INNOVATIVE INSULATION: CLO-I

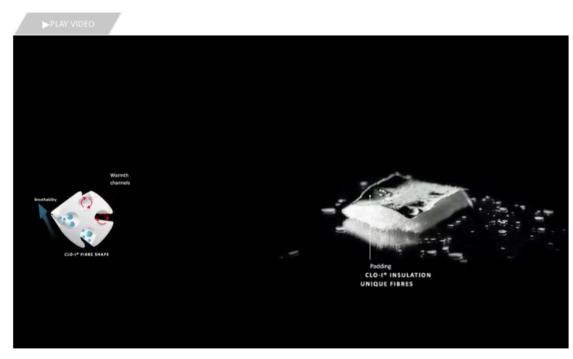




Figure 85. Impression of Brunotti's (n.d.) innovative communication character online.

01.02 Brunotti brochure (company profile)



Figure 86. Impression of Brunotti's (n.d.) innovative communication character offline.

.

APPENDICES

APPENDIX 02 // HISTORY - TIMELINE

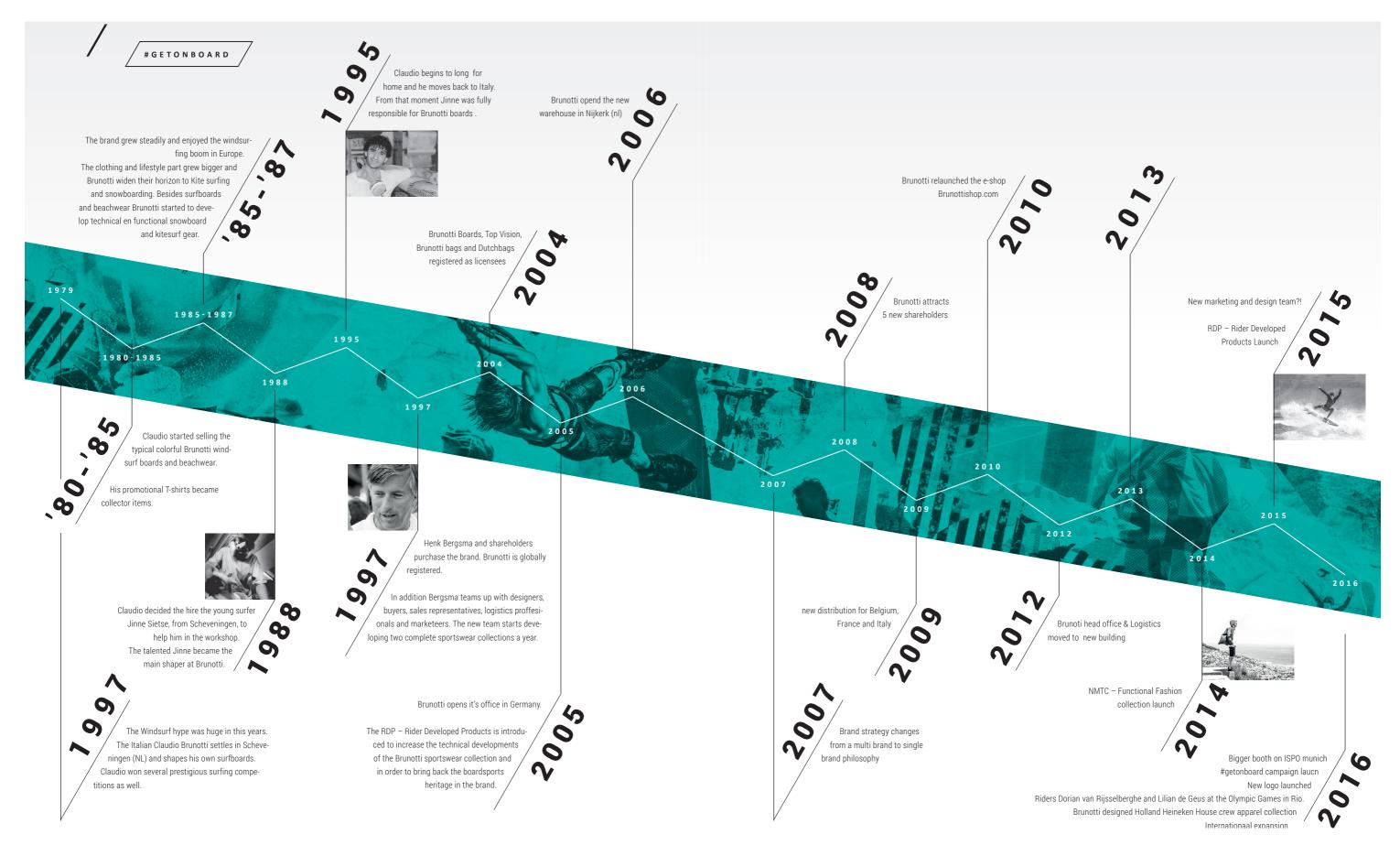
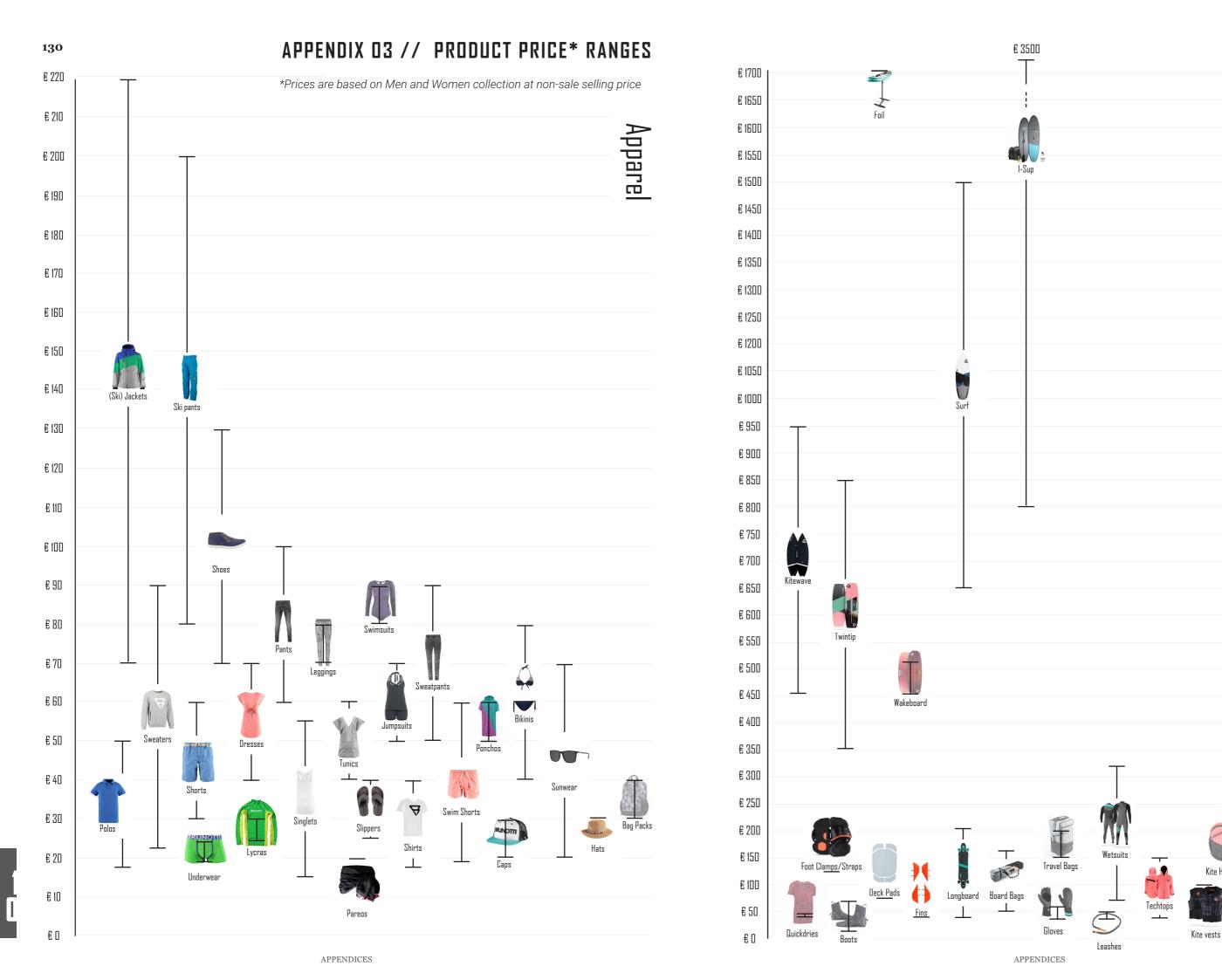
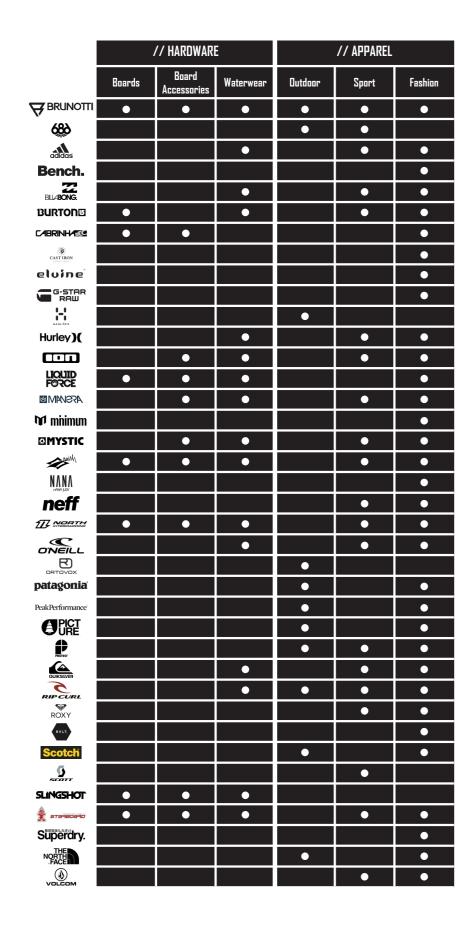


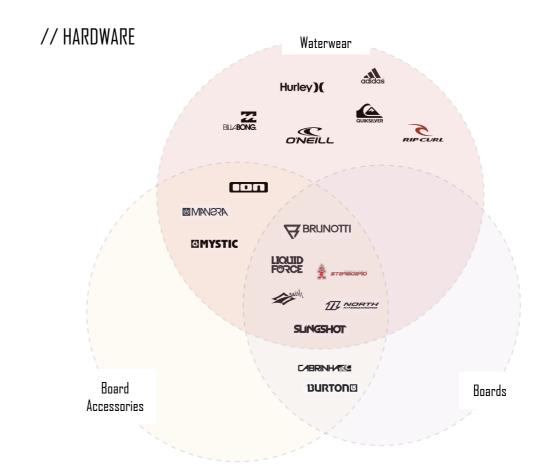
Figure 87. Brunotti history timeline (Brunotti, 2017)

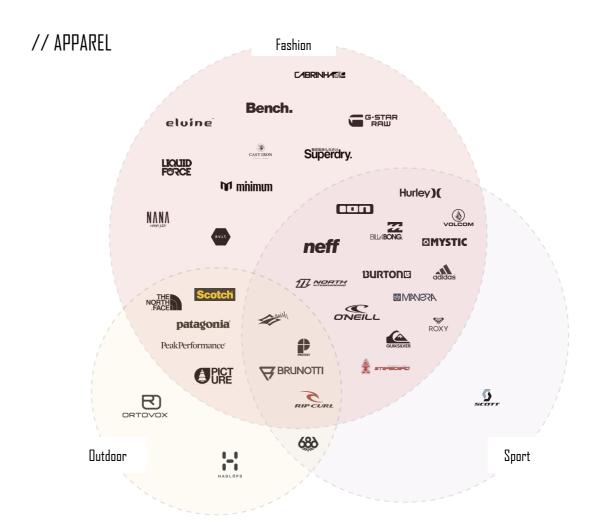


Hardware

APPENDIX 04 // BRUNOTTI'S CLOSEST COMPETITORS PER PRODUCT CATEGORY







APPENDIX 05 // BRAND PERCEPTION RESEARCH RESULTS

To change a brand perception, you must first know what it is. Not what you think it is, because your opinion doesn't really matter.

