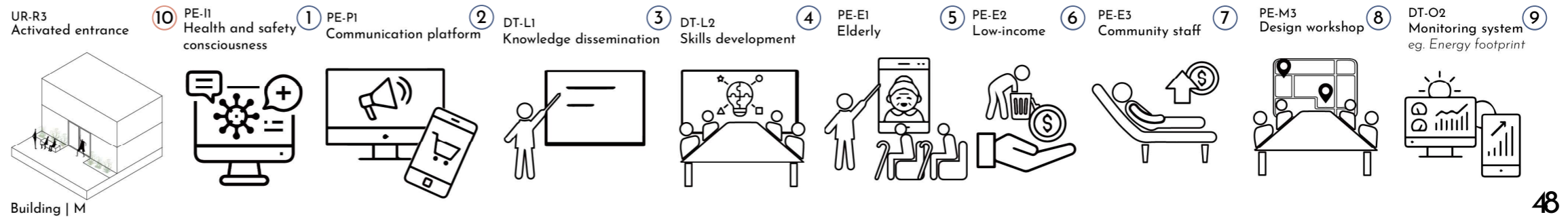


A good-quality and multi-functional comprehensive center

### Main functions

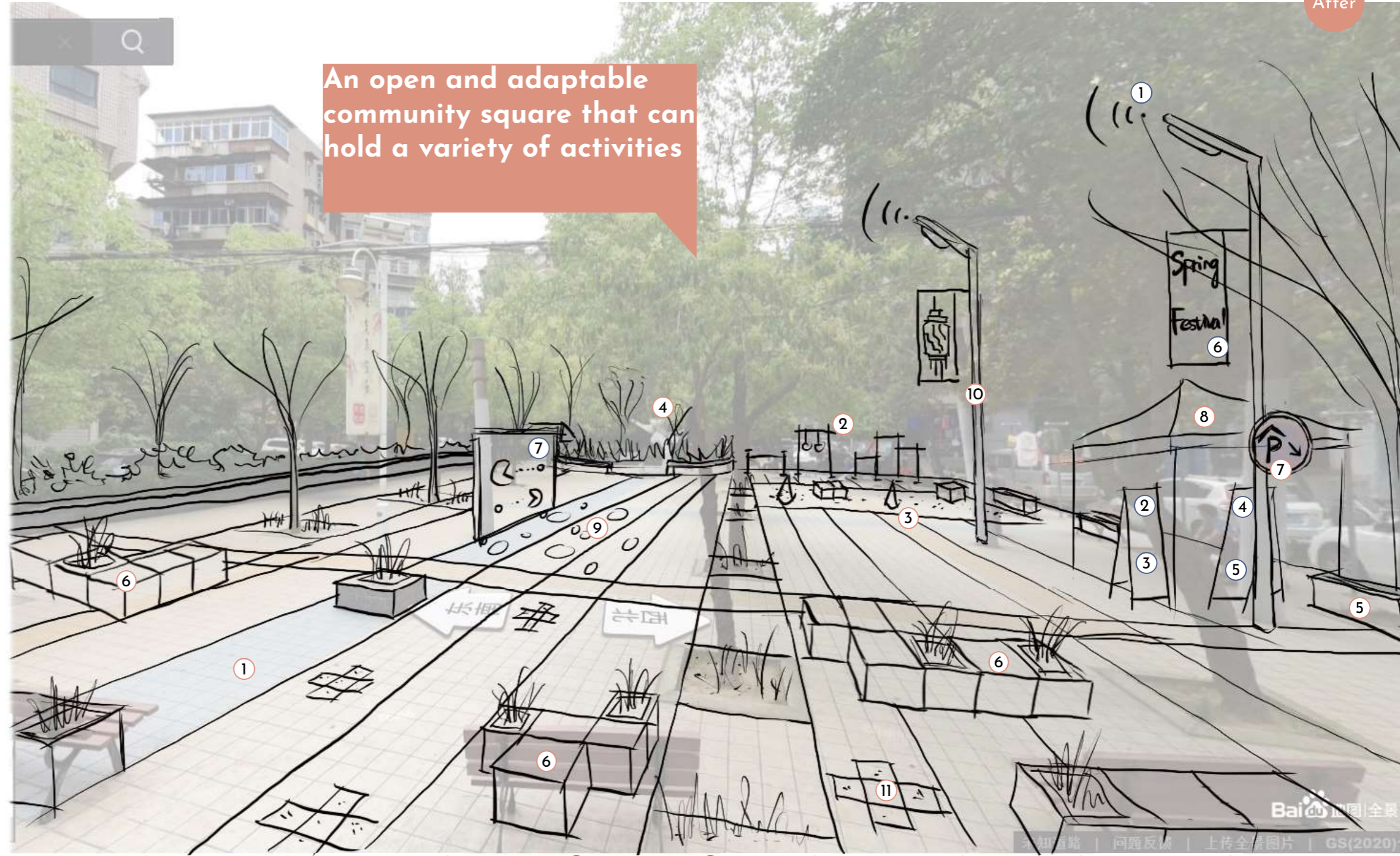
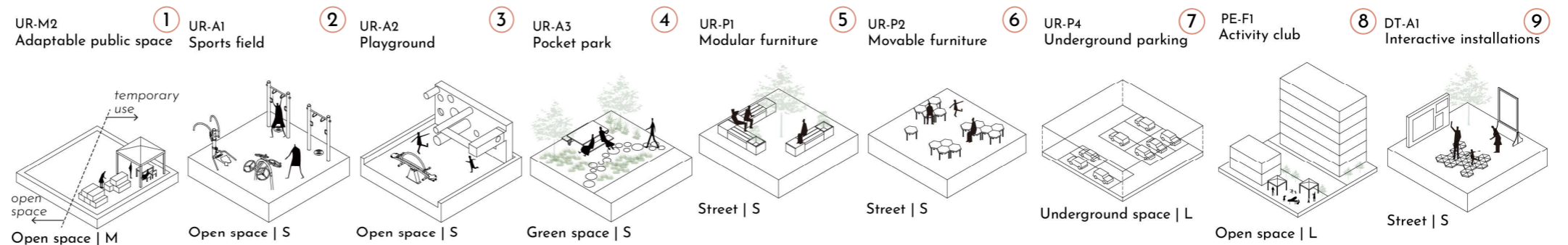


