

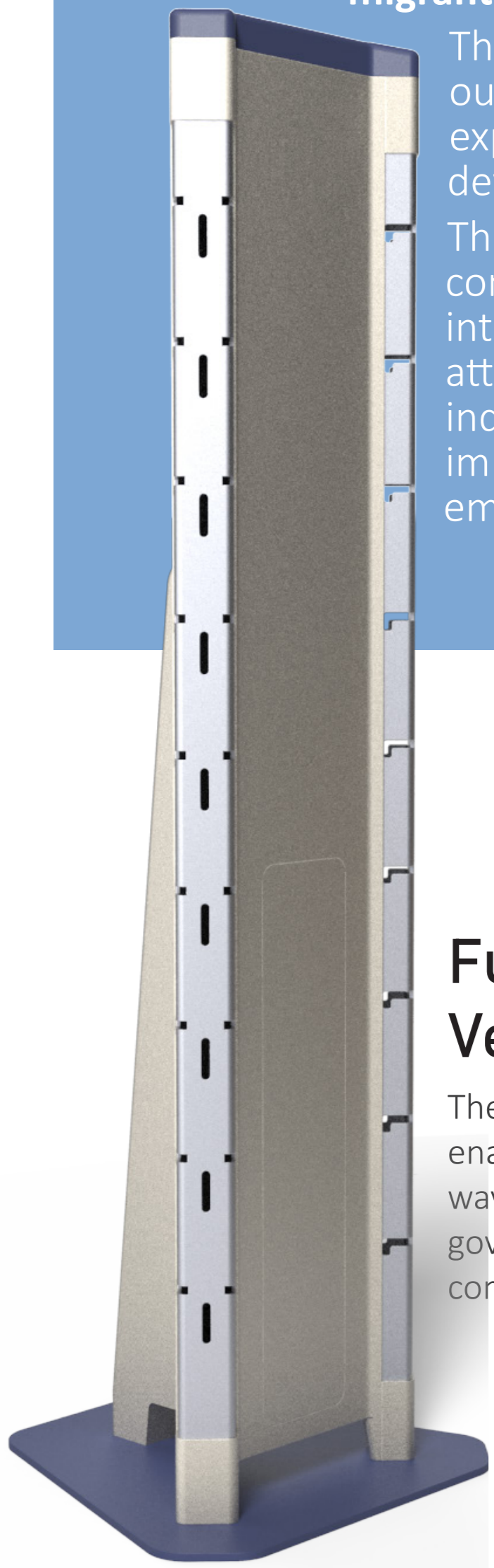
THE NEXT MUGSHOT

Designing the next identity enrolment facility for the Dutch National Police

Pushed by technology and international regulations the world of identities is rapidly changing. Among others, the Dutch government is obliged to keep up. In line with these developments, a special facility to execute identification processes for crime and migration purposes was nationally commissioned in 2015, called the "Basisvoorziening Identiteitsvaststelling". This facility is used by the Dutch National Police to execute identification processes on migrants, aliens, suspects, convicts and witnesses.

Throughout the years the appliance has become out-dated. Expensive defects and poor user experiences have caused the Police to initiate the development of a new design.

The **Main Appliance for Identification (MAID)** consists of a seating for the participant and an interface for the operator. In the new design, attention was put to: Improving the user interaction; inducing flexibility; reducing dependency; implementing futureproofing; enabling versatile employability; anticipating identity technology.