Jankowski, 2015

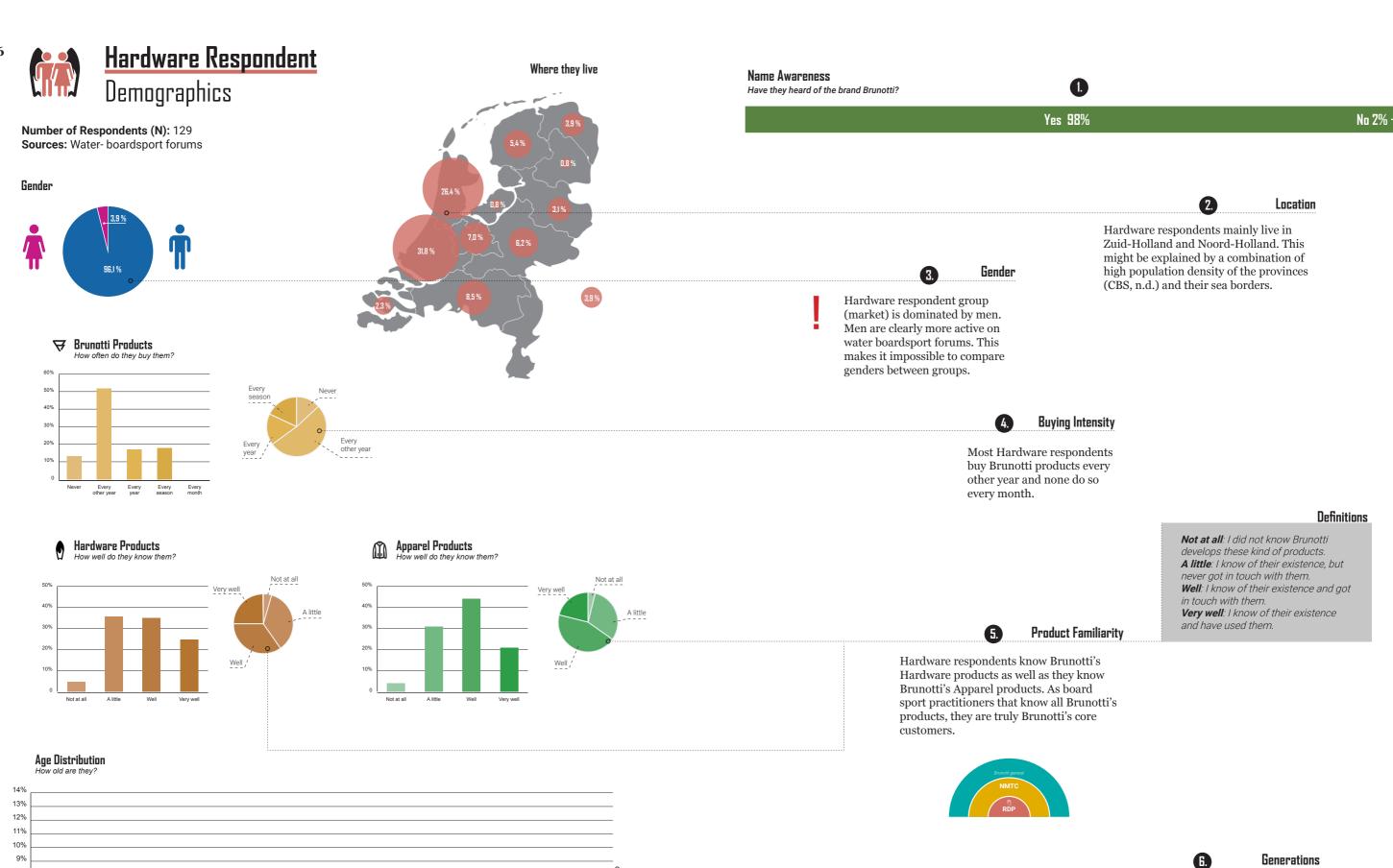
7%

6%

4%

Generation Z

Generation Y



The age distribution implies that the hardware respondent group covers all three target groups, as described by Brunotti: RDP, NMTC and Brunotti general. The group is divided into three generations.

APPENDICES

33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53

Generation X

APPENDICES APPENDICES

Generation Z

Generation Y

Generation \boldsymbol{X}

Number of Respondents (N): 30 ° Sources: Internal mailing

Number of Responses

After two internal mailings, 30 employees have filled in the survey. This number is low, from a statistical point of view. Their answers merely serve as guidance for painting a picture of the desired situation, but still it is important to keep this low number of responses in mind.

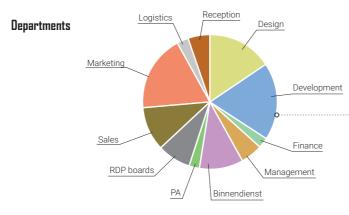
Gender



The Employee respondent group

is close to equally divided into male and female respondents.

Gender

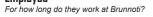


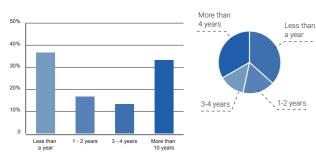
The Employee respondent group consists of respondents from 11 different departments, giving a good idea of the overall

perception.

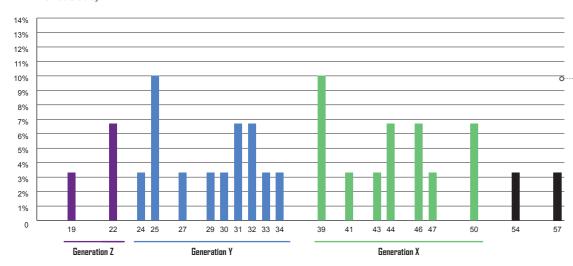
Departments

Employed





Age DistributionHow old are they?



G

Generations

The Employee respondent group is concentrated around Generation Y and Generation X.

If consumers perceive the brand as positive, satisfactory and of high quality, they are more likely to accept brand extensions.

Hem et al. (2003)



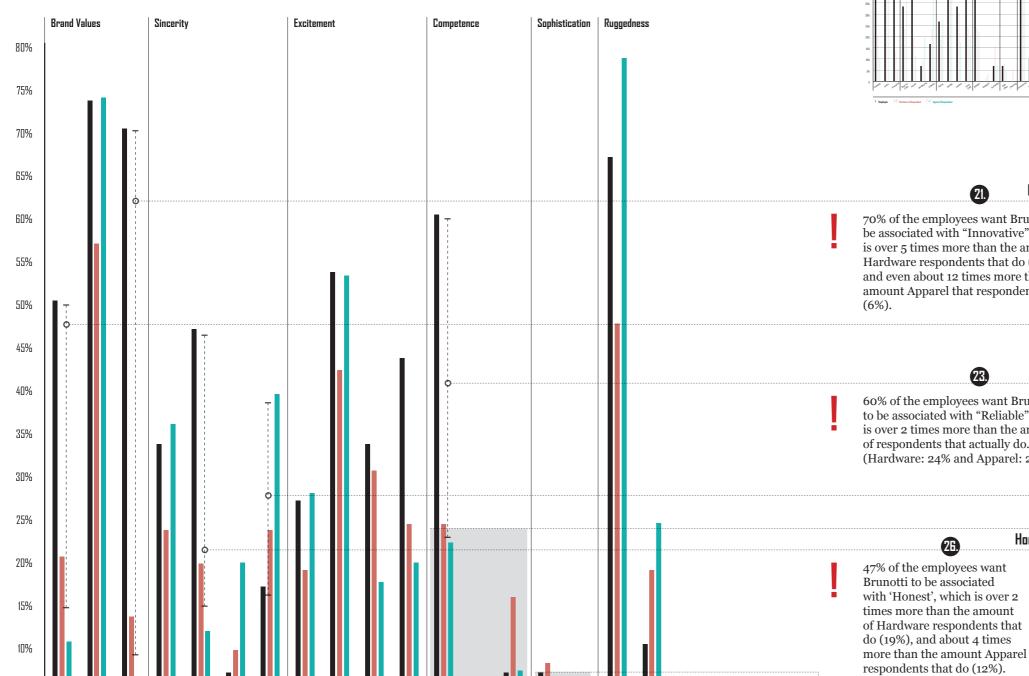
Brand Personalities

5%

What the customer says vs. what the employee says

Hardware Respondent Apparel Respondent

According to the Employee / Hardware / Apparel Respondents



Personality according to employees

Employee respondents have a quite divided image of Brunotti's personality. The great majority linked two out of Brunotti's three core values to the brand, being Active & Innovative. The five most related personalities, according to the employees, are:

- 1. Active
- 2. Innovative
- 3. Adventurous 4. Reliable
- 5 Spirited

Innovative

70% of the employees want Brunotti to be associated with "Innovative", which is over 5 times more than the amount of Hardware respondents that do (13%), and even about 12 times more than the amount Apparel that respondents do

Reliable

Honest

60% of the employees want Brunotti to be associated with "Reliable", which is over 2 times more than the amount of respondents that actually do. (Hardware: 24% and Apparel: 22%)

Only 50% of the Employee respondents recognized the personality 'Authentic', though it is one of Brunotti's core brand values. Still this is over 2 times more than the amount of Hardware respondents that do (20%), and 5 times more than the amount Apparel respondents that do (10%).

Cheerful

Authentic

Competence

Less than 25% of both the Hardware & Apparel respondent associate Brunotti with reliability and even less with the two other competencepersonalities.

17% of the employees want Brunotti to be associated with 'Cheerful', which is over 2 times less than the amount of Apparel respondents that do (39%).

Sophistication

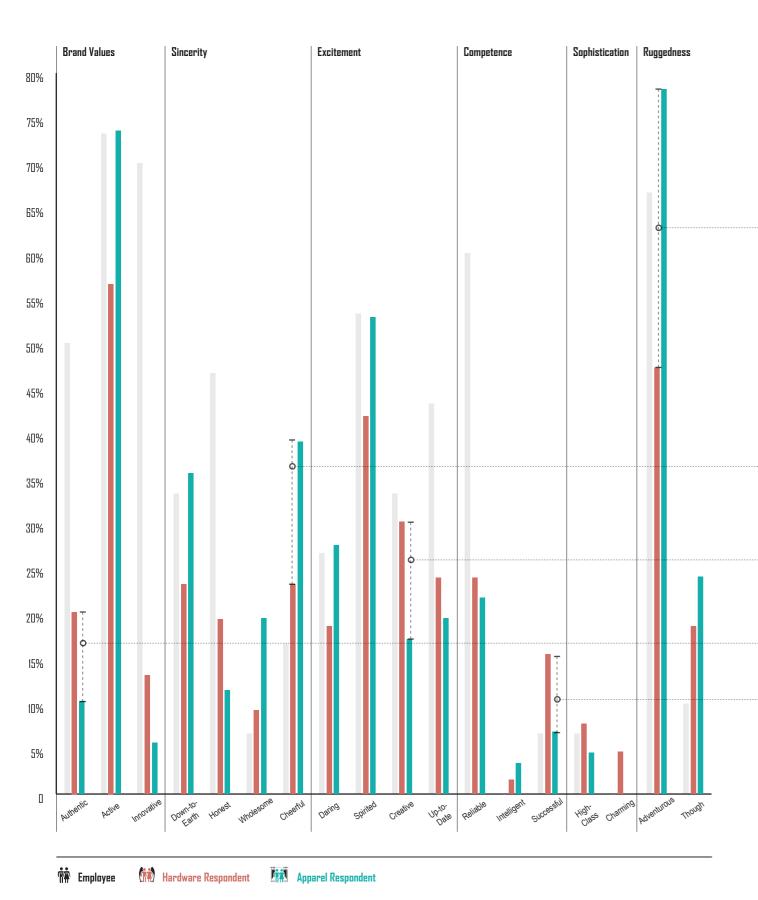
Brunotti is least associated with 'Sophistication'. This corresponds to the desired situation, as implied by the Employee respondent group.

Aaker's (1997) Five Dimensions of Brand Personality + Brunotti's Three Core Values

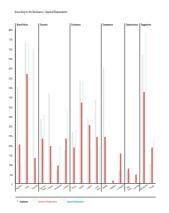
Brand Personalities

What the Hardware respondent says vs. what the Apparel respondent says

According to the Hardware / Apparel Respondents

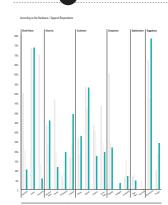


Personality according to Hardware respondents



The great majority linked the core value 'Active' to Brunotti. The five most related personalities, according to the Hardware respondent, are:

- 1. Active
- 2. Adventurous
- 3. Spirited4. Creative
- 5. Reliable & Up-to-Date



The great majority linked the core value 'Active' to Brunotti. The five most related personalities, according to the Apparel respondent, are:

1. Adventurous

Personality according to Apparel respondents

- 2. Active3. Spirited
- 4. Cheerful
- 5. Down-to-Earth

Adventurous

Much more of the Apparel respondents (78%) associate 'Adventurous' with Brunotti than the Hardware respondent (47%).

31.

Cheerful

Much more of the Apparel respondents (39%) associate 'Cheerful' with Brunotti than the Hardware respondent (23%).

31....

Creative

Much more of the Hardware respondents (30%) associate 'Creative' with Brunotti than the Apparel respondent (17%).

ssful

Successful

Much more of the Hardware respondents (16%) associate 'Successful' with Brunotti than the Apparel respondent (7%).

