Mini Track: 'e-Policy' (Cluster: e-Government)

Mini Track Chairs:
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This Minitrack presents work that focuses on the relationship between issues of public policy and the development and implementation of information technology in the public sector. Information technology use in public administration can be both the result of policy developments and also an influence on the direction of policy decisions. The papers in this minitrack explore various aspects of these relationships and interactions.

The papers in Session One are concerned with the examination of policy and research issues related to IT-enabled government programs. Two papers deal with issues related to particular program concerns: one on barriers and opportunities for persons with disabilities, the other on privacy aspects of mobile technology. The third paper examines research on IT-enabled policy and program issues from the point of view of bureaucratic theory.

The papers in Session Two are more concerned with the policy factors related to the success of IT initiatives and developments in different contexts. The first explores policy and related factors that influence the adoption or residential broadband connections, one of the core issues in public access to IT-enabled government services and closing the digital divide. The second paper explores a wider range of policy and other factors that influence the development and use of IT tools in government. This includes analysis of both policy implications of the IT tools themselves as well as the policy factors that can influence how the development and implementation process flows.