### Main users





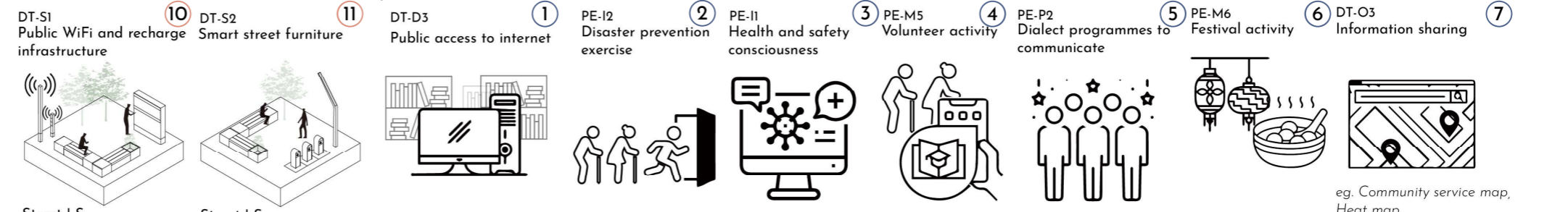
# 3 The community square



## Main functions

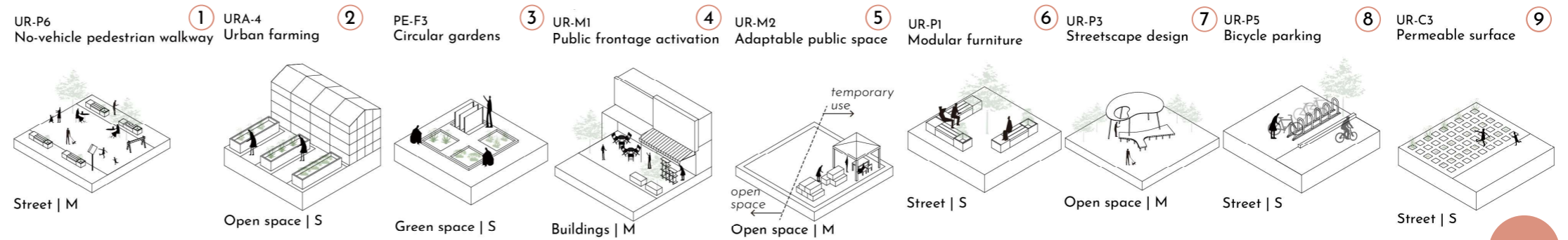


## Main users



After

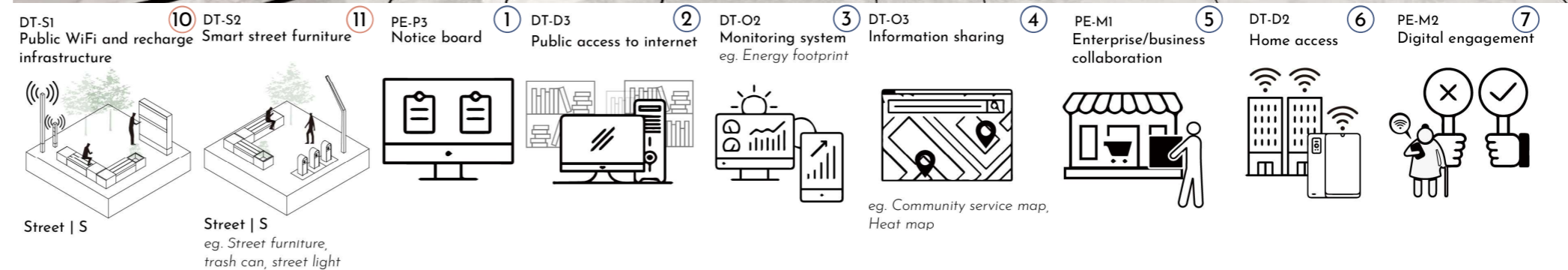
# 4 The slow street



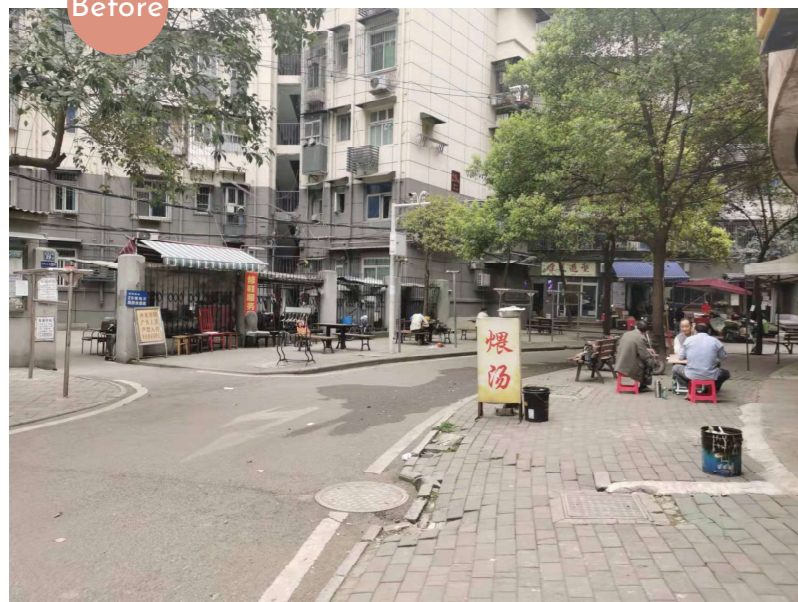
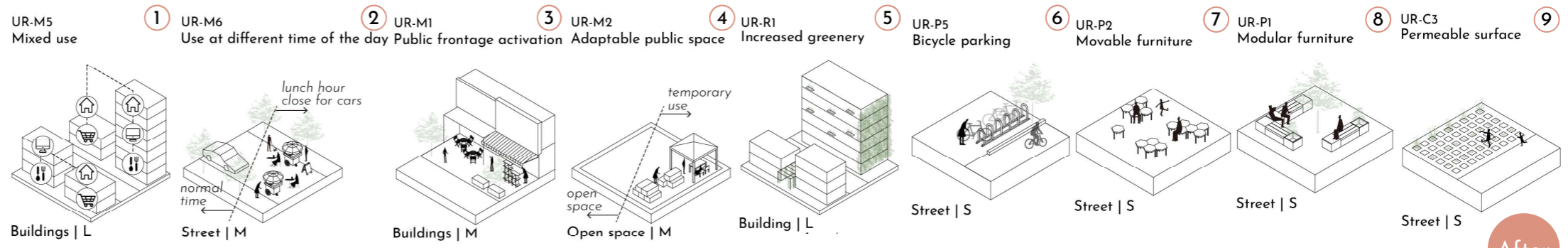
## Main functions



