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Walker, Warren; Marchau, Vincent

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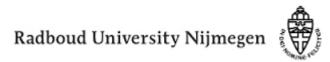
Dynamic Adaptive Policymaking for the Sustainable City:

The Case of Autonomous Taxis

V. Marchau (RU) and W. Walker(TUD)
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Overview

- Urban transport problems and a (potential) solution
- What are adaptive policies?
- An illustration of an adaptive policy: Implementation of 'autonomous taxis' (ATs)

Urban Transport Problems and a (Potential) Solution

Problems:

- Growing externalities of road traffic (congestion, fatalities, consumption of scarce space, use of energy, emissions)
- Inefficient use of user-owned vehicles; driver error (human error is the cause of over 90% of all vehicle crashes)

Potential solution:

- Self-driving vehicles combined with real-time ridesharing
- Using autonomous vehicle technology, GPS to guide the vehicle, and smartphones for travelers to request and pay for rides
- i.e. 'autonomous taxis' (AT)



Benefits of ATs

Economic benefits:

- reduction in traffic accidents
- reduction in traffic congestion
- savings in parking costs and land use

Environmental benefits:

reductions in emissions and fuel consumption

Social benefits:

- travel time reductions
- savings in the cost of vehicles, fuel, insurance, and parking (land use)
- more comfortable and more convenient traveling



Self-Driving Taxis Hit the Streets of Singapore (Fortune, August 25, 2016)

Status of AT-Implementation

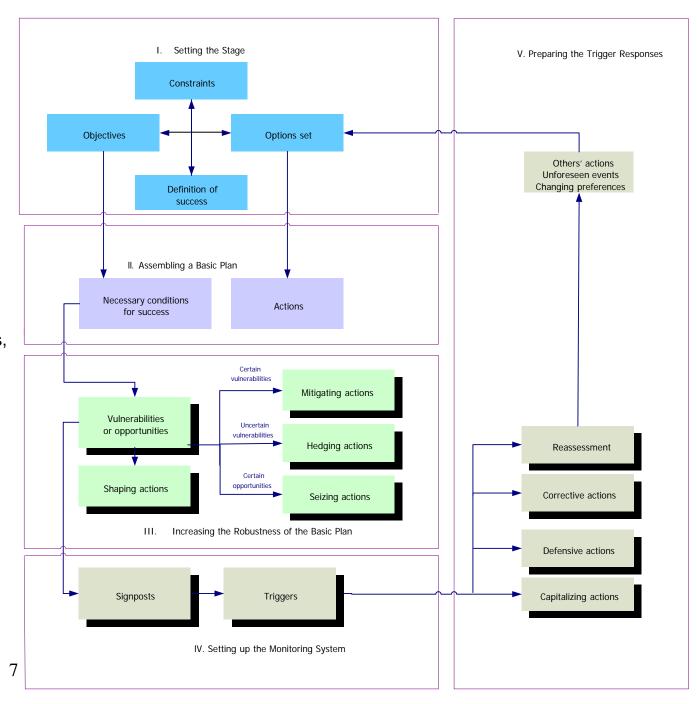
- Transport policymakers, automakers, shared driving organizations increasingly interested in ATs
- AT implementation delayed by a variety of 'deep uncertainties' (e.g. technological performance, public acceptance, legal regulations)
- Current policymaking:
 - 'wait and see' attitude
 - let AT-implementation be determined by market forces
 - this could slow down the development of ATs and fail to advance general transport policy goals
- Need for AT-policy course to cope with these uncertainties and get implementation underway

A New Policymaking Paradigm: Adaptive Policies

- In this unpredictable, rapidly changing world, it is almost impossible to identify static robust policies
 - Key assumptions underlying a policy may fail to occur
 - Opportunities may arise that should be seized upon
- Over time, we gain information that resolves current scenario uncertainties
 - Industry trends
 - Political and economic developments
 - New technologies
- In fact, the only way to reduce these uncertainties is to learn by monitoring the system over time
- Thus, the best policies will be adaptive
 - Take those actions now that cannot be deferred (or have 'no regret')
 - Prepare to take actions that may become beneficial
 - Monitor changes in the world, and take actions when needed

