

Appendices

Appendices

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Appendix 1: Project Brief

Personal Project Brief - IDE Master Graduation

Design a remote monitoring system for colorectal patients after surgery project title

Please state the title of your graduation project (above) and the start date and end date (below). Keep the title compact and simple. Do not use abbreviations. The remainder of this document allows you to define and clarify your graduation project.

start date 27 - 02 - 2023 end date 14 - 07 - 2023

INTRODUCTION **

Please describe the context of your project, and address the main stakeholders (interests) within this context in a compact yet complete manner. Who are involved, what do they value and how do they currently operate within the given context? What are the main opportunities and limitations you are currently aware of (cultural and social norms, resources (time, money,...), technology, ...)?

The development of prevention and treatment technology has led to an increasing number of cancer care survivors. Many cancer patients are able to survive and back to life. However, with an ageing population and a rise in cancer incidence worldwide, access to cancer care is under strain. How to balance the working pressure of medical workers and cancer patients' care outcomes and their satisfaction will be an urgent problem in developing a sustainable healthcare system.

Colorectal cancer (CRC) is a typical example in this context. It is the third common cancer in the Netherlands and 9,411 people were diagnosed in 2021. The whole carepath for CRC patients in the Netherlands includes three parts: (1) diagnosis (2) treatment (3) five-year follow-up. The focus will be on five-year follow-up stage, because despite the high prevalence, around 90% patients can be cured with treatment and on average, 60 out of 100 people are still alive 10 years after diagnosis. So there are a large amount of patients are trying to improve their long-term health-related quality of life (HRQoL).

In the Netherlands, after the surgery patients still need to go to the hospital back and forth for checking their physical condition, including carcinoembryonic antigen (CEA) test and CT scan. Researches have suggested that repeated trips to the hospital not only cause inconvenience for patients, but also increase their anxiety because of the negative experience they have in the hospital. Therefore, a remote monitoring system is a suitable solution for CRC patients, empowering them to have a better understanding on their own body in a more convenient and comfortable way.

While improving the patients' experience, the medical staff's working experience should also be taken into the consideration. Nowadays doctors and nurses are suffering from a huge amount of caring work, so balancing and designing a better workflow for doctors will be another point.

There is a developed patients community journey map that explains patients' context. The topics are from an online forum and shaped by computer(topic modelling). Topics are divided into two parts: Home and Hospital. The map shows that the topics more to the hospital(home) side, the more rational(emotional) patients are. But in the middle parts, when patients are talking about topics related to both sides, they are being uncertain and confused.

Therefore, the main graduation project research question will be: what is the criteria to designing a remote monitoring for colorectal cancer patients after their surgery considering both patients'(home context) and medical professionals (hospital context). The goal is to develop a remote monitoring system based on the criteria.

aanpak: kwalitatief / kwantitatief / kwalitatief en kwantitatief

Personal Project Brief - IDE Master Graduation

introduction (continued): space for images

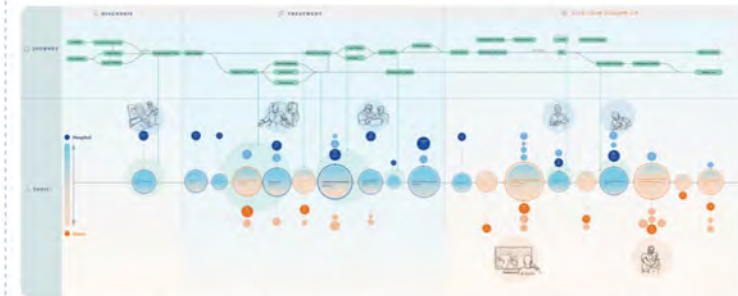


image / figure 1: CRC patients journey map based on an online forum: Understanding patients context



image / figure 2: Research question forming process

Appendix 1: Project Brief



Personal Project Brief - IDE Master Graduation

PROBLEM DEFINITION **

Limit and define the scope and solution space of your project to one that is manageable within one Master Graduation Project of 33 EC (=20 full time weeks or 100 working days) and clearly indicate what (issue(s)) should be addressed in this project.

Colorectal patients need a better living and follow-up experience after their surgery, but doctors' well-being and workload are also very important. The criteria for finding a balance between these two characters is not very clear for developing a sustainable remote monitoring system, which should be beneficial for both patients and medical professionals.

So the main graduation project research question will be: what is the criteria to designing a remote monitoring for colorectal cancer patients after their surgery, considering both patients'(home context) and medical professionals(hospital context). The goal is to develop a remote monitoring system based on this criteria.

ASSIGNMENT **

State in 2 or 3 sentences what you are going to research, design, create and / or generate, that will solve (part of) the (issue(s)) pointed out in "problem definition". Then illustrate this assignment by indicating what kind of solution you expect and / or aim to deliver; for instance a product, a product-service combination, a strategy illustrated through product or product-service combination ideas, ... (in case of a Specialisation and/or Annotation, make sure the assignment reflects this/these).

To design a remote monitoring system, I will start with doing research for defining a criteria for the system and developing the system based on the criteria. I want to know what is the current situation and research in this topic and try to bring a fresh view to medical system from a design researcher's angel.

I will first do a literature review on the current research on remote monitoring systems, investigate and design a criteria for developing the remote monitoring system. The criteria should be present in a systematic way which include: Atlas of cancer patients in the Netherlands; Patients' pain points and expectations(Home context); Medical professionals' pain points and expectations(Hospital context); The balance between patients and medical professionals expectations(the middle parts) and some evaluation items to help developing design.

The expected result will be a remote monitoring system (mainly a feedback mechanism) which is a product service system including a prototype and service flow behind it. It should be a product that consider both patients' and doctors' benefits and able to create a dynamic interactions between them, bringing fresh knowledge to medical field.



Personal Project Brief - IDE Master Graduation

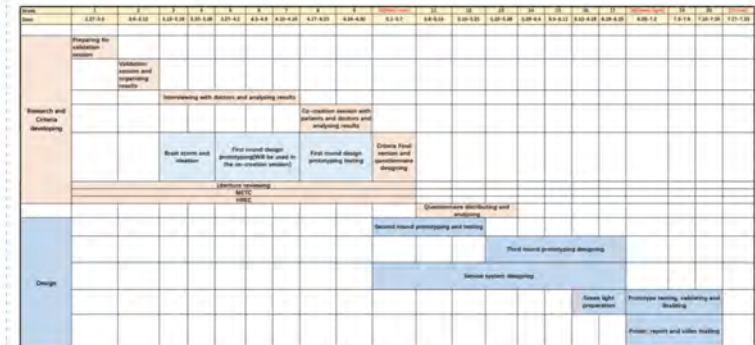
PLANNING AND APPROACH **

Include a Gantt Chart (replace the example below - more examples can be found in Manual 2) that shows the different phases of your project, deliverables you have in mind, meetings, and how you plan to spend your time. Please note that all activities should fit within the given net time of 30 EC = 20 full time weeks or 100 working days, and your planning should include a kick-off meeting, mid-term meeting, green light meeting and graduation ceremony. Illustrate your Gantt Chart by, for instance, explaining your approach, and please indicate periods of part-time activities and/or periods of not spending time on your graduation project, if any, for instance because of holidays or parallel activities.

start date 27 - 2 - 2023

14 - 7 - 2023

end date



5 days a week
 Mid-term presentation will be between 5.1-5.7
 Green light will be between 6.26-7.2
 Final presentation will be around 7.17

- Main activities
1. Validating and improve the map to see if it fits the Netherlands context.
 2. Shaping the criteria by using the validated journey map and interviewing with doctors.
 3. Co-creating session with doctors and patients: validating the criteria, what are the values for them and finding opportunities for the monitoring system.
 4. Questionnaires for validating the ideas of opportunities
 5. Design monitoring systems and prototypes.
 6. Design testing and validating

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So the main graduation project research question will be: what is the criteria to designing a remote monitoring for colorectal cancer patients after their surgery, considering both patients'(home context) and medical professionals(hospital context). The goal is to develop a remote monitoring system based on this criteria.

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To design a remote monitoring system, I will start with doing research for defining a criteria for the system and developing the system based on the criteria. I want to know what is the current situation and research in this topic and try to bring a fresh view to medical system from a design researcher's angle.

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Personal Project Brief - IDE Master Graduation

MOTIVATION AND PERSONAL AMBITIONS

Explain why you set up this project, what competences you want to prove and learn. For example: acquired competences from your MSc programme, the elective semester, extra-curricular activities (etc.) and point out the competences you have yet developed. Optionally, describe which personal learning ambitions you explicitly want to address in this project, on top of the learning objectives of the Graduation Project, such as: in-depth knowledge on a specific subject, broadening your competences or experimenting with a specific tool and/or methodology. ... Stick to no more than five ambitions.

Motivation:

My interest is always medesign. In my master mandatory courses I all choose healthcare related projects or topics (DSP, SPD Research, SPD Media, C&C and so on). My internship is also healthcare related, which is about doing user research and finding opportunity in remote monitoring system. So my graduation project will be medesign related for sure.

Competences:

I have learned a lot through SPD. I always enjoy researching because there is never an end. New things and findings keep popping out and excites me a lot. Therefore I will never stop doing research, and I am trying to improve my research skills. My in-depth interviewing and communication skills also has a great improvement during my learning at IDE, but organizing co-creation sessions still has a long way to go. Therefore I want to shaping these skills in my graduation project.

Goal and ambitions:

1. Try my best to develop the project and make my designs work in practice
2. Sharpen my skills that have mentioned above
3. Keep reflecting

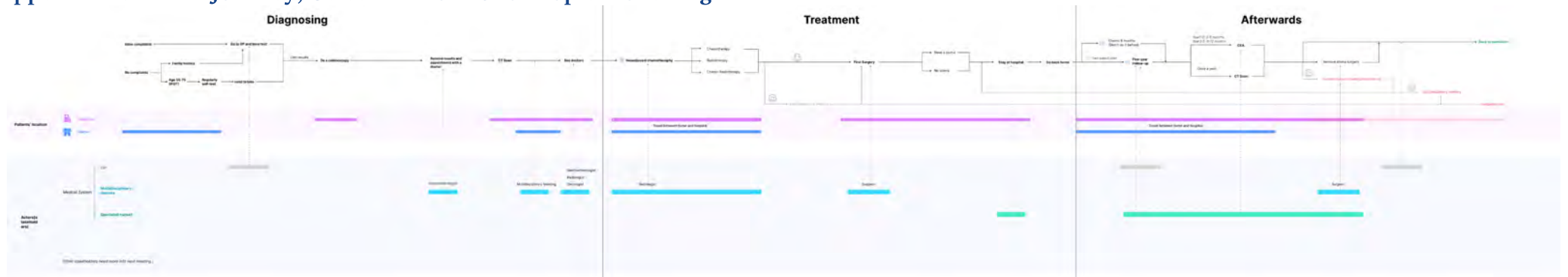
FINAL COMMENTS

In your project brief (final comments), please add any information you think is relevant.

Specify what "criteria" mean.

It is good to start a first round of design before mid-term and use the prototype as a tool for the co-creation session. Because this is a more research-oriented project, the information should be able to publish. More literature reviews are helpful especially in the current situation of the remote monitoring system. Deep dive into the dynamics of interaction between doctors and patients will be interesting.

Appendix 2: Initial Journey; Select Platforms for Topic Modelling



| Name | Country | Number of posts | Average sentences(S)/Responses(R) each post | Characteristic of the posts | link |
|---|-------------|---------------------------|---|---|---|
| Stories | | | | | |
| Kanker | NL | 66*10 (blog) Forum -> 738 | 40 S | #Diary | https://www.kanker.nl/ervaringen-van-andereen/blogs?cancer_type_target_id=582720&50=2720&title&name=https://cancer.ca/en/about-us/stories?tags=87b638c71h2b43dfad130a3a99a4613f |
| Canadian Cancer Society | Canada | 4 forum (443) | 20 S | #Support | https://cancerconnection.ca/discussions/viewcategory/64# |
| Healthtalk | UK | 41 | 20 S | #Challenge #Experience #Advice | https://healthtalk.org/colorectal-cancer/overview Interviews type |
| Colorectal cancer alliance | USA | 33 | 25 S | #Diagnosis and curing process #Hope | https://www.ccalliance.org/blog |
| Colon Cancer Coalition | USA | around 185 | 15 S | #Memory | https://coloncancercoalition.org/category/stories/ |
| Bowel Cancer Australia | Australia | 299 | 30 S | #Diagnosis and curing process #Hope | https://www.bowelcanceraustralia.org/bowel-cancer-stories |
| Bowel Cancer UK | UK | 5000 posts (2508) 2012 yr | 10 R | #Emotion #Daily life #Consulting | https://community.bowelcanceruk.org.uk/forum/living-well-with-bowel-cancer?page=14 |
| Colorectal Cancer Canada | | 31 | 30 S | #Diagnosis and curing process #Hope #Advice | https://www.colorectalcancer.ca/stories/ |
| Digestive cancers europe | EU | around 26 | 30 S | #Diagnosis and curing process #Advice | https://digestivecancers.eu/patient-voices/ |
| Forum and others | | | | | |
| American Cancer Society: Cancer Survivors Network | USA | forum (200,000) | 6 R | #Consulting | https://csn.cancer.org/categories/colorectal |
| Cancer support community | USA(Global) | forum | | #Support #Emotion | https://www.mylifeline.org/discussionboard?search=colorectal&page=1 |
| Fight Colorectal Cancer (Inspire) | USA | forum (3206) | 4 R | #Consulting #Research | https://www.inspire.com/groups/fight-colorectal-cancer/topic/patient-webinars/?section=All%20Posts&order=active&topics=living-with-cancer |
| American Cancer Society | USA | 5 | | #Hope | https://fightcolorectalcancer.org/resources?connection%5B%5D=patient-survivor&language%5B%5D=english |
| The Ohio State University comprehensive cancer center | USA | 6 | | | https://www.cancer.org/latest-news/stories-of-hope.html?tag=cancer-types%3Acolon-and-rectal-cancer |
| American Association for Cancer Research | USA | 7 | | | https://www.aacr.org/patients-caregivers/survivor-journeys/?page=11 |
| Canadian Partnership against Cancer | Canada | 3 | | | https://www.partnershipagainstcancer.ca/?s=&post_type=topics&taxonomy=dbt-cancer-site&term=dlv-colorectal |
| California Colorectal Cancer Coalition | USA | 8(privite) | | | https://www.cacoloncancer.org/digital-storytelling/ |
| Singapore Cancer society | Singapore | 7 | | | https://www.singaporecancersociety.org.sg/stories/stories.html |
| City of Hope | USA | 2(can be more) | | | https://www.cityofhope.org/patients/patient-success-stories |
| PENN Medicine | USA | 1 | | | https://communityimpact.penmedicine.org/drive-walk-mail-text-colorectal-cancer/ |
| Company: SYSMEX | EU | 3 | | | https://www.sysmex-europe.com/products/life-science/colorectal-cancer.html A story related to the black Company |
| Cancer world | EU | 1 | | | https://cancerworld.net/beat-the-odds-in-colorectal-cancer/ Magazine |
| National Colorectal Cancer | USA | | | | https://nccr.org/resource-center/ Distinguished target audience |
| MacMillan cancer (UK) | | 4665 | | | https://community.macmillan.org.uk/cancer_types/bowel-colon-rect |

Appendix 3: LDA Topic Description

| topic | keywords | weights | topic description | Alsummarization | (liwen)Hospital can provide information/advice about _ | My summarization |
|-------|---|--|---|---|--|--|
| 0 | ['chemo', 'work', 'great', 'well', 'insurance', 'pray', 'keep', 'result', 'pay', 'hear'] | [0.01897845, 0.015820298, 0.011817918, 0.010751712, 0.0102995215, 0.009541342, 0.009182008, 0.008420595, 0.008191266, 0.00797155] | The LDA discovered topic is about dealing with the financial implications of chemotherapy. The keywords indicate that the topic may be about managing insurance, paying for treatments, and praying for good results. The weights suggest that these are all important aspects of the topic, with paying for treatments and praying for good results having a slightly higher importance than the other aspects. | Chemotherapy, work, insurance, prayer, results. | Home (action point): how to deal with work, insurance, and money related issues during their carepath (context that needs support) | Worry, insurance, money, results, advice |
| 1 | ['chemo', 'well', 'cancer', 'year', 'day', 'time', 'thing', 'feel', 'treatment', 'really'] | [0.012987182, 0.012292476, 0.011081725, 0.010850508, 0.010664458, 0.010017009, 0.009099918, 0.0086251395, 0.0067075994, 0.0064483494] | This LDA discovered topic is about chemotherapy treatments for cancer. The keywords chemo, cancer, treatment, and really indicate that the topic is related to chemotherapy, and the associated weights suggest that this is the primary focus. The other keywords such as well, year, day, time, thing, and feel indicate that the topic may also cover the experience of undergoing chemotherapy, including what to expect and how to cope with it. | Cancer chemotherapy treatment experience. | Home: how to adopt to the changing lifestyle due to cancer | Cancer and treatment can change lifestyles. Questions about some symptoms(side effects). Giving people advice on treatment |
| 2 | ['well', 'work', 'feel', 'day', 'much', 'treatment', 'help', 'great', 'really', 'time'] | [0.013111853, 0.010018038, 0.009793108, 0.009540772, 0.006815336, 0.008180419, 0.007635459, 0.0072563887, 0.007223023, 0.006878718] | Based on these keywords and weights, the LDA discovered topic appears to be about mental health and well-being. The words "well," "feel," "treatment," and "help" indicate that the topic is related to mental health, while the words "work," "day," "much," "great," "really," and "time" suggest that the topic is discussing how to maintain mental health and well-being in day-to-day life. | Well-being through work and treatment. | Home: how to live their daily lives when side effects and when pain exist | Side effects advice, expression of pain, lifestyle changes, life goes on anyway |
| 3 | ['pain', 'chemo', 'day', 'well', 'start', 'year', 'first', 'back', 'time', 'bad'] | [0.020989977, 0.0151404645, 0.011143439, 0.011014273, 0.010913455, 0.0091864695, 0.008923006, 0.008755577, 0.008728825, 0.008614737] | This LDA discovered topic appears to be about the effects of chemotherapy on the liver. The keywords of "pain", "chemo", "liver", "first", "back", and "bad" all point to this topic. The weights of the keywords also suggest that this topic is about the physical and emotional pain that can come with chemotherapy, the difficulty of returning to normal life after the first treatment, and the overall negative impacts of the experience. | Painful chemo on liver first day. | Home/Hospital: what to expect as side effects | Description of side effects |
| 4 | ['well', 'time', 'year', 'last', 'day', 'tell', 'really', 'thing', 'back', 'look'] | [0.014523212, 0.014188057, 0.011457237, 0.010541823, 0.0091079995, 0.0075202687, 0.0069845185, 0.0065693976, 0.00656766, 0.0058524725] | This LDA discovered topic is about reflecting on the past. The keywords indicate that it is focused on looking back to the last year, day, or time, and really telling or examining what happened. The weights reinforce this idea, as they suggest that the keywords are all important in understanding the topic. | Reflecting on past year. | Home: how to plan for the future (living with cancer) | Exploration of emotional pillars; sharing advice; taking stock of past lives and planning for the future |
| 5 | ['time', 'well', 'year', 'much', 'cancer', 'day', 'hope', 'thing', 'find', 'help'] | [0.022898602, 0.012931456, 0.012621735, 0.011272158, 0.009929297, 0.009774243, 0.009540942, 0.0091705015, 0.009084476, 0.007716314] | The LDA discovered topic appears to be about health and hope, with a focus on cancer. The keywords such as "time", "year", "day", "hope", and "thing" suggest that there is a need for hope and for people to find a way to get through difficult times. The keywords "well", "much", "find", and "help" point towards the need for people to find the resources and help needed to fight cancer. The weights suggest that the topic is centered around cancer, with the other keywords being used to express the need for hope and support in the fight against the disease. | Finding hope for cancer in time. | About what?? | Giving gentle advice to peers and sharing your own mindset |
| 6 | ['help', 'day', 'sleep', 'really', 'well', 'night', 'doctor', 'chemo', 'home', 'find'] | [0.0131252445, 0.012877166, 0.009258864, 0.009140706, 0.008073298, 0.008040814, 0.007550902, 0.0075331763, 0.0069359792, 0.0067751226] | This topic appears to be about managing the effects of chemotherapy at home. The keywords suggest that people are looking for help to find ways to cope with chemotherapy, such as getting enough rest and sleep during the day and night, as well as finding ways to feel well and get the support needed from a doctor. The weights indicate that these are all important topics to consider when dealing with chemotherapy. | finding sleep help during chemo at home. | Home: how to manage to live with side effects | Description and management of side effects |
| 7 | ['family', 'love', 'friend', 'pray', 'time', 'sorry', 'fight', 'much', 'well', 'hear'] | [0.028722454, 0.016443139, 0.015317304, 0.014661908, 0.013410516, 0.013117382, 0.012731247, 0.012032617, 0.011384764, 0.010941494] | This LDA discovered topic is about relationships, particularly family and friends. The keywords indicate that the topic is about expressing love and appreciation for those close to us, as well as apologizing for mistakes and making peace after a fight. It also implies that it's important to make time for those we care about and that things will work out well in the end. | Relationships, love, forgiveness. | Home: how to live as family member of patients | A remembrance of a companion, an understanding of love and support for the family |
| 8 | ['feel', 'cancer', 'time', 'thing', 'life', 'give', 'hope', 'find', 'husband', 'people'] | [0.021129148, 0.015668483, 0.014664678, 0.013658396, 0.00885549, 0.008250992, 0.008187036, 0.008083698, 0.007944793, 0.007113854] | This LDA discovered topic is about finding hope and support while dealing with cancer. The keywords "feel", "cancer", "time", "thing", "life", "give", "hope", "find", "husband", and "people" indicate that the topic is centered around providing emotional and practical support for those dealing with cancer. The weights of the words further emphasize the idea of finding hope and comfort in difficult times, with "hope" having the highest weight at 0.008187036. | Finding hope in cancer life. | Home: how to keep healthy relationship with family (children and partner) | How to face and deal with relationships and emotions of relatives (especially children), intimacy of partners |
| 9 | ['post', 'cancer', 'people', 'well', 'help', 'question', 'find', 'answer', 'share', 'year'] | [0.016129954, 0.013823704, 0.012748071, 0.0115536535, 0.0098426845, 0.008748629, 0.008745365, 0.0079878, 0.00771144, 0.007218795] | The LDA discovered topic is about providing support and resources to people who have been affected by cancer. People can post questions to find answers, share their experiences and help each other. People can also find resources and support from others who have gone through similar experiences in the same year. | Sharing post-cancer wellbeing help. | x | Expressions of gratitude, friendliness, enthusiasm, understanding support, praise for the forum and the people on it |
| 10 | ['cancer', 'find', 'time', 'year', 'well', 'doctor', 'thing', 'keep', 'hope', 'people'] | [0.019032491, 0.009942055, 0.009482798, 0.009108288, 0.008973501, 0.008189765, 0.007997165, 0.007824725, 0.006880665, 0.006804856] | The LDA discovered topic is about the hope people have for finding a cure for cancer in the near future. The keywords associated with the topic emphasize the need for people to be proactive in seeking out medical advice and keeping up to date with the latest developments in cancer research. The weights of the keywords suggest that the importance of finding a cure for cancer is a prominent concern for many people. | Finding hope for cancer people. | Home: how to keep positivity in their lives with cancer | Attitude towards cancer and related matters; encourages learning, growth and positivity. |
| 11 | ['year', 'colonoscopy', 'tell', 'cancer', 'month', 'well', 'time', 'feel', 'scan', 'hope'] | [0.03272806, 0.01326794, 0.01258629, 0.012185555, 0.011248989, 0.010007946, 0.008893948, 0.008319809, 0.008137106, 0.007962749] | The LDA discovered topic is about the frequency of having a colonoscopy to detect cancer. The keywords suggest that one should have a colonoscopy every year or once a month depending on how they feel, and the weights indicate the importance of having regular scans in order to detect cancer early and hope for the best outcome. | Screening for cancer with colonoscopy. | Hospital: what to expect and assurance about carepath treatment | Confirmation of diagnosis, importance of having this process of scanning and examination successfully |
| 12 | ['time', 'prayer', 'sorry', 'find', 'hear', 'treatment', 'well', 'keep', 'sure', 'thing'] | [0.013391955, 0.011422672, 0.010100923, 0.009839174, 0.009143082, 0.00910341, 0.007933883, 0.0075937593, 0.007120087, 0.006827496] | This LDA discovered topic is about finding peace and solace in difficult times. The words "time", "prayer", "sorry", "find", "hear", "treatment", "well", "keep", "sure", and "thing" suggest that the topic is focused on taking time to reflect and seek comfort through prayer, understanding, and/or treatment, while making sure to keep well and stay positive. The weights assigned to each keyword suggest that the topic is emphasizing the importance of making sure to take the time to take care of oneself and stay positive in order to find peace and solace. | Prayer, time, sorry, healing. | Home: how to stay as a part of learning process for the life with cancer | Some lessons learned |