## Main users



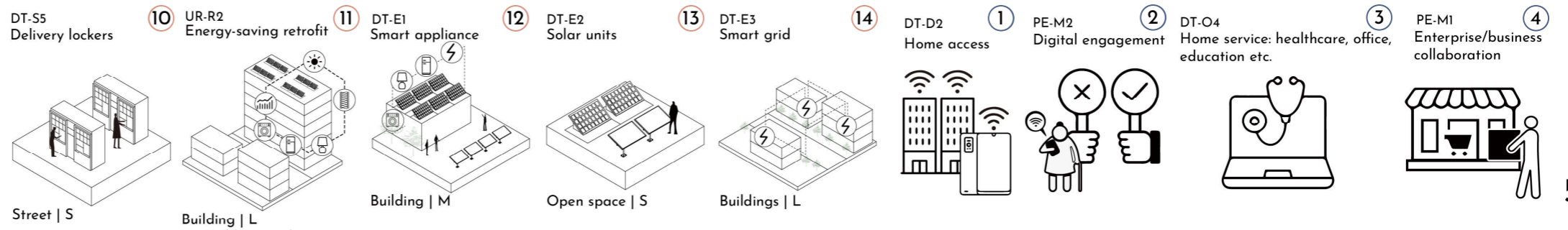
# 5 The hybrid street



## Main functions

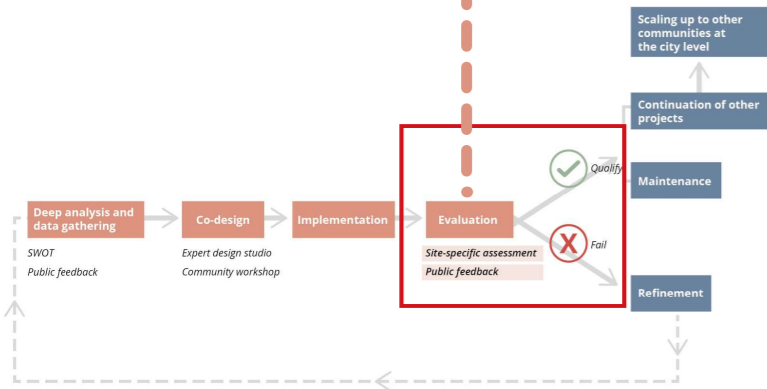


## Main users



# 6 Evaluation

## 1 Site-specific assessment



<b>Use and user</b> 	Number of users during the day and night ----- Variety of users in the space (age, gender, ability, ethnicity) ----- Presence of different inclusive activities in the public space among time (for children, elderly, disable people, etc) ----- Presence of non-designed, temporary activities, organised by the local governance and the community ----- Presence of formal and informal economic activities (food sellers, kiosks/shops, etc)		
<b>Comfort &amp; safety</b> 	Protection against vehicular traffic ----- Level of security of the public space ----- Quality of sensorial experience (pleasant sounds/smells/views) ----- Presence of a public space identity, determined by cultural background and users' enjoyment ----- Aesthetic value ----- Human scale design		