Authentic

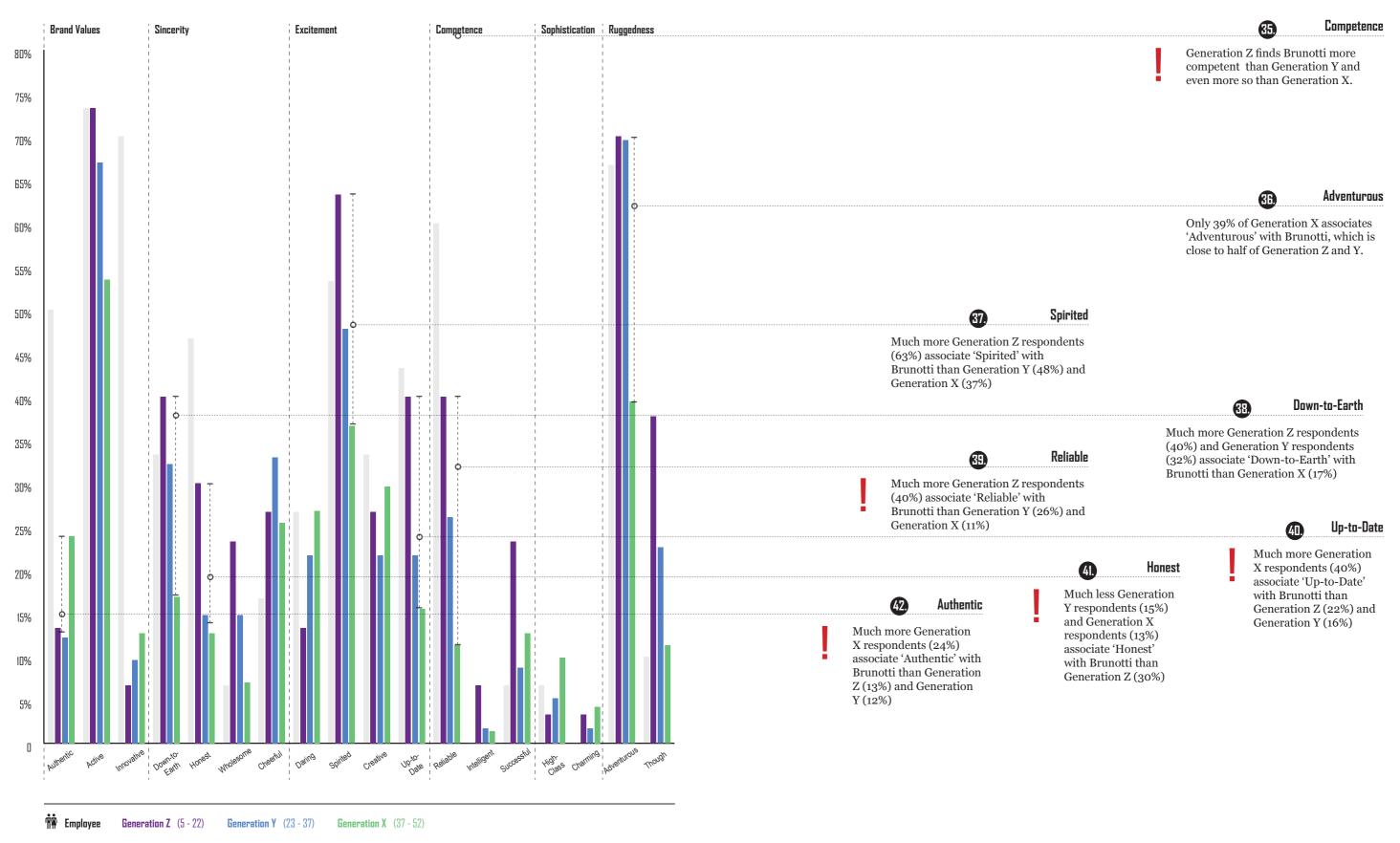
Much more of the Hardware respondents (20%) associate 'Authentic' with Brunotti than the Apparel respondent (10%).

Aaker's (1997) Five Dimensions of Brand Personality + Brunotti's Three Core Values

Brand Personalities

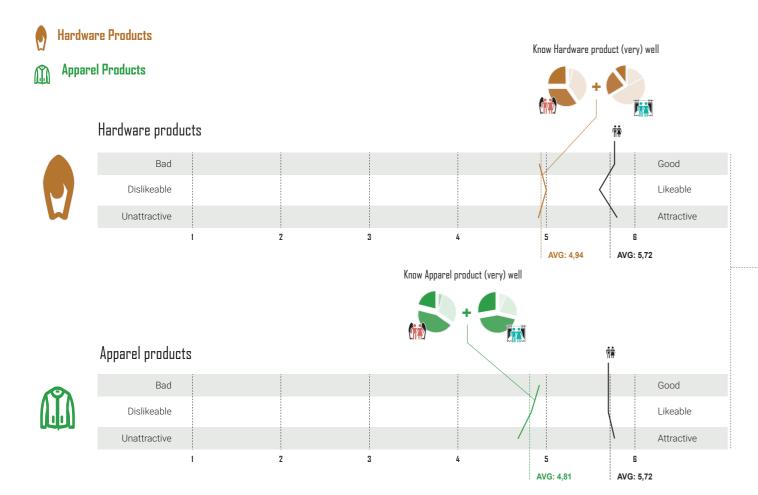
What the different Generations say

According to the different generations

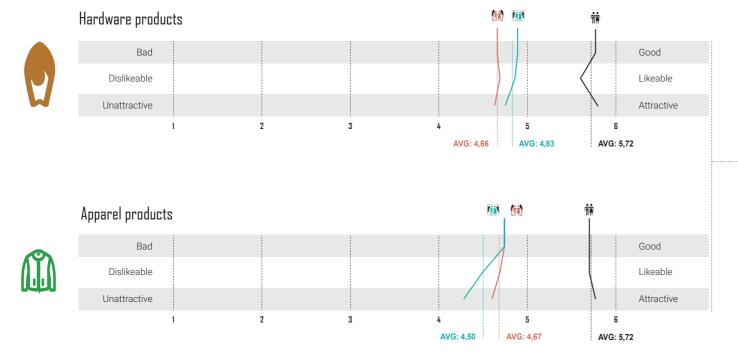


Product Reputation

Brunotti product's reputation as perceived vs. as desired

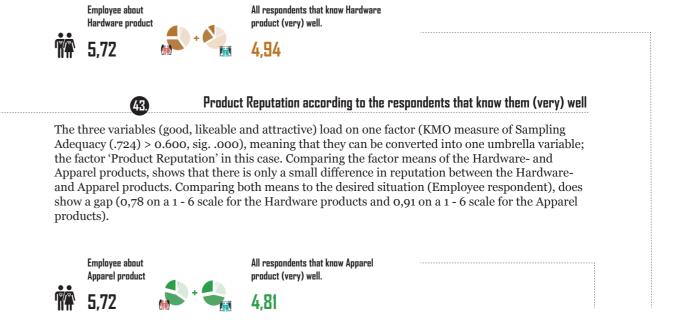


Hardware vs. Apparel respondent



Product Reputation

Brunotti product's overall reputation



Comparing the averages of the groups that know the products (very) well with the total respondent groups, shows a difference. On average, respondents that know Brunotti's products (very) well, rate them higher than the respondents that do not.

Product familiarity vs. Product Reputation



45 Product Reputation according to the different respondent groups

The differences between product reputation for the different respondent groups are, again, small. It is notable that the Hardware product reputation is higher for the Apparel respondent and the Apparel product reputation is higher for the Hardware respondent.

Employee about Apparel product	 Hardware Respondent	 Apparel Respondent
5,72	4,67	4,50

How well Brunotti's products reflect its brand values

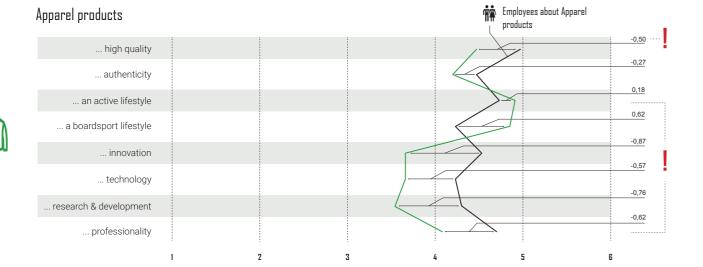
Hardware Products Know Apparel product (very) well Know Hardware product (very) well **Apparel Products** Hardware vs. Apparel products high quality .. authenticity . an active lifestyle 0,23 a boardsport lifestyle .. innovation . technology 0,62 .. research & development 0,48 .. professionality

Hardware products

... high quality
... authenticity
... an active lifestyle
... a boardsport lifestyle
... innovation
... technology
... research & development
... professionality

Employees about Hardware products
... employees about Hardware products
... professionality

Employees about Hardware products
... employees about Hardware products
... professionality



. .

Brand extensions are often unsuccessful when they move too far from a brand's core value.

Keller (2000)

Æ

Brand value reflection of Hardware products vs. Apparel products

It directly becomes clear that Brunotti's Hardware products better reflect its brand values. This does not come as a surprise, because the products are much closer to the companies core (water board sports). The biggest differences are found for the brand value 'Innovative'.

47

Brand value reflection of Hardware products

As the visual shows, the biggest differences between the current and desired situation, in terms of how well the Hardware products reflect Brunotti's brand values, occur for quality, authenticity and 'Innovation'. The Hardware products score too low on each brand value aspect, considering the desired situation as indicated by the Employee respondent.

48

Brand value reflection of Apparel products

As the visual shows, the biggest differences between the current and desired situation, in terms of how well the Apparel products reflect Brunotti's brand values, occur for quality, lifestyle and 'Innovation'. The Apparel products score too low on quality and 'Innovation', but too high on lifestyle, considering the desired situation as indicated by the Employee respondent.

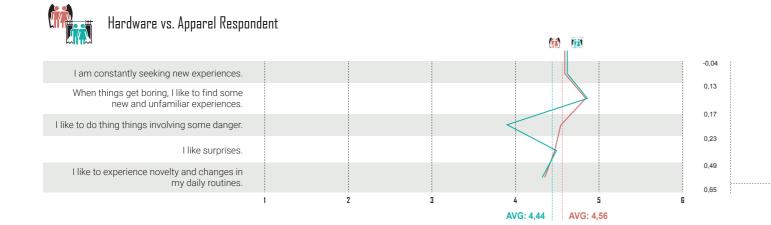
APPENDICES

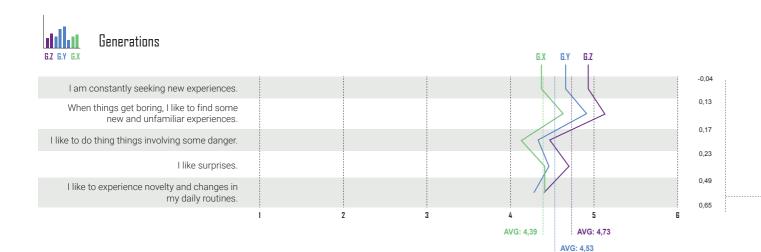
Customer Innovativeness

The innovative character of the customer

The innovative character of the consumers themselves has an impact on the speed of acceptance. Innovative consumers are quicker at accepting brand extensions.

Keller (2000)





Hardware Respondent Respondent 4,56

Product Reputation according to the respondents that know them (very) well

The five variables (as presented on the left page) load on one factor (KMO measure of Sampling Adequacy (.768) > 0.600, sig. .000), meaning that they can be converted into one umbrella variable; the factor 'Customer Innovativeness' in this case. Comparing the factor means implies that the Hardware respondent is more innovative than the Apparel respondent. Taking a closer look at the data, shows that the only difference is in terms of liking dangerous things. It is non-surprising that water board sporters score higher on this aspect of Innovativeness.

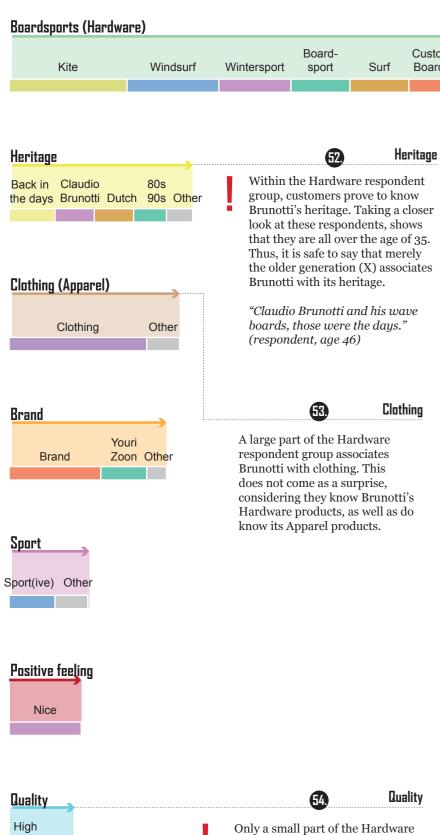
Generation Z Generation Y Generation X (38-52) (23-37) (38-52) (38-52) G.Z 4,94 G.Y 4,71 G.X 4,78

Product Reputation according to the respondents that know them (very) well

Comparing the factor means shows that Generation Z is the most innovative, followed by Generation Y and finally Generation X. This implies a relation between age and innovativeness. Performing a Pearson correlation analysis (sig. = 0.07) does not show a statistical relation, but does show a trend. I, therefore, argue that younger generations are more innovative than older generations.