Appendix 3: LDA Topic Description

| | | | | | | |
|----|---|---|---|--|---|---|
| 13 | ['cancer', 'treatment', 'chemo', 'surgery', 'tumor', 'patient', 'oncologist', 'year', 'liver', 'colon'] | [0.03651798, 0.017155308, 0.012900951, 0.011218661, 0.010876453, 0.008664066, 0.00839003, 0.008038232, 0.0078717283, 0.007397496] | This LDA discovered topic is about cancer treatments, specifically focusing on chemo, surgery, and other treatments for tumors. This can be seen from the high weights associated with words like "chemo", "surgery", "tumor", "oncologist", and "cancer". Other words like "patient", "year", "liver", and "colon" suggest the topic is related to treatments for these specific types of cancer. | Cancer treatment (chemo, surgery, tumor, etc). | Home: what do patients need to know about current research about cancer, their treatments, and future re-occurrence | Research on cancer, treatment, recurrence rates, etc. (citing references, etc.) |
| 14 | ['cancer', 'week', 'chemo', 'day', 'back', 'time', 'blood', 'work', 'ask', 'doctor'] | [0.017337311, 0.015368773, 0.010420483, 0.010067487, 0.00992604, 0.009708893, 0.009672692, 0.009611789, 0.00798708, 0.0073751598] | The LDA discovered topic is likely about managing cancer treatments, including chemotherapy. The keywords and weights suggest that this topic could be about scheduling doctor appointments, managing work schedules around chemo days, and dealing with the emotional and physical side effects of cancer treatments such as fatigue and low blood counts. | Cancer treatment; chemo, blood, doctor. | Home: the place to share their opinion about living with cancer | Personal views on the cancer itself, medications, bodily functions, etc. (dealing with relationships, life with and the struggle with cancer) |
| 15 | ['ask', 'time', 'help', 'cancer', 'hear', 'well', 'never', 'doctor', 'hope', 'surgery'] | [0.010522235, 0.01009418, 0.009702518, 0.009803258, 0.009206947, 0.009140349, 0.008368339, 0.007839158, 0.0089515, 0.0065352907] | This topic is about medical help and hope. The words "ask", "help", "doctor", "hope", and "surgery" suggest that the topic is about seeking medical care for a serious condition. The words "time", "cancer", "well", and "never" suggest that the topic is discussing the uncertainty of the outcome of the medical care, with the hope that the patient will be well. The weights of the words indicate that this topic is focused on the desire for medical help and hope in the face of uncertainty. | Hope for cancer help through surgery. | H | Side effects, cancer and lifestyle management, perceptions. |
| 16 | ['news', 'hair', 'much', 'love', 'hear', 'treatment', 'chemo', 'day', 'cancer', 'still'] | [0.013089909, 0.011214658, 0.011088014, 0.01047955, 0.010116317, 0.009833353, 0.009738595, 0.009651735, 0.009373942, 0.008802955] | This topic is about cancer treatments, specifically chemotherapy. The words "cancer", "chemo", "treatment", and "day" suggest this, as well as the relatively high weights of these words in comparison to the others. The other words ("news", "hair", "much", "love", "hear", "still") could be referring to the emotional aspects of living with cancer, such as the support from loved ones and the news that can be heard from doctors and others. | Cancer treatment and loving support. | Home: How to live active and self-empowered procedurs during the life with cancer | I want to live an active life and some side effects as much as a hand) and I have my own (understanding and attitude towards cancer) |
| 17 | ['help', 'well', 'time', 'cancer', 'work', 'really', 'feel', 'day', 'tell', 'look'] | [0.022519108, 0.01221875, 0.0115995705, 0.010319372, 0.009217651, 0.008954262, 0.0073728613, 0.0073535447, 0.007309964, 0.007293868] | The LDA discovered topic is about offering emotional and practical support to people living with cancer. The keywords associated with the topic point to support-related activities such as helping, working, feeling, and looking. The weights associated with the keywords indicate that those activities should be done in a timely manner in order to really make a difference in someone's life. | Cancer help, work, feeling. | | Emotional, family and life related |
| 18 | ['treatment', 'cancer', 'time', 'year', 'liver', 'chemo', 'work', 'day', 'oncologist', 'drug'] | [0.015059285, 0.014055974, 0.009856912, 0.009825009, 0.00969957, 0.009281673, 0.008371199, 0.0071736127, 0.0069992137, 0.0066972906] | The LDA discovered topic is about cancer treatment. The keywords and their associated weights show that this topic covers topics such as chemotherapy and drugs, as well as the timeframes of treatment such as year, day, and work. It also addresses the specific kinds of cancer, such as liver cancer, and mentions oncologists who would be involved in the treatment. | Cancer treatment with drugs and chemo. | Hospital: information about research on cancer-treatments | Research and information on cancer-related treatment |
| 19 | ['find', 'well', 'post', 'cancer', 'link', 'site', 'hope', 'thing', 'help', 'let'] | [0.012764171, 0.0123478295, 0.010043845, 0.009048797, 0.008289914, 0.007158441, 0.0063654386, 0.0061118132, 0.005231564, 0.0051805656] | This LDA discovered topic is about finding helpful resources related to cancer. The keywords such as "find", "post", "cancer", "link", "site", "help", suggest that this topic is about searching for websites, articles, and other resources with information related to cancer. The words "well", "hope", "thing", and "let" suggest that the resources should be positive and encouraging. The weights associated with the keywords indicate the relative importance of each keyword in the topic. | Finding hope and help for cancer. | How to draw expectation still for the life with cancer | / expectations of life, advice on side effects and recovery, perspectives on life |
| 20 | ['year', 'still', 'liver', 'chemo', 'time', 'cancer', 'give', 'show', 'back', 'much'] | [0.0111767267, 0.011566931, 0.010372287, 0.008833298, 0.008259822, 0.0075888135, 0.007556291, 0.007100976, 0.005624807, 0.005505213] | This LDA discovered topic is about the effectiveness of chemotherapy treatments for liver cancer. The keywords and weights suggest that this topic is focused on the amount of time that chemotherapy can give cancer patients, how much it can show back, and how much it can still give even after a year of treatment. | Cancer survival with chemo over time. | Hospital: how to interpret the test results and confirmation about their status | Confused about test results, seeking advice, full of uncertainty |
| 21 | ['send', 'prayer', 'way', 'tomorrow', 'well', 'awesome', 'fun', 'year', 'hug', 'time'] | [0.025701355, 0.022946897, 0.012579837, 0.011705568, 0.01051934, 0.009526905, 0.008970263, 0.008288107, 0.007900231, 0.006995822] | The LDA discovered topic is about sending well-wishes and positive affirmations for the future. The keywords indicate that this topic is focused on expressions of optimism and hope for the future, such as sending prayers, hugs, and having fun. The weights suggest that this topic is weighted towards wishing for a successful and enjoyable tomorrow, and having a great year. | Send prayer for awesome fun year. | How to live still an active life | Living an active life making memories (and family) |
| 22 | ['cancer', 'problem', 'colon', 'thing', 'well', 'treatment', 'doctor', 'day', 'cause'] | [0.011883155, 0.011332601, 0.0078985624, 0.0071317246, 0.0069272122, 0.0063693283, 0.0061967853, 0.00577669, 0.0056184544, 0.005599216] | The LDA discovered topic is about colon cancer, its causes, and its treatments. The keywords in the topic are related to colon cancer and its treatment such as cancer, colon, treatment, doctor, and cause. The weights suggest that cancer and colon are the two most important words in this topic, followed by treatment, doctor, day, cause, problem, well, thing, and tell. | Cancer colon treatment doctor cause | Hospital: how other peers experience their side effects | Experience sharing if dealing with side effects |
| 23 | ['day', 'time', 'work', 'week', 'well', 'hour', 'chemo', 'port', 'thing', 'way'] | [0.030008215, 0.017270122, 0.012069809, 0.010824141, 0.009249922, 0.008990441, 0.008577491, 0.008958122, 0.0068557533, 0.006609574] | The LDA discovered topic is likely about managing time and activities related to work during the week. The keywords "day", "time", "work", "week", "well", and "hour" suggest that this topic is related to managing a workload and balancing it with other activities. The remaining keywords "chemo", "port", "thing", and "way" may suggest ways to manage time, such as using a "port" for tracking tasks or developing specific "ways" to handle the workload. The weights indicate that the components of this topic are important, but not necessarily equally so. | Working with chemo in a good way. | Home: how to deal with negative feelings about side effects | Sharing of side effects (more helpful and useful) |
| 24 | ['pain', 'year', 'well', 'surgery', 'day', 'cancer', 'husband', 'much', 'find', 'tell'] | [0.026780108, 0.011508176, 0.011114523, 0.010981531, 0.00807207, 0.00751025, 0.0070161786, 0.0069653606, 0.006371701, 0.0061582313] | This topic discovered by LDA appears to be about a person's experience with cancer, either their own or a loved one's. The keywords, such as pain, surgery, cancer, and husband, suggest that the person is dealing with a diagnosis of cancer, and is coping with the physical and emotional pain that comes with it. The weights suggest that this topic is about the struggles of a person over a long period of time, as words like year, day, and much are given higher weights. | Cancer pain, surgery, husband, year. | Home: how to live their lives with side effects | Learning to live with cancer (less stress, atm, etc. etc.) |
| 25 | ['glad', 'wonderful', 'luck', 'hugs', 'gail', 'great', 'love', 'hear', 'story', 'news', 'hope'] | [0.03133872, 0.026595535, 0.016459318, 0.01590005, 0.01437889, 0.0143730845, 0.01320943, 0.013086291, 0.012421671, 0.01202606] | The LDA discovered topic is about positive emotions and news that give hope. The keywords "glad", "wonderful", "luck", "hugs", "gail", "great", "love", "hear", "story", "news", and "hope" suggest that this topic is about feeling good and being optimistic. The weights of each keyword are relatively low, indicating the topic has a general focus on positive emotions and news. | Love, hope, great luck; story. | | Expresses gratitude for encouragement from peers, shows support and encouragement to peers and is happy for good things done by peers |

Appendix 3: LDA Topic Description

| | | | | | | |
|----|--|--|--|---|--|---|
| 26 | ['cancer', 'chemo', 'surgery', 'help', 'day', 'time', 'keep', 'week', 'give', 'treatment'] | [0.01763877, 0.010200782, 0.009122898, 0.009050425, 0.008740651, 0.008685742, 0.007884835, 0.0075468468, 0.007122417, 0.007102106] | This LDA discovered topic is about treatments for cancer, such as chemotherapy, surgery, and other forms of assistance. The keywords with the highest weights, such as chemo, surgery, and treatment, suggest that the topic is focused on different methods of helping people with cancer. Other words such as help, day, time, keep, week, and give indicate the amount of effort and dedication that is necessary to provide the best possible care and support for people with cancer. | Cancer treatment (help) with chemo/surgery/etc. | How to manage their side effects | How to manage side effects after surgery |
| 27 | ['chemo', 'week', 'treatment', 'surgery', 'month', 'day', 'time', 'radiation', 'tell', 'well'] | [0.053554635, 0.01919705, 0.014452509, 0.01398067, 0.012795798, 0.010610113, 0.010268775, 0.008827875, 0.008677623, 0.008646931] | The LDA discovered topic is about different treatments for cancer, such as chemotherapy, surgery, radiation, and other treatments. The keywords and weights suggest that chemotherapy is the most commonly used treatment, followed by treatments that require less frequent visits or shorter treatment times, such as surgery, radiation, and other treatments that may take place over a week, month, or day at a time. The keywords also suggest that the treatments may have varying effects on a patient's well-being. | Chemotherapy, surgery, radiation, time. | Hospital: what to expect for therapies and medication | The effects of chemotherapy, radiotherapy, stoma and medication on people seeking advice, and how it varies from person to person |
| 28 | ['feel', 'well', 'hope', 'time', 'day', 'really', 'week', 'treatment', 'much', 'thing'] | [0.036709485, 0.023640169, 0.016553534, 0.012278067, 0.010573827, 0.009706971, 0.009227618, 0.009137414, 0.008951305, 0.008941998] | The LDA discovered topic is about the hope of feeling well over time with treatment. The keyword 'feel' has the highest weight of 0.036709485, suggesting that the topic is centered around the feeling of wellbeing. The other words in the topic such as 'hope', 'time', 'day', 'week', 'treatment' and 'thing' refer to the idea of improving one's wellbeing over a period of time with some form of treatment. The other words in the list such as 'really' and 'much' are used to emphasize and increase the importance of the other keywords. | Feeling well with treatment over time. | Home: how to deal with physical and emotional side effects | Physical and emotional side effects of drugs, chemotherapy and coping with them |
| 29 | ['cancer', 'time', 'work', 'year', 'help', 'positive', 'back', 'way', 'well', 'much'] | [0.010802608, 0.009992361, 0.008176207, 0.007874047, 0.0077752196, 0.007325805, 0.0062287548, 0.0057310616, 0.0057230825, 0.005509551] | This LDA discovered topic is about finding ways to help those affected by cancer, with a focus on taking positive steps and making the most of time in order to achieve success. It suggests that work done over the course of a year can have a significant impact, and that it is important to remain well in order to make much progress. | Cancer help over time. | Home: how to adopt to the changing lifestyle due to cancer, hospital: how to deal with problems with medical doctors | Changes in life before and after cancer, complaining about doctors |
| 30 | ['post', 'read', 'much', 'time', 'really', 'great', 'love', 'give', 'day', 'tell'] | [0.044220537, 0.016509585, 0.014908533, 0.012876276, 0.012032095, 0.011413462, 0.009836133, 0.008656431, 0.008126156, 0.008082266] | This LDA discovered topic appears to be about enjoying reading and spending time on it. The keywords such as 'post', 'read', 'love', and 'give' suggest that it is a positive topic about the enjoyment of reading, while the words 'time', 'really', 'great', 'day', and 'tell' suggest that it is about taking the time to read and share stories. The weights for these keywords further reinforce this topic, as the highest weights are for 'post' and 'read'. | Giving time to read great posts we love. | Home: how to live the different life after surgery | Quality of life after surgery (stoma, everyday side effects, equipment), attitude towards family members |
| 31 | ['time', 'week', 'surgery', 'walk', 'tell', 'day', 'last', 'feel', 'back', 'well'] | [0.027530124, 0.011707773, 0.0113193905, 0.011207531, 0.0090002725, 0.008219337, 0.0076578204, 0.0074725775, 0.006997951, 0.006922872] | The LDA discovered topic is about recovery from surgery. The keywords (time, week, surgery, walk, tell, day, last, feel, back, well) suggest that the topic is about a person's experience after a surgery, and the weights (0.027530124, 0.011707773, 0.0113193905, 0.011207531, 0.0090002725, 0.008219337, 0.0076578204, 0.0074725775, 0.006997951, 0.006922872) highlight the importance of time (0.027530124), walking (0.011207531) and feeling (0.0090002725) in the recovery process. | Recovering after surgery in a week. | Hospital: how to overcome the frustration with recovery phase (bad lab results & busy life with cancer) | Worries and frustrations during the recovery process; experiences during and after surgery; stress over poor lab results; busy life |
| 32 | ['wait', 'day', 'week', 'well', 'feel', 'back', 'time', 'work', 'hope', 'thing'] | [0.023319935, 0.01579860, 0.012878134, 0.01231461, 0.011371671, 0.009782398, 0.009585367, 0.008558878, 0.007363052, 0.0071732357] | The LDA discovered topic is about waiting and feeling. The words 'wait', 'feel', 'time', 'hope' and 'thing' suggest that the topic is about the emotions associated with waiting, such as worrying, feeling anxious, and being hopeful. The words 'day', 'week', 'well', 'back', and 'work' could suggest that the topic is also about taking a break from work or daily activities and dealing with the emotions associated with it. The weights of the words indicate that the words 'wait' and 'feel' are the most important words in this topic. | Waiting for work to feel better. | Hospital: support for waiting result time | To attend some events; emotional and process issues when waiting for results; stoma and bag use issues and approaches |
| 33 | ['happy', 'news', 'great', 'well', 'wish', 'hear', 'hope', 'surgery', 'congratulation', 'glad'] | [0.06372716, 0.04789402, 0.028646776, 0.02529959, 0.022574022, 0.017605007, 0.01512373, 0.012404106, 0.012341849, 0.010038988] | This LDA topic appears to be about positive news, feelings, and events. The keywords suggest that it refers to topics such as good news, great news, well-wishes, hearing positive news, hoping for something positive, congratulating someone, and being glad. The weights suggest that the most important keywords in this topic are 'happy', 'news', 'great', and 'well'. | Congratulations, hope, glad, great news. | x | Congratulations, encourage, great news, support |
| 34 | ['surgery', 'cancer', 'work', 'day', 'tumor', 'chemo', 'live', 'well', 'give', 'time'] | [0.01867413, 0.013093677, 0.010603799, 0.009929778, 0.00880814, 0.006777736, 0.0063412124, 0.006297554, 0.006213073, 0.006148616] | The LDA discovered topic is likely about cancer surgery. The keywords and their weights indicate that the topic is focused on issues related to surgery, cancer, and its treatments, such as chemotherapy and liver tumors. Other words, such as work, day, well, give, and time, suggest that the surgery and treatments involve a significant amount of time and effort. | Cancer surgery and treatments. | ? | Selection and recommendation of cancer-related products; Description, comfort and encouragement of cancer experience (not very good); Sharing of jokes and interesting things |
| 35 | ['eat', 'day', 'well', 'time', 'work', 'help', 'chemo', 'thing', 'surgery', 'cancer'] | [0.020822265, 0.015999166, 0.014005213, 0.01248269, 0.012009331, 0.011158297, 0.010243947, 0.008324899, 0.008149915, 0.0075030033] | The LDA discovered topic is about cancer treatments, such as eating well, taking time off work, and seeking help with chemotherapy and surgery. The keywords and their corresponding weights indicate that eating well is the most important action to take in treating cancer, followed by taking time off work, helping with chemo and surgery, and other things related to cancer treatment. | Cancer treatment: eating, surgery, chemo, work. | Home: how to eat properly | How to eat, check, questions and answers |
| 36 | ['surgery', 'liver', 'resection', 'surgeon', 'tumor', 'chemo', 'treatment', 'cancer', 'time', 'colon'] | [0.043024033, 0.04078143, 0.022968203, 0.015399737, 0.014135231, 0.00994777, 0.009688156, 0.009288648, 0.009192212, 0.008604511] | This LDA discovered topic is about treatments for cancer, specifically those involving surgery and chemotherapy. The keywords 'surgery', 'liver resection', 'surgeon', 'tumor', 'chemo', 'treatment', 'cancer', 'time', and 'colon' all indicate that the topic is related to cancer. The weights show that surgery and liver resection are the most important aspects of the topic, followed by chemo and treatment, then cancer and time, then colon. | Liver surgery, resection, cancer treatment. | | Ask other doctors/colleagues for their opinions; share personal experiences of liver surgery, resection, cancer treatment. |
| 37 | ['cancer', 'year', 'life', 'time', 'mom', 'well', 'live', 'help', 'thing', 'feel'] | [0.03181786, 0.015549607, 0.012995419, 0.011684932, 0.011189908, 0.008601531, 0.0089513655, 0.008667579, 0.0064555205, 0.006128895] | The LDA discovered topic is about the impact that cancer has on a person's life and the various ways that family and friends can help them cope. The words 'cancer', 'life', 'time', 'mom', 'live', 'help', 'thing', 'feel' all point to this topic, with 'year' and 'well' being related words. The weights of the words indicate the relative importance of each keyword to the topic, with 'cancer' being the most important keyword. | Helping mom live longer with cancer. | Home/Hospital: what to encourage their family members and others encourage them. | Encourage patients, encourage families, need encouragement. |