<b>Amenities &amp; furniture</b> 	Presence and quality of amenities for recreational structures ----- Presence and quality of seating ----- Presence and quality of bike racks ----- Presence and quality of signage and emergency items ----- Presence and quality of digital structures		
<b>Green environment</b> 	Presence and quality of biodiversity in the public space ----- Presence of energy efficient elements in the public space ----- Presence of green or blue spaces against environmental risks		

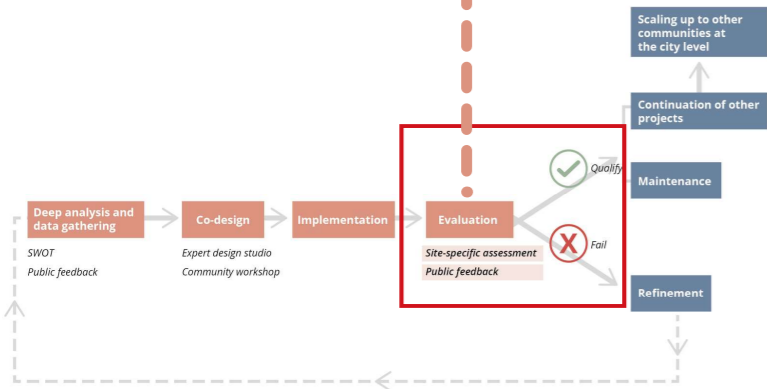
= **GOOD**  
( There are many improvements. )

= **FAIR**  
( No change required in itself, or it is slightly improved. )

= **POOR**  
( Conflicts or problems arise. )

# 6 Evaluation

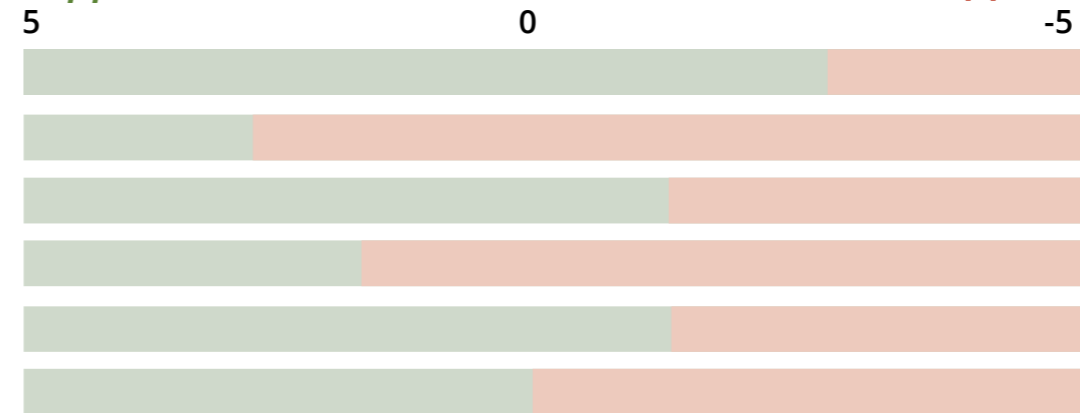
## 2 Public feedback (led by neighborhood committee and planning institute)



### Primary Stakeholders

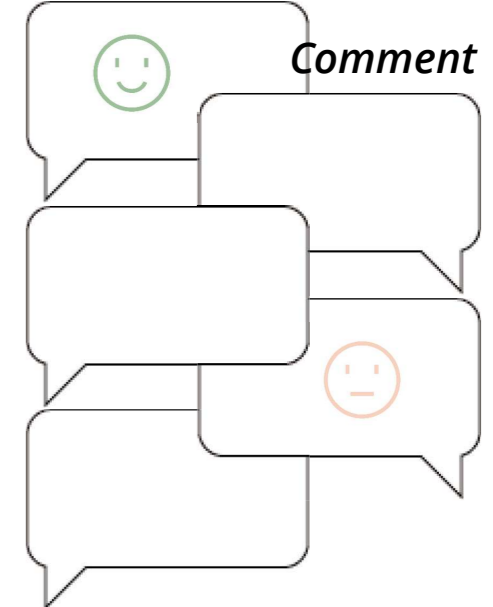
- Residents ( housing association)
- The low-income
- The elderly
- Property company
- Neighborhood staff
- .....

