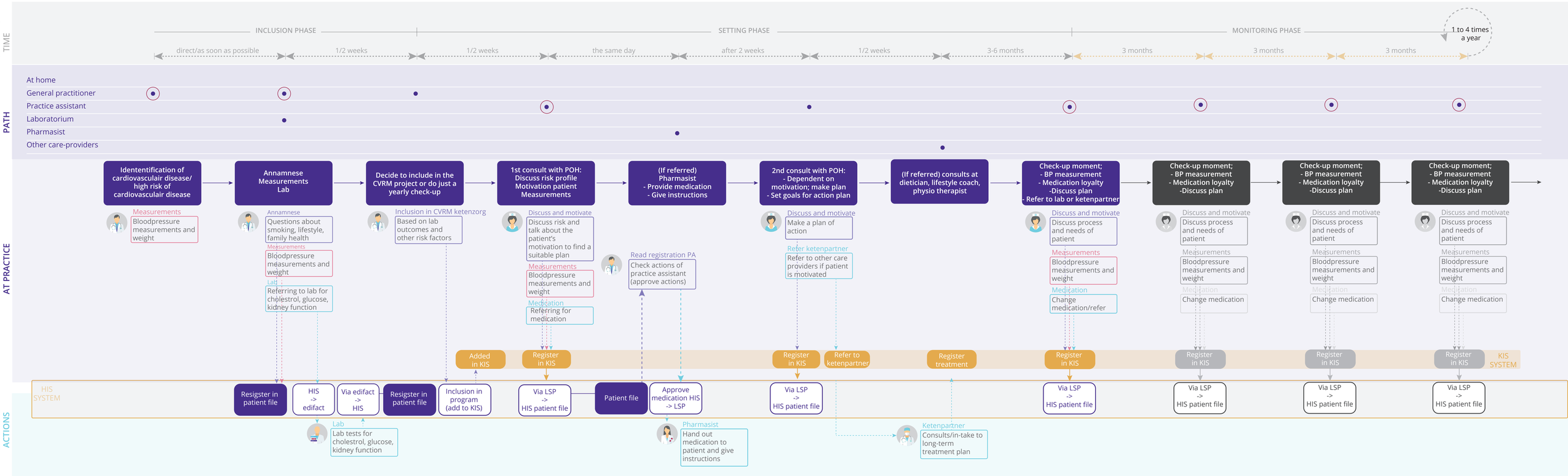

ESTIMATED TIME
INCLUSION PHASE
SETTING PHASE
MONITORING PHASE
1 to 4 times a year
direct/as soon as possible
1/2 weeks
1/2 weeks
the same day
after 2 weeks
1/2 weeks
3-6 months
3 months
3 months
3 months
PATIENT PATH
At home
General practitioner
Practice assistant
Laboratorium
Pharmasist
Other care-providers
ACTIONS AT PRACTICE
Idententification of cardiovasculair disease/ high risk of cardiovasculair disease
Measurements
Bloodpressure measurements and weight
Annamnese Measurements Lab
Annamnese
Questions about smoking, lifestyle, family health
Measurements
Bloodpressure measurements and weight
Lab
Referring to lab for cholestrol, glucose, kidney function
Decide to include in the CVRM project or do just a yearly check-up
Inclusion in CVRM ketenzorg
Based on lab outcomes and other risk factors
1st consult with POH: Discuss risk profile Motivation patient Measurements
Discuss and motivate
Discuss risk and talk about the patient's motivation to find a suitable plan
Measurements
Bloodpressure measurements and weight
Medication
Referring for medication
(If referred) Pharmasist - Provide medication - Give instructions
Read registration PA
Check actions of practice assistant (approve actions)
2nd consult with POH: - Dependent on motivation; make plan - Set goals for action plan
Discuss and motivate
Make a plan of action
Refer ketenpartner
Refer to other care providers if patient is motivated
(If referred) consults at dietician, lifestyle coach, physio therapist
Check-up moment; - BP measurement - Medication loyalty -Discuss plan - Refer to lab or ketenpartner
Discuss and motivate
Discuss process and needs of patient
Measurements
Bloodpressure measurements and weight
Medication
Change medication/refer
Check-up moment; - BP measurement - Medication loyalty -Discuss plan
Discuss and motivate
Discuss process and needs of patient
Measurements
Bloodpressure measurements and weight
Medication
Change medication
Check-up moment; - BP measurement - Medication loyalty -Discuss plan
Discuss and motivate
Discuss process and needs of patient
Measurements
Bloodpressure measurements and weight
Medication
Change medication
Check-up moment; - BP measurement - Medication loyalty -Discuss plan
Discuss and motivate
Discuss process and needs of patient
Measurements
Bloodpressure measurements and weight
Medication
Change medication
Added in KIS
Register in KIS
Register in KIS
Refer to ketenpartner
Register treatment
Register in KIS
Register in KIS
Register in KIS
Register in KIS
KIS SYSTEM
EXTERNAL ACTIONS
HIS SYSTEM
Resigster in patient file
HIS -> edifact
Via edifact -> HIS
Resigster in patient file
Inclusion in program (add to KIS)
Via LSP -> HIS patient file
Patient file
Approve medication HIS -> LSP
Via LSP -> HIS patient file
Via LSP -> HIS patient file
Via LSP -> HIS patient file
Via LSP -> HIS patient file
Via LSP -> HIS patient file
Lab
Lab tests for cholestrol, glucose, kidney function
Pharmasist
Hand out medication to patient and give instructions
Ketenpartner
Consults/in-take to long-term treatment plan

General practice

Practice assistant

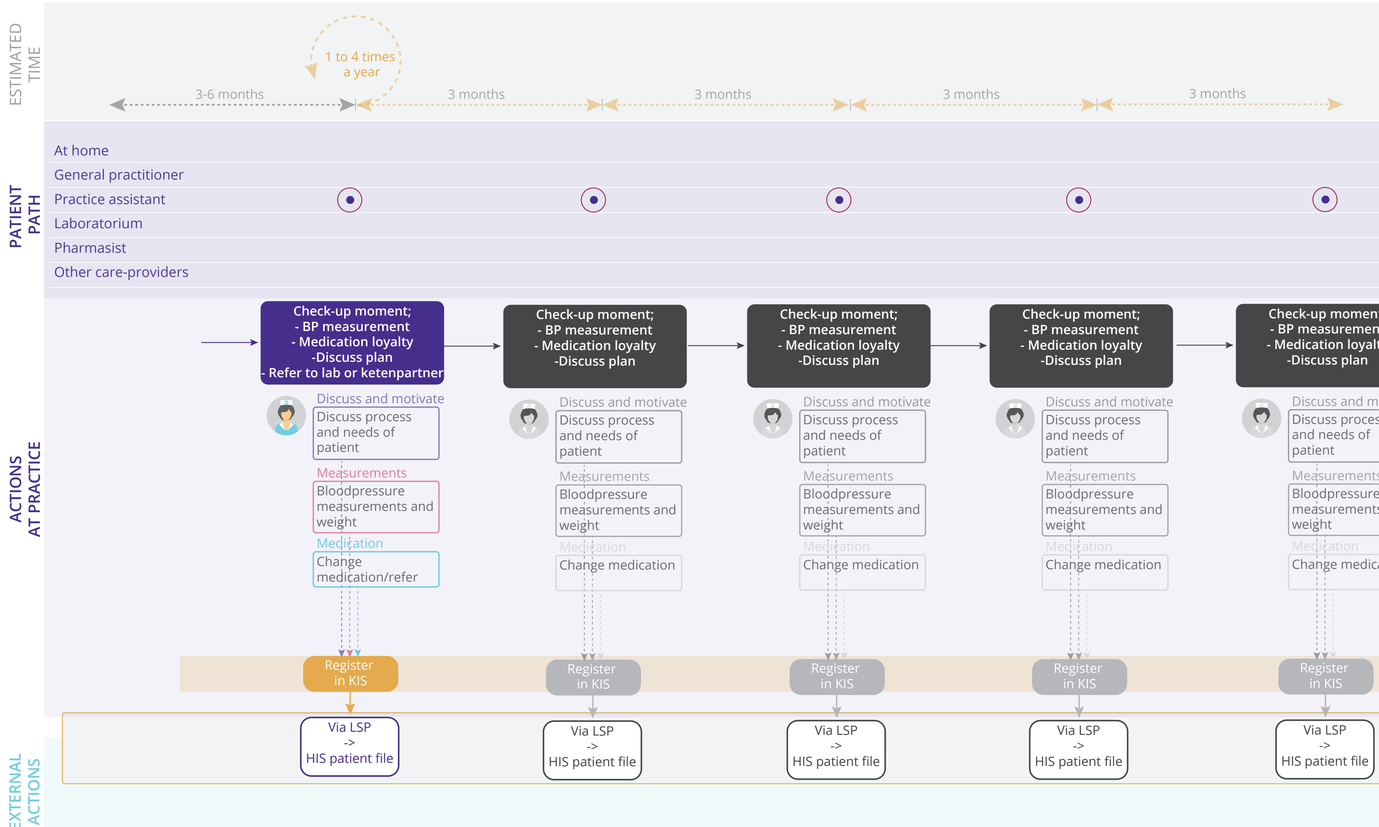
General practice

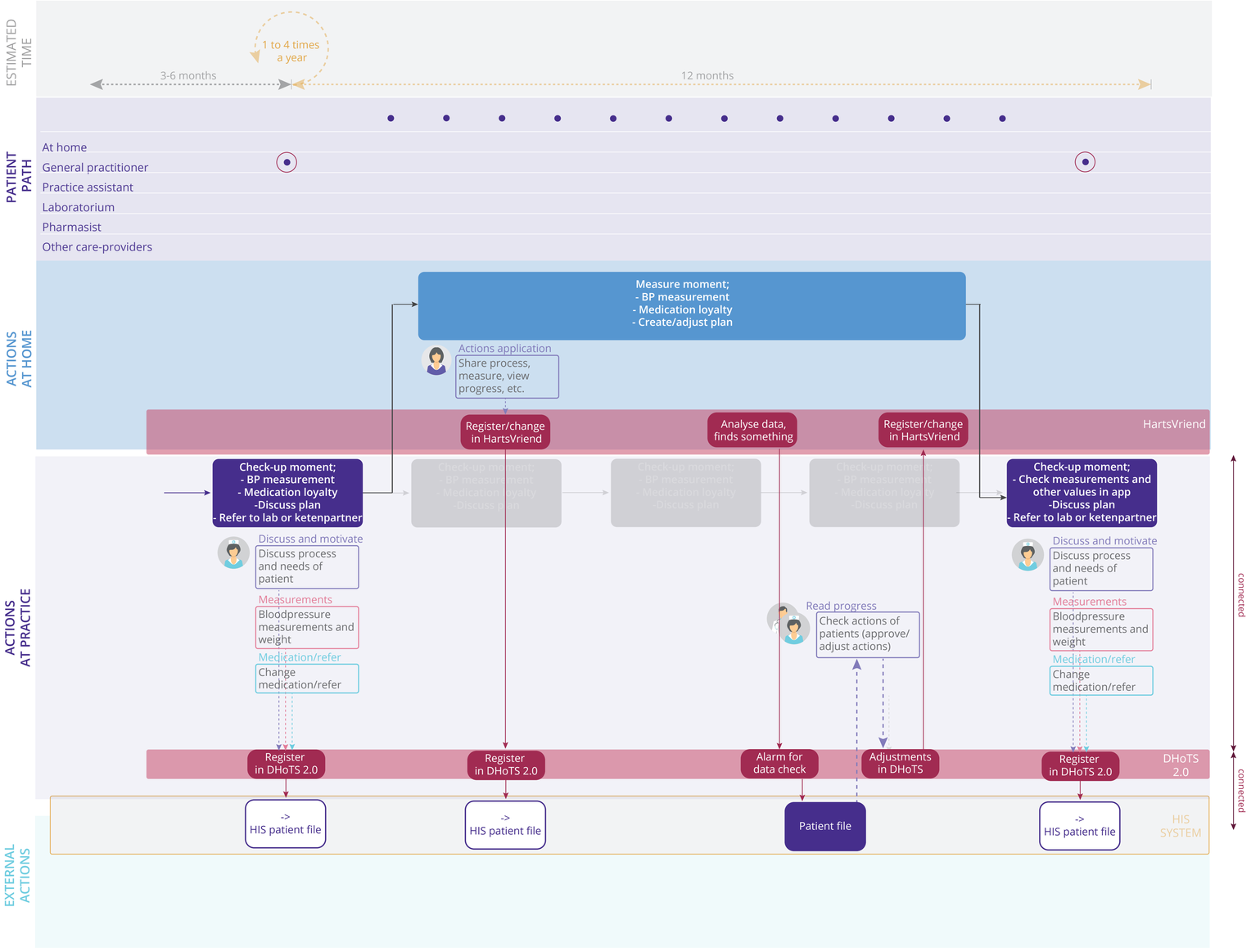
Practice assistant

Practice assistant

Touchpoints

Measure moment


ESTIMATED TIME
1 to 4 times a year
3-6 months
3 months
3 months
3 months
3 months
PATIENT PATH
At home
General practitioner
Practice assistant
Laboratorium
Pharmasist
Other care-providers
ACTIONS AT PRACTICE
Check-up moment; - BP measurement - Medication loyalty -Discuss plan - Refer to lab or ketenpartner
Check-up moment; - BP measurement - Medication loyalty -Discuss plan
Check-up moment; - BP measurement - Medication loyalty -Discuss plan
Check-up moment; - BP measurement - Medication loyalty -Discuss plan
Discuss and motivate
Discuss process and needs of patient
Measurements
Bloodpressure measurements and weight
Medication
Change medication/refer
Change medication
Register in KIS
EXTERNAL ACTIONS
Via LSP -> HIS patient file


ESTIMATED TIME
1 to 4 times a year
3-6 months
12 months
PATIENT PATH
At home
General practitioner
Practice assistant
Laboratorium
Pharmasist
Other care-providers
ACTIONS AT HOME
Measure moment;
- BP measurement
- Medication loyalty
- Create/adjust plan
Actions application
Share process, measure, view progress, etc.
Register/change in HartsVriend
Analyse data, finds something
Register/change in HartsVriend
HartsVriend
ACTIONS AT PRACTICE
Check-up moment;
- BP measurement
- Medication loyalty
-Discuss plan
- Refer to lab or ketenpartner
Check-up moment;
- BP measurement
- Medication loyalty
-Discuss plan
Check-up moment;
- BP measurement
- Medication loyalty
-Discuss plan
Check-up moment;
- BP measurement
- Medication loyalty
-Discuss plan
Check-up moment;
- Check measurements and other values in app
-Discuss plan
- Refer to lab or ketenpartner
Discuss and motivate
Discuss process and needs of patient
Measurements
Bloodpressure measurements and weight
Medication/refer
Change medication/refer
Read progress
Check actions of patients (approve/ adjust actions)
Discuss and motivate
Discuss process and needs of patient
Measurements
Bloodpressure measurements and weight
Medication/refer
Change medication/refer
Register in DHoTS 2.0
Register in DHoTS 2.0
Alarm for data check
Adjustments in DHoTS
Register in DHoTS 2.0
DHoTS 2.0
connected
connected
EXTERNAL ACTIONS
-> HIS patient file
-> HIS patient file
Patient file
-> HIS patient file
HIS SYSTEM