Appendix 3: LDA Topic Description

| | | | | | | |
|----|--|--|--|--|--|---|
| 38 | ['time', 'well', 'cancer', 'feel', 'much', 'treatment', 'chemo', 'thing', 'year', 'find'] | [0.014252007, 0.009479725, 0.009338497, 0.00600342, 0.0078024566, 0.007591262, 0.006469102, 0.0060999724, 0.005448881, 0.0053982007] | The LDA discovered topic is about the experience of living with cancer and undergoing treatment such as chemotherapy. The keywords 'time', 'well', 'feel', 'much', 'thing', 'year', and 'find' suggest that it is about the feelings and struggles of living with cancer and the journey of treatment. The higher weights given to 'cancer', 'treatment', and 'chemo' suggest that this topic is focused on the experience of undergoing cancer treatment. | Cancer treatment and feeling well. | Home: how to overcome the struggles - but what kinds of struggles? | / about the feelings and struggles of living with cancer and the journey of treatment? |
| 39 | ['cancer', 'colon', 'stage', 'liver', 'find', 'well', 'lung', 'time', 'surgery', 'tell'] | [0.028807547, 0.023227427, 0.014604591, 0.011230107, 0.010947965, 0.0105858045, 0.010360744, 0.00961989, 0.009530403, 0.00927156] | The LDA discovered topic is about the different stages of cancer, specifically colon, liver, and lung cancer. The words with the highest weights (cancer, colon, stage, liver, and lung) indicate the topic is about the various stages of cancer, while the words with the smaller weights (find, well, time, surgery, and tell) indicate the topic is about diagnosing and treating cancer. | Cancer, colon, lung, surgery stages. | Hospital: how to support anxiety during waiting time. | Waiting anxiety, cancer science |
| 40 | ['hope', 'give', 'well', 'keep', 'picture', 'day', 'year', 'new', 'find', 'cancer'] | [0.014092777, 0.011594947, 0.0101645915, 0.00982811, 0.008095216, 0.005459087, 0.005429356, 0.0052243737, 0.0050329864, 0.0049729813] | The LDA discovered topic is about optimism, resilience, and hope in the face of illness, specifically cancer. The words 'hope', 'give', 'well', 'keep', 'picture', 'day', 'year', 'new', 'find', and 'cancer' are associated with the idea of hope and optimism, while the weights indicate that this topic is particularly relevant to cancer. This topic could reflect the idea that despite the difficulties of living with cancer, there is still hope and a future to look forward to. | Finding hope for a new year. | Home: how to go back to normal life | / trying to get back to life (as a person); sharing experiences |
| 41 | ['keep', 'prayer', 'hope', 'thought', 'well', 'sorry', 'hear', 'post', 'glad', 'great'] | [0.04048259, 0.029330764, 0.016982567, 0.016801792, 0.01624641, 0.012662004, 0.012650008, 0.011380954, 0.011329789, 0.009031446] | This LDA discovered topic appears to be about expressing compassion and hope. The words 'keep', 'prayer', 'hope', 'thought', 'sorry', and 'glad' suggest that the speaker is wishing the best for someone and expressing sympathy and understanding. The words 'well', 'hear', 'post', and 'great' suggest that the speaker is also showing optimism and encouragement. The weights of the words show that this topic is primarily centered around expressing hope and compassion. | Prayer, hope, and thought. | Home: possibility for peer-to-peer support | Patient-to-patient expressions of encouragement and support, family and patient relationships |
| 42 | ['birthday', 'happy', 'year', 'day', 'well', 'much', 'drink', 'never', 'time', 'hope'] | [0.03331341, 0.021050833, 0.014526392, 0.010583706, 0.008666952, 0.008638978, 0.008333052, 0.0077786066, 0.0064725718, 0.0061666185] | This LDA discovered topic is about celebrating birthdays. The keywords indicate that this topic is related to having a happy birthday, reflecting on the past year, enjoying the day, and hoping for the best in the future. The weights indicate that the most important words in this topic are "birthday," "happy," and "year," which are the main concepts of celebrating a birthday. | Celebrating a happy birthday. | Home: how to stay positive | / shares positive daily life, shares coping strategies. |
| 43 | ['cancer', 'day', 'people', 'well', 'chemo', 'year', 'find', 'time', 'keep', 'bad'] | [0.013328669, 0.010214197, 0.008557379, 0.007910486, 0.0072948537, 0.006781371, 0.006478656, 0.006278083, 0.005711154, 0.0053422395] | The LDA discovered topic is about coping with cancer, as evidenced by the keywords such as "cancer", "chemo", "keep" and "bad". The weights suggest that this topic is about finding ways to manage the day-to-day struggles of living with cancer, such as finding ways to keep well throughout the year despite the chemo treatments, as well as dealing with the emotional and physical effects of the disease. | Cancer awareness and support. | Home: how to have emotional support | Finding ways to deal with the day-to-day struggle with cancer and treatment, for example, dealing with the emotional and physical effects of the disease. |
| 44 | ['time', 'cancer', 'tell', 'well', 'pain', 'year', 'thing', 'feel', 'find', 'help'] | [0.014361299, 0.010768073, 0.009386196, 0.008852364, 0.008545865, 0.008185013, 0.008170248, 0.008527976, 0.0064611444, 0.0064014818] | This topic appears to be related to coping with cancer. The keywords suggest that people are looking for ways to cope with the pain, tell if they are doing well, and find help. The weights indicate that time and cancer are the most important topics, while the other keywords are less important. | Cancer, time, pain, and help. | hospital: how to overcome the pain | Treatment options and side effects are explored; people are looking for ways to cope with their pain, telling them if they are doing well, and finding help |
| 45 | ['well', 'happy', 'lung', 'cancer', 'last', 'time', 'new', 'great', 'treatment', 'really'] | [0.01288282, 0.0122581385, 0.010809415, 0.009902137, 0.008084532, 0.006984585, 0.00663518, 0.0065811123, 0.0063639493, 0.006362265] | This LDA discovered topic is likely about new treatments for lung cancer that are making people happy. The words 'well,' 'happy,' 'lung,' 'cancer,' 'last,' 'time,' 'new,' 'great,' 'treatment,' and 'really' all point to this topic, and the weights of each of the words reflect the importance of each term to the topic. | New great lung cancer treatment. | Hospital: about doubts | /Nodule nodule misjudged, doubts about doctor |
| 46 | ['care', 'life', 'well', 'look', 'people', 'thing', 'love', 'great', 'much', 'hope'] | [0.01806707, 0.01476151, 0.0135806855, 0.012045142, 0.01160299, 0.011598682, 0.0105879875, 0.010279285, 0.009866594, 0.009534576] | The LDA discovered topic is about the importance of taking care of one's life and looking for the best in people and things. It emphasizes the need for love, great things, and much hope in life. The weights indicate that the keywords 'care' and 'life' are the most important in this topic. | Caring for life and hoping for great things. | Home: how to stay positive | Convey a positive mindset and encourage others. |
| 47 | ['cancer', 'cell', 'diet', 'test', 'body', 'well', 'supplement', 'chemo', 'eat', 'food'] | [0.030677512, 0.021063143, 0.008452903, 0.0077790613, 0.0074110613, 0.007381035, 0.0071543297, 0.006579332, 0.006571357, 0.0063452017] | This LDA discovered topic is about cancer treatments and diet. The most prominent words in the topic are "cancer", "cell", "diet", and "test", which suggest that the topic is about treatments and ways to manage cancer, such as chemotherapy, supplements, and changes in food intake. The other words in the topic, "body", "well", "supplement", "chemo", "eat", and "food", all relate to nutrition, which is a key part of cancer management. The weights for the words also suggest that cancer treatment and diet are important topics. | Cancer, diet, body, well-being. | Hospital: cancer research | Check a patient and report by doing any treatment. |

Appendix 4: NMF Topic Description

| | | | | Physical(P)/Social(S)/Mental(M) | Number of Post | Topic/Cluster | Cluster number | Cluster/Total | Total | |
|--|-----------|--|---|--|----------------|---------------|----------------|---------------|--------|--------|
| Cluster 1: Experience around medical professionals' opinion | 39 | Doubts about treatment opinions from medical professionals | ['doctor', 'oncologist', 'surgeon', 'told', 'patient', 'system', 'cell', 'wrong', 'reason', 'medical', 'asked', 'office', 'immune', 'trust', 'kill', 'testing', 'medicine', 'appointment', 'clinic', 'recommend'] | P,M | 5043 | 51.89% | 9756 | 4.48% | 217593 | |
| | 45 | Suggestion to look for a second medical opinion; suggestion on dealing part in the best way. | ['care', 'second', 'opinion', 'ask', 'port', 'onc', 'put', 'taken', 'nurse', 'center', 'forget', 'top', 'first', 'team', 'comfortable', 'third', 'schedule', 'getting', 'question', 'hospital'] | P | 4713 | 48.31% | 9756 | 4.48% | 217593 | |
| Cluster 2: Understanding treatment including alternatives and adjunctive therapy | 30 | Patients share their research about alternative therapy options from websites and articles, making a judgement on options. | ['answer', 'information', 'might', 'research', 'alternative', 'therapy', 'study', 'perhaps', 'available', 'patient', 'consider', 'website', 'based', 'benefit', 'article', 'option', 'approach', 'internet', 'current', 'specific'] | P | 7854 | 24.87% | 31577 | 14.51% | 217593 | |
| | 10 | Making treatment decisions for the future with regard to the best outcome and path. | ['best', 'wish', 'wishing', 'decision', 'health', 'possible', 'whatever', 'future', 'choice', 'outcome', 'decide', 'path', 'upcoming', 'regard', 'situation', 'advocate', 'choose', 'action', 'simply', 'circumstance'] | P | 4759 | 15.07% | 31577 | 14.51% | 217593 | |
| | 33 | Listing type, side effect, regimen, and effectiveness of drugs (folfox, oxaliplatin, avastin, and irinotecan) and the side effects from them (including rash, cell, and affect). | ['side', 'effect', 'drug', 'folfox', 'round', 'cycle', 'dose', 'vitamin', 'week', 'oxaliplatin', 'avastin', 'reaction', 'irinotecan', 'affect', 'rash', 'onc', 'cell', 'regimen', 'session', 'effective'] | P | 8768 | 27.77% | 31577 | 14.51% | 217593 | |
| | Uncertain | 14 | Sharing experience on using Traditional Chinese Medicine to manage health | ['well', 'known', 'fairly', 'usual', 'responded', 'recall', 'crc', 'chinese', 'handling', 'version', 'correctly', 'content', 'deserved', 'treating', 'referring', 'nicely', 'handled', 'spelling', 'managing', 'tolerated'] | P | 3610 | 11.43% | 31577 | 14.51% | 217593 |
| | | 21 | Sharing experiences and recommendations for supplements and medication. | ['congratulation', 'definitely', 'tried', 'experience', 'mentioned', 'suggestion', 'type', 'helped', 'mention', 'medication', 'interested', 'speak', 'form', 'help', 'suggest', 'using', 'supplement', 'suggested', 'detail', 'order'] | P | 2854 | 9.04% | 31577 | 14.51% | 217593 |

Appendix 4: NMF Topic Description

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|--|----------|----|--|---|---|-----|------|--------|-------|--------|--------|
| | | 48 | Sharing information about and holding a positive attitude towards clinical trials. | ['new', 'find', 'look', 'looking', 'awesome', 'forward', 'trial', 'start', 'working', 'step', 'move', 'hearing', 'hard', 'pic', 'yet', 'clinical', 'finding', 'meeting', 'hopeful', 'totally'] | The NMF discovered topic is about finding hope after a diagnosis of colorectal cancer and taking positive steps forward. The most important keywords in this topic are 'look', 'forward', 'working', 'step', 'move', 'hearing', 'finding', 'meeting', and 'hopeful'. These words indicate that the stories shared by cancer survivors discuss the process of looking ahead, taking action, and finding support networks for those affected by the disease. Additionally, the words 'awesome', 'trial', 'start', 'pic', 'yet', and 'totally' imply a sense of optimism, as the survivors are looking forward to new opportunities and feeling inspired by their experiences. Lastly, the words 'new', 'hard', and 'clinical' indicate that the stories reflect the challenges of dealing with a colorectal cancer diagnosis and the importance of staying informed about the latest treatments and research. | P | 3732 | 11.82% | 31577 | 14.61% | 217593 |
| Cluster 4: Surgery experience | | 26 | Sharing experience around RFA ablation for the liver. | ['congrats', 'procedure', 'success', 'huge', 'liver', 'proud', 'shrink', 'treat', 'entire', 'tumor', 'ablation', 'option', 'rfa', 'candidate', 'location', 'status', 'shrinkage', 'inoperable', 'surgical', 'afterwards'] | This topic discovered by NMF is about a successful treatment option for inoperable colorectal cancer. The words in order of their importance indicate that the treatment option is radiofrequency ablation (RFA), which is a minimally invasive procedure used to treat tumors. There is huge success in shrinking the tumor, and those affected are proud of their progress. The location of the tumors and the candidate's status afterwards were also taken into consideration. Congrats is used to express the joy of the successful treatment and shrinkage. | P | 4979 | 27.73% | 17958 | 8.25% | 217593 |
| | | 22 | Suggesting how to take good care of stoma is a daily process that requires careful attention. | ['bag', 'problem', 'add', 'colostomy', 'used', 'daily', 'ostomy', 'twice', 'radiation', 'reversal', 'bathroom', 'ileostomy', 'skin', 'diarrhea', 'prep', 'stool', 'stoma', 'rectum', 'careful', 'bowel'] | This NMF topic is about colostomy care and bowel management. The most important keywords are 'colostomy', 'ostomy', 'ileostomy', 'stoma', 'rectum', 'stool', and 'bowel', which indicate the use of a colostomy bag. Other important words such as 'radiation', 'reversal', 'daily', 'twice', 'bathroom', and 'careful' suggest that colostomy care is a daily process that requires careful attention. 'Skin', 'diarrhea', 'prep', and 'add' are also used to describe the various aspects of colostomy care, such as skin irritation, diarrhea, and adding ointment to the stoma. | P | 8418 | 46.88% | 17958 | 8.25% | 217593 |
| | | 23 | Sharing negative experience about resection in liver and lung: complications happens. | ['day', 'liver', 'resection', 'mets', 'every', 'met', 'pump', 'lung', 'ahead', 'week', 'couple', 'following', 'open', 'two', 'operation', 'followed', 'throughout', 'single', 'complication', 'section'] | The NMF topic discovered is about the process of undergoing surgery for colorectal cancer. It appears that the patient underwent a single open operation followed by a couple of weeks of resection, possibly a liver resection. They experienced some complications throughout the process but were able to continue ahead with the procedure. It also appears that the patient underwent some form of met(s) pump operation, possibly to treat any metastases. | P,M | 4561 | 25.40% | 17958 | 8.25% | 217593 |
| Cluster 4: Experience on the test results (including being worried and confused) | Concerns | 9 | Being worried about operating scans and results. | ['great', 'result', 'idea', 'scan', 'number', 'option', 'curious', 'present', 'follow', 'considering', 'treated', 'recurrence', 'appendix', 'initial', 'cea', 'mop', 'peritoneal', 'assuming', 'base', 'reliable'] | The NMF discovered topic is about treatment of recurrence of colorectal cancer. The most important keywords in this topic are 'treated', 'recurrence', 'initial', 'CEA', 'MOP', and 'peritoneal', suggesting that the stories are discussing treatments such as initial diagnostics, CEA tests, MOP (minimally invasive open pelvic surgeries), and peritoneal treatments for colorectal cancer recurrence. The other keywords in the topic ('great', 'result', 'idea', 'scan', 'number', 'option', 'curious', 'present', 'follow', 'considering', 'treated', 'recurrence', 'appendix', 'initial', 'cea', 'mop', 'peritoneal', 'assuming', 'base', 'reliable') are likely related to these treatments, as they suggest further exploration of different treatments, the consideration of different options, and the need for reliable results for effective treatment. | P,M | 3210 | 10.71% | 29984 | 13.78% | 217593 |
| | | 16 | Sharing their outcomes (clear or not) from scanning and caring about how frequently they scan. | ['year', 'month', 'ago', 'clear', 'last', 'three', 'two', 'free', 'scan', 'colonoscopy', 'end', 'past', 'every', 'four', 'clean', 'date', 'six', 'safe', 'behind', 'later'] | The NMF discovered topic is about preventive health measures related to colorectal cancer. The most important words are 'colonoscopy', 'every', 'year', 'month', 'four', 'six', 'three' which suggests that patients have been getting regular colonoscopies at least every year or every four or six months. The other words ('last', 'ago', 'clear', 'past', 'every', 'free', 'scan', 'end', 'clean', 'date', 'safe', 'behind', 'later') support the idea that patients have been taking preventative measures and staying up to date on their health by getting regular scans and keeping their tests clear. | P | 4293 | 14.32% | 29984 | 13.78% | 217593 |
| | | 49 | Describing a stressful experience in a blood test; worry about the numbers in the result. | ['everyone', 'word', 'blood', 'test', 'kind', 'wait', 'worry', 'fine', 'check', 'waiting', 'count', 'normal', 'wanted', 'level', 'concern', 'checked', 'else', 'low', 'high', 'appointment'] | The NMF discovered topic is about the process of having blood work done to check for colorectal cancer. It is a stressful experience for many patients, as they wait for the results, worrying about what the results may be and hoping for a positive outcome. The order of importance of the keywords reveals the steps patients go through: first, they have to make an appointment for the blood test, then wait for the results to come back, and then check for the results. The keywords 'low' and 'high' indicate that the test results are compared to a normal range, and if the results are outside of the normal range, there is concern and worry about what that may mean. Lastly, the keyword 'everyone' reveals that many people have gone through this experience, and it is not unique to just a few. | P,M | 5048 | 16.84% | 29984 | 13.78% | 217593 |