Support



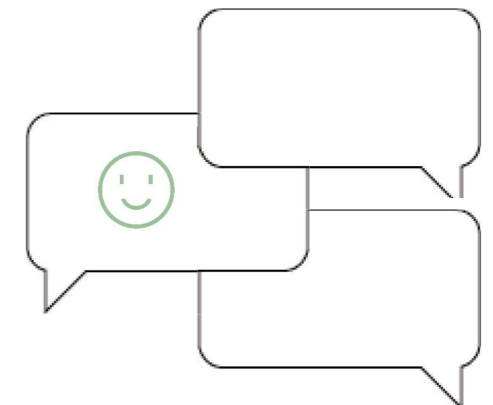
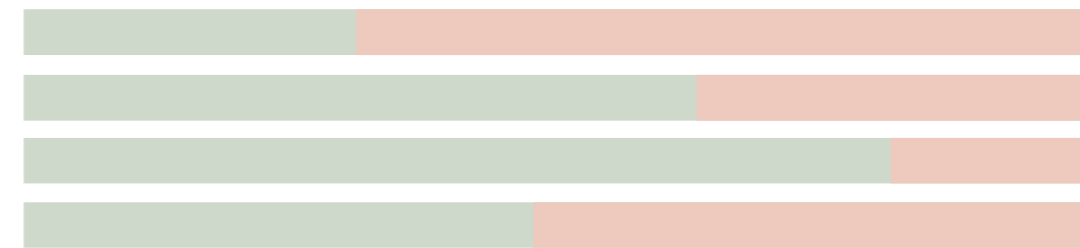
Oppose

Comment



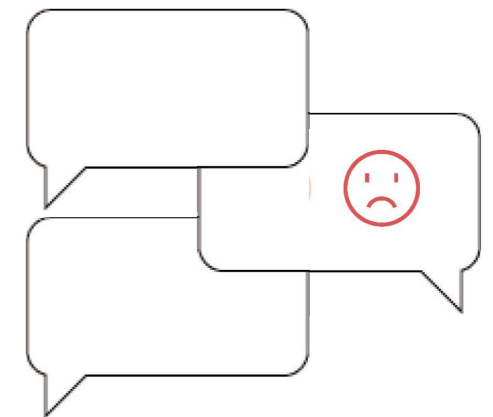
### Secondary Stakeholders

- Vendors/Retailers
- Supermarket/pharmacy enterprises
- Volunteers
- .....



### Wider Stakeholders

- Passers-by
- NGO
- Other enterprises
- .....



# Normal situation



# Pandemic situation



There are plenty of places to put supplies in the open square.

I'm a little tired of moving things, I'll go next to the pocket park to rest and relax.

With volunteers to help, my disinfection work is much lighter.

Public health and disease prevention education is very important!

Digital screen displays pandemic heat map and announcements are real-time and convenient.

I want to shop more online during the outbreak. It is quite handy to pick up goods at this delivery lockers.

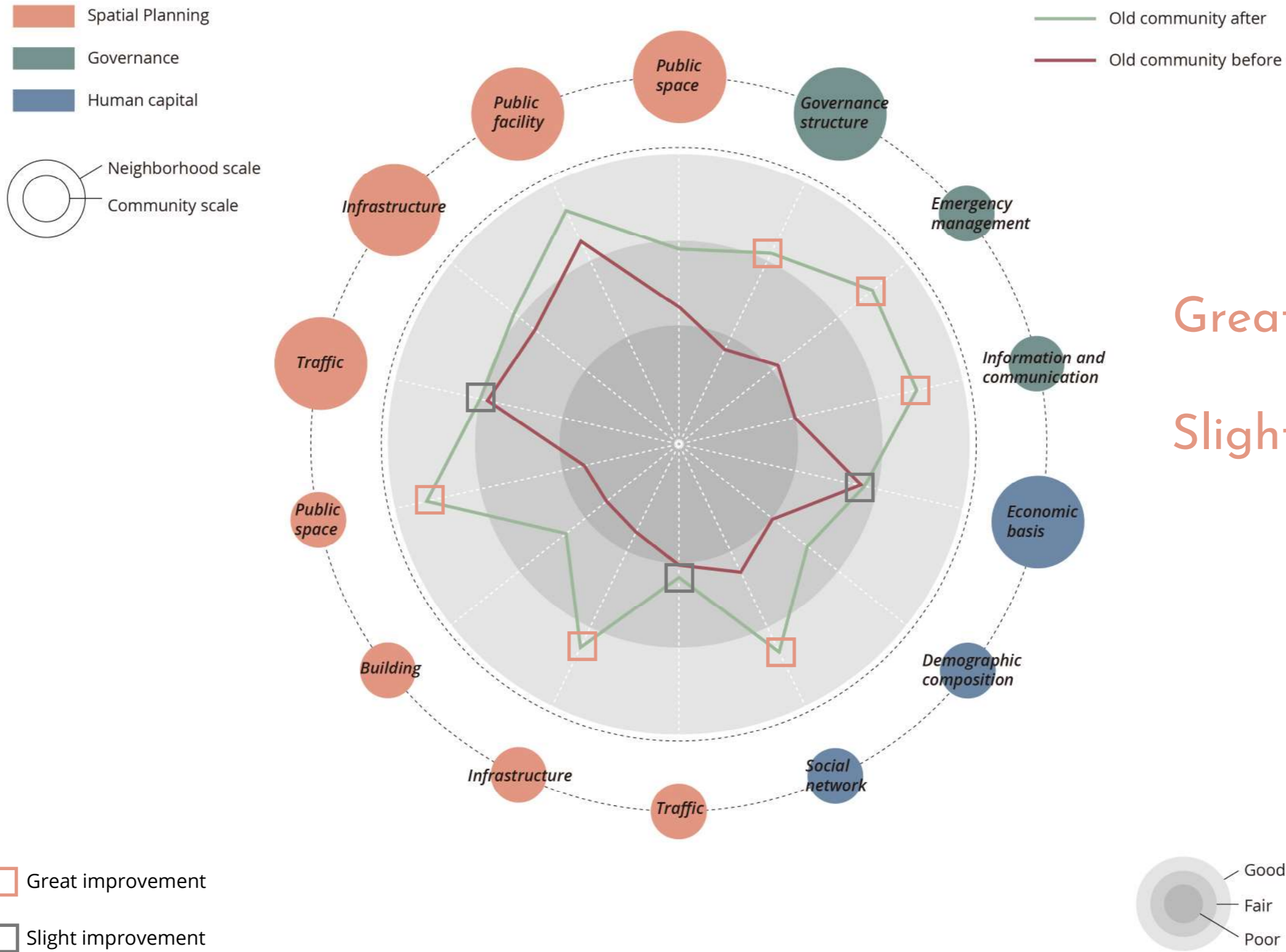
Fortunately, our supermarket prepare supplies in advance and customers are able to buy fresh products.