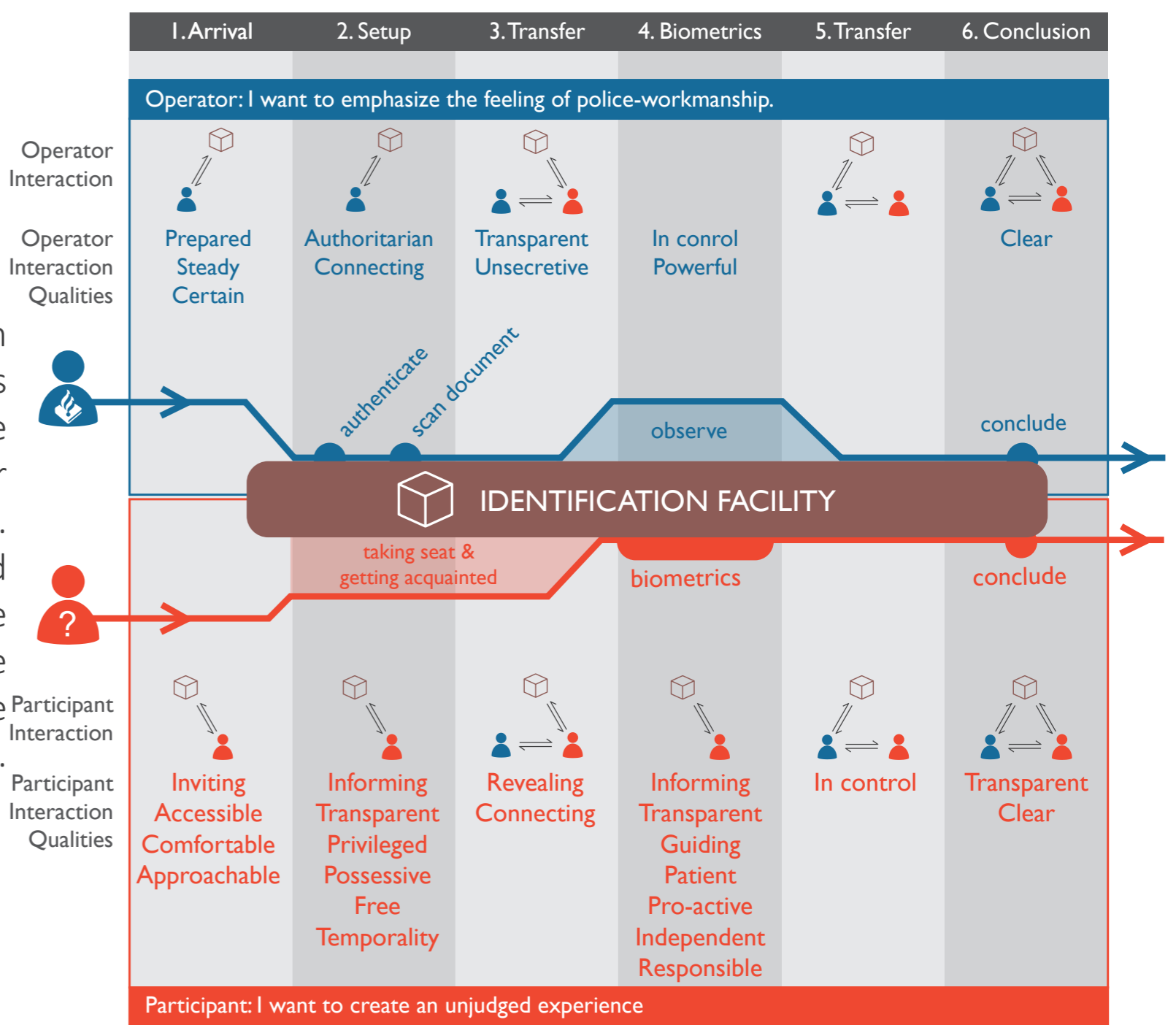


Future Proofing & Versatile Employability

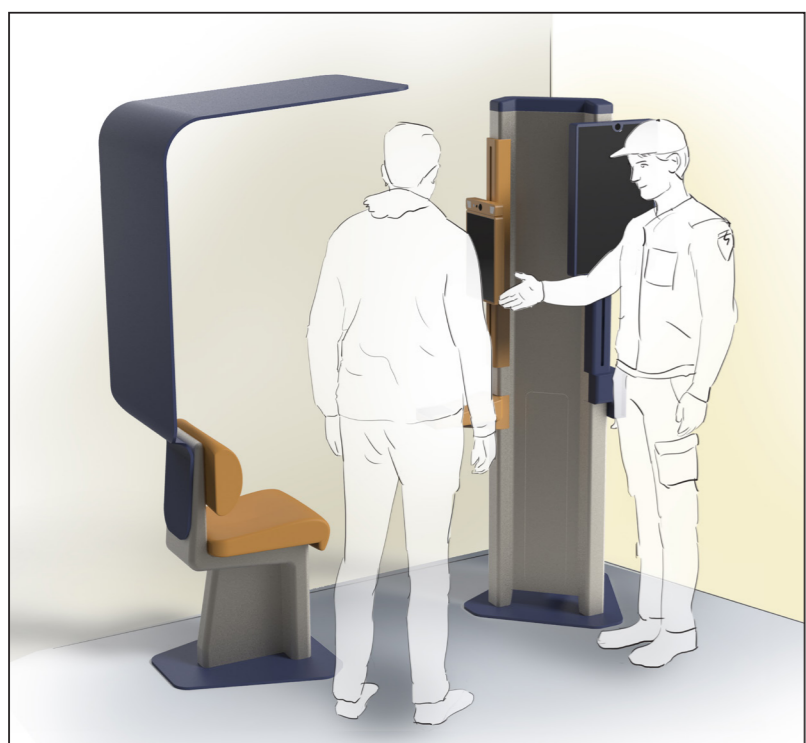
The newly developed modular base enables for customizable lay out. This way the MAID can be usable for other governmental agencies and remain compatible to future technologies.