Appendix 4: NMF Topic Description

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|---|----|---|--|---|-----|-------|---------|-------|--------|--------|
| | 8 | Being worried and confused about odd scan results in liver, lung, and lymph | ['scan', 'tumor', 'liver', 'node', 'lung', 'removed', 'radiation', 'stage', 'lymph', 'spot', 'showed', 'spread', 'small', 'pet', 'biopsy', 'remove', 'mets', 'surgeon', 'recurrence', 'week'] | This NMF topic appears to be about the process of diagnosing colorectal cancer. The most important words are 'scan', 'tumor', 'liver', 'node', 'lung', 'removed', 'radiation', and 'stage', which suggest that the diagnosis process may involve imaging scans of the patient's body, including the liver, lungs, and lymph nodes, as well as removal of tumors for biopsy and the use of radiation. Other words such as 'spread', 'small', 'pet', 'remove', 'mets', 'surgeon', 'recurrence', and 'week' suggest that the diagnosis process may also involve further tests to determine if the cancer has spread, or if the patient is at risk of recurrence, and monitoring afterward on a weekly basis. | P,M | 10560 | 45.22% | 29984 | 13.78% | 217593 |
| | 15 | Sharing negative emotions and experiences to live with colorectal cancer: overwhelmed, confused and scared, especially for the tests and screenings | ['like', 'sound', 'wonderful', 'plan', 'place', 'picture', 'show', 'meet', 'report', 'looked', 'absolutely', 'really', 'pick', 'button', 'familiar', 'machine', 'pretty', 'smart', 'silly', 'compare'] | The NMF topic discovered is about the experience of being diagnosed with colorectal cancer. The most important words in this topic are 'like', 'sound', 'wonderful', 'plan', 'place', 'picture', 'show', 'meet', 'report', 'looked', 'absolutely', 'really', 'pick', 'button', 'familiar', 'machine', 'pretty', 'smart', 'silly' and 'compare'. These words suggest that the topic is about the emotions and experiences associated with being diagnosed with colorectal cancer, such as feeling overwhelmed, confused, scared, and hopeful. The words 'picture', 'button', 'machine' and 'compare' suggest that the stories may also discuss the process of receiving a diagnosis, including medical tests and screenings. | M | 3873 | 12.92% | 29984 | 13.75% | 217593 |
| Cluster 5: Experience with side effects | 42 | Sharing their experience on managing the side effects of treatment: drinking water, taking medications, and getting plenty of rest. | ['cold', 'nausea', 'taking', 'help', 'water', 'drink', 'warm', 'pill', 'infusion', 'sleep', 'mouth', 'sore', 'med', 'oxy', 'gave', 'fatigue', 'mum', 'nasty', 'appetite', 'sleeping'] | The NMF discovered topic is about managing side effects of colorectal cancer treatment. The most important keywords indicate the need for things like staying hydrated, taking medications, and getting plenty of rest. Other keywords such as 'nausea', 'fatigue', 'mouth sore', and 'nasty appetite' allude to the unpleasant side effects that are often associated with cancer treatment. Lastly, the keyword 'mum' suggests the presence of a caring support system to help the patient cope with their condition. | P | 8341 | 31.89% | 26152 | 12.02% | 217593 |
| | 37 | Negative feelings of hair loss due to cancer treatments. | ['stuff', 'hair', 'funny', 'hate', 'bad', 'suck', 'lose', 'cut', 'fall', 'wear', 'crap', 'lost', 'really', 'made', 'stand', 'head', 'weird', 'losing', 'strange', 'air'] | The NMF discovered topic appears to relate to experiences of hair loss due to cancer treatments. The keywords suggest that patients feel frustrated and strange with the process, and have a sense of loss and sadness. In order of importance: 'lose', 'losing', 'lost', 'cut', 'fall', 'weird', 'really', 'made', 'stand', 'head', 'wear', 'crap', 'strange', 'air', 'hate', 'bad', 'suck', 'funny', 'stuff'. | P,M | 5122 | 19.59% | 26152 | 12.02% | 217593 |
| | 34 | Feeling uncomfortable due to the intestinal blockage. | ['pain', 'control', 'nothing', 'relief', 'med', 'bowel', 'issue', 'breath', 'walking', 'walk', 'scar', 'deep', 'kidney', 'causing', 'blockage', 'problem', 'intestine', 'tube', 'hospital', 'hernia'] | The NMF discovered topic is about intestinal issues causing blockage and pain. The most important keywords in this topic are 'pain', 'control', 'nothing', and 'relief', which suggest that the topic is about the physical and emotional effects of having an intestinal blockage. Other important keywords such as 'med', 'bowel', 'issue', 'breath', 'walking', 'walk', 'scar', 'deep', 'kidney', 'causing', 'blockage', 'problem', 'intestine', 'tube', 'hospital', and 'hernia' further reinforce the notion that this topic is discussing the effects of an intestinal blockage and the treatments available to manage it. | P,M | 6414 | 24.53% | 26152 | 12.02% | 217593 |
| | 32 | Experiencing pain and numbness due to nerve damage in various body parts of the body. | ['hand', 'foot', 'hurt', 'neuropathy', 'bone', 'worse', 'arm', 'pain', 'caused', 'leg', 'left', 'painful', 'problem', 'experienced', 'damage', 'nerve', 'cause', 'related', 'shoulder', 'symptom'] | The NMF discovered topic is related to nerve damage caused by Colorectal Cancer. The most important keywords are 'nerve', 'damage', 'pain', 'caused', 'symptom', 'experienced', 'problem', 'painful', 'related', 'arm', 'leg', 'shoulder', 'hand', 'foot', 'left', 'worse', and 'bone'. These words indicate that the topic is about how Colorectal Cancer can cause nerve damage in various parts of the body, causing pain, numbness, and other related symptoms. | P,M | 8275 | 23.99% | 26152 | 12.02% | 217593 |
| Cluster 6: Confusion with insurance | 38 | Confusion about insurance coverage. | ['insurance', 'really', 'sent', 'email', 'needed', 'pay', 'company', 'money', 'state', 'phone', 'cost', 'card', 'mail', 'received', 'hospital', 'address', 'cover', 'attention', 'letter', 'service'] | The NMF topic discovered from this dataset is about insurance coverage for colorectal cancer. The most important words in the topic indicate that patients needed to pay for their medical expenses, contact their insurance company, and receive a letter of attention from the hospital. The words also suggest that patients had to contact the insurance company by phone, mail, or email, and provide their address and credit card information to cover the cost of services. | M | 7912 | 100.00% | 7912 | 3.64% | 217593 |
| Cluster 7: Experience during recovery phase | 27 | Describing negative experience of repeated visits to the hospital due to the infection after surgery. | ['time', 'took', 'full', 'week', 'short', 'last', 'shot', 'infection', 'heal', 'ended', 'went', 'due', 'drop', 'period', 'several', 'stopped', 'hospital', 'started', 'kept', 'taking'] | The NMF discovered topic is about recovery from Colorectal Cancer, as it includes words such as 'heal', 'hospital', 'taking', 'went', 'stopped', 'started', and 'ended'. This suggests that the topic is about the process of healing and the amount of time it takes, as the words 'time', 'week', 'short', 'last', 'due', 'period', 'several', and 'drop' all indicate a timeline for recovery. | P,M | 5010 | 35.49% | 14116 | 6.49% | 217593 |

Appendix 4: NMF Topic Description

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|---|----|--|--|---|-----|------|--------|-------|--------|--------|
| | 20 | Staying positive and making life adjustments to their cancer circumstances during the recovery phase | ['way', 'positive', 'sending', 'coming', 'along', 'vibe', 'healing', 'energy', 'half', 'begin', 'rid', 'improve', 'ton', 'complete', 'outlook', 'faster', 'headed', 'toward', 'improved', 'adjustment'] | This NMF topic is about the healing process of colorectal cancer patients. The most important words in the order of their importance are "healing", "energy", "improve", "faster", and "headed". These words indicate that colorectal cancer patients are coming along their healing journey in a positive way, sending out a healing vibe, and are beginning to rid themselves of the cancer. They are also seeing an improved outlook and faster adjustment to their circumstances. | M | 3622 | 25.66% | 14118 | 6.49% | 217593 |
| Uncertain | 7 | Happy for patient peers going back home after surgery and wish each other to recover quickly | ['glad', 'everything', 'home', 'went', 'recovery', 'able', 'hubby', 'road', 'quickly', 'fast', 'moving', 'quick', 'speedy', 'successful', 'bet', 'continues', 'crossed', 'recover', 'finger', 'direction'] | The NMF discovered topic is about a quick and successful recovery from colorectal cancer. The keywords in order of importance suggest that the patient is glad to have been able to recover quickly and move in a fast and speedy direction. This is further supported by the words "quickly", "fast", "quick", "speedy", and "successful" as well as "able" and "recover". The patient also mentions their "hubby" and the road they have crossed, indicating the support they have received and the progress they have made in their recovery. The fact that the patient is "moving" and "continues" to do so suggests that their recovery is still ongoing. The final keyword, "finger", serves as a metaphor for the direction their recovery is taking. | P.M | 5486 | 38.86% | 14118 | 6.49% | 217593 |
| Cluster 8: Mindset-related attitude living with colorectal cancer | 24 | Sharing their feelings: sick, tired, weak and bad but is starting and hoping to feel better and be stronger | ['feel', 'better', 'feeling', 'soon', 'hopefully', 'getting', 'sick', 'felt', 'tired', 'real', 'making', 'really', 'starting', 'bad', 'stronger', 'gotten', 'start', 'expected', 'weak', 'normal'] | This NMF topic discovered is about the patient's journey towards recovery from colorectal cancer. The keywords in order of importance indicate that the patient felt sick, tired, weak and bad but is now starting to feel better and stronger. They are getting back to their normal life and hopefully will be feeling better soon. They have gotten back some of the strength they had before they got sick and are making real progress in their recovery. They are starting to feel the way they expected to and are getting back to their life before they got sick. | P.M | 4620 | 14.84% | 30252 | 13.90% | 217593 |
| | 0 | Difficulties to adjust and adapt to their lives with colorectal cancer | ['going', 'time', 'sometimes', 'enough', 'trying', 'probably', 'part', 'really', 'actually', 'course', 'change', 'either', 'pretty', 'different', 'body', 'point', 'never', 'hard', 'anyway', 'whole'] | This NMF topic appears to be about the difficult process of adjusting to life after a diagnosis of colorectal cancer. The words in the order of their importance suggest that the speaker has had to try hard, change their whole course of life, and probably never had enough time to accept the diagnosis. They may have also found that their body had changed drastically and that they had to adjust to a different way of living. This topic is likely about the struggles of adapting to a new reality after a cancer diagnosis. | S.M | 6332 | 20.93% | 30252 | 13.90% | 217593 |
| | 41 | Sharing how patients can be resilient and positive: always stay strong, laugh and humor, never give up, and be a hero | ['always', 'stay', 'remember', 'away', 'week', 'next', 'cry', 'laugh', 'sense', 'strong', 'forever', 'matter', 'extra', 'humor', 'staying', 'never', 'whenever', 'hero', 'sweetie', 'corner'] | This NMF discovered topic is about the importance of resilience and positivity for cancer patients. The most important words are "always", "remember", "stay", "strong", "never", "forever", and "matter", which suggest the need for maintaining a positive attitude and perseverance in the face of the cancer diagnosis. Other words such as "next", "week", "away", "cry", "laugh", "sense", "extra", "humor", "staying", "whenever", "hero", "sweetie", and "corner" emphasize the need for emotional support, hope and courage. | M | 4449 | 14.71% | 30252 | 13.90% | 217593 |
| | 46 | Sharing their positive philosophical thoughts about living with cancer (e.g. taking care of the quality of life, being more resilient in the face of fear and death, and the power of living in the present moment for a more fulfilling life) | ['life', 'live', 'mean', 'understand', 'people', 'important', 'living', 'world', 'fear', 'time', 'become', 'realize', 'death', 'die', 'quality', 'learn', 'focus', 'illness', 'save', 'allow'] | The NMF topic discovered from this dataset is about living life to the fullest despite a diagnosis of colorectal cancer. The most important words in the order of their importance are "life", "live", "mean", "understand", "people", "important", "living", "world", "fear", "time", "become", "realize", "death", "die", "quality", "learn", "focus", "illness", "save", and "allow", which all reflect this concept. The topic emphasizes the importance of living life to its fullest while understanding the gravity of the diagnosis and the fear it can bring. It suggests that learning to focus on the quality of life and the opportunity to save it through treatments and lifestyle changes can allow people to overcome the fear of death and become more accepting of their illness. | M | 5451 | 18.02% | 30252 | 13.90% | 217593 |
| Uncertain | 11 | Survivors sharing their attitudes towards living with cancer along with survival rate | ['story', 'old', 'survivor', 'disease', 'folk', 'site', 'year', 'member', 'cure', 'people', 'recently', 'personal', 'passed', 'woman', 'remission', 'given', 'survival', 'grateful', 'alive', 'lived'] | The NMF discovered topic is about Colorectal Cancer survivors and their personal stories. The most important keywords in the order of their importance are "story", "old", "survivor", "disease", "folk", "site", "year", "member", "cure", "people", "recently", "personal", "passed", "woman", "remission", "given", "survival", "grateful", "alive", "lived". This suggests that the stories shared by Colorectal Cancer survivors are often personal, with many of them being grateful to have survived the disease, some having been in remission for many years, while others have recently passed away. The stories also contain accounts of people of all ages, both male and female, of different backgrounds, and from various locations around the world. | M | 5627 | 18.80% | 30252 | 13.90% | 217593 |
| Cluster 9: Interaction with family & friends | 40 | Family members' emotional struggle about having a cancer patient in their family | ['husband', 'heart', 'face', 'eye', 'hold', 'head', 'tear', 'dog', 'stop', 'brought', 'hell', 'front', 'putting', 'child', 'soul', 'biggest', 'attack', 'mad', 'horse', 'men'] | This NMF topic appears to be about emotional struggles. The most important words in this topic, such as "soul", "heart", "tear", "hold", "face", "stop", "putting", "mad", "hell", and "brought", all point to an emotional struggle. This could be the struggle of a patient with colorectal cancer, their family members, or even their caregivers. The other words in this topic, such as "husband", "eye", "head", "dog", "child", "biggest", "attack", "horse", and "men", likely describe the people and situations that contribute to the emotional struggle. | S.M | 4798 | 20.51% | 23393 | 10.75% | 217593 |

Appendix 4: NMF Topic Description

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|---|--------------------------|----|---|---|--|-----|------|--------|-------|--------|--------|
| | C9: Family relationships | 47 | Experience on relationships with friends while having cancer. | ['got', 'friend', 'heard', 'name', 'room', 'semi', 'never', 'bunch', 'forgot', 'hot', 'blue', 'chat', 'surprise', 'joke', 'facebook', 'picked', 'neighbor', 'girlfriend', 'canadian', 'everywhere'] | The NMF discovered topic is about connecting with people online, as evidenced by the keywords. The most important terms are "got," "friend," "heard," and "name," which suggest that the topic is about making connections with other people. Other terms such as "chat," "facebook," and "girlfriend" further support this idea. Other terms such as "semi," "bunch," "picked," and "neighbor" suggest that these connections may be made in a variety of ways and contexts, while terms like "hot," "blue," "surprise," "joke," and "canadian" suggest that these connections involve humor, fun, and even exoticism. Finally, the term "everywhere" suggests that these connections can be made anywhere, including online. | S,M | 4062 | 17.36% | 23393 | 10.75% | 217593 |
| | | 28 | Sharing changes in their family relationship due to cancer journey (both positive and negative) | ['thinking', 'today', 'family', 'anyone', 'call', 'wondering', 'sister', 'called', 'brother', 'visit', 'yesterday', 'talk', 'close', 'else', 'sign', 'talking', 'law', 'wanted', 'concerned', 'appt'] | This NMF topic appears to be about family relationships and concerns. The most important words are 'thinking', 'family', 'anyone', 'call', and 'wondering', which suggest that someone is pondering their relationships and considering whether or not to call someone. Other words such as 'sister', 'brother', 'visit', 'yesterday', 'talk', and 'close' suggest that the person is considering reaching out to a family member or someone close to them. The words 'else', 'sign', 'talking', 'law', 'wanted', 'concerned', and 'appt' could indicate that the person is considering seeking help from a lawyer or doctor, or that they are worried about a potential sign of something serious. | S,M | 3189 | 13.63% | 23393 | 10.75% | 217593 |
| | | 43 | Being worried about their family members and seeking information on family history (e.g. genetic testing) | ['mom', 'dad', 'agree', 'mother', 'age', 'never', 'worried', 'father', 'stage', 'breast', 'symptom', 'died', 'diagnosed', 'yr', 'tumed', 'happen', 'parent', 'told', 'tested', 'child'] | The NMF topic discovered is about the experience of parents with a child diagnosed with colorectal cancer. The most important keywords are 'mom', 'dad', 'mother', 'father', 'parent', and 'child', indicating that the topic is about the parents of a child with colorectal cancer. Other important keywords include 'age', 'never', 'worried', 'stage', 'breast', 'symptom', 'died', 'diagnosed', 'yr', 'tumed', 'happen', 'told', 'tested', which indicate that the stories are about the parents' experiences with their child's diagnosis and treatment, including their worries, the stages of the cancer, their reactions when they were told, and the tests their child underwent. | S,M | 5273 | 22.54% | 23393 | 10.75% | 217593 |
| | | 13 | Arguing the importance to spend moments with family members during the cancer journey. | ['night', 'wife', 'daughter', 'kid', 'hour', 'beautiful', 'morning', 'together', 'friday', 'every', 'minute', 'day', 'moment', 'late', 'last', 'bed', 'home', 'thursday', 'gift', 'time'] | This NMF topic appears to be about family and spending time together. It reveals that families are spending time together in the evenings and late into the night, cherishing every moment and making memories. It also suggests that families are appreciating the small things in life, like beautiful mornings, gifts, and being together at home or in bed on a Thursday or Friday night. | S | 6071 | 25.95% | 23393 | 10.75% | 217593 |
| C10: Daily activities while living with the colorectal cancer | | 17 | Sharing suggestions of diets focused on balanced meals and healthy alternatives. | ['eat', 'food', 'cheer', 'diet', 'eating', 'juice', 'sugar', 'juicing', 'favorite', 'fruit', 'glass', 'perfect', 'dream', 'green', 'drink', 'red', 'wine', 'meat', 'coffee', 'heck'] | This NMF topic is about healthy eating habits. With words like 'diet', 'eating', 'juice', 'sugar', 'juicing', 'fruit', 'red', 'wine', 'meat', and 'coffee', this topic suggests that people with colorectal cancer should focus on eating balanced meals, incorporating healthy juices, fruits, and vegetables, limiting their sugar and red meat intake, and replacing wine and coffee with healthier alternatives like juices and green drinks. The words 'cheer', 'favorite', 'perfect', 'dream', and 'heck' indicate that eating healthy food should be an enjoyable, positive experience, and that it is possible to find healthy alternatives for favorite dishes and drinks. | P | 9910 | 32.64% | 30364 | 13.95% | 217593 |
| | | 35 | Sharing experience on being fit again, caring about weight control | ['back', 'came', 'weight', 'exercise', 'return', 'set', 'running', 'self', 'track', 'pound', 'door', 'gain', 'lost', 'lb', 'fit', 'buzzard', 'sit', 'key', 'floor', 'put'] | This NMF topic appears to be about returning to fitness after a cancer diagnosis. The most important words in this topic are "return," "weight," "exercise," "running," "self," and "track," suggesting that the focus is on regaining physical fitness by running, tracking progress, and setting goals. Other words such as "gain," "lost," "lb," "fit," "buzzard," "sit," "key," "floor," and "put" suggest that the topic is about pushing oneself to achieve goals related to physical fitness. | F | 5460 | 17.98% | 30364 | 13.95% | 217593 |
| | | 31 | Sharing ways to stay in a positive mood through planning for a fun weekend, such as a vacation, trip, party, movie or game night. | ['going', 'enjoy', 'weekend', 'fun', 'trip', 'ready', 'tonight', 'vacation', 'game', 'watch', 'party', 'drive', 'house', 'weather', 'excited', 'car', 'town', 'near', 'planning', 'movie'] | This NMF topic appears to be about planning a fun weekend outing, such as a vacation, trip, party, movie or game night. The words in order of importance are: going, enjoy, weekend, fun, trip, ready, tonight, vacation, game, watch, party, drive, house, weather, excited, car, town, near, planning, movie. This suggests that the topic is about making plans for an enjoyable weekend, such as deciding on a destination, booking a hotel or car, and deciding which activities to participate in. | S,M | 6949 | 22.89% | 30364 | 13.95% | 217593 |
| | | 3 | Celebrating anniversary and birthday for partners as a big milestone of their lives | ['happy', 'birthday', 'dance', 'holiday', 'healthy', 'yes', 'anniversary', 'thanksgiving', 'naked', 'celebrating', 'celebration', 'filled', 'happiness', 'raise', 'dancing', 'cake', 'spongebob', 'ending', 'celebrated', 'scouty'] | The NMF discovered topic is about celebrating and happiness. It includes keywords such as "happy", "birthday", "dance", "holiday", "healthy", "anniversary", "thanksgiving", "celebrating", "celebration", "filled", "happiness", "raise", "dancing", "cake", "spongebob", "ending", and "scouty". These words suggest that the topic is about rejoicing in special occasions with family and friends, eating cake, and other activities such as dancing, raising a glass, and celebrating life. | S,M | 8045 | 26.50% | 30364 | 13.95% | 217593 |

Appendix 5: Human Research Ethics (HREC Approval)

Date: 22-Dec-2022
Contact person: Dr. Cath Cotton, Policy Advisor Academic Integrity
E-mail: c.m.cotton@tudelft.nl



Human Research Ethics Committee
TU Delft
(<http://hrec.tudelft.nl/>)
Visiting address:
Jaffalaan 5 (building 31)
2628 BX Delft
Postal address:
P.O. Box 5015 2600 GA Delft
The Netherlands

Ethics Approval Application: Developing feedback mechanism for colorectal patient remote monitoring systems (PROMISE) through Community Journey Mapping to increase HRQoL and patient empowerment
Applicant: SUN, Yingtao

Dear Yingtao SUN,

It is a pleasure to inform you that your application mentioned above has been approved.

Thanks very much for your submission to the HREC which has been approved. We do additionally note/advise the following:

With the methodology used, there is the risk of using data from unwitting participants. It is advised to pay close attention to the data gathered and ensure patient data is consented to be used in research when entered on the platform. Please also see: Ethics in Social Science and Humanities (European Commission DGR&I 2021) (see section 3 internet research and social media - https://ec.europa.eu/info/funding-tenders/opportunities/docs/2021-2027/horizon/guidance/ethics-in-social-science-and-humanities_he_en.pdf) on this subject.

Good luck with your research!