What first comes to mind for the Hardware respondent

Quality Other

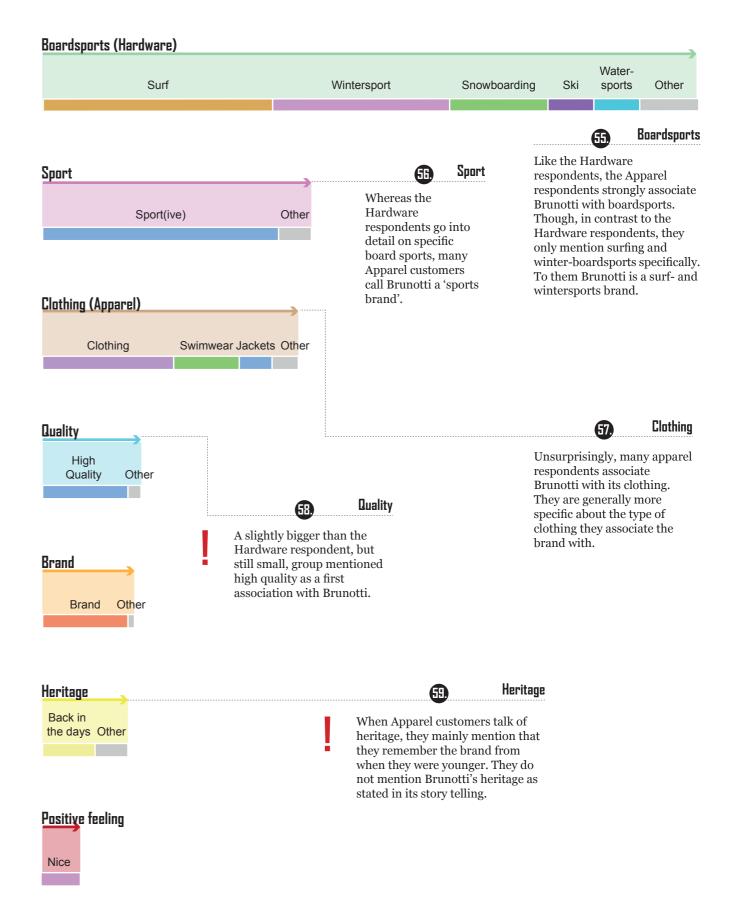




Asking the Hardware respondent about their first thoughts of the brand Brunotti, all sorts of board sports come up. The Hardware respondents generally mentions one or two specific board sports. This, presumably, is due to them practising that sport.

First Association





APPENDICES

respondent group mentioned high

quality as a first association with

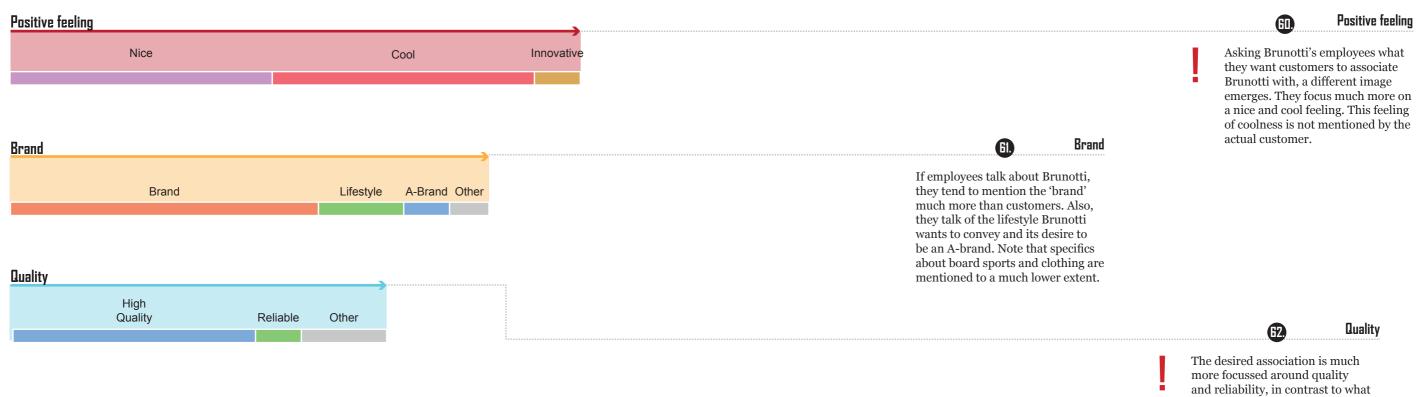
Brunotti.

customers actually say.

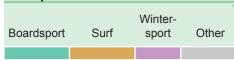
First Association

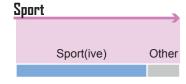
What should come to mind first, according to the Employee respondent

Nm cmpiuyee



Boardsports (Hardware)





Clothing (Apparel)

Clothing Other

Heritage



APPENDIX 06 // SMART MATERIALS 160 161

06.01 Photovoltaic Materials

Materials and fabrics that produce an electrical current with sunlight (solar cells).

Figure 88. Stiff solar panels (Sunrise Solar Solutions, 22 June 2016)



Figure 91. Solar plastics (Eerolight, n.d.)

01. Stiff Solar Cells TRL 9

Stiff solar cells are solar cells that are not flexible and, thus, break when bent, Stiff solar cells are already used in many marketavailable products, for examples in solar panels, helmets and external batteries.

02. Flexible Solar Cells

Figure 89. Flexible solar panel (Best Solar Tech,

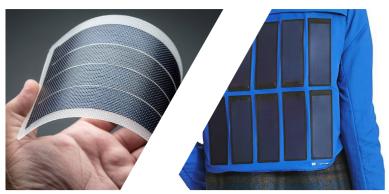


Figure 90. Solar fabrics (Digital Trends, 5 December 2017)

Flexible solar cells do not break when bent and, therefore, offer a whole new range of integration possibilities. Though less mature than technologies in the field of stiff solar panels, flexible solar technology is already put to the market in several different applications, for example in tents, clothing and maritime applications.

03. Interwoven Solar Cells TRL 5



Figure 92. Interwoven solar cells (Nanowerk, 3 April 2014)



Figure 93. The PSC woven into a shirt powers an iPod Nano (Nanowerk, 3 April 2014)

The University of Wisconsin-Madison teamed up with designers to develop interwoven solar panels. Similar to comparable researches at other universities, the technology is not yet ready to put to the market. The fact that multiple universities are developing this technology is promising for its future. Altogether, interwoven solar cells technology is on an estimated level 4 in terms of technology readiness. (Montalbano, 2016)

06.02 Conductive yarns and threads

Yarns and threads that conduct electrical currents.

Figure 94. Conductive yarn (adafruit, n.d.)

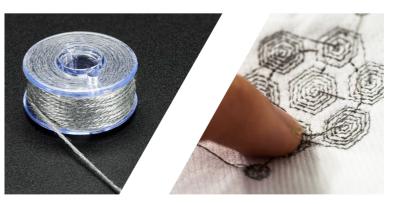


Figure 95. Interwoven controls (FashNerd, 22 August 2016)

04. Interwoven Conductive Yarn TRL 8

Interwoven Circuits are expected to play an important role in the exponentially growing field of smart wearables. Interwoven conductive yarns allows for fashionable electrical circuits that are fully integrated. The technology of interwoven conductive yarn or thread is close to full market introduction. (Hunt & Ashayer-Soltani,

Figure 96. Conductive yarn (adafruit, n.d.)

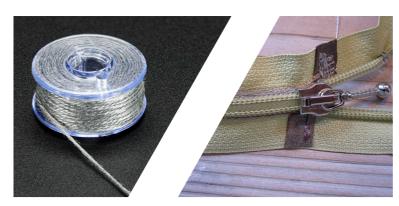


Figure 97. Conductive zipper (Kobakant, n.d.)

05. Conductive Fastener

Conductive fasteners can already be found on the protective professional wearable market. Silver-coated fasteners, for example, are ideal for shielding clean rooms and radiation-sensitive production areas (Klettband Technik, n.d.). But conductive fasteners might play an important role in wearable technology as well.

Figure 98. Conductive yarn (adafruit, n.d.)

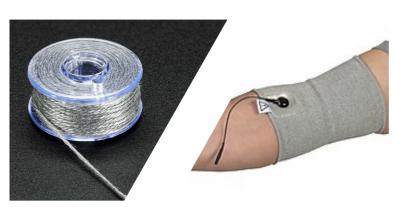


Figure 99. Conductive fabric - elbow support (Staples, n.d.)

06. Conductive Fabric

Like conductive fasteners, conductive fabrics can already be found in different applications on the 'real world', for example: muscle stimulation, radiation shielding, antistatic carpets, and smart textiles (Statex, n.d.)

06.03 Conductive Polymers

Conductive polymers can be used to make flexible displays.

Figure 100. Flexible OLED (Extreme Tech, 17 July

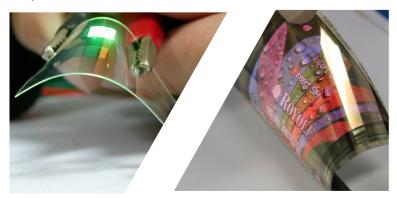


Figure 104. Flexible full colour display (Royole Corporation, n.d.)

07. Flexible OLED screens TRL 7

Pre-curved OLED screens are already available to customers for some years, but next generation OLED screens will allow customers to bend their screens at own will. The second generations full colour flexible OLEDs will be virtually unbreakable, allowing for many cool new applications. The system prototype is demonstrated in an operational environment. (OLED-info, n.d.)

08. Flexible OLED Lighting TRL 7

Figure 102. Flexible LED strip (Schott AG, 7 May



Figure 103. LED Lightning strips (Electronic Design, 24 March 2016)

Flexible OLED technology can also be used in lighting panels. The diffuse area lighting solution opens up a whole new field of lighting design. Like flexible OLED screens, the system prototype is demonstrated in an operational environment. (OLED-info, n.d.)

09. Flexible E-Paper

Figure 101. Flexible e-paper technology (Table News, 28 August 2010)



Figure 105. Curved e-ink smart watch (Bit Rebels, n.d.)

Though we might see flexible colour e-papers in the future (Chalmers University Technology, 2016), this analysis concerns flexible black and white e-paper technology. The electronic paper is already available and offers many advantages. For example, it uses very little energy, is nearly unbreakable, very flexible, and can be waterproof. Flexible e-paper is used in, for example, tablets, smart-watches and construction work. (Plastic Logic, n.d.)

06.04 Shape memory materials

"Shape memory materials (SMMs) are featured by the ability to recover their original shape from a significant and seemingly plastic deformation when a particular stimulus is applied." (Huang, et al., 2010)

Figure 106. Shape memory metal (Stanford, n.d.)



Figure 110. Glasses returns to original shape when heated (Stanford, n.d.)

10. Shape Memory Metal TRL 9

Shape memory metals are alloys that remember their original shape. In response to temperature or magnetic fields, the mechanical properties of the material can be alternated. Many different types of shape memory alloys exist and are already used in a wide variety of applications worldwide. (Lin, 2008)

11. Shape Memory Plastic

Figure 108. Shape memory plastic (AZO Materials, 25 May 2012)

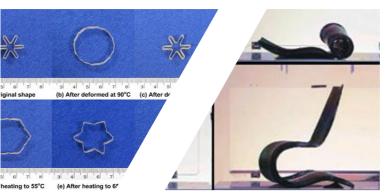


Figure 109. Chair returns to original shape when heated above transformation temperature (KU Leuven, n.d.)

Shape memory plastics (polymers) are polymeric materials that remember their original shape. The polymers can be put into and out of a temporary shape using stimuli, such as temperature (Lendlein & Kelch, 2002). The technology is used in several medical and industrial applications.

12. Shape Memory Foam TRL 9

Figure 107. Epoxymemory foam (Research Gate, June 2015)

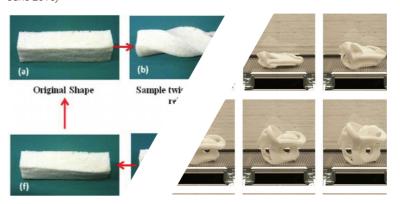


Figure 111. Memory foam chair can be reduced to 5% of its original size (Dezeen, 25 October

APPENDICES

Shape memory foam is a type of shape memory polymer that is well-known for its application in pillows and mattresses. The human body heat brings the polymer into a soft state, allowing it to mould to a warm body in a matter of minutes (Nelles, 2009).

06.05 Colour-changing materials

Materials that change colour when a stimuli is applied

Figure 112. Flexible opals (University of Cambrige, 30 May 2013)



Figure 116. Bank note security - making them harder to forge (Reddit, October 2017)

13. Flexible Opal TRL 3

Flexible opal is a synthetic material that changes colour when twisted or stretched, developed by researchers of the University of Cambridge. In their own words, the material "could have important applications in the security, textile and sensing industries". Cambridge's website implies that the technology is still only in a experimental proof-of-concept level, due to the absence of a manufacturing partner. (University of Cambridge, 2013)

14. Photochromic Ink TRL 9



Figure 114. Photochromic ink (Ali Express, n.d.)



Figure 115. UV reactive clothing (ICR Hallcrest,

Photochromic inks respond to UV-radiation. The ink darkens as the light intensifies, making colours appear when (sun)light is applied. Photochromic ink is on the market for many years and used in a wide range of different products.

15. Photochromic Plastic TRL 9



Figure 113. Photochromic plastic (WeeTect, n.d.)



Figure 117. Sunglasses adjust transparency to UV intensity (AliExpress, n.d.)

Photochromic plastic responds to UVradiation. The plastic darkens as the light intensifies. Therefore, photochromic lenses become less transparent as sunlight increases. Photochromic plastics have been available to customers for decades already.

Figure 118. 05.09 Hydrochromic ink (Materia, 9 August 2014)



Figure 122. Jacket changes colour when wet

16. Hydrochromic lnk TRL 9

Hydrochromic ink changes colour when exposed to water. The ink typically goes from an opaque state when dry to a translucent state when wet. The ink is mostly found in

clothing, art and accessories. (SFXC, n.d.)

(SFXC, n.d.)

Figure 120. Thermochromic ink (Materia, 30 April

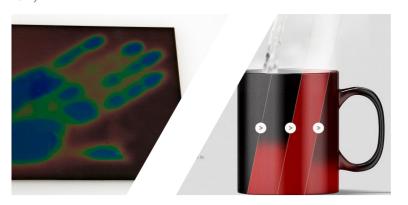


Figure 121. Mock changes colour when filled with hot water (Design Bundles, n.d.)