Open-air market is so convenient and safe!

# CONCLUSION



# 1 Reevaluation of community resilience



Great improvement  
VS  
Slight improvement

# 2 Answering research questions

**CONTEXT** 1 What are the most important Covid-19 community responses and their mechanisms in Wuhan?

**PROBLEM** 2 What problematic community abilities are exposed by Covid-19 response?

What can we learn from **Covid-19 response** in Wuhan to enhance **community resilience** in the long term by adopting **planning strategies**?

## CONCEPTUALIZATION

3 What is the conceptual framework of building community resilience in Wuhan from the perspective of pandemic?

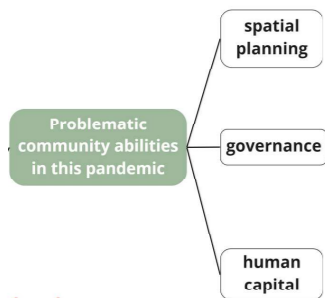
4 What is the analytical framework for measuring pandemic community resilience?

## SOLUTION

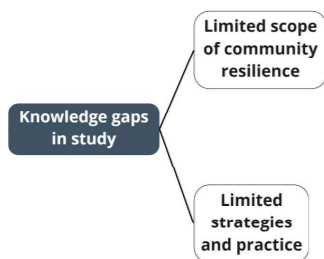
5 How can the strategic planning interventions strengthen community resilience through vision?

6 How to improve integration and coordination between planning strategies by design?

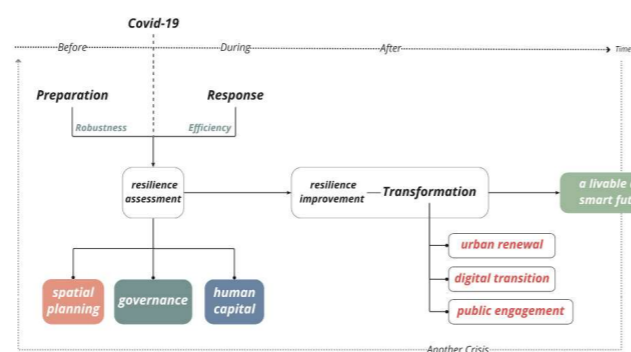
## CONTEXT&PROBLEM



Deficiencies in community resilience



## CONCEPTUALIZATION

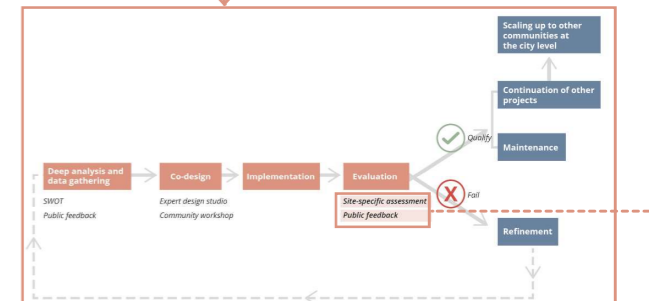
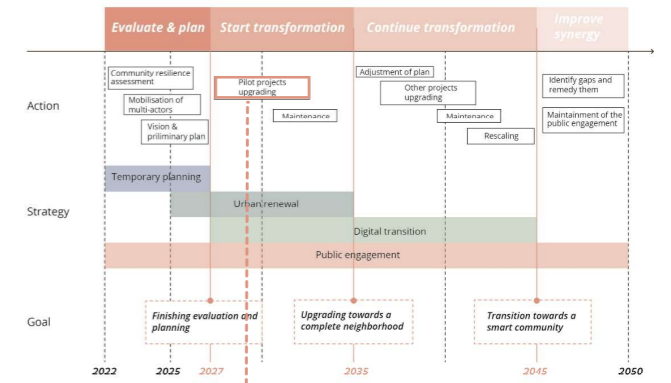
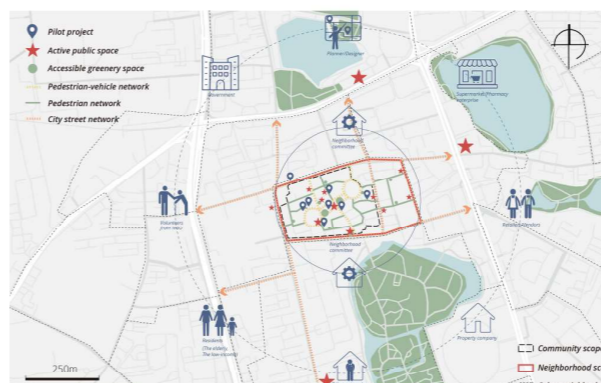


