



Designing for the wellbeing of healthcare professionals:

Using AI to reduce the administrative load of healthcare professionals & improve their job satisfaction

Domains to improve



Efficiency of practice

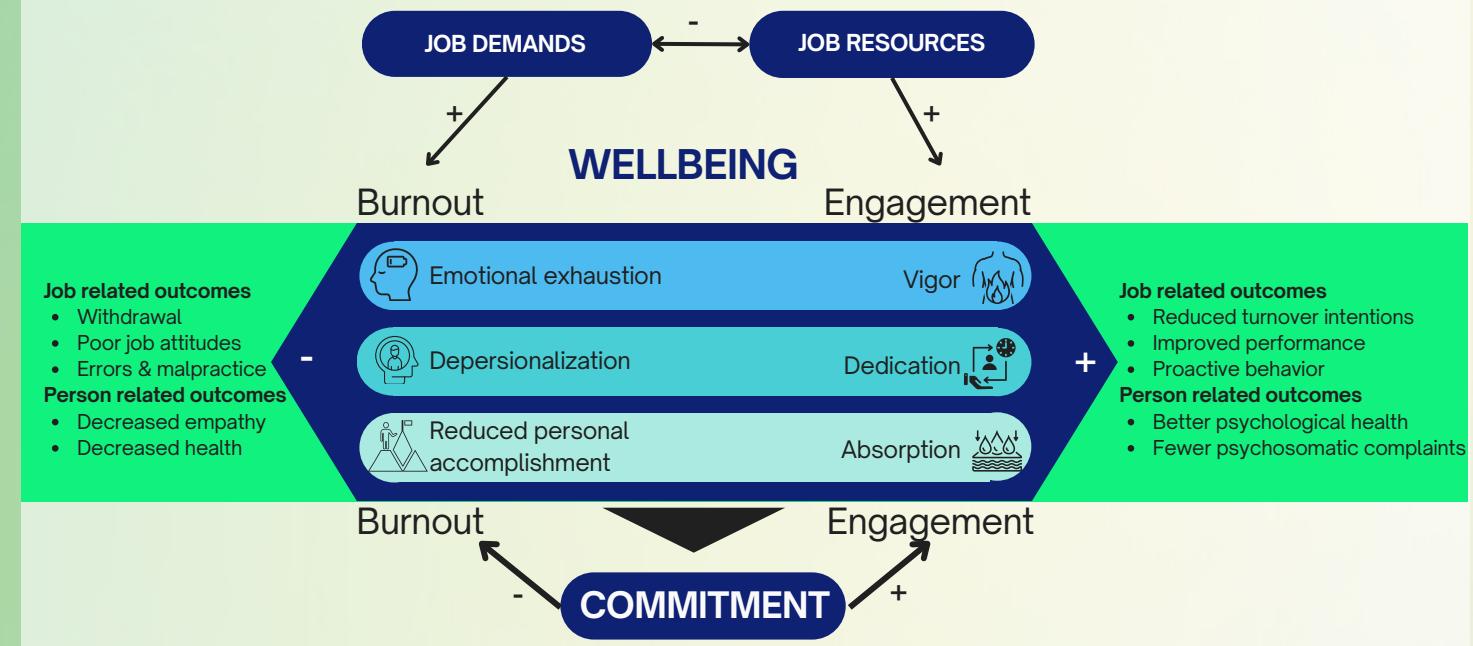


Culture of wellness



Personal resilience

DEFINITION OF WELLBEING



ROADMAP TO IMPROVE WELLBEING

THE ROADMAP		1st horizon 0-2 years	2nd horizon 2-5 years	3rd horizon 5-10 years
GOAL	PRODUCTS & SERVICES	Value proposition	Optimization of communication	Automate verification
USERS	Key factors	Seamless data transfer Reducing administrative burdens, minimizing the risk of errors associated with manual data entry, and enhancing the speed and accuracy of information exchange	Improving the speed and quality of healthcare services, reducing the time healthcare professionals spend on administrative tasks, and enhancing patient care through more informed decision making	Minimizing the administrative burden on healthcare staff, reducing the potential for delays in patient care due to incomplete documentation, and enhancing the overall efficiency of healthcare delivery
Reducing administrative burden	Emotions, Trust, Security, Efficiency, Confidence, Satisfaction, Relief Values, Patient centric care, Innovation, Collaboration Trends, Telemedicine, Increasing use AI, Machine learning	Automating data transfer processes	Simplifying communication processes	Save healthcare professionals' time
Improving communication & support		Ensuring real-time data availability	Ensuring timely and accurate information exchange	Improving the flow of information
Addressing work-life balance		Minimizing stress related to data management tasks	Allowing better focus on patient care and personal wellbeing	Eliminating the need for manual checks of dossier completeness
Natural Language processing			Questions to labels	
Machine learning			Labels to action points Summarizing	Checking dossier completeness
Others	Technology for support & training		User friendly communication dashboard	