17. Thermochromic lnk

Thermochromic ink changes colour or turns completely transparent when its temperature is increased or decreased. The ink is, for example, used in toys, packaging and thermometers.

Figure 119. Thermochromic fabric (The Perceptionalist, n.d.)



Figure 123. Hug vest (The Perceptionalist, n.d.)

18. Thermochromic Fabric

Thermochromic fabric is fabric that is treated with thermochromic ink/paint, showing similar temperature sensitive properties.

Figure 124. Colour-changing thread - when electricity is applied (Berkeley, 6 June 2016)



Figure 128. Woven seven-segment grid displays different numbers (Berkeley, 6 June 2016)

19. Colour-changing Thread TRL 3

This thread changes colour when an electrical current is applied, allowing to make clothing fully interactive. The thread is developed by researchers at UC Berkeley in corporation with Google. It now changes colour very slowly, but expected is that the colours will eventually change at the speed of e-ink. (Nield, 2016)

20. Optical Variable Ink TRL 9



Figure 126. Optical variable ink changes colour when viewed from different angle (Alibaba, n.d.)

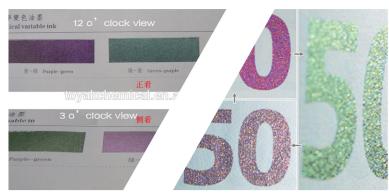


Figure 127. Optical variable ink is used on money as a security feature (ChromicTech, 26 November 2012)

Optical variable ink displays different colours, depending on the angle the viewer is observing it from. The ink is typically used for anti-counterfeiting purposes, such as in money bills and other official documents.

Figure 125. Transparent reflective paint (Designboom, 20 December 2016)



Figure 129. Increase visibility at night (Designboom, 20 December 2016)

21. Transparent Reflective Paint TRL 9

This paint, typically coming in a spray paint form, is transparent, but reflective when illuminated. It does not only give a cool effect, but helps with increasing one's visibility at night without comprising on fashionability.

06.06 Phase-changing materials

Phase change materials (PCM) decrease temperature fluctuation by absorbing and releasing thermal energy when the material goes from a solid to liquid state of vice versa. (Pure Temp, n.d.)

Figure 130. Phase changing material - Temperature control (Energie Speicher, 2 February 2016)

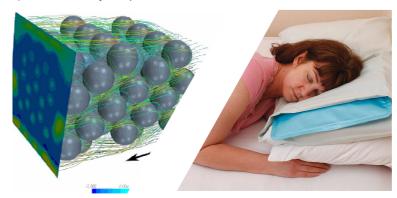


Figure 132. PCM cooling mat (Coopers, n.d.)

Figure 133. Phase changing material - Temperature control (Energie Speicher, 2 February 2016)



Figure 131. Phase-changing jacket controls body temperature (Sierra, n.d.)

22. Phase Changing Gel TRL 9

As explained, phase-changing materials (PCMs) are used for temperature control. The technology is based on the phenomenon of melting and freezing. When a PCM freezes, a large amount of energy (heat) is released, whereas a large amount of energy (heat) is absorbed when the material melts. This means it can take in a lot of energy from a heating environment and give energy to a cooling environment, keeping the temperature at more stable level. (Pure Temp, n.d.)

Phase-changing gels are used to control body temperature of both animals and people, in for example sleeping mats and clothing.

06.07 Self-cleaning and antimicrobial materials

Materials that can remove or eliminate microbial contaminations without human intervention (Santos et al., 2016)

Figure 134. Electrospun fibres (IEEE Young Professionals, 9 November 2015)

Figure 135. Hydrophobic nanotechnology (Ultimate Finish, 13 September 2013)

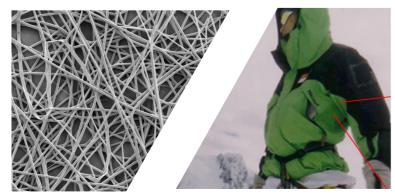


Figure 137. Self-cleaning and anti-bacterial jacket (ElectrospinTech, 4 August 2015)

23. Anti-Bacterial Fabric TRL 9



Tweaking with nano fibres at atomic and molecular levels, allowed researchers to create anti-bacterial fabrics (Soutter, 2012). Typically using silver nano-particles, the technology is already put to the market in, for example, clothing, pillows and bedding.

24. Hydrophobic Nanotechnology TRL 9



Figure 136. Anti-cleaning textile - shirt cannot get stained (Silicshirts, n.d.)

Hydrophobic nanotechnology also operates on a molecular level, allowing almost no chance of liquid soaking into fabrics. Therefore, no liquids, such as wines, sodas or mud, can make a hydrophobic material dirty. The technology does not influence the look and feel of a fabric, making it perfectly suitable for many textile applications. (Triple F.A.T. Goose, n.d.)

06.08 Other

Figure 138. One-way sand permeable fabric (Fishing Fury, 22 April 2012)



Figure 139. Sand-permeable mat (Caravan Plus,

25. Sand-Permeable Fabric TRL 9

Sand-permeable fabric is fabric that lets sand and dirt through in only one direction. The sand falls right through, but does not come back up. Utilised in several beach products, such as mats, bags and shoes, the technology allows for easy sand removal. (C-Gear, n.d.)

Water Boardsports

07.01 Sun

- It is annoying to have to put on sunblock, before and during session.
- Surfing is impossible at night (no sunlight).
- The sun is annoying for your eyes especially in the late afternoon.
- · Sunglasses easily get lost while surfing.
- Wetsuits gets extremely hot in sun, when you are out of the water.

07.02 Hot vs. Cold

- It is easy to burn your feet on the hot sand
- It can be very cold to change clothes outside.
- The wind can be very cold.
- It can be hard to take of your wetsuit after surfing, because your hands are numb.
- · Numb hands after surfing hurt.

07.03 Changing

- It can be uncomfortable to change outside, because sometimes you are practically naked.
- Wetsuits are hard to take off in general.
- · Wetsuits get dirty when taking it off.
- It is hard to zip and unzip your wetsuit in general.
- When buying a new wetsuit it is a big effort to try multiple on.

07.04 Stuff

- · Where to leave your (electrical) keys during surfing?
- Where to leave your money during surfing?
- Where to leave your boardbag during surfing?
- Finding your stuff on crowded beach can be hard.

- · Sometimes you forget your wetsuit at home.
- A lack of pockets makes it easy to forget your keys, wallet or other small stuff.

07.05 Travelling

- Boards are fragile in general (break easily).
- Boards easily break during transport (bumping into other stuff).
- It is hard to fit all your stuff in your car.
- It is hard to keep your car clean, when transporting all your surf stuff.
- You easily get lame arms when biking with your board.
- Boards easily catch wind while biking, making it hard to keep balance.
- It is hard to travel with surfboard on your bike in general.
- It is hard to travel with all your (kite) surf stuff by bike
- You are not able, nor allowed, to take a longboard with you in the tram.
- It is hard to attach your board to the roof of your car.
- Surfing is logistic nightmare in general.

07.06 Bindings

- · Losing your kite board happens quickly.
- · Leashes get tangled up while surfing.
- Surfboard leashes tend to undesirably turn around your ankle.
- It takes too long to take of your wake board when you fall.

07.07 Boarding together

- You often have to wait until your friends are done surfing before you can go home.
- With cold weather, the black hoodies make it hard to recognise your friends in the water.

07.08 Water

- · Car trunk often gets wet on your way back home.
- · Car seats often get wet on your way back home.
- You cannot take your electronic car key into water, because it will break.
- It is always hard to keep your socks dry.
- You cannot listen to music while surfing.

Your kite stays wet for way too long.

- Surf- shoes and gloves stay wet for way too long.
- 07.09 Sand (earth)
- Sand gets into your board's wax.
- Sand gets into your wetsuit, which is annoying.
- · Sand gets everywhere in your car, making it dirty.
- Sand basically gets everywhere after going to the beach.
- You always need to wash the sand off after surfing, even though it is cold.

07.10 Hurting feet

- · Your wounds don't heal due to salt/dirty water.
- You often hurt your feet, due to glass, rocks, sand,

07.11 Food/drinks

 It is hard to keep your food and drinks cool in the hot sun.

- You often get very thirsty during surfing.
- You cannot take drinking water with you in the water.

07.12 Different conditions

- It is hard to determine if surfing shoes and gloves are needed beforehand.
- It is hard to determine what size surfboard you will be needing beforehand.
- It is hard to determine what kite you will be needing beforehand.
- You need different gloves for different water board sports.

07.13 Surfing injury

- You get 'spaghetti arms' from surfing.
- You get 'rash (abrasions) from surfing.
- · You get abrasions from your bikini seams.

07.14 Social

- Boarders are often rude to one another.
- Locals tend to place themselves above others.

07.15 Appearance

- · Your hair gets very blond and dry.
- · You skin gets darker.

07.16 Other

- It is hard to keep track of time, while in the water.
- It hard to defecate, while in the water.

Winter Boardsports

07.17 Hot vs cold

- You easily get sweaty because your hot, and then get too cold.
- You can suddenly be freezing in the ski lift.
- Back protectors are extremely hot to wear.

07.18 Snow/Ice

- Hard pieces of ice in your beard hurt.
- You easily get snow in your ski jacket, which is uncomfortable.
- You easily get snow in your ski pants, which is uncomfortable.
- You easily get snow in your gloves, which is uncomfortable.

07.19 Board Transport

- · Snowboards often barely fit in the ski lift.
- · Board bag wheels tend to get stuck during transport.
- Regular and Goofy tuned boards do not go well together in lift standard.

07.20 Taking stuff with you

- Jacket/pants pockets are not big enough for your drinks and food.
- Bags can be impractical while boarding.

- It is hard to sit in the ski lift with a full backpack.
- You often have to take a lot of stuff to take with you in a restaurant.
- · You easily forget important stuff at home.
- When you drop something form the ski lift it is nearly impossible to get it back.
- It is hard to find a garbage bin on the slope, but you do not want to pollute.
- Boards can get stolen during après ski or lunch.
- You easily forgot your ski pass when you wear different jackets.

07.21 Water/Wet

- · Map of skiing areas easily get wet and then tear.
- · Everything in your apartment gets wet and smelly.
- Boots and gloves take very long to dry, but you have to wear them every day.
- · Wet clothes get unpleasantly smelly.
- You easily get condensation on you ski goggles, even with the anti-condensation ones.

07.22 Product failure

- It is easy to get scratches on you ski goggles.
- Ski gloves often break, because you need to hold a sharp edge when putting on you snowboard.

07.23 Clumsy actions

- It is uncomfortable to sit in a ski lift with your backpack on.
- It is a lot of effort to take your snowboard off and put it on again.

07.24 Others on the ski slope

- Skiers cannot really look back, so they often do not see you coming during overhaul.
- You constantly have to look out for other skiers and snowboarders.

07.25 Boarding together

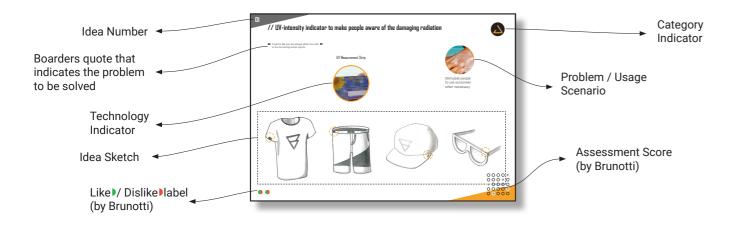
- · You easily lose sight of each other.
- · It can be hard to find each other back again.
- It can take very long to wait for others, taking up precious time.

07.26 Other

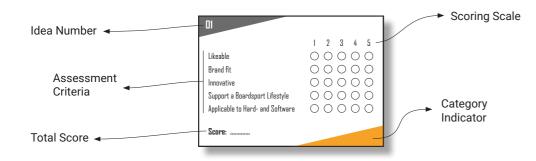
- Some conditions ask for sharp edges and some for blunt edges on your snow board.
- You easily get bored in the ski lift.
- It is hard to keep track of time with all your ski clothes on.
- It is a real hassle to go to the toilet with all you ski clothes on.

174 APPENDIX 08 // IDEAS

// IDEA CARD



// SCORE CARD

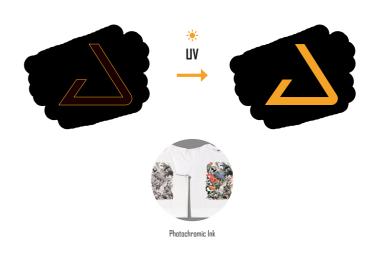


'Innovative'

- 1. **Technical** (inventive) ...
- 2. product features (incremental innovation) ...
- 3. that are **new to the market** (different for each product category), and ...
- 4. contribute to **commercial success** from a ...
- 5. product- and marketing perspective.