Dimension	Scale	Primary Indicators	Secondary Indicators	
spatial planning	neighborhood	public space	system of open space system of green space system of sports field	
		public facility	medical(aging) facility commercial facility comprehensive center	
		infrastructure	delivery facility street furniture supporting infrastructure (Parking, water, electricity, communication infrastructure etc.)	
	traffic	pedestrian & cycling network		
	community	public space	open space green space sports field	
governance	neighborhood	Building	density quality	
		infrastructure	street furniture supporting infrastructure (Parking, water, electricity, communication infrastructure etc.)	
	community	governance structure	type of actors degree of engagement	
human capital	neighborhood	Emergency management	self-governance mechanism emergency plan	
		Information and communication	information channels communication activities	
community	neighborhood	Externalists	industry structure and diversity	
		community	Demographic composition	Aging rate incomes' level residents' knowledge and skills social activities
			Social network	residents' organizations community relationships sense of belonging

## SOLUTION

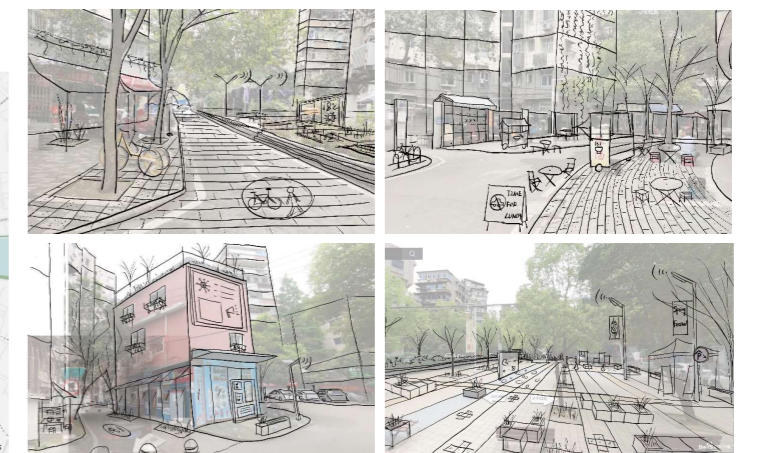


- Human-orientation**: Meet the needs of different groups; Focus on the changing needs of different periods; Human scale design.
- Innovation**: Adopt advanced technology; Enhance links between virtual services and real space; Combine online and offline services.
- Inclusion**: Encourage the public engagement; Support all community groups.
- Intelligence**: Encourage standardization; Customize to local context.
- Ecologization**: Design multi-functional open green space; Design for both human and ecosystem.
- Green transition**: Promote green building and energy; Advocate sustainable lifestyle.



### 1 Site-specific assessment

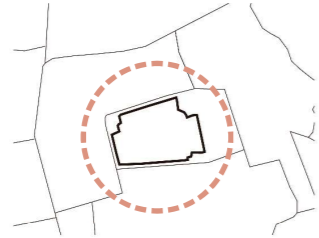
Indicator	Score	Comment
Use and value	Good	Number of users benefiting from site Quality of services in the open space (access, safety, etc.)
Quality & value	Fair	Presence of different activities (recreation, public space, etc.) Level of safety of the public space Quality of service experience (pedestrian, wheelchair, etc.)
Accessibility & facilities	Poor	Presence of a public space facility, determined by cultural, historical and user's requirement Amenity value Presence of public space
Green environment	Good	Presence and quality of vegetation for recreational structures Presence and quality of lighting Presence and quality of other facilities Presence and quality of green and grey infrastructure Presence and quality of digital structures
Primary Stakeholders	Support	Residents (housing association) the low-income the elderly Property company Neighborhood staff
Secondary Stakeholders	Support	Vendors/Retailers Supermarket/pharmacy/elderly centers Volunteers
Wider Stakeholders	Support	NGO Other enterprises Passers-by