Sincerely,

Dr. Ir. U. Pesch
Chair HREC
Faculty of Technology, Policy and Management

Date: 10-Mar-2023
Contact person: Dr. Cath Cotton, Policy Advisor Academic Integrity
E-mail: c.m.cotton@tudelft.nl



Human Research Ethics Committee
TU Delft
(<http://hrec.tudelft.nl/>)
Visiting address:
Jaffalaan 5 (building 31)
2628 BX Delft
Postal address:
P.O. Box 5015 2600 GA Delft
The Netherlands

Ethics Approval Application: Developing feedback mechanism for colorectal patient remote monitoring systems (PROMISE) through Community Journey Mapping to increase HRQoL and patient empowerment
Applicant: SUN, Yingtao

Dear Yingtao SUN,

It is a pleasure to inform you that your application mentioned above has been approved.

Thanks very much for your submission to the HREC which has been conditionally approved. Please note that this approval is subject to your ensuring that the following condition is fulfilled:

1) Make sure that any recordings of the co-creation session are deleted after the completion of the research project, or anonymized and stored. In both cases this should be clearly communicated in the Informed Consent.

In addition to any specific conditions or notes, the HREC provides the following standard advice to all applicants:

- In light of recent tax changes, we advise that you confirm any proposed remuneration of research subjects with your faculty contract manager before going ahead.
- Please make sure when you carry out your research that you confirm contemporary covid protocols with your faculty HSE advisor, and that ongoing covid risks and precautions are flagged in the informed consent with particular attention to this where there are physically vulnerable (eg: elderly or with underlying conditions) participants involved.
- Our default advice is not to publish transcripts or transcript summaries, but to retain these privately for specific purposes/checking; and if they are to be made public then only if fully anonymised and the transcript/summary itself approved by participants for specific purpose.
- Where there are collaborating (including funding) partners, appropriate formal agreements including clarity on responsibilities, including data ownership, responsibilities and access, should be in place and that relevant aspects of such agreements (such as access to raw or other data) are clear in the Informed Consent.

Good luck with your research!

Sincerely,

For making patient community journey map from the online platform.

For Experts Co-creation Session

Appendix 5: Human Research Ethics (HREC Approval)



For Diary Studies and Interviews

Appendix 6: Expert Survey

Expert Experience Survey

Name: _____ Profession: _____

Age: _____ Years of Expertise: _____

Expertise Description:

Please rate the following information on a scale of 1 to 5, with 5 being "Expert" and 1 being "No Experience".

1) How would you rate your level of experience in healthcare?

| | | | | |
|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|

2) How would you rate your level of experience in machine learning?

| | | | | |
|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|

3) How familiar are you with American carepath, 'KankerAtlas', demographic of colorectal cancer patient?

| | | | | |
|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|

4) How familiar are you about the ChatGPT?

| | | | | |
|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|

Please answer the following multiple-choice questions based on your professional experience.

6) How often do you work with 'software technologies'?

- a) Never
- b) Rarely
- c) Occasionally
- d) Frequently
- e) Always

7) How often do you engage with healthcare research or development?

- f) Never
- g) Rarely
- h) Occasionally
- i) Frequently
- j) Always

Expert Survey for Experts Co-creation Session

Appendix 7: Experts' Topic Cards

Mindset-related attitude living with colorectal cancer
13.9%

Cluster 8

going time

Topic 0
6332 posts

Your description:
How do you adjust to a new life?

survivor story

Topic 11
5627 posts

Your description:
"Equally important were my conversations with other women who have gone through this same treatment. It helped me to understand what was ahead of me. Last but not least, the support of my family and good friends was priceless and lots of laughter-the best medicine of all! I realize that I am blessed to be alive and every day I acknowledge and affirm that life is a gift--so live in the present!"

Experience on the test results (including being worried and confused)
13.8%

Cluster 4

liver removed scan tumor

Topic 8
13560 posts

Your description:
"So after reading the reports I am so upset that that my onc never mention nodules in my lungs in december. I feel cheated. I asked her what the plan was and if we should start 5-FU and docetaxin and she said NO they are too small and the only thing we can do is rescan in another 2 months."

wonderful place like sound plan

Topic 15
3873 posts

Your description:
"Is it a UFO or what? I really do not know what to think about my latest results. The report finds no evidence of anywhere but unidentified spot on the edge of liver where the surgery was done in July 08...has not changed since last scan done in December but now the surgeon wants to know what it is..."

life important

Topic 46
5451 posts

Your description:
"Now, years after diagnosis, and even though I've been "cancer free" since 2006, the fear of recurrence is still alive. I've never really "gone away". But we can and should live life as fully as we had prior to diagnosis. We did not know what lurking within us prior to our diagnosis, yet it did stop us from living life, why should it stop us?"

always stay next week

Topic 41
4449 posts

Your description:
"Cancer has made me more grateful. I think I will always look at things differently, cancer has taken so much, yet I am determined to look at what it can not touch and how it has made me be more grateful, more aware of those around me and how I focus on who is important, not the what in life."

feel better

Topic 24
4520 posts

Your description:
"I am cranky these days because the chemo is making me nauseous and I have to keep reminding myself that it is not the cancer itself that is making me feel crummy, it is the chemo. It is not indicative of whether or not I am actually sick. I just feel sick. I am glad I had a break before the chemo during which I felt almost normal. Just tired really because I am getting back to the "I feel normal again" mental state and I keep reminding myself that I feel normal again one day."

kind blood everyone word test

Topic 49
5048 posts

Your description:
"I know what you are going through with your husband. Before chemo (after we surgically) my one was 21 months after chemo we found her new nodules liver and my liver count too high we were advised without doing anything than waiting 6 weeks to feel to 2.5 and the liver I were were determined cyste caused by the ch and my liver test dropped numbers."

idea scan great result

Topic 9
3210 posts

Your description:
"He meets with onc tomorrow, meet CT scan and soon (I would think) Guess we wait those tests above and move on. The prelim plan is next-2 months and then surgery! / liver? Unless that changes tomorrow? He has tolerated the first part of this treatment very well. We were just afraid because it was such a shock and had no idea what to expect."

year ago last month

Topic 18
4293 posts

Your description:
"I was diagnosed stage I after my colon resection and a colonoscopy 6 months after surgery and another one year later. Both colonoscopies were clear. At that point (October 2007), I was told to come back in three years (this is for me a collection of the original CD doc). I saw a time report because the first CD doc said I would have annual colonoscopies for the next several years and would cover go more than three years in between"

Experience during recovery phase
6.5%

Cluster 7

birthday happy anniversary healthy

Topic 3
8045 posts

Your description:
"Happy Birthdays! Birthdays seem extra now that we have hit some potholes on the road."

eat diet juice food

Topic 17
8910 posts

Your description:
"When I was on chemo I would eat corn tortilla with provolone cheese and a dash of hot sauce. I even had corn tortillas with butter and a bit of lemon juice. My sister would bring a home made in a flour tortilla on the weekends. I had lost over 20 lbs and she did not want to lose anymore."

Daily activities while living with the colorectal cancer
14.0%

Cluster 10

recovery everything went

Topic 7
5486 posts

Your description:
"It is wonderful that your husband is back home. I know I feel better when I get home after being in hospital. I want to wish you a speedy recovery. I am glad he is already on his way."

ways positive

Topic 20
3622 posts

Your description:
"I remained semi-bedridden for over a month, and it took almost a year to recover fully. So look forward to a quick recovery, but please don't be disappointed if it takes a while. You'll be alive and will likely remain alive to see your kids through college"

weekend fun going enjoy

Topic 31
6949 posts

Your description:
"Just a reminder that we have a big celebration of life coming up in Thursday, October 13, 2011 through Sunday, October 16, 2011 (Room rates applicable for Wednesday 10/12 too). Please make your hotel reservations by August 15th (booked room information). Embassy Suites Downtown \$209 King Suite & \$239 Double Suite **must reserve by August 15th"

weight back came

Topic 35
5469 posts

Your description:
"4 hours doing any physical activity is a lot. Especially if you're not used to doing it. I'm normally very active and like to run, lift, play tennis, and practice yoga moves. But my activity level is down considerably from diagnosis due to the emotional strain. I was just outside running for half a mile and want to do some more stuff in the basement this evening."

week full time shot took

Topic 27
5010 posts

Your description:
"Discharge away from the hospital is a difficult thing"

New Cluster / Topic Card

Topic 27
5010 posts

What is it?
 Hospital Context Home Context

"She went home from the hospital May 28th (a Thursday). The incision wound up getting infected, we had to go back up to the hospital that did original surgery (hour and a half away). She stayed the night and went home Wednesday evening...The infection kept getting worse and the incision kept opening up more and more. My sister took mom to the local late Friday night..."

TOPIC 27

In my view this is about discharge from the hospital which is a half away. NOT after diagnosis but after treatment. I fully disagree with GPT

Appendix 7: Experts' Topic Cards

Experience on the test results (including being worried and confused) 13.8%

Topic 8
13560 posts

"So after reading the reports I am so upset that that my onc never mention nodule in my lungs in december. I feel cheated. I asked her what the plan was and if we should start 5-fu and recovorn and she said NO they are to small and the only thing we can do is rescin in another 3 months."

Your description:
The patient is frustrated that he or she did not know about the nodule even though it has no clinical relevance in this stage. Why does not fully understand.

Topic 9
3210 posts

"He meets with onc tomorrow, next CT Scan and soon (I would think) Guess we what those tests show and move on. The prelin. plan is next-3 months and then surgery (I / liver?) Unless that changes tomorrow?He has tolerated the first part of this treatment very well. We were just afraid because it was such a shock and had no idea what to expect."

Your description:
expectation are not clear, probably is stressed about the results

Cluster 4

Topic 49
5048 posts

"I know what you are go through WRT cea numb. Before chemo (after no surgery) my cea was 3.8. Three months after chemo was done I climbed to 3.8 and they found two new nodules on the liver and my liver counts too high as well. Anyed without doing anything than waiting 5 weeks n fell to 2.5 and the liver lvs were were determined. I had lost over 20 lbs and she did not want to lose anymore."

Your description:
Interpretation of blood test for the patient is not can lead to confusion.

Topic 9
3210 posts

"He meets with onc tomorrow, next CT Scan and soon (I would think) Guess we what those tests show and move on. The prelin. plan is next-3 months and then surgery (I / liver?) Unless that changes tomorrow?He has tolerated the first part of this treatment very well. We were just afraid because it was such a shock and had no idea what to expect."

Your description:
The patient is frustrated that he or she did not know about the nodule even though it has no clinical relevance in this stage. Why does not fully understand.

Cluster 4

Topic 15
3873 posts

"So after reading the reports I am so upset that that my onc never mention nodule in my lungs in december. I feel cheated. I asked her what the plan was and if we should start 5-fu and recovorn and she said NO they are to small and the only thing we can do is rescin in another 3 months."

Your description:
The patient is concerned about a spot on the liver, and does not know what the plan will look like

Topic 18
4293 posts

"I was diagnosed stage I after my colon resection. I had a colonoscopy 4 months after surgery and another one year later. Both colonoscopies were clear. At that point (October 2007), I was told to come back in three years. This GI doc was a colleague of the original GI doc. I was a little hesitant because the first GI doc said I would have annual colonoscopies for the first several years and would never go more than three years in between"

Your description:
patient concerned about the inconsistent diagnosis reads more clear explanation

Cluster 4 or Topic No: 15

Topic 15
3873 posts

"So after reading the reports I am so upset that that my onc never mention nodule in my lungs in december. I feel cheated. I asked her what the plan was and if we should start 5-fu and recovorn and she said NO they are to small and the only thing we can do is rescin in another 3 months."

Your description:
The patient is concerned about a spot on the liver, and does not know what the plan will look like

Topic 18
4293 posts

"I was diagnosed stage I after my colon resection. I had a colonoscopy 4 months after surgery and another one year later. Both colonoscopies were clear. At that point (October 2007), I was told to come back in three years. This GI doc was a colleague of the original GI doc. I was a little hesitant because the first GI doc said I would have annual colonoscopies for the first several years and would never go more than three years in between"

Your description:
patient concerned about the inconsistent diagnosis reads more clear explanation

Cluster 4 or Topic No: 18

Daily activities while living with the colorectal cancer 14.0%

Topic 5
8045 posts

"Happy Birthdays! Birthdays seem extra now that we have lost some postures on the road."

Your description:
Celebrating life, I think for cancer survivors + word cloud fits with the idea of a celebration

Topic 17
9910 posts

"When I was on chemo I would eat corn tortilla with provolone cheese and a dash of hot sauce. I even liked corn tortilla with butter and a bit of lemon juice. My doctor would bring a home made in a flour tortilla on the weekends. I had lost over 20 lbs and she did not want to lose anymore."

Your description:
All interpretations are matching

Cluster 10

Topic 15
3873 posts

"So after reading the reports I am so upset that that my onc never mention nodule in my lungs in december. I feel cheated. I asked her what the plan was and if we should start 5-fu and recovorn and she said NO they are to small and the only thing we can do is rescin in another 3 months."

Your description:
The patient is concerned about a spot on the liver, and does not know what the plan will look like

Topic 18
4293 posts

"I was diagnosed stage I after my colon resection. I had a colonoscopy 4 months after surgery and another one year later. Both colonoscopies were clear. At that point (October 2007), I was told to come back in three years. This GI doc was a colleague of the original GI doc. I was a little hesitant because the first GI doc said I would have annual colonoscopies for the first several years and would never go more than three years in between"

Your description:
patient concerned about the inconsistent diagnosis reads more clear explanation

Cluster 4 or Topic No: 18

Topic 10
5948 posts

Overall it fits

+ I do not totally agree with last sentence GPT-5 (underlined). It's not only about discipline, some people really have a hard time getting back to being fit again after the opers (which is not about discipline).

Topic 31
5948 posts

Just a reminder that we have a big celebration of life coming up in Thursday, October 13, 2011 through Sunday, October 16, 2011 (Room rates applicable for Wednesday 10/12) Do. Please make your hotel reservations by August 13th/Blocked Room Information/Embassy Suites Downtown 2099 King Suite 8 8239 Double Suite **must reserve by August 15th

Your description:
Celebrating life, I think for cancer survivors + word cloud fits with the idea of a celebration

Cluster 10 or Topic No: 31

Topic 10
5948 posts

Overall it fits

+ I do not totally agree with last sentence GPT-5 (underlined). It's not only about discipline, some people really have a hard time getting back to being fit again after the opers (which is not about discipline).

Topic 35
5460 posts

"4 hours doing any physical activity is a lot. Especially if you're not used to doing it. I'm normally very active and like to run, lift, do tennis, and practice yoga moves. But my activity level is down considerably from diagnosis due to the emotional stress. I was just outside running for half a mile and went to do some more stuff in the basement this evening."

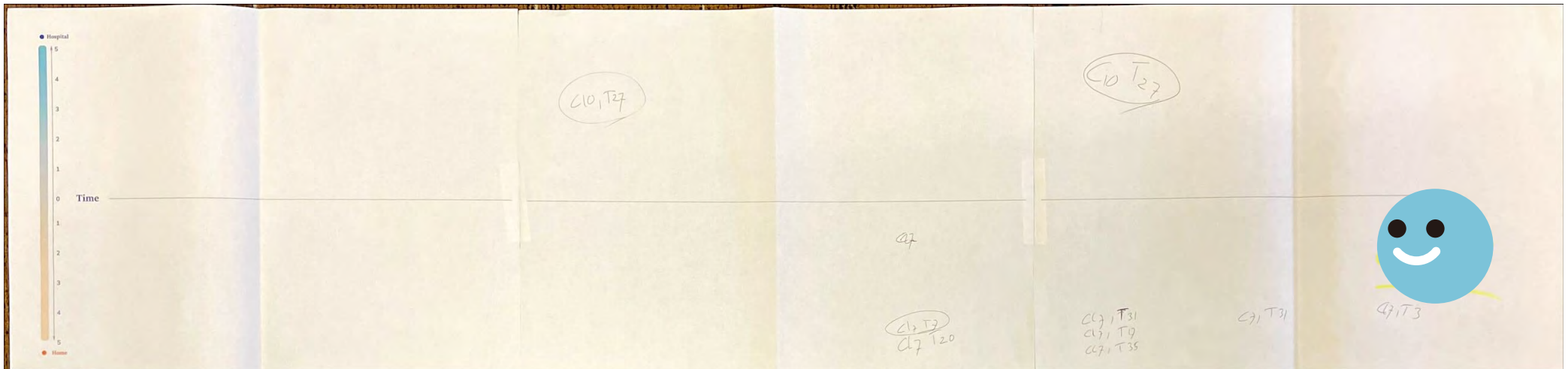
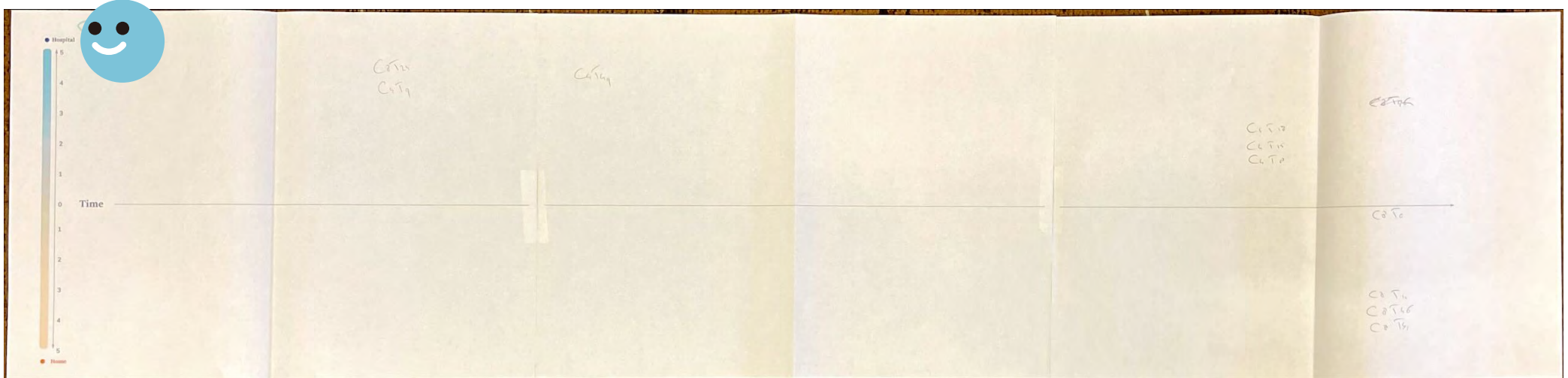
Your description:
Getting back to fitness + activity after surgery + is not easy

