# Short term predictions in public transport

Applying Dutch smartcard data

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1<sup>st</sup> Smart card data workshop July 2-3, 2014, Gifu, Japan



## Introduction

- Assistant professor at TU Delft
- Consultant Public Transport at Goudappel Coffeng
- Practice < > Science
- Research agenda
  - Optimizing public transport level of service
  - Network, timetables and operations
  - Data driven research
  - Special interest in reliability and robustness
- Today: pragmatic approach to PT forecasts, usable for operators and authorities
- Modeling as a tool, not as an objective



# Challenges in PT industry

## Main challenges:

- Increasing cost efficiency
- Increasing customer experience
- Motivating new strategic investments

Data and models enable achieving objectives



# Applied examples

## Monitoring and predicting passenger numbers: Whatif

- Quantifying benefits of enhanced service reliability in public transport Van Oort, N. (2012)., Proceedings of the 12th International Conference on Advanced Systems for Public

Transport (CASPT12), Santiago, Chile.

#### - Optimizing planning and real time control

Van Oort, N. and R. van Nes (2009), Control of public transport operations to improve reliability: theory and practice, Transportation research record, No. 2112, pp. 70-76.

#### - Optimizing synchronization multimodal transfers

Lee, A. N. van Oort, R. van Nes (2014), Service reliability in a network context: impacts of synchronizing schedules in long headway services, TRB

#### - Improved scheduling

Van Oort, N. et al. (2012). The impact of scheduling on service reliability: trip time determination and

holding points in long-headway services. Public Transport, 4(1), 39-56.



# Smartcard data (1/2)

#### The Netherlands

- OV Chipkaart
- Nationwide
- All modes: train, metro, tram, bus
- Tap in and tap out
- Bus and tram: devices are in the vehicle

#### **Issues**

- Privacy
- Data accessibility via operators

#### Data

- 19 million smartcards
- 42 million transactions every week





# Smartcard data (2/2)

• Several applications of smartcard data (Pelletier et. al (2011). Transportation Research Part C)

#### Our research focus:

#### Connecting to transport model

- Evaluating historyPredicting the future
- Elasticity approach (quick and low cost)
- Whatif scenario's
  - Stops: removing or adding
  - Faster and higher frequencies
  - Route changes
- Quick insights intoExpected cost coverageExpected ridership



Transport Planning Software



# Connecting data to transport model

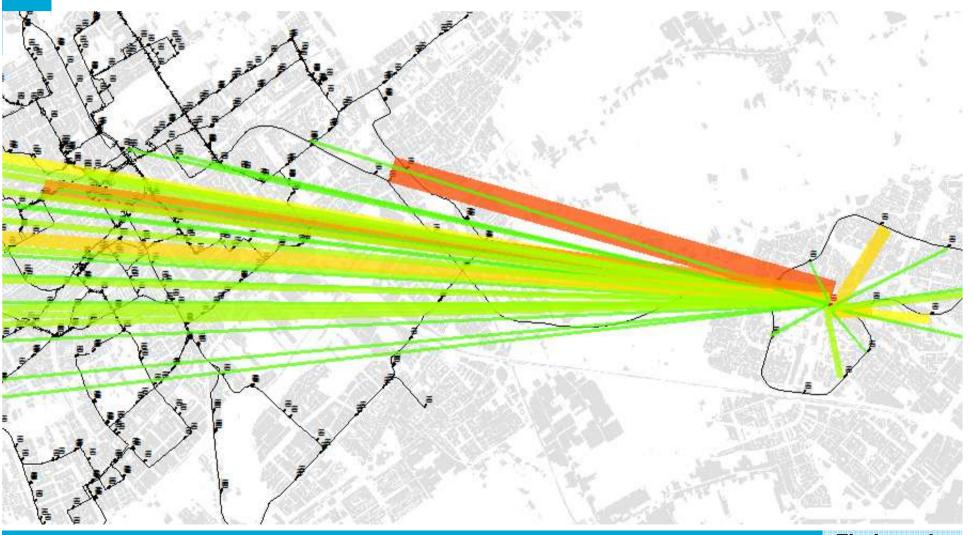
- Importing PT networks (GTFS) (Open data)
- Importing smartcard data (Closed data)
- Matching
- Visualization options of transport model



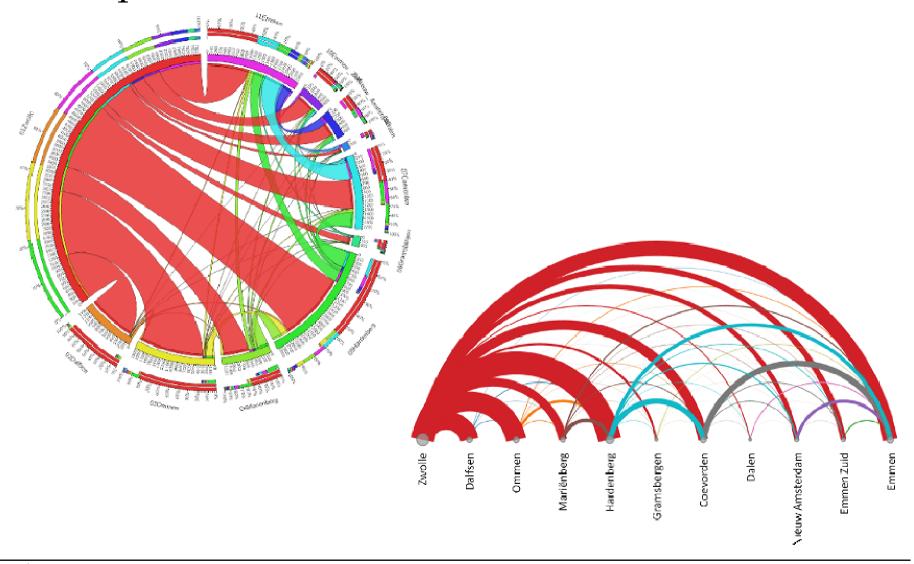




# OD-patterns



## OD-patterns





## What if?



# PT modelling

## Traditional (4-step) model

Multimodal (~PT)