OPERATION INDICATOR



// UV-intensity indicator to make people aware of the damaging radiation



UV Measurement Strip







UV Measurement Strip



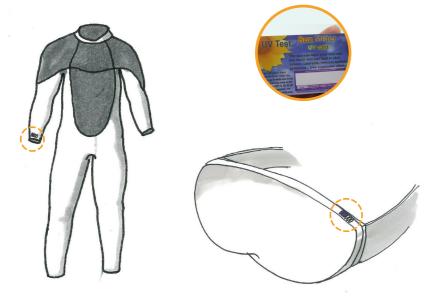
	- 1	2	3	4	i
Likeable	\circ	0	\circ	\circ	
Brand fit	0	0	\circ		(
Innovative (2x weight)		\circ	\circ	\circ	(
Support a Boardsport Lifestyle	\circ	\circ	\circ	\circ	(
Applicable to Hard- and Software	\circ		\circ	\circ	(

Score: 3.0



// UV-intensity indicator to make people aware of the damaging radiation







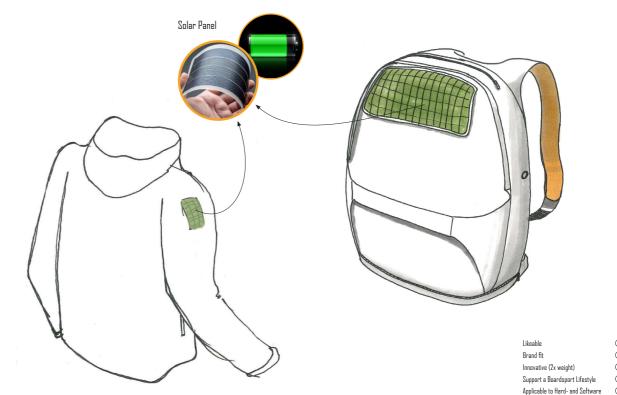
Stimulate people to use sunscreen

	1	2	3	4	5
Likeable	0	\circ	\circ	\circ	$\color{red} \blacksquare$
Brand fit	0	\circ	\circ		\circ
Innovative (2x weight)		\circ	\circ	\circ	\circ
Support a Boardsport Lifestyle	0	\circ	\circ	\circ	
Applicable to Hard- and Software	0	$\color{red} \blacksquare$	0	0	0

Score: 3.0

// Integrated solar panels to charge electronic devices



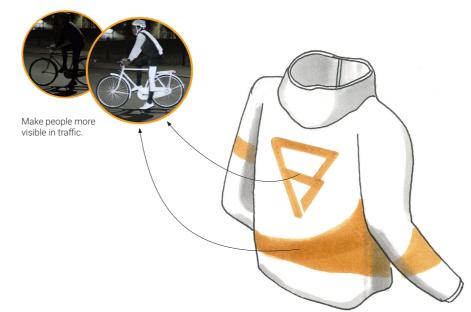


Score: 3.7

// Transparent light-reflecting parts of clothing for safety and recognisability

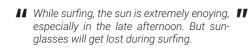


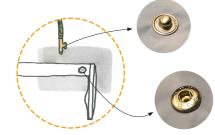


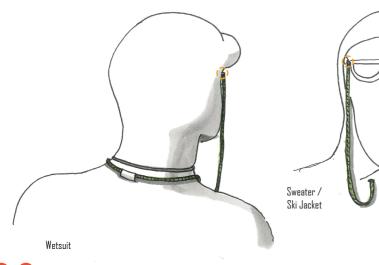


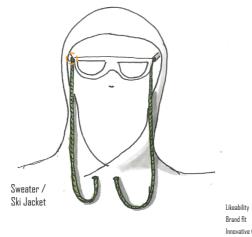
	- 1	2	3	4	5
ikeable	\circ		\circ	0	0
rand fit	\circ		\circ	0	0
nnovative (2x weight)		\circ	\circ	0	0
upport a Boardsport Lifestyle	\circ		\circ	0	0
pplicable to Hard- and Software	\circ		\circ	0	0

// Brunotti glasses easily attach to Brunotti wear to avoid losing









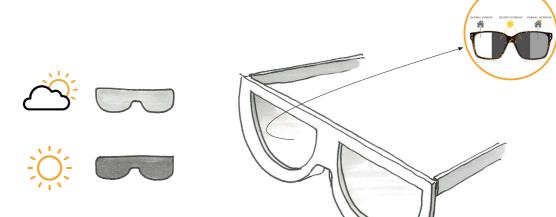
Innovative (2x weight) Support a Boardsport Lifestyle

Applicable to Hard- and Software Score: 2.7



Photochromic Lenses



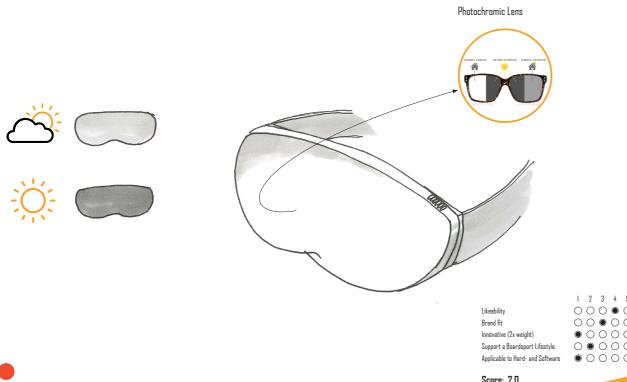


Likeability Brand fit Innovative (2x weight) Support a Boardsport Lifestyle Applicable to Hard- and Software

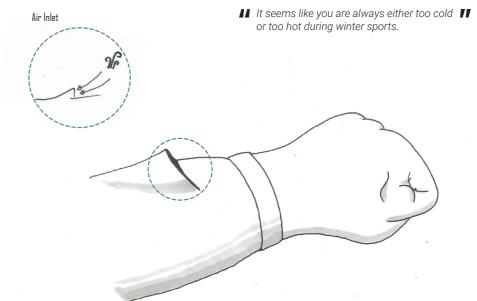
Score: 2.0

// Photochromic lenses automatically adjust transparency to light intensity





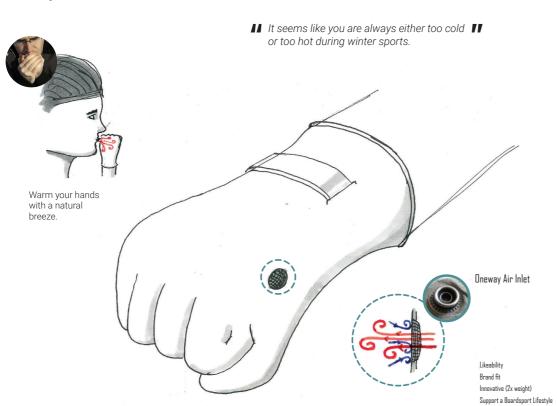
APPENDICES



Support a Boardsport Lifestyle Applicable to Hard- and Software

Score: 4.0

// Oneway nozzle/valve to warm hands

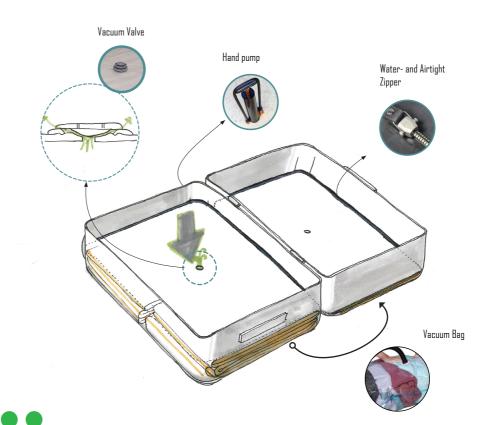




Applicable to Hard- and Software

Score: 1.5





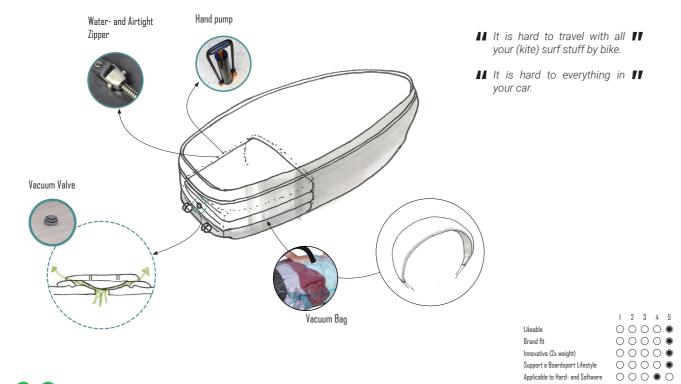


Bring a lot, but pack small and avoid having to pay extra.

Brand fit Innovative (2x weight) Support a Boardsport Lifestyle Applicable to Hard- and Software

// Integrated vacuum compartment for kite/clothes to decrease bag size





// Integrated vacuum compartment to decrease backpack size

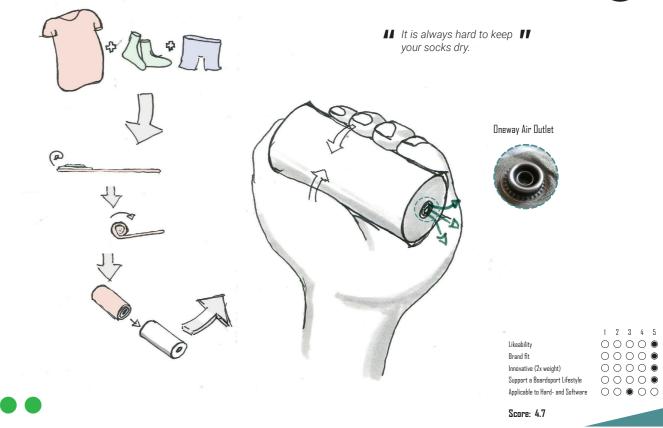


Score: 4.8



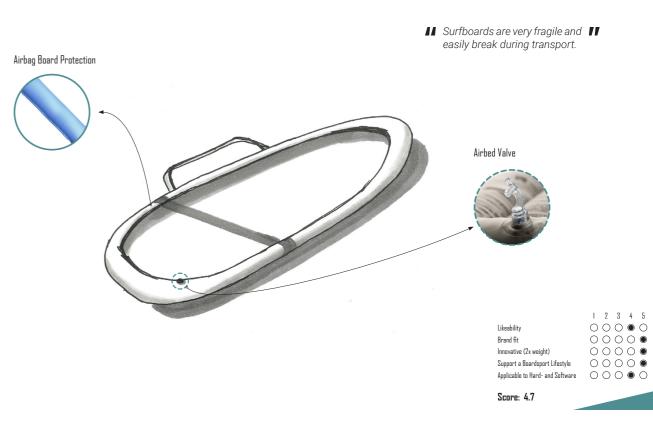
// Vacuum squeeze pack to easily take an extra set of clothes





// Integrated inflatable airbag to protect your board during travel

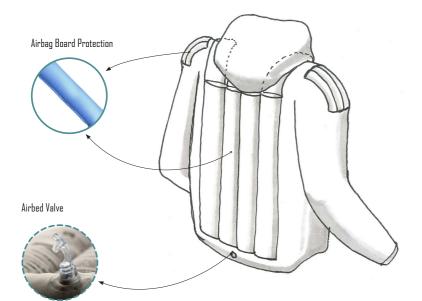




Oneway Air Outlet









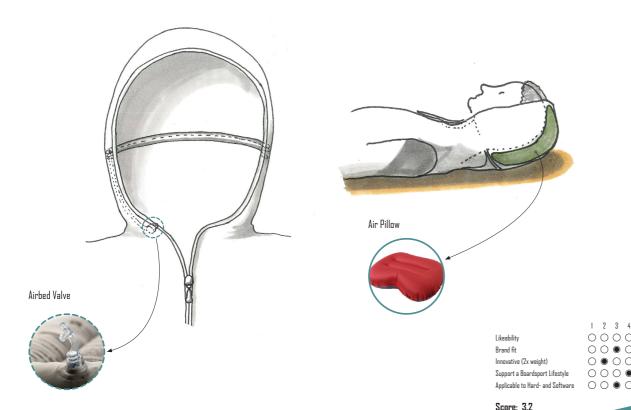
Decide whether you need extra protection and inflate your jacket.

	1	2	3	4	5
Likeability	0	0	\bigcirc	lacksquare	0
Brand fit	0	0	lacksquare	0	\circ
Innovative (2x weight)		0	\circ	\circ	0
Support a Boardsport Lifestyle	0	\circ		\circ	\circ
Applicable to Hard- and Software	\bigcirc		\bigcirc	\bigcirc	\bigcirc

Score: 2.3



// Integrated air pillow in sweater/jacket for relaxing and travelling





// Sand- and dust permeable fabric to easily remove dirt from pockets





Brand fit Support a Boardsport Lifestyle Applicable to Hard- and Software

Sand- and Dust Permea-

Score: 4.2





186



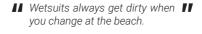


Score: 4.2

EARTH //

// Integrated sand- and dust permeable mat in board bag for comfortable changing

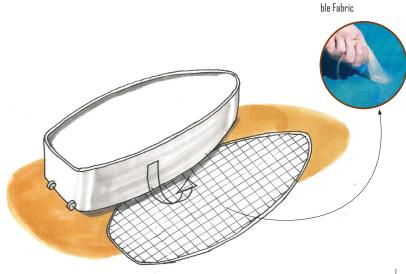




II Sand gets everywhere, practi- II sing surfing or at the beach in general.



Keep yourself sand-free while changing.