Cluster 10 or Topic No: 31

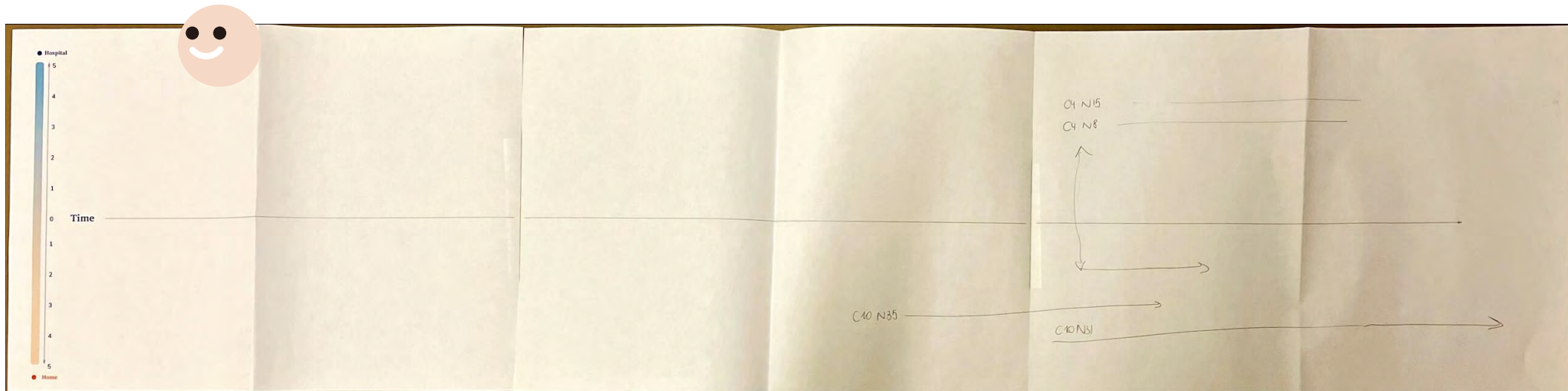
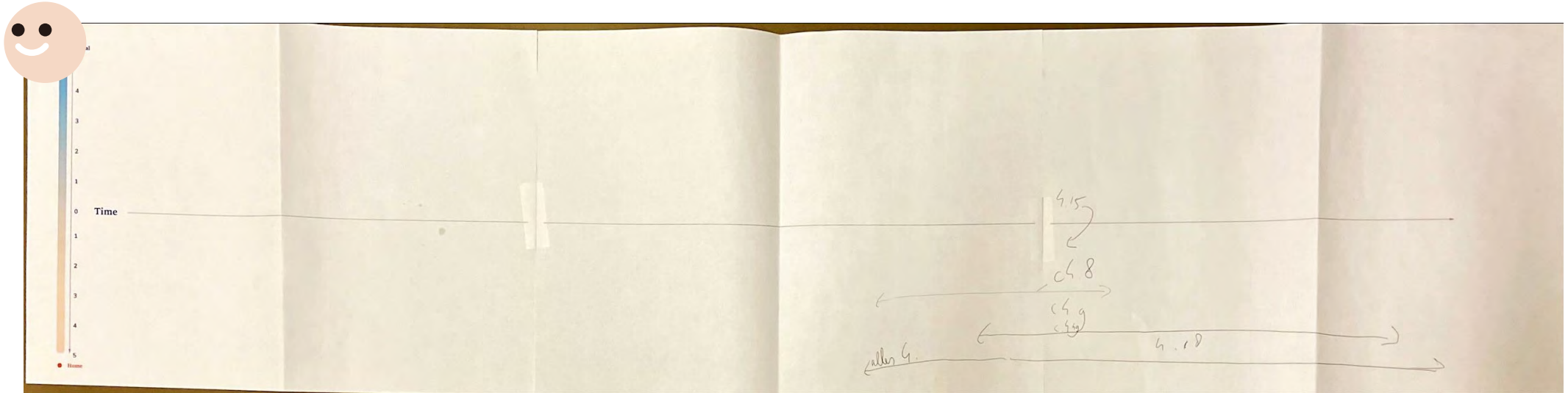
Appendix 7: Experts' Topic Cards

| | | | | | | |
|---|--|--|--|---|--|---|
| <p>Cluster 5</p> <p>Experience with side effects 12.0%</p> | <p>Comments/Memos</p> <p>Cluster No: or Topic No: 32</p> <p>interpretations match</p> | <p>Comments/Memos</p> <p>Cluster No: or Topic No: 34</p> <p>Matches</p> | <p>Cluster 8</p> <p>Mindset-related attitude living with colorectal cancer 13.9%</p> | <p>Topic 0 6332 posts</p> <p>going time cry enough really change probably sometimes pain enough cry really change</p> <p>Your description:</p> | <p>Topic 11 5227 posts</p> <p>story survivor folk personal disease site cold member year cure</p> <p>Your description:</p> | <p>"Equally important were my conversations with other women who have gone through the same treatment. It helped me to understand what was ahead of me. Last but not least, the support of my family and good friends was priceless and lots of laughter. Best medicine of all! I realize that I am blessed to be alive and every day I acknowledge and affirm that life is a gift—so live in the present!"</p> |
| <p>Topic 32 6275 posts</p> <p>hand neuropathy bone leg painful worse caused</p> <p>Your description:</p> <p>Patient experiences pain / neuropathy that limits daily activities and causes fatigue</p> | <p>Topic 37 5122 posts</p> <p>stuff wear fall crap lose hate funny stand stool head</p> <p>Your description:</p> <p>Patient experiences hair loss due to treatment and considers wig as potential solution</p> | <p>Topic 42 8341 posts</p> <p>nausea water cold taking help sore infusion warm stomach stop</p> <p>Your description:</p> <p>Description of options to deal with nausea</p> | <p>Topic 24 4520 posts</p> <p>feeling better soon starting feeling stronger feeling stronger feeling stronger</p> <p>Your description:</p> | <p>Topic 41 4449 posts</p> <p>always stay remember week laugh staying next away</p> <p>Your description:</p> <p>Focus on positive things & what patient still can do as a way of dealing with the disease</p> | <p>Topic 46 5451 posts</p> <p>life important live world become die time people live learn death</p> <p>Your description:</p> <p>Questioning how to live with the fear of cancer recurrence</p> | <p>"Cancer has made me more grateful. I think I will always look at things differently, cancer has taken so much, yet I am determined to look at what it can not touch and how it has made me be more grateful, more aware of those around me and how I focus on who is important, not the what in life."</p> |
| <p>Topic 34 6414 posts</p> <p>pain control issue walking causing deep walk engines</p> <p>Your description:</p> <p>Experience of pain because of obstruction nothing seems to help</p> | <p>Comments/Memos</p> <p>Cluster No: or Topic No: 37</p> <p>Largely overlap, however wigs are seen as something positive in my opinion (not negative)</p> | <p>Comments/Memos</p> <p>Cluster No: or Topic No: 42</p> <p>Largely matches, however quote is very specific for</p> | <p>Topic 46 5451 posts</p> <p>life important live world become die time people live learn death</p> <p>Your description:</p> <p>Questioning how to live with the fear of cancer recurrence</p> | <p>Topic 46 5451 posts</p> <p>life important live world become die time people live learn death</p> <p>Your description:</p> <p>Questioning how to live with the fear of cancer recurrence</p> | <p>Topic 46 5451 posts</p> <p>life important live world become die time people live learn death</p> <p>Your description:</p> <p>Questioning how to live with the fear of cancer recurrence</p> | <p>"Now years after diagnosis, and even having been 'cancer free' since 2008, the fear of recurrence is still alive: that fear never really 'goes away'. But we can and should live life as fully as we had prior to diagnosis. We did not know what was lurking within us prior to our diagnosis, and it did not stop us from living life, why should it stop us now?"</p> |

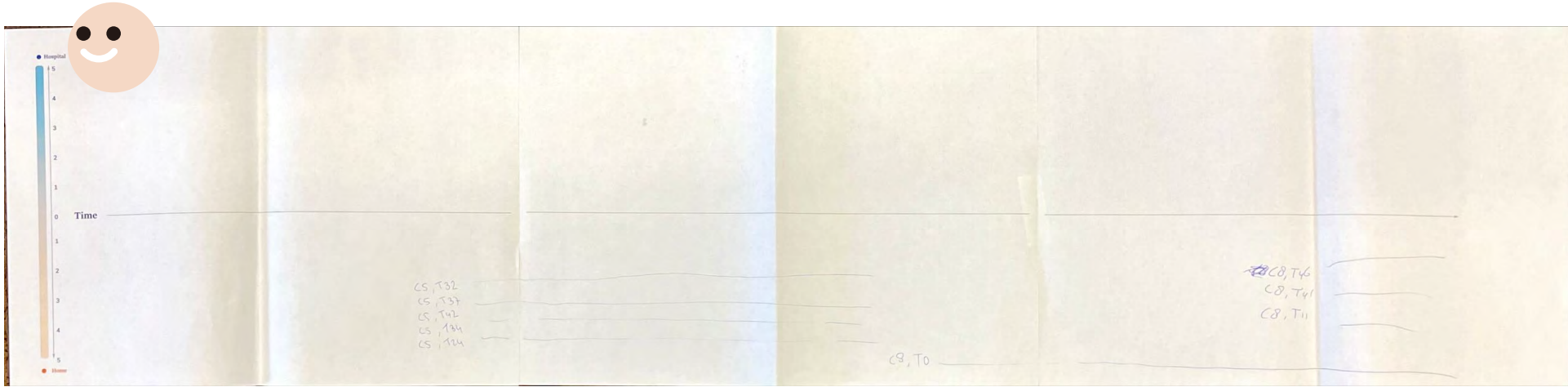
Appendix 8: Experts' Journey Map



Appendix 8: Experts' Journey Map



Appendix 8: Experts' Journey Map



Appendix 9: Informed Consent

Informed Consent for Colorectal Cancer Co-creation Session

Participant Information

You are being invited to participate in a research study titled "Understanding Colorectal Cancer Patient Experience with Knowledge Discovery". This study is being done by Ayush Patandin and Yingtao Sun from the TU Delft under the supervision of Jiwon Jung. Medical researchers, doctors and their focus groups will be the participants who have knowledge of the Colorectal Cancer disease.

The purpose of this research study is to validate the topics of the Colorectal Cancer Journey Map and to get insights on how to integrate Dutch context into the Journey Map and will take you approximately 90 minutes to complete. The data will be used for validating and improving CRC patient's platform data machine learning analysis research. We will be asking you to co-create which steps to take to further develop the feedback mechanism and to further improve the interpretation of the model output.

As with any online activity, the risk of a breach is always possible. To the best of our ability, your answers in this study will remain confidential. We will minimize any risks by the information and feedback provided by the participants. During the study, we will record the conversations and take some photos with the participants. These recordings will remain confidential and will only be used for the purpose of the study. The photos will be anonymized and used in the papers. Aside from that, there will be no actions taken during the study which can cause the patients to have physical and emotional discomfort. The participants have the right to withdraw from the study at any time.

Your participation in this study is entirely voluntary and you can withdraw at any time. You are free to omit any questions. Data will be immediately removed when a participant denies permission. It is up to the participant if he/she wants to remain anonymous during the study. The participants will cover their own travel costs to be present during this study.



The contact details of corresponding and Responsible Researcher:

Yingtao Sun: y.sun-32@student.tudelft.nl

Ayush Patandin: S.A.S.Patandin@student.tudelft.nl

Jiwon Jung: j.jung@erasmusmc.nl

| PLEASE TICK THE APPROPRIATE BOXES | Yes | No |
|--|--------------------------|--------------------------|
| A: GENERAL AGREEMENT – RESEARCH GOALS, PARTICIPANT TASKS AND VOLUNTARY PARTICIPATION | | |
| 1. I have read and understood the study information dated 08/03/2023, or it has been read to me. I have been able to ask questions about the study and my questions have been answered to my satisfaction. | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. I consent voluntarily to be a participant in this study and understand that I can refuse to answer questions and I can withdraw from the study at any time, without having to give a reason. | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. I understand that taking part in the study involves: co-creating design and development ideas, a survey questionnaire for retrieving Dutch context of the rectal Cancer disease. | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. I understand that the study will end at 10:30PM on 08/03/2023. | <input type="checkbox"/> | <input type="checkbox"/> |
| B: POTENTIAL RISKS OF PARTICIPATING (INCLUDING DATA PROTECTION) | | |
| 6. I understand that the following steps will be taken to minimise the threat of a data breach, and protect my identity in the event of such a breach: the conversations during the co-creation session will be recorded and there will be photos taken during the study. These recordings will not be distributed and will only be used for the purpose of the study. The photos will be anonymized and used in the papers. | <input type="checkbox"/> | <input type="checkbox"/> |
| 7. I understand that personal information collected about me that can identify me, such as my name or where I live, will not be collected. | <input type="checkbox"/> | <input type="checkbox"/> |
| C: RESEARCH PUBLICATION, DISSEMINATION AND APPLICATION | | |
| 8. I understand that after the research study the de-identified information I provide will be used for: Master thesis publication of Computer Science and Industrial Design, reproducibility of the study for future researchers. | <input type="checkbox"/> | <input type="checkbox"/> |
| 9. I agree that my responses, views or other input can be quoted anonymously in research outputs. | <input type="checkbox"/> | <input type="checkbox"/> |
| D: (LONGTERM) DATA STORAGE, ACCESS AND REUSE | | |
| 10. I give permission for the de-identified survey questionnaires that I provide to be archived in the TU Delft SURF Cloud repository so it can be used for future research and learning. | <input type="checkbox"/> | <input type="checkbox"/> |
| 11. I understand that access to this repository is restricted only to the data manager or computer scientist who takes part in the research study. | <input type="checkbox"/> | <input type="checkbox"/> |

| Signatures | | |
|---|--|---------------|
| _____ Name of participant [printed] | _____ Signature | _____ Date |
| I, as researcher, have accurately read out the information sheet to the potential participant and, to the best of my ability, ensured that the participant understands to what they are freely consenting. | | |
| Yingtao Sun: Ayush Patandin: Jiwon Jung |   | 23-02-2023 |
| _____ Researcher name [printed] | _____ Signature | _____ Date |
| Study contact details for further information: Yingtao Sun: y.sun-32@student.tudelft.nl Ayush Patandin: S.A.S.Patandin@student.tudelft.nl Jiwon Jung: j.jung@erasmusmc.nl | | |

Informed Consent for Experts Co-creation Session

Appendix 9: Informed Consent

Informed Consent for Colorectal Cancer Diary Study

Participant Information

You are being invited to participate in a research study titled "Developing a feedback mechanism for colorectal cancer patients in the follow-up stage". This study is being done by Yingtao Sun from the TU Delft under the supervision of Jiwon Jung. Colorectal cancer patients in the follow-up stage or who have been cured will be the participants.

The purpose of this research study is to understand colorectal cancer patients' social and daily activities based on WWWW methods (What, Who, When, Why, How), including how they describe their emotional feelings. The aim is to explore and understand their social and daily activity when patients are away from hospital.

The diary study will last for 3 days, but it is welcome to do more days. The data will be used to further develop a feedback mechanism in the remote monitoring system.

As with any activity, the risk of a breach is always possible. To the best of our ability, your answers in this study will remain confidential. We will minimize any risks through the information and feedback provided by the participants. During the study, you need to fill in the materials and send them back to us. These materials will remain confidential and will only be used for the purpose of the study. The photos being taken during the interviews will be anonymized and used in the papers. Aside from that, there will be no actions taken during the study which can cause the patients to have physical and emotional discomfort. The participants have the right to withdraw from the study at any time.

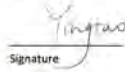
Your participation in this study is entirely voluntary and you can withdraw at any time. You are free to omit any questions. Data will be immediately removed when a participant denies permission.

The contact details of corresponding and responsible researcher:

Yingtao Sun: y.sun-32@student.tudelft.nl

Jiwon Jung: jjung@erasmusmc.nl

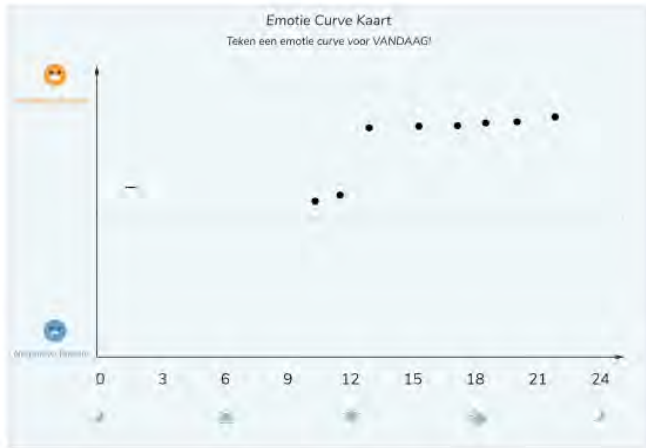
| PLEASE TICK THE APPROPRIATE BOXES | Yes | No |
|---|--------------------------|--------------------------|
| A: GENERAL AGREEMENT – RESEARCH GOALS, PARTICIPANT TASKS AND VOLUNTARY PARTICIPATION | | |
| 1. I have read and understood the study information. I have been able to ask questions about the study and my questions have been answered to my satisfaction. | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. I consent voluntarily to be a participant in this study and understand that I can refuse to answer questions and I can withdraw from the study at any time, without having to give a reason. | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. I understand that taking part in the study involves: a diary study by filling in the materials and an interview. | <input type="checkbox"/> | <input type="checkbox"/> |
| B: POTENTIAL RISKS OF PARTICIPATING (INCLUDING DATA PROTECTION) | | |
| 4. I understand that the following steps will be taken to minimise the threat of a data breach, and protect my identity in the event of such a breach: the material will be used in research and the materials will be destroyed when the research is finished (on August 1, 2023). What I have filled in will be used in papers anonymously. | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. I understand that personal information collected about me that can identify me, such as my name, age, gender and career, will not be shared outside the research team. It will be destroyed as soon as the research is finished. | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. I understand that the interview will be recorded, and photos being taken. The recording will be destroyed when the research is finished (on August 1, 2023) and the photos will be used in the papers anonymously. | <input type="checkbox"/> | <input type="checkbox"/> |
| C: RESEARCH PUBLICATION, DISSEMINATION AND APPLICATION | | |
| 7. I understand that after the research study the de-identified information I provide will be used for: Master thesis publication of Industrial Design, journals, and reproducibility of the study for future researchers. | <input type="checkbox"/> | <input type="checkbox"/> |
| 8. I agree that my responses, views, or other input can be quoted anonymously in research outputs. | <input type="checkbox"/> | <input type="checkbox"/> |
| D: (LONGTERM) DATA STORAGE, ACCESS AND REUSE | | |
| 9. I give permission for the de-identified materials that I provide to be archived in the TU Delft SURF Cloud repository so they can be used for future research and learning. | <input type="checkbox"/> | <input type="checkbox"/> |
| 10. I understand that access to this repository is restricted only to the researchers who take part in the research study. | <input type="checkbox"/> | <input type="checkbox"/> |

| Signatures | | |
|--|--|--------------------|
| _____ Name of participant | _____ Signature | _____ Date |
| I, as researcher, have accurately read out the information sheet to the potential participant and, to the best of my ability, ensured that the participant understands to what they are freely consenting. | | |
| _____ Yingtao Sun Researcher name |  Signature | 12-05-2023 Date |
| Study contact details for further information: Yingtao Sun: y.sun-32@student.tudelft.nl | | |

Informed Consent for Diary Studies and Interview

Appendix 10: Diary Studies Finished Probe

DATUM 19 May 2023



Dagboek Kaart

No: 1

Activiteit (Wat): Holiday in Greece

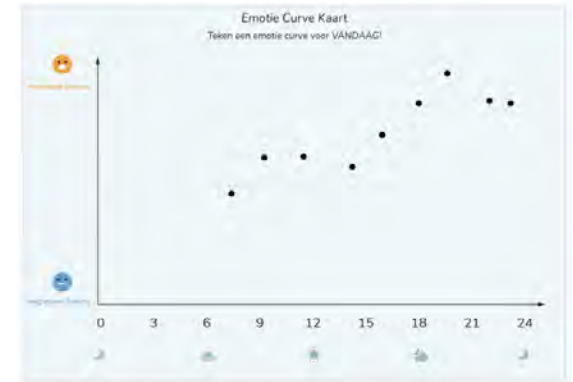
Emotie: happy

Tijd (Wanneer): Morning

Mensen (Wie): With Husband / Alleen

Plaats (Waar): Tsilivi - Hotel / Small city

Beschrijving of gedachten:
Happy holidays in Zakynthos - Good food, driving in a car. Feeling very happy and relaxed. We had wonderful breakfast - pancakes which made me very happy. We went driving to the beach and to small cities on the island. I was on holidays together with my husband.



Dagboek Kaart

No: 2

Activiteit (Wat): Dinner on holiday

Emotie: happy

Tijd (Wanneer): 19:00

Mensen (Wie): Husband and nice waiters / Alleen

Plaats (Waar): Tsilivi - Restaurant

Beschrijving of gedachten:
Super dinner with very nice waiters. They felt really happy to see us and we talked and have fun. We have had a lot of wine. I felt really happy to be there together with my husband and those nice waiters.

Dagboek Kaart

No: 1

Activiteit (Wat): Workday - start at 8:30

Emotie: okish

Tijd (Wanneer): Morning

Mensen (Wie): colleagues / Alleen

Plaats (Waar): Bergen op Zoom - Office

Beschrijving of gedachten:
Working at the office, which is a bit hard to travel to. I did not have the energy to shower in the morning. I was too tired. I went to the office and had to arrange a lot of things. Which made me a bit stressed, because the things did not work like I would have wanted. It was nice seeing my colleagues, which made me happy. But I have had a lot to do, which caused me to be out of energy.

Dagboek Kaart

No: 2

Activiteit (Wat): Fysio Therapy

Emotie: medium happy

Tijd (Wanneer): 15:00

Mensen (Wie): Fysiotherapeut / Alleen

Plaats (Waar): Fysio Therapy

Beschrijving of gedachten:
There were not many people at the fysio, normally I have group lessons. Now I had to do some exercises by myself, which were ok, but I missed the dancing. I would have liked to have the normal class. Now I had to do normal fitness exercises. I was medium happy because I am happy I have the energy and physics to do things. But I was also happy that I finished.

Dagboek Kaart

No: 3

Activiteit (Wat): Sightseeing in nice venue Zakynthos

Emotie: Happy

Tijd (Wanneer): Daytime - 13:00 hours

Mensen (Wie): husband / Alleen

Plaats (Waar): Venetian Castle

Beschrijving of gedachten:
Walking around a very old ancient castle, we were walking, talking, enjoying the sun. This took around 1 hour outside, which was very interesting. And enjoyable.

Dagboek Kaart

No: 3

Activiteit (Wat): Dinner and cards with Colleagues

Emotie: happy

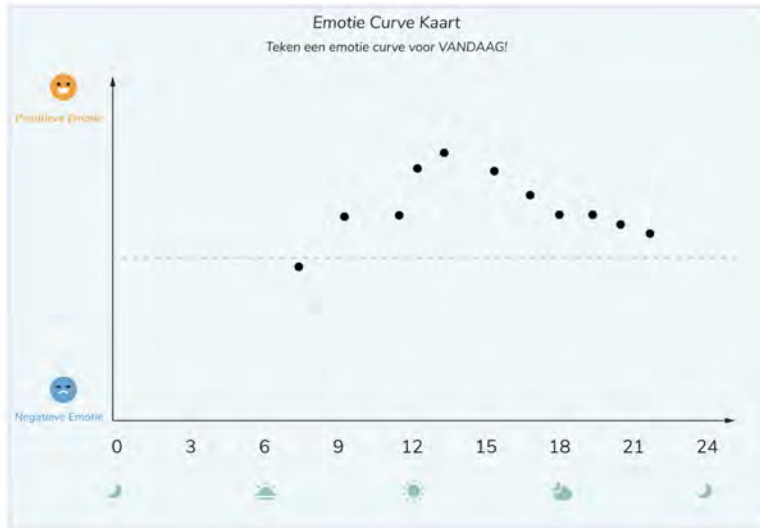
Tijd (Wanneer): Dinner time 18:00 - 20:00

Mensen (Wie): husband / Alleen

Plaats (Waar): Bergen op Zoom Greek Restaurant and Cafe

Beschrijving of gedachten:
With the Personeelsvereniging we went for dinner and then played cards (Klaverjassen), which I love! We went to dinner with 3 persons and then played cards with 20 persons. I had the lowest score! But I enjoyed the social encounters so much! I was so happy. It ended very late so I was very tired when I came home. But I felt very happy.