Designing an Adaptive Plan

[Based on W.E. Walker, S.A. Rahman, J. Cave (2001). "Adaptive policies, policy analysis, and policymaking", *European Journal of Operational Research* 128: 282-289]



Handling AT-Uncertainties: The Adaptive Approach

- I. Set the stage (objectives, options, constraints)
- II. Assemble a basic policy and conditions for success
- III. Increase the robustness of the basic policy
- IV. Set up a monitoring system
- V. Prepare trigger responses

Step I: Setting the Stage

Identify objectives, available policy options, constraints, conditions for success

- Objectives: make better use of scarce space, reduce congestion improve road traffic safety, improve the environment
- Urban transport policy options
 - Traditional measures: parking policies, improve public transport, urban road traffic management, spatial policies, etc.
 - Innovative measures: active driver support measures, car sharing (such as ATs)
- Constraints: costs, public acceptance, safety, etc.
- Definition of success: specification of desirable outcomes (specific levels of policy outcomes related to the objectives)

Step II: Assembling a Basic AT-Policy

- Specify a promising basic AT-policy
 - Implement an Uber-like system in the city
 - With 'conditional' automated vehicles (driving task automated, but human (taxi-)driver would respond if requested to resume control)
- Identify conditions for the success of the basic AT-policy:
 - 1. support by regional/national government and other stakeholders
 - 2. acceptance by taxi drivers, operators, and travelers
 - 3. demand for taxis develops as originally forecast
 - 4. travel supply by other modes develops as originally forecast
 - 5. AT technology performs well
 - 6. ATs perform well in relation to general urban transport goals

Steps III and IV: Identifying Vulnerabilities of Basic Policy, and Adaptive Responses

- Vulnerability (uncertain): Travel demand for ATs decreases
 - (H) Develop plans to expand the AT services to e.g. underserved specific groups/travelers within the urban region and/or to a larger region
 - Specify/monitor lower threshold for travel demand, to trigger expansion plan implementation
- Opportunity (uncertain): Travel demand for ATs increases
 - (SZ) Develop plans for expanding the AT-fleet above those planned for in the basic plan
 - Specify/monitor higher threshold for travel demand, to trigger AT-fleet expansion
- Vulnerability (certain): Opposition by taxi drivers, operators, and travelers
 - (M) Educate taxi drivers on the benefits of automated driving; subsidize AT-fleet development for the operators; provide campaigns and demos on the benefits of ATuse; assure travelers on the privacy of their information
 - Specify monitor for opposition per group and prepare education campaigns, privacy protection improvements, job training (for displaced taxi drivers)
- Vulnerability (uncertain): Technology failure
 - (H) Provide insurance in case of large failure; Establish an AT Safety Board
 - Specify/monitor for technology failures to trigger AT Safety Board investigations

Step V: Implementing the AT- Policy

- Basic AT-policy, vulnerabilities, and adaptive responses are agreed upon
- Basic policy is implemented
- Events unfold and signpost information is collected
- When a trigger event occurs, adapt the basic policy
 - If original objectives/constraints remain in place, take defensive/corrective actions
 - Expand AT-fleet in case of too high taxi demand
 - Upgrade AT-fleet to full automation in case of technological breakthrough
 - Make AT mode part of other upcoming transport modes (e.g. MaaS)
 - If event causes re-thinking of objectives/constraints, perform reassessment
 - E.g., malfunctioning technology resulted in large accident
 - Reassess entire policy; new policy learns from previous experiences

Conclusions

- Paradox of policymaking with respect to AT
 - Great potential to contribute to urban transport policy goals
 - Paralysis in implementation due to large uncertainties related to AT outcomes, their valuation, and other developments
- Challenge: To develop innovative approaches for moving forward while handling these uncertainties
- Adaptive policies
 - Get implementation under way
 - Allow adaptations of policy over time as knowledge about AT proceeds and critical events in AT implementation take place, values change, and other external events take place
 - Enable learning from experience over time

Thank You

- Vincent Marchau (v.marchau@fm.ru.nl)
- Warren Walker (w.e.walker@tudelft.nl)