Network

Complex

Long calculation time

Visualisation

Much data

Detailed results

## Simple calculation

PT only

Lilie

Transparent

Short calculation time

Only numbers

Little data

**Assessments** 

## **Short term predictions**

- Impact of construction works (rerouting, ridership decrease)
- Simple efficiency improvements (schedule, fares)
- Dealing with budget savings (least damage)

### Elasticity method based on smartcard data



# What if: elasticity approach

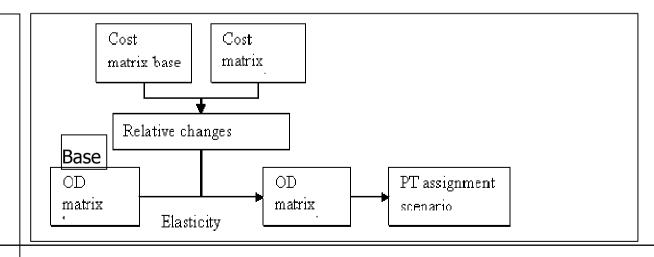
#### $C_{ij} = \alpha_1 T_{ij} + \alpha_2 W T_{ij} + \alpha_2 N T_{ij} + \alpha_4 F_{ij}$ (1) With: $C_{ii}$ Generalized costs on OD pair i, j Weight coefficients in generalized costs calculation $\alpha_1$ , $\alpha_2$ , $\alpha_3$ , $\alpha_4$ $T_{ij}$ In-vehicle travel time on OD pair *i,j* $WT_{\epsilon,i}$ Waiting time on OD pair *i,j* $NT_{ij}$ Number of transfers on OD pair i,j $F_{ij}$ Fare to be paid by the traveler on OD pair *i,j*

#### NOTE:

- Simple changes
- Short term
- Only LOS changes
- Accuracy

#### Elasticities

- Literature (e.g. Balcombe)
- "Proven" rules of thumb





## Whatif scenarios

## **Adjusting**

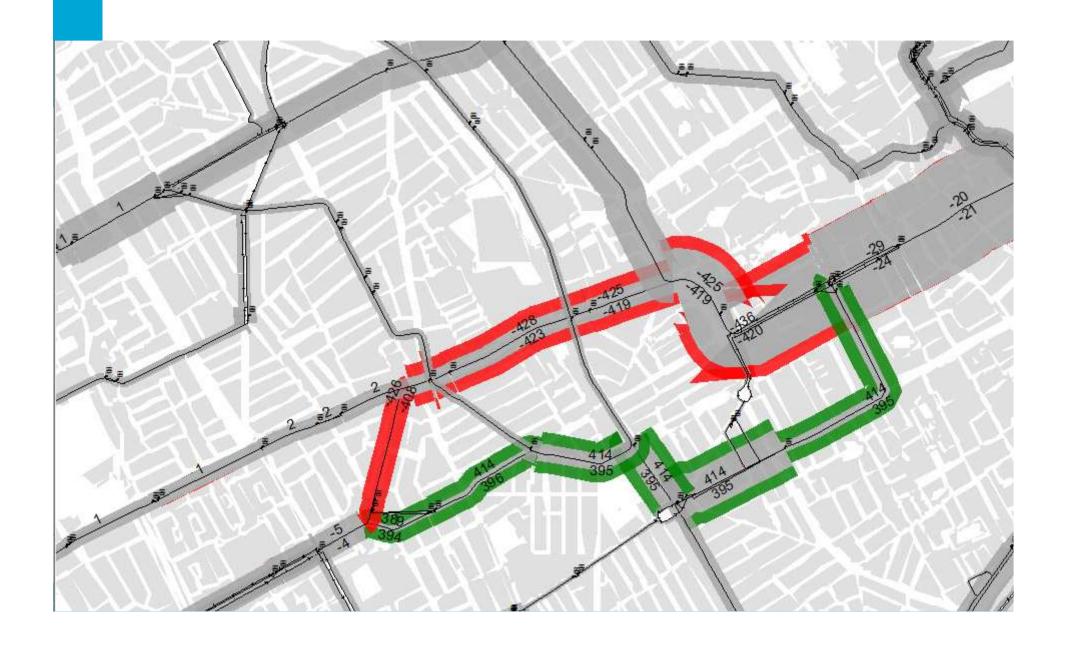
- Speed
- Fares
- Routes
- Frequency

#### Illustrating impacts on (indicators):

- Cost coverage
- Occupancy
- Ridership
- Revenues



## Whatif results: Flows rerouting



## Whatif results: Flows increased frequencies



## Summary

- Major challenges in public transport
- Data supports optimization
- Evaluating and controlling -> predicting and optimizing
- Connecting data to transport models enables short term predictions
- Combining strenths of two approaches (complex <-> simple)
- First cases show promising results
- Valuable for quick scan or first selection of project alternatives

#### Next steps

- Updating elasticities (using smartcard data)
- Additional factors in cost function (reliability, crowding, etc)

#### Pitfall

## **Combining weaknesses of two approaches**



## **Questions / Contact**

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#### **Publications**

https://nielsvanoort.weblog.tudelft.nl/