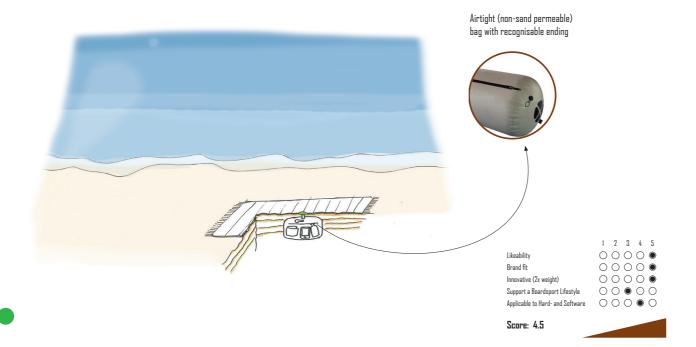


Brand fit Innovative (2x weight) Support a Boardsport Lifestyle $\bigcirc\bigcirc\bigcirc\bigcirc\bigcirc\bigcirc\bigcirc\bigcirc$ Applicable to Hard- and Software \bigcirc

// Burial bag to hide your valuable belongings

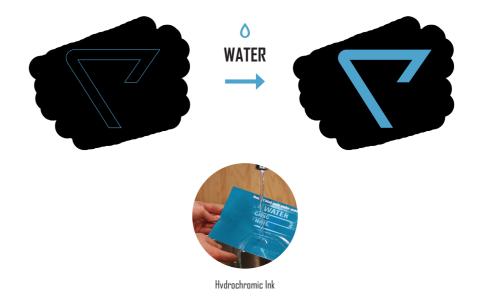


During a surfing session and when going to the beach in general, it is hard to keep your (electrical car-) keys and money save and dry.



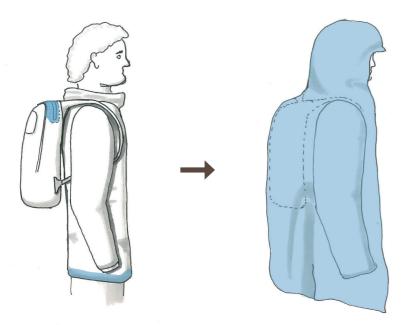


OPERATION INDICATOR









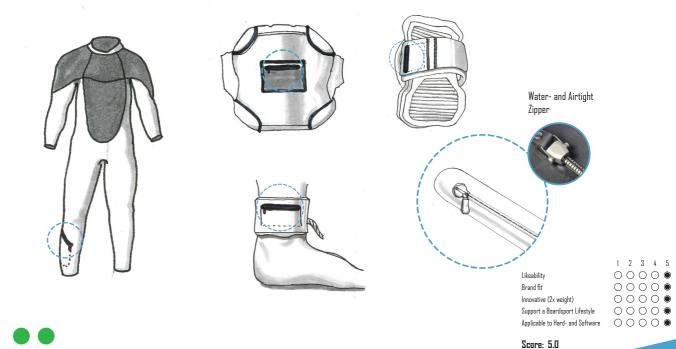
	1	2	3	4	5
Likeability	0	0	\circ	lacktriangle	0
Brand fit	0		\circ	0	0
Innovative (2x weight)	0	0		0	0
Support a Boardsport Lifestyle	0		\circ	0	0
Annlicable to Hard- and Software	\bigcirc	\bigcirc		\bigcirc	\bigcirc

Score: 2.8

// Fully water tight zippers to protect pocket content in water/snow



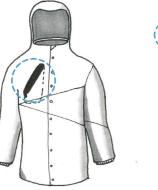
II During a surfing session and when going to the beach in general, it is hard to keep your (electrical car-) keys and money save and dry.

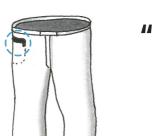


// Fully water tight zippers to protect pocket content in water/snow



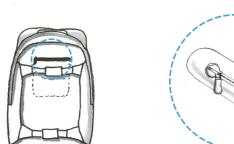






II During a surfing session and **II** when going to the beach in general, it is hard to keep your (electrical car-) keys and money save and dry.

Water- and Airtight Zipper



0		1 2
	Likeability	0 0
	Brand fit	00
	Innovative (2x weight)	00
	Support a Boardsport Lifestyle	00
	Annlicable to Hard- and Software	\circ

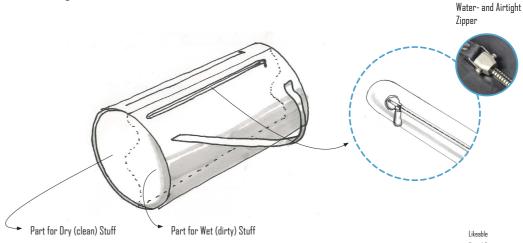
Score: 5.0

// Fully water tight zippers to protect pocket content in water/snow



■■ Where do I leave all my wet ■■ stuff after surfing?

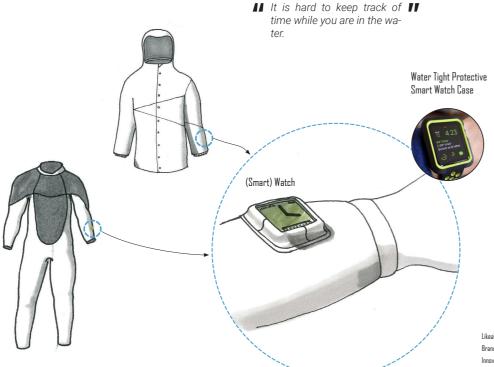
My car always gets wet after driving home from the beach.



Brand fit Innovative (2x weight) $\bigcirc\bigcirc\bigcirc\bigcirc\bigcirc\bigcirc\bigcirc\bigcirc$ Support a Boardsport Lifestyle Applicable to Hard- and Software

Score: 3.7

Deck Pad Material



Brand fit Innovative (2x weight) Support a Boardsport Lifestyle 00000 0000 Applicable to Hard- and Software

Score: 4.5

// Soft top (deck pad) finish to prevent Glasses from slipping off





Prevent Glasses from slipping off nose when sweaty.

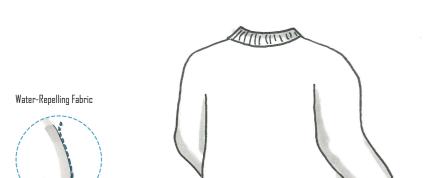
Likeable Innovative (2x weight)

Score: 2.2

Brand fit Support a Boardsport Lifestyle Applicable to Hard- and Software

// Water-Reppeling finish to prevent fabrics from getting wet and dirty







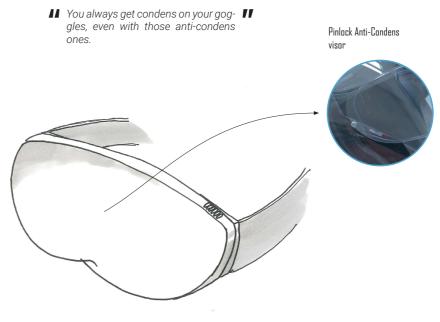
Prevents clothes from getting wet/dirty.

Brand fit Innovative (2x weight) Support a Boardsport Lifestyle Applicable to Hard- and Software

Score: 2.2

// Pinlock layer in skigoggles that prevents condens





Brand fit Innovative (2x weight) $\circ \bullet \circ \circ \circ$ Support a Boardsport Lifestyle $\circ \bullet \circ \circ \circ$ Applicable to Hard- and Software $\circ \circ \circ \circ$

Score: 2.2

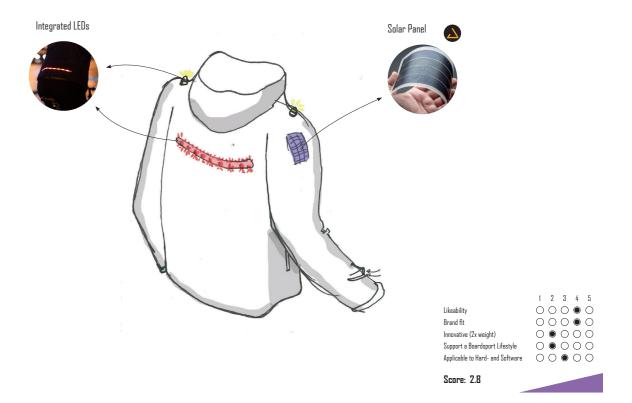
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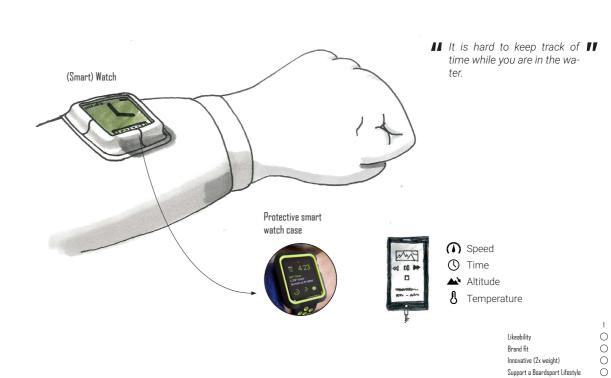






// Integrated water- and air proof smart watch holder





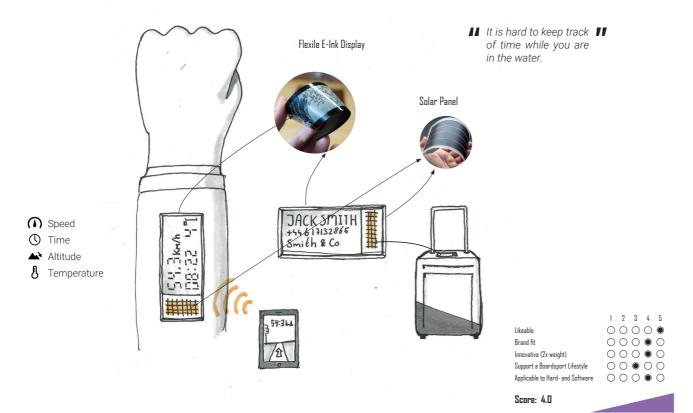




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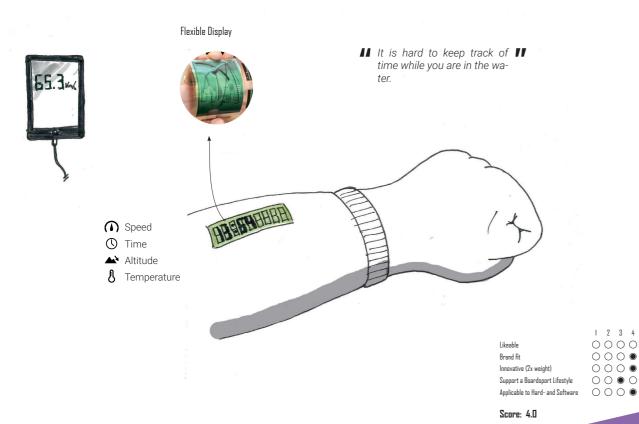
// Integrated display for real-time information - flexible black & white E-ink





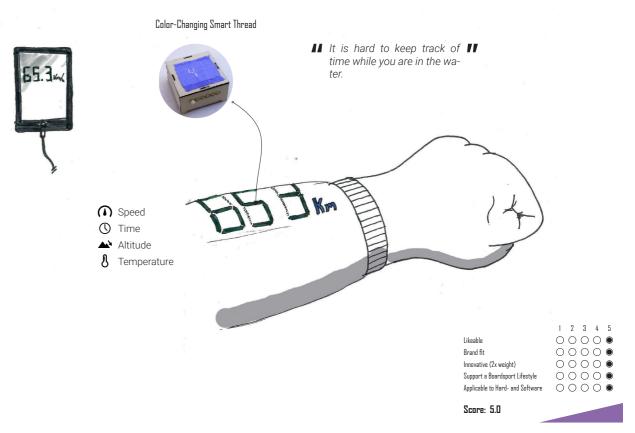
// Integrated sleeve display for real-time information - flexible





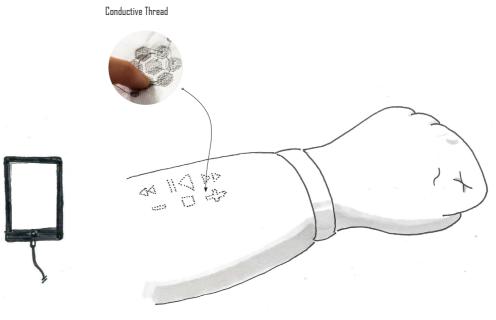
// Integrated sleeve display for real-time information - smart thread





// Integrated conductive thread to control your smart devices with



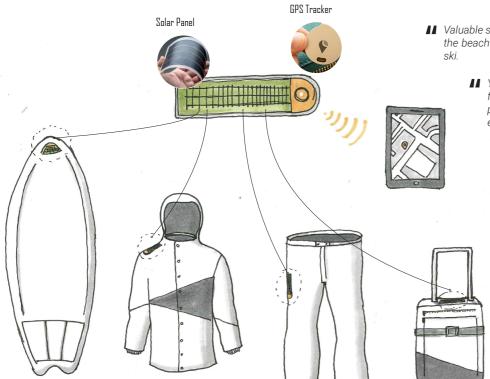


		4	ш	7	ш
Likeable	0	0	\circ		0
Brand fit	0	\circ	\circ		0
Innovative (2x weight)	0		\circ	\circ	0
Support a Boardsport Lifestyle	0	\circ		\circ	0
Applicable to Hard- and Software	0	\circ		\circ	0

Score: 3.0

// Solar powered GPS trackers to never lose your stuff/friends





Valuable stuff gets stolen on the beach and during aprèsski.