Appendix 10: Diary Studies Finished Probe



Dagboek Kaart

No: 1

Activiteit (Wat) Workday - start at 8:30 Emotie ok

Tijd (Wanneer) Morning Mensen (Wie) colleagues / Alleen

Plaats (Waar) Bergen op Zoom - Office

Beschrijving of gedachten
working at the office, very busy, too many things that needed to be done. Some things were out of my reach gave me stress that I could not make them ok. Still tired from my late night on Tuesday.

Dagboek Kaart

No: 2

Activiteit (Wat) Group Fitness @ the office Emotie happy

Tijd (Wanneer) 12:30-13:30 Mensen (Wie) Fitness instructor and colleague / Alleen

Plaats (Waar) Fitness @ the office

Beschrijving of gedachten
Workout group training @ the fitness at the office! Very nice, made me so happy to dance and exercise. We even played Tina Turner music because she passed away. We had a lot of fun.

Dagboek Kaart

No: 3

Activiteit (Wat) Dinner and nothing in the evening Emotie very tired and not happy

Tijd (Wanneer) Dinner time 18:00 - 22:00 Mensen (Wie) husband / Alleen

Plaats (Waar) Home Hoogerheide

Beschrijving of gedachten
After work - went grocery shopping - then home a few emails on the computer till 18:15 because I was at the fitness during lunch. Then cooked dinner and then I was very tired... still because of the working days and the late bedtime on Tuesday. This made me very anxious. I was not very happy, because I was tooo tired.

Dagboek Kaart

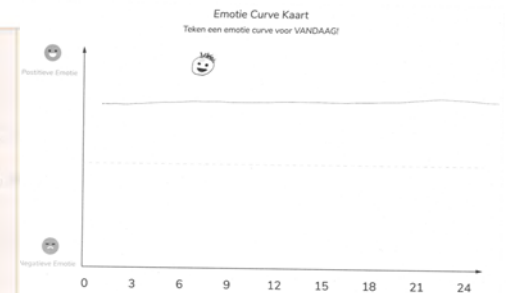
No: ① Pinterest

Activiteit (Wat) Social media, whatsapp, fb, insta Emotie 😊

Tijd (Wanneer) woensdag 23.05.23 Mensen (Wie) echtgenoot / Alleen

Plaats (Waar) thuis, Bergenheim elke dag hetzelfde

Beschrijving of gedachten
ik kan mijn bevindingen niet in een dag beschrijven vanaf 2017 is het elke dag hetzelfde, sinds mijn stoma is opgeheven, ben ik incontinent / larsyndroom. Van af die tijd ben ik mijn sociale contacten langzamer hand kwijt geraakt, en ben bijna altijd thuis, waar ik in de loop van de jaren, na veel eenzaam zijn, gewend ben, ik heb veel hobby's waar ik online cursussen voor heb gedaan, vooral tekenen. Mijn andere hobby is wol spinnen, verwerken van af schaaap tot iets gebreid/gehaakt enz, lees veel. Nu voel ik mij vooral happy, dat ik voor deze dingen tijd heb, en ik ben gewoon altijd bereikbaar voor mijn kinderen en hun vriend(in)



Appendix 10: Diary Studies Finished Probe

Dagboek Kaart

No. 2

Activiteit (Wat) bezoek diabetes controle Emotie ☹️

Tijd (Wanneer) 5' morgens 11:00 Mensen (Wie) fratijn kinderstoel / Alleen

Plaats (Waar) Bergentheim, huisarts praktijk

Beschrijving of gedachten
 is altijd een een gedoe, 4 dagen achter elkaar
 7 punts curver maken en opschrijven wat je eet,
 diabetes is lastig samen met het Lars syndroom
 (incontinentie) wat ik overgehouden heb na de darmkanker, waar

Dagboek Kaart

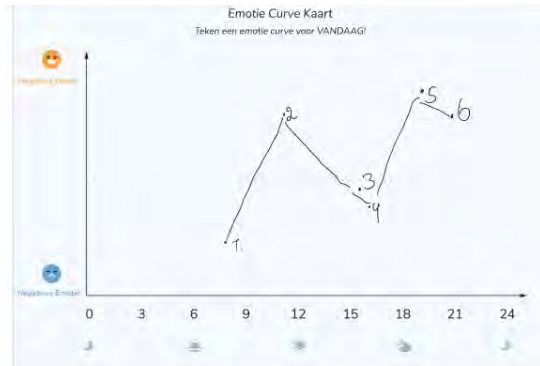
No. 3

Activiteit (Wat) naar de bibliotheek Emotie ☹️

Tijd (Wanneer) 5' middags 14:00 Mensen (Wie) Alleen

Plaats (Waar) Bergentheim

Beschrijving of gedachten
 ik reserveer mijn boeken via de app van de bieb,
 dan is het binnen lopen, boeken in Leuven, en de
 gereserveerde meenemen, zo blijf ik niet lang
 weg, ben altijd bang om een 'ongelukje' ontlasting
 te krijgen, meestal gaat het goed, maar mijn angst
 daarvoor blijft altijd.



Dagboek Kaart

No. 1

Activiteit (Wat) ochtendritueel Emotie boosheid / frustratie

Tijd (Wanneer) 7:30 - 10:00 Mensen (Wie) partner & Alleen

Plaats (Waar) thuis

Beschrijving of gedachten
 vernooied met hoort pijn word ik walser.
 Door het huis lopen ben ik deuk met opruimen van
 ondermors rommel.
 Bereden uit ik mijn frustratie & boosheid over de dekke
 afserming.

Dagboek Kaart

No. 2

Activiteit (Wat) wechdag Emotie tevreden

Tijd (Wanneer) 11:00 Mensen (Wie) Alleen

Plaats (Waar) wechplek buiten

Beschrijving of gedachten
 routine matige taken van de maandag mogen doen me
 goed.
 ik geniet van de omgeving en neem de tijd om met
 een kop koffie stil te zitten.

Dagboek Kaart

No. 3

Activiteit (Wat) gesprek partner Emotie teleurstelling / verdriet

Tijd (Wanneer) 15:30 Mensen (Wie) partner / Alleen

Plaats (Waar) in de tuin

Beschrijving of gedachten
 mijn partner verteld dat mijn bonus es veel heeft gelezen
 dat ik niet mee ga met het uitzij van hoe feestje
 ik veel de teleurstelling verdriet en gevoelens van
 afgestaan worden.
 om probeer ik de gevoelens van me of te zetten daar ge
 daadtes over begrip: de laatste keuze tussen hoe meedre
 en mij.

Dagboek Kaart

No. 4

Activiteit (Wat) baatschappen doen Emotie zegenmakend

Tijd (Wanneer) 16:00 Mensen (Wie) partner & kind / Alleen

Plaats (Waar) ontweg in de auto

Beschrijving of gedachten
 mijn lichaam is onrustig. Ben 3 orgenel veel ik
 dit maak me zorgen over het kan kunnen zijn.
 We zijn opweg om een leuke aanschaf te doen en
 probeer mijn gedachten daar mee af te leiden, maar
 dat lukt niet ik veel me neerslachtig.

Dagboek Kaart

No. 5

Activiteit (Wat) wandelen met hond Emotie blijdschap

Tijd (Wanneer) 19:30 Mensen (Wie) Alleen

Plaats (Waar) buiten

Beschrijving of gedachten
 Gerustend van mijn hoge 4 weken de zon op mijn gezicht
 kon mijn partner ontbeurg naar huis tegen bij.
 verrast wandelen te 7 korte stukje samen naar huis.

Dagboek Kaart

No. 6

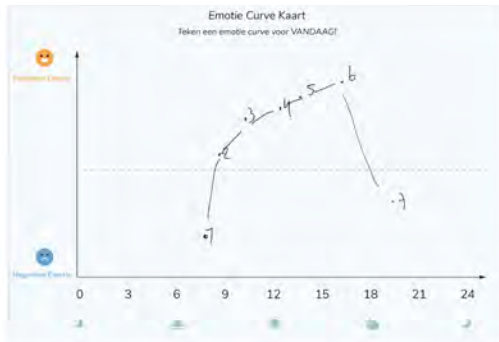
Activiteit (Wat) Avondritueel Emotie tevreden

Tijd (Wanneer) 20:30 Mensen (Wie) Alleen

Plaats (Waar) op bed

Beschrijving of gedachten
 een korte reflectie over de dag schrijven.
 Nu voel tevreden alle de keuze om op bed op bed te
 open krijgen te accepteren dat de dag was zoals hij
 was en het verdere dat me te laten.

Appendix 10: Diary Studies Finished Probe



Dagboek Kaart

No: 3

Activiteit (Wat) Netwerk gesprek Emotie geïnteresseerd gemotiveerd

Tijd (Wanneer) 10³⁰ Mensen (Wie) Monique / Alleen

Plaats (Waar) THKA

Beschrijving of gedachten
 sparren, daken, veelvragen, onderzoeken van mogelijkheden.
 Ook al is mijn eerste voorstel niet op het eerste haalbaar, ik ben gemotiveerd om nog veel meer mogelijkheden te kijken.

Dagboek Kaart

No: 6

Activiteit (Wat) koken Emotie bij

Tijd (Wanneer) 17³⁰ Mensen (Wie) / Alleen

Plaats (Waar) keuken

Beschrijving of gedachten
 het creëren van een gerecht, creatief zijn en improviseren, ik geïnteresseerd in het met mijn handen bezig zijn.

Dagboek Kaart

No: 1

Activiteit (Wat) opstaan Emotie innocentie

Tijd (Wanneer) 8:00 Mensen (Wie) patric, bruis- / Alleen

Plaats (Waar) in huis

Beschrijving of gedachten
 Ik struikel figuratief over verhalen wat ik op mijn weg naar beraden tegenkomen.
 Deze nacht werd ik rond 02:00 wakker geweest, ik ben geweldig voor de stemming van mijn bonus die "wisselbeg" heeft.

Dagboek Kaart

No: 4

Activiteit (Wat) foto's kijken Emotie gelukkig

Tijd (Wanneer) 12³⁰ Mensen (Wie) / Alleen

Plaats (Waar) Huis

Beschrijving of gedachten
 Het resultaat van de shoot van vorige week komt binnen, ik voel me bij en verrukt en ga met mijn gedachten ook weer bezig aan hoe leuk ik ben die dag was, ik voel heel blij van het resultaat. Super tweede.

Dagboek Kaart

No: 7

Activiteit (Wat) practisch klusje Emotie frustratie

Tijd (Wanneer) 19³⁰ Mensen (Wie) / Alleen

Plaats (Waar) Huis

Beschrijving of gedachten
 Probeer een precies klusje te doen wat me niet goed lukt. Ik verlies mijn geduld.

Dagboek Kaart

No: 2

Activiteit (Wat) meditatie Emotie ontspannen rustig stil

Tijd (Wanneer) 8:30 Mensen (Wie) / Alleen

Plaats (Waar) patijnruimte

Beschrijving of gedachten
 ontspannen, stil zitten, in stilte zitten.
 Gedachten aan de ochtend, het gesprek vermogen, komt voorbij, maar ik ben hier ook weer lasten.
 Weer telkens bezig met mijn aandacht naar mijn lichaam, mijn adem.
 De rust in me neemt toe.

Dagboek Kaart

No: 5

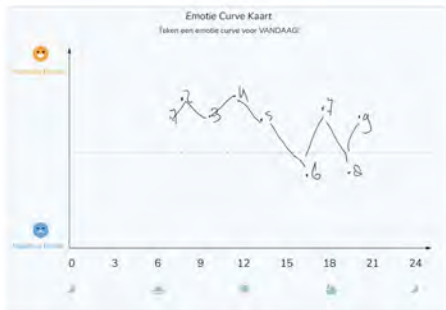
Activiteit (Wat) poetsen Emotie energiek

Tijd (Wanneer) 14-16⁰⁰ Mensen (Wie) / Alleen

Plaats (Waar) Huis

Beschrijving of gedachten
 Het doen van het huishouden geeft me energie en voldoening, fysiek bezig zijn. De maastroom aan gedachten komt tot rust.

Appendix 10: Diary Studies Finished Probe



No. 3

Dagboek Kaart

• Activiteit (Wat) Week - diertgesprek • Emotie nieuwsgierig / vrolijk

• Tijd (Wanneer) 9:15 • Mensen (Wie) chert / Alleen

• Plaats (Waar) Praktijkruimte thuis

• Beschrijving of gedachten
Een eerste gesprek, verkenning & ontdekken. Benieuwd naar deze persoon en hoe verhoud. Ook geïnteresseerd door hoe verhoud en de verhouding in bewaking.
Een fijn en mooi contact. Na het gesprek gaan ook mijn gedachten uit naar hoe ik de begeleiding heb gekozen en wat een volgende fase anders of beter zou kunnen, met een kritische blik.

No. 6

Dagboek Kaart

• Activiteit (Wat) Gesprek • Emotie bezoegd

• Tijd (Wanneer) 16:30 • Mensen (Wie) met zus / Alleen

• Plaats (Waar) telefoon

• Beschrijving of gedachten
Een app-bericht van zus, ze wilt haar zagen en gezelschap van omroep 1000 even met haar 2 jongedochters kinderen. Ik voel ook direct begeleiding en wil steun bieden. Ik bel haar op. We kunnen er goed over praten, dat geeft wat ruimte in de gesprekken.

No. 9

Dagboek Kaart

• Activiteit (Wat) spelen • Emotie verboening / plezier

• Tijd (Wanneer) 19:30 • Mensen (Wie) speltgroep (2x) / Alleen

• Plaats (Waar) in het park

• Beschrijving of gedachten
Spelen in de buitenlucht met vaste groep, onder begeleiding. Heel leuker als het lukt maar kan dan ik dacht.

No. 1

Dagboek Kaart

• Activiteit (Wat) meditatie • Emotie tevreden

• Tijd (Wanneer) 7:45 • Mensen (Wie) Alleen

• Plaats (Waar) thuis

• Beschrijving of gedachten
De dag start met rustig en stilzitten. Gedachten komen wel, maar laat ik ook weer voorbij gaan. Ik voel me rustig, ontspannen en tevreden.

No. 4

Dagboek Kaart

• Activiteit (Wat) wordelen • Emotie bij en tevreden

• Tijd (Wanneer) 11:30 • Mensen (Wie) veelziden / Alleen

• Plaats (Waar) on het bos

• Beschrijving of gedachten
Afgesproken met een veelziden. Bij om hoe te zien. Fijn om samen met de hae en de haelen te zijn. Rustig praterend, denkend over onze week. Een harte leuke en ontspannen ontmoeting. Het is goed zoals het is, geen verwachtingen.

No. 7

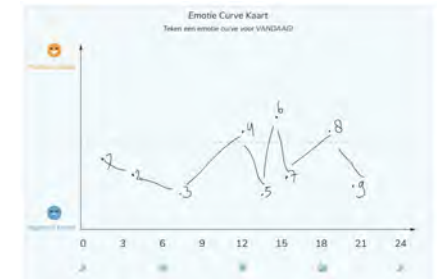
Dagboek Kaart

• Activiteit (Wat) wordelen • Emotie bij

• Tijd (Wanneer) 18:00 • Mensen (Wie) patric / Alleen

• Plaats (Waar) keuken

• Beschrijving of gedachten
We genieten samen van de maaltijd. Ik had plezier in het koken en we hebben een gezamenlijk gesprek tijdens het eten over onze dag.



No. 2

Dagboek Kaart

• Activiteit (Wat) wordelen • Emotie gelukkig

• Tijd (Wanneer) 8:15 • Mensen (Wie) patric / Alleen

• Plaats (Waar) in de wijk

• Beschrijving of gedachten
Samen met mijn patric de hond uitlaten. Dit doet me niet veel. Ik geniet van dit moment samen aan het begin van de dag, met achterden op ons gezicht. Ik voel me bij. Hier wil ik ook wel meer van.

No. 5

Dagboek Kaart

• Activiteit (Wat) administratie • Emotie tevreden

• Tijd (Wanneer) 14:00 • Mensen (Wie) Alleen

• Plaats (Waar) thuis

• Beschrijving of gedachten
Na genietend van de fine achterden nu ook fijn om een leuke activiteit te doen. Iets voor mezelf.

No. 8

Dagboek Kaart

• Activiteit (Wat) telefoongesprek • Emotie selvstellig / vrolijk

• Tijd (Wanneer) 19:00 • Mensen (Wie) patric / Alleen

• Plaats (Waar)

• Beschrijving of gedachten
Vooruitlopend naar het weekend overvalt me de belangstelling over mijn deals niet aanwezig zijn op verzoek van mijn kennisgeving. Ik bel mijn patric om het uit te spreken en mijn gevoelens er over te delen.

No. 1

Dagboek Kaart

• Activiteit (Wat) nachtrust • Emotie verzorgd

• Tijd (Wanneer) 02:00 • Mensen (Wie) Alleen

• Plaats (Waar) bed

• Beschrijving of gedachten
Wakker na onrustige nacht. Verwacht, om al wakker te worden, terwijl ik zo moe ben. Ik ben er weer wakker met.

Appendix 10: Diary Studies Finished Probe

Dagboek Kaart

No. 2

Activiteit (Wat) nachtrust

Tijd (Wanneer) 00:00

Plaats (Waar) in bed

Emotie frustratie

Mensen (Wie) / Alleen

Beschrijving of gedachten
Wederom wakker
frustratie vanwege ik op de wekker lig. Oh dacht
dat ik goed had doorgeslapen

Dagboek Kaart

No. 5

Activiteit (Wat) Administratie

Tijd (Wanneer) 15:00

Plaats (Waar) thuis

Emotie frustratie
boos, teleurstelling

Mensen (Wie) partner / Alleen

Beschrijving of gedachten
Een deersdag en de frustratie / eegmissen zijn er
meestal weer en nemen mijn gedachten volledig in
beslag. Oh wat nu niet speelt, maar eerder met
eerdere kant ook naar buiten: alles op t haag.
Oh projecteer het m'n op m'n partner, die ik boos spel
konnekt ik me heb gewit en ve samen kijken naar
wat er leuker bij me speelt leed ik rustige en
zie ik de teleurstellingen naar mezelf toe.

Dagboek Kaart

No. 8

Activiteit (Wat) familie bezek

Tijd (Wanneer) 19:30

Plaats (Waar) bij zus thuis

Emotie tevreden

Mensen (Wie) zus, partner / Alleen
kinderen

Beschrijving of gedachten
Het is fijn om met elkaar samen te zijn.
ontspannen, fijn met elkaar koffie in de avonden.
Gezellig praten, spelen met de handen.

Dagboek Kaart

No. 3

Activiteit (Wat) opstaan

Tijd (Wanneer) 8:00

Plaats (Waar) in huis

Emotie eegnis

Mensen (Wie) / Alleen

Beschrijving of gedachten
ook om 6:00 wakker geworden om 7:00 toen mijn partner
oprij opstaan.
Oh sto gehooft op, omdat ik denk dat het woensdag is
(het is dinsdag).
Oh veel direct mijn hoofdpijn.
Oh eegge me aan mijn huisgeroeten.

Dagboek Kaart

No. 6

Activiteit (Wat) ophalen van snee

Tijd (Wanneer) 13:30

Plaats (Waar) de garage

Emotie wem, bij

Mensen (Wie) partner / Alleen

Beschrijving of gedachten
Het 'eewel' is snel opgelost & ik zie mijn partner nog
even tussen de afspraken door.
Bij om hem te zien en even vastgehouden te kunnen
vaden.

Dagboek Kaart

No. 9

Activiteit (Wat) teugreis

Tijd (Wanneer) 21:00

Plaats (Waar) in de auto

Emotie irritatie

Mensen (Wie) partner & bonus / Alleen
deuter

Beschrijving of gedachten
Het gaat niet zoals ik het bedacht heb
oh dat me moe en wil naar huis. Het 'ommetje'
valt veel beter. Oh leer me in mezelf met boze ge-
dachten over wat mij allemaal eegekt en ik binnakert
met m'n partner wil discussieren.