Envisioned User Journey

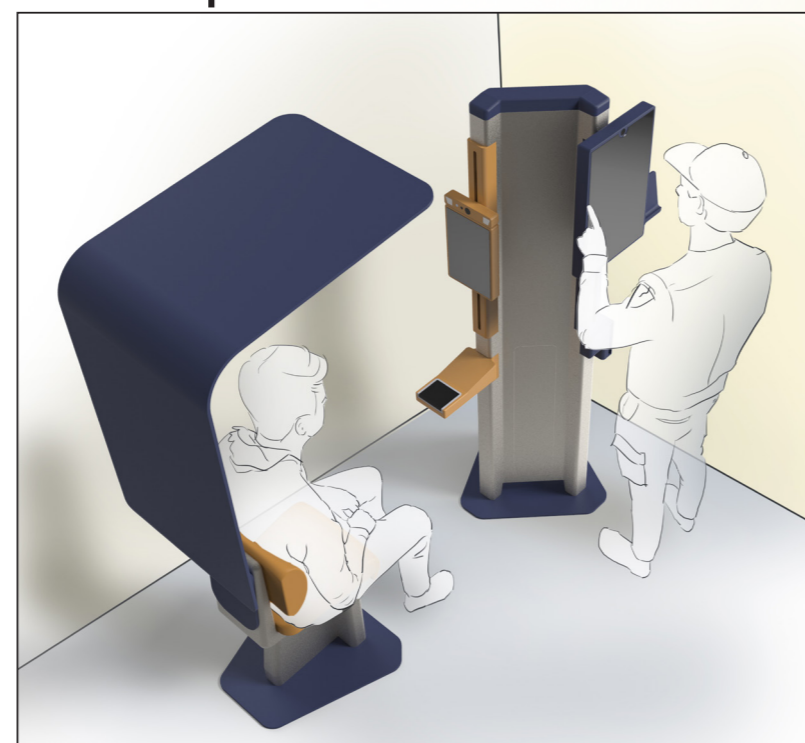
A new user interaction journey was developed to provide a foundation for future development. The participant and the product were envisioned to become more involved in the process.



1. Arrival



2. Setup



3. Enrolment



4. Conclusion