II You easily lose your II friends on the ski slope, but it is hard to find each other again.

Likeability

Brand fit
Innovative (2x weight)

Support a Boardsport Lifestyle

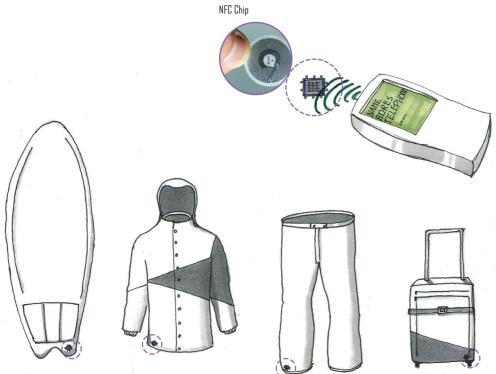
Applicable to Hard- and Software

Score: 2.5

70

// Intergrated NFC chips that contain owner's information





	1	2	3	4	5
Likeability	0	lacktriangle	\circ	\circ	C
Brand fit	0		\circ	\circ	\overline{C}
Innovative (2x weight)	0	0		\circ	C
Support a Boardsport Lifestyle	0		\circ	\circ	\overline{C}
Applicable to Hard- and Software	0		0	0	$\overline{}$

Score: 2.3

39

// QR codes link products to owners with Brunotti's database











Likeability

Brand fit
Innovative (2x weight)
Support a Boardsport Lifestyle
Applicable to Hard- and Software

Score: 2.3

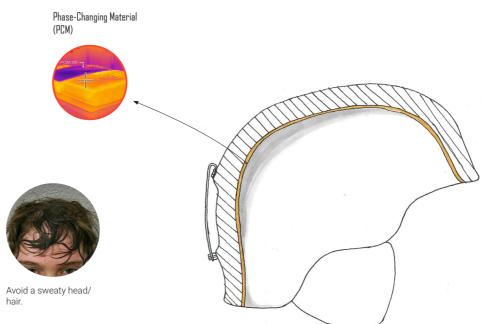




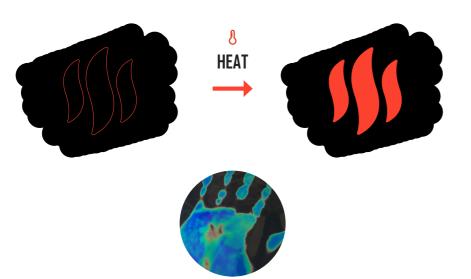
Score: 3.0

-"

// PCM in helmet to control head temperature



Score: 3.0



Thermochromic Ink

OPERATON INDICATOR

// HEAT //

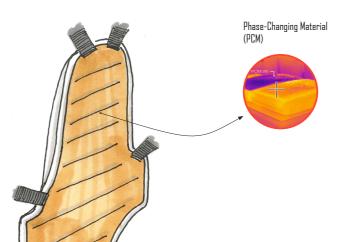
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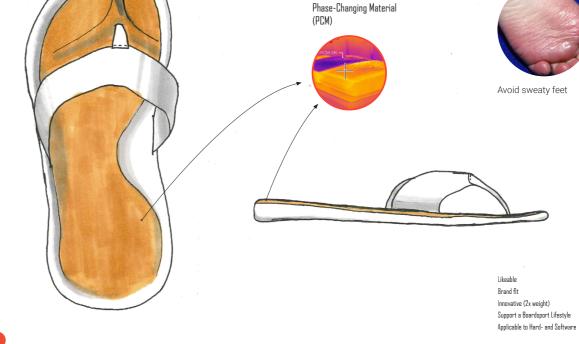




Avoid a sweaty back

	1	2	3	4	5
Likeable	0	\circ		\circ	0
Brand fit	0		0	\circ	0
Innovative (2x weight)	0	\circ	\circ		\circ
Support a Boardsport Lifestyle	0		\circ	\circ	\circ
Applicable to Hard- and Software	0	\circ		\circ	0

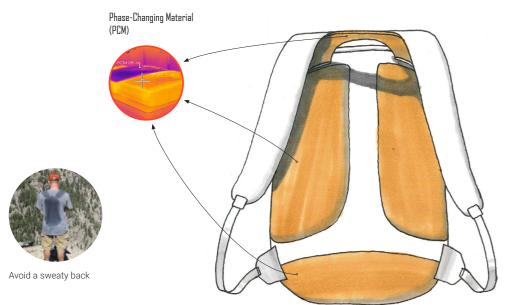
Score: 3.0



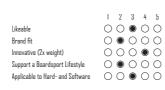
Score: 3.0

// PCM in back pack padding to control back/shoulder temperature





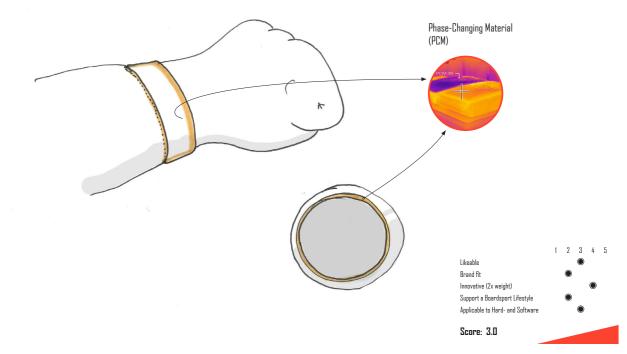
APPENDICES



Score: 3.0

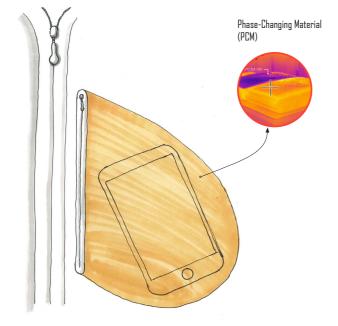
// PCM in sleeve band to control body temperature

II It seems like you are always either too cold or too hot during a surfing



// PCM in pocket to control phone temperature







Prevent phone from overheating and undercooling

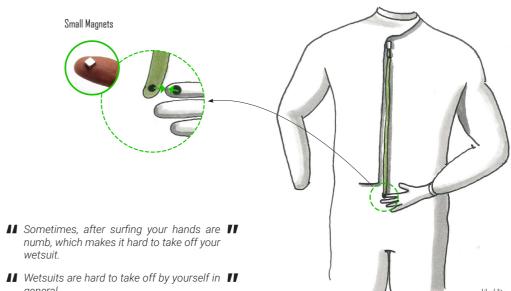
	1	2	3	4	5
Likeable	0	\circ		\circ	\circ
Brand fit	0		\circ	\circ	\circ
Innovative (2x weight)	0	\circ	\circ		\circ
Support a Boardsport Lifestyle	0		\circ	\circ	\circ
Applicable to Hard- and Software	0	0		0	0





// Magnets in (surf) glove and (wetsuit) zipper to easily get a grip

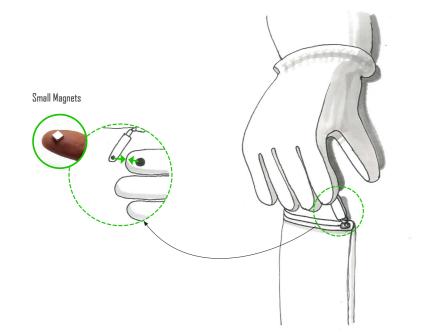




Likeability
Brand fit
Innovative (2x weight)
Support a Boardsport Lifestyle
Applicable to Hard- and Software

Score: 7.7







Score: 2.2

Innovative (2x weight)

Score: 2.7

Support a Boardsport Lifestyle

Applicable to Hard- and Software

 \bigcirc \bigcirc \bigcirc \bigcirc \bigcirc \bigcirc

Support a Boardsport Lifestyle

Applicable to Hard- and Software

// Customised wetsuit hoodie for recognisability

Custom Coloured Magnet Strip

II It is really hard to recognise your friends in U busy waters, especially in the winter when everyone wears black hoodies.





Recognise your friends in busy water.

Likeable
Brand fit
Innovative (2x weight)
Support a Boardsport Lifestyle
Applicable to Hard- and Software

Score: 2.3

49

// Magnets in sunglasses to easily keep them in place

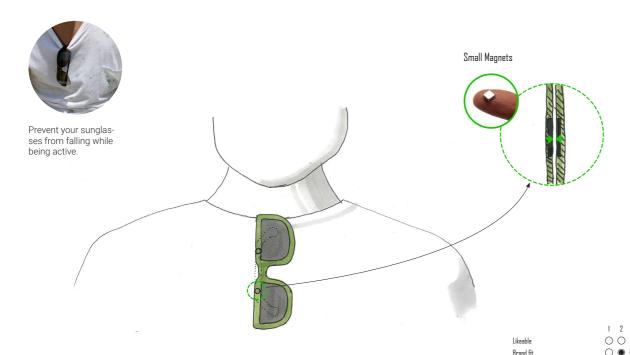


1 2 3 4 5

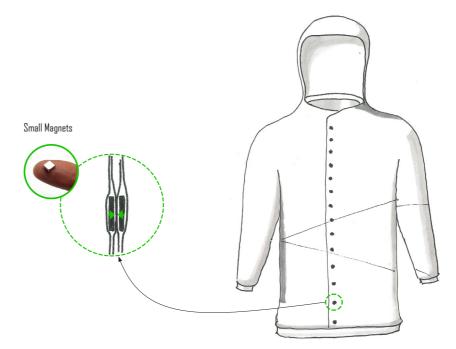
 $\bigcirc\bigcirc\bigcirc\bigcirc\bigcirc\bigcirc\bigcirc\bigcirc$

0 • 0 0 0

0 • 0 0 0



// Magnets in jacket for easy closure



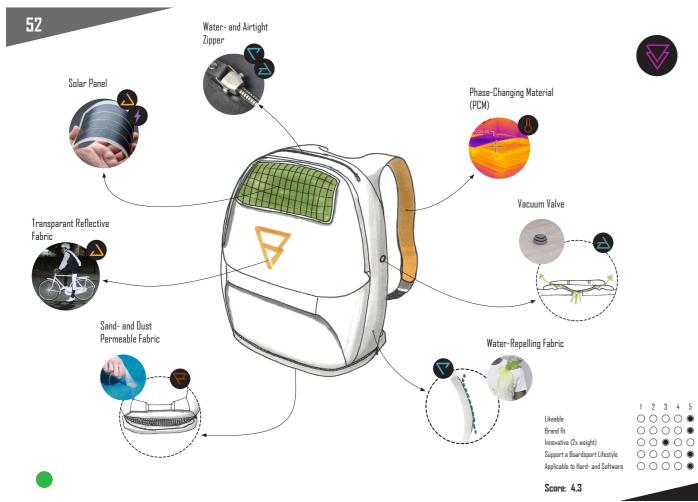
Likeable
Brand fit
Innovative (2x weight)
Support a Bloardsport Lifestyle
Applicable to Hard- and Software

Score: 2.0

APPENDICES









01 & 02

// SUN

Likeable	Brand Fit	Innovative	Support BSL	Appl. to H&A	
5	4	1	5	2	3,0
5	5	3	4	2	3,7
2	2	1	2	2	1,7
2	4	2	4	2	2,7
4	3	1	2	1	2,0



08

15

// AIR

Likeable	Brand Fit	Innovative	Support BSL	Appl. to H&A	
2	2	1	2	1	1,5
5	5	4	4	2	4,0
5	5	5	5	4	4,8
3	4	3	2	2	2,8
5	5	5	5	3	4,7
4	5	5	5	4	4,7
4	3	1	3	2	2,3
5	3	2	4	3	3,2
2	2	3	1	1	2,0



// EARTH

Likeable	Brand Fit	Innovative	Support BSL	Appl. to H&A	
5	5	3	5	4	4,2
3	4	2	4	3	3,0
5	5	5	3	4	4,5



// WATER

	Likeable	Brand Fit	Innovative	Support BSL	Appl. to H&A	
22	4	2	3	2	3	2,8
23 & 24	5	5	5	5	5	5,0
25	5	5	2	4	4	3,7
26	5	5	4	4	5	4,5
27	3	4	1	2	2	2,2
28	2	2	3	1	1	2,0
29	3	2	2	2	2	2,2



30

35

37

// ELECTRICITY

Likeab	le Brand	Fit Innovativ	e Support E	BSL Appl. to H	&A
4	4	1	4	2	2,7
4	4	2	2	3	2,8
5	5	4	4	3	4,2
5	4	4	3	4	4,0
5	4	4	3	4	4,0
5	5	5	5	5	5,0
4	4	2	3	3	3,0
4	3	2	2	2	2,5
2	2	3	2	2	2,3
2	2	3	2	2	2,3



// HEAT

Likeable	Brand Fit	Innovative	Support BSL	Appl. to H&A	
3	2	4	2	3	3,0
3	2	4	2	3	3,0
3	2	4	2	3	3,0
3	2	4	2	3	3,0
3	2	4	2	3	3,0
3	2	4	2	3	3,0
3	2	4	2	3	3,0



// MAGNETISM

	Likeable	Brand Fit	Innovative	Support BSL	Appl. to H&A	
47 & 48	3	2	2	2	2	2,2
49	3	2	3	2	3	2,7
50	2	2	2	2	4	2,3
51	3	3	1	2	2	2,0

	Likeable	Brand Fit	Innovative	Support BSL	Appl. to H&A	4,3
52	5	5	3	5	5	4,3