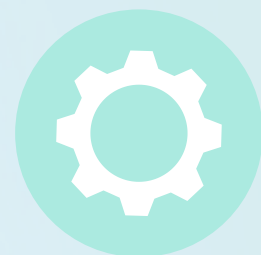




Designing for the wellbeing of healthcare professionals:

Using AI to reduce the administrative load of healthcare professionals & improve their job satisfaction

Domains to improve



Efficiency of practice

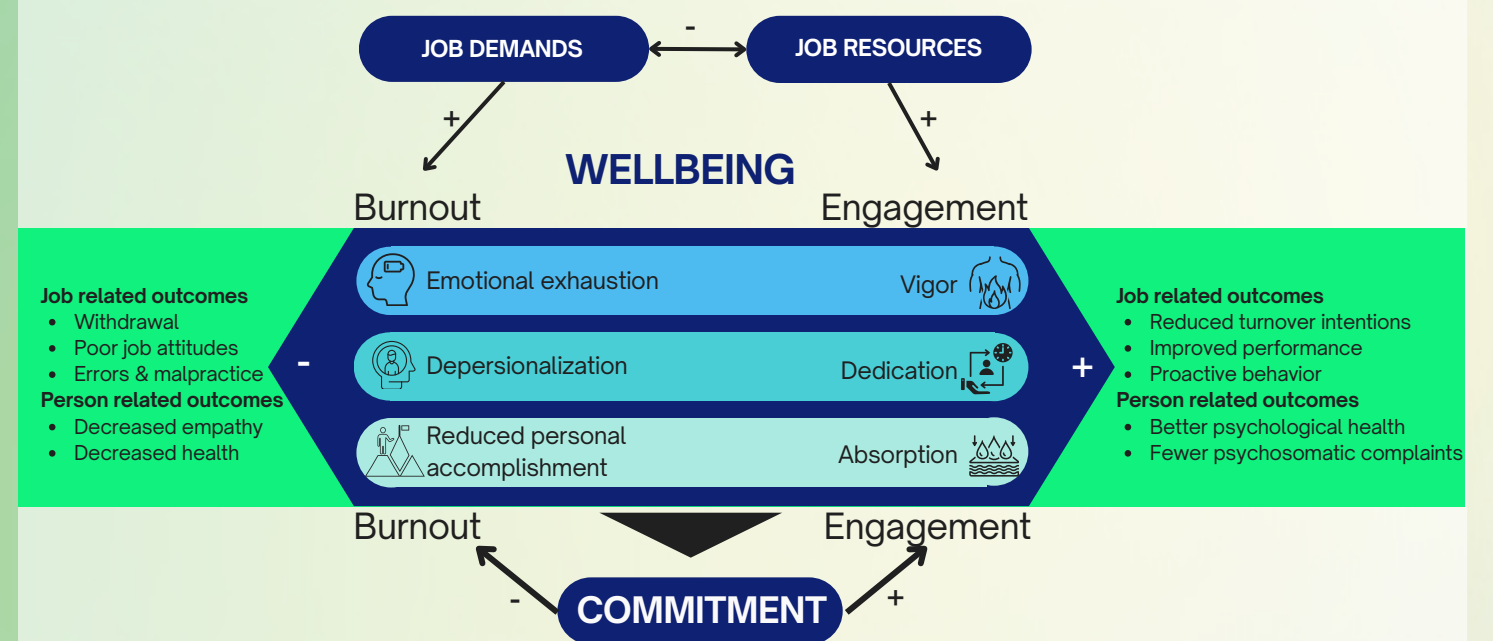


Culture of wellness



Personal resilience

DEFINITION OF WELLBEING



ROADMAP TO IMPROVE WELLBEING

THE ROADMAP		1st horizon 0-2 years	2nd horizon 2-5 years	3rd horizon 5-10 years
GOAL	Value proposition	Seamless data transfer Reducing administrative burdens, minimizing the risk of errors associated with manual data entry, and enhancing the speed and accuracy of information exchange	Optimization of communication Improving the speed and quality of healthcare services, reducing the time healthcare professionals spend on administrative tasks, and enhancing patient care through more informed decision making	Automate verification Minimizing the administrative burden on healthcare staff, reducing the potential for delays in patient care due to incomplete documentation, and enhancing the overall efficiency of healthcare delivery
	Key factors	Emotions: Trust, Security, Efficiency	Confidence, Satisfaction, Relief	Confidence, Reassurance, Relief
		Values: Patient centric care, Innovation, Collaboration	Transparency, Efficiency, Patient centric care	Accuracy, Efficiency, Patient centric care
		Trends: Telemedicine, Increasing use AI, Machine learning	Digital transformation, Interoperability	Digitalization, Automation
PRODUCTS & SERVICES	Reducing administrative burden	Automating data transfer processes	Simplifying communication processes	Save healthcare professionals' time
	Improving communication & support	Ensuring real-time data availability	Ensuring timely and accurate information exchange	Improving the flow of information
	Addressing work-life balance	Minimizing stress related to data management tasks	Allowing better focus on patient care and personal wellbeing	Eliminating the need for manual checks of dossier completeness
	Natural Language processing		Questions to labels	
TECHNOLOGY	Machine learning		Labels to action points Summarizing	Checking dossier completeness
	Others	Technology for support & training	User friendly communication dashboard	