Dagboek Kaart

No. 4

Activiteit (Wat) administratie

Tijd (Wanneer) 12:00

Plaats (Waar) op de bank

Emotie rustig, tevreden

Mensen (Wie) / Alleen

Beschrijving of gedachten
mezelf comfortabel gemaakt: ik 'meet' nieuws verbodig
muziek: koffie: handje naast me.
Overzicht creëren in de administratie geeft me rust

Dagboek Kaart

No. 7

Activiteit (Wat) thuiswast bouwdochter

Tijd (Wanneer) 11:30

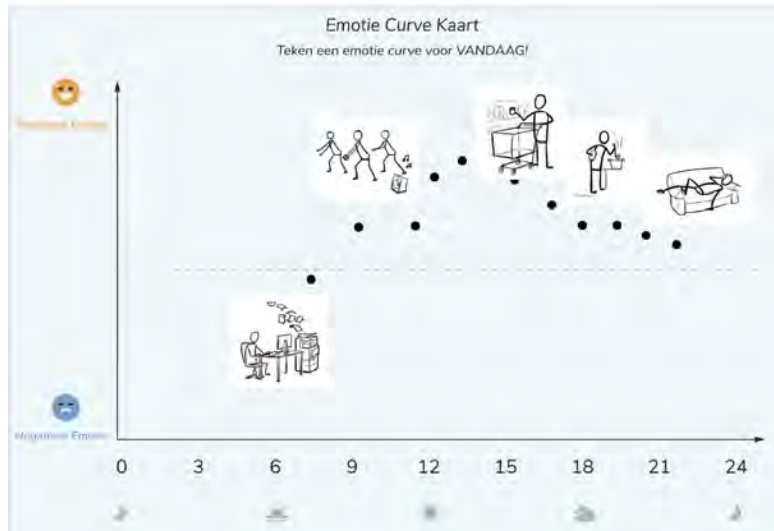
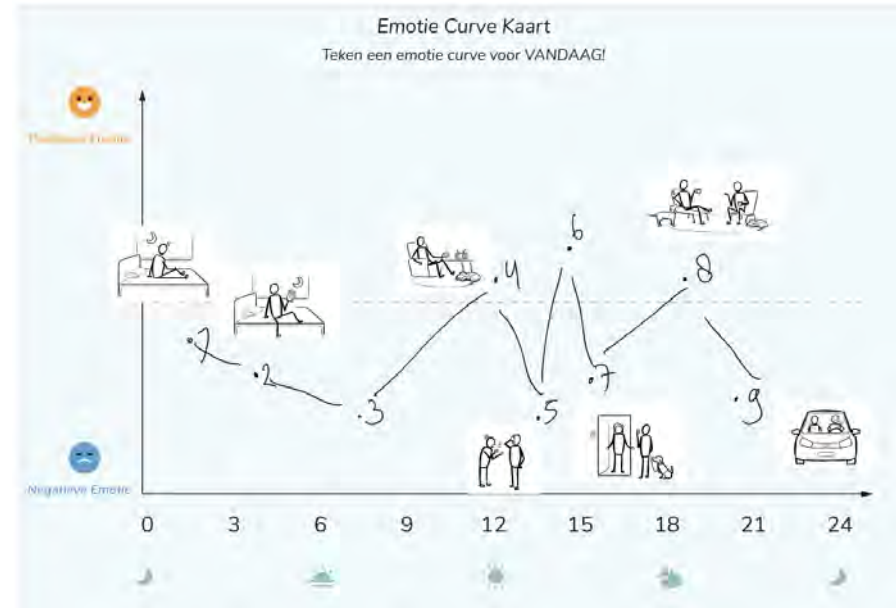
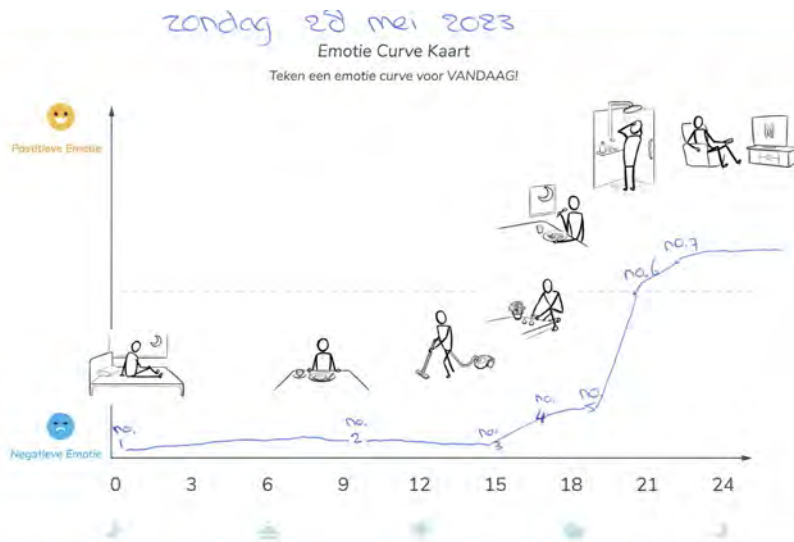
Plaats (Waar) thuis

Emotie teleurstelling

Mensen (Wie) bouwdochter / Alleen

Beschrijving of gedachten
Ze wil al snel zich terugtrekken en alleen tets op
haar hoveer doen.
Oh veel dat ik en vind t eigenlijk bel fijn, zo kon ik
oh tets ook mezelf doen. Oh vind ik het teleur-
stellend van mezelf dat ik even niet de energie
kon ophangen om samen tets leuke te doen.

Appendix 11: Interview Material



Appendix 12: Designers' Brainstorm Session

Brilliant Ideas

Before using any materials

Timely feedback → 让病人了解其意义 / 有帮助
 Easy to record
 "click" "gesture"

Social media sharing

watch interface

During and after using any materials

How to collect?

Paper or digital? Use Based on Trust?

What Activity: Digital @ convenience, @ social engagement (watching) @ easy for data analysis / sharing → chart

When: 每日记录, 特定事件触发, 随时记录 APP, 随时记录

Activity Context: 何时 / 何地 / 何人

Where: 居家 / 医院 / 办公室

When: 家人 / 朋友 / 医生

Other: 目的, 数据, 流程, 流程, 流程

自动生成一天图表

How to Translate and Present?

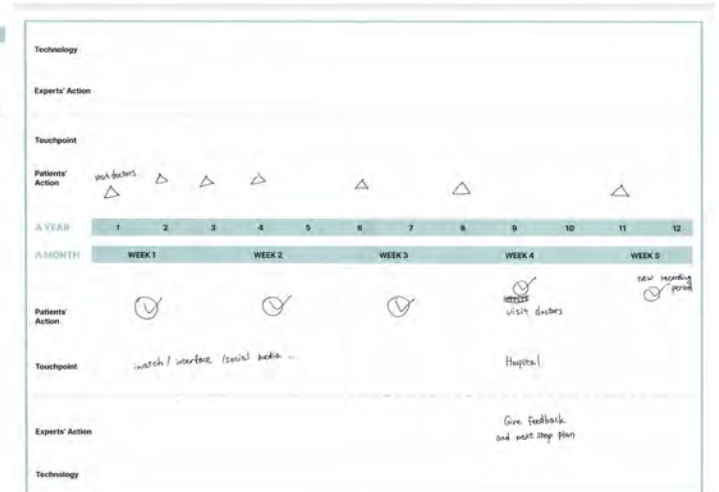
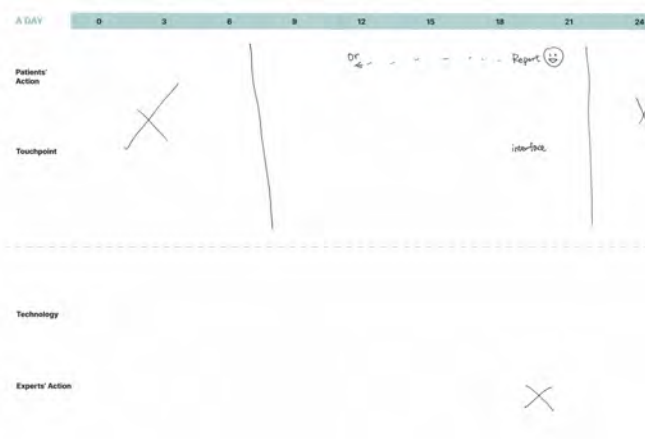
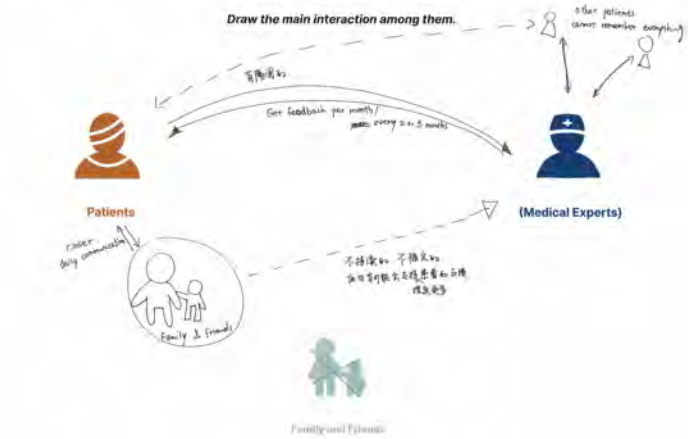
记录事件分类 → 方便统计
 娱乐, 运动, 休息, ...

digital图表 → 发送给 medical experts

watch / phone interface / social media

Patients' Action: [checkmarks]

A WEEK: MON, TUE, WED, THU, FRI, SAT, SUN



Appendix 12: Designers' Brainstorm Session

Brilliant Ideas

Before using any materials

21天的 → 一个按钮 → 记录记录

Emotion
不同颜色/不同形状/不同材质
→ 不同颜色/不同形状/不同材质

医生日记
特知北京建院之心情
(医院院址)
特知北京建院之心情

Why 呢?
医院代化
代表心
代表情感

自己记录, 与他人记录 → 与医生
自己记录, 与他人记录 → 与医生

最后会有什么样的产品 (Virtual or Physical)

During and after using any materials

How to collect?

| | Paper or Digital? | Use Visual or Text? | Other Ideas |
|-------------------|----------------------|---------------------------------|--|
| Emotion | Physical interaction | Visual | |
| Indicators | Energy Level | 文字记录 记录快速 Take 10 = 1 sec | 一种叫代化叫可数据记录的心, 我有设计情景及记录 以帮助这一叫, 不用从外之其他信息 Q: 如何/人/设备 如何/设备 |

How to Translate and Present?

不同颜色的按钮
不同形状/不同材质/不同颜色
不同形状/不同材质/不同颜色
代表心/代表情感

After 21天
Every 21天

联网获得 result
医护人员 result 项目数据与医院

Concator / 医生 / 医院

注意不要过多的记录
只是记录还是产品, 尽量可时使用

| What Activity | When | Where | Who | Other |
|---------------|------|-------|-----|-------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

How to collect?

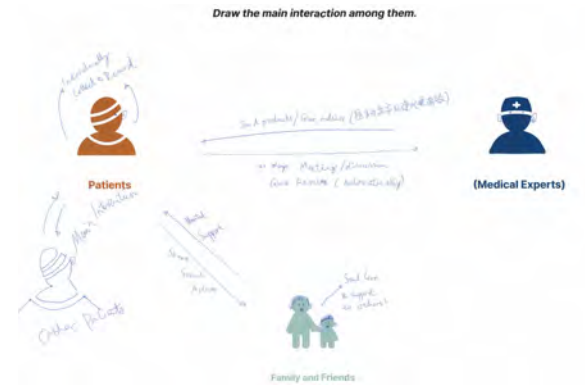
| | Paper or Digital? | Use Visual or Text? | Other Ideas |
|-------------------------|----------------------------------|---------------------|--|
| What Activity | Physical symbol Digital (QR) | Visual | 记录医院/医院 用特殊颜色/特殊形状/特殊材质, 这种记录 |
| When | Everyday returning home 早晨/晚上 | Visual/Text | 记录在睡前/起床时 |
| Activity Context | Home | | 回家在上班, Maybe 中午: 记录医院/医院 |
| Who | 病人/医院 自己记录 | | 医生/医院, 记录自己/医院 自己/医院/医院, 记录自己/医院 (条件/医院) |
| Other | 记录医院, 避免回医院 自己 | | 记录医院, 避免回医院/医院, 记录自己/医院 自己/医院/医院, 记录自己/医院 |

How to Translate and Present?

Leave it there after 21 days
Patients 自动记录
记录并自动上传

医院/医院
记录医院/医院 (医院/医院) 可能性

| Emotion | Energy Level | Other |
|---------|--------------|-------|
| | | |
| | | |
| | | |
| | | |



Appendix 12: Designers' Brainstorm Session

Brilliant Ideas

Before using any materials

互动式的 → 一个按钮 → 观察记录

医生日记

特和北交建社 中心群

（康开院机）

信信信信信信信信

Why 呢？

环境代表什么

代表什么

代表情感

不同颜色/图标代表不同情绪

与病人交谈 → 记录

自交记录 同数据/时点 - 记录

记录员有 1 个记录产品 (Virtual or Physical)

During and after using any materials

How to collect?

| | Paper or Digital? | Use Visual or Text? | Other Ideas |
|-------------------|----------------------|---------------------|---|
| Emotion | Physical Interaction | Visual | |
| Indicators | Energy Level | Energy Level | 一种可以代表情绪/情感/情绪的符号 或者可以记录及记录 可以记录一些, 不用可以记录其他内容 记录可以/记录其他内容 |

How to Translate and Present?

不同类型的代表不同情感/行为
不同类型的代表不同心情
不同类型的代表不同行为

| What Activity | When | Where | Who | Other |
|------------------------|----------------------------------|----------------------|-----|------------------------------|
| After 21天 Every 21天 | 获得 result 病人 record 项目甚至与运动医院 | Care-taker / 医生 / 医院 | | 注意不要过多的浪费 记录是在产品 人员可以如何使用 |

How to collect?

| | Paper or Digital? | Use Visual or Text? | Other Ideas |
|-------------------------|---------------------------------|---------------------|------------------------------|
| What Activity | Physical symbol Digital (QR) | Visual | 记录是记录/记录 记录记录记录记录记录记录记录记录 |
| When | Everyday returning home | Visual/QR | 记录在记录前/记录前 |
| Activity Context | Home | | 记录记录记录记录记录记录记录记录 |
| Who | 病人/记录员 | | 记录记录记录记录记录记录记录记录 |
| Other | 记录记录记录记录记录记录记录记录 | | 记录记录记录记录记录记录记录记录 |

How to Translate and Present?

Leave it there after 21 days
Record automatic
记录记录记录记录记录记录记录记录

| Emotion | Energy Level | Indicators | Other |
|---------|------------------|------------|-------|
| | 记录记录记录记录记录记录记录记录 | | |

A DAY: 0 3 6 9 12 15 18 21 24

Patients' Action: Serial Skills, Gather Record

记录记录记录记录记录记录记录记录

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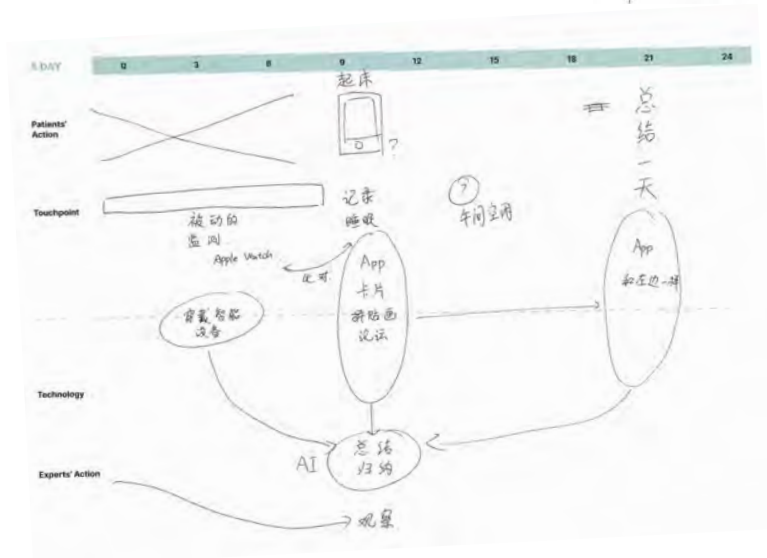
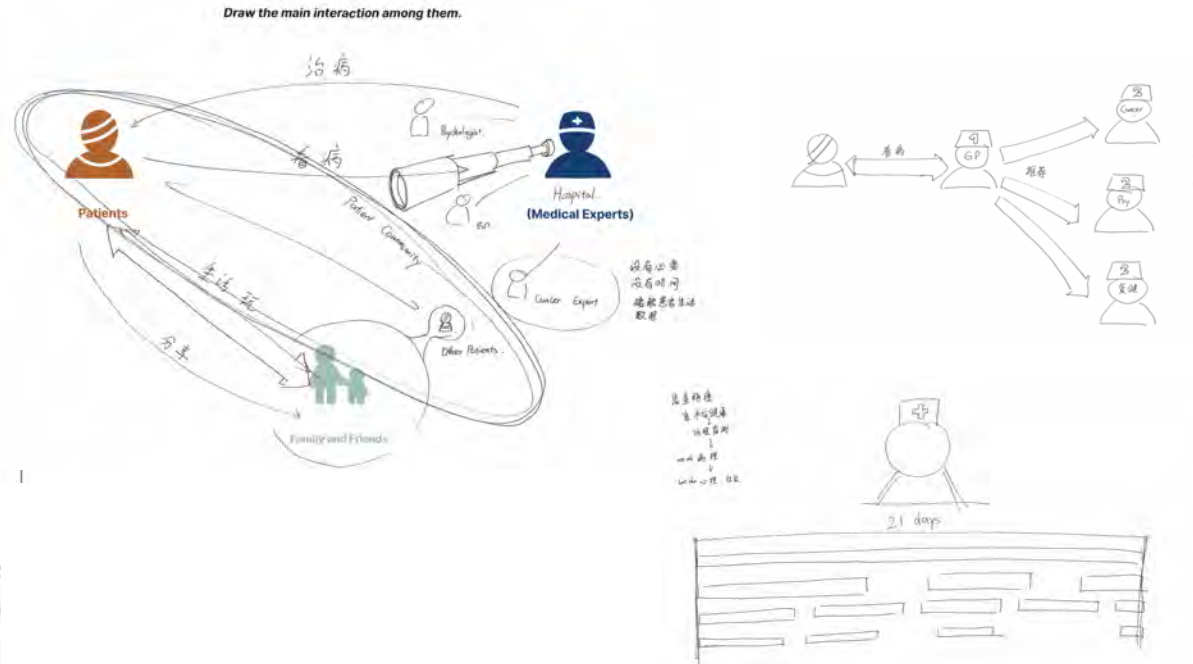
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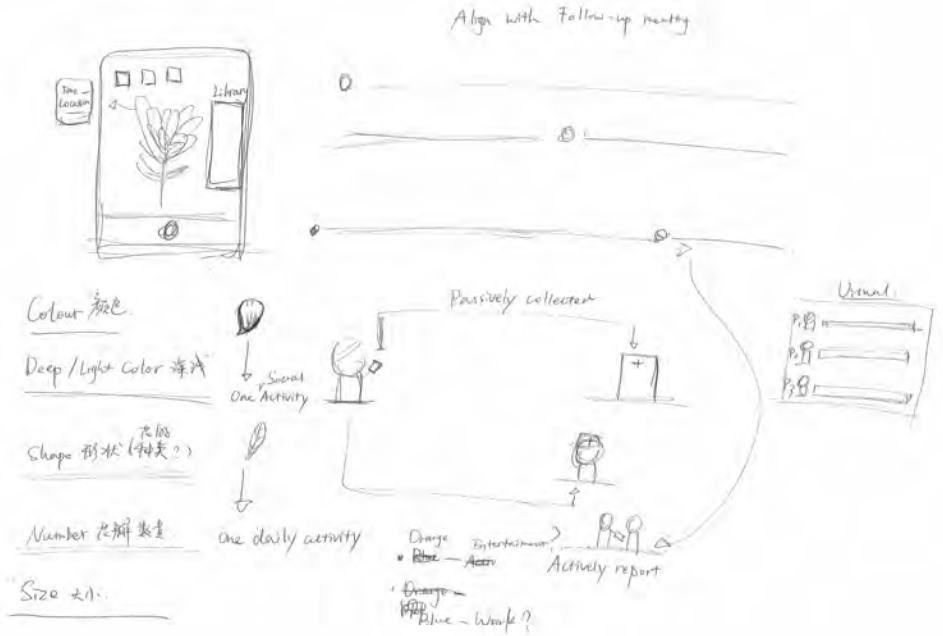
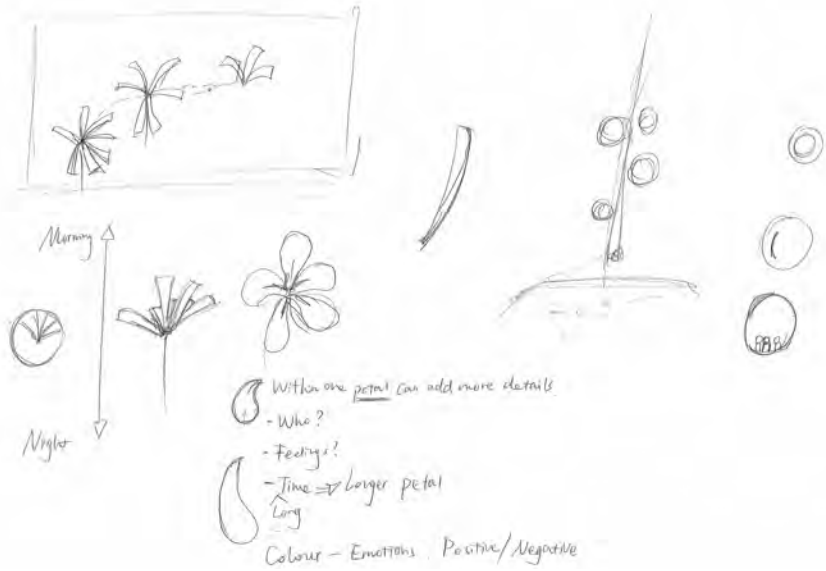
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Appendix 12: Designers' Brainstorm Session



Appendix 13: Show Case Thinking Process



Feedback 反馈
 患者端
 反馈快, 方便
 可视化
 有趣
 周期性推送
 (医生端的
 反馈)
 不太多细节
 形式多样 (图片/视频?)
 鼓励患者去分享
 信息
 下午和晚上是忙碌的时间 (跟其他人)
 Real-time
 描述情感不详细
 Self-report
 家人
 医生端
 直接
 视觉
 快速记录反应当时的心情
 非自动记录可快速生成
 查看
 Not only for Doctors
 But also for Patients

Appendix 13: Show Case Thinking Process