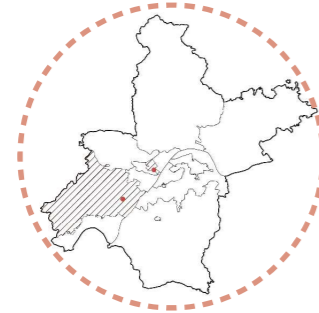
### 3 Transferability

## Reference value of overall products

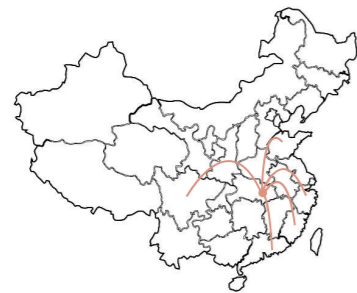
Only used in the selected community



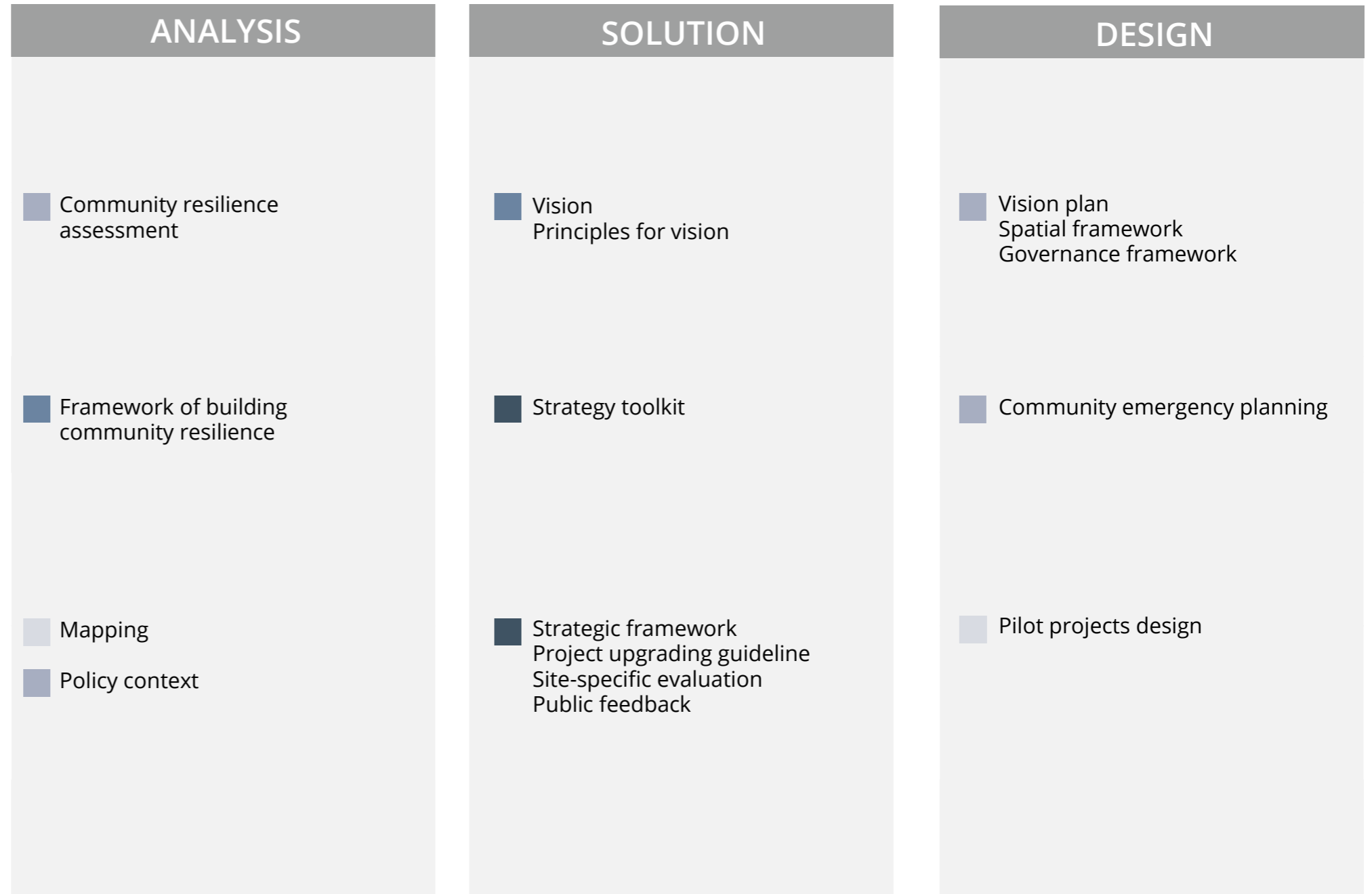
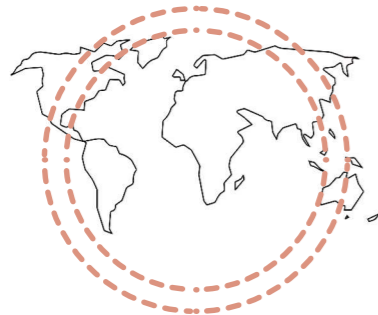
Other communities in Wuhan city



Communities in other Chinese cities



Urban residential communities worldwide



THANK YOU FOR LISTENING!



## Limitations

- difficult to obtain data for the period of the outbreak
- difficult to obtain community-scale, location-specific data
- unable to conduct field visits and interviews because of the pandemic
- many typologies in Wuhan more than just new and old types
- this project has chosen to be evaluated qualitatively

## Further research

- uncertainty of future outbreak variants, in addition to the possibility of other black swan events
- community resilience relies to a considerable extent on social resilience
- not explore too much the impact of technological development on the way people live, produce and work