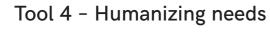
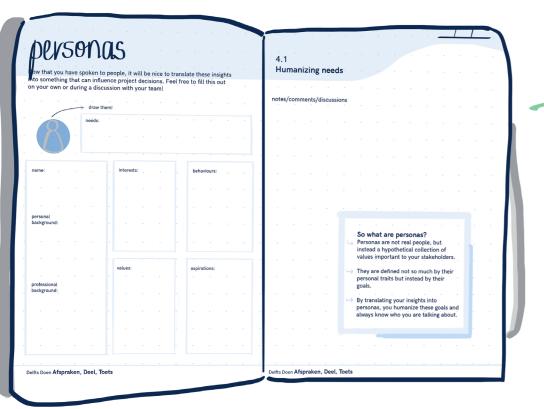
The goal of this project is to enable the municipality of Delft to apply a more participatory approach in their work and reduce the threshold of embracing participation in their daily way of working. Therefore we can conclude that by first solving the problem of lack in ability of the municipality to act on participatory frameworks, we already pave the way for increasing the willingness to act and embrace participation in the DNA of the municipality.

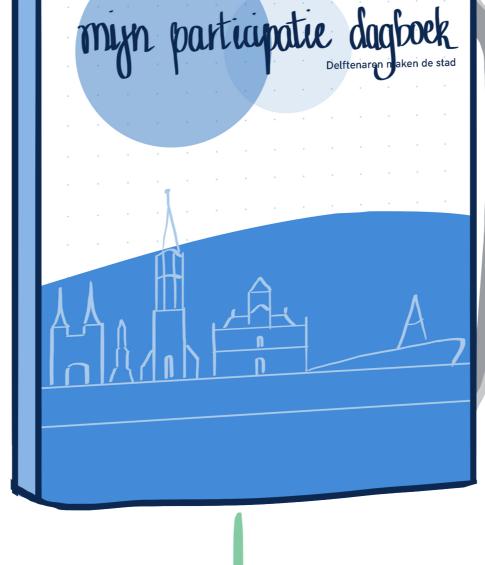
Participation for a people-centered Delft

Enabling the municipality of Delft to design people centered cities with the local communities using participatory approaches

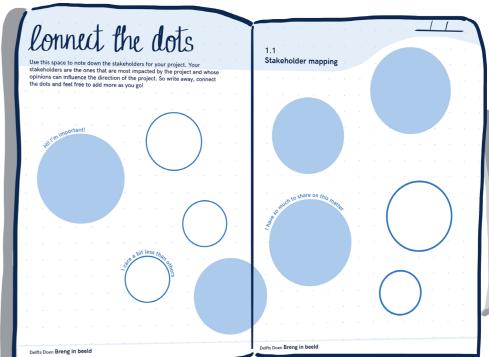




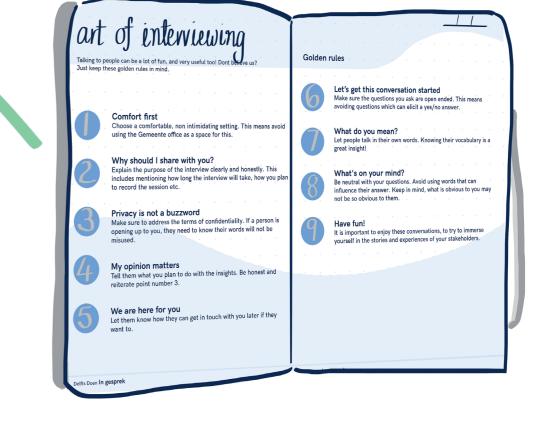




Tool 3 - Making assumptions explicit what they told me



Tool 2 - The art of interviewing



Ashni Shah

Participation for a people-centered Delft

30 August 2019

Masters Strategic Product Design

Committee Dr. Mulder, I.J Dr. Gonçalves, M.G *In collaboration with* Inclusive